OLYMPICSTEEL

2020 Annual Report



About the Company

Olympic Steel is a leading metals service center that operates in three reportable segments; Carbon Flat Products, Specialty Metals Flat Products, and Tubular and Pipe Products. We provide metals processing and distribution services for a wide range of customers. Our Specialty Metals Flat Products segment's focus is on the direct sale and distribution of processed aluminum and stainless flat-rolled sheet and coil products, flat bar products, prime tin mill products and fabricated parts. Through the acquisition of Action Stainless & Alloys, Inc., or Action Stainless, on December 14, 2020, our Specialty Metals Flat Products segment expanded its geographic footprint and enhanced its product offerings in stainless steel and aluminum plate, sheet, angles, rounds, flat bar, tubing and pipe. Action Stainless offers a range of processing capabilities, including plasma, laser and waterjet cutting and computer numerical control, or CNC machining. Our Carbon Flat Products segment's focus is on the direct sale and distribution of large volumes of processed carbon and coated flat-rolled sheet, coil and plate products and fabricated parts. Through the acquisitions of McCullough Industries and certain assets related to the manufacturing of the EZ Dumper® hydraulic dump inserts in 2019, our Carbon Flat Products segment expanded its product offerings to include self-dumping metal hoppers and steel and stainless-steel dump inserts for pickup truck and service truck beds. In addition, we distribute metal tubing, pipe, bar, valves and fittings and fabricate pressure parts supplied to various industrial markets through our Tubular and Pipe Products segment. Products that require more value-added processing generally have a higher gross profit. Accordingly, our overall gross profit is affected by, among other things, product mix, the amount of processing performed, the demand for and availability of metals, and volatility in selling prices and material purchase costs. We also perform toll processing of customer-owned metals.

Financial Information

| In thousands, except per-share and ratio data | 2020 | 2019 | 2018 |
|---|--------------|--------------|--------------|
| For the Year | - | | |
| Net sales | \$ 1,234,144 | \$ 1,579,040 | \$ 1,715,081 |
| Operating income | 573 | 16,610 | 57,052 |
| Net income (loss) | (5,595) | 3,856 | 33,759 |
| Net income (loss) per diluted share | (0.49) | 0.34 | 2.95 |
| Weighted average diluted shares outstanding | 11,447 | 11,509 | 11,440 |
| Capital expenditures | 9,803 | 10,165 | 25,715 |
| At Year End | | | |
| Accounts receivable, net | 151,601 | 133,572 | 175,252 |
| Inventories | 240,001 | 273,531 | 368,738 |
| Total assets | 640,605 | 649,555 | 760,740 |
| Total debt | 160,609 | 192,925 | 302,530 |
| Shareholders' equity | 301,010 | 308,352 | 306,991 |
| Shareholders' equity per share | 27.18 | 28.04 | 27.89 |
| Debt-to-equity ratio | 0.53 to 1 | 0.63 to 1 | 0.99 to 1 |

2020 Letter to Shareholders

Dear Fellow Shareholders,

The strength, resiliency and commitment of the Olympic Steel team have never been more apparent than in 2020. Together, our decisive actions allowed our Company to continue operating safely as an essential business to keep the U.S. manufacturing supply chain flowing throughout the COVID-19 pandemic. We are grateful for the dedication of every employee at Olympic Steel, but we would especially like to thank our production teams, who came to work every day to process and ship metals to our customers through the pandemic.

While our actions helped us navigate the challenges of 2020, they also drove sustainable advancements across our organization, making us more efficient and better positioned to deliver profitable growth than just a year ago. We finished 2020 on a high note, as market conditions improved and our results were enhanced by our operational disciplines. We entered 2021 with optimism, as a safer and stronger Company, with a permanently lower operating expense base, a faster-turning inventory and a stronger balance sheet. We are immensely proud of our team and what we accomplished together during this truly unprecedented year.

2020 HIGHLIGHTS

Throughout 2020, we were keenly focused on key internal disciplines, which include maintaining safe operations, servicing our customers, controlling operating expenses, turning inventory, and strategically and sustainably growing our business to drive higher profitability and reduce cyclicality. We ended the year with consolidated operating expenses down nearly 10% year over year, and our flat product inventory turns approached six times during the fourth quarter. Our strong countercyclical cash flow enabled us to reduce debt to a four-year low, while simultaneously increasing our asset-based loan availability to well above pre-pandemic levels.

We also remained committed to strategically growing our Company and reducing cyclicality in our returns. In December, we completed the acquisition of Dallas, Texas-based Action Stainless & Alloys. Action Stainless provides our Specialty Metals business with a strong and talented team, a great culture, additional products and capabilities, and an expanded distribution footprint in the South. We are actively seeking additional acquisitions that support our strategy to grow in niche, high-performing applications that offer higher-return opportunities for our business.

For the full-year 2020, we reported net sales of \$1.2 billion and a net loss of \$5.6 million, or \$0.49 per diluted share. While results were down during the peak of the pandemic shutdown in the second and third quarters, we ended 2020 strong and market dynamics became increasingly favorable. Shipping volumes approached pre-pandemic levels, and we saw across-the-board profitability in all three of our segments as the year ended.

Specialty Metals was our most profitable segment in 2020, growing its share of the stainless and aluminum markets to all-time highs. Over the past few years, we have made targeted investments in this business, and our performance shows they are paying off. As previously mentioned, we are also excited about our recent acquisition of Action Stainless, as it bolsters our stainless product line and expands our presence in the Southeastern U.S. Continued growth of Specialty Metals is an important element of our strategy, and we will continue to actively grow our aluminum business and geographically expand our white metals business.

In our Pipe and Tube segment, we successfully completed a new enterprise resource planning installation, which provides business management tools for enhanced efficiency. The segment also recently added a robotic laser-cutting system in our Chicago facility for the precision processing of bent tube. We are excited about our growing white metals tubing products

2020 Letter to Shareholders

and our geographic growth in the Southeast for this segment. These growth factors, coupled with our improvements in inventory turnover and commercial integration opportunities through the acquisition of Action Stainless, are expected to strengthen Pipe and Tube's position to achieve greater profitability.

In addition to leading the Company's inventory turnover and expense improvements in 2020, our Carbon segment successfully executed on multiple projects to grow and enhance the business. We are extremely pleased with the rapid and profitable start of our new fabricating operation in Buford, Georgia. This 120,000-square-foot facility includes laser and plasma cutting, forming, machining, welding, kitting and assembly capabilities. The opening of the Buford facility also freed valuable space and resources in our existing operation in Winder, Georgia, to serve our traditional distribution business and the growing automotive market in the region. As part of the expansion, we added a new fiber optic laser in Buford and a 600-ton automotive stamping press in Winder, and we have plans for additional investments in the Southeast.

2020 confirmed that our diversification strategy to drive higher returns and reduce volatility in our business is working. Our higher-margin Specialty Metals and Pipe and Tube segments accounted for approximately 44% of net sales in 2020. Our successes and achievements in 2020 will have additional impact in 2021 and beyond when combined with new strategic investments in value-add equipment, new geographies and the pursuit of high-return acquisitions.

COMMITMENT TO SAFETY, HEALTH AND COMMUNITY

Perhaps the most important and gratifying accomplishment of 2020 was the progress to improve safety awareness throughout the organization. In a most challenging year, we attribute our success to a safety culture built on organizational discipline and individual accountability. Our spirit of teamwork is helping reinforce this culture. Early in the pandemic, we adopted comprehensive policies and protocols to keep our team safe and healthy while consistently servicing critical U.S. manufacturing customers as an "essential business." Our processing, fabrication and warehouse facilities remained open, and our technology teams flawlessly extended our IT platforms to enable a productive and reliable remote work environment. We also enhanced our internal communications and recognition programs to promote engagement and teamwork through the unique challenges of 2020.

At the same time, we achieved significant improvements in our overall safety performance across our organization. For the year, we reduced our total recordable incident rate by 43%, driven, in part, by our enhanced efforts to promote near-miss reporting and best practice sharing across locations. These practices are strengthening our safety learning culture and allowing us to recognize and correct issues before they lead to injuries.

Our actions also reflect our commitment to our environmental, social and governance (ESG) priorities. We were especially active in 2020 with social priorities, including establishing our Focus on Diversity initiative to attract, engage, develop and retain a diverse team to work at Olympic Steel. In addition, our employees elevated their volunteerism, charitable and community-service efforts to help local communities deal with the COVID-19 pandemic. This included reimagining our Working for Wishes program to focus on not only supporting the Make-A-Wish Foundation®, but also contributing to local healthcare systems and pandemic relief programs. We continued our support of organizations such as the American Red Cross, Harvest for Hunger®, American Heart Association, Ronald McDonald House Charities® and Junior Achievement USA®. Additionally, we launched new initiatives dedicated to corporate responsibility and ESG. We encourage you to review this new content at olysteel.com/investor-relations/corporate-responsibility/.

2020 Letter to Shareholders

BOARD OF DIRECTORS UPDATE

Our Board of Directors continues to be closely aligned with shareholder interests. Maintaining a dividend is a major part of that commitment, and we are proud to have paid dividends for 63 consecutive quarters.

In 2020, we welcomed Richard Stovsky as the newest member of our Board. Rich is a retired vice chairman of PricewaterhouseCoopers LLP, and his extensive experience working with public companies makes him a valuable director and member of our audit and compensation committees. We thank Ralph Della Ratta and Howard Goldstein, who both retired from our Board in 2020, for the outstanding guidance and leadership they provided to our Company. Our current Board profile meets Nasdaq's proposed new rules for Board diversity.

THE YEAR AHEAD - A POSITIVE OUTLOOK

We have significant positive momentum in our business. Industrial manufacturing markets in the U.S. continue to be favorable, and our customers are projecting growth in their businesses. We are optimistic that the current economic recovery will continue to drive demand for metal products. In addition, our country requires significant infrastructure investments, and we are hopeful that the Biden Administration and Congress will work together to spur America's rebuild. Olympic Steel is extremely well positioned to support this rebuild effort.

Moving forward, we will remain vigilant in our operational disciplines while maintaining flexibility in response to rapidly changing industry dynamics. We will continue to execute on our strategy to further diversify our business and invest in higher-return growth opportunities, including additional acquisitions of companies in niche, high-performing applications. The actions we took in 2020 have successfully positioned us to benefit from new opportunities in a strengthening economy.

In closing, I want to thank our shareholders, customers, suppliers and employees for your ongoing support of Olympic Steel. We wish continued health and success for all our stakeholders, and we look forward to sharing more about our progress to strategically grow our business in 2021 and beyond.

Sincerely,

Richard T. Marabito
Chief Executive Officer

March 19, 2021



UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

Form 10-K

| M ANNUAL REPORT PURS | SUANT TO SECTION 13 OR 15(a) OF | F THE SECURITIES EXCHANGE ACT OF 1934 |
|---|---|---|
| | For The Year Ended <u>Decer</u> | <u>mber 31, 2020</u> |
| ☐ TRANSITION REPORT I | PURSUANT TO SECTION 13 OR 15(d | d) OF THE SECURITIES EXCHANGE ACT OF 1934 |
| For 7 | Γhe Transition Period From | То |
| | Commission File Numb | per <u>0-23320</u> |
| | OI VMDIC STE | EL INC |
| | OLYMPIC STE | |
| Ohi | | 34-1245650 |
| (State or other jurisdiction of ir | corporation or organization) | (I.R.S. Employer Identification Number) |
| 22901 Millcreek Boulevard, Su | nite 650, Highland Hills, OH | 44122 |
| (Address of principal | executive offices) | (Zip Code) |
| F | Registrant's telephone number, including | g area code (216) 292-3800 |
| | Securities registered pursuant to S | ection 12(b) of the Act: |
| Title of each class | Trading Symbol(s) | Name of each exchange on which registered |
| Common stock, without par val- | | The NASDAQ Stock Market, LLC. |
| | Securities registered pursuant to Sect | ion 12(g) of the Act: None |
| Indicate by check mark if the registr | ant is a well-known seasoned issuer, as | defined in Rule 405 of the Securities Act. Yes \square No \boxtimes |
| Indicate by check mark if the registry Yes □ No ☒ | strant is not required to file reports pu | ursuant to Section 13 or Section 15(d) of the Exchange Act. |
| Act of 1934 during the preceding 12 | | ed to be filed by Section 13 or 15(d) of the Securities Exchange at the registrant was required to file such reports), and (2) has |
| Indicate by check mark whether the | registrant has submitted electronically e 05 of this chapter) during the precedin | every Interactive Data File required to be submitted pursuant to g 12 months (or for such shorter period that the registrant was |
| | pany. See the definitions of "large accel | an accelerated filer, a non-accelerated filer, a smaller reporting lerated filer," "accelerated filer," "smaller reporting company" |
| Large accelerated file | r 🗆 | Accelerated filer ⊠ |
| Non-accelerated filer | | Small reporting company □ |
| | | Emerging growth company □ |
| | • | selected not to use the extended transition period for complying o Section 13(a) of the Exchange Act. \square |
| Indicate by check mark whether the | registrant has filed a report on and atte- porting under Section 404(b) of the Sar | estation to its management's assessment of the effectiveness of banes-Oxley Act (15 U.S.C. 7262(b)) by the registered public |
| Indicate by check mark whether the | registrant is a shell company (as define | rd in Rule 12b-2 of the Act). Yes □ No ☒ |
| | narket value of voting stock held by nor Global Select Market on such date appro | n-affiliates of the registrant based on the closing price at which eximated \$108,671,009. |
| | h of the issuer's classes of common stoo | |
| | Class | Outstanding as of February 25, 2021 |
| Common stoc | k, without par value | 11,074,900 |
| | DOCUMENTS INCORPORATE | D BY REFERENCE |
| mmi | C '' 1F 1 C '' | 1 C '.' D C |

The registrant intends to file with the Securities and Exchange Commission a definitive Proxy Statement pursuant to Regulation 14A of the Securities Exchange Act of 1934 within 120 days of the close of its fiscal year ended December 31, 2020, portions of which document shall be deemed to be incorporated by reference in Part III of this Annual Report on Form 10-K from the date such document is filed.

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PART I

ITEM 1. BUSINESS

The Company

We are a leading metals service center that operates in three reportable segments; carbon flat products, specialty metals flat products, and tubular and pipe products. We provide metals processing and distribution services for a wide range of customers. Our specialty metals flat products segment's focus is on the direct sale and distribution of processed aluminum and stainless flat-rolled sheet and coil products, flat bar products, prime tin mill products and fabricated parts. Through the acquisition of Action Stainless & Alloys, Inc., or Action Stainless, on December 14, 2020, our specialty metals flat products segment expanded its geographic footprint and enhanced its product offerings in stainless steel and aluminum plate, sheet, angles, rounds, flat bar, tubing and pipe. Action Stainless offers a range of processing capabilities, including plasma, laser and waterjet cutting and computer numerical control, or CNC machining. Our carbon flat products segment's focus is on the direct sale and distribution of large volumes of processed carbon and coated flat-rolled sheet, coil and plate products and fabricated parts. Through the acquisitions of McCullough Industries, or McCullough, and certain assets related to the manufacturing of the EZ Dumper® hydraulic dump inserts, or EZ Dumper, in 2019, our carbon flat products segment expanded its product offerings to include self-dumping metal hoppers and steel and stainless-steel dump inserts for pickup truck and service truck beds. In addition, we distribute metal tubing, pipe, bar, valves and fittings and fabricate pressure parts supplied to various industrial markets through our tubular and pipe products segment. Products that require more valueadded processing generally have a higher gross profit. Accordingly, our overall gross profit is affected by, among other things, product mix, the amount of processing performed, the demand for and availability of metals, and volatility in selling prices and material purchase costs. We also perform toll processing of customer-owned metals. We sell certain products internationally, primarily in Canada and Mexico. International sales are immaterial to our consolidated financial results and to the individual segments' results.

We are incorporated under the laws of the State of Ohio. Our executive offices are located at 22901 Millcreek Boulevard, Suite 650, Highland Hills, Ohio 44122. Our telephone number is (216) 292-3800, and our website address is www.olysteel.com. We are not including the information on our website as a part of, or incorporating it by reference into, this Annual Report on Form 10-K.

Industry Overview

The metals industry is comprised of three types of entities: metals producers, intermediate metals processors and metals service centers. Metals producers have historically emphasized the sale of metals to volume purchasers and have generally viewed intermediate metals processors and metals service centers as part of their customer base. However, all three types of entities can compete for certain customers who purchase large quantities of metals. Intermediate metals processors tend to serve as processors in large quantities for metals producers and major industrial consumers of processed metals, including automobile and appliance manufacturers.

Services provided by metals service centers can range from storage and distribution of unprocessed metal products to complex, precision value-added metals processing. Metals service centers respond directly to customer needs and emphasize value-added processing of metals pursuant to specific customer demands, such as cutting-to-length, slitting, shearing, roll forming, shape correction and surface improvement, blanking, tempering, plate burning and stamping. These processes produce metals to specified lengths, widths, shapes and surface characteristics through the use of specialized equipment. Metals service centers typically have lower cost structures than, and provide services and value-added processing not otherwise available from, metals producers.

End product manufacturers and other metals users seek to purchase metals on shorter lead times and with more frequent and reliable deliveries than can normally be provided by metals producers. Metals service centers generally have lower labor costs than metals producers and consequently process metals on a more cost-effective basis. In addition, due to this lower cost structure, metals service centers are able to handle orders in quantities smaller than would be economical for metals producers. The benefits to customers purchasing products from metals service centers include lower inventory levels, lower overall cost of raw materials, more timely response and decreased manufacturing time and expense. Customers also benefit from a lower investment in production labor, buildings and equipment, which allows them to focus on the engineering, assembly and marketing of their products. We believe that customers' demands for just-in-time delivery have made the value-added inventory, processing and delivery functions performed by metals service centers increasingly important.

Corporate History

Our company was founded in 1954 by the Siegal family as a general steel service center. In the late 1980s, our business strategy changed from a focus on warehousing and distributing steel from a single facility with no major processing equipment to a focus on geographic and product growth, customer diversity and value-added processing. An integral part of our growth has been the acquisition and start-up of processing and sales operations, and the investment in processing equipment. In 1994, we completed an initial public offering and, in 1996, we completed a follow-on offering of our common stock.

Over the past ten years, our company has expanded into new product offerings through multiple acquisitions. Our tubular and pipe products segment was established in 2011 after the acquisition of Chicago Tube and Iron, or CTI, a private leading distributor of tubing, pipe, bar, valves, and fittings. Our specialty metals flat products segment expanded with the acquisitions of Berlin Metals in 2018 and Action Stainless in 2020 and our carbon flat products segment expanded with the acquisitions of McCullough and EZ Dumper in 2019.

Michael Siegal, the son of one of our founders, began his career with us in the early 1970s and serves as our Executive Chairman of the Board of Directors. Mr. Siegal served as our Chief Executive Officer from 1984 until the end of 2018. Richard T. Marabito has served as our Chief Executive Officer since January 2019. Mr. Marabito joined us in 1994 as Corporate Controller and served as our Chief Financial Officer from 2000 until the end of 2018. Richard A. Manson has served as our Chief Financial Officer since January 2019. Mr. Manson has served in various capacities at our company since 1996, most recently serving as our Vice President and Treasurer. Effective January 1, 2020, Andrew S. Greiff succeeded David A. Wolfort as President in addition to his role as Chief Operating Officer. Mr. Greiff joined us in 2009 and most recently served as our Executive Vice President and Chief Operating Officer.

Business Strategy and Objectives

We believe that the metals service center and processing industry is driven by the following primary trends: (i) shift by customers to fewer suppliers that are larger and financially strong; (ii) increased customer demand for more frequent deliveries, higher quality products and services; and (iii) globalization of metals industry participants.

In recognition of these industry trends, our focus has been on achieving profitable geographic and product growth through the start-up and acquisition of service centers, processors, fabricators and related businesses, and investments in people, information systems, higher value-added processing equipment and services, while continuing our commitment to expanding and improving our operating efficiencies, sales and servicing efforts.

We are focused on specific operating objectives including: (i) improving safety performance; (ii) managing inventory turnover; (iii) managing operating expenses; (iv) providing on-time delivery and quality performance for our customers; (v) diversifying product offerings; (vi) growing our market share; (vii) maintaining targeted cash turnover rates and (viii) investing in technology and business information systems.

These operating objectives are supported by:

- A set of core values, which are communicated, practiced and measured throughout the Company.
- An internal communications program designed to engage and motivate employees to support our strategy, values and culture.
- Our "flawless execution" program (Fe), which is an internal recognition program that rewards employees who achieve profitable growth by delivering superior customer service and exceeding customer expectations.
- Operational initiatives designed to improve efficiencies and reduce costs by improving processes and creating an
 environment to facilitate change and improve the way we work and create value.
- Information systems and key metric reporting to focus managers on achieving specific operating objectives.
- Alignment of compensation with the financial objectives and performance of the Company and the achievement of specific financial and operating objectives.

We believe our depth of management, facilities, locations, processing capabilities, inventory, focus on safety, quality and customer service, extensive and experienced sales force, and the strength of our customer and supplier relationships provide a strong foundation for implementation of our strategy and achievement of our objectives. Certain elements of our strategy are set forth in more detail below.

Investments and Acquisitions. During the past three years, we accelerated our growth through acquisitions and capital investments in facilities and processing equipment. Our Vice President of Strategic Development's focus is on profitable growth opportunities, including acquisitions.

On December 14, 2020, we acquired substantially all of the net assets of Action Stainless & Alloys, Inc. based outside of Dallas, Texas. Action Stainless & Alloys, Inc. which opened in 1982, is a full-line distributor of stainless steel and aluminum plate, sheet, angles, rounds, flat bar, tubing and pipe and offers a range of processing, including plasma, laser and waterjet cutting and CNC machining. The acquisition expanded the geographic footprint of our specialty metals flat products segment with locations in Texas, Arkansas, South Carolina and Missouri.

On June 1, 2020, we opened a 120,000-square-foot metal processing facility, located in Buford, Georgia. The location expanded our southeastern region footprint, which also includes facilities in Locust, North Carolina; Winder, Georgia; and Hanceville, Alabama. The Buford facility acts as the region's primary flat-rolled fabrication hub, with first-stage metal processing anchored in the Winder facility, metal distribution in both the Winder, Georgia and Hanceville, Alabama locations, and pipe and tube laser fabrication and bending and welding at the Locust, North Carolina location. As part of the expansion, we added a new Mitsubishi fiber optic laser and a 600-ton Verson stamping press with a COE coil feed system. The additional equipment and processing capacity complement the region's existing value-added fabrication capabilities and support the Company's commitment to automotive original equipment manufacturers, or OEMs, and their tier 1 and 2 parts makers, as well as respond to increasing demand from other OEM customers.

On August 5, 2019, we acquired certain assets related to the manufacturing of the EZ-Dumper® hydraulic dump inserts. The dump inserts are sold through a network of more than 100 dealers across the United States and Canada from our processing facilities in Chambersburg, Pennsylvania. On January 2, 2019, we acquired substantially all of the net assets of McCullough, based in Kenton, Ohio. McCullough is a manufacturer of self-dumping hoppers used in a variety of industrial applications. The downstream vertical integration of McCullough represents our first acquisition of a manufacturer of metal-intensive branded products, which allows us to deploy our purchasing, logistics and processing expertise to achieve synergies, expand margins and increase returns.

On April 2, 2018, we acquired substantially all of the net assets of Berlin Metals, based in Hammond, Indiana. Berlin Metals was founded in 1967 and is one of the largest North American service centers processing and distributing prime tin mill products and stainless steel strip in slit coil form. Berlin Metals is also a supplier of galvanized, light gauge cold rolled sheet and strip and other coated metals in coil forms, to customers in the building products, automotive and specialized industrial markets.

In addition to the acquisitions noted above, our capital investments during the past three years have primarily consisted of a building and equipment expansion in Chicago to expand our capabilities to process specialty metals, an additional slitter for our specialty metals flat products segment, added tube and pipe distribution capabilities from our Locust, North Carolina facility, and additional processing equipment for all three of our segments.

When the results of sales and marketing efforts and our financial justifications indicate that there is sufficient customer demand for a particular product, process or service, we may purchase equipment to satisfy that demand. We also evaluate our existing equipment to ensure that it remains productive, and we upgrade, replace, redeploy or dispose of equipment when necessary. We invest in processing equipment to support customer demand and to respond to the growing trend among original equipment manufacturers (our customers) to outsource non-core production processes, such as plate processing, machining, welding and fabrication, in order to concentrate on engineering, design and assembly.

Sales and Marketing. We believe that our commitments to quality, service, just-in-time delivery and field sales personnel have enabled us to build and maintain strong customer relationships. We continuously analyze our customer base to ensure that strategic customers are properly targeted and serviced, while focusing our efforts to supply and successfully service multi-location customers from multi-location Olympic facilities. We service certain customers with carbon and specialty metals flat products and tubular and pipe products through cross-stocking of products in certain facilities.

We offer business solutions to our customers through value-added and value-engineered services. We also provide inventory stocking programs and in-plant Olympic Steel employees located at certain customer locations to help reduce customers' costs. Our owned truck fleet further enhances our just-in-time deliveries based on our customers' requirements.

Our Fe program is a commitment to provide superior customer service while striving to exceed customer expectations. This program includes tracking on-time delivery and quality performance against objectives, and recognition of employee initiatives to improve efficiencies, streamline processes or reduce operating expenses at each operation.

We believe our large and experienced sales force provides strategic advantages. Our sales force makes direct daily sales calls to customers throughout the continental United States, Canada and Mexico. The continuous interaction between our sales force and active and prospective customers provides us with valuable market information and sales opportunities, including opportunities for outsourcing, improving customer service and increasing sales.

Our sales efforts are further supported by metallurgists, engineers, technical and quality service personnel and product specialists who have specific expertise in carbon and stainless steel, aluminum, alloy plate and steel fabrication as well as tubular and pipe products. Our services for certain customers also include integration into our internal business systems to provide cost efficiencies for both us and our customers.

Management. We believe one of our strengths is the depth, knowledge and experience of our management team. In addition to our executive officers, members of our senior management team have a diversity of backgrounds within the metals industry, including management positions at metals producers and other metals service centers. They average 27 years of experience in the metals industry and 19 years with our company. During 2019 and 2020, we executed a succession plan, which allowed us to further enhance our management team by the promotions of several employees to executive management positions within the organization.

Products, Processing Services and Quality Standards

We maintain inventory of carbon, stainless and aluminum coil, plate and sheet products, prime tin mill and tubular and pipe products. Coil is in the form of a continuous sheet, typically 36 to 96 inches wide, between 0.015 and 0.625 inches thick, and rolled into 10 to 30 ton coils. Because of the size and weight of these coils and the equipment required to move and process them into smaller sizes, such coils do not meet the requirements, without further processing, of most customers. Plate is typically thicker than coil and is processed by laser, plasma or oxygen burning. Through our acquisition of Action Stainless, we maintain inventory of stainless steel and aluminum angles, rounds and flat bar. Through our CTI subsidiary, we maintain inventory of round, square, and rectangular mechanical and structural tubing; hydraulic and stainless tubing; boiler tubing; carbon, stainless, and aluminum pipe; and valves and fittings.

Customer orders are entered or electronically transmitted into computerized order entry systems, and appropriate inventory is selected and scheduled for processing in accordance with the customer's specified delivery date. We attempt to maximize yield and equipment efficiency through the use of computer software and by combining customer orders for processing each coil, plate, tube or pipe to the fullest extent practicable.

Our services include both traditional service center processes of cutting-to-length, slitting, flattening, sawing and shearing and higher value-added processes of blanking, tempering, plate burning, laser cutting, precision machining, welding, fabricating, bending, beveling, polishing, kitting and painting to process metals to specified lengths, widths and shapes pursuant to specific customer orders. Cutting-to-length involves cutting metal along the width of the coil. Slitting involves cutting metal to specified widths along the length of the coil. Shearing is the process of cutting sheet metal. Blanking cuts the metal into specific shapes with close tolerances. Tempering improves the uniformity of the thickness and flatness of the metals through a cold rolling process. Plate and laser processing is the process of cutting metal into specific shapes and sizes. Our forming activities include bending metal. Our machining activities include drilling, milling, tapping, boring and sawing. Tube processing includes tube bending and end finishing. Finishing activities include shot blasting, grinding, edging and polishing. Our fabrication activities include machining, welding, assembly and painting of component parts. In addition, CTI provides a variety of value added services to its tube and pipe product line, including saw cutting, laser cutting, beveling, threading and grooving. CTI also fabricates pressure components supplied to various industrial markets.

With the acquisitions of EZ Dumper and McCullough, we also manufacture hydraulic dump inserts and self-dumping hoppers.

The flat products segment is separated into two reportable segments; carbon flat products and specialty metals flat products. The flat products segments' assets and resources are shared by the carbon and specialty metals segments and both segments' products are, in some instances, stored in the shared facilities and processed on the shared equipment.

The following table sets forth, as of December 31, 2020, the major pieces of processing equipment in operation by segment:

| Processing Equipment | Consolidated Flat Products | Tubular and Pipe Products | Total | | |
|----------------------|----------------------------------|---------------------------------|-------|--|--|
| Tempering | 3 | | 3 | | |
| Stretcher-leveling | 2 | - | 2 | | |
| Cutting-to-length | 21 | 13 | 34 | | |
| Slitting | 15 | - | 15 | | |
| Shearing | 7 | - | 7 | | |
| Blanking | 5 | - | 5 | | |
| Plate processing | 25 | - | 25 | | |
| Laser processing | 27 | 9 | 36 | | |
| Forming | 20 | - | 20 | | |
| Machining | 50 | 85 | 135 | | |
| Painting | 1 | 1 | 2 | | |
| Tube processing | 2 | 39 | 41 | | |
| Finishing | 31 | 3 | 34 | | |
| Total | 209 | 150 | 359 | | |

Our quality assurance system, led by certified specialists and engineers, establishes controls and procedures covering all aspects of our products from the time the material is ordered through receipt, processing and shipment to the customer. These controls and procedures encompass periodic supplier and customer audits, workshops with customers, inspection equipment and criteria, preventative actions, traceability and certification. We have quality testing labs at several of our facilities, including at our temper mill facilities in Cleveland, Ohio and Bettendorf, Iowa.

In addition, 28 of our facilities have earned International Organization for Standardization (ISO) 9001:2015 certifications. Detroit has earned both International Automotive Task Force (IATF) 16949:2016 and (ISO) 14001:2105 certifications. CTI has earned The American Society of Mechanical Engineers S Certification and The National Board of Boiler & Pressure Vessel Inspectors R Certification. Our office building in Winder, Georgia has received Leadership in Energy and Environmental Design (LEED) certification.

Customers and Distribution

We have a diverse customer and geographic base, which helps to reduce the inherent risk and cyclicality of our business. Net sales to our top three customers, in the aggregate, approximated 6%, 10% and 9% of our consolidated net sales in 2020, 2019 and 2018, respectively. We serve customers in metals consuming industries, including manufacturers and fabricators of transportation and material handling lift equipment, construction, mining and farm equipment, storage tanks, environmental and energy generation equipment, automobiles, food service and electrical equipment, military vehicles and equipment, as well as general and plate fabricators and metals service centers. The table below shows the percentage of our consolidated net sales to the largest industries for the past three years.

| Industry | 2020 | 2019 | 2018 |
|--|------|------|------|
| Industrial machinery and equipment manufacturers and their fabricators | 45% | 46% | 48% |
| Automobile manufacturers and their suppliers | 11% | 11% | 10% |
| Metals service centers | 10% | 8% | 10% |
| Residential and commercial construction | 9% | 13% | 13% |
| Transportation equipment manufacturers | 6% | 8% | 8% |
| All others <5% | 19% | 14% | 11% |

While we ship products throughout the United States, most of our customers are located in the midwestern, eastern and southern regions of the United States. Most customers are located within a 250-mile radius of one of our processing facilities, thus enabling an efficient delivery system capable of handling a high frequency of short lead time orders. We transport our products directly to customers via our in-house truck fleet, which further supports the just-in-time delivery requirements of our customers, and third-party trucking firms. Products sold to foreign customers, which have been immaterial to our consolidated results, are shipped either directly from metals producers to the customer or to an intermediate processor, and then to the customer by rail, truck or ocean carrier.

We process our metals to specific customer orders as well as for stocking programs. Many of our larger customers commit to purchase on a regular basis at agreed upon or indexed prices for periods ranging from three to twelve months. To help mitigate price volatility risks, these price commitments are generally matched with corresponding supply arrangements, or to a lesser degree by commodities hedging. Customers notify us of specific release dates as processed products are required. Customers typically notify us of release dates anywhere from a just-in-time basis to one month before the release date. Therefore, we are required to carry sufficient inventory to meet the short lead time and just-in-time delivery requirements of our customers. CTI produces pressure parts and other fabricated components primarily for industrial boiler applications. These products typically take several months to produce due to their size and complexity. Due to the time required for production, we may require progress payments throughout the construction period.

The current global economic environment has resulted in increased supply chain scrutiny by our customers and potential customers. We believe our size, geographic footprint, financial position, dedication to a field sales force, and our focus on quality and customer service are advantageous in maintaining our customer base and in securing new customers.

Raw Materials

Our principal raw materials are carbon, coated, and stainless steel and aluminum, in the forms of pipe, tube, flat-rolled sheet, coil and plate that we typically purchase from multiple primary metals producers. The metals industry as a whole is cyclical and at times pricing and availability of material can be volatile due to numerous factors beyond our control, including general domestic and global economic conditions, domestic and global supply and demand imbalance, competition, quickly changing lead times and late deliveries from metals producers, fluctuations in the costs of raw materials necessary to produce metals, import duties and tariffs and currency exchange rates. This volatility can significantly affect the availability and cost of raw materials to us.

Inventory management is a key profitability driver in the metals service center industry. Similar to many other metals service centers, we maintain substantial inventories of metals to accommodate the short lead times and just-in-time delivery requirements of our customers. Accordingly, we purchase metals in an effort to maintain our inventory at levels that we believe to be appropriate to satisfy the anticipated needs of our customers based upon historic buying practices, purchase commitments with customers and market conditions.

Our commitments to purchase metals are generally at prevailing market prices in effect at the time we place our orders. During the past three years, we have entered into pass through nickel swaps at the request of our customers in order to mitigate our customers' risk of volatility in the price of metals. The swaps are settled with the brokers at maturity and the economic benefit or loss arising from the changes in fair value of the swaps is contractually passed through to the customer.

We have no long-term, fixed-price metals purchase contracts, except for commodity hedges. When metals prices decline, customer demands for lower prices and our competitors' responses to those demands could result in lower sale prices and, consequently, lower gross profits and earnings as we use existing metals inventory. When metals prices increase, competitive conditions will influence how much of the price increase we can pass on to our customers.

Suppliers

We concentrate on developing supply relationships with high-quality domestic and international metals producers, using a coordinated effort to be the customer of choice for business critical suppliers. We employ sourcing strategies that maximize the quality, production lead times and transportation economies of a global supply base. We are an important customer of flat-rolled coil and plate, pipe and tube for many of our principal suppliers, but we are not dependent on any one supplier. We purchase in bulk from metals producers in quantities that are efficient for such producers. This enables us to maintain a continued source of supply at what we believe to be competitive prices. We believe the access to our facilities and equipment, and our high quality customer services and solutions, combined with our long-standing and continuous prompt pay practices, will continue to be an important factor in maintaining strong relationships with metals suppliers.

The metals producing supply base has experienced significant consolidation, with a few suppliers accounting for a majority of the domestic carbon steel market. We purchased approximately 56% and 57% of our total metals requirements from our three largest suppliers in 2020 and 2019, respectively. Although we have no long-term supply commitments, we believe we have good relationships with our metals suppliers. If, in the future, we are unable to obtain sufficient amounts of metals on a timely basis, we may not be able to obtain metals from alternate sources at competitive prices. In addition, interruptions or reductions in our supply of metals could make it difficult to satisfy our customers' just-in-time delivery requirements, which could have a material adverse effect on our business, financial condition, results of operations and cash flows.

Competition

Our principal markets are highly competitive. We compete with other public and private regional and national metals service centers, single location service centers and, to a certain degree, metals producers and intermediate metals processors on a regional basis. We have different competitors for each of our products and within each region. We compete on the basis of price, product selection and availability, customer service, value-added capabilities, quality, financial strength and geographic proximity. Certain of our competitors have greater financial and operating resources than we have.

With the exception of certain Canadian or Mexican operations, foreign-located metals service centers are generally not a material competitive factor in our principal domestic markets.

Management Information Systems

Information systems are an important component of our strategy. We have invested in technologies and human resources as a foundation for growth. We depend on our Enterprise Resource Planning, or ERP, systems for financial reporting, management decision-making, inventory management, order tracking and fulfillment and production optimization. We continue to upgrade and consolidate our systems for optimal use of resources and to assure we are taking advantage of technology offerings.

Our information systems focus on the following core application areas:

Inventory Management. Our information systems track the status, quantity and cost of inventories by product, location and process on a daily basis. This information is essential to optimize management of inventory.

Differentiated Services To Customers. Our information systems support value-added services to customers, including quality control and on-time delivery monitoring and reporting, just-in-time inventory management and shipping services.

E-Commerce and Advanced Customer Interaction. We are actively participating in electronic commerce initiatives to reduce processing cost and time. In addition to full electronic data interchange, or EDI, capabilities with our customers and vendors, we also have implemented extranet sites for specific customers.

System and Process Enhancements. We have completed development of business system solutions to replace our legacy information systems and have successfully implemented new ERP systems at most of our locations. We continue to implement these systems to provide standardized business processes, enhanced inventory management, production cost, and sales administrative controls, and reduced technical support requirements. Our business analysts work with our quality team to identify opportunities for efficiency and improved customer service. We collaborate across the metal supply chain, working with metals producers, service providers, customers, and industry-sponsored organizations to develop industry processing standards to drive cost out of the supply chain.

Information security and continuous availability of information processing are of highest priority. Our information professionals employ proven security and monitoring practices and tools to mitigate cyber-security risks and threats. In case of physical emergency or threat, our ERP systems, accounting systems, internet and communications systems are duplicated at a secure off-site computing facility or through secure, multi-site cloud providers, with migration of our other systems, which are in progress.

Human Capital Management

Our employees are our most valued resource. We work to attract a qualified workforce through an inclusive and accessible recruiting process that utilizes online recruiting, campus outreach, internships and job fairs. We seek to retain employees by offering competitive wages, benefits and training opportunities, as well as promoting a safe and healthy workplace. We comply with all applicable state, local and international laws governing nondiscrimination in employment in every location in which we operate. All applicants and employees are treated with the same high level of respect regardless of their gender, ethnicity, religion, national origin, age, marital status, political affiliation, sexual orientation, gender identity, disability or protected veteran status. Our core values (Accountability, Corporate Citizenship, Customer Satisfaction, Employee Development, Financial Stability, Integrity, Respect, Safety and Teamwork) guide our decisions and behavior and set a standard of excellence that rewards our employees.

At December 31, 2020, we employed approximately 1,626 people. Approximately 269 of the hourly plant personnel are represented by nine separate collective bargaining units. The table below shows the expiration dates of the collective bargaining agreements.

| Facility | Expiration date |
|--------------------------------|--------------------|
| Indianapolis, Indiana | January 29, 2021 |
| St. Paul, Minnesota | May 25, 2021 |
| Milan, Illinois | August 12, 2021 |
| Minneapolis (plate), Minnesota | March 31, 2022 |
| Detroit, Michigan | August 31, 2022 |
| Hammond, Indiana | November 30, 2024 |
| Locust, North Carolina | March 4, 2025 |
| Romeoville, Illinois | May 31, 2025 |
| Minneapolis (coil), Minnesota | September 30, 2025 |

The Indianapolis, Indiana union agreement expired on January 29, 2021. The employees covered by the union agreement continue to work as the new contract is negotiated. We have historically been successful in negotiating renewals to expiring agreements without any material disruption of operating activities and we do not anticipate any material disruptions prior to ratification of the new agreement.

We have never experienced a work stoppage and we believe that our relationship with employees is good. However, any prolonged work stoppages by our personnel represented by collective bargaining units could have a material adverse impact on our business, financial condition, results of operations and cash flows.

Service Marks, Trade Names and Patents

We conduct our business under the name "Olympic Steel." A provision of federal law grants exclusive rights to the word "Olympic" to the U.S. Olympic Committee. The U.S. Supreme Court has recognized, however, that certain users may continue to use the word based on long-term and continuous use. We have used the name Olympic Steel since 1954, but are prevented from registering the name "Olympic" and from being qualified to do business as a foreign corporation under that name in certain states. In such states, we have registered under different names, including "Oly Steel" and "Olympia Steel." Our wholly-owned subsidiary, Olympic Steel Lafayette, Inc., does business in certain states under the names "Olympic Steel Detroit," "Lafayette Steel and Processing" and "Lafayette Steel." Our wholly-owned subsidiary, Olympic Steel Iowa, Inc. does business in certain states under the name "Oly Steel Iowa, Inc.." Our North Carolina operation conducted business under the name "Olympic Steel North Carolina." Our Integrity Stainless operation conducts business under the name "Integrity Stainless." Our CTI operation conducts business under the name "CTI Power." Our operation in Monterrey, Mexico operates under the name "Metales de Olympic S. de.R.L. de C.V." Our wholly owned subsidiary B Metals, Inc does business under the name "Berlin Metals." Our wholly owned subsidiary MCI, Inc. does business under the name "McCullough Industries" and we conduct business under the name "EZ Dumper" for certain of our products. Our wholly owned subsidiary ACT Acquisition, Inc. does business under the name "Action Stainless & Alloys."

We hold a trademark for our stainless steel sheet and plate product "OLY-FLATBRITE," which has a unique combination of surface finish and flatness and for our "WRIGHT" self-dumping metal hoppers produced by McCullough Industries. The registered trademark "ACTION STAINLESS" was acquired in conjunction with the asset acquisition of Action Stainless and Alloys, Inc.

The "EZ DUMPER®" tradename was acquired by us in conjunction with the acquisition of certain assets related to the manufacturing of the EZ Dumper hydraulic dump inserts.

Government Regulation

Our operations are governed by many laws and regulations, including those relating to workplace safety and worker health, principally the Occupational Safety and Health Act and regulations thereunder. We believe that we are in material compliance with these laws and regulations and do not believe that future compliance with such laws and regulations will have a material adverse effect on our business, financial condition, results of operations and cash flows.

Environmental

Our facilities are subject to certain federal, state and local requirements relating to the protection of the environment. We believe that we are in material compliance with all environmental laws, do not anticipate any material expenditures to meet environmental requirements and do not believe that compliance with such laws and regulations will have a material adverse effect on our business, financial condition, results of operations and cash flows.

Seasonality

Seasonal factors may cause demand fluctuations within the year, which could impact our results of operations. Typically, demand in the first half of the year is stronger than the second half of the year, as it contains more ship days and is not impacted by the seasonal shut-downs in July, November and December due to holidays.

Effects of Inflation

Inflation generally affects us by increasing the cost of employee wages and benefits, transportation services, processing equipment, purchased metals, energy and borrowings under our credit facility. General inflation, excluding increases in the price of metals and increased labor and distribution expense, has not had a material effect on our financial results during the past three years.

Backlog

Because we conduct our operations generally on the basis of short-term orders, we do not believe that backlog is a material or meaningful indicator of future performance.

Available Information

We file annual, quarterly, and current reports, proxy statements, and other documents with the Securities and Exchange Commission, or SEC, under the Securities Exchange Act of 1934. The SEC maintains an Internet website that contains reports, proxy and information statements, and other information regarding issuers that file electronically with the SEC. The public can obtain any documents that are filed by the Company at http://www.sec.gov.

In addition, our annual reports on Form 10-K, as well as our quarterly reports on Form 10-Q, current reports on Form 8-K and any amendments to all of the foregoing reports, are made available free of charge on or through the "Investor Relations" section of our website at www.olysteel.com as soon as reasonably practicable after such reports are electronically filed with or furnished to the SEC.

Information relating to our corporate governance at Olympic Steel, including our Business Ethics Policy, information concerning our executive officers, directors and Board committees (including committee charters), and transactions in our securities by directors and officers, is available free of charge on or through the "Investor Relations" section of our website at www.olysteel.com. We are not including the information on our website as a part of, or incorporating it by reference into, this Annual Report on Form 10-K.

Forward-Looking Information

This Annual Report on Form 10-K and other documents we file with the SEC contain various forward-looking statements that are based on current expectations, estimates, forecasts and projections about our future performance, business, our beliefs and our management's assumptions. In addition, we, or others on our behalf, may make forward-looking statements in press releases or written statements, or in our communications and discussions with investors and analysts in the normal course of business through meetings, conferences, webcasts, phone calls and conference calls. Words such as "may," "will," "anticipate," "should," "intend," "expect," "believe," "estimate," "project," "plan," "potential," and "continue," as well as the negative of these terms or similar expressions are intended to identify forward-looking statements, which are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Such forward-looking statements are subject to certain risks and uncertainties that could cause our actual results to differ materially from those implied by such statements including, but not limited to, those set forth in Item 1A (Risk Factors) below and the following:

- risks associated with the novel corona virus, or COVID-19, pandemic, including, but not limited to supply chain disruptions and customer closures, reduced sales and profit levels, slower payment of accounts receivable and potential increases in uncollectible accounts receivable, falling metals prices that could lead to lower of cost or net realizable value inventory adjustments and the impairment of intangible and long-lived assets, reduced availability and productivity of our employees, increased operational risks as a result of remote work arrangements, including the potential effects on internal controls, as well as cybersecurity risks and increased vulnerability to security breaches, information technology disruptions and other similar events, negative impacts on our liquidity position, inability to access our traditional financing sources on the same or reasonably similar terms as were available before the COVID-19 pandemic and increased costs associated with and less ability to access funds under our asset-based credit facility, or ABL Credit Facility, and the capital markets;
- risks of falling metals prices and inventory devaluation;
- general and global business, economic, financial and political conditions, including legislation passed under the new administration;
- competitive factors such as the availability, and global pricing of metals and production levels, industry shipping and inventory levels and rapid fluctuations in customer demand and metals pricing;
- supplier consolidation or addition of additional capacity;
- customer, supplier and competitor consolidation, bankruptcy or insolvency;
- reduced production schedules, layoffs or work stoppages by our own, our suppliers' or customers' personnel;
- the levels of imported steel in the United States and the tariffs initiated by the U.S. government in 2018 under Section 232 of the Trade Expansion Act of 1962 and imposed tariffs and duties on exported steel or other products, U.S. trade policy and its impact on the U.S. manufacturing industry;
- cyclicality and volatility within the metals industry;
- the adequacy of our efforts to mitigate cyber security risks and threats, especially with employees working remotely due to the COVID-19 pandemic;
- fluctuations in the value of the U.S. dollar and the related impact on foreign steel pricing, U.S. exports, and foreign imports to the United States;
- the successes of our efforts and initiatives to improve working capital turnover and cash flows, and achieve cost savings;
- our ability to generate free cash flow through operations and repay debt;
- the availability and rising costs of transportation and logistical services;
- the adequacy of our existing information technology and business system software, including duplication and security processes;
- the amounts, successes and our ability to continue our capital investments and strategic growth initiatives, including acquisitions and our business information system implementations;
- our ability to successfully integrate recent acquisitions into our business and risks inherent with the acquisitions in
 the achievement of expected results, including whether the acquisition will be accretive and within the expected
 timeframe:
- events or circumstances that could adversely impact the successful operation of our processing equipment and operations;
- rising interest rates and their impacts on our variable interest rate debt;
- the impacts of union organizing activities and the success of union contract renewals;
- changes in laws or regulations or the manner of their interpretation or enforcement could impact our financial performance and restrict our ability to operate our business or execute our strategies;
- events or circumstances that could impair or adversely impact the carrying value of any of our assets;

- risks and uncertainties associated with intangible assets, including impairment charges related to indefinite lived intangible assets;
- the timing and outcomes of inventory lower of cost or net realizable value adjustments and last-in, first-out, or LIFO, income or expense;
- the inflation or deflation existing within the metals industry, as well as product mix and inventory levels on hand, which can impact our cost of materials sold as a result of the fluctuations in the LIFO inventory valuation;
- our ability to pay regular quarterly cash dividends and the amounts and timing of any future dividends;
- our ability to repurchase shares of our common stock and the amounts and timing of repurchases, if any; and
- unanticipated developments that could occur with respect to contingencies such as litigation, arbitration and
 environmental matters, including any developments that would require any increase in our costs for such
 contingencies.

Should one or more of these or other risks or uncertainties materialize, or should underlying assumptions prove incorrect, actual results may vary materially from those anticipated, intended, expected, believed, estimated, projected or planned. You are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date hereof. We undertake no obligation to republish revised forward-looking statements to reflect the occurrence of unanticipated events or circumstances after the date hereof, except as otherwise required by law.

ITEM 1A. RISK FACTORS

In addition to the other information in this Annual Report on Form 10-K and our other filings with the SEC, the following risk factors should be carefully considered in evaluating us and our business before investing in our common stock. The risks and uncertainties described below are not the only ones facing us. Additional risks and uncertainties, not presently known to us or otherwise, may also impair our business. Although the risks are organized by headings, and each risk is discussed separately, many are interrelated. If any of the risks actually occur, our business, financial condition or results of operations could be materially and adversely affected. In that case, the trading price of our common stock could decline, and investors may lose all or part of their investment.

Risks Related to our Business

The COVID-19 pandemic has had, and could continue to have an adverse effect on our business, financial condition and liquidity.

On March 11, 2020, the World Health Organization classified the COVID-19 outbreak as a pandemic. Olympic Steel is an essential business and has remained open in all locations, adhering to all health guidelines to operate safely provided by the Center for Disease Control and Prevention and local authorities. The COVID-19 pandemic has had a material impact on our 2020 results. Beginning at the end of the first quarter of 2020 and continuing through the end of the second quarter, many of our customers, particularly those associated with the automotive industry, temporarily closed their facilities, reduced hours or staggered production schedules. Since the end of the second quarter of 2020, customers have generally re-opened their facilities or increased production levels. Collectively, these temporary closings, negatively impacted our sales and operating results, especially for the carbon flat products segment during 2020.

Although it is not possible to predict the ultimate impact of the COVID-19 pandemic, including on our business, financial position or liquidity, such impacts that may be material include, but are not limited to: (i) reduced sales and profit levels, (ii) the slower payment of accounts receivable and potential increases in uncollectible accounts receivable, (iii) falling metals prices that could lead to lower of cost or market inventory adjustments and the impairment of intangible and long-lived assets, (v) reduced availability and productivity of our employees, (vi) increased operational risks as a result of remote work arrangements, including the potential effects on internal controls, as well as cybersecurity risks and increased vulnerability to security breaches, information technology disruptions and other similar events, (vii) negative impacts on our liquidity position, (viii) inability to access our traditional financing sources on the same or reasonably similar terms as were available before the COVID-19 pandemic, and (ix) increased costs and less ability to access funds under our ABL Credit Facility and the capital markets. To the extent the duration of any of these conditions extends for a longer period of time, the impact will generally be a more severe adverse impact.

We cannot predict the impact that the COVID-19 pandemic ultimately will have on our customers, suppliers, vendors, and other business partners, and each of their financial conditions; however, any material effect on these parties could adversely impact us. The situation is changing rapidly and additional impacts may arise that we are not aware of currently.

Volatile metals prices can cause significant fluctuations in our operating results. Our sales and operating income could decrease if we are unable to pass producer price increases on to our customers or if metals prices decline.

Our principal raw materials are carbon and stainless steel and aluminum flat-rolled coil, sheet, plate, prime tin mill, pipe and tube that we typically purchase from multiple primary metals producers. The metals industry as a whole is cyclical and, at times, pricing and availability of metals can be volatile due to numerous factors beyond our control, including general domestic and international economic conditions, sales levels, competition, levels of inventory held by other metals service centers, producer lead times, higher raw material costs for the producers of metals, imports, import duties and tariffs and currency exchange rates. This volatility can significantly affect the availability and cost of raw materials to us.

Similar to many other metals service centers, we maintain substantial inventories of metals to accommodate the short lead times and just-in-time delivery requirements of our customers. Accordingly, we purchase metals in an effort to maintain our inventory at levels that we believe to be appropriate to satisfy the anticipated needs of our customers based upon historic buying practices, supply agreements with customers and market conditions. Our commitments to purchase metals are generally at prevailing market prices in effect at the time we place our orders. We have no long-term, fixed-price metals purchase contracts. When metals prices increase, competitive conditions will influence how much of the price increase we can pass on to our customers. To the extent we are unable to pass on future price increases in our raw materials to our customers, the net sales and profitability of our business could be adversely affected. Declining metals prices, customer demand for lower prices and our competitors' responses to those demands could result in lower sale prices and, consequently, lower gross profits and potentially inventory lower of cost or net realizable value adjustments as we use existing inventory. Significant or rapid declines in metals prices or reductions in sales volumes could adversely impact our ability to remain in compliance with certain financial covenants in our credit facility, as well as result in us incurring inventory or asset impairment charges. Changing metals prices therefore could significantly impact our net sales, gross profit, operating income and net income, and could impair or adversely impact the carrying value of any of our assets.

Increased metals capacity, supplier consolidation, or an interruption in the sources of our metals supply could have a material adverse effect on our results of operations.

We purchased approximately 56% and 57% of our total metals requirements from our three largest suppliers in 2020 and 2019, respectively. Over the past year, supplier consolidation, decreased mill production due to the COVID-19 pandemic and import tariffs decreased steel availability and increased mill lead times and increased steel prices. Fewer available suppliers increases the risk of supply disruption through both scheduled and unscheduled supplier outages. Conversely, the addition of new mill sources and decreased domestic demand could lead to domestic over capacity, which could lead to a decrease in steel prices, which could have a material adverse effect on our business, financial condition, results of operations and cash flows.

We have no long-term supply commitments with our metals suppliers. If, in the future, we are unable to obtain sufficient amounts of metals on a timely basis, we may not be able to obtain metals from alternate sources at competitive prices. In addition, late deliveries, interruptions or reductions in our supply of metals could make it difficult to satisfy our customers' just-in-time delivery requirements, which could have a material adverse effect on our business, financial condition, results of operations and cash flows.

Our information technology systems could be negatively affected by cyber security threats.

Increased global information technology security requirements, vulnerabilities, threats and a rise in sophisticated and targeted cyber crime pose a risk to the security of our systems, networks and the confidentiality, availability and integrity of our data. The risk was further enhanced in 2020 with an increased remote workforce due to the COVID-19 pandemic. Despite our efforts to protect sensitive information and confidential and personal data, our facilities and systems and those of our third-party service providers may be vulnerable to security breaches. This could lead to disclosure, modification or destruction of proprietary and other key information, ransom payments, production downtimes and operational disruptions, which in turn could adversely affect our business, financial condition, results of operations and cash flows.

We service industries that are highly cyclical, and any fluctuation in our customers' demand could impact our sales, gross profits and profitability.

We sell our products in a variety of industries, including capital equipment manufacturers for industrial, agricultural and construction use, the automotive industry, the utilities industry, and manufacturers of fabricated metals products. Numerous factors, such as general economic conditions, fluctuations in the U.S. dollar, government stimulus or regulation, availability of adequate credit and financing, consumer confidence, significant business interruptions, labor shortages or work stoppages, energy prices, seasonality, customer inventory levels and other factors beyond our control, may cause significant demand fluctuations from one or more of these industries. Any fluctuation in demand within one or more of these industries may be significant and may last for a lengthy period of time. In periods of economic slowdown or recession in the United States, excess customer or service center inventory or a decrease in the prices that we can realize from sales of our products to customers in any of these industries could result in lower sales, gross profits and profitability.

Approximately 45% and 46% of our 2020 and 2019 consolidated net sales, respectively, were to industrial machinery and equipment manufacturers and their fabricators. Due to the concentration of customers in the industrial machinery and

equipment industry, a decline in production levels in that industry could result in lower sales, gross profits and profitability. Approximately 11% of both our 2020 and 2019 consolidated net sales were to automotive manufacturers or manufacturers of automotive components and parts, whom we refer to as automotive customers. Historically, due to the concentration of customers in the automotive industry, our gross profits on these sales have generally been less than our gross profits on sales to customers in other industries.

Our success is dependent upon our relationships with certain key customers.

We have derived and expect to continue to derive a significant portion of our revenues from a relatively limited number of customers. Collectively, our top three customers accounted for approximately 6% and 10% of our consolidated net sales in 2020 and 2019, respectively. Approximately 45% and 46% of our consolidated net sales during 2020 and 2019, respectively, were directly related to industrial machinery and equipment manufacturers and their fabricators. Due to the large concentration of customers in few segments, changes to demand of product by customers in the industrial machinery and equipment manufacturers and their fabricators could have a material adverse effect on our business, our results of operations and our cash flows. Many of our larger customers commit to purchase on a regular basis at agreed upon prices over periods from three to twelve months. We generally do not have long-term contracts with our customers. As a result, the relationship, as well as particular orders, can generally be terminated with relatively little advance notice. The loss of any one of our major customers or decrease in demand by those customers or credit constraints placed on them could have a material adverse effect on our business, our results of operations and our cash flows.

Capital deployed for acquisitions and capital investments at our existing locations may be unable to achieve expected results, or sustain our growth and events or circumstances that could adversely impact operations could have a material adverse effect on our results of operations.

We have grown through acquisitions and by increasing sales and services to our existing customers, aggressively pursuing new customers and services, building or purchasing new facilities, acquiring and upgrading processing equipment and expanded our product mix in order to expand the range of customer services and products that we offer. We intend to actively pursue our growth strategy in the future.

Future expansion or construction projects, could have adverse effects on our results of operations due to the impact of the associated start-up costs and the potential for underutilization in the start-up phase of a facility. We continue to pursue potential acquisition targets; however, we are unable to predict whether or when any prospective acquisition candidate will become available or the likelihood that any acquisition will be completed. Moreover, in pursuing acquisition opportunities, we may compete for acquisition targets with other companies with similar growth strategies that may be larger and have greater financial and other resources than we have. Competition among potential acquirers could result in increased prices for acquisition targets. As a result, we may not be able to consummate acquisitions on terms satisfactory to us, or at all.

The pursuit of acquisitions and other growth initiatives may divert management's time and attention away from day-to-day operations. In order to achieve growth through acquisitions, expansion of current facilities, greenfield construction or otherwise, additional funding sources may be needed and we may not be able to obtain the additional capital necessary to pursue our growth strategy on terms that are satisfactory to us, or at all.

We continue to invest in processing equipment to support customer demand. Although we have successfully installed new and used processing equipment in the past, we can provide no assurance that future installations will be successful, or achieve expected results. Risks associated with the installations include, but are not limited to:

- a significant use of management and employee time;
- the possibility that the performance of the equipment does not meet expectations; and
- the possibility that disruptions from the installations may make it difficult for us to maintain relationships with our customers, employees or suppliers.

Difficulties associated with the installation of new processing equipment could adversely affect our business, our customer service, our results of operations and our cash flows.

Customer and third-party credit constraints and credit losses could have a material adverse effect on our results of operations.

Some of our customers may experience difficulty obtaining and/or maintaining credit availability. In particular, certain customers that are highly leveraged represent an increased credit risk. Some customers have reduced their purchases because of these credit constraints. Moreover, our disciplined credit policies have, in some instances, resulted in lost sales. If we have misjudged our credit estimations and they result in future credit losses, lost sales or lost customers, there could be a material adverse effect on our business, financial condition, results of operations, cash flows and our allowance for credit losses.

The failure of our key computer-based systems could have a material adverse effect on our business.

Until our systems implementations are completed, we maintain separate regional legacy computer-based systems in the operation of our business and we depend on these systems to a significant degree, particularly for inventory management. These systems are vulnerable to, among other things, damage or interruption from fire, flood, tornado and other natural disasters, power loss, computer system and network failures, operator negligence, physical and electronic loss of data or security breaches and computer viruses. Although we have secure back-up systems off-site, the destruction or failure of any one of our computer-based systems for any significant period of time could materially adversely affect our business, financial condition, results of operations and cash flows.

Our implementation of information systems could adversely affect our results of operations and cash flows.

We are in the process of implementing information systems and eliminating our legacy operating systems. The objective is to standardize and streamline business processes and improve support for our service center and fabrication business. Risks associated with the phased implementation include, but are not limited to:

- a significant deployment of capital and a significant use of management and employee time;
- the possibility that software and implementation vendors may not be able to support the project as planned;
- the possibility that the timelines, costs or complexities related to the new system implementation will be greater than expected;
- the possibility that the software, once fully implemented, does not function as planned;
- the possibility that benefits from the systems may be less or take longer to realize than expected;
- the possibility that disruptions from the implementation may make it difficult for us to maintain relationships with our customers, employees or suppliers; and
- limitations on the availability and adequacy of proprietary software or consulting, training and project management services, as well as our ability to retain key personnel.

Although we have successfully initiated use of the systems at most of our locations, we can provide no assurance that the rollout to the remaining locations will be successful or will occur as planned and without disruption to operations. Difficulties associated with the design and implementation of new information systems could adversely affect our business, our customer service, our results of operations and our cash flows.

Our business is dependent on transportation and labor. Increases in the cost or availability of transportation or labor could adversely affect our business and operations, as we may be unable to pass cost increases on to our customers.

We ship products throughout the United States via our in-house truck fleet or by third-party trucking firms. Products sold to foreign customers are shipped either directly from metals producers to the customer or to an intermediate processor, and then to the customer by rail, truck or ocean carrier. Our business depends on the daily transportation of a large number of products. We depend to a certain extent on third parties for transportation of our products to customers as well as inbound delivery of our raw materials.

If any of these providers were to fail to deliver materials to us in a timely manner, we may be unable to process and deliver our products in response to customer demand. If any of these third parties were to cease operations or cease doing business with us, we may be unable to replace them at a reasonable cost. The COVID-19 pandemic impacted the availability of drivers and third-party trucks in 2020 and increased the price of transportation services in the United States. Failure of a third-party transportation provider to provide transportation services could harm our reputation, negatively affect our customer relationships and have a material adverse effect on our financial position and results of operations.

The continued demand for skilled labor resulted in the need to increase pay rates in certain markets. In addition, we have seen a decline in the skilled labor applicant pool since the start of the COVI-19 pandemic. Our operations are dependent on the labor used to operate our equipment and deliver products to our customers. Decreased availability of labor could harm our reputation, negatively affect our customer relationships and have a material adverse effect on our financial position and results of operations.

The availability of drivers and labor is integral to our operations, and increases in our cost of transportation or labor may have a material adverse effect on our financial position and results of operations.

We depend on our senior management team and the loss of any member could prevent us from implementing our business strategy.

Our success is dependent upon the management and leadership skills of our senior management team. Effective January 1, 2019, Michael Siegal began serving as our Executive Chairman of the Board after serving as our Chief Executive Officer since 1984. Richard T. Marabito began serving as our Chief Executive Officer after serving as our Chief Financial Officer since 2010, and Richard A. Manson began serving as our Chief Financial Officer after serving as our Vice President and Treasurer since 2013. Andrew Greiff began serving as our President and Chief Operating Officer effective January 1, 2020 after serving as our Executive Vice President and Chief Operating Officer since 2016. The loss of any member of our senior management team or the failure to attract and retain additional qualified personnel could prevent us from implementing our business strategy. We have employment agreements, which include non-competition provisions, with our Chief Executive Officer, our President and Chief Operating Officer, and our Chief Financial Officer that expire on January 1, 2024, January 1, 2025, and January 1, 2022, respectively.

Labor disruptions at any of our facilities or those of major customers could adversely affect our business, results of operations and financial condition.

At December 31, 2020, we employed approximately 1,626 people. Approximately 269 of the hourly plant personnel are represented by nine separate collective bargaining units. Any prolonged work stoppages by our personnel represented by collective bargaining units could have a material adverse impact on our business, financial condition, results of operations and cash flows.

In addition, many of our larger customers, including those in the automotive industry, have unionized workforces and some have experienced significant labor disruptions in the past such as work stoppages, slow-downs and strikes. A labor disruption at one or more of our major customers could interrupt production or sales by that customer and cause that customer to halt or limit orders for our products. Any such reduction in the demand for our products could adversely affect our business, financial condition, results of operations and cash flows.

Participation in multiemployer pension plans carry withdrawal liability risks, which could impact our results of operations and financial condition.

Through our CTI subsidiary, we contribute to one multiemployer pension plan. The risks of participating in the multiemployer plan are different from a single-employer plan in that 1) assets contributed to the multiemployer plan by one employer may be used to provide benefits to employees of other participating employers, 2) if a participating employer stops contributing to the plan, the unfunded obligations of the plan may be borne by the remaining participating employers, and 3) if CTI chooses to stop participating in the multiemployer plan, CTI may be required to pay the plan an amount based on the unfunded status of the plan, referred to as a withdrawal liability.

Increases in energy prices would increase our operating costs, and we may be unable to pass all these increases on to our customers in the form of higher prices.

If our energy costs increase disproportionately to our revenues, our earnings could be reduced. We use energy to process and transport our products. Our operating costs increase if energy costs, including electricity, diesel fuel and natural gas, rise. During periods of higher energy costs, we may not be able to recover our operating cost increases through price increases without reducing demand for our products. In addition, we generally do not hedge our exposure to higher prices via energy futures contracts. Increases in energy and fuel prices will increase our operating costs and may reduce our profitability if we are unable to pass all of the increases on to our customers.

Our insurance coverage, customer indemnifications or other liability protections may be unavailable or inadequate to cover all of our significant risks, which could have a material adverse effect on our results of operations.

From time to time, we may be subject to litigation incidental to our businesses, including claims for damages arising out of use of our products, claims involving employment matters, cyber security claims and commercial disputes.

We currently carry insurance from financially solid, highly rated counterparties in established markets to cover significant risks and liabilities. However, our insurance coverage may be inadequate if such claims do arise and any liability not covered by insurance could have a material adverse effect on our business. Disputes with insurance carriers, including over policy terms, reservation of rights, the applicability of coverage (including exclusions), compliance with provisions (including notice) and/or the insolvency of one or more of our insurers may significantly affect the amount or timing of recovery. Although we have been able to obtain insurance in amounts we believe to be appropriate to cover such liability to date, our insurance premiums may increase in the future as a consequence of conditions in the insurance business generally or our situation in particular. Any such increase could result in lower net income or cause the need to reduce our insurance coverage. In addition, a future claim may be brought against us that could have a material adverse effect on us.

In some circumstances, we may be entitled to certain legal protections or indemnifications from our customers through contractual provisions, laws, regulations or otherwise. However, these protections are not always available, are typically subject to certain terms or limitations, including the availability of funds, and may not be sufficient to cover all losses or liabilities incurred.

If insurance coverage, customer indemnifications and/or other legal protections are not available or are not sufficient to cover our risks or losses, it could have a material adverse effect on our results of operations.

Impairment in the carrying value of intangible assets could result in the incurrence of impairment charges and negatively impact our results of operations.

The net carrying value of intangibles represents non amortizable goodwill and trade names, covenant not to compete and customer relationships, net of accumulated amortization, related to our specialty metals flat products and tubular and pipe products segments. Indefinitely lived assets are evaluated for impairment annually or whenever events or changes in circumstance indicate that the carrying amounts of these assets may not be recoverable. Amortizable intangible assets are evaluated for impairment whenever events or changes in circumstance indicate that the carrying amounts of these assets may not be recoverable. Impairments to intangible assets may be caused by factors outside our control, such as increased competitive pricing pressures, lower than expected revenue and profit growth rates, changes in discount rates based on changes in the cost of capital (interest rates, etc.), or the loss of a significant customer and could result in the incurrence of impairment charges and negatively impact our results of operations.

Risks Related to Our Industry

Our business is highly competitive, and increased competition could reduce our market share and harm our financial performance.

Our business is highly competitive. We compete with metals service centers and, to a certain degree, metals producers and intermediate metals processors, on a regular basis, primarily on quality, price, inventory availability and the ability to meet the delivery schedules and service requirements of our customers. We have different competitors for each of our products and within each region. Certain of these competitors have financial and operating resources in excess of ours. Increased competition could lower our gross profits or reduce our market share and have a material adverse effect on our financial performance.

Risks Related to Our Debt

Although we expect to finance our growth initiatives through borrowings under our ABL Credit Facility, we may have to find additional sources of funding, which could be difficult. Additionally, increased leverage and borrowing rates could adversely impact our business and results of operations.

We expect to finance our growth initiatives through borrowings under our ABL Credit Facility, which matures on December 8, 2022. However, our ABL Credit Facility may not be sufficient or available to finance our growth initiatives, and we may have to find additional sources of financing. It may be difficult for us in the future to obtain the necessary funds and liquidity on terms acceptable to us, or at all, to run and expand our business.

The borrowings under our ABL Credit Facility are primarily at variable interest rates. If interest rates in the future were to increase 100 basis points (1.0%) from December 31, 2020 rates and, assuming no change in total debt from December 31, 2020 levels, the additional annual interest expense to us would be approximately \$0.9 million.

Uncertainty relating to the calculation of London Interbank Offered Rate, or LIBOR and other reference rates and their potential discontinuance may adversely affect interest expense related to our outstanding debt, including amounts borrowed under our ABL Credit Facility.

National and international regulators and law enforcement agencies have conducted investigations into a number of rates or indices, which are deemed to be "reference rates." Actions by such regulators and law enforcement agencies may result in changes to the manner in which certain reference rates are determined, their discontinuance, or the establishment of alternative reference rates. In particular, on July 27, 2017, the Chief Executive of the U.K. Financial Conduct Authority, which regulates LIBOR, announced that it will no longer persuade or compel banks to submit rates for the calculation of LIBOR after 2021. Such announcement indicates that the continuation of LIBOR on the current basis cannot and will not be guaranteed after 2021. As such, it appears highly likely that LIBOR will be discontinued or modified by the end of 2021.

At this time, it is not possible to predict the effect that these developments, any discontinuance, modification or other reforms to LIBOR or any other reference rate, or the establishment of alternative reference rates, may have on LIBOR or other benchmarks, including LIBOR-based borrowings under our ABL Credit Facility. Furthermore, the use of alternative reference rates or other reforms could cause the market value of, the applicable interest rate on and the amount of interest paid on our benchmark-based borrowings to be materially different than expected and could materially adversely impact our ability to refinance such borrowings or raise future indebtedness on a cost effective basis.

Regulatory and Environmental Risks

Quotas and tariffs imposed or removed as a result of government actions can cause significant fluctuations in our operating results.

Global demand and global metals pricing, supply and demand are impacted by quotas and tariffs imposed as a result of government actions. The tariffs initiated by the U.S. government in 2018 under Section 232 of the Trade Expansion Act of 1962 (section 232 tariffs) resulted in increased metals prices in the United States during 2018. The subsequent removal and addition of country-specific tariffs has caused uncertainty in the metals marketplace. Any additional future tariffs or quotas imposed on steel and aluminum imports may increase the price of metal, which may impact our sales, gross margin and profitability if we are unable to pass the increased prices onto our customers. The prolonged imposition of tariffs could also lead to additional trade disputes that could impact the global demand for metals and impact on sales, gross margin and profitability. Conversely, the removal of existing tariffs could cause the price of metal to decline, which may impact our sales, gross margin and profitability.

Changes in laws or regulations, including tax reform legislation, or the manner of their interpretation or enforcement could adversely impact our financial performance and restrict our ability to operate our business or execute our strategies.

New laws or regulations, or changes in existing laws or regulations, or the manner of their interpretation or enforcement, could increase our cost of doing business and restrict our ability to operate our business or execute our strategies. In particular,

there may be significant changes in U.S. laws and regulations and existing international trade agreements by the current U.S. presidential administration that could affect a wide variety of industries and businesses, including those businesses we own and operate. If the U.S. presidential administration materially modifies U.S. laws and regulations and international trade agreements, our business, financial condition, and results of operations could be affected.

We are subject to significant environmental, health and safety laws and regulations and related compliance expenditures and liabilities.

Our businesses are subject to many federal, state and local environmental, health and safety laws and regulations, particularly with respect to the use, handling, treatment, and disposal of substances and waste used or generated in our manufacturing processes. We have incurred and expect to continue to incur expenditures to comply with applicable environmental laws and regulations. Our failure to comply with applicable environmental laws and regulations and permit requirements could result in civil or criminal fines or penalties or enforcement actions, including regulatory or judicial orders enjoining or curtailing operations or requiring corrective measures, installation of pollution control equipment or remedial actions.

We may in the future be required to incur costs relating to the investigation or remediation of property, and for addressing environmental conditions. Some environmental laws and regulations impose liability and responsibility on present and former owners, operators or users of facilities and sites for contamination at such facilities and sites without regard to causation or knowledge of contamination. Consequently, we cannot assure you that existing or future circumstances, the development of new facts or the failure of third parties to address contamination at current or former facilities or properties will not require significant expenditures by us.

We expect to continue to be subject to environmental and health and safety laws and regulations. It is difficult to predict the future interpretation and development of environmental and health and safety laws and regulations or their impact on our future earnings and operations. We anticipate that compliance will continue to require increased capital expenditures and operating costs. Any increase in these costs, or unanticipated liabilities arising for example, out of discovery of previously unknown conditions or more aggressive enforcement actions, could have a material adverse effect on our business, financial condition, results of operations and cash flows.

Risks Related to Our Common Stock

The market price for our common stock may be volatile.

Historically, there has been volatility in the market price for our common stock. Furthermore, the market price of our common stock could fluctuate substantially in the future in response to a number of factors, including, but not limited to, the risk factors described herein. Examples include:

- changes in commodity prices, especially metals;
- changes in financial estimates or recommendations by stock market analysts regarding us or our competitors;
- the operating and stock performance of other companies that investors may deem comparable;
- developments affecting us, our customers or our suppliers;
- press releases, earnings releases or publicity relating to us or our competitors or relating to trends in the metals service center industry;
- inability to meet securities analysts' and investors' quarterly or annual estimates or targets of our performance;
- sales of our common stock by large shareholders;
- the amount of shares acquired for short-term investments;
- general domestic or international economic, market and political conditions;
- fluctuations in the value of the U.S. dollar;
- changes in the legal or regulatory environment affecting our business; and
- announcements by us or our competitors of significant acquisitions, dispositions or joint ventures, or other material events impacting the domestic or global metals industry.

In the past, the stock market has experienced significant price and volume fluctuations. This volatility has had a significant effect on the market prices of securities issued by many companies for reasons unrelated to their specific operating performance. These factors may adversely affect the trading price of our common stock, regardless of actual operating performance.

In addition, stock markets from time to time experience extreme price and volume fluctuations that may be unrelated or disproportionate to the operating performance of companies. In the past, some shareholders have brought securities class action lawsuits against companies following periods of volatility in the market price of their securities. We may in the future be the target of similar litigation. Securities litigation, regardless of whether our defense is ultimately successful, could result in substantial costs and divert management's attention and resources.

Our quarterly results may be volatile.

Our operating results have varied on a quarterly basis during our operating history and are likely to fluctuate significantly in the future. Our operating results may be below the expectations of our investors or stock market analysts as a result of a variety of factors, including the impact of LIFO expense estimates, many of which are outside of our control. Factors that may affect our quarterly operating results include, but are not limited to, the risk factors listed above.

Many factors could cause our revenues and operating results to vary significantly in the future. Accordingly, we believe that quarter-to-quarter comparisons of our operating results are not necessarily meaningful. Investors should not rely on the results of one quarter as an indication of our future performance. Further, it is our practice not to provide forward-looking sales or earnings guidance and not to endorse any analyst's sales or earnings estimates. Nonetheless, if our results of operations in any quarter do not meet analysts' expectations, our stock price could materially decrease.

Certain provisions in our charter documents and Ohio law could delay or prevent a change in management or a takeover attempt that you may consider to be in your best interest.

We are subject to Chapter 1704 of the Ohio Revised Code, which prohibits certain business combinations and transactions between an "issuing public corporation" and an "Ohio law interested shareholder" for at least three years after the Ohio law interested shareholder attains 10% ownership, unless the Board of Directors of the issuing public corporation approves the transaction before the Ohio law interest shareholder attains 10% ownership. We are also subject to Section 1701.831 of the Ohio Revised Code, which provides that certain notice and informational filings and special shareholder meeting and voting procedures must be followed prior to consummation of a proposed "control share acquisition." Assuming compliance with the notice and information filings prescribed by the statute, a proposed control share acquisition may be made only if the acquisition is approved by a majority of the voting power of the issuer represented at the meeting and at least a majority of the voting power remaining after excluding the combined voting power of the "interested shares."

Certain provisions contained in our Amended and Restated Articles of Incorporation and Amended and Restated Code of Regulations and Ohio law could delay or prevent the removal of directors and other management and could make a merger, tender offer or proxy contest involving us that you may consider to be in your best interest more difficult. For example, these provisions:

- allow our Board of Directors to issue preferred stock without shareholder approval;
- provide for our Board of Directors to be divided into two classes of directors serving staggered terms;
- limit who can call a special meeting of shareholders; and
- establish advance notice requirements for nomination for election to the Board of Directors or for proposing matters to be acted upon at shareholder meetings.

These provisions may discourage potential takeover attempts, discourage bids for our common stock at a premium over market price or adversely affect the market price of, and the voting and other rights of the holders of our common stock. These provisions could also discourage proxy contests and make it more difficult for you and other shareholders to elect directors other than the candidates nominated by our Board of Directors.

Principal shareholders who own a significant numbers of shares of our common stock may have interests that conflict with yours.

Michael D. Siegal, our Executive Chairman of the Board and one of our largest shareholders, owned approximately 11.3% of our outstanding common stock as of December 31, 2020. Mr. Siegal may have the ability to significantly influence matters requiring shareholder approval. In deciding how to vote on such matters, Mr. Siegal may be influenced by interests that conflict with yours.

General Risks

Climate change may cause changes in weather patterns and increase the frequency or severity of weather events and flooding.

An increase in severe weather events and flooding may adversely impact us, our operations, and our ability to procure raw materials and process and transport our products and could result in an adverse effect on our business, financial condition and results of operations. Extreme weather conditions may increase our costs, temporarily impact our production capabilities or cause damage to our facilities. Severe weather may also adversely impact our suppliers and our customers and their ability to deliver and/or purchase and transport our products.

ITEM 1B. UNRESOLVED STAFF COMMENTS

None.

ITEM 2. PROPERTIES

We believe that our properties are strategically situated relative to our domestic suppliers, our customers and each other, allowing us to support customers from multiple locations. Product is shipped from the most advantageous facility, regardless of where the customer order is taken. The facilities are located in the hubs of major metals consumption markets, and within a 250-mile radius of most of our customers, a distance approximating the one-day driving and delivery limit for truck shipments. During 2019, we terminated the lease on the Washington distribution facility and entered into a lease commencing March 2020 for a processing facility in Buford, Georgia.

The following table sets forth certain information concerning our principal properties including which segment's products are serviced out of each location:

| | | | | | Segment | | | | |
|--------------------------|-------------------------------|----------------|---|--------------------|----------------|-----------------------------|---------------------|--|--|
| Operation | Location | Square Feet | Function | Owned or Leased | Carbon Flat | Specialty Metals Flat | Tube and Pipe | | |
| Cleveland | Bedford Heights, Ohio (1) | 127,000 | Corporate offices, coil processing and distribution center | Owned | ~ | ~ | | | |
| | Bedford Heights, Ohio (1) | 121,500 | Coil and plate processing, distribution center and offices | Owned | ~ | ~ | ~ | | |
| | Bedford Heights, Ohio (1) | 59,500 | Plate processing, distribution center and offices | Leased (2) | ~ | | | | |
| | Dover, Ohio | 62,000 | Plate processing, fabrication and distribution center | Owned | ~ | | | | |
| Minneapolis | Plymouth, Minnesota | 196,800 | Coil and plate processing, distribution center and offices | Owned | ~ | ~ | | | |
| | Plymouth, Minnesota | 112,200 | Plate processing, fabrication, distribution center and offices | Owned | ~ | | | | |
| Chambersburg | Chambersburg, Pennsylvania | 157,000 | Plate processing, distribution center and offices | Owned | ~ | | | | |
| | Chambersburg, Pennsylvania | 150,000 | Plate processing, fabrication, manufacturing, distribution center and offices | Owned | ~ | | | | |
| Iowa | Bettendorf, Iowa | 244,000 | Coil and plate processing, fabrication, distribution center and offices | Owned | ~ | ~ | | | |
| Winder | Winder, Georgia | 285,000 | Coil and plate processing, fabrication, distribution center and offices | Owned | ~ | ~ | ~ | | |
| | Buford, Georgia | 120,000 | Coil and plate processing, fabrication, and distribution center | Leased (3) | ~ | ~ | | | |
| Detroit | Detroit, Michigan | 256,000 | Coil processing, distribution center and offices | Owned | ~ | ~ | | | |
| Kentucky | Mt. Sterling, Kentucky | 100,000 | Plate processing, fabrication and distribution center | Owned | ~ | | | | |
| | Mt. Sterling, Kentucky | 107,000 | Distribution center and offices | Owned | ~ | | ~ | | |
| Gary | Gary, Indiana | 183,000 | Coil processing, distribution center and offices | Owned | ~ | ~ | | | |
| Connecticut | Milford, Connecticut | 134,000 | Coil processing, distribution center and offices | Owned | ~ | ~ | | | |
| Chicago | Schaumburg, Illinois | 122,500 | Coil and sheet processing, distribution center and offices | Owned | ~ | ~ | | | |
| Berlin Metals | | 117,950 | Coil processing, distribution center and offices | Leased (4) | | ~ | | | |
| McCullough Industries | Kenton, Ohio | 75,000 | Manufacturing facility | Owned | ~ | ~ | | | |
| Streetsboro | Streetsboro, Ohio | 66,200 | Coil and sheet processing, distribution center and offices | Owned | | ~ | | | |
| | Latrobe, Pennsylvania | 43,200 | Coil and sheet processing, distribution center | Leased (5) | | ~ | | | |
| Mexico | Monterrey, Mexico | 60,000 | | Leased (6) | ~ | ~ | ~ | | |
| Rock Hill | Rock Hill, South Carolina | 45,075 | Distribution, processing center and offices | Owned | | ~ | | | |

| | | | | | | Segment | |
|--------------|---------------------------|----------------|--|--------------------|----------------|-----------------------------|---------------------|
| Operation | Location | Square Feet | Function | Owned or Leased | Carbon Flat | Specialty Metals Flat | Tube and Pipe |
| Dallas | Carrollton, Texas | 44,480 | Distribution, processing center and offices | Owned | | ~ | |
| Houston | Houston, Texas | 30,000 | Distribution, processing center and offices | Leased (7) | | | |
| Springdale | Springdale, Arkansas | 12,200 | Distribution, processing center and offices | Leased (8) | | ~ | |
| Kansas City | Riverside, Missouri | 11,300 | Distribution, processing center and offices | Leased (9) | | ~ | |
| Chicago | Romeoville, Illinois | 363,000 | Corporate offices, fabrication and distribution center | Owned | | | ~ |
| St. Paul | St. Paul, Minnesota | 132,000 | Distribution center and offices | Owned | | | ~ |
| Charlotte | Locust, North Carolina | 127,600 | Distribution center, fabrication and offices | Owned | | | ~ |
| Fond du Lac | Fond du Lac, Wisconsin | 117,000 | Distribution center and offices | Owned | ~ | | ~ |
| Indianapolis | Indianapolis, Indiana | 79,000 | Distribution center and offices | Owned | | | ~ |
| Quad Cities | Milan, Illinois | 57,600 | Distribution center and offices | Owned | | | ~ |
| Des Moines | Ankeny, Iowa | 50,000 | Distribution center and offices | Owned | | | ~ |
| Owatonna | Owatonna, Minnesota | 23,000 | Production cutting center | Owned | | | ~ |

- (1) The Bedford Heights facilities are all adjacent properties.
- (2) This facility is leased from a related party. The lease expires on December 31, 2023, with renewal options.
- (3) The lease on this facility expires on July 1, 2027.
- (4) The lease on this facility expires on August 31, 2024, with renewal options.
- (5) The lease on this facility expires on May 1, 2024.
- (6) The lease on this facility expires on August 31, 2021. 75% of the facility is sub-leased to an unrelated party on a quarter-to-quarter basis. We don't intend to renew the lease upon expiration.
- (7) The lease on this facility expires on October 31, 2022, with renewal options.
- (8) The lease on this facility expires on July 1, 2021, with renewal options.
- (9) The lease on this facility expires on January 31, 2023, with renewal options

In addition to the facilities listed above, our executive office is leased and located in Highland Hills, Ohio and we have leased offices located in Media, Pennsylvania; Bonita Springs, Florida; San Antonio, Texas and a lease in Monterrey, Mexico, which expires in August 2021. Management believes we will be able to accommodate our capacity needs for the immediate future at our existing facilities.

ITEM 3. LEGAL PROCEEDINGS

We are party to various legal actions that we believe are ordinary in nature and incidental to the operation of our business. In the opinion of management, the outcome of the proceedings to which we are currently a party will not have a material adverse effect upon our results of operations, financial condition or cash flows.

ITEM 4. MINE SAFETY DISCLOSURES

Not applicable.

INFORMATION ABOUT OUR EXECUTIVE OFFICERS

This information is included in this Annual Report on Form 10-K pursuant to Instruction 3 of Item 401(b) of Regulation S-K. The following is a list of our executive officers and a brief description of their business experience. Each executive officer will hold office until his successor is chosen and qualified.

Michael D. Siegal, age 68, has served as the Executive Chairman of our Board of Directors since January 2019. He previously served as our Chief Executive Officer from 1984 until December 2018 and as Chairman of our Board of Directors from 1994 until December 2018. From 1984 until January 2001, he also served as our President. He has been employed by us in a variety of capacities since 1974. Mr. Siegal serves on the Board of Directors of Twin City Fan. He is also the immediate past Board Chair of the Jewish Federations of North America and is currently on the Board of the Development Corporation for Israel and the Chair of the Board of Trustees of the Jewish Agency for Israel.

Richard T. Marabito, age 57, has served as our Chief Executive Officer since January 2019. From March 2000 through December 2018, he served as our Chief Financial Officer. He joined us in 1994 as Corporate Controller and served in this capacity until March 2000. He also served as Treasurer from 1994 through 2002 and again from 2010 through 2012. Prior to joining us, Mr. Marabito served as Corporate Controller for a publicly traded wholesale distribution company and was employed by a national accounting firm in its audit department. Mr. Marabito is a Vice Chair and Board member of the Metals Service Center Institute (MSCI). He is the Chair of the MSCI's Governance Committee and past Chair of its Foundation for Education and Research. He served as a Governance board member of the Make-A-Wish Foundation of Ohio, Kentucky and Indiana and was past Chair of its Northeast Ohio regional board. Mr. Marabito also served on the Board of Trustees and was the Treasurer for Hawken School in Cleveland, Ohio.

Richard A. Manson, age 52, has served as our Chief Financial Officer since January 2019, and has been employed by us since 1996. From January 2013 through December 2018, he served as our Vice President and Treasurer. From March 2010 through December 2012, he served as our Vice President of Human Resources and Administration. From January 2003 through March 2010, he served as our Treasurer and Corporate Controller. From 1996 through 2002, he served as our Director of Taxes and Risk Management. Prior to joining us, Mr. Manson was employed for seven years by a national accounting firm in its tax department. Mr. Manson is a Board Member of the Cleveland Catholic Cemeteries Association and a member of the Advisory Board of Seeds for Literacy. Mr. Manson is a certified public accountant and member of the Ohio Society of Certified Public Accountants and the American Institute of Certified Public Accountants.

Andrew S. Greiff, age 59, has served as our President and Chief Operating Officer since January 2020. From August 2016 through December 2019, he served as Executive Vice President and Chief Operating Officer. He previously served as President, Specialty Metals from 2011 to 2016 after having joined us in 2009 as Vice President of Specialty Metals. Prior thereto, Mr. Greiff spent 24 years in various positions within the steel industry and served as the President and CEO of his own steel trading company. Mr. Greiff is a past director of Hawken School, the MSCI Specialty Metals Product Council, Jewish Big Brother Big Sister and the Anti Defamation League.

Lisa K. Christen, age 44, has served as our Treasurer and Corporate Controller since January 2019, and has been employed by us since 1999. From March 2010 through December 2018, she served as our Corporate Controller. From 1999 through 2010 she served in various positions within the accounting department. Ms. Christen serves as the Treasurer and is a Board Member of Seton Catholic School in Hudson, Ohio. Ms. Christen is a certified public accountant and member of the Ohio Society of Certified Public Accountants.

PART II

ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES

Common Stock

Our common stock trades on the Nasdaq Global Select Market under the symbol "ZEUS."

Holders of Record

As of January 29, 2020, we estimate there were approximately 64 holders of record and 3,992 beneficial holders of our common stock.

Dividends

We expect to continue to make regular quarterly dividend distributions in the future, subject to the continuing determination by our Board of Directors that the dividend remains in the best interest of our shareholders. Our ABL Credit Facility restricts the aggregate amount of dividends and common stock repurchases that we can pay to \$5.0 million annually without limitations. Dividend distributions in excess of \$5.0 million require us to (i) maintain availability in excess of 20.0% of the aggregate revolver commitments or (ii) to maintain availability equal to or greater than 15.0% of the aggregate revolver commitments, and we must maintain a pro-forma ratio of Earnings before Interest, Taxes, Depreciation and Amortization (EBITDA) minus certain capital expenditures and cash taxes paid to fixed charges of at least 1.00 to 1.00. Any determinations by the Board of Directors to pay cash dividends in the future will take into account various factors, including our financial condition, results of operations, current and anticipated cash needs, plans for expansion and restrictions under our credit agreement and any agreements governing our future debt. We cannot assure you that dividends will be paid in the future or that, if paid, the dividends will be at the same amount or frequency.

Issuer Purchases of Equity Securities

We did not purchase any of our equity securities during the quarter ended December 31, 2020.

On October 2, 2015, we announced that our Board of Directors authorized a stock repurchase program of up to 550,000 shares of the Company's issued and outstanding common stock, which could include open market repurchases, negotiated block transactions, accelerated stock repurchases or open market solicitations for shares, all or some of which may be effected through Rule 10b5-1 plans. Any of the repurchased shares will be held in our treasury, or canceled and retired as our Board may determine from time to time. Any repurchases of common stock are subject to the covenants contained in the ABL Credit Facility. Our ABL Credit Facility restricts the aggregate amount of dividends and common stock repurchases that we can pay to \$5.0 million annually without limitations. Purchases in excess of \$5.0 million require us to (i) maintain availability in excess of 20.0% of the aggregate revolver commitments or (ii) to maintain availability equal to or greater than 15.0% of the aggregate revolver commitments and we must maintain a pro-forma ratio of EBITDA minus certain capital expenditures and cash taxes paid to fixed charges of at least 1.00 to 1.00. The timing and amount of any repurchases under the stock repurchase program will depend upon several factors, including market and business conditions, and limitations under the ABL Credit Facility, and repurchases may be discontinued at any time. As of December 31, 2020, 360,212 shares remain authorized for repurchase under the program.

Recent Sales of Unregistered Securities

We did not have any unregistered sales of equity securities during the quarter ended December 31, 2020.

ITEM 6, SELECTED FINANCIAL DATA

The following table sets forth selected financial and other data for each of the five years in the period ended December 31, 2020. The data presented should be read in conjunction with "Management's Discussion and Analysis of Financial Condition and Results of Operations" and the consolidated financial statements and notes thereto included elsewhere in this Annual Report on Form 10-K.

| For the Years Ended December 31, | | | | | | | | | |
|---------------------------------------|----------------|--|---|-------------|---|---|---|---|--|
| | 2020 | | 2019 | | 2018 | | 2017 | | 2016 |
| (in thousands, except per share data) | | | | | | | _ | | |
| | | | | | | | | | |
| \$ | | \$ | | \$ | | \$ | | \$ | 1,055,116 |
| | , | | | | | | | | 820,040 |
| | | | | | | | | | 235,076 |
| | | | | | - | | | | 229,328 |
| | | | | | | | | | 5,748 |
| | | | | | | | | | 5,273 |
| | | | | | | | | | 420 |
| \$ | (5,595) | \$ | 3,856 | \$ | 33,759 | \$ | 18,963 | \$ | (1,078) |
| | | | | | | | | | |
| \$ | (0.49) | \$ | 0.34 | \$ | 2.95 | \$ | 1.67 | \$ | (0.10) |
| \$ | (0.49) | \$ | 0.34 | \$ | 2.95 | \$ | 1.67 | \$ | (0.10) |
| \$ | 0.08 | \$ | 0.08 | \$ | 0.08 | \$ | 0.08 | \$ | 0.08 |
| | | | | | | | | | |
| | 11,447 | | 11,509 | | 11,432 | | 11,381 | | 11,210 |
| | 11,447 | | 11,509 | | 11,440 | | 11,381 | | 11,210 |
| | | | | | | | | | |
| | | | | | | | | | |
| \$ | | \$ | | \$ | | \$ | | \$ | 364,940 |
| | | | | | | | - | | 104,898 |
| | | | | | | | | | 260,042 |
| | | | | | , | | | | 556,068 |
| | | | | | | | | | 166,424 |
| \$ | 301,010 | \$ | 308,352 | \$ | 306,991 | \$ | 272,583 | \$ | 253,390 |
| | 5 5 5 5 | \$ 1,234,144 979,099 255,045 254,472 573 7,411 (6,911) \$ (0.49) \$ (0.49) \$ 0.08 \$ 11,447 11,447 \$ 402,204 126,725 275,479 640,605 160,609 | \$ 1,234,144 \$ 979,099 255,045 254,472 573 7,411 (6,911) (5,595) \$ (0.49) \$ (0.49) \$ 0.08 \$ 11,447 11,447 \$ 126,725 275,479 640,605 160,609 | 2020 2019 | 2020 2019 (in thousands, \$ 1,234,144 \$ 1,579,040 \$ 979,099 1,280,110 255,045 298,930 254,472 282,320 573 16,610 7,411 11,289 (6,911) 5,289 \$ (5,595) \$ 3,856 \$ \$ (0.49) \$ 0.34 \$ (0.49) \$ 0.34 \$ \$ (0.49) \$ 0.34 \$ \$ 0.08 \$ 0.08 \$ 11,447 11,509 11,447 11,509 11,447 11,509 \$ 402,204 \$ 419,842 \$ 126,725 101,087 275,479 318,755 640,605 649,555 160,609 192,925 | 2020 2019 2018 (in thousands, except per \$ 1,234,144 \$ 1,579,040 \$ 1,715,081 979,099 1,280,110 1,372,954 255,045 298,930 342,127 254,472 282,320 285,075 573 16,610 57,052 7,411 11,289 10,681 (6,911) 5,289 46,064 \$ (5,595) 3,856 \$ 33,759 \$ (0.49) \$ 0.34 \$ 2.95 \$ (0.49) \$ 0.34 \$ 2.95 \$ 0.08 \$ 0.08 \$ 0.08 \$ 11,447 11,509 11,432 \$ 11,447 11,509 11,440 \$ 402,204 \$ 419,842 \$ 562,769 \$ 126,725 101,087 128,427 275,479 318,755 434,342 640,605 649,555 760,740 160,609 192,925 302,530 | 2020 2019 2018 (in thousands, except per sha \$ 1,234,144 \$ 1,579,040 \$ 1,715,081 \$ 979,099 1,280,110 1,372,954 255,045 298,930 342,127 254,472 282,320 285,075 573 16,610 57,052 7,411 11,289 10,681 (6,911) 5,289 46,064 (5,595) \$ 3,856 \$ 33,759 \$ \$ (0.49) \$ 0.34 \$ 2.95 \$ (0.49) \$ 0.34 \$ 2.95 \$ \$ (0.49) \$ 0.34 \$ 2.95 \$ \$ 0.08 \$ 0.08 \$ 0.08 \$ \$ 0. | 2020 2019 2018 2017 (in thousands, except per share data) (in thousands, except per share data) \$ 1,234,144 \$ 1,579,040 \$ 1,715,081 \$ 1,330,696 979,099 1,280,110 1,372,954 1,055,212 255,045 298,930 342,127 275,484 254,472 282,320 285,075 251,498 573 16,610 57,052 23,986 7,411 11,289 10,681 7,518 (6,911) 5,289 46,064 16,350 \$ (5,595) 3,856 33,759 \$ 18,963 \$ (0.49) 0.34 2.95 \$ 1.67 \$ (0.49) 0.34 2.95 \$ 1.67 \$ (0.49) 0.34 2.95 \$ 1.67 \$ (0.49) 0.34 2.95 \$ 1.67 \$ (0.49) 0.34 2.95 \$ 1.67 \$ (0.49) 0.34 2.95 \$ 1.67 \$ (0.49) 0.34 2.95 \$ 1.67 \$ (0.49) 0.34 | 2020 2019 2018 2017 (in thousands, except per share data) (in thousands, except per share data) \$ 1,234,144 \$ 1,579,040 \$ 1,715,081 \$ 1,330,696 \$ 979,099 1,280,110 1,372,954 1,055,212 255,045 298,930 342,127 275,484 254,472 282,320 285,075 251,498 573 16,610 57,052 23,986 7,411 11,289 10,681 7,518 (6,911) 5,289 46,064 16,350 \$ (5,595) \$ 3,856 \$ 33,759 \$ 18,963 \$ \$ (0.49) \$ 0.34 \$ 2.95 \$ 1.67 \$ (0.49) \$ 0.08 <t< td=""></t<> |

⁽a) Gross profit is calculated as net sales less the cost of materials sold (includes LIFO income of \$1,517 and \$3,669 in 2020 and 2019, respectively, LIFO expense of \$8,408 and \$2,707 in 2018 and 2017, respectively and LIFO income of \$1,489 in 2016).

- (b) Operating expenses are calculated as total costs and expenses less the cost of materials sold.
- (c) The year ended December 31, 2017, includes a \$6.2 million benefit related to the Tax Cuts and Jobs Act.
- (d) Calculated by dividing net income (loss) by weighted average basic shares outstanding.
- (e) Calculated by dividing net income (loss) by weighted average diluted shares outstanding.
- (f) Prospective adjustment of deferred tax assets and liabilities in 2016, prior periods were not retrospectively adjusted.
- (g) Calculated as current assets less current liabilities.

ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following Management's Discussion and Analysis of Financial Condition and Results of Operations contains forward-looking statements that involve risks and uncertainties. Our actual results may differ materially from the results discussed in the forward-looking statements. Factors that might cause a difference include, but are not limited to, those discussed under Item 1A, Risk Factors in this Annual Report on Form 10-K. The following section is qualified in its entirety by the more detailed information, including our financial statements and the notes thereto, which appears elsewhere in this Annual Report.

Overview

We are a leading metals service center that operates in three reportable segments; carbon flat products, specialty metals flat products, and tubular and pipe products. We provide metals processing and distribution services for a wide range of customers. Our specialty metals flat products segment's focus is on the direct sale and distribution of processed aluminum and stainless flat-rolled sheet and coil products, flat bar products, prime tin mill products and fabricated parts. Through the acquisition of Action Stainless. on December 14, 2020, our specialty metals flat products segment expanded its geographic footprint and enhanced its product offerings in stainless steel and aluminum plate, sheet, angles, rounds, flat bar, tubing and pipe. Action Stainless offers a range of processing, including plasma, laser and waterjet cutting and CNC machining. Our carbon flat products segment's focus is on the direct sale and distribution of large volumes of processed carbon and coated flat-rolled sheet, coil and plate products and fabricated parts. Through the acquisitions of McCullough and EZ Dumper in 2019, our carbon flat products segment expanded its product offerings to include self-dumping metal hoppers and steel and stainless-steel dump inserts for pickup truck and service truck beds. In addition, we distribute metal tubing, pipe, bar, valves and fittings and fabricate pressure parts supplied to various industrial markets through our tubular and pipe products segment. Products that require more value-added processing generally have a higher gross profit. Accordingly, our overall gross profit is affected by, among other things, product mix, the amount of processing performed, the demand for and availability of metals, and volatility in selling prices and material purchase costs. We also perform toll processing of customer-owned metals. We sell certain products internationally, primarily in Canada and Mexico. International sales are immaterial to our consolidated financial results and to the individual segments' results.

Our results of operations are affected by numerous external factors including, but not limited to: general and global business, economic, financial, banking and political conditions; fluctuations in the value of the U.S. dollar to foreign currencies, competition; metals pricing, demand and availability; transportation and energy costs; pricing and availability of raw materials used in the production of metals; global supply, the level of metals imported into the United States, tariffs, and inventory held in the supply chain; the availability, and increased costs of labor; customers' ability to manage their credit line availability; and layoffs or work stoppages by our own, our suppliers' or our customers' personnel. The metals industry also continues to be affected by the global consolidation of our suppliers, competitors and end-use customers.

Like other metals service centers, we maintain substantial inventories of metals to accommodate the short lead times and just-in-time delivery requirements of our customers. Accordingly, we purchase metals in an effort to maintain our inventory at levels that we believe to be appropriate to satisfy the anticipated needs of our customers based upon customer forecasts, historic buying practices, supply agreements with customers and market conditions. Our commitments to purchase metals are generally at prevailing market prices in effect at the time we place our orders. From time to time, we have entered into nickel swaps at the request of our customers in order to mitigate our customers' risk of volatility in the price of metals, and we have entered into metals hedges to mitigate our risk of volatility in the price of metals. We have no long-term, fixed-price metals purchase contracts. When metals prices decline, customer demands for lower prices and our competitors' responses to those demands could result in lower sale prices and, consequently, lower gross profits and earnings as we use existing metals inventory. When metals prices increase, competitive conditions will influence how much of the price increase we can pass on to our customers. To the extent we are unable to pass on future price increases in our raw materials to our customers, the net sales and gross profits of our business could be adversely affected.

We operate in three reportable segments; carbon flat products, specialty metals flat products and tubular and pipe products. The carbon flat products segment and the specialty metals flat products segment are at times consolidated and referred to as the flat products segment. Some of the flat products segments' assets and resources are shared by the carbon and specialty metals segments and both segments' products are stored in the shared facilities and, in some locations, processed on shared equipment. As such, total assets and capital expenditures are reported in the aggregate for the flat products segments. Due to the shared assets and resources, certain of the flat products segment expenses are allocated between the carbon flat products segment and the specialty metals flat products segment based upon an established allocation methodology.

We follow the accounting guidance that requires the utilization of a "management approach" to define and report the financial results of operating segments. The management approach defines operating segments along the lines used by the chief operating decision maker, or CODM, to assess performance and make operating and resource allocation decisions. Our CODM evaluates performance and allocates resources based primarily on operating income. Our operating segments are based primarily on internal management reporting.

Due to the nature of the products sold in each segment, there are significant differences in the segments' average selling price and the cost of materials sold. The tubular and pipe products segment generally has the highest average selling price among the three segments followed by the specialty metals flat products and carbon flat products segments. Due to the nature of the tubular and pipe products, we do not report tons sold or per ton information. Gross profit per ton is generally higher in the specialty metals flat products segment than the carbon flat products segment. Gross profit as a percentage of net sales is generally highest in the tubular and pipe products segment, followed by the carbon and specialty metals flat products segments. Due to the differences in average selling prices, gross profit and gross profit percentage among the segments, a change in the mix of sales could impact total net sales, gross profit, and gross profit percentage. In addition, certain inventory in the tubular and pipe products segment is valued under the LIFO method. Adjustments to the LIFO inventory value are recorded to cost of materials sold and may impact the gross margin and gross margin percentage at the consolidated Company and tubular and pipe products segment levels.

Specialty metals flat products

The primary focus of our specialty metals flat products segment is on the direct sale and distribution of processed stainless and aluminum flat-rolled sheet and coil products, flat bar products and fabricated parts. Through the acquisition of Action Stainless & Alloys, Inc. on December 14, 2020, our specialty metals flat products segment expanded its geographic footprint and enhanced its product offerings in stainless steel and aluminum plate, sheet, angles, rounds, flat bar, tubing and pipe. Through its acquisition of Berlin Metals on April 2, 2018, our specialty metals flat products segment expanded its product offerings to include differing types of stainless flat-rolled sheet and coil and prime tin mill products. We act as an intermediary between metals producers and manufacturers that require processed metals for their operations. We serve customers in various industries, including manufacturers of food service and commercial appliances, agriculture equipment, transportation and automotive equipment. We distribute these products primarily through a direct sales force.

Carbon flat products

The primary focus of our carbon flat products segment is on the direct sale and distribution of large volumes of processed carbon and coated flat-rolled sheet, coil and plate products and fabricated parts. We act as an intermediary between metals producers and manufacturers that require processed metals for their operations. We serve customers in most metals consuming industries, including manufacturers and fabricators of transportation and material handling equipment, construction and farm machinery, storage tanks, environmental and energy generation equipment, automobiles, military vehicles and equipment, as well as general and plate fabricators and metals service centers. We distribute these products primarily through a direct sales force.

Combined, the carbon and specialty metals flat products segments have 27 strategically-located processing and distribution facilities in the United States and one in Monterrey, Mexico. Many of our facilities service both the carbon and the specialty metals flat products segments, and certain assets and resources are shared by the segments. Our geographic footprint allows us to focus on regional customers and larger national and multi-national accounts, primarily located throughout the midwestern, eastern and southern United States.

Tubular and pipe products

The tubular and pipe products segment consists of the CTI business, acquired in 2011. Through our tubular and pipe products segment, we distribute metal tubing, pipe, bar, valve and fittings and fabricate pressure parts supplied to various industrial markets. Founded in 1914, CTI operates from eight locations in the Midwestern and southeastern United States. The tubular and pipe products segment distributes its products primarily through a direct sales force.

Corporate expenses

Corporate expenses are reported as a separate line item for segment reporting purposes. Corporate expenses include the unallocated expenses related to managing the entire Company (i.e., all three segments), including compensation for certain personnel, expenses related to being a publicly traded entity such as board of directors' expenses, audit expenses, and various other professional fees.

Results of Operations

This section of this Form 10-K generally discusses 2020 and 2019 items and year-to-year comparisons between 2020 and 2019. Discussions of 2018 items and year-to-year comparisons between 2019 and 2018 that are not included in this Form 10-K can be found in "Management's Discussion and Analysis of Financial Condition and Results of Operations" in Part II, Item 7 of the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2019.

2020 Compared to **2019**

The COVID-19 pandemic significantly impacted people, businesses and economies across the world and the stay-at-home or shelter-in-place orders enacted in several U.S. states during 2020 required some businesses to close, or significantly reduce their hours. The stay-at-home or shelter-in-place orders, and business closures related to the COVID-19 pandemic, substantially impacted our results of operations during 2020, primarily during the second and third quarters of 2020.

We are considered an essential business and all of our production facilities and offices remained open in all states. Beginning at the end of the first quarter of 2020 and continuing through the end of the second quarter, many of our customers, particularly those associated with the automotive industry, temporarily closed their facilities, reduced hours or staggered production schedules. Since the end of the second quarter of 2020, customers have generally re-opened their facilities or increased production levels. Our carbon flat products segment was significantly impacted as automotive and OEM customers were temporarily closed or significantly reduced production levels. Despite the COVID-19 pandemic, our specialty metals flat products segment and tubular and pipe products segment remained profitable during 2020.

Our results of operations are impacted by the market price of metals. Metals prices fluctuate significantly and changes to our net sales, cost of materials sold, gross profit, cost of inventory and profitability, are all impacted by industry metals pricing. Metals prices fluctuated significantly during 2020. Prices increased during the first quarter of 2020 compared to the year-end price of 2019, decreased during the second quarter, and then modestly increased during the third quarter of 2020. During the fourth quarter of 2020, prices increased by 64% from the third quarter of 2020 and for some metals we sell, reached record prices at the end of 2020. Prices continue to increase in the first quarter of 2021, which will result in higher selling prices and enhanced margins during the first quarter of 2021. Despite the rapid pricing increase in the fourth quarter of 2020, average metals prices in 2020 were 4% lower than average metals prices in 2019. The lower metals prices are primarily due to the negative impact of the COVID-19 pandemic on metal demand.

Transactional or "spot" selling prices generally move in tandem with market price changes, while indexed selling prices typically lag and reset quarterly. Similarly, inventory costs (and, therefore, cost of materials sold) tend to move slower than market selling price changes due to mill lead times and inventory turnover impacting the rate of change in average cost. When average selling prices increase, and net sales increase, gross profit and operating expenses as a percentage of net sales will generally decrease.

Consolidated Operations

The following table sets forth certain consolidated income statement data for the years ended December 31, 2020 and 2019 (dollars shown in thousands):

| | 20 | 20 | 20 | 19 | | |
|------------------------------------|-----------------|----------------|-----------------|----------------|--|--|
| | \$ | % of net sales | \$ | % of net sales | | |
| Net sales | \$ 1,234,144 | 100.0 | \$ 1,579,040 | 100.0 | | |
| Cost of materials sold (a) | 979,099 | 79.3 | 1,280,110 | 81.1 | | |
| Gross profit (b) | 255,045 | 20.7 | 298,930 | 18.9 | | |
| Operating expenses (c) | 254,472 | 20.6 | 282,320 | 17.9 | | |
| Operating income | 573 | 0.0 | 16,610 | 1.1 | | |
| Other loss, net | (73) | (0.0) | (32) | (0.0) | | |
| Interest and other expense on debt | 7,411 | 0.6 | 11,289 | 0.7 | | |
| Income before income taxes | (6,911) | (0.6) | 5,289 | 0.3 | | |
| Income taxes | (1,316) | (0.1) | 1,433 | 0.1 | | |
| Net income | \$ (5,595) | (0.5) | \$ 3,856 | 0.2 | | |

- (a) Includes \$1,517 and \$3,669 of LIFO income in 2020 and 2019, respectively.
- (b) Gross profit is calculated as net sales less the cost of materials sold.
- (c) Operating expenses are calculated as total costs and expenses less the cost of materials sold.

Net sales decreased \$344.9 million, or 21.8%, to \$1.2 billion in 2020 from \$1.6 billion in 2019. Carbon flat products net sales decreased \$236.6 million, or 25.5%, in 2020 compared to 2019 and were 55.9% of total net sales in 2020 compared to 58.7% in 2019. Specialty metals flat products net sales decreased \$50.4 million, or 13.9%, to \$313.2 million in 2020 compared to 2019 and were 25.4% of total net sales in 2020 compared to 23.0% in 2019. Tubular and pipe products net sales decreased \$57.8 million, or 20.0%, to \$230.7 million in 2020 compared to 2019 and were 18.7% of total net sales in 2020 compared to 18.3% of total net sales in 2019. The decrease in sales was due to a 11.1% decrease in sales volume and an 12.1% decrease in average selling prices. Average selling prices in 2020 were \$1,110 per ton, compared to \$1,263 per ton in 2019. The decrease in the average selling price is a result of the market pricing dynamics discussed in the overview of Results of Operations above.

Cost of materials sold decreased \$301.0 million, or 23.5%, to \$1.0 billion in 2020 from \$1.28 billion in 2019. During 2020, we recorded LIFO income of \$1.5 million compared to \$3.7 million in 2019. The decrease in cost of materials sold in 2020 is primarily related to decreased sales volume and the decreased metals pricing in 2020 compared to 2019.

As a percentage of net sales, gross profit (as defined in footnote (b) in the table above) increased to 20.7% in 2020 from 18.9% in 2019. The increase in gross profit as a percentage of net sales in 2020 was primarily due to the impact of lower average selling prices in 2020 compared to 2019.

Operating expenses (as defined in footnote (c) in the table above) decreased \$27.8 million, or 9.9%, to \$254.5 million in 2020 from \$282.3 million in 2019. As a percentage of net sales, operating expenses increased to 20.6% in 2020 from 17.9% in 2019. Operating expenses in the carbon flat products segment decreased \$19.6 million, operating expenses in the specialty metals flat products segment decreased \$3.3 million, operating expenses in the tubular and pipe products segment decreased \$3.5 million, and corporate expenses decreased \$1.5 million. Operating expenses decreased in all categories, except depreciation and amortization expenses, due to decreased variable expenses such as distribution, labor expenses, and warehouse expenses associated with the decreased shipping volumes discussed above, decreased performance-based incentive compensation, and our COVID-19 related cost reduction efforts. Operating expenses in 2020 include \$3.6 million of restructuring and other charges related to the loss on sale of idled real estate, charges related to the exit from our leased Monterrey, Mexico facility and COVID-19 related severance and bad debt expense, which were recorded to the carbon and specialty metals flat products segments.

Interest and other expense on debt totaled \$7.4 million in 2020 compared to \$11.3 million in 2019. Our effective borrowing rate, exclusive of deferred financing fees and commitment fees, was 3.25% in 2020 compared to 4.0% in 2019. The decreased effective borrowing rate is due to the decrease in LIBOR compared to 2019. Total average borrowings decreased \$69.2 million, or 26.9% to \$188.4 million in 2020 from \$257.6 million in 2019, primarily related to decreased working capital needs in 2020.

Loss before income taxes totaled \$6.9 million in 2020 compared to income before income taxes of \$5.3 million in 2019.

An income tax benefit of 19.0% was recorded in 2020, compared to an income tax provision of 27.1% in 2019. The lower rate was primarily attributable to the impact of permanently non-deductible items on a pre-tax loss.

Net loss in 2020 totaled \$5.6 million, or \$0.49 per basic and diluted share, compared to net income of \$3.9 million, or \$0.34 per basic and diluted share, in 2019.

Segment Results of Operations

Carbon flat products

The following table sets forth certain income statement data for the carbon flat products segment for the years ended December 31, 2020 and 2019 (dollars shown in thousands, except per ton data):

| | 202 | 20 | 2019 | | |
|---|-------------------|----------|-------------------|----------|--|
| | | % of net | | % of net | |
| | \$ | sales | \$ | sales | |
| Direct tons sold | 849,688 | | 943,536 | | |
| Toll tons sold | 48,021 | | 66,804 | | |
| Total tons sold | 897,709 | | 1,010,340 | | |
| Net sales Average selling price per ton | \$ 690,273 769 | 100.0 | \$ 926,903 917 | 100.0 | |
| Cost of materials sold | 551,788 | 79.9 | 763,549 | 82.4 | |
| Gross profit (a) | 138,485 | 20.1 | 163,354 | 17.6 | |
| Operating expenses (b) | 148,774 | 21.6 | 168,377 | 18.2 | |
| Operating income (loss) | \$ (10,289) | (1.6) | \$ (5,023) | (0.6) | |

- (a) Gross profit is calculated as net sales less the cost of materials sold.
- (b) Operating expenses are calculated as total costs and expenses less the cost of materials sold.

Tons sold decreased 113 thousand tons, or 11.1%, to 898 thousand tons in 2020 from 1.01 million tons in 2019. Toll tons sold decreased 19 thousand tons, or 28.1% to 48 thousand tons in 2020 from 67 thousand tons in 2019. Collectively temporary closures, reduced hours and staggered production schedules due to the COVID-19 pandemic, discussed in the overview of Results of Operations above, primarily during the second quarter of 2020, negatively impacted our tons sold during 2020. We expect sales volumes in 2021 to increase over 2020.

Net sales decreased \$236.6 million, or 25.5%, to \$690.3 million in 2019 from \$926.9 million in 2019. Average selling prices in 2020 decreased 16.2% to \$769 per ton, compared to \$917 per ton in 2019. The decrease in sales was due to an 11.1% decrease in sales volume and a 16.2% decrease in average selling prices.

Cost of materials sold decreased \$211.8 million, or 27.7%, to \$551.8 million in 2020 from \$763.5 million in 2019. The decrease in cost of materials sold was due to an 18.7% decrease in metals pricing and an 11.1% decrease in sales volume during 2020 compared to 2019.

As a percentage of net sales, gross profit (as defined in footnote (a) in the table above) increased to 20.1% in 2020 from 17.6% in 2019. The average gross profit per ton sold decreased \$8 per ton, or 4.6%, to \$154 in 2020 from \$162 in 2019.

Operating expenses in 2020 decreased \$19.6 million, or 11.6%, to \$148.8 million from \$168.4 million in 2019. As a percentage of net sales, operating expenses increased to 21.6% in 2020 from 18.2% in 2019. Operating expenses decreased in all categories, except for depreciation and amortization expenses, due to decreased variable expenses such as distribution expense, labor expenses, and warehouse expenses due to the decreased shipping volumes discussed above, decreased performance-based incentive compensation and our COVID-19 related cost reduction efforts. Operating expenses in 2020 include \$3.6 million of restructuring and other charges related to the loss on sale of idled real estate, charges related to the exit from our leased Monterrey, Mexico facility and COVID-19 related severance and bad debt expense.

Operating loss totaled \$10.3 million in 2020 compared to \$5.0 million in 2019.

Specialty metals flat products

The following table sets forth certain income statement data for the specialty metals flat products segment for the years ended December 31, 2020 and 2019 (dollars shown in thousands, except per ton data):

| | 20: | 20 | 2019 | | |
|-------------------------------|------------|----------------|------------|----------------|--|
| | | % of net sales | | % of net sales | |
| Direct tons sold | 115,354 | 54145 | 130,104 | 54105 | |
| Toll tons sold | 11,319 | | 11,724 | | |
| Total tons sold | 126,673 | | 141,828 | | |
| Net sales | \$ 313,190 | 100.0 | \$ 363,634 | 100.0 | |
| Average selling price per ton | 2,472 | | 2,564 | | |
| Cost of materials sold | 266,434 | 85.1 | 310,931 | 85.5 | |
| Gross profit (a) | 46,756 | 14.9 | 52,703 | 14.5 | |
| Operating expenses (b) | 35,090 | 11.2 | 38,382 | 10.6 | |
| Operating income | \$ 11,666 | 3.7 | \$ 14,321 | 3.9 | |

- (a) Gross profit is calculated as net sales less the cost of materials sold.
- (b) Operating expenses are calculated as total costs and expenses less the cost of materials sold.

Tons sold decreased 15 thousand tons, or 10.7%, to 127 thousand tons in 2020 from 142 thousand tons in 2019. The decrease in tons sold in 2020 is related to decreased customer demand due to the COVID-19 pandemic.

Net sales decreased \$50.4 million, or 13.9%, to \$313.2 million in 2020 from \$363.6 million in 2019. Average selling prices in 2020 decreased to \$2,472 per ton, compared to \$2,564 per ton in 2019. The decrease in sales was due to the 10.7% decrease in sales volume and a 3.6% decrease in the average selling prices during 2020 compared to 2019.

Cost of materials sold decreased \$44.5 million, or 14.3%, to \$266.4 million in 2020 from \$310.9 million in 2019. The decrease in cost of materials sold was primarily due to the decrease in sales volume in 2020 compared to 2019.

As a percentage of net sales, gross profit (as defined in footnote (a) in the table above) increased to 14.9% in 2020 from 14.5% in 2019. The average gross profit per ton sold totaled \$369 in 2020 compared to \$372 per ton in 2019.

Operating expenses (as defined in footnote (b) in the table above) decreased \$3.3 million, or 8.6%, to \$35.1 million in 2020 from \$38.4 million in 2019. As a percentage of net sales, operating expenses increased to 11.2% of net sales in 2020 from 10.6% in 2019. Variable operating expenses decreased as a result of lower shipping volumes, lower performance-based incentive compensation, and our COVID-19 related cost reduction efforts.

Operating income for 2020 totaled \$11.7 million compared to \$14.3 million in 2019.

Tubular and pipe products

The following table sets forth certain income statement data for the tubular and pipe products segment for the years ended December 31, 2020 and 2019 (dollars shown in thousands).

| | 202 | 20 | 2019 | | | |
|----------------------------|------------|----------|------------|----------|--|--|
| | | % of net | | % of net | | |
| | \$ | sales | \$ | sales | | |
| Net sales | \$ 230,681 | 100.0 | \$ 288,503 | 100.0 | | |
| Cost of materials sold (a) | 160,877 | 69.7 | 205,630 | 71.3 | | |
| Gross profit (b) | 69,804 | 30.3 | 82,873 | 28.7 | | |
| Operating expenses (c) | 60,785 | 26.3 | 64,266 | 22.2 | | |
| Operating income | \$ 9,019 | 3.9 | \$ 18,607 | 6.4 | | |

- (a) Includes \$1,517 and \$3,669 of LIFO income in 2020 and 2019, respectively.
- (b) Gross profit is calculated as net sales less the cost of materials sold.
- (c) Operating expenses are calculated as total costs and expenses less the cost of materials sold.

Net sales decreased \$57.8 million, or 20.0%, to \$230.7 million in 2020 from \$288.5 million in 2019. The decrease in net sales was due to a 10.8% decrease in sales volume and a 10.4% decrease in average selling prices during 2020. The decrease in net sales in 2020 is related to decreased customer demand due to the COVID-19 pandemic.

Cost of materials sold decreased \$44.8 million, or 21.8%, to \$160.9 million in 2020 from \$205.6 million in 2019. The decrease in cost of materials sold is due to decreased sales volumes and decreased metals pricing. During 2020, we recorded \$1.5 million of LIFO income compared to \$3.7 million during 2019.

As a percentage of net sales, gross profit (as defined in footnote (b) in the table above) increased to 30.3% in 2020 compared to 28.7%, in 2019. LIFO income increased gross profit by 0.7% of net sales in 2020 compared to 1.3% of net sales in 2019

Operating expenses (as defined in footnote (c) in the table above) decreased \$3.5 million, or 5.4%, to \$60.8 million in 2020 from \$64.3 million in 2019. As a percentage of net sales, operating expenses increased to 26.3% in 2020 compared to 22.2% in 2019. Operating expenses decreased in all categories, primarily as a result of lower sales volumes and our COVID-19 related cost reduction efforts.

Operating income for 2020 totaled \$9.0 million, compared to \$18.6 million in 2019.

Corporate expenses

Corporate expenses decreased \$1.5 million, or 13.0%, to \$9.8 million in 2020 compared to \$11.3 million in 2019. The decreases in corporate expenses are primarily attributable to decreased variable incentive compensation related to decreased operating income and our COVID-19 related cost reduction efforts.

Liquidity, Capital Resources and Cash Flows

Our principal capital requirements include funding working capital needs, purchasing, upgrading and acquiring processing equipment and facilities, making acquisitions and paying dividends. We use cash generated from operations and borrowings under our credit facility to fund these requirements.

We believe that funds available under our ABL Credit Facility together with funds generated from operations, will be sufficient to provide us with the liquidity necessary to fund anticipated working capital requirements, capital expenditure requirements, our dividend payments and any share repurchases and business acquisitions over at least the next 12 months. In the future, we may as part of our business strategy, acquire and dispose of assets or other companies in the same or complementary lines of business, or enter into or exit strategic alliances and joint ventures. Accordingly, the timing and size of our capital requirements are subject to change as business conditions warrant and opportunities arise.

2020 Compared to **2019**

Operating Activities

During 2020, we generated \$61.7 million of net cash from operations, of which \$14.5 million was generated from operating activities and \$47.1 million was generated from working capital. Net cash from operations during 2020 was primarily comprised of the \$20.0 million addback of non-cash depreciation and amortization expense to the net loss of \$5.6 million. During 2019, we generated \$129.6 million of net cash from operations, of which \$22.8 million was generated from operating activities and \$106.8 million was generated from working capital. Net cash from operations during 2019 was primarily comprised of net income of \$3.9 million and the addback of non-cash depreciation and amortization expense.

Working capital at December 31, 2020 totaled \$275.5 million, a \$43.3 million decrease from December 31, 2019. The decrease was primarily attributable to a \$37.2 million decrease in inventory (resulting from lower inventory levels and lower average inventory costs in 2020 compared to 2019), and a \$16.4 million increase in accounts payable and outstanding checks (resulting from increased inventory purchases and higher inventory costs at the end of 2020 compared to 2019) offset by a \$14.8 million increase in accounts receivable (resulting primarily from increased sales prices and shipping volumes at the end of 2020 compared to 2019).

Investing Activities

Net cash used for investing activities was \$28.1 million during 2020, compared to \$21.0 million during 2019. Investment activities in 2020 included the acquisition of Action Stainless for \$19.5 million and \$9.8 million of capital expenditures, primarily attributable to processing equipment at our existing facilities. Investment activities in 2019 included the acquisitions of McCullough and EZ Dumper for \$11.1 million in the aggregate and \$10.2 million of capital expenditures, primarily attributable to additional processing equipment at our existing facilities. During 2021, we expect our capital spending to be less than our annual depreciation expense.

Financing Activities

During 2020, \$33.6 million of cash was used for financing activities, which primarily consisted of \$32.3 million of net repayments under our ABL Credit Facility, and \$0.9 million of dividends paid. During 2019, \$112.1 million of cash was used for financing activities, which primarily consisted of \$109.6 million of net repayments under our ABL Credit Facility, \$1.5 million of repurchases of common stock and \$0.9 million of dividends paid.

In February 2021, our Board of Directors approved a regular quarterly dividend of \$0.02 per share, which is payable on March 15, 2021 to shareholders of record as of March 1, 2021. Our Board previously approved 2020 and 2019 regular quarterly dividends of \$0.02 per share, which were paid in March, June, September and December of 2020 and 2019. Dividend distributions in the future are subject to the availability of cash, limitations on cash dividends under our ABL Credit Facility and continuing determination by our Board of Directors that the payment of dividends remains in the best interest of our shareholders.

Stock Repurchase Program

In 2015, our Board of Directors authorized a stock repurchase program of up to 550,000 shares of our issued and outstanding common stock, which could include open market repurchases, negotiated block transactions, accelerated stock repurchases or open market solicitations for shares, all or some of which may be effected through Rule 10b5-1 plans. Repurchased shares will be held in our treasury, or canceled and retired as our Board may determine from time to time. Any repurchases of common stock are subject to the covenants contained in the ABL Credit Facility. Under the ABL Credit Facility, we may repurchase common stock and pay dividends up to \$5.0 million in the aggregate during any trailing twelve months without restrictions. Purchases in excess of \$5.0 million require us to (i) maintain availability in excess of 20% of the aggregate revolver commitments (\$95.0 million as of December 31, 2020) or (ii) to maintain availability equal to or greater than 15% of the aggregate revolver commitments (\$71.3 million as of December 31, 2020) and we must maintain a pro-forma ratio of EBITDA, minus certain capital expenditures and cash taxes paid to fixed charges of at least 1.00 to 1.00. The timing and amount of any repurchases under the stock repurchase program will depend upon several factors, including market and business conditions, and limitations under the ABL Credit Facility, and repurchases may be discontinued at any time. As of December 31, 2020, 360,212 shares remain authorized for repurchase under the program.

During 2020 and 2019, we repurchased 15,000 and 109,505 shares, for an aggregate cost of \$0.1 million and \$1.5 million, respectively. There were no shares repurchased during 2018.

Debt Arrangements

Our ABL Credit Facility, is collateralized by our accounts receivable inventory and personal property. The ABL Credit Facility consists of (i) a revolving credit facility of \$445 million, including a \$20 million sub-limit for letters of credit and (ii) a first in, last out revolving credit facility of up to \$30 million. Under the terms of the ABL Credit Facility, we may request additional commitments in the aggregate principal amount of up to \$200 million to the extent that existing or new lenders agree to provide such additional commitments. Revolver borrowings are limited to the lesser of a borrowing base, comprised of eligible receivables and inventories, or \$475 million in the aggregate. The ABL Credit Facility matures on December 8, 2022.

The ABL Credit Facility contains customary representations and warranties and certain covenants that limit our ability to, among other things: (i) incur or guarantee additional indebtedness; (ii) pay distributions on, redeem or repurchase capital stock or redeem or repurchase subordinated debt; (iii) make investments; (iv) sell assets; (v) enter into agreements that restrict distributions or other payments from restricted subsidiaries to us; (vi) incur liens securing indebtedness; (vii) consolidate, merge or transfer all or substantially all of our assets; and (viii) engage in transactions with affiliates. In addition, the ABL Credit Facility contains a financial covenant, which requires (i) if any commitments or obligations are outstanding our availability is less than the greater of \$30 million or 10.0% of the aggregate amount of revolver commitments (\$47.5 million at December 31, 2020) or 10.0% of the aggregate borrowing base (\$28.5 million at December 31, 2020) then we must maintain a ratio of Earnings before Interest, Taxes, Depreciation and Amortization (EBITDA) minus certain capital expenditures and cash taxes paid to fixed charges of at least 1.00 to 1.00 for the most recent twelve fiscal month period.

We have the option to borrow under its revolver based on the agent's base rate plus a premium ranging from 0.00% to 0.25% or LIBOR plus a premium ranging from 1.25% to 2.75%.

As of December 31, 2020, we were in compliance with our covenants and had approximately \$120.7 million of availability under the ABL Credit Facility.

As of December 31, 2020, \$0.9 million of bank financing fees were included in "Prepaid expenses and other" and "Other long-term assets" on the accompanying Consolidated Balance Sheets. The financing fees are being amortized over the five-year term of the ABL Credit Facility and are included in "Interest and other expense on debt" on the accompanying Consolidated Statements of Comprehensive Income (Loss).

On January 10, 2019, we entered into a five-year forward starting fixed rate interest rate hedge in order to eliminate the variability of cash interest payments on \$75 million of the outstanding LIBOR based borrowings under the ABL Credit Facility. The interest rate hedge fixed the rate at 2.57%.

Contractual Obligations

The following table reflects our contractual obligations as of December 31, 2020

| Contractual Obligations | | | I | Less than | | | | | Mor | e than |
|-------------------------------|-----|---------------|----|-----------|----|----------|----|---------|-----|--------|
| (amounts in thousands) | _ | Total | | 1 year | _1 | -3 years | 3- | 5 years | 5 y | ears |
| Long-term debt obligations | (a) | \$ 160,609 | \$ | - | \$ | 160,609 | \$ | - | \$ | _ |
| Interest obligations | (b) | 11,689 | | 4,913 | | 6,726 | | 50 | | - |
| Finance lease obligations | (c) | 3,547 | | 914 | | 1,429 | | 817 | | 387 |
| Unrecognized tax positions | (d) | 28 | | 10 | | 18 | | - | | - |
| Other long-term liabilities | (e) | 13,685 | | - | | 11,157 | | 2,079 | | 449 |
| Total contractual obligations | | \$ 189,558 | \$ | 5,837 | \$ | 179,939 | \$ | 2,946 | \$ | 836 |

- (a) See Note 9 to the Consolidated Financial Statements.
- (b) Future interest obligations are calculated using the debt balances and interest rates in effect on December 31, 2020.
- (c) See Note 8 to the Consolidated Financial Statements.
- (c) See Note 14 to the Consolidated Financial Statements. Classification is based on expected settlement dates and the expiration of certain statutes of limitations.
- (d) Consists of retirement liabilities and deferred compensation payable in future years.

Off-Balance Sheet Arrangements

An off-balance sheet arrangement is any contractual arrangement involving an unconsolidated entity under which a company has (a) made guarantees, (b) a retained or a contingent interest in transferred assets, (c) any obligation under certain derivative instruments or (d) any obligation under a material variable interest in an unconsolidated entity that provides financing, liquidity, market risk or credit risk support to a company, or engages in leasing, hedging, or research and development services within a company.

Other than derivative instruments discussed in Note 10 to the Consolidated Financial Statements, as of December 31, 2020, we had no material off-balance sheet arrangements.

Effects of Inflation

Inflation generally affects us by increasing the cost of employee wages and benefits, transportation services, processing equipment, purchased metals, energy and borrowings under our credit facility. General inflation, excluding increases in the price of metals and increased labor and distribution expense, has not had a material effect on our financial results during the past three years.

Critical Accounting Policies

This discussion and analysis of financial condition and results of operations is based on our consolidated financial statements, which have been prepared in conformity with accounting principles generally accepted in the United States. The preparation of these financial statements requires management to make estimates and assumptions that affect the amounts reported in the financial statements. Actual results could differ from these estimates under different assumptions or conditions. On an ongoing basis, we monitor and evaluate our estimates and assumptions.

We believe the following critical accounting policies affect our more significant judgments and estimates used in preparation of our consolidated financial statements:

Cash and Cash Equivalents

Cash equivalents consist of short-term highly liquid investments, with a three-month or less maturity, which are readily convertible into cash. We maintain cash levels in bank accounts that, at times, may exceed federally-insured limits. We have not experienced significant loss, and believe we are not exposed to significant risk of loss, in these accounts.

Fair Market Value

Fair value is defined as the exchange price that would be received for an asset or paid to transfer a liability in the principal or most advantageous market for the liability in an orderly transaction between market participants on the measurement date. Valuation techniques must maximize the use of observable inputs and minimize the use of unobservable inputs. To measure fair value, we apply a fair value hierarchy that is based on three levels of inputs, of which the first two are considered observable and the last unobservable, as follows:

Level 1 – Quoted prices in active markets for identical assets or liabilities.

Level 2 – Inputs other than Level 1 that are observable, either directly or indirectly, such as quoted prices for similar assets or liabilities; quoted prices that are not active; or other inputs that are observable or can be corroborated by observable market data for substantially the full term of the assets or liabilities.

Level 3 – Unobservable inputs that are supported by little or no market activity and that are significant to the fair value of the assets or liabilities.

Financial instruments, such as cash and cash equivalents, accounts receivable, accounts payable and the credit facility revolver, are stated at their carrying value, which is a reasonable estimate of fair value. The fair value of marketable securities is based on quoted market prices.

Allowance for Credit Losses

The allowance for credit losses is maintained at a level considered appropriate based on historical experience and specific customer collection issues that we have identified. Estimations are based upon the application of a historical collection rate to the outstanding accounts receivable balance, which remains fairly level from year to year, and judgments about the probable effects of economic conditions on certain customers, which can fluctuate significantly from year to year. We cannot be certain that the rate of future credit losses will be similar to past experience. We consider all available information when assessing the adequacy of our allowance for credit losses each quarter.

Inventory Valuation

Non-LIFO inventories are stated at the lower of its cost or net realizable value. Net realizable value is the estimated selling price in the ordinary course of business, less reasonably predictable costs of completion, disposal and transportation. LIFO inventories are stated at the lower of cost or market. Market is the estimated selling price in the ordinary course of business, less reasonable predictable costs of completion. Inventory costs include the costs of the purchased metals, inbound freight, external and internal processing and applicable labor and overhead costs.

Costs of our carbon and specialty metals flat products segments' inventories, including flat-rolled sheet, coil and plate products are determined using the specific identification method.

Certain of our tubular and pipe products inventory is stated under the last-in, first-out (LIFO) method. At December 31, 2020 and December 31, 2019, approximately \$50.3 million, or 21.0% of consolidated inventory, and \$39.1 million, or 14.3% of consolidated inventory, respectively, was reported under the LIFO method of accounting. The cost of the remainder of tubular and pipe product segment's inventory is determined using a weighted average rolling first-in, first-out (FIFO) method.

On the Consolidated Statements of Comprehensive Income (Loss), "Cost of materials sold (exclusive of items shown separately below)" consists of the cost of purchased metals, inbound and internal transfer freight, external processing costs, and LIFO income or expense.

Property and Equipment, and Depreciation

Property and equipment are stated at cost. Depreciation is provided using the straight-line method over the estimated useful lives of the assets ranging from two to 30 years. We capitalize the costs of obtaining or developing internal-use software, including directly related payroll costs. We amortize those costs over five years, beginning when the software is ready for its intended use.

Intangible Assets and Recoverability of Long-lived Assets

The Company performs an annual impairment test of indefinite-lived intangible assets in the fourth quarter, or more frequently if changes in circumstances or the occurrence of events indicate potential impairment. Events or changes in circumstances that could trigger an impairment review include significant nonperformance relative to the expected historical or projected future operating results, significant changes in the manner of the use of the acquired assets or the strategy for the overall business or significant negative industry or economic trends. Management uses judgment to determine whether to use a qualitative analysis or a quantitative fair value measurement for the reporting unit that carries intangible assets.

If a quantitative fair value measurement is used, the fair value of each indefinite-lived intangible asset is compared to its carrying value and an impairment charge is recorded if the carrying value exceeds the fair value. We estimate the fair value of indefinite-lived intangible assets using a discounted cash flow methodology. Management's assumptions used for the calculations are based on historical results, projected financial information and recent economic events. Actual results could differ from these estimates under different assumptions or conditions, which could adversely affect the reported value of intangible assets.

We evaluate the recoverability of long-lived assets and the related estimated remaining lives whenever events or changes in circumstances indicate that the carrying value may not be recoverable. Events or changes in circumstances that could trigger an impairment review include significant underperformance relative to the expected historical or projected future operating results, significant changes in the manner of the use of the acquired assets or the strategy for the overall business or significant negative industry or economic trends. We record an impairment or change in useful life whenever events or changes in circumstances indicate that the carrying amount may not be recoverable or the useful life has changed.

Income Taxes

Deferred income taxes on the consolidated balance sheet include, as an offset to the estimated temporary differences between the tax basis of assets and liabilities and the reported amounts on the consolidated balance sheets, the tax effect of operating loss and tax credit carryforwards. If we determine that we will not be able to fully realize a deferred tax asset, we will record a valuation allowance to reduce such deferred tax asset to its net realizable value. We recognize interest accrued related to unrecognized tax benefits in normal income tax expense. Penalties, if incurred, would be recognized as a component of administrative and general expense.

We recognize the financial statement benefit of a tax position only after determining that the relevant tax authority would more likely than not sustain the position following an audit. For tax positions meeting the more-likely-than-not threshold, the amount recognized in the financial statements is the largest benefit that has a greater than 50 percent likelihood of being realized upon ultimate settlement with the relevant tax authority.

We had no material unrecognized tax benefits as of or during the year period ended December 31, 2020. We expect no significant increases or decrease in unrecognized tax benefits due to changes in tax positions within one year of December 31, 2020.

Revenue Recognition

Our contracts with customers are comprised of purchase orders with standard terms and conditions. Occasionally we may also have longer-term agreements with customers. Substantially all of the contracts with customers require the delivery of metals, which represent single performance obligations that are satisfied upon transfer of control of the product to the customer.

Transfer of control is assessed based on the use of the product distributed and rights to payment for performance under the contract terms. Transfer of control and revenue recognition for substantially all of our sales occur upon shipment or delivery of the product, which is when title, ownership and risk of loss pass to the customer and is based on the applicable shipping terms. The shipping terms depend on the customer contract. An invoice for payment is issued at time of shipment and terms

are generally net 30 days. We have certain fabrication contracts in one business unit for which revenue is recognized over time as performance obligations are achieved. This fabrication business is immaterial to our consolidated results.

Sales returns and allowances are treated as reductions to sales and are provided for based on historical experience and current estimates and are immaterial to the consolidated financial statements.

Shipping and Handling Fees and Costs

Amounts charged to customers for shipping and other transportation services are included in net sales. The distribution expense line on the accompanying Consolidated Statements of Comprehensive Income (Loss) is entirely comprised of all shipping and other transportation costs incurred by us in shipping goods to its customers.

Stock-Based Compensation

We record compensation expense for stock awards issued to employees and directors. For additional information, see Note 12 to the Consolidated Financial Statements.

Impact of Recently Issued Accounting Pronouncements

In December 2019, the Financial Account Standards Board, or FASB, issued Accounting Standards Update (ASU) No. 2019-12, "Income Taxes (Topic 740): Simplifying the Accounting for Income Taxes." The objective of this ASU is to simplify the accounting for income taxes by removing certain exceptions to general principles in ASC 740 and by clarifying and amending existing guidance within US generally accepted accounting principles, or US GAAP. ASU 2019-12 is effective for public business entities for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2020. Different components of the guidance require retrospective, modified retrospective or prospective adoption, and early adoption is permitted. We will adopt this guidance when it becomes effective, in the first quarter of 2021, and the impact on our Consolidated Financial Statements is not expected to be material.

In August 2017, FASB issued ASU No 2017-12, "Derivatives and Hedging." This ASU aligns an entity's risk management activities and financial reporting for hedging relationships through changes to both the designation and measurement guidance for qualifying hedging relationships and the presentation of hedge results. To meet that objective, the ASU expands and refines hedge accounting for both nonfinancial and financial risk components and align the recognition and presentation of the effects of the hedging instrument and the hedged item in the financial statements. This ASU also makes certain targeted improvements to simplify the application of hedge accounting guidance and ease the administrative burden of hedge documentation requirements and assessing hedge effectiveness. The adoption of this ASU on January 1, 2019, did not have a material impact on our Consolidated Financial Statements.

In June 2016, the FASB issued ASU No. 2016-13, "Financial Instruments-Credit Losses (Topic 326)." which requires the measurement and recognition of expected credit losses for financial assets held at amortized cost. The ASU replaces the existing incurred loss impairment model with a forward-looking expected credit loss model, which will result in earlier recognition of credit losses. The adoption of this ASU on January 1, 2020 did not have a material impact on our Consolidated Financial Statements.

In February 2016, the FASB issued ASU No. 2016-02, "Leases," which specifies the accounting for leases. The objective is to establish the principles that lessees and lessors shall apply to report useful information to users of financial statements about the amount, timing and uncertainty of cash flows arising from a lease. This ASU introduces the recognition of lease assets and lease liabilities by lessees for those leases classified as operating leases under previous guidance. The guidance was effective for annual reporting periods beginning after December 15, 2018 and interim periods within those fiscal years. The adoption of the guidance impacted our Consolidated Balance Sheets by the creation of right to use assets and lease liabilities. The adoption of this ASU on January 1, 2019, did not have a material impact on our Statements of Comprehensive Income (Loss) or on the Statements of Cash Flows. See Note 8 to the Consolidated Financial Statements.

ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Our principal raw materials are carbon, coated and stainless steel, aluminum, pipe and tube, flat-rolled coil, sheet and plate that we typically purchase from multiple primary metals producers. The metals industry as a whole is cyclical and, at times, pricing and availability of metals can be volatile due to numerous factors beyond our control, including, but not limited to, general domestic and international economic conditions, the levels of metals imported into the United States, labor costs, sales levels, competition, levels of inventory held by other metals service centers, consolidation of metals producers, new global capacity by metals producers, higher raw material costs for the producers of metals, import duties and tariffs and currency exchange rates. This volatility can significantly affect the availability and cost of raw materials for us.

We, like many other metals service centers, maintain substantial inventories of metals to accommodate the short lead times and just in time delivery requirements of our customers. Accordingly, we purchase metals in an effort to maintain our inventory at levels that we believe to be appropriate to satisfy the anticipated needs of our customers based upon historic buying practices, supply agreements with customers and market conditions. Our commitments to purchase metals are generally at prevailing market prices in effect at the time we place our orders. We have no long term, fixed price metals purchase contracts. When metals prices increase, competitive conditions will influence how much of the price increase we can pass on to our customers. To the extent we are unable to pass on future price increases in our raw materials to our customers, the net sales and profitability of our business could be adversely affected. When metals prices decline, customer demands for lower prices and our competitors' responses to those demands could result in lower sale prices and, consequently, lower gross profits and inventory lower of cost or net realizable value adjustments as we sell existing inventory. Significant or rapid declines in metals prices or reductions in sales volumes could adversely impact our ability to remain in compliance with certain financial covenants in our ABL Credit Facility, as well as result in us incurring inventory or intangible asset impairment charges. Changing metals prices therefore could significantly impact our net sales, gross profits, operating income and net income.

Rising metals prices result in higher working capital requirements for us and our customers. Some customers may not have sufficient credit lines or liquidity to absorb significant increases in the price of metals, especially given the negative impact of the COVID-19 pandemic. While we have generally been successful in the past in passing on producers' price increases and surcharges to our customers, there is no guarantee that we will be able to pass on price increases to our customers in the future. Declining metals prices have generally adversely affected our net sales and net income, while increasing metals prices have generally favorably affected our net sales and net income.

Approximately 45%, 46% and 48% of our consolidated net sales in 2020, 2019 and 2018, respectively, were directly related to industrial machinery and equipment manufacturers and their fabricators.

Inflation generally affects us by increasing the cost of employee wages and benefits, transportation services, processing equipment, purchased metals, energy and borrowings under our ABL Credit Facility. General inflation, excluding increases in the price of metals and increased labor and distribution expense, has not had a material effect on our financial results during the past three years.

We are exposed to the impact of fluctuating metals prices and interest rate changes. During 2020, 2019 and 2018, we entered into metals swaps at the request of customers. These derivatives have not been designated as hedging instruments. For certain customers, we enter into contractual relationships that entitle us to pass-through the economic effect of trading positions that we take with other third parties on our customers' behalf.

Our primary interest rate risk exposure results from variable rate debt. If interest rates in the future were to increase 100 basis points (1.0%) from December 31, 2020 rates and, assuming no change in total debt from December 31, 2020 levels, the additional annual interest expense to us would be approximately \$0.9 million. We have the option to enter into 30- to 180-day fixed base rate LIBOR loans under the revolving credit facility provided by our ABL Credit Facility.

On January 10, 2019, we entered into a five-year interest rate swap that locked the interest rate at 2.567% on \$75 million of our revolving debt.

ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

Olympic Steel, Inc.

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Report of Independent Registered Public Accounting Firm

Board of Directors and Shareholders Olympic Steel, Inc.

Opinion on the financial statements

We have audited the accompanying consolidated balance sheets of Olympic Steel, Inc. (an Ohio corporation) and subsidiaries (the "Company") as of December 31, 2020 and 2019, the related consolidated statements of comprehensive income (loss), shareholders' equity, and cash flows for each of the two years in the period ended December 31, 2020, and the related notes and financial statement schedule included under Item 15(a) (collectively referred to as the "financial statements"). In our opinion, the financial statements present fairly, in all material respects, the financial position of the Company as of December 31, 2020 and 2019, and the results of its operations and its cash flows for the each of the two years in the period ended December 31, 2020, in conformity with accounting principles generally accepted in the United States of America.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) ("PCAOB"), the Company's internal control over financial reporting as of December 31, 2020, based on criteria established in the 2013 *Internal Control—Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission ("COSO"), and our report dated February 25, 2021 expressed an unqualified opinion.

Basis for opinion

These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on the Company's financial statements based on our audits. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Company in accordance with the U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audits in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement, whether due to error or fraud. Our audits included performing procedures to assess the risks of material misstatement of the financial statements, whether due to error or fraud, and performing procedures that respond to those risks. Such procedures included examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements. Our audits also included evaluating the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the financial statements. We believe that our audits provide a reasonable basis for our opinion.

Critical audit matter

The critical audit matter communicated below is a matter arising from the current period audit of the financial statements that was communicated or required to be communicated to the audit committee and that: (1) relates to accounts or disclosures that are material to the financial statements and (2) involved our especially challenging, subjective, or complex judgments. The communication of critical audit matters does not alter in any way our opinion on the financial statements, taken as a whole, and we are not, by communicating the critical audit matter below, providing a separate opinion on the critical audit matter or on the accounts or disclosures to which it relates.

Inventory Valuation

As described further in Note 1, inventories not stated under the last-in, first-out (LIFO) method, are stated at the lower of its cost or net realizable value and inventories stated under the last-in, first-out (LIFO) method, are stated at the lower of its cost or market. Inventory costs include the costs of the purchased metals, inbound freight, external and internal processing and applicable labor and overhead costs. Net realizable value is the estimated selling price in the ordinary course of business, less reasonably predictable costs of completion, disposal and transportation. Market value is typically replacement cost, unless it exceeds net realizable value. At December 31, 2020, the Company's net inventory balance was \$240.0 million. We identified the valuation of inventory as a critical audit matter.

The principal consideration for our determination that the valuation of inventory is a critical audit matter is that auditing management's evaluation of the estimates of the inventories net realizable value or market value is challenging due to the high degree of subjective auditor judgment necessary in evaluating management's assumptions of reasonably predictable costs of completion, disposal and transportation and sales prices. These significant assumptions are forward-looking and could be affected by future economic and market conditions.

Our audit procedures related to the valuation of inventory included the following, among others:

- We tested the design and operating effectiveness of the control over the Company's inventory carrying value adjustment determination process.
- We analyzed the changing price of metals using data obtained from third party sources to assess pricing trends that could result in a lower of cost or net realizable value or market adjustment and compared the trends we identified to the assumptions used by management in their analysis.
- We selected a sample of sales invoices from the subsequent period and compared the selling price per the invoice to the cost of the finished goods inventory on hand at December 31, 2020, deducting applicable costs to sell the product, to determine if the inventory cost was less than net realizable value or market. We evaluated the sales price per the invoice to corroborate our understanding of future sales prices.
- We performed a sensitivity analysis on management's estimated cost to complete, dispose, and transport and sales prices.
- The procedures performed included consideration of whether the information tested was consistent with evidence obtained in other areas of the audit.

/s/ GRANT THORNTON LLP

Cleveland, Ohio February 25, 2021

We have served as the Company's auditor since 2019.

Report of Independent Registered Public Accounting Firm

Board of Directors and Shareholders Olympic Steel, Inc.

Opinion on internal control over financial reporting

We have audited the internal control over financial reporting of Olympic Steel, Inc. (an Ohio corporation) and subsidiaries (the "Company") as of December 31, 2020, based on criteria established in the 2013 *Internal Control—Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission ("COSO"). In our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of December 31, 2020, based on criteria established in the 2013 *Internal Control—Integrated Framework* issued by COSO.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) ("PCAOB"), the consolidated financial statements of the Company as of and for the year ended December 31, 2020, and our report dated February 25, 2021 expressed an unqualified opinion on those financial statements.

Basis for opinion

The Company's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management's Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Company in accordance with the U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audit in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

Definition and limitations of internal control over financial reporting

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

/s/ GRANT THORNTON LLP

Cleveland, Ohio February 25, 2021

Report of Independent Registered Public Accounting Firm

To the Shareholders and Board of Directors of Olympic Steel, Inc.

Opinion on the Financial Statements

We have audited the consolidated statements of comprehensive income (loss), shareholders' equity, and cash flows of Olympic Steel, Inc. and its subsidiaries (the "Company") for the year ended December 31, 2018, including the related notes and schedule of valuation and qualifying accounts for the year ended December 31, 2018 listed in the accompanying index (collectively referred to as the "consolidated financial statements"). In our opinion, the consolidated financial statements present fairly, in all material respects, the results of operations and cash flows of the Company for the year ended December 31, 2018 in conformity with accounting principles generally accepted in the United States of America.

Basis for Opinion

These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on the Company's consolidated financial statements based on our audit. We are a public accounting firm registered with the Public Company Accounting Oversight Board (United States) (PCAOB) and are required to be independent with respect to the Company in accordance with the U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audit of these consolidated financial statements in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement, whether due to error or fraud.

Our audit included performing procedures to assess the risks of material misstatement of the consolidated financial statements, whether due to error or fraud, and performing procedures that respond to those risks. Such procedures included examining, on a test basis, evidence regarding the amounts and disclosures in the consolidated financial statements. Our audit also included evaluating the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements. We believe that our audit provides a reasonable basis for our opinion.

/s/ PricewaterhouseCoopers LLP Cleveland, Ohio February 15, 2019

We served as the Company's auditor from 2002 to 2019.

Management's Report on Internal Control Over Financial Reporting

Our management is responsible for establishing and maintaining adequate internal control over financial reporting. Our internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of our financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements.

Our management assessed the effectiveness of our internal control over financial reporting as of December 31, 2020. In making this assessment, our management used the criteria established in *Internal Control - Integrated Framework (2013)*, issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO).

Based on our assessment, we concluded that, as of December 31, 2020, our internal control over financial reporting was effective based on those criteria.

The effectiveness of our internal control over financial reporting as of December 31, 2020 has been audited by Grant Thornton LLP, an independent registered public accounting firm, as stated in their report, which appears herein.

Olympic Steel, Inc. Consolidated Statements of Comprehensive Income (Loss) For The Years Ended December 31,

(in thousands, except per share data)

| | 2020 | | | 2019 | | 2018 |
|--|------|-----------|----------|-----------|----|-----------|
| Net sales | \$ | 1,234,144 | \$ | 1,579,040 | \$ | 1,715,081 |
| Costs and expenses | | | | | | |
| Cost of materials sold (excludes items shown separately below) | | 979,099 | | 1,280,110 | | 1,372,954 |
| Warehouse and processing | | 83,091 | | 99,457 | | 97,565 |
| Administrative and general | | 71,451 | | 76,863 | | 81,107 |
| Distribution | | 44,728 | | 48,159 | | 50,347 |
| Selling | | 26,050 | | 28,839 | | 29,020 |
| Occupancy | | 9,662 | | 9,972 | | 9,428 |
| Depreciation | | 17,936 | | 17,686 | | 16,645 |
| Amortization | | 1,554 | | 1,344 | | 963 |
| Total costs and expenses | | 1,233,571 | | 1,562,430 | | 1,658,029 |
| Operating income | | 573 | | 16,610 | | 57,052 |
| Other loss, net | | (73) | | (32) | | (307) |
| Income before interest and income taxes | _ | 500 | | 16,578 | | 56,745 |
| Interest and other expense on debt | | 7,411 | | 11,289 | | 10,681 |
| Income (loss) before income taxes | | (6,911) | | 5,289 | | 46,064 |
| Income tax provision (benefit) | | (1,316) | | 1,433 | | 12,305 |
| Net income (loss) | \$ | (5,595) | \$ | 3,856 | \$ | 33,759 |
| Loss on cash flow hedges | | (2,579) | | (3,041) | | - |
| Tax effect of hedges | | 645 | | 760 | | _ |
| Total comprehensive income (loss) | \$ | (7,529) | \$ | 1,575 | \$ | 33,759 |
| Net income (loss) per share - basic | \$ | (0.49) | \$ | 0.34 | \$ | 2.95 |
| Weighted average shares outstanding - basic | _ | 11,447 | _ | 11,509 | | 11,432 |
| Net income (loss) per share - diluted | \$ | (0.49) | \$ | 0.34 | \$ | 2.95 |
| Weighted average shares outstanding - diluted | 4 | 11,447 | <u> </u> | 11,509 | Ψ | 11,440 |
| weighted average shares outstanding - unuted | | 11,44/ | | 11,509 | | 11,440 |
| Dividends declared per share of common stock | \$ | 0.08 | \$ | 0.08 | \$ | 0.08 |

Olympic Steel, Inc. Consolidated Balance Sheets As of December 31,

(in thousands)

| | | 2020 | | 2019 |
|--|----|-----------------|----|------------------|
| Assets | | | | |
| Cash and cash equivalents | \$ | 5,533 | \$ | 5,742 |
| Accounts receivable, net | | 151,601 | | 133,572 |
| Inventories, net (includes LIFO debit of \$2,115 and \$598 as of December 31, 2020 | | | | |
| and 2019, respectively) | | 240,001 | | 273,531 |
| Prepaid expenses and other | | 5,069 | | 6,997 |
| Total current assets | | 402,204 | | 419,842 |
| Property and equipment, at cost | | 434,579 | | 417,124 |
| Accumulated depreciation | | (277,379) | | (260,331) |
| Net property and equipment | | 157,200 | | 156,793 |
| Goodwill | | 5,123 | | 3,423 |
| Intangible assets, net | | 32,593 | | 29,259 |
| Other long-term assets | | 18,131 | | 14,439 |
| Right-of use assets, net | | 25,354 | | 25,799 |
| Total assets | \$ | 640,605 | \$ | 649,555 |
| T 2.1.992 | | | | |
| Liabilities | \$ | 87,291 | ¢. | 60.452 |
| Accounts payable Accrued payroll | Э | , | \$ | 69,452 13,196 |
| Other accrued liabilities | | 10,985 | | |
| Current portion of lease liabilities | | 22,869 5,580 | | 12,958 5,481 |
| Total current liabilities | - | | | 101,087 |
| | | 126,725 | | |
| Credit facility revolver | | 160,609 | | 192,925 |
| Other long-term liabilities | | 22,478 | | 14,511 |
| Deferred income taxes | | 9,818 | | 12,262 |
| Lease liabilities | | 19,965 | | 20,418 |
| Total liabilities | | 339,595 | | 341,203 |
| Commitments and contingencies (Note 13) | | | | |
| Shareholders' Equity | | | | |
| Preferred stock, without par value, 5,000 shares authorized, no shares issued or outstanding | | _ | | - |
| Common stock, without par value, 20,000 shares authorized; 11,075 issued; 11,075 | | | | |
| and 10,996 shares outstanding | | 132,382 | | 131,647 |
| Treasury stock, at cost, 0 and 25 shares held | | <u>-</u> | | (335) |
| Accumulated other comprehensive loss | | (4,215) | | (2,281) |
| Retained earnings | | 172,843 | | 179,321 |
| Total shareholders' equity | | 301,010 | | 308,352 |
| Total liabilities and shareholders' equity | \$ | 640,605 | \$ | 649,555 |
| | | | | |

Olympic Steel, Inc. Consolidated Statements of Cash Flows For The Years Ended December 31,

(in thousands)

| | 2020 | | | 2019 | | 2018 |
|---|------|-----------|----|-----------|----|-----------|
| Adjustments to reconcile net income (loss) to net cash from | | | | | | |
| (used for) operating activities. | | | | | | |
| Net income (loss) | \$ | (5,595) | \$ | 3,856 | \$ | 33,759 |
| Adjustments to reconcile net income to net cash from | | | | | | |
| operating activities - | | | | | | |
| Depreciation and amortization | | 20,008 | | 19,548 | | 18,035 |
| (Gain) loss on disposition of property and equipment | | 2,026 | | (222) | | 64 |
| Stock-based compensation | | 1,215 | | 2,188 | | 1,529 |
| Intangibles and other long-term assets | | (4,349) | | (3,835) | | 1,970 |
| Deferred income taxes and other long-term liabilities | | 1,220 | | 1,283 | | (1,467) |
| | | 14,525 | | 22,818 | | 53,890 |
| Changes in working capital: | | | | | | |
| Accounts receivable | | (14,790) | | 42,141 | | (35,906) |
| Inventories | | 37,186 | | 95,836 | | (78,662) |
| Prepaid expenses and other | | 2,112 | | 2,464 | | 47 |
| Accounts payable | | 23,333 | | (33,651) | | 2,898 |
| Change in outstanding checks | | (6,893) | | 7,053 | | 1,038 |
| Accrued payroll and other accrued liabilities | | 6,179 | | (7,040) | | 6,194 |
| | | 47,127 | | 106,803 | | (104,391) |
| Net cash from (used for) operating activities | | 61,652 | | 129,621 | | (50,501) |
| Cash flows from (used for) investing activities: | | | | | | |
| Acquisitions | | (19,500) | | (11,133) | | (21,907) |
| Capital expenditures | | (9,803) | | (10,165) | | (25,715) |
| Proceeds from disposition of property and equipment | | 1,154 | | 269 | | 126 |
| Net cash used for investing activities | | (28,149) | | (21,029) | | (47,496) |
| Cash flows from (used for) financing activities: | | | | | | |
| Credit facility revolver borrowings | | 339,538 | | 536,944 | | 597,867 |
| Credit facility revolver repayments | | (371,854) | | (646,549) | | (491,572) |
| Principal payments under finance lease obligation | | (242) | | (63) | | (7) |
| Industrial revenue bond repayments | | | | - | | (930) |
| Credit facility fees and expenses | | (124) | | (100) | | (171) |
| Repurchase of common stock | | (145) | | (1,522) | | - |
| Dividends paid | | (885) | | (879) | | (880) |
| Net cash from (used for) financing activities | | (33,712) | | (112,169) | | 104,307 |
| Cash and cash equivalents: | | | | | | |
| Net change | | (209) | | (3,577) | | 6,310 |
| Beginning balance | | 5,742 | | 9,319 | | 3,009 |
| Ending balance | \$ | 5,533 | \$ | 5,742 | \$ | 9,319 |
| Ename outuinee | Ψ | 3,333 | Ψ | 3,172 | Ψ | 7,517 |

Olympic Steel, Inc. Supplemental Disclosures of Cash Flow Information For The Years Ended December 31,

(in thousands)

| | 2020 | | 2019 | | 2018 | |
|-----------------------------|------|-------|------|--------|------|--------|
| Cash paid during the period | | | | | | |
| Interest paid | \$ | 7,002 | \$ | 10,951 | \$ | 10,241 |
| Income taxes paid | \$ | 1 | \$ | 460 | \$ | 11,316 |

The Company incurred financing lease obligations of \$1.4 million and \$0.6 million during the years ended December 31, 2020 and 2019, respectively. This non-cash transaction has been excluded from the Consolidated Statement of Cash Flows for the twelve months ended December 31, 2020 and 2019.

Consolidated Statements of Shareholders' Equity For The Years Ended December 31,

(in thousands)

| | | | | | Ac | cumulated Other | | | | |
|--------------------------------|-----------------|---------|----|--------------------------------------|---------|---------------------|----------------------|------------|-----------------|---------|
| | Common Stock | | | Treasury Comprehensive Stock Loss | | nprehensive Loss | Retained Earnings | | Total Equity | |
| | | Stock | | Stock | | LUSS | | zai iiiigs | | Equity |
| Balance at December 31, 2017 | \$ | 129,453 | \$ | (337) | \$ | - | \$ | 143,467 | \$ | 272,583 |
| Net income | \$ | - | \$ | - | \$ | - | \$ | ,, | \$ | 33,759 |
| Payment of dividends | | - | | - | | - | | (880) | | (880) |
| Stock-based compensation | | 1,324 | | 205 | | - | | - | | 1,529 |
| Other | | 1 | | | | | _ | (1) | | |
| Balance at December 31, 2018 | \$ | 130,778 | \$ | (132) | \$ | - | \$ | 176,345 | \$ | 306,991 |
| Net income | \$ | - | \$ | - | \$ | - | \$ | 3,856 | \$ | 3,856 |
| Payment of dividends | | - | | - | | - | | (879) | | (879) |
| Stock-based compensation | | 869 | | 1,319 | | - | | - | | 2,188 |
| Stock repurchase | | - | | (1,522) | | | | - | | (1,522) |
| Change in fair value of hedges | | - | | - | | (2,281) | | - (1) | | (2,281) |
| Other | _ | - | _ | | <u></u> | | _ | (1) | Φ. | (1) |
| Balance at December 31, 2019 | \$ | 131,647 | \$ | (335) | \$ | (2,281) | \$ | 179,321 | \$ | 308,352 |
| Net loss | \$ | - | \$ | - | \$ | - | \$ | (5,595) | \$ | (5,595) |
| Payment of dividends | | - | | - | | - | | (885) | | (885) |
| Stock-based compensation | | 735 | | 480 | | | | - | | 1,215 |
| Stock repurchase | | - | | (145) | | - | | - | | (145) |
| Change in fair value of hedges | | - | | - | | (1,934) | | - | | (1,934) |
| Other | | - | | | | | | 2 172 2 12 | Φ. | 201.013 |
| Balance at December 31, 2020 | \$ | 132,382 | \$ | - | \$ | (4,215) | \$ | 172,843 | \$ | 301,010 |

Olympic Steel, Inc. Notes to Consolidated Financial Statements For The Years Ended December 31, 2020, 2019 and 2018

1. Summary of Significant Accounting Policies:

Nature of Business

The Company operates in three reportable segments; carbon flat products, specialty metals flat products, and tubular and pipe products. The carbon flat products segment and the specialty metals flat products segment are at times consolidated and referred to as the flat products segments. Certain of the flat products segments' assets and resources are shared by the carbon and specialty metals flat products segments, and both segments' products are stored in the shared facilities and, in some locations, processed on shared equipment. Due to the shared assets and resources, certain of the flat products segment expenses are allocated between the carbon flat products segment and the specialty metals flat products segment based upon an established allocation methodology. The carbon flat products segment sells and distributes large volumes of processed carbon and coated flat-rolled sheet, coil and plate products, and fabricated parts. Through the acquisitions of McCullough Industries (McCullough) and certain assets related to the manufacturing of the EZ Dumper® hydraulic dump inserts (EZ Dumper) in 2019, the carbon flat products segment expanded its product offerings to include self-dumping metal hoppers and steel and stainless-steel dump inserts for pickup truck and service truck beds. The specialty metals flat products segment sells and distributes processed aluminum and stainless flat-rolled sheet and coil products, flat bar products and fabricated parts. Through the acquisition of Action Stainless & Alloys, Inc. (Action Stainless) on December 14, 2020, the specialty metals flat products segment expanded its geographic footprint and enhanced its product offerings in stainless steel and aluminum plate, sheet, angles, rounds, flat bar, tubing and pipe. Action Stainless offers a range of processing capabilities, including plasma, laser and waterjet cutting and computer numerical control (CNC) machining. Through the acquisition of Berlin Metals, LLC (Berlin Metals) on April 2, 2018, the specialty metals flat products segment expanded its product offerings to include differing types of stainless flat-rolled sheet and coil and prime tin mill products. The tubular and pipe products segment, which consists of the Chicago Tube and Iron subsidiary (CTI), distributes metal tubing, pipe, bar, valves and fittings and fabricates pressure parts supplied to various industrial markets.

Corporate expenses are reported as a separate line item for segment reporting purposes. Corporate expenses include the unallocated expenses related to managing the entire Company (i.e., all three segments), including payroll expenses for certain personnel, expenses related to being a publicly traded entity such as board of directors' expenses, audit expenses, and various other professional fees.

On March 11, 2020, the World Health Organization classified the novel coronavirus (COVID-19) outbreak as a pandemic. The pandemic had a significant impact on the Company's Consolidated Financial Statements for the twelve months ended December 31, 2020, resulting in lower sales and a net loss for the year. The Company is an essential business and remains open in all locations, adhering to all health guidelines to operate safely provided by the Center for Disease Control and Prevention and local authorities. The COVID-19 pandemic had and could continue to have material and adverse effects on the financial condition, results of operations and cash flows in the near term due to, but not limited to, (i) reduced sales and profit levels, (ii) the slower payment of accounts receivable and potential increases in uncollectible accounts receivable, (iii) falling metals prices that could lead to lower of cost or net realizable value inventory adjustments and the impairment of intangible and long-lived assets, (v) reduced availability and productivity of our employees, (vi) increased operational risks as a result of remote work arrangements, including the potential effects on internal controls, as well as cybersecurity risks and increased vulnerability to security breaches, information technology disruptions and other similar events, (vii) negative impacts on our liquidity position, (viii) inability to access our traditional financing sources on the same or reasonably similar terms as were available before the COVID-19 pandemic, and (ix) increased costs and less ability to access funds under our ABL Credit Facility (as defined below in Note 9) and the capital markets. The Company has implemented actions to maintain its financial health and liquidity. The Company continues to closely monitor the impact of the COVID-19 pandemic on all aspects of its business. However, as a result of the many uncertainties surrounding the COVID-19 pandemic, the Company is unable to predict the impact that it ultimately will have on its financial condition, results of operations, comprehensive loss, and cash flows.

Principles of Consolidation and Basis of Presentation

The accompanying consolidated financial statements include the accounts of Olympic Steel, Inc. and its wholly-owned subsidiaries (collectively, the Company or Olympic), after elimination of intercompany accounts and transactions.

Accounting Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Concentration Risks

The Company is a major customer of flat-rolled coil and plate and tubular and pipe steel for many of its principal suppliers, but is not dependent on any one supplier. The Company purchased approximately 56%, 57% and 52% of its total steel requirements from its three largest suppliers in 2020, 2019, and 2018, respectively.

The Company has a diversified customer and geographic base, which reduces the inherent risk and cyclicality of its business. The concentration of net sales to the Company's top 20 customers approximated 25%, 29% and 29% of consolidated net sales in 2020, 2019, and 2018, respectively. In addition, the Company's largest customer accounted for approximately 2%, 5% and 5% of consolidated net sales in 2020, 2019, and 2018, respectively. Sales to industrial machinery and equipment manufacturers and their fabricators accounted for 45%, 46% and 48% of consolidated net sales in 2020, 2019, and 2018, respectively.

Cash and Cash Equivalents

Cash equivalents consist of short-term highly liquid investments, with a three month or less maturity, which are readily convertible into cash. The Company maintains cash levels in bank accounts that, at times, may exceed federally-insured limits. The Company have not experienced significant loss, and believe we are not exposed to significant risk of loss, in these accounts.

Fair Market Value

Fair value is defined as the exchange price that would be received for an asset or paid to transfer a liability in the principal or most advantageous market for the liability in an orderly transaction between market participants on the measurement date. Valuation techniques must maximize the use of observable inputs and minimize the use of unobservable inputs. To measure fair value, the Company applies a fair value hierarchy that is based on three levels of inputs, of which the first two are considered observable and the last unobservable, as follows:

- Level 1 Quoted prices in active markets for identical assets or liabilities.
- Level 2 Inputs other than Level 1 that are observable, either directly or indirectly, such as quoted prices for similar assets or liabilities; quoted prices that are not active; or other inputs that are observable or can be corroborated by observable market data for substantially the full term of the assets or liabilities.
- Level 3 Unobservable inputs that are supported by little or no market activity and that are significant to the fair value of the assets or liabilities.

Financial instruments, such as cash and cash equivalents, accounts receivable, accounts payable and the credit facility, are stated at their carrying value, which is a reasonable estimate of fair value. The fair value of marketable securities is based on quoted market prices.

Allowance for Credit Losses

The Company's allowance for credit losses is maintained at a level considered appropriate based on historical experience and specific customer collection issues that the Company has identified. Estimations are based upon the application of a historical collection rate to the outstanding accounts receivable balance, which remains fairly level from year to year, and judgments about the probable effects of economic conditions on certain customers, which can fluctuate significantly from year to year. The Company cannot guarantee that the rate of future credit losses will be similar to past experience. The Company considers all available information when assessing the adequacy of the allowance for credit losses each quarter.

Inventory Valuation

Non-last-in, first-out (LIFO) inventories are stated at the lower of its cost or net realizable value. Net realizable value is the estimated selling price in the ordinary course of business, less reasonably predictable costs of completion, disposal and transportation. LIFO inventories are stated at the lower of cost or market. Market is the estimated selling price in the ordinary course of business, less reasonable predictable costs of completion. Inventory costs include the costs of the purchased metals, inbound freight, external and internal processing and applicable labor and overhead costs.

Costs of the Company's carbon and specialty metals flat products segments' inventories, including flat-rolled sheet, coil and plate products are determined using the specific identification method.

Certain of the Company's tubular and pipe products inventory is stated under the LIFO method. At December 31, 2020 and December 31, 2019, approximately \$50.3 million, or 21.0% of consolidated inventory, and \$39.1 million, or 14.3% of consolidated inventory, respectively, was reported under the LIFO method of accounting. The cost of the remainder of tubular and pipe product segment's inventory is determined using a weighted average rolling first-in, first-out (FIFO) method.

On the Consolidated Statements of Comprehensive Income (Loss), "Cost of materials sold (exclusive of items shown separately below)" consists of the cost of purchased metals, inbound and internal transfer freight, external processing costs, and LIFO income or expense.

Property and Equipment, and Depreciation

Property and equipment are stated at cost. Depreciation is provided using the straight-line method over the estimated useful lives of the assets ranging from two to 30 years. The Company capitalizes the costs of obtaining or developing internal-use software, including directly related payroll costs. The Company amortizes those costs over five years, beginning when the software is ready for its intended use.

Intangible Assets and Recoverability of Long-lived Assets

The Company performs an annual impairment test of indefinite-lived intangible assets in the fourth quarter, or more frequently if changes in circumstances or the occurrence of events indicate potential impairment. Events or changes in circumstances that could trigger an impairment review include significant nonperformance relative to the expected historical or projected future operating results, significant changes in the manner of the use of the acquired assets or the strategy for the overall business or significant negative industry or economic trends. Management uses judgment to determine whether to use a qualitative analysis or a quantitative fair value measurement for each of the Company's reporting units that carry intangible assets.

If a quantitative fair value measurement is used, the fair value of each indefinite-lived intangible asset is compared to its carrying value and an impairment charge is recorded if the carrying value exceeds the fair value. The Company estimates the fair value of indefinite-lived intangible assets using a discounted cash flow methodology. Management's assumptions used for the calculations are based on historical results, projected financial information and recent economic events. Actual results could differ from these estimates under different assumptions or conditions, which could adversely affect the reported value of intangible assets.

The Company evaluates the recoverability of long-lived assets and the related estimated remaining lives whenever events or changes in circumstances indicate that the carrying value may not be recoverable. Events or changes in circumstances that could trigger an impairment review include significant underperformance relative to the expected historical or projected future operating results, significant changes in the manner of the use of the acquired assets or the strategy for the overall business or significant negative industry or economic trends. The Company records an impairment or change in useful life whenever events or changes in circumstances indicate that the carrying amount may not be recoverable or the useful life has changed.

Income Taxes

The Company records, as an offset to the estimated effect of temporary differences between the tax basis of assets and liabilities and the reported amounts in its consolidated balance sheets, the tax effect of operating loss and tax credit carryforwards. If the Company determines that it will not be able to fully realize a deferred tax asset, it will record a valuation allowance to reduce such deferred tax asset to its realizable value. The Company recognizes interest accrued related to unrecognized tax benefits in income tax expense. Penalties, if incurred, would be recognized as a component of administrative and general expense.

The Company recognizes the financial statement benefit of a tax position only after determining that the relevant tax authority would more likely than not sustain the position following an audit. For tax positions meeting the more-likely-than-not threshold, the amount recognized in the financial statements is the largest benefit that has a greater than 50 percent likelihood of being realized upon ultimate settlement with the relevant tax authority.

The Company had no material unrecognized tax benefits as of or during the year ended December 31, 2020. The Company expects no significant increases or decrease in unrecognized tax benefits due to changes in tax positions within one year of December 31, 2020.

Revenue Recognition

The Company's contracts with customers are comprised of purchase orders with standard terms and conditions. Occasionally the Company may also have longer-term agreements with customers. Substantially all of the contracts with customers require the delivery of metals, which represent single performance obligations that are satisfied upon transfer of control of the product to the customer.

Transfer of control is assessed based on the use of the product distributed and rights to payment for performance under the contract terms. Transfer of control and revenue recognition for substantially all of the Company's sales occur upon shipment or delivery of the product, which is when title, ownership and risk of loss pass to the customer and is based on the applicable shipping terms. The shipping terms depend on the customer contract. An invoice for payment is issued at time of shipment and terms are generally net 30 days. The Company has certain fabrication contracts in one business unit for which revenue is recognized over time as performance obligations are achieved. This fabrication business is immaterial to the Company's consolidated results.

Sales returns and allowances are treated as reductions to sales and are provided for based on historical experience and current estimates and are immaterial to the consolidated financial statements.

Shipping and Handling Fees and Costs

Amounts charged to customers for shipping and other transportation services are included in net sales. The distribution expense line on the accompanying Consolidated Statements of Comprehensive Income (Loss) is entirely comprised of all shipping and other transportation costs incurred by the Company in shipping goods to its customers.

Stock-Based Compensation

The Company records compensation expense for stock awards issued to employees and directors. For additional information, see Note 12, Equity Plans.

Impact of Recently Issued Accounting Pronouncements

In December 2019, the Financial Account Standards Board, or FASB, issued Accounting Standards Update (ASU) No. 2019-12, "Income Taxes (Topic 740): Simplifying the Accounting for Income Taxes." The objective of this ASU is to simplify the accounting for income taxes by removing certain exceptions to general principles in ASC 740 and by clarifying and amending existing guidance within US generally accepted accounting principles (US GAAP). ASU 2019-12 is effective for public business entities for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2020. Different components of the guidance require retrospective, modified retrospective or prospective adoption, and early adoption is permitted. The Company will adopt this guidance when it becomes effective, in the first quarter of 2021, and the impact on our Consolidated Financial Statements is not expected to be material.

In August 2017, the FASB issued ASU No 2017-12, "Derivatives and Hedging." This ASU aligns an entity's risk management activities and financial reporting for hedging relationships through changes to both the designation and measurement guidance for qualifying hedging relationships and the presentation of hedge results. To meet that objective, the ASU expands and refines hedge accounting for both nonfinancial and financial risk components and align the recognition and presentation of the effects of the hedging instrument and the hedged item in the financial statements. This ASU also makes certain targeted improvements to simplify the application of hedge accounting guidance and ease the administrative burden of hedge documentation requirements and assessing hedge effectiveness. This ASU is the final version of proposed ASU 2016-310, "Derivatives and Hedging (Topic 815): Targeted Improvements to Accounting for Hedging Activities." which has been deleted. For public business entities, this ASU is effective for fiscal years beginning after December 15, 2018, and interim periods within those fiscal years. All transition requirements and elections were applied to hedging relationships existing (that is, hedging relationships in which the hedging instrument has not expired, been sold, terminated, or exercised

or the entity has not removed the designation of the hedging relationship) on the date of adoption. The effect of adoption was reflected as of the beginning of 2019. The adoption of this ASU did not have a material impact on the Company's Consolidated Financial Statements.

In June 2016, the FASB issued ASU No. 2016-13, "Financial Instruments-Credit Losses (Topic 326)." which requires the measurement and recognition of expected credit losses for financial assets held at amortized cost. The ASU replaces the existing incurred loss impairment model with a forward-looking expected credit loss model, which will result in earlier recognition of credit losses. The adoption of this ASU on January 1, 2020 did not have a material impact on the Company's Consolidated Financial Statements.

In February 2016, the FASB issued ASU No. 2016-02, "Leases," which specifies the accounting for leases. The objective is to establish the principles that lessees and lessors shall apply to report useful information to users of financial statements about the amount, timing and uncertainty of cash flows arising from a lease. This ASU introduces the recognition of lease assets and lease liabilities by lessees for those leases classified as operating leases under previous guidance. The guidance was effective for annual reporting periods beginning after December 15, 2018 and interim periods within those fiscal years. The adoption of the guidance impacted the Company's Consolidated Balance Sheets by the creation of right to use assets and lease liabilities. The adoption of this ASU did not have a material impact on the Company's Statements of Comprehensive Income (Loss) or on the Statements of Cash Flows. See Note 8 to the Consolidated Financial Statements.

2. Acquisitions

On December 14, 2020, the Company acquired the assets of Action Stainless & Alloys, Inc. based outside of Dallas, Texas for \$19.5 million. Action Stainless is a full line distributor of stainless steel and aluminum plate, sheet, angles, rounds, flat bar, tubing and pipe and offers a wide range of processing capabilities including plasma, laser and waterjet cutting and CNC machining. As of the effective date of the acquisition Action Stainless' results are included in the Company's specialty metals flat products segment. Upon the acquisition, the Company entered into an amendment to its credit facility to include the eligible assets of Action Stainless.

On August 5, 2019, the Company acquired certain assets related to the manufacturing of the EZ Dumper® hydraulic dump inserts for \$0.1 million. The dump inserts are sold through a network of more than 100 dealers across the United States and Canada. As of the effective date of the acquisition, EZ Dumper's results are included in the Company's carbon flat products segment.

On January 2, 2019, the Company acquired substantially all of the net assets of McCullough, based in Kenton, Ohio for \$11.0 million. McCullough was founded in 1965 and manufactures and sells branded self-dumping metal hoppers used in a variety of industrial applications. McCullough's products are primarily sold through industrial distributors and catalogues. As of the effective date of the acquisition, McCullough's results are included in the Company's carbon flat products segment.

On April 2, 2018, the Company acquired substantially all of the net assets of Berlin Metals, based in Hammond, Indiana, for \$21.9 million. Berlin Metals was founded in 1967 and is one of the largest North American service centers processing and distributing prime tin mill products and stainless steel strip in slit coil form. Berlin Metals is also a supplier of galvanized, light gauge cold rolled sheet and strip and other coated metals in coil forms, to customers in the building products, automotive and specialized industrial markets. As of the effective date of the acquisition, Berlin Metals' results are included in the Company's specialty metals flat products segment in the Company's 2018 financial results.

The acquisitions are not considered significant and thus pro forma information has not been provided. The acquisitions were accounted for as business combinations and the assets and liabilities were valued at fair market value. The table below summarizes the final purchase price allocation of the fair market values of the assets acquired and liabilities assumed for acquisitions prior to 2020 and the preliminary allocation of the purchase price allocation of the fair market values of the assets acquired and liabilities assumed for Action Stainless.

| | Actio | Action Stainless Example As of | | EZ Dumper As of | | C ullough As of | | in Metals As of | |
|---------------------------------------|-------|--------------------------------|-------|---------------------------|----|---------------------------|---------------|---------------------------|--|
| Details of Acquisition (in thousands) | Decen | nber 14, 2020 | Augus | August 5, 2019 | | ry 2, 2019 | April 2, 2018 | | |
| Assets acquired | | | | | | | | | |
| Accounts receivable, net | \$ | 3,239 | \$ | - | \$ | 461 | \$ | 6,609 | |
| Inventories | | 3,656 | | 43 | | 586 | | 14,769 | |
| Property and equipment | | 10,610 | | 67 | | 4,138 | | 2,898 | |
| Prepaid expenses and other | | 204 | | - | | - | | 345 | |
| Goodwill | | 1,700 | | 166 | | 898 | | - | |
| Intangible assets | | 4,604 | | 23 | | 5,599 | | 5,255 | |
| Total assets acquired | | 24,013 | | 299 | | 11,682 | | 29,876 | |
| Total liabilities assumed | | (4,513) | | (166) | | (682) | | (7,969) | |
| Cash paid | \$ | 19,500 | \$ | 133 | \$ | 11,000 | \$ | 21,907 | |

The purchase price allocations presented above is based upon management's estimate of the fair value of the acquired assets and assumed liabilities using Level 3 valuation techniques including income, cost and market approaches. The fair value estimates involve the use of estimates and assumptions, including, but not limited to, the timing and amounts of future cash flows, revenue growth rates, discount rates, and royalty rates. The total liabilities assumed for Action Stainless includes an immaterial earn-out amount.

3. Revenue Recognition

The Company provides metals processing, distribution and delivery of large volumes of processed carbon, coated flat-rolled sheet, coil and plate products, aluminum, and stainless flat-rolled products, prime tin mill products, flat bar products, metal tubing, pipe, bar, valves, fittings, and fabricated parts. The Company's contracts with customers are comprised of purchase orders with standard terms and conditions. Occasionally the Company may also have longer-term agreements with customers. Substantially all of the contracts with customers require the delivery of metals, which represent single performance obligations that are satisfied at a point in time upon transfer of control of the product to the customer.

Transfer of control is assessed based on the use of the product distributed and rights to payment for performance under the contract terms. Transfer of control and revenue recognition for substantially all of the Company's sales occur upon shipment or delivery of the product, which is when title, ownership and risk of loss pass to the customer and is based on the applicable shipping terms. The shipping terms depend on the customer contract. An invoice for payment is issued at time of shipment and terms are generally net 30 days. The Company has certain fabrication contracts in one business unit for which revenue is recognized over time as performance obligations are achieved. This fabrication business is not material to the Company's consolidated results.

Within the metals industry, revenue is frequently disaggregated by products sold. The table below disaggregates the Company's revenues by segment and products sold.

| | Disaggregated Revenue by Products Sold | | | | | | | |
|-------------|---|--------------------------------------|---------------------------|--------|--|--|--|--|
| | For the Twelve Months Ended December 31, 2020 | | | | | | | |
| | Carbon flat products | Specialty metals flat products | Tubular and pipe products | Total | | | | |
| Hot Rolled | 29.7% | - | _ | 29.7% | | | | |
| Plate | 9.6% | - | - | 9.6% | | | | |
| Cold Rolled | 5.9% | - | - | 5.9% | | | | |
| Coated | 9.6% | - | - | 9.6% | | | | |
| Specialty | - | 23.5% | - | 23.5% | | | | |
| Pipe & Tube | - | - | 18.7% | 18.7% | | | | |
| Other | 1.1% | 1.9% | - | 3.0% | | | | |
| Total | 55.9% | 25.4% | 18.7% | 100.0% | | | | |

| | Disaggregated Revenue by Products Sold | | | | | | | |
|-------------|---|--------------------------------------|---------------------------|--------|--|--|--|--|
| | For the Twelve Months Ended December 31, 2019 | | | | | | | |
| | Carbon flat products | Specialty metals flat products | Tubular and pipe products | Total | | | | |
| Hot Rolled | 32.3% | - | - | 32.3% | | | | |
| Plate | 12.2% | - | - | 12.2% | | | | |
| Cold Rolled | 5.5% | - | - | 5.5% | | | | |
| Coated | 7.7% | - | - | 7.7% | | | | |
| Specialty | - | 20.9% | - | 20.9% | | | | |
| Pipe & Tube | - | - | 18.3% | 18.3% | | | | |
| Other | 1.0% | 2.1% | - | 3.1% | | | | |
| Total | 58.7% | 23.0% | 18.3% | 100.0% | | | | |

4. Accounts Receivable:

Accounts receivable are presented net of allowances for credit losses and unissued credits of \$3.6 million and \$3.7 million as of December 31, 2020 and 2019, respectively. Credit loss expense totaled \$1.2 million, \$0.6 million and \$0.6 million in 2020, 2019, and 2018, respectively. The allowance for credit losses is maintained at a level considered appropriate based on historical experience, specific customer collection issues that have been identified, current market conditions and estimates for supportable forecasts when appropriate. Estimations are based upon a calculated percentage of accounts receivable, which remains fairly level from year to year, and judgments about the probable effects of economic conditions on certain customers, which can fluctuate significantly from year to year. The Company cannot guarantee that the rate of future credit losses will be similar to past experience. The Company considers all available information when assessing the adequacy of its allowance for credit losses and unissued credits.

5. Inventories:

Inventories consisted of the following:

| | As of December 31, | | | | | | |
|------------------------|--------------------|---------|----|---------|--|--|--|
| (in thousands) | | 2020 | | 2019 | | | |
| Unprocessed | \$ | 194,614 | \$ | 220,787 | | | |
| Processed and finished | | 45,387 | | 52,744 | | | |
| Total | \$ | 240,001 | \$ | 273,531 | | | |

During 2020, the Company recorded \$1.5 million of LIFO income as a result of decreased metals pricing during 2020. The LIFO income increased the Company's inventory balance and decreased its cost of materials sold. During 2019, the Company recorded \$3.7 million of LIFO income as a result of decreased metals pricing during 2019. The LIFO income increased the Company's inventory balance and decreased its cost of materials sold.

Our inventory quantities were reduced during 2020 and 2019 resulting in a liquidation of LIFO inventory layers (a "LIFO decrement"). A LIFO decrement results in the erosion of layers created in earlier years, and, therefore, a LIFO layer is not created for years that have decrements. For the years ended December 31, 2020 and 2019 the effect of the LIFO decrement impacted cost of materials sold by an immaterial amount.

If the FIFO method had been in use, inventories would have been \$2.1 million and \$0.6 million lower than reported at December 31, 2020 and 2019, respectively.

6. Property and Equipment:

Property and equipment consists of the following:

| (in thousands) | Depreciable Lives | December 31, 2020 | | December 31, 2019 | | |
|---------------------------------|----------------------|----------------------|-----------|----------------------|-----------|--|
| Land | - | \$ | 15,698 | \$ | 16,046 | |
| Land improvements | 5 - 10 | | 3,742 | | 3,675 | |
| Buildings and improvements | 7 - 30 | | 148,507 | | 142,663 | |
| Machinery and equipment | 2 - 15 | | 222,802 | | 213,994 | |
| Furniture and fixtures | 3 - 7 | | 6,699 | | 6,493 | |
| Computer software and equipment | 2 - 5 | | 28,977 | | 28,653 | |
| Vehicles | 2 - 5 | | 2,504 | | 2,272 | |
| Financing lease | | | 3,582 | | 613 | |
| Construction in progress | - | | 2,068 | | 2,715 | |
| | | | 434,579 | | 417,124 | |
| Less accumulated depreciation | | | (277,379) | | (260,331) | |
| Net property and equipment | | \$ | 157,200 | \$ | 156,793 | |

Leasehold improvements are included with buildings and improvements and are depreciated over the life of the lease or seven years, whichever is less.

Construction in progress as of December 31, 2020 and December 31, 2019, primarily consisted of payments for additional processing equipment and ERP implementations at our existing facilities that were not yet placed into service.

7. Goodwill and Intangible Assets:

The Company's intangible assets were recorded in connection with its acquisitions of Action Stainless in 2020, EZ Dumper and McCullough in 2019, its acquisition of Berlin Metals in 2018 and its acquisition of CTI in 2011. The intangible assets were evaluated on the premise of highest and best use to a market participant, primarily utilizing the income approach valuation methodology. The useful life of the customer relationships was determined to be fifteen years, based primarily on the consistent and predictable revenue source associated with the existing customer base, the present value of which extends through the fifteen-year amortization period. The useful life of the non-compete agreements was determined to be the length of the non-compete agreements, which range from one to five years. The useful life of the trade names was determined to be indefinite primarily due to their history and reputation in the marketplace, the Company's expectation that the trade names will continue to be used, and the conclusion that there are currently no other factors identified that would limit their useful life. The Company will continue to evaluate the useful life assigned to its amortizable customer relationships and noncompete agreements in future periods.

Goodwill, by reportable unit, was as follows as of December 31, 2020 and December 31, 2019, respectively. The goodwill is deductible for tax purposes.

| (in thousands) | bon Flat | Me | ecialty tals Flat oducts | lar and roducts | Total |
|---------------------------------|--------------|----|--------------------------------|-----------------|-------------|
| Balance as of December 31, 2018 | \$ 1,065 | \$ | 2,358 | \$ - | \$ 3,423 |
| Acquisitions | - | | - | - | 3,423 |
| Impairments | | | | _ | 3,423 |
| Balance as of December 31, 2019 | 1,065 | | 2,358 | - | 3,423 |
| Acquisitions | _ | | 1,700 | - | 1,700 |
| Impairments | | | | _ | |
| Balance as of December 31, 2020 | \$ 1,065 | \$ | 4,058 | \$ | \$ 5,123 |

During 2020 and 2019, a qualitative test was performed for the indefinitely lived intangible assets and no indication of impairment was present.

Intangible assets, net, consisted of the following as of December 31, 2020 and 2019, respectively:

| As of December 31, | | | | | 202 | 0 |
|---|----|----------|-------|--------------|-----|------------|
| | | Gross | | | | Intangible |
| | | Carrying | Ac | cumulated | | Assets, |
| (in thousands) | | Amount | An | nortization | _ | Net |
| Customer relationships - subject to amortization | \$ | 21,442 | \$ | (9,101) | \$ | 12,341 |
| Covenant not to compete - subject to amortization | | 259 | | (186) | | 73 |
| Trade name - not subject to amortization | | 20,179 | | _ | | 20,179 |
| J | \$ | 41,880 | \$ | (9,287) | \$ | 32,593 |
| | | As o | f Dec | cember 31, 2 | 201 | 9 |
| | | Gross | | | | Intangible |
| | | Carrying | Ac | cumulated | | Assets, |
| (in thousands) | | Amount | An | nortization | _ | Net |
| Customer relationships - subject to amortization | \$ | 18,022 | \$ | (7,900) | \$ | 10,122 |
| Covenant not to compete - subject to amortization | | 259 | | (117) | | 142 |
| Trade name - not subject to amortization | | 18,995 | | <u>-</u> | | 18,995 |
| | \$ | 37,276 | \$ | (8,017) | \$ | 29,259 |

The Company estimates that amortization expense for its intangible assets subject to amortization will be approximately \$1.5 million per year for the next two years and \$1.4 million per year for the three years thereafter.

8. <u>Leases</u>:

The Company leases warehouses and office space, industrial equipment, office equipment, vehicles, industrial gas tanks and forklifts from other parties and leases land and warehouse space to third parties. The Company determines if a contract contains a lease when the contract conveys the right to control the use of identified assets for a period in exchange for consideration. Upon identification and commencement of a lease, the Company establishes a right-of-use (ROU) asset and a lease liability. Operating leases are included in ROU assets, current portion of lease liabilities, and lease liabilities on the accompanying Consolidated Balance Sheets. Financing leases are included in property, plant and equipment, other accrued liabilities and other long-term liabilities.

The Company has remaining lease terms ranging from one year to 18 years, some of these include options to renew the lease for up to five years. The total lease term is determined by considering the initial term per the lease agreement, which is adjusted to include any renewal options that the Company is reasonably certain to exercise as well as any period that the

Company has control over the space before the stated initial term of the agreement. If the Company determines a reasonable certainty of exercising termination or early buyout options, then the lease terms are adjusted to account for these facts.

Under the transition method selected by the Company, leases existing at, or entered into after, January 1, 2019 were required to be recognized and measured. Prior period amounts have not been adjusted and continue to be reflected in accordance with the Company's historical reporting. The adoption of this standard resulted in the recording of ROU assets and operating lease liabilities of approximately \$30.1 million as of January 1, 2019, with no related impact on the Company's Consolidated Statements of Comprehensive Income (Loss) or Consolidated Statements of Cash Flows. Short-term leases have not been recorded on the consolidated balance sheets.

The Company leases one warehouse from a related party. The Company's Executive Chairman of the Board owns 50% of an entity that owns one of the Cleveland warehouses and leases it to the Company at a fair market value annual rental of \$0.2 million. The lease expires on December 31, 2023 with three five-year renewal options.

The Company elected the package of practical expedients permitted under the transition guidance within the new standard, which, among other things, allows the Company to carry forward its historical lease classification.

The Company made an accounting policy election to not separate non-lease components from lease components for the vehicle ROU asset class. This election has been made to significantly reduce the administrative burden, which would be imposed on the Company. No accounting policy elections were made for the remaining ROU asset classes.

ROU assets and lease liabilities are recognized based on the present value of the future minimum lease payments over the lease term at commencement date. As most of the leases do not provide an implicit rate, the Company uses its incremental borrowing rate based on the information available at commencement date in determining the present value of future payments. Lease expense is recognized on a straight-line basis over the lease term.

The components of lease expense were as follows for the years ended December 31, 2020 and 2019:

| (in thousands) | 2020 | 2019 |
|-------------------------------|-------------|-------------|
| Operating lease cost | \$ 7,089 | \$ 7,013 |
| Finance lease cost | | |
| Amortization | 254 | 67 |
| Interest on lease liabilities | 54 | 15 |
| | \$ 308 | \$ 82 |

Supplemental cash flow information related to leases was as follows for the years ended December 31, 2020 and 2019:

| (in thousands) | 2020 | 2019 |
|--|--------------|--------------|
| Cash paid for amounts included in the measurement of lease liabilities: | | |
| Operating cash flows from operating leases | \$ 6,996 | \$ 6,913 |
| Operating cash flows from finance leases | 54 | 15 |
| Financing cash flows from finance leases | 242 | 63 |
| Total cash paid for amounts included in the measurement of lease liabilities | \$ 7,292 | \$ 6,991 |
| (in thousands) Operating leases | 2020 | 2019 |
| Operating lease | \$ 36,060 | \$ 31,506 |
| Operating lease accumulated amortization | (10,706) | (5,808) |
| Operating lease right of use asset, net | \$ 25,354 | \$ 25,698 |
| Operating lease current liabilities | 5,580 | 5,481 |
| Operating lease liabilities | 19,965 | 20,418 |
| | \$ 25,545 | \$ 25,899 |

| (in thousands) | 2020 | 2019 |
|--|----------------|------|
| Finance leases | | |
| Finance lease | \$ 3,582 \$ | 613 |
| Finance lease accumulated depreciation | (333) | (67) |
| Finance lease, net | \$ 3,249 \$ | 546 |
| Finance lease current liabilities | 815 | 108 |
| Finance lease liabilities | 2,453 | 443 |
| | \$ 3,268 \$ | 551 |

| Weighted average remaining lease term (in years) | 2020 | 2019 |
|--|-------|-------|
| Operating leases | 7 | |
| Finance leases | 6 | |
| Weighted average discount rate | | |
| Operating leases | 3.76% | 3.72% |
| Finance leases | 3.80% | 4.01% |

Maturities of lease liabilities were as follows:

| (in thousands) | Operating Lease | | | Finance Lease | | |
|-------------------------------------|--------------------|---------|----|------------------|--|--|
| Year Ending December 31, | | | | | | |
| 2021 | \$ | 6,405 | \$ | 914 | | |
| 2022 | | 5,384 | | 851 | | |
| 2023 | | 4,406 | | 578 | | |
| 2024 | | 3,773 | | 492 | | |
| 2025 | | 2,491 | | 325 | | |
| Thereafter | | 6,407 | | 387 | | |
| Total future minimum lease payments | \$ | 28,866 | \$ | 3,547 | | |
| Less remaining imputed interest | | (3,321) | | (279) | | |
| Total | \$ | 25,545 | \$ | 3,268 | | |

9. <u>Debt:</u>

The Company's debt is comprised of the following components:

| | As of December 31, | | | | | |
|--|--------------------|---------|----|---------|--|--|
| (in thousands) | | 2020 | | 2019 | | |
| Asset-based revolving credit facility due December 8, 2022 | \$ | 160,609 | \$ | 192,925 | | |
| Total debt | | 160,609 | | 192,925 | | |
| Less current amount | | _ | | | | |
| Total long-term debt | \$ | 160,609 | \$ | 192,925 | | |

On December 14, 2020, the Company amended its Third Amended and Restated Loan and Security Agreement and entered into its existing Joinder and Third Amendment to Third Amended and Restated Loan and Security Agreement (the ABL Credit Facility). The amendment includes the assets acquired from Action Stainless on December 14, 2020. The Company's the ABL Credit Facility is collateralized by the Company's accounts receivable, inventory and personal property. The ABL Credit Facility consists of (i) a revolving credit facility of \$445 million, including a \$20 million sub-limit for letters of credit and (ii) a first in, last out revolving credit facility of up to \$30 million. Under the terms of the ABL Credit Facility, the Company may request additional commitments in the aggregate principal amount of up to \$200 million to the extent that existing or new lenders agree to provide such additional commitments. Revolver borrowings are limited to the lesser of a

borrowing base, comprised of eligible receivables and inventories, or \$475 million in the aggregate. The ABL Credit Facility matures on December 8, 2022.

The ABL Credit Facility contains customary representations and warranties and certain covenants that limit the ability of the Company to, among other things: (i) incur or guarantee additional indebtedness; (ii) pay distributions on, redeem or repurchase capital stock or redeem or repurchase subordinated debt; (iii) make investments; (iv) sell assets; (v) enter into agreements that restrict distributions or other payments from restricted subsidiaries to the Company; (vi) incur liens securing indebtedness; (vii) consolidate, merge or transfer all or substantially all of the Company's assets; and (viii) engage in transactions with affiliates. In addition, the ABL Credit Facility contains a financial covenant, which requires (i) if any commitments or obligations are outstanding and the Company's availability is less than the greater of \$30 million or 10.0% of the aggregate amount of revolver commitments (\$47.5 million at December 31, 2020) or 10.0% of the aggregate borrowing base (\$28.5 million at December 31, 2020) then the Company must maintain a ratio of Earnings before Interest, Taxes, Depreciation and Amortization (EBITDA) minus certain capital expenditures and cash taxes paid to fixed charges of at least 1.00 to 1.00 for the most recent twelve fiscal month period.

The Company has the option to borrow under its revolver based on the agent's base rate plus a premium ranging from 0.00% to 0.25% or the London Interbank Offered Rate (LIBOR) plus a premium ranging from 1.25% to 2.75%.

As of December 31, 2020, the Company was in compliance with its covenants and had approximately \$120.7 million of availability under the ABL Credit Facility.

As of December 31, 2020, and December 31, 2019, \$0.9 million and \$1.3 million, respectively, of bank financing fees were included in "Prepaid expenses and other" and "Other long-term assets" on the accompanying Consolidated Balance Sheets. The financing fees are being amortized over the five-year term of the ABL Credit Facility and are included in "Interest and other expense on debt" on the accompanying Consolidated Statements of Comprehensive Income (Loss).

As part of the CTI acquisition in July 2011, the Company assumed approximately \$5.9 million of Industrial Revenue Bond (IRB) indebtedness. On March 1, 2018, the Company made the final \$0.9 million payment on the IRB and the letter of credit and fixed interest rate swap associated with the IRB were terminated.

Scheduled Debt Maturities, Interest, Debt Carrying Values

The Company's principal payments over the next five years are detailed in the table below:

| (in thousands) | 2021 | | 2022 | 2023 | | 2024 | | 2025 | | Total |
|--------------------------|------|---|---------------|------|---|------|---|------|---|---------------|
| ABL Credit Facility | \$ | _ | \$ 160,609 | \$ | _ | \$ | _ | \$ | _ | \$ 160,609 |
| Total principal payments | \$ | - | \$ 160,609 | \$ | - | \$ | _ | \$ | - | \$ 160,609 |

The overall effective interest rate for all debt, exclusive of deferred financing fees and deferred commitment fees, amounted to 3.25%, 4.0% and 3.7% in 2020, 2019 and 2018, respectively. Interest paid totaled \$7.0 million, \$11.0 million and \$10.2 million for the years ended December 31, 2020, 2019 and 2018, respectively. Average total debt outstanding was \$188.4 million, \$257.6 million and \$275.3 million in 2020, 2019 and 2018, respectively.

10. Derivative Instruments:

Metals swaps

During 2020, 2019 and 2018, the Company entered into nickel swaps indexed to the London Metal Exchange (LME) price of nickel with third-party brokers. The nickel swaps are treated as derivatives for accounting purposes and are included in "Other accrued liabilities" and "Prepaid expenses and other" on the Consolidated Balance Sheets at December 31, 2019. There were no outstanding metal swaps at December 31, 2020. The Company entered into the swaps to mitigate its customers' risk of volatility in the price of metals. The swaps are settled with the brokers at maturity. The economic benefit or loss arising from the changes in fair value of the swaps is contractually passed through to the customer. The primary risk associated with the metals swaps is the ability of customers or third-party brokers to honor their agreements with the Company related to derivative instruments. If the customer or third-party brokers are unable to honor their agreements, the Company's risk of loss is the fair value of the metals swaps.

While these derivatives are intended to help the Company manage risk, they have not been designated as hedging instruments. The periodic changes in fair value of the metals and embedded customer derivative instruments are included in "Cost of materials sold" in the Consolidated Statements of Comprehensive Income (Loss). The Company recognizes derivative positions with both the customer and the third party for the derivatives and classifies cash settlement amounts associated with them as part of "Cost of materials sold" in the Consolidated Statements of Comprehensive Income (Loss). The cumulative change in fair value of the metals swaps that had not yet settled as of December 31, 2019 were included in "Other accrued liabilities," and the embedded customer derivatives are included in "Accounts Receivable, net" on the Consolidated Balance Sheets.

Fixed rate interest rate hedge

On January 10, 2019, the Company entered into a five-year forward starting fixed rate interest rate hedge in order to eliminate the variability of cash interest payments on \$75 million of the outstanding LIBOR based borrowings under the ABL Credit Facility. The interest rate hedge fixed the rate at 2.57%. The interest rate hedge is included in "Other long-term liabilities" on the Consolidated Balance Sheets as of December 31, 2020 and 2019 and had a fair value of \$5.6 million and \$3.0 million, respectively. The mark-to-market adjustment of the fair value of the hedge is recorded to "Accumulated other comprehensive loss" on the Company's Consolidate Balance Sheets. Although the Company is exposed to credit loss in the event of nonperformance by the other party to the interest rate hedge agreement, the Company anticipates performance by the counterparty.

Interest rate swap

CTI entered into an interest rate swap to reduce the impact of changes in interest rates on its IRB. The swap agreement matured in April 2018. The periodic changes in fair value of the interest rate swap and cash settlement amounts associated with the interest rate swap were included in "Interest and other expense on debt" in the Consolidated Statements of Comprehensive Income (Loss).

There was no net impact from the nickel swaps or embedded customer derivative agreements to the Company's Consolidated Statements of Comprehensive Income (Loss) for the years ended December 31, 2020, 2019 and 2018. The table below shows the total impact to the Company's Consolidated Statements of Comprehensive Income (Loss) through "Net income (loss)" of the derivatives for the years ended December 31, 2020, 2019 and 2018.

| | Net Gain (Loss) Recognized | | | | | | | | |
|-------------------------------|----------------------------|------------|----------|------|--|--|--|--|--|
| (in thousands) | | 2020 | 2019 | 2018 | | | | | |
| Fixed interest rate hedge | \$ | (1,520) \$ | (227) \$ | _ | | | | | |
| Interest rate swap (CTI) | | _ | · - | (5) | | | | | |
| Metals swaps | | 55 | 291 | (79) | | | | | |
| Embedded customer derivatives | | (55) | (291) | 79 | | | | | |
| Total loss | \$ | (1,520) \$ | (227) \$ | (5) | | | | | |

11. Fair Value of Assets and Liabilities:

The Company's financial instruments include cash and cash equivalents, short-term trade receivables, derivative instruments, accounts payable and debt instruments. For short-term instruments, other than those required to be reported at fair value on a recurring basis and for which additional disclosures are included below, management concluded the historical carrying value is a reasonable estimate of fair value because of the short period of time between the origination of such instruments and their expected realization.

During 2020 and 2019, there were no transfers of financial assets between Levels 1, 2 or 3 fair value measurements. There have been no changes in the methodologies used at December 31, 2020. Following is a description of the valuation methodologies used for assets and liabilities measured at fair value as of December 31, 2020:

Metals swaps and embedded customer derivatives – Determined by using Level 2 inputs that include the price of nickel indexed to the LME. The fair value is determined based on quoted market prices and reflects the estimated amounts the Company would pay or receive to terminate the nickel swaps.

Fixed rate interest rate hedge – Based on the present value of the expected future cash flows, considering the risks involved, and using discount rates appropriate for the maturity date. Market observable Level 2 inputs are used to determine the present value of future cash flows.

Interest rate swaps – Based on the present value of the expected future cash flows, considering the risks involved, and using discount rates appropriate for the maturity date. Market observable Level 2 inputs are used to determine the present value of future cash flows.

The following tables present information about the Company's assets and liabilities that were measured at fair value on a recurring basis and indicates the fair value hierarchy of the valuation techniques utilized by the Company:

| | | Valu | e of I | tems Rec | orded a | ıt Fair | Value | 3 |
|--|----|-------|---------------|----------|----------|---------|-------|--|
| | | | As | of Decem | iber 31, | , 2020 | | |
| (in thousands) | Le | vel 1 | L | evel 2 | Lev | el 3 | Total | |
| Liabilities: | | | | | | | | |
| Fixed interest rate hedge | \$ | - | \$ | 5,620 | \$ | - | \$ | 5,620 |
| Total liabilities recorded at fair value | \$ | _ | \$ | 5,620 | \$ | _ | \$ | 5,620 |
| | | Valu | e of I | tems Rec | orded a | ıt Fair | Value | 2 |
| - | | | | of Decem | | | | <u>- </u> |
| (in thousands) | Le | vel 1 | vel 1 Level 2 | | Level 3 | | Total | |
| Assets: | | | | | | | | |
| Embedded customer derivatives | \$ | - | \$ | 4 | \$ | - | \$ | 4 |
| Total assets at fair value | \$ | | \$ | 4 | \$ | _ | \$ | 4 |
| Liabilities: | | | | | | | | |
| Metal swaps | \$ | _ | \$ | 4 | \$ | _ | \$ | 4 |
| Fixed interest rate hedge | | - | | 3,041 | | - | | 3,041 |
| Total liabilities recorded at fair value | \$ | _ | \$ | 3,045 | \$ | | \$ | 3,045 |

The value of the items not recorded at fair value represent the carrying value of the liabilities.

The carrying value of the ABL Credit Facility was \$160.6 million and \$192.9 million at December 31, 2020 and 2019, respectively. Because the ABL Credit Facility was amended on December 14, 2020, management believes that its carrying value approximates fair value.

12. Equity Plans:

Restricted Stock Units

Pursuant to the Amended and Restated Olympic Steel 2007 Omnibus Incentive Plan (the Incentive Plan), the Company may grant stock options, stock appreciation rights, restricted shares, restricted share units (RSUs), performance shares, and other stock- and cash-based awards to employees and directors of, and consultants to, the Company and its affiliates. Since adoption of the Incentive Plan, 1,000,000 shares of common stock have been authorized for equity grants.

On an annual basis the compensation committee of the Company's Board of Directors awards RSUs, to each non-employee director as part of their annual compensation. The annual awards for 2020 and 2019 per director were \$80,000. Subject to the terms of the Incentive Plan and the RSU agreement, the RSUs vest after one year of service (from the date of grant). The RSUs are not converted into shares of common stock until the director either resigns or is terminated from the board of directors.

Under the Incentive Plan, each eligible participant is awarded RSUs with a dollar value equal to 10% of the participant's base salary, up to an annual maximum of \$17,500. The RSUs have a five-year vesting period and the RSUs will convert into the right to receive shares of common stock upon a participant's retirement, or earlier upon the participant's death or disability or upon a change in control of the Company. New awards under the Incentive Plan for 2020 were suspended as part of management's COVID-19 related cost reduction efforts.

Under the Incentive Plan, the Company awards RSUs to newly-appointed executive officers, based upon a percentage of their base salary. Upon Mr. Marabito's promotion to Chief Executive Officer and Mr. Manson's promotion to Chief Financial Officer on January 1, 2019, they received 51,506 RSUs and 14,891 RSUs, respectively. Upon Mr. Greiff's promotion to President and Chief Operating Officer on January 1, 2020, he received 15,694 RSUs. The RSUs will vest five years from the grant date, or earlier upon death or disability or upon a change in control of the Company.

Stock-based compensation expense recognized on RSUs for the years ended December 31, 2020, 2019 and 2018, respectively, is summarized in the following table:

| | For the years ended December 3 | | | | | | | | | |
|--------------------------------------|--------------------------------|----------|------|----|------|--|--|--|--|--|
| (in thousands) | | 2020 | 2019 | | 2018 | | | | | |
| RSU expense before taxes of the Plan | \$ | 1,265 \$ | 965 | \$ | 643 | | | | | |
| RSU expense after taxes | | 1,024 | 704 | | 471 | | | | | |

All pre-tax charges related to RSUs were included in the caption "Administrative and general" on the accompanying Consolidated Statements of Comprehensive Income (Loss). The total compensation cost of non-vested awards totaled \$1.7 million and the weighted average remaining vesting period is 2 years as of December 31, 2020.

The following table summarizes the activity related to RSUs for the twelve months ended December 31, 2020, 2019 and 2018:

| | 202 | 20 | | 20 | 19 | | 20 | 018 | | |
|----------------------------|-----------|------|---------------------------|-----------|-------------------------------------|---------|----------|------|--------------------------|--|
| | Number of | Av | ighted erage imated | Number of | Weighted Average umber of Estimated | | | Av | ighted erage mated | |
| | Shares | Fair | r Value | Shares | Fai | r Value | Shares | Fair | Value | |
| Beginning balance | 636,086 | \$ | 19.25 | 527,546 | \$ | 20.65 | 469,069 | \$ | 20.11 | |
| Granted | 70,588 | | 11.92 | 207,521 | | 16.36 | 84,283 | | 22.33 | |
| Converted into shares | (94,161) | | 20.27 | (96,845) | | 20.59 | (19,097) | | 16.09 | |
| Forfeited | (1,973) | | 18.14 | (2,136) | | 22.80 | (6,709) | | 16.98 | |
| Outstanding at December 31 | 610,540 | \$ | 18.25 | 636,086 | \$ | 19.25 | 527,546 | \$ | 20.65 | |
| Vested at December 31 | 375,692 | \$ | 18.88 | 419,721 | \$ | 20.37 | 436,069 | \$ | 20.42 | |

Of the RSUs granted in 2019 and 2018, 62,229 and 38,052, respectively, were used to fund supplemental executive retirement plan (SERP) contributions. No RSUs were used to fund the SERP in 2020.

13. Commitments and Contingencies:

The Company is party to various legal actions that it believes are ordinary in nature and incidental to the operation of its business. In the opinion of management, the outcome of the proceedings to which the Company is currently a party will not have a material adverse effect upon its results of operations, financial condition or cash flows.

In the normal course of business, the Company periodically enters into agreements that incorporate indemnification provisions. While the maximum amount to which the Company may be exposed under such agreements cannot be estimated, it is the opinion of management that these indemnifications are not expected to have a material adverse effect on the Company's results of operations or financial condition.

At December 31, 2020, approximately 269 of the hourly plant personnel are represented by nine separate collective bargaining units. The Indianapolis, Indiana union agreement expired on January 29, 2021. The employees covered by the union agreement continue to work as the new contract is negotiated. The table below shows the expiration dates of the collective bargaining agreements.

| Facility | Expiration date |
|--------------------------------|--------------------|
| Indianapolis, Indiana | January 29, 2021 |
| St. Paul, Minnesota | May 25, 2021 |
| Milan, Illinois | August 12, 2021 |
| Minneapolis (plate), Minnesota | March 31, 2022 |
| Detroit, Michigan | August 31, 2022 |
| Hammond, Indiana | November 30, 2024 |
| Locust, North Carolina | March 4, 2025 |
| Romeoville, Illinois | May 31, 2025 |
| Minneapolis (coil), Minnesota | September 30, 2025 |

14. Income Taxes:

The components of the Company's provision (benefit) for income taxes from continuing operations were as follows:

| | | As | of] | December | · 31 | , | |
|--------------------------------|----|---------|------|----------|------|--------|--|
| (in thousands) | | 2020 | | 2019 | 2018 | | |
| Current: | | | | | | | |
| Federal | \$ | 321 | \$ | 1,747 | \$ | 9,188 | |
| International | | 103 | | 107 | | - | |
| State and local | | 59 | | 22 | | 1,797 | |
| | | 483 | | 1,876 | | 10,985 | |
| Deferred | | (1,799) |) | (443) |) | 1,320 | |
| Income tax provision (benefit) | \$ | (1,316) | \$ | 1,433 | \$ | 12,305 | |

The components of the Company's deferred income taxes at December 31 are as follows:

| (in thousands) | 2020 | 2019 |
|---|---------------|----------------|
| Deferred tax assets: | | <u> </u> |
| Inventory (excluding LIFO reserve) | \$ 1,529 | \$ 1,353 |
| Net operating loss and tax credit carryforwards | 3,510 | 3,198 |
| Allowance for credit losses | 440 | 513 |
| Accrued expenses | 5,778 | 5,486 |
| Lease liabilities | 7,348 | 6,718 |
| Interest rate hedge | 1,405 | 760 |
| Other | 390 | 237 |
| Deferred tax assets before valuation allowance | 20,400 | 18,265 |
| Valuation allowance | (2,302) | (2,215) |
| Total deferred tax assets | 18,098 | 16,050 |
| Deferred tax liabilities: | | |
| LIFO reserve | (3,528) | (3,646) |
| Property and equipment | (13,562) | (13,250) |
| Lease right of use assets | (7,294) | (6,718) |
| Intangibles | (3,532) | (4,698) |
| Total deferred tax liabilities | (27,916) | (28,312) |
| Deferred tax liabilities, net | \$ (9,818) | \$ (12,262) |

The deferred tax liability decreased by \$645 thousand related to the fixed interest rate hedge, which is recorded in "Other Comprehensive Income (Loss)" in the Consolidated Statements of Comprehensive Income (Loss).

The following table summarizes the activity related to the Company's gross unrecognized tax benefits:

| (in thousands) | 2020 | 2019 | 2018 | |
|--|----------|-------------|------|------|
| Balance as of January 1 | \$ 28 | \$ 27 \$ | 5 | 40 |
| Change in tax due to tax law | - | - | | (12) |
| Increases related to current year tax positions | 8 | 10 | | 9 |
| Decreases related to lapsing of statute of limitations | (8) | (9) | | (10) |
| Balance as of December 31 | \$ 28 | \$ 28 | 5 | 27 |

It is expected that the amount of unrecognized tax benefits will not materially change in the next twelve months. The tax years 2017 through 2019 remain open to examination by major taxing jurisdictions to which the Company is subject.

The Company recognized interest related to uncertain tax positions in the income tax provision.

The following table reconciles the U.S. federal statutory rate to the Company's effective tax rate:

| | 2020 | 2019 | 2018 |
|---|--------|--------|--------|
| U.S. federal statutory rate in effect | 21.0% | 21.0% | 21.0% |
| State and local taxes, net of federal benefit | 1.0% | 3.7% | 4.6% |
| Meals and entertainment | (1.8)% | 5.8% | 0.6% |
| Tax credits | 2.0% | (4.2)% | (0.6)% |
| Stock based compensation | (3.4)% | | |
| All other, net | 0.2% | 0.8% | 1.1% |
| Effective income tax rate | 19.0% | 27.1% | 26.7% |

On March 27, 2020, the Coronavirus Aid, Relief and Economic Security ("CARES") Act was enacted and signed into law. The CARES Act, among other items, contains a modification on the limitation of business interest for tax years beginning in 2019 and 2020. The modification to Section 163(j) increases the allowable business interest deduction from 30% of adjusted taxable income to 50% of adjusted taxable income. This modification increases the allowable interest expense deduction of the Company and results in less taxable income. As a result of the CARES Act, it is anticipated that the Company will not have any disallowed interest expense in 2020 for federal tax purposes. On December 27, 2020 the Consolidated Appropriations Act of 2021 ("the Appropriations Act") was signed into law. The Appropriations Act, among other things, includes modifications to the meals and entertainment deduction, increased limitations on charitable deductions for corporate taxpayers, and enhancements of expiring tax "extender" provisions. The Company has completed its assessment of the impact of the legislation, and there is no impact to the Company's consolidated financial statements.

Income taxes paid in 2020, 2019 and 2018 totaled \$1 thousand, \$0.5 million and \$11.3 million, respectively. Some subsidiaries of the Company's consolidated group file state tax returns on a separate company basis and have state net operating loss carryforwards expiring over the next two to 20 years. A valuation allowance is recorded to reduce certain deferred tax assets to the amount that is more likely than not to be realized. The valuation allowances recorded as of December 31, 2020 and 2019 were related to certain state net operating losses and totaled \$2.3 million and \$2.2 million, respectively.

15. Shares Outstanding and Earnings Per Share:

Earnings per share have been calculated based on the weighted average number of shares outstanding as set forth below:

| | For the years ended December 31, | | | | | | | | | |
|--|----------------------------------|---------|----|--------|----|--------|--|--|--|--|
| (in thousands, except per share data) | 2 | 2020 | | 2019 | | 2018 | | | | |
| Weighted average basic shares outstanding | | 11,447 | | 11,509 | | 11,432 | | | | |
| Assumed exercise of stock options and issuance of stock awards | | | | | | 8 | | | | |
| Weighted average diluted shares outstanding | | 11,447 | | 11,509 | | 11,440 | | | | |
| Net income (loss) | \$ | (5,595) | \$ | 3,856 | \$ | 33,759 | | | | |
| Basic earnings (loss) per share | \$ | (0.49) | \$ | 0.34 | \$ | 2.95 | | | | |
| Diluted earnings (loss) per share | \$ | (0.49) | \$ | 0.34 | \$ | 2.95 | | | | |
| Unvested RSUs | | 235 | | 216 | | 91 | | | | |

16. Stock Repurchase Program:

On October 2, 2015, the Company announced that its Board of Directors authorized a stock repurchase program of up to 550,000 shares of the Company's issued and outstanding common stock, which could include open market repurchases, negotiated block transactions, accelerated stock repurchases or open market solicitations for shares, all or some of which may be effected through Rule 10b5-1 plans. Any of the repurchased shares are held in the Company's treasury, or canceled and retired as the Board may determine from time to time. Any repurchases of common stock are subject to the covenants contained in the ABL Credit Facility. Under the ABL Credit Facility, the Company may repurchase common stock and pay dividends up to \$5.0 million in the aggregate during any trailing twelve months without restrictions. Purchases of common stock or dividend payments in excess of \$5.0 million in the aggregate require the Company to (i) maintain availability in excess of 20.0% of the aggregate revolver commitments (\$95.0 million as of December 31, 2020) or (ii) to maintain availability equal to or greater than 15.0% of the aggregate revolver commitments (\$71.3 million as of December 31, 2020) and the Company must maintain a pro-forma ratio of EBITDA minus certain capital expenditures and cash taxes paid to fixed charges of at least 1.00 to 1.00. As of December 31, 2020, 360,212 shares remain authorized for repurchase under the program.

During 2020 and 2019, the Company repurchased 15,000 and 109,505 shares, for an aggregate cost of \$0.1 million and \$1.5 million, respectively. There were no shares repurchased during 2018.

17. Segment Information:

The Company follows the accounting guidance that requires the utilization of a "management approach" to define and report the financial results of operating segments. The management approach defines operating segments along the lines used by the Company's chief operating decision maker (CODM) to assess performance and make operating and resource allocation decisions. The CODM evaluates performance and allocates resources based primarily on operating income (loss). The operating segments are based primarily on internal management reporting.

The Company operates in three reportable segments; carbon flat products, specialty metals flat products, and tubular and pipe products. The carbon flat products segment and the specialty metals flat products segment are at times consolidated and referred to as the flat products segments, as certain of the flat products segments' assets and resources are shared by the carbon and specialty metals flat products segments and both segments' products are stored in the shared facilities and, in some locations, processed on shared equipment.

Corporate expenses are reported as a separate line item for segment reporting purposes. Corporate expenses include the unallocated expenses related to managing the entire Company (i.e., all three segments), including compensation for certain personnel, expenses related to being a publicly traded entity such as board of directors' expenses, audit expenses, and various other professional fees.

The following table provides financial information by segment and reconciles the Company's operating income by segment to the consolidated income (loss) before income taxes for the years ended December 31, 2020, 2019 and 2018.

| | For the Year Ended December 31, | | | | | | | | | |
|---|---------------------------------|-----------|-----|-----------|-----|-----------|--|--|--|--|
| (in thousands) | | 2020 | | 2019 | | 2018 | | | | |
| Net sales | | | | | | | | | | |
| Carbon flat products | \$ | 690,273 | \$ | 926,903 | \$ | 1,073,292 | | | | |
| Specialty metals flat products | | 313,190 | | 363,634 | | 343,479 | | | | |
| Tubular and pipe products | _ | 230,681 | _ | 288,503 | _ | 298,310 | | | | |
| Total net sales | \$ | 1,234,144 | \$ | 1,579,040 | \$ | 1,715,081 | | | | |
| Depreciation and amortization | | | | | | | | | | |
| Carbon flat products | \$ | 11,941 | \$ | 11,624 | \$ | 10,621 | | | | |
| Specialty metals flat products | | 1,951 | | 1,830 | | 1,251 | | | | |
| Tubular and pipe products | | 5,478 | | 5,408 | | 5,601 | | | | |
| Corporate | _ | 120 | _ | 168 | _ | 135 | | | | |
| Total depreciation and amortization | \$ | 19,490 | \$ | 19,030 | \$ | 17,608 | | | | |
| Operating income | | | | | | | | | | |
| Carbon flat products | \$ | (10,289) | \$ | (5,023) | \$ | 44,354 | | | | |
| Specialty metals flat products | | 11,666 | | 14,321 | | 15,248 | | | | |
| Tubular and pipe products | | 9,019 | | 18,607 | | 11,520 | | | | |
| Corporate | | (9,823) | | (11,295) | | (14,070 | | | | |
| Total operating income | \$ | 573 | \$ | 16,610 | \$ | 57,052 | | | | |
| Other loss, net | | (73) | | (32) | | (307 | | | | |
| Income before interest and income taxes | | 500 | | 16,578 | | 56,745 | | | | |
| Interest and other expense on debt | | 7,411 | | 11,289 | | 10,681 | | | | |
| Income (loss) before income taxes | \$ | (6,911) | \$ | 5,289 | \$ | 46,064 | | | | |
| | | | | | | | | | | |
| | _ | | ear | Ended Dec | cen | | | | | |
| (in thousands) | | 2020 | _ | 2019 | _ | 2018 | | | | |
| Capital expenditures | | | | | | | | | | |
| Flat products | \$ | , | \$ | 6,996 | \$ | 19,985 | | | | |
| Tubular and pipe products | | 2,214 | | 3,169 | | 5,242 | | | | |
| Corporate | _ | | _ | | _ | 488 | | | | |
| Total capital expenditures | \$ | 9,803 | \$ | 10,165 | \$ | 25,715 | | | | |
| Assets | | | | | | | | | | |
| Flat products | \$ | 404,269 | \$ | 432,566 | | | | | | |
| Tubular and pipe products | | 235,516 | | 215,841 | | | | | | |
| Corporate | | 820 | | 1,148 | | | | | | |
| T. 4.14 | ¢. | | _ | (10.555 | | | | | | |

There were no material revenue transactions between the carbon flat products, specialty metals flat products and tubular and pipe products segments for the years ended December 31, 2020, 2019 and 2018.

The Company sells certain products internationally, primarily in Canada and Mexico. International sales are immaterial to the consolidated financial results and to the individual segments' results.

640,605 \$ 649,555

18. Retirement Plans:

Total assets

The Company's retirement plans consist of 401(k) plans covering union and non-union employees, a multi-employer pension plan covering certain CTI employees and a SERP covering certain executive officers of the Company.

The 401(k) retirement plans allow eligible employees to contribute up to the statutory maximum. The Company's non-union 401(k) matching contribution is determined annually by the Board of Directors and is based on a percentage of eligible employees' earnings and contributions. For the 401(k) retirement plans, the Company matched one-half of each eligible employee's contribution, limited to the first 6% of eligible compensation. For the Action Stainless' 401(k) retirement plans, the Company matched 100% of the first 3% of eligible compensation and one-half of the next 2% of each eligible employee's contribution, limited to 4% of eligible compensation.

In 2005, the Board of Directors adopted a SERP, which has been amended from time to time. Contributions to the SERP are based on: (i) a portion of the participants' compensation multiplied by a factor of 6.5% or 13% depending on participant; and (ii) for certain participants a portion of the participants' compensation multiplied by a factor, which is contingent upon the Company's return on invested capital. Benefits are subject to a vesting schedule of up to five years.

The Company, through its CTI subsidiary, contributes to a multiemployer pension plan. CTI contributes to the Multiemployer Plan under the terms of a collective bargaining agreement that covers certain of its union employees, and which expires May 31, 2025. CTI contributions to the Multiemployer Plan were immaterial for the years ended December 31, 2020 and 2019.

Retirement plan expense, which includes all Company 401(k), SERP defined contributions and the Multiemployer Plan, amounted to \$2.0 million, \$3.0 million and \$3.2 million for the years ended December 31, 2020, 2019 and 2018, respectively. As part of the COVID-19 related cost reduction efforts, the Company suspended contributions into the SERP for 2020.

The fair values of the Company's SERP assets as of December 31, 2020 and 2019 were \$7.6 and \$4.9 million, respectively, and are measured at Net Asset Value (NAV) as a practical expedient to estimate fair value and therefore are not classified in the fair value hierarchy. Under the practical expedient approach, the NAV is based on the fair value of the underlying investments held by each fund less its liabilities. This practical expedient would not be used when it is determined to be probable that the fund will sell the investment for an amount different than the reported NAV. The fair value of the SERP assets are included in Other Long Term Assets on the Consolidated Balance Sheets.

19. Related-Party Transactions:

The Company's Executive Chairman of the Board owns 50% of an entity that owns one of the Cleveland warehouses and leases it to the Company at a fair market value annual rental of \$0.2 million. The lease expires on December 31, 2023 with three five-year renewal options.

Schedule II – Valuation and Qualifying Accounts (in thousands)

| | | Additions | | | | | | | | |
|------------------------------|---|-----------|-------------------------------------|-------|---------------------------------|---|----|----------|--------------------------------|-------|
| Description | Balance at Beginning of Period | | Charged to Costs and Expenses | | Charged to Other Accounts | | De | ductions | Balance at End of Period | |
| Year Ended December 31, 2018 | | | | | | | | | | |
| Allowance for credit losses | \$ | 1,610 | \$ | 575 | \$ | - | \$ | (245) | \$ | 1,940 |
| Tax valuation reserve | \$ | 2,379 | \$ | - | \$ | - | \$ | (324) | \$ | 2,055 |
| Year Ended December 31, 2019 | | | | | | | | | | |
| Allowance for credit losses | \$ | 1,940 | \$ | 590 | \$ | - | \$ | (565) | \$ | 1,965 |
| Tax valuation reserve | \$ | 2,055 | \$ | 160 | \$ | - | \$ | - | \$ | 2,215 |
| Year Ended December 31, 2020 | | | | | | | | | | |
| Allowance for credit losses | \$ | 1,965 | \$ | 1,154 | \$ | - | \$ | (1,393) | \$ | 1,726 |
| Tax valuation reserve | \$ | 2,215 | \$ | 87 | \$ | - | \$ | - | \$ | 2,302 |

SUPPLEMENTAL FINANCIAL INFORMATION

(in thousands, except per share data) (unaudited)

| <u>2020</u> | <u>1s</u> 1 | t quarter | | 2nd quarter | _ | 3rd quarter | 4tl | n quarter | _ | Year |
|--|-------------|---|----|---|----|---|----------|---|----|--|
| Net sales | \$ | 354,380 | \$ | 248,296 | \$ | 299,921 | \$ | 331,547 | \$ | 1,234,144 |
| Operating income (loss) (a) | | 3,051 | | (7,485) | | (363) | | 5,370 | | 573 |
| Income (loss) before income taxes | | 795 | | (9,402) | | (2,081) | | 3,777 | | (6,911) |
| Net income (loss) | \$ | 593 | \$ | (6,454) | \$ | (1,520) | \$ | 1,786 | \$ | (5,595) |
| Basic net income (loss) per share | \$ | 0.05 | \$ | (0.56) | \$ | (0.13) | \$ | 0.16 | \$ | (0.49) |
| Weighted average shares outstanding - basic | | 11,444 | | 11,446 | | 11,452 | | 11,451 | | 11,447 |
| Diluted net income (loss) per share | \$ | 0.05 | \$ | (0.56) | \$ | (0.13) | \$ | 0.16 | \$ | (0.49) |
| Weighted average shares outstanding - diluted | | 11,459 | | 11,446 | | 11,452 | | 11,475 | | 11,447 |
| Market price of common stock: (b) | | | | | | | | | | |
| High | \$ | 18.05 | \$ | 13.95 | \$ | 12.64 | \$ | 16.49 | \$ | 18.05 |
| Low | | 8.44 | | 7.74 | | 9.68 | | 10.84 | | 7.74 |
| | | | | 2nd | | 3rd | | | | |
| <u>2019</u> | <u>1s</u> 1 | t quarter | _ | quarter | | quarter | 4tl | n quarter | _ | Year |
| Net sales | Φ. | | | | | | | | | 1,579,040 |
| 1 (00 000100 | \$ | 445,919 | \$ | 429,151 | \$ | 384,230 | \$ | 319,740 | \$ | 1,3/9,040 |
| Operating income (a) | \$ | 445,919 6,074 | \$ | 429,151 5,940 | \$ | 384,230 3,581 | \$ | 319,740 1,015 | \$ | 16,610 |
| | \$ | - | \$ | | \$ | , | \$ | | \$ | |
| Operating income (a) | \$ | 6,074 | \$ | 5,940 | \$ | 3,581 | \$ \$ | 1,015 | | 16,610 |
| Operating income (a) Income (loss) before income taxes | * | 6,074 2,846 | * | 5,940 2,707 | | 3,581 1,024 | , | 1,015 (1,288) | \$ | 16,610 5,289 |
| Operating income (a) Income (loss) before income taxes Net income (loss) Basic net income (loss) per share Weighted average shares outstanding - basic | \$ | 6,074 2,846 2,074 | \$ | 5,940 2,707 2,081 | \$ | 3,581 1,024 591 | \$ | 1,015 (1,288) (890) | \$ | 16,610 5,289 3,856 |
| Operating income (a) Income (loss) before income taxes Net income (loss) Basic net income (loss) per share | \$ | 6,074 2,846 2,074 0.18 | \$ | 5,940 2,707 2,081 0.18 | \$ | 3,581 1,024 591 0.05 | \$ | 1,015 (1,288) (890) (0.08) | \$ | 16,610 5,289 3,856 0.34 |
| Operating income (a) Income (loss) before income taxes Net income (loss) Basic net income (loss) per share Weighted average shares outstanding - basic | \$ | 6,074 2,846 2,074 0.18 11,488 | \$ | 5,940 2,707 2,081 0.18 11,415 | \$ | 3,581 1,024 591 0.05 11,420 | \$ | 1,015 (1,288) (890) (0.08) 11,416 | \$ | 16,610 5,289 3,856 0.34 11,509 |
| Operating income (a) Income (loss) before income taxes Net income (loss) Basic net income (loss) per share Weighted average shares outstanding - basic Diluted net income (loss) per share | \$ | 6,074 2,846 2,074 0.18 11,488 0.18 | \$ | 5,940 2,707 2,081 0.18 11,415 0.18 | \$ | 3,581 1,024 591 0.05 11,420 0.05 | \$ | 1,015 (1,288) (890) (0.08) 11,416 (0.08) | \$ | 16,610 5,289 3,856 0.34 11,509 0.34 |
| Operating income (a) Income (loss) before income taxes Net income (loss) Basic net income (loss) per share Weighted average shares outstanding - basic Diluted net income (loss) per share Weighted average shares outstanding - diluted | \$ | 6,074 2,846 2,074 0.18 11,488 0.18 | \$ | 5,940 2,707 2,081 0.18 11,415 0.18 | \$ | 3,581 1,024 591 0.05 11,420 0.05 | \$ | 1,015 (1,288) (890) (0.08) 11,416 (0.08) | \$ | 16,610 5,289 3,856 0.34 11,509 0.34 |

⁽a) Operating income (loss) in 2020 includes \$1,517 of LIFO income related to the Company's tubular and pipe products segment.

⁽b) Represents the high and low sales prices of our common stock as reported by the Nasdaq Global Select Market.

⁽c) Operating income (loss) in 2019 includes \$3,669 of LIFO income related to the Company's tubular and pipe products segment.

ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

None.

ITEM 9A. CONTROLS AND PROCEDURES

Disclosure Controls and Procedures

Evaluations required by Rule 13a-15 of the Securities Exchange Act of 1934 of the effectiveness of our disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934) as of the end of the period covered by this Annual Report have been carried out under the supervision and with the participation of our management, including our Chief Executive Officer and Chief Financial Officer. Based upon such evaluations, the Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures were effective as of December 31, 2020 in providing reasonable assurance that information required to be disclosed by us in reports filed or submitted under the Exchange Act is recorded, processed, summarized and reported within time periods specified in the rules and forms of the SEC and that such information is accumulated and communicated to allow timely decisions regarding required disclosure.

Management's Report on Internal Control Over Financial Reporting

Management's Report on Internal Control Over Financial Reporting is set forth in Part II, Item 8 of this Annual Report on Form 10-K and is incorporated herein. Grant Thornton LLP, our independent registered public accounting firm, has audited the effectiveness of our internal control over financial reporting as of December 31, 2020, as stated in their report, which appears in Part II, Item 8 of this Annual Report.

Changes in Internal Control Over Financial Reporting

There have been no changes in our internal control over financial reporting during the quarter ended December 31, 2020 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

ITEM 9B. OTHER INFORMATION

None.

PART III

ITEM 10. DIRECTORS, EXECUTIVE OFFICERS OF THE REGISTRANT AND CORPORATE GOVERNANCE

Information required by Item 10 as to the executive officers is provided in Part I of this Annual Report on Form 10-K and is incorporated by reference into this section. Other information required by Item 10 will be incorporated herein by reference to the information set forth in our definitive proxy statement for our 2021 Annual Meeting of Shareholders.

ITEM 11. EXECUTIVE COMPENSATION

Information required by Item 11 will be incorporated herein by reference to the information set forth in our definitive proxy statement for our 2021 Annual Meeting of Shareholders.

ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS

Information required by Item 12 will be incorporated herein by reference to the information set forth in our definitive proxy statement for our 2021 Annual Meeting of Shareholders.

ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE

Information required by Item 13 will be incorporated herein by reference to the information set forth in our definitive proxy statement for our 2021 Annual Meeting of Shareholders.

ITEM 14. PRINCIPAL ACCOUNTANT FEES AND SERVICES

Information required by Item 14 will be incorporated herein by reference to the information set forth in our definitive proxy statement for our 2021 Annual Meeting of Shareholders.

PART IV

ITEM 15. EXHIBITS AND FINANCIAL STATEMENT SCHEDULES

(a)(1) The following financial statements are included in Part II, Item 8:

Report of Independent Registered Public Accounting Firms

Management's Report on Internal Control Over Financial Reporting

Consolidated Statements of Comprehensive Income (Loss) for the Years Ended December 31, 2020, 2019 and 2018 Consolidated Balance Sheets as of December 31, 2020 and 2019

Consolidated Statements of Cash Flows for the Years Ended December 31, 2020, 2019 and 2018

Supplemental Disclosures of Cash Flow Information for the Years Ended December 31, 2020, 2019 and 2018

 $Consolidated \ Statements \ of \ Shareholders' \ Equity \ for \ the \ Years \ Ended \ December \ 31, 2020, 2019 \ and \ 2018$

Notes to Consolidated Financial Statements for the Years Ended December 31, 2020, 2019 and 2018

(a)(2) Financial Statement Schedules.

Schedule II – Valuation and Qualifying Accounts

(a)(3) Exhibits. The Exhibits filed herewith are set forth on the Index to Exhibits filed as part of this Annual Report and incorporated herein by reference.

INDEX TO EXHIBITS

| <u>Exhibit</u> | <u>Description</u> | Reference |
|----------------|--|--|
| 3.1(i) | Amended and Restated Articles of Incorporation | Incorporated by reference to Exhibit 3.1(i) to the Registration Statement on Form S-1 (Registration No. 33-73992) filed with the Commission on January 12, 1994. |
| 3.1(ii) | Amended and Restated Code of Regulations | Incorporated by reference to Exhibit 3.1 to Company's Form 10-Q filed with the Commission on August 6, 2015 (Commission File No. 0-23320). |
| 4.25 | Third Amended and Restated Loan and Security Agreement, dated as of December 8, 2017, by and among the Registrant, the financial institutions from time to time party thereto, Bank of America, N.A., as administrative agent, and the other agents from time to time party thereto. | December 14, 2017 (Commission File No. 0-23320). |
| 4.26 | Joinder and First Amendment to Bank Agreement, dated as of April 4, 2018, to Third Amended and Restated Loan and Security Agreement, dated as of December 8, 2017, by and among the Registrant, the financial institutions from time to time party thereto, Bank of America, N.A., as administrative agent, and the other agents from time to time party thereto.' | Registrant's Form 10-Q filed with the Commission on May 3, 2018 |
| 4.27 | Joinder and Second Amendment to Third Amended and Restated Loan and Security Agreement, dated as of November 30, 2018, by and among the Registrant, the financial institutions from time to time party thereto, Bank of America, N.A., as administrative agent, and the other agents from time to time party thereto. | Incorporated by reference to Exhibit 4.26 to Registrant's Form 8-K filed with the Commission on December 4, 2018 (Commission File No. 0-23320). |
| 4.28 | Description of Securities | Incorporated by reference to Exhibit 4.28 to Registrant's Form 10-K filed with the Commission on February 21, 2020 (Commission File No. 0-23320). |

| Exhibit | <u>Description</u> | Reference |
|----------------|--|--|
| 4.29 | Joinder and Third Amendment to Third Amended and Restated Loan and Security Agreement, dated as of December 14, 2020, by and among Olympic Steel, Inc., Olympic Steel Lafayette, Inc., Olympic Steel Minneapolis, Inc., Olympic Steel Iowa, Inc., Oly Steel NC, Inc., IS Acquisition, Inc., Chicago Tube and Iron Company, B Metals, Inc., MCI, Inc, and ACT Acquisition, Inc, the lenders from time to time party thereto and Bank of America, N.A. as Agent for the Lenders. | Incorporated by reference to Exhibit 4.29 to Registrant's Form 8-K filed with the Commission on December 14, 2020 (Commission File No. 0-23320). |
| 10.8 * | Form of Management Retention Agreement for Senior Executive Officers of the Company | Incorporated by reference to Exhibit 10.8 to Registrant's Form 10-Q filed with the Commission on August 7, 2000 (Commission File No. 0-23320). |
| 10.9 * | Form of Management Retention Agreement for Other Officers of the Company | Incorporated by reference to Exhibit 10.9 to Registrant's Form 10-Q filed with the Commission on August 7, 2000 (Commission File No. 0-23320). |
| 10.14 * | Olympic Steel, Inc. Executive Deferred Compensation Plan dated December 15, 2004 | Incorporated by reference to Exhibit 10.14 to Registrant's Form 10-K filed with the Commission on March 14, 2005 (Commission File No. 0-23320). |
| 10.15 * | Form of Non-Solicitation Agreements | Incorporated by reference to Exhibit 10.15 to Registrant's Form 8-K filed with the Commission on March 4, 2005 (Commission File No. 0-23320). |
| 10.16 * | Form of Management Retention Agreement | Incorporated by reference to Exhibit 10.16 to Registrant's Form 10-Q filed with the Commission on August 8, 2005 (Commission File No. 0-23320). |
| 10.17 * | Supplemental Executive Retirement Plan Term Sheet | Incorporated by reference to Exhibit 99.1 to Registrant's Form 8-K filed with the Commission on January 5, 2006 (Commission File No. 0-23320). |
| 10.20 * | Olympic Steel, Inc. Supplemental Executive Retirement Plan | Incorporated by reference to Exhibit 10.20 to Registrant's Form 8-K filed with the Commission on April 28, 2006 (Commission File No. 0-23320). |
| 10.21 * | Amended and Restated Olympic Steel, Inc. 2007 Omnibus Incentive Plan | Incorporated by reference to Exhibit 4.3 to Registrant's Registration Statement on Form S-8 (Registration No. 333-211023) filed with the Commission on April 29, 2016. |

| <u>Exhibit</u> | <u>Description</u> | <u>Reference</u> |
|----------------|---|--|
| 10.30 * | Olympic Steel, Inc. Senior Manager Compensation Plan | Incorporated by reference to Exhibit 10.30 to Registrant's Form 10-Q filed with the Commission on May 6, 2011 (Commission File No. 0-23320). |
| 10.32 * | Donald McNeeley Employment Agreement effective as of March 31, 2016 | Incorporated by reference to Exhibit 10.32 to Registrant's Form 8-K filed with the Commission on March 31, 2016 (Commission File No. 0-23320). |
| 10.33 * | Richard T. Marabito Employment Agreement effective as of December 21, 2018 | Incorporated by reference to Exhibit 10.13 to Registrant's Form 8-K filed with the Commission on December 21, 2018 (Commission File No. 0-23320). |
| 10.34 * | Form of RSU Agreements for Messrs. Siegal, Wolfort and Marabito. | Incorporated by reference to Exhibit 10.34 to Registrant's Form 10-K filed with the Commission on February 23, 2012 (Commission File No. 0-23320). |
| 10.37 * | Amendment to Form of Management Retention Agreement for Senior Executive Officers of the Company | Incorporated by reference to Exhibit 10.1 to Registrant's Form 10-Q filed with the Commission on May 1, 2015 (Commission File No. 0-23320). |
| 10.40 * | Richard A. Manson Employment Agreement effective as of December 21, 2018 | Incorporated by reference to Exhibit 10.40 to Registrant's Form 8-K filed with the Commission on December 21, 2018 (Commission File No. 0-23320). |
| 10.41 * | Employment Agreement, dated as of January 1, 2020, between Olympic Steel, Inc. and Andrew S. Greiff | Incorporated by reference to Exhibit 10.41 to Registrant's Form 8-K filed with the Commission on December 27, 2019 (Commission File No. 0-23320). |
| 21 | List of Subsidiaries | Filed herewith |
| 23.1 | Consent of Grant Thornton, LLP, Independent Registered Public Accounting Firm | Filed herewith |
| 23.2 | Consent of Pricewaterhouse Coopers, LLP Independent Registered Public Accounting Firm | Filed herewith |
| 24 | Directors and Officers Powers of Attorney | Filed herewith |
| 31.1 | Certification of the Principal Executive Officer of the Company, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 | Filed herewith |
| 31.2 | Certification of the Principal Financial Officer of the Company, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 | Filed herewith |
| 32.1 | Written Statement of Richard T. Marabito, Chairman and Chief Executive Officer of the Company pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 | Furnished herewith |
| 32.2 | Written Statement of Richard A. Manson, Chief Financial Officer of the Company pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 | Furnished herewith |
| 101.INS | The following materials from Olympic Steel's Annual Report on Form 10-K for the period ended December 31, 2020, formatted in Inline XBRL (eXtensible Business Reporting Language): (i) the Consolidated Balance Sheets, (ii) the Consolidated Statements of Comprehensive Income (Loss), (iii) the Consolidated Statements of Cash Flows, (iv) the Supplemental Disclosures of Cash Flow Information, (v) the Consolidated Statements of Shareholders' Equity, (vi) Notes to Unaudited Consolidated Financial Statements and (vii) document and entity information. | |
| 104 | Cover Pager Interactive Data File (embedded with the Inline XBRL document). | |

^{*} This exhibit is a management contract or compensatory plan or arrangement.

ITEM 16. FORM 10-K SUMMARY

None.

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

OLYMPIC STEEL, INC.

February 25, 2021 By:/s/ Richard A. Manson

Richard A. Manson, Chief Financial Officer

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons in the capacities indicated and on the dates indicated.

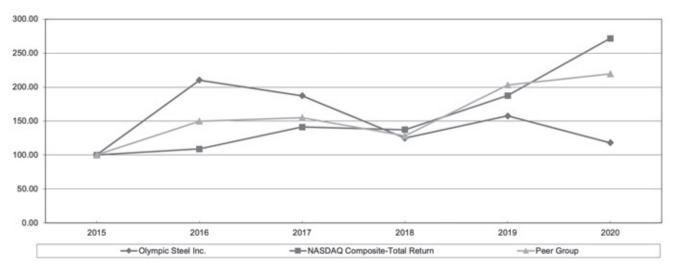
| February 25, 2021 | /s/ Richard T. Marabito * | |
|--------------------|--|--|
| | Richard T. Marabito, Chief Executive | |
| | Officer (Principal Executive Officer) | |
| February 25, 2021 | /s/ Richard A. Manson * | |
| 1 cordary 23, 2021 | Richard A. Manson, Chief Financial | |
| | Officer (Principal Financial and | |
| | Accounting Officer) | |
| | Accounting Officer) | |
| February 25, 2021 | /s/ Michael D. Siegal * | |
| | Michael D. Siegal, Executive Chairman of | |
| | the Board | |
| February 25, 2021 | /s/ Arthur F. Anton * | |
| 10014417 23, 2021 | Arthur F. Anton, Lead Director | |
| | Arthur F. Amon, Lead Director | |
| February 25, 2021 | /s/ Dirk A. Kempthorne * | |
| | Dirk A. Kempthorne, Director | |
| E 1 25 2021 | //IIIF. I/* | |
| February 25, 2021 | /s/ Idalene F. Kesner * | |
| | Idalene F. Kesner, Director | |
| February 25, 2021 | /s/ Michael G. Rippey * | |
| | Michael G. Rippey, Director | |
| February 25, 2021 | /s/ Richard P. Stovsky * | |
| 10014417 23, 2021 | Richard P. Stovsky, Director | |
| | Richard F. Stovsky, Director | |
| February 25, 2021 | /s/ Vanessa Whiting * | |
| | Vanessa Whiting, Director | |
| February 25, 2021 | /s/ David A. Wolfort * | |
| 1 Cordary 25, 2021 | David A. Wolfort, Director | |
| | David A. Wollott, Difector | |

^{*} The undersigned, by signing his name hereto, does sign and execute this Annual Report on Form 10-K pursuant to the Powers of Attorney executed by the above-named officers and directors of the Company and filed with the Securities and Exchange Commission on behalf of such officers and directors.

| By: | /s/ Richard A. Manson | February 25, 2021 |
|-----|-------------------------------------|-------------------|
| | Richard A. Manson, Attorney-in-Fact | |

Comparison of 5 Year Cumulative Total Return

Comparison of 5 Year Cumulative Total Return Assumes Initial Investment of \$100 December 2020



The peer group consists of Worthington Industries, Inc., Ryerson Holding Corp., Friedman Industries, Inc., Reliance Steel & Aluminum Co., and A.M. Castle & Co.



Directors & Officers

BOARD OF DIRECTORS

Michael D. Siegal, 68

Executive Chairman of the Board, Olympic Steel

Richard T. Marabito, 57

Chief Executive Officer,

Olympic Steel

David A. Wolfort, 68

Senior Advisor,

Olympic Steel

Arthur F. Anton, 63

Lead Independent Director

The Honorable Dirk A. Kempthorne, 69

President,

The Kempthorne Group

Idalene F. Kesner, Ph.D., 63

Dean,

Indiana University Kelley School of Business

Michael G. Rippey, 63

President and Chief Executive Officer,

SunCoke Energy, Inc.

Richard P. Stovsky, 62

Retired Vice Chairman, PricewaterhouseCoopers LLP

Vanessa L. Whiting, 61

President,

A.E.S. Management

CORPORATE OFFICERS

Michael D. Siegal

Executive Chairman of the Board

Richard T. Marabito

Chief Executive Officer

Andrew S. Greiff

President and Chief Operating Officer

Richard A. Manson

Chief Financial Officer

Lisa K. Christen

Treasurer and Corporate Controller

Christopher M. Kelly

Secretary, Olympic Steel

Partner, Jones Day

Shareholder Information

Corporate Headquarters

Olympic Steel, Inc. 22901 Millcreek Boulevard, Suite 650 Highland Hills, OH 44122 Phone: (216) 292-3800 Fax: (216) 682-4065

www.olysteel.com

Stock Listing

The Company's common stock trades on the NASDAQ Global Select Stock Market under the symbol "ZEUS."

Transfer Agent and Registrar

Computershare P.O. Box 30170 College Station, TX 77842-3170 (800) 446-2617

2021 Annual Meeting

The annual meeting of shareholders will be held in a virtual format on Friday, May 7, 2021 at 10:00 a.m. EDT. For more information on how to attend and participate, please see our 2021 Proxy Statement, available at olysteel.com/investor-relations/.

Independent Auditors

Grant Thornton LLP 1375 E. 9th Street, Suite 1500 Cleveland, OH 44114

Legal Counsel

Jones Day North Point 901 Lakeside Avenue Cleveland, OH 44114

Investor Information

Shareholders and prospective investors are welcome to call or write with questions or requests for additional information. Inquiries should be directed to:

Richard A. Manson Chief Financial Officer Phone: (216) 672-0522 Email: ir@olysteel.com www.olysteel.com

Form 10-K

Shareholders who wish to obtain, without charge, a copy of Olympic Steel's annual report on Form 10-K, filed with the Securities and Exchange Commission for the fiscal year ended Dec. 31, 2020, may do so by writing to Investor Relations at the Company's Corporate Headquarters (address indicated above).



