

AMERICAN BANKER  
**BEST BANKS  
TO WORK  
FOR** 2013



## *Windows of Opportunity*

Shareholders • Customers • Employees



2013 Annual Report

## OUR MISSION

**THE MISSION OF ELMIRA SAVINGS BANK** is to provide above average returns to our shareholders while providing a broad range of financial services that meet the needs of the individuals, businesses, and organizations of our community.

We will achieve this through our commitment to:

- Consistent and superior quality service for our customers.
- A culture that incents employees to excel personally and professionally.
- Leadership in and support for our community.
- Independence as a local community bank.



AMERICAN BANKER  
**BEST BANKS  
TO WORK  
FOR** 2013

**DESIGN** PS Graphic Design

**BOARD OF DIRECTORS PHOTOGRAPHY** Tom Mike Photography

**BUSINESS PROFILES/COVER PHOTOGRAPHY** Frank Borkowski

**VESTAL BRANCH PHOTO** Frank Spena

## SELECTED FINANCIAL DATA

(in thousands, except share and per share amounts)

### FINANCIAL STATEMENT HIGHLIGHTS

|                                                | 2013       | 2012    |
|------------------------------------------------|------------|---------|
| Assets                                         | \$ 514,325 | 536,936 |
| Loans (including loans held for sale)          | 390,976    | 381,275 |
| Allowance for loan losses                      | 3,834      | 3,740   |
| Deposits                                       | 397,733    | 409,565 |
| Shareholders' equity                           | 54,025     | 66,909  |
| Net interest income                            | 15,053     | 15,089  |
| Provision for loan losses                      | 315        | 463     |
| Non-interest income                            | 5,557      | 6,050   |
| Non-interest expense                           | 13,862     | 12,944  |
| Net income attributable to Elmira Savings Bank | 5,054      | 5,213   |

### PER SHARE INFORMATION

|                            |         |       |
|----------------------------|---------|-------|
| Basic earnings per share   | \$ 1.47 | 1.44  |
| Diluted earnings per share | 1.40    | 1.37  |
| Book value per share       | 16.64   | 16.76 |
| Cash dividend per share    | 0.84    | 0.77  |

### SELECTED RATIOS

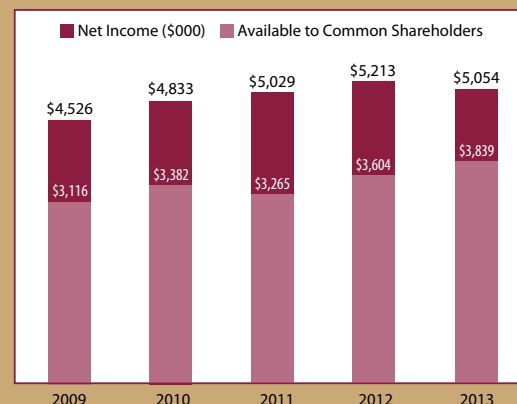
|                                |        |        |
|--------------------------------|--------|--------|
| Return on average assets       | 0.97%  | 0.99%  |
| Return on average equity       | 8.51%  | 7.92%  |
| Shareholders' equity to assets | 10.50% | 12.46% |
| Dividend payout ratio          | 57.14% | 53.16% |
| Efficiency ratio               | 67.26% | 61.23% |

### OTHER SELECTED DATA

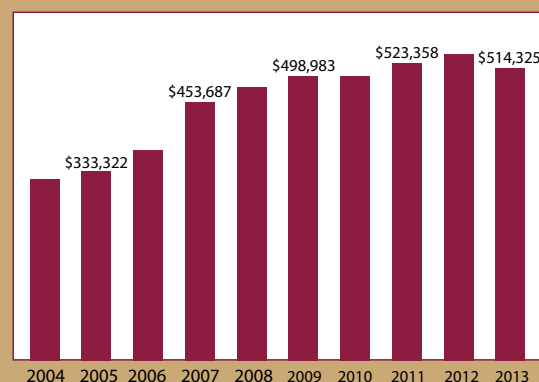
|                                             |           |           |
|---------------------------------------------|-----------|-----------|
| Number of offices                           | 15        | 14        |
| Number of automated teller machines         | 13        | 12        |
| Weighted average shares outstanding         | 2,617,073 | 2,505,300 |
| Weighted average diluted shares outstanding | 2,745,934 | 2,628,139 |

Share and per share data have been adjusted to reflect the 10% stock dividend distributed December 27, 2013.

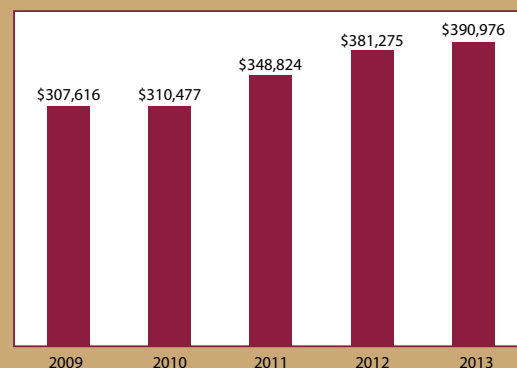
### Net Income (\$000)



### Total Assets (\$000)



### Total Net Loans (including loans held for sale) (\$000)



## LETTER TO SHAREHOLDERS,

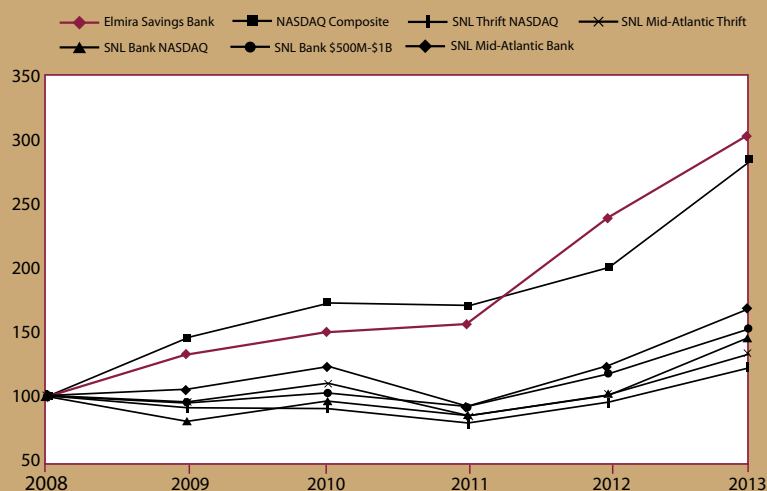
It is with great pleasure that we report on our accomplishments of the past year to you, our loyal shareholders. During 2013, your Bank achieved net income of \$5.1 million and earnings per share of \$1.40 for the year. We expanded our full-service branch network into Erwin, New York, and expanded our loan origination offices into Broome County, New York. Through prudent capital management practices, we were able to retire \$14.1 million of preferred stock shares that were issued through the Small Business Lending Fund. Our asset quality remained exceptionally strong. Our mortgage loan production exceeded \$125 million and our total loan production exceeded \$165 million. Lastly, and perhaps most rewarding, our Bank was named as the 19<sup>th</sup> "Best Bank to Work For" in The American Banker's annual survey.

Net income for 2013 was \$5.1 million, slightly below 2012 net income of \$5.2 million. Due to our retirement of \$14.1 million of preferred shares, our net income to common shareholders and diluted earnings per common share increased to \$3.8 million and \$1.40 in 2013, from \$3.6 million and \$1.37 in 2012.

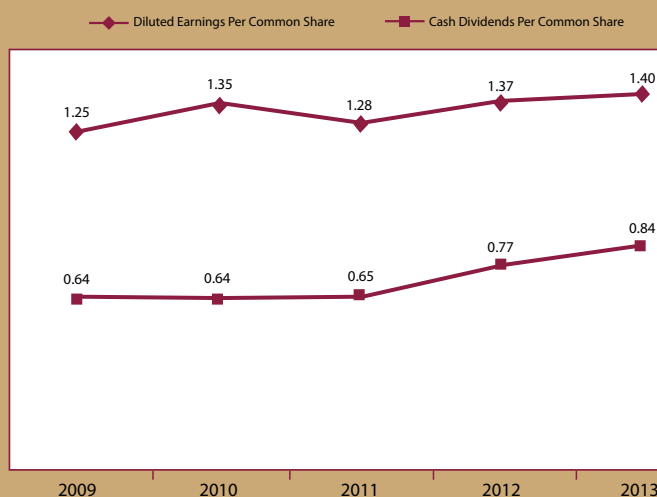
Our net interest income was stable at \$15.1 million; our noninterest income was \$5.6 million versus \$6.1 million in 2012 due to lower mortgage loan sales. Our operations expenses were \$1.0 million above last year's level totaling \$13.9 million in 2013. This increase is primarily attributable to our branch network and loan production office expansion, combined with increasing our resources dedicated to regulatory compliance. These unfavorable variances were largely offset by a decrease in income taxes of \$1.1 million and a decrease in our provision for loan losses of \$148,000.

We are very pleased with the market performance of our common stock. We ended 2012 with a per share price of \$20.68. During 2013, we paid \$.84 per share in cash dividends which equals a dividend yield of 4%. We also issued a 10% stock dividend in

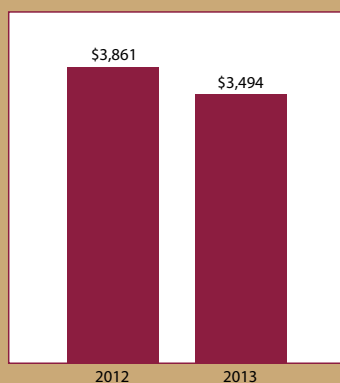
### Total Return Performance



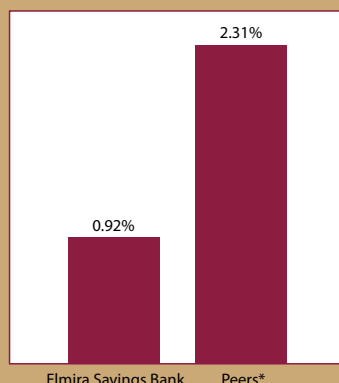
### Per Share Data



### Nonperforming Loans (\$000)



### Noncurrent Loans & ORE<sup>1</sup> to Total Loans and ORE Peer Comparison



<sup>1</sup> Noncurrent loans and ORE includes loans past due 90 days or more, nonaccrual loans, and other real estate owned  
\*Peer group is FDIC-insured banks with assets of \$300 million to \$1 billion

December and ended the year trading at \$25.20, resulting in a total return of 26% for our shareholders.

The retirement of the preferred shares issued through the Small Business Lending Fund was accomplished by accumulating earnings, net of dividends, over the past five years of \$8.3 million, while controlling our balance sheet growth through replacing investments with loans and replacing borrowed funds with deposits. These two factors allowed us to reduce our preferred equity by \$14.1 million during the year and associated annual dividends by \$700,000, while maintaining a core capital ratio of 8.39% and a risk-based capital ratio of 14.50% as of December 31, 2013.

Our asset quality has remained consistently strong throughout the last several years of economic recession. Our nonperforming loans totaled \$3.5 million or .9% of total loans at December 31, 2013 compared to \$3.9 million or 1.02% at December 31, 2012. Our delinquent loans were .26% of total loans on December 31, 2013 compared to .21% on December 31, 2012, well below our peers.

In January 2013, we opened our second full-service branch in Steuben County, New York. Our new facility is located in Erwin, New York, a neighboring community of Corning, New York. We are very pleased with our progress in Steuben County and are especially proud of being able to expand into a growing community with a convenient location which includes a drive-thru facility. During 2013, we accumulated over \$5.0 million of deposits in our Erwin

location, bringing our Steuben County deposits to over \$43 million.

In the third quarter of 2013, we opened a loan production office on the Vestal Parkway in Vestal, New York. This location will primarily focus on residential mortgages, but will also provide us access to commercial lending customers as well. In 2012, Broome County, New York, had over \$250 million of recorded mortgages. Our new location provides us with access to business in Broome County, as well as surrounding markets in New York and Pennsylvania.

At the annual meeting in April of last year, the Bank began a leadership transition with Michael P. Hosey assuming the role of Vice Chairman of the Board of Directors, while maintaining the role of Chief Executive Officer. The role of President was assumed by Thomas M. Carr while he maintained his responsibilities as Chief Operating Officer.

Additionally during 2013, we realigned responsibilities of two senior officers of the Bank, while adding a vice president responsible for overall bank compliance. These changes have strengthened our organization and provided additional resources that will allow us to continue to grow in the future.

In September 2013, the Bank was honored by being named the 19<sup>th</sup> "Best Bank to Work For" in the *The American Banker's* annual assessment of the nation's community banks. This award is a credit to Bank leadership, management, and most importantly, the staff of Elmira Savings Bank, who collectively create an environment



that is welcoming, caring, but results-oriented, and has been a primary driver of our financial and organizational success.

As we look forward into 2014 and beyond, we are focused on growing our core customer base in our new markets, continuing to create new customer relationships in all of our markets, maintenance of our net interest margin, asset quality, capital levels, and efficiency, all of which will allow us to provide consistent returns to our loyal shareholders.

Thomas M. Carr  
President  
Chief Operating Officer

Michael P. Hosey  
Vice Chairman of the Board  
Chief Executive Officer

## Consolidated Balance Sheets

*Elmira Savings Bank and Subsidiaries*

(in thousands, except for share and per share data)

December 31,  
2013

December 31,  
2012

### ASSETS

|                                                                                                               |          |          |
|---------------------------------------------------------------------------------------------------------------|----------|----------|
| Cash and due from banks                                                                                       | \$ 7,077 | \$39,641 |
| Federal funds sold and other short-term investments                                                           | 564      | 684      |
| Total cash and equivalents                                                                                    | 7,641    | 40,325   |
| Securities available for sale, at fair value                                                                  | 63,464   | 66,875   |
| Securities held to maturity - fair value of \$8,302<br>at December 31, 2013, and \$5,853 at December 31, 2012 | 7,805    | 5,521    |
| Federal Reserve and Federal Home Loan Bank (FHLB) stock, at cost                                              | 10,417   | 9,178    |
| Loans held for sale                                                                                           | 1,847    | 3,167    |
| Loans receivable                                                                                              | 389,129  | 378,108  |
| Less: Allowance for loan losses                                                                               | 3,834    | 3,740    |
| Net loans                                                                                                     | 385,295  | 374,368  |
| Premises and equipment, net                                                                                   | 8,620    | 7,947    |
| Bank-owned life insurance                                                                                     | 12,387   | 11,988   |
| Accrued interest receivable                                                                                   | 1,454    | 1,529    |
| Intangible assets, net                                                                                        | 210      | 316      |
| Goodwill                                                                                                      | 12,320   | 12,320   |
| Other assets                                                                                                  | 2,865    | 3,402    |

|                     |                   |                   |
|---------------------|-------------------|-------------------|
| <b>Total assets</b> | <b>\$ 514,325</b> | <b>\$ 536,936</b> |
|---------------------|-------------------|-------------------|

### LIABILITIES AND SHAREHOLDERS' EQUITY

|                   |            |            |
|-------------------|------------|------------|
| Deposits          | \$ 397,733 | \$ 409,565 |
| Borrowings        | 56,500     | 54,000     |
| Other liabilities | 6,067      | 6,462      |

|                          |                |                |
|--------------------------|----------------|----------------|
| <b>Total liabilities</b> | <b>460,300</b> | <b>470,027</b> |
|--------------------------|----------------|----------------|

### SHAREHOLDERS' EQUITY

|                                                                                                                                                                                      |         |         |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|---------|
| Preferred stock, \$1,000 liquidation value per issued share; 5,000,000 shares authorized;<br>10,000 shares issued at December 31, 2013 and 24,063 shares issued at December 31, 2012 | 9,700   | 23,763  |
| Common stock, \$1 par value; authorized 5,000,000 shares; 2,776,240 shares<br>issued at December 31, 2013 and 2,454,840 at December 31, 2012                                         | 2,776   | 2,455   |
| Additional paid-in capital                                                                                                                                                           | 41,693  | 41,448  |
| Retained earnings                                                                                                                                                                    | 2,485   | 868     |
| Treasury stock, at cost - 116,268 shares at December 31, 2013 and<br>125,865 shares at December 31, 2012                                                                             | (3,327) | (3,548) |
| Accumulated other comprehensive income                                                                                                                                               | 644     | 1,872   |

|                                                |        |        |
|------------------------------------------------|--------|--------|
| Total Elmira Savings Bank shareholders' equity | 53,971 | 66,858 |
| Noncontrolling interest                        | 54     | 51     |

|                                   |               |               |
|-----------------------------------|---------------|---------------|
| <b>Total shareholders' equity</b> | <b>54,025</b> | <b>66,909</b> |
|-----------------------------------|---------------|---------------|

|                                                   |                   |                   |
|---------------------------------------------------|-------------------|-------------------|
| <b>Total liabilities and shareholders' equity</b> | <b>\$ 514,325</b> | <b>\$ 536,936</b> |
|---------------------------------------------------|-------------------|-------------------|

## Consolidated Statements of Income

*Elmira Savings Bank and Subsidiaries*

(in thousands, except for per share amounts)

|                                                            | Years Ended December 31 |                 |                 |
|------------------------------------------------------------|-------------------------|-----------------|-----------------|
|                                                            | 2013                    | 2012            | 2011            |
| <b>INTEREST AND DIVIDEND INCOME</b>                        |                         |                 |                 |
| Interest and fees on loans                                 | \$ 17,733               | \$ 18,114       | \$ 18,140       |
| Interest and dividends on securities                       |                         |                 |                 |
| Taxable                                                    | 1,744                   | 2,111           | 3,140           |
| Non-taxable                                                | 776                     | 760             | 820             |
| <b>Total interest and dividend income</b>                  | <b>20,253</b>           | <b>20,985</b>   | <b>22,100</b>   |
| <b>INTEREST EXPENSE</b>                                    |                         |                 |                 |
| Interest on deposits                                       | 3,224                   | 3,712           | 3,850           |
| Interest on borrowings                                     | 1,976                   | 2,184           | 2,700           |
| <b>Total interest expense</b>                              | <b>5,200</b>            | <b>5,896</b>    | <b>6,550</b>    |
| Net interest income                                        | 15,053                  | 15,089          | 15,550          |
| Provision for loan losses                                  | 315                     | 463             | 668             |
| <b>Net interest income after provision for loan losses</b> | <b>14,738</b>           | <b>14,626</b>   | <b>14,882</b>   |
| <b>NONINTEREST INCOME</b>                                  |                         |                 |                 |
| Service fees                                               | 1,357                   | 1,242           | 1,236           |
| Gain on sale of loans held for sale                        | 3,007                   | 3,561           | 1,836           |
| Net gain on sale of securities                             | 61                      | 75              | 448             |
| Other service fees                                         | 660                     | 677             | 634             |
| Earnings on bank-owned life insurance                      | 399                     | 388             | 369             |
| Other                                                      | 73                      | 107             | 204             |
| <b>Total noninterest income</b>                            | <b>5,557</b>            | <b>6,050</b>    | <b>4,727</b>    |
| <b>NONINTEREST EXPENSE</b>                                 |                         |                 |                 |
| Salaries and benefits                                      | 7,382                   | 6,770           | 6,491           |
| Net occupancy                                              | 1,259                   | 1,130           | 1,154           |
| Equipment                                                  | 1,022                   | 946             | 854             |
| Marketing and public relations                             | 676                     | 722             | 636             |
| Professional fees                                          | 674                     | 643             | 513             |
| Other                                                      | 2,849                   | 2,733           | 2,554           |
| <b>Total noninterest expense</b>                           | <b>13,862</b>           | <b>12,944</b>   | <b>12,202</b>   |
| Income before income taxes                                 | 6,433                   | 7,732           | 7,407           |
| Income taxes                                               | 1,374                   | 2,514           | 2,373           |
| Net income                                                 | 5,059                   | 5,218           | 5,034           |
| Less: Net income attributable to noncontrolling interest   | 5                       | 5               | 5               |
| <b>Net income attributable to Elmira Savings Bank</b>      | <b>\$ 5,054</b>         | <b>\$ 5,213</b> | <b>\$ 5,029</b> |
| Dividend on preferred stock                                | 1,215                   | 1,609           | 1,512           |
| Accretion of preferred stock discount                      | -                       | -               | 252             |
| <b>Income available to common shareholders</b>             | <b>\$ 3,839</b>         | <b>\$ 3,604</b> | <b>\$ 3,265</b> |
| Basic earnings per common share                            | \$ 1.47                 | \$ 1.44         | \$ 1.32         |
| Diluted earnings per common share                          | \$ 1.40                 | \$ 1.37         | \$ 1.28         |

Per share data has been restated to reflect a 10% stock dividend paid on December 27, 2013 and a 5% stock dividend paid on December 28, 2012.

**Consolidated Statements of Comprehensive Income**  
*Elmira Savings Bank and Subsidiaries*

| (in thousands)                                                         | Years Ended December 31, |                 |                 |
|------------------------------------------------------------------------|--------------------------|-----------------|-----------------|
|                                                                        | 2013                     | 2012            | 2011            |
| <b>Net income</b>                                                      | <b>\$ 5,054</b>          | <b>\$ 5,213</b> | <b>\$ 5,029</b> |
| <b>OTHER COMPREHENSIVE INCOME (LOSS):</b>                              |                          |                 |                 |
| Net unrealized holding gains (losses) on securities available for sale | (1,943)                  | -               | 2,014           |
| Tax benefit (expense)                                                  | 753                      | -               | (779)           |
|                                                                        | (1,190)                  | -               | 1,235           |
| Realized securities gains included in net income                       | (61)                     | (75)            | (448)           |
| Tax expense                                                            | 23                       | 29              | 173             |
|                                                                        | (38)                     | (46)            | (275)           |
| <b>Other comprehensive income (loss), net of tax</b>                   | <b>(1,228)</b>           | <b>(46)</b>     | <b>960</b>      |
| <b>Comprehensive income</b>                                            | <b>\$ 3,826</b>          | <b>\$ 5,167</b> | <b>\$ 5,989</b> |

**Consolidated Statements of Shareholders' Equity**  
*Elmira Savings Bank and Subsidiaries*

| (in thousands, except for share and per share amounts)                | Preferred Stock  | Common Stock | Additional Paid-in Capital | Retained Earnings | Treasury Stock | Accumulated other comprehensive income | Noncontrolling Interest | Total         |
|-----------------------------------------------------------------------|------------------|--------------|----------------------------|-------------------|----------------|----------------------------------------|-------------------------|---------------|
| <b>Balance at December 31, 2012</b>                                   | <b>\$ 23,763</b> | <b>2,455</b> | <b>41,448</b>              | <b>868</b>        | <b>(3,548)</b> | <b>1,872</b>                           | <b>51</b>               | <b>66,909</b> |
| Net income                                                            | -                | -            | -                          | 5,054             | -              | -                                      | 5                       | 5,059         |
| Other comprehensive loss                                              | -                | -            | -                          | -                 | -              | (1,228)                                | -                       | (1,228)       |
| 10% stock dividend (241,493 shares)                                   | -                | 242          | (242)                      | -                 | -              | -                                      | -                       | -             |
| Cash in lieu of fractional shares resulting from a 10% stock dividend | -                | -            | -                          | (9)               | -              | -                                      | -                       | (9)           |
| Stock based compensation expense                                      | -                | -            | 301                        | -                 | -              | -                                      | -                       | 301           |
| Issuance of common shares (6,382 shares)                              | -                | 6            | (6)                        | -                 | -              | -                                      | -                       | -             |
| Exercise of stock options, net (73,525 shares)                        | -                | 73           | 196                        | -                 | -              | -                                      | -                       | 269           |
| Preferred stock redemption (14,063 shares)                            | (14,063)         | -            | -                          | -                 | -              | -                                      | -                       | (14,063)      |
| Issuance of treasury stock (9,597 shares)                             | -                | -            | (4)                        | -                 | 221            | -                                      | -                       | 217           |
| Preferred stock repurchased noncontrolling interest                   | -                | -            | -                          | -                 | -              | -                                      | (2)                     | (2)           |
| Preferred stock issued noncontrolling interest                        | -                | -            | -                          | -                 | -              | -                                      | 5                       | 5             |
| Cash dividend on preferred stock                                      | -                | -            | -                          | (1,215)           | -              | -                                      | (5)                     | (1,220)       |
| Cash dividend on common stock (\$.84 per share)                       | -                | -            | -                          | (2,213)           | -              | -                                      | -                       | (2,213)       |
| <b>Balance at December 31, 2013</b>                                   | <b>\$ 9,700</b>  | <b>2,776</b> | <b>41,693</b>              | <b>2,485</b>      | <b>(3,327)</b> | <b>644</b>                             | <b>54</b>               | <b>54,025</b> |

Per share data has been restated to reflect the 10% stock dividend paid on December 27, 2013.

## To the Board of Directors and Shareholders of Elmira Savings Bank and Subsidiaries

We have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets of Elmira Savings Bank and subsidiaries as of December 31, 2013 and 2012, and the related consolidated statements of income, comprehensive income, changes in stockholders' equity, and cash flows (not presented herein), for each of the three years in the period ended December 31, 2013, and in our report dated March 18, 2014, we expressed an unqualified opinion on those consolidated financial statements.

In our opinion, the information set forth in the accompanying condensed consolidated financial statements is fairly stated, in all material respects, in relation to the consolidated financial statements from which it has been derived.

S.R. Snodgrass P.C.

Wexford, Pennsylvania

March 18, 2014

AMERICAN BANKER  
**BEST BANKS  
TO WORK  
FOR 2013**

Elmira Savings Bank was listed among *American Banker Magazine's* top best banks to work for in 2013. "The best of them, as determined by the rankings compiled by *American Banker Magazine*, offer competitive pay and benefits, but also strive to engage and motivate employees in less tangible ways."

With 124 employees, ESB offers many windows of opportunity to its staff in terms of advancement, professional development and a rewarding environment in which to work.



*Elmira Savings Bank opens a new loan center in Vestal, NY.*





The Centerway Commerce building, located at 5 East Market Street, Corning, NY, is a historic 4-story, 17,000 square foot office building that is owned by George and Elizabeth Welch. The Bank partnered with the Welch's in 2013 to fully renovate and modernize the entire building, while maintaining the building's historical nature. The project was completed utilizing traditional financing, as well as historic tax credits.





The Timemon Office Park, an 8,100 square foot professional office building, was constructed at 2430 North Triphammer Road, Lansing, NY, in 2013 by Robert R. Colbert, Jr. The Bank was relied upon to provide construction financing for this modern office complex.



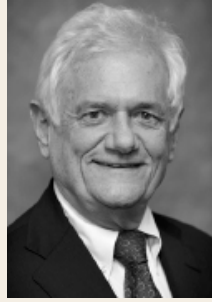
In July 2013, John Mills Electric, Inc., led by President Lindsay T. Mills, erected a 1,600 square foot building at 1836 Grand Central Avenue, Elmira Heights, NY, that is used to fabricate and house electrical conduit used on their job sites. The Bank was pleased to be able to provide the financing for this facility that allows the company to maintain a competitive advantage.



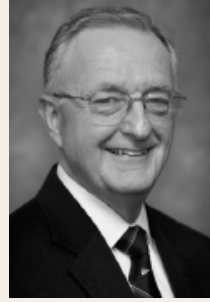
## ELMIRA SAVINGS BANK BOARD OF DIRECTORS



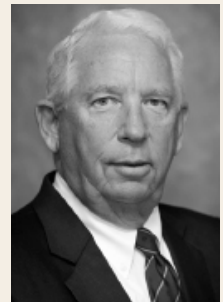
**John R. Alexander**  
*Corporate Secretary of the Board  
Managing Partner, Sayles & Evans*



**John Brand, III**  
*Chairman of the Board  
Chairman, Arnot Realty Corporation*



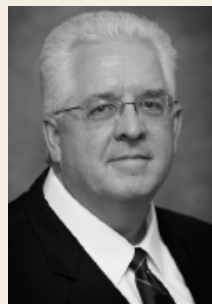
**Anthony J. Cooper**  
*Retired President  
Arnot Health*



**A. Scott Welliver**  
*Chairman  
Chief Executive Officer  
Welliver McGuire, Inc.*



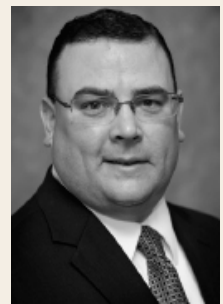
**Kristin A. Swain**  
*Executive Director  
Rockwell Museum of Western Art*



**Michael P. Hosey**  
*Vice Chairman of the Board  
Chief Executive Officer  
Elmira Savings Bank*



**Donald G. Quick, Jr.**  
*Retired Partner  
Mengel, Metzger, Barr & Co. LLP*



**Thomas M. Carr**  
*President  
Chief Operating Officer  
Elmira Savings Bank*



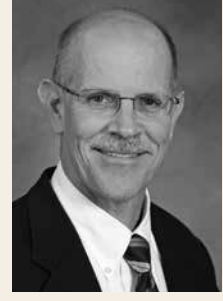
**Katherine H. Roehlke**  
*President  
Chief Executive Officer  
F.M. Howell & Company*



**Arie J. van den Blink**  
*Chairman  
Chief Executive Officer  
The Hilliard Corporation*



**Marianne W. Young**  
*President  
Market Street Trust Company*



**Robert K. Lambert**  
*President  
Chief Executive Officer  
Arnot Health*



**Elmira**  
Savings Bank

*The People's Bank*

## ELMIRA SAVINGS BANK OFFICERS

### EXECUTIVE

**Michael P. Hosey**  
Vice Chairman  
Chief Executive Officer

**Thomas M. Carr**  
President  
Chief Operating Officer

**Shirley A. Weigand**  
Assistant Secretary

### AUDIT AND CONTROL

**Joseph P. Klaiber**  
Vice President  
Compliance Officer

**Edith B. Keebler**  
Assistant Vice President

**Jill M. McConnell**  
Assistant Secretary

**COLLECTIONS**  
**Tricia Rennells**  
Assistant Vice President

### FINANCE

**Jason T. Sanford**  
Senior Vice President  
Chief Financial Officer

**John J. Stempin**  
Assistant Secretary

**Judy A. Woodruff**  
Assistant Secretary

### HUMAN RESOURCES

**Bradley V. Serva**  
Vice President

**Stacy Ward**  
Assistant Secretary

### LENDING

**Kevin J. Berkley**  
Executive Vice President

**Gary O. Short**  
Senior Vice President

**Tamara S. Pabis**  
Vice President

**Christopher Mekos**  
Vice President

**Susan M. Cook**  
Assistant Vice President

**Carrie L. Spencer**  
Assistant Vice President

**Amy Ward**  
Assistant Vice President

**Jennifer M. Murphy**  
Assistant Secretary

### MANAGEMENT INFORMATION SYSTEMS

**Joseph L. Walker**  
Vice President

**Phillip J. Collins**  
Assistant Vice President

**OPERATIONS**  
**Margaret A. Phillips**  
Vice President

**Frank P. Spena, Jr.**  
Assistant Vice President

**RETAIL SERVICES**  
**Donna J. Tangorre**  
Senior Vice President

**Deborah L. Adams**  
Assistant Vice President

**Kimberly A. Elliott**  
Assistant Vice President

**John Strong**  
Assistant Vice President

**Janette Allen**  
Assistant Treasurer

**Patricia L. Cobb**  
Assistant Treasurer

**Theresa A. Emo**  
Assistant Treasurer

**Lorenda D. Gneo**  
Assistant Treasurer

**Phylis A. Jensen**  
Assistant Treasurer

**Debra S. Knowles**  
Assistant Treasurer

**Sara J. Meisner**  
Assistant Treasurer

**Renee A. Wheeler**  
Assistant Secretary

### ADVISORY SERVICES, INC.

**Vincent Mazzarella**  
Vice President

## MARKET PRICE INFORMATION

The Bank's common stock was first offered in March 1985, and is now listed on the NASDAQ exchange under the symbol ESBK. The table below summarizes the high and low market price for the Bank's stock during 2013 and 2012.

| Quarters | 2013  |       | 2012  |       |
|----------|-------|-------|-------|-------|
|          | High  | Low   | High  | Low   |
| First    | 23.05 | 20.67 | 18.93 | 14.05 |
| Second   | 23.93 | 18.18 | 18.60 | 15.30 |
| Third    | 22.73 | 19.30 | 17.31 | 15.91 |
| Fourth   | 28.45 | 20.15 | 21.50 | 16.80 |

### ANNUAL SHAREHOLDERS' MEETING

The Annual Shareholders' Meeting will be held at 10 a.m. on April 22, 2014 at the Clemens Center  
207 Clemens Center Parkway, Elmira, NY 14901

### SHAREHOLDER INQUIRIES

The Bank's transfer agent is:  
Registrar and Transfer Company  
10 Commerce Drive, Cranford, NJ 07016  
(800) 525-7686

The Bank's Annual Report on Form 10-K will be furnished without charge upon written request to:

Thomas M. Carr  
President/Chief Operating Officer  
Elmira Savings Bank  
333 E. Water Street, Elmira, NY 14901

## ELMIRA SAVINGS BANK LOCATIONS

### MAIN OFFICE

333 East Water Street  
Elmira, NY 14902-9967  
607-734-3374

### HORSEHEADS

2149 Grand Central Avenue  
Horseheads, NY 14845  
607-734-3374

### SOUTHPORT

1136 Pennsylvania Avenue  
Elmira, NY 14904  
607-734-3374

### WEST ELMIRA

930 West Church Street  
Elmira, NY 14905  
607-734-3374

### BIG FLATS

971 County Route 64  
Big Flats, NY 14841  
607-734-3374

### ELMIRA HEIGHTS

2075 Lake Road  
Elmira Heights, NY 14903  
607-734-3374

### CORNING

19 East Market Street, Suite 101  
Corning, NY 14830  
607-962-0812

### ERWIN

404 S. Hamilton Street  
Painted Post, NY 14870  
607-936-1806

### ITHACA LOAN CENTER

301 East State Street  
Ithaca, NY 14850  
607-257-3584

### COMMONS

301 East State Street  
Ithaca, NY 14850  
607-272-1111

### SOUTH MEADOW

702 South Meadow Street  
Ithaca, NY 14850  
607-272-2211

### TRIPHAMMER

2300 North Triphammer Road  
Ithaca, NY 14850  
607-257-8808

### MORAVIA

142 Main Street  
Moravia, NY 13118  
315-497-1300

### MONTOUR FALLS\*

401 West Main Street, Suite 110  
Montour Falls, NY 14865  
607-535-4026

### CORTLAND LOAN CENTER\*

77 South West Street  
Homer, NY 13077  
607-749-7251

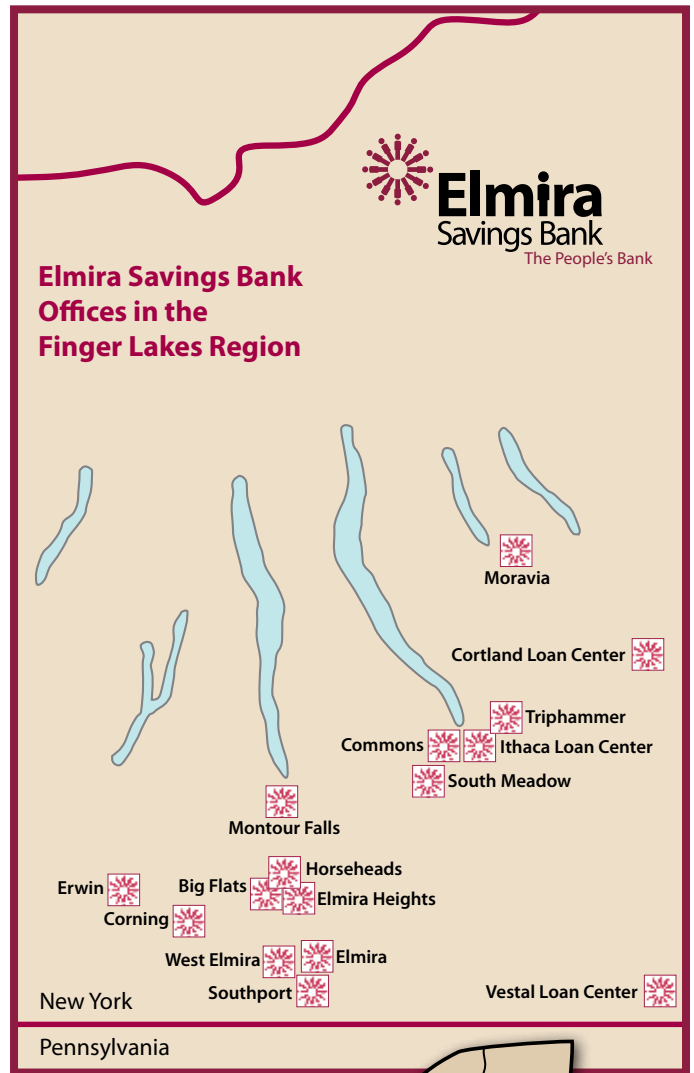
### VESTAL LOAN CENTER

3439 Vestal Parkway E.  
Vestal, NY 13850  
607-729-0386

### ARNOT MALL ATM

Entrance 4 - Center Court  
Horseheads, NY 14845  
607-734-3374

\*ATM available at all locations  
except for the Montour Falls Office,  
Cortland Loan Center and  
Vestal Loan Center.





[www.elmirasavingsbank.com](http://www.elmirasavingsbank.com)

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