

2020 Annual Report

Community Bancorp. and Subsidiary

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Dear Shareholders and Friends:

Community Bancorp. and Community National Bank posted excellent results in 2020 under the most extraordinary of circumstances. We grew both deposits and loans and improved profitability while contributing to the response to the pandemic, providing access to relief funds and essential banking services. We are proud of our bankers and grateful for their sacrifices in support of their communities during this difficult time.

As of year-end 2020, the Company's capital ratios exceeded all regulatory requirements, and we continue to be considered a "well-capitalized" institution. This designation is important to us, to our regulators and to you. We are very pleased with these results.

We are grateful for the opportunity to serve our communities and steward this organization. Thank you to our shareholders and friends whose confidence and support allow us to continue our work.

Kathrim M. Gustin

Kathryn M. Austin
President and Chief Executive Officer
Community Bancorp. and Community National Bank





REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

Board of Directors and Shareholders Community Bancorp. and Subsidiary

Opinions on the Financial Statements

We have audited the accompanying consolidated balance sheets of Community Bancorp, and Subsidiary (the Company) as of December 31, 2020 and 2019, and the related consolidated statements of income, comprehensive income, changes in shareholders' equity, and cash flows for the years then ended, and the related notes (collectively referred to as the financial statements). In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of the Company as of December 31, 2020 and 2019, and the consolidated results of their operations and their cash flows for the years then ended, in conformity with accounting principles generally accepted in the United States of America.

Basis for Opinion

The financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on the Company's financial statements based on our audits. We are a public accounting firm registered with the Public Company Accounting Oversight Board (United States) (PCAOB) and are required to be independent with respect to the Company in accordance with the U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audits in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement, whether due to error or fraud. The Company is not required to have, nor were we engaged to perform, an audit of its internal control over financial reporting. As part of our audits, we are required to obtain an understanding of internal control over financial reporting, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control over financial reporting. Accordingly, we express no such opinion.

Our audits of the financial statements included performing procedures to assess the risks of material misstatement of the financial statements, whether due to error or fraud, and performing procedures that respond to those risks. Such procedures included examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements. Our audits also included evaluating the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the financial statements. We believe that our audits provide a reasonable basis for our opinion.

Critical Audit Matter

The critical audit matter communicated below is a matter arising from the current period audit of the consolidated financial statements that was communicated or required to be communicated to the audit committee and that: (1) relates to accounts or disclosures that are material to the consolidated financial statements and (2) involved our especially challenging, subjective or complex judgments. The communication of the criticial audit matter does not alter in any way our opinion on the consolidated financial statements, taken as a whole, and we are not, by communicating the critical audit matter below, providing a separate opinion on the critical audit matter or on the accounts or disclosures to which it relates.

Board of Directors and Shareholders Community Bancorp. and Subsidiary Page 2

Allowance for Loan Losses

As disclosed in Note 5 to the Company's consolidated financial statements, the Company has a gross loan portfolio of \$709.4 million and related allowance for loan losses of \$7.2 million as of December 31, 2020. As disclosed in Note 1, the Company's allowance for loan losses is a material and complex estimate requiring significant management judgment in the evaluation of the credit quality and the estimation of inherent losses within the loan portfolio. The level of the allowance for loan losses is based on mangagement's periodic evaluation of the loan portfolio, credit concentrations, trends in historical loss experience, estimated value of any underlying collateral, specific impaired loans and economic conditions. Changes in these assumptions could have a material effect on the Company's financial results. The allowance for loan losses includes a general reserve which is determined based on the results of a quantitative and a qualitative analysis of all loans not measured for impairment at the reporting date. Impaired loans are loan(s) to a borrower that in the aggregrate are greater than \$100,000 and that are in non-accrual status or are troubled debt restructurings regardless of amount.

In calculating the allowance for loan losses, the Company considers relevant credit quality indicators for each loan segment, stratifies loans by risk rating, and estimates losses for each loan type based upon their nature and risk profile. This process requires significant management judgment in the review of the loan portfolio and assignment of risk ratings based upon the characteristics of loans. In addition, estimation of losses inherent within the portfolio requires significant management judgment. Auditing these complex judgments and assumptions involves especially challenging auditor judgment due to the nature and extent of audit evidence and effort required to address these matters, including the extent of specialized skill or knowledge needed.

The primary procedures we performed to address this critical audit matter included:

- Evaluating the design of controls relating to management's review of loans, assignment of risk ratings, and consistency of application of accounting policies.
- Evaluating the reasonableness of assumptions and sources of data used by management in forming the
 qualitative loss factors by performing retrospective review of historic loan loss experience and analyzing
 historical data used in developing the assumptions, including assessment of whether there were additional
 qualitative considerations relevant to the portfolio.
- Evaluating the appropriateness of inputs and factors that the Company used in forming the qualitative loss factors and assessing whether such inputs and factors were relevant, reliable, and reasonable for the purpose used.
- Testing the appropriateness of the Company's loan rating policy and the consistency of its application.
- Evaluating the appropriateness of specific reserves for impaired loans.
- Verifying the mathematical accuracy and computation of the allowance for loan losses by re-performing or independently calculating significant elements of the allowance based on relevant source documents.

Berry Dunn McNeil & Parker, LLC

We have served as the Company's auditor since 2003.

Portland, Maine March 25, 2021 Vermont Registration No. 92-0000278

Consolidated Balance Sheets

| | | ecember 31, 2020 | D | ecember 31, 2019 |
|---|----|---------------------|----|---------------------|
| Assets | | | | |
| Cash and due from banks | \$ | 10,850,787 | \$ | 10,263,535 |
| Federal funds sold and overnight deposits | | 104,199,133 | | 38,298,677 |
| Total cash and cash equivalents | | 115,049,920 | | 48,562,212 |
| Securities available-for-sale | | 60,705,178 | | 45,966,750 |
| Restricted equity securities, at cost | | 1,446,550 | | 1,431,850 |
| Loans held-for-sale | | 130,400 | | 0 |
| Loans | | 709,355,330 | | 606,988,937 |
| Allowance for loan losses | | (7,208,485) | | (5,926,491) |
| Deferred net loan (fees) costs | | (1,195,741) | | 362,415 |
| Net loans | _ | 700,951,104 | | 601,424,861 |
| Bank premises and equipment, net | | 10,209,869 | | 10,959,403 |
| Accrued interest receivable | | 2,987,977 | | 2,336,553 |
| Bank owned life insurance | | 4,988,236 | | |
| | | | | 4,903,012 |
| Goodwill | | 11,574,269 | | 11,574,269 |
| Other real estate owned | | 0 | | 966,738 |
| Other assets | _ | 10,189,781 | Φ. | 9,829,671 |
| Total assets | \$ | 918,233,284 | \$ | 737,955,319 |
| Liabilities and Shareholders' Equity Liabilities Deposits: | Ф | 405.054.070 | • | 405 000 400 |
| Demand, non-interest bearing | \$ | 185,954,976 | \$ | 125,089,403 |
| Interest-bearing transaction accounts | | 242,902,715 | | 185,102,333 |
| Money market funds | | 115,546,064 | | 91,463,661 |
| Savings | | 124,555,124 | | 97,167,652 |
| Time deposits, \$250,000 and over | | 16,488,963 | | 14,565,559 |
| Other time deposits | _ | 96,842,998 | | 101,632,760 |
| Total deposits | | 782,290,840 | | 615,021,368 |
| Borrowed funds | | 2,800,000 | | 2,650,000 |
| Repurchase agreements | | 38,727,312 | | 33,189,848 |
| Junior subordinated debentures | | 12,887,000 | | 12,887,000 |
| Accrued interest and other liabilities | | 4,239,419 | | 5,312,424 |
| Total liabilities | | 840,944,571 | | 669,060,640 |
| Shareholders' Equity Preferred stock, 1,000,000 shares authorized, 15 shares issued and outstanding at December 31, 2020 and 2019 (\$100,000 liquidation value, per share) Common stock - \$2.50 par value; 15,000,000 shares authorized, 5,527,380 and 5,449,857 shares issued at December 31, 2020 and 2019, respectively (including 18,128 and 16,267 shares issued February 1, 2021 and 2020, | | 1,500,000 | | 1,500,000 |
| respectively) | | 13,818,450 | | 13,624,643 |
| Additional paid-in capital | | 34,309,646 | | 33,464,381 |
| Retained earnings | | 29,368,046 | | 22,667,949 |
| Accumulated other comprehensive income | | 915,348 | | 260,483 |
| Less: treasury stock, at cost; 210,101 shares at December 31, 2020 and 2019 | | (2,622,777) | | (2,622,777) |
| Total shareholders' equity | | 77,288,713 | | 68,894,679 |
| Total liabilities and shareholders' equity | \$ | 918,233,284 | \$ | 737,955,319 |
| Book value per common share outstanding | \$ | 14.25 | \$ | 12.86 |
| | , | | , | |

Consolidated Statements of Income

| | | Years Ended December 31, | | | | |
|--|-----------|--------------------------|----|------------|--|--|
| | _ | 2020 | | 2019 | | |
| Interest income | | | | | | |
| Interest and fees on loans | \$ | 31,609,216 | \$ | 29,883,352 | | |
| Interest on taxable debt securities | Ψ | 1,030,761 | Ψ | 1,089,201 | | |
| Dividends | | 81,942 | | 100,609 | | |
| Interest on federal funds sold and overnight deposits | | 340,375 | | 685,646 | | |
| Total interest income | <u> </u> | 33,062,294 | | 31,758,808 | | |
| Interest expense | | | | | | |
| Interest expense Interest on deposits | | 4,095,985 | | 5,124,651 | | |
| Interest on deposits Interest on borrowed funds | | 19,261 | | 24,550 | | |
| Interest on porrowed lands Interest on repurchase agreements | | 254,774 | | 299,347 | | |
| Interest on Junior subordinated debentures | | 476,666 | | 694,573 | | |
| Total interest expense | | 4,846,686 | | 6,143,121 | | |
| Total interest expense | | 4,040,000 | | 0,140,121 | | |
| Net interest income | | 28,215,608 | | 25,615,687 | | |
| Provision for loan losses | | 1,589,000 | | 1,066,167 | | |
| Net interest income after provision for loan losses | <u> </u> | 26,626,608 | | 24,549,520 | | |
| Non-interest income | | | | | | |
| Service fees | | 3,137,956 | | 3,313,833 | | |
| Income from sold loans | | 1,469,863 | | 706,306 | | |
| Other income from loans | | 1,054,562 | | 904,156 | | |
| Net realized gain (loss) on sale of securities AFS | | 39,086 | | (26,490) | | |
| Other income | | 1,070,257 | | 1,048,261 | | |
| Total non-interest income | | 6,771,724 | | 5,946,066 | | |
| N | | | | | | |
| Non-interest expense | | 7 507 745 | | 7 074 700 | | |
| Salaries and wages | | 7,597,745 | | 7,271,722 | | |
| Employee benefits | | 3,084,435 | | 3,118,631 | | |
| Occupancy expenses, net | | 2,672,720 | | 2,605,995 | | |
| Other expenses | | 7,036,841 | | 6,884,932 | | |
| Total non-interest expense | | 20,391,741 | | 19,881,280 | | |
| Income before income taxes | | 13,006,591 | | 10,614,306 | | |
| Income tax expense | | 2,248,089 | | 1,789,860 | | |
| Net income | <u>\$</u> | 10,758,502 | \$ | 8,824,446 | | |
| Earnings per common share | \$ | 2.03 | \$ | 1.68 | | |
| Weighted average number of common shares | • | | • | | | |
| used in computing earnings per share | | 5,274,785 | | 5,204,768 | | |
| Dividends declared per common share | \$ | 0.76 | \$ | 0.76 | | |
| | | | | | | |

Consolidated Statements of Comprehensive Income

| | Years Ended I | December 31, |
|---|---------------|--------------|
| | 2020 | 2019 |
| Net income | \$ 10,758,502 | \$ 8,824,446 |
| Other comprehensive income, net of tax: | | |
| Unrealized holding gain on securities AFS arising during the period | 868,030 | 1,122,961 |
| Reclassification adjustment for (gain) loss realized in income | (39,086) | 26,490 |
| Unrealized gain during the period | 828,944 | 1,149,451 |
| Tax effect | (174,079) | (241,384) |
| Other comprehensive income, net of tax | 654,865 | 908,067 |
| Total comprehensive income | \$ 11,413,367 | \$ 9,732,513 |

Consolidated Statements of Changes in Shareholders' Equity

Years Ended December 31, 2020 and 2019

| | Commo Shares | n stock Amount | Preferred stock Shares Amount | | | |
|---|------------------|-------------------|----------------------------------|-------------|--|--|
| Balances, December 31, 2018 | 5,382,103 | \$ 13,455,258 | 20 \$ | 2,000,000 | | |
| Comprehensive income Net income Other comprehensive income | 0 | 0 | 0 0 | 0 0 | | |
| Total comprehensive income | | | | | | |
| Cash dividends declared - common stock Cash dividends declared - preferred stock Issuance of common stock | 0 0 67,754 | 0 0 169,385 | 0 0 0 | 0 0 0 | | |
| Redemption of preferred stock | 0 | 0 | (5) | (500,000) | | |
| Balances, December 31, 2019 | 5,449,857 | 13,624,643 | 15 | 1,500,000 | | |
| Comprehensive income Net income Other comprehensive income | 0 | 0 | 0 | 0 | | |
| Total comprehensive income | | | | | | |
| Cash dividends declared - common stock Cash dividends declared - preferred stock Issuance of common stock | 0 0 77,523 | 0 0 193,807 | 0 0 0 | 0 0 0 | | |
| Balances, December 31, 2020 | 5,527,380 | \$ 13,818,450 | 15 \$ | 1,500,000 | | |

Consolidated Statements of Changes in Shareholders' Equity (continued)

Years Ended December 31, 2020 and 2019

| Additional paid-in capital | d-in Retained comprehensive Trea | | | Treasury stock | Total shareholders' equity | | |
|----------------------------------|----------------------------------|-------------|----|-------------------|----------------------------------|-------------|---------------|
| \$ 32,536,532 | \$ | 17,882,282 | \$ | (647,584) | \$ | (2,622,777) | \$ 62,603,711 |
| 0 | | 8,824,446 | | 0 | | 0 | 8,824,446 |
| 0 | | 0 | | 908,067 | | 0 | 908,067 |
| | | | | | | | 9,732,513 |
| 0 | | (3,951,279) | | 0 | | 0 | (3,951,279) |
| 0 | | (87,500) | | 0 | | 0 | (87,500) |
| 927,849 | | 0 | | 0 | | 0 | 1,097,234 |
| 0 | | 0 | | 0 | | 0 | (500,000) |
| 33,464,381 | | 22,667,949 | | 260,483 | | (2,622,777) | 68,894,679 |
| 0 | | 10,758,502 | | 0 | | 0 | 10,758,502 |
| 0 | | 0 | | 654,865 | | 0 | 654,865 |
| | | | | | | | 11,413,367 |
| 0 | | (4,004,030) | | 0 | | 0 | (4,004,030) |
| 0 | | (54,375) | | 0 | | 0 | (54,375) |
| 845,265 | | 0 | | 0 | | 0 | 1,039,072 |
| | | | | | | | |
| \$ 34,309,646 | \$ | 29,368,046 | \$ | 915,348 | \$ | (2,622,777) | \$ 77,288,713 |

Consolidated Statements of Cash Flows

| Cash Flows from Operating Activities: Net income \$10,758,502 \$8,824,446 Adjustments to reconcile net income to net cash provided by operating activities: Depreciation and amortization, bank premises and equipment 894,687 930,035 Provision for loan losses 1,589,000 1,066,167 |
|--|
| Net income \$ 10,758,502 \$ 8,824,446 Adjustments to reconcile net income to net cash provided by operating activities: Depreciation and amortization, bank premises and equipment 894,687 930,035 |
| Adjustments to reconcile net income to net cash provided by operating activities: Depreciation and amortization, bank premises and equipment 894,687 930,035 |
| operating activities: Depreciation and amortization, bank premises and equipment 894,687 930,035 |
| Depreciation and amortization, bank premises and equipment 894,687 930,035 |
| · |
| Provision for loan losses 1.589.000 1.066.167 |
| , |
| Deferred income tax (270,427) 96,236 |
| Net realized (gain) loss on sale of securities AFS (39,086) 26,490 |
| Gain on sale of loans (1,027,175) (290,116) |
| Loss on sale of bank premises and equipment 174,470 30,797 |
| (Gain) Loss on sale of OREO (55,602) 817 |
| Income from CFS Partners (684,891) (588,696) |
| Amortization of bond premium, net 92,662 120,295 |
| Write down of OREO 0 95,008 |
| Proceeds from sales of loans held for sale 37,899,464 14,098,560 |
| Originations of loans held for sale (37,002,689) (13,808,444) |
| Increase in taxes payable 61,285 522 |
| Increase in interest receivable (651,424) (35,712) |
| Decrease in mortgage servicing rights 17,431 65,371 |
| Decrease in right-of-use assets 132,778 236,395 |
| Decrease in operating lease liabilities (202,782) (227,606) |
| Decrease in other assets 5,728 335,167 |
| Increase in cash surrender value of BOLI (85,224) (88,913) |
| Amortization of limited partnerships 336,686 312,106 |
| Change in net deferred loan fees and costs 1,558,156 1,199 |
| (Decrease) increase in interest payable (53,109) 26,204 |
| Increase in accrued expenses 174,154 66,100 |
| Decrease in other liabilities (38,377) (45,772) |
| |
| Net cash provided by operating activities 13,584,217 11,246,656 |
| Cash Flows from Investing Activities: |
| Investments - AFS |
| Maturities, calls, pay downs and sales 22,804,241 19,998,076 |
| Purchases (36,767,300) (25,595,329) |
| Proceeds from redemption of restricted equity securities 522,400 493,600 |
| Purchases of restricted equity securities (537,100) (176,000) |
| (Decrease) increase in limited partnership contributions payable (909,000) 184,000 |
| Investments in limited liability entities 0 (811,000) |
| Increase in loans, net (102,746,364) (30,365,217) |
| Capital expenditures net of proceeds from sales of bank |
| premises and equipment (452,402) (952,396) |
| Proceeds from sales of OREO 1,022,340 105,561 |
| Recoveries of loans charged off 72,965 117,842 |
| Net cash used in investing activities (116,990,220) (37,000,863) |

Consolidated Statements of Cash Flows (continued)

| | | 2020 | | 2019 |
|--|----|-------------|----|---------------|
| Cash Flows from Financing Activities: | | | | |
| Net increase in demand and interest-bearing transaction accounts | | 118,665,955 | | 9,945,514 |
| Net increase in money market and savings accounts | | 51,469,875 | | 10,239,753 |
| Net decrease in time deposits | | (2,866,358) | | (13,980,464) |
| Net increase in repurchase agreements | | 5,537,464 | | 2,668,283 |
| Proceeds from long-term borrowings | | 150,000 | | 1,100,000 |
| Decrease in finance lease obligations | | (61,665) | | (166,924) |
| Redemption of preferred stock | | 0 | | (500,000) |
| Dividends paid on preferred stock | | (54,375) | | (87,500) |
| Dividends paid on common stock | | (2,947,185) | | (2,837,058) |
| Net cash provided by financing activities | | 169,893,711 | | 6,381,604 |
| Not increase (decrease) in each and each equivalents | | 66,487,708 | | (19,372,603) |
| Net increase (decrease) in cash and cash equivalents Cash and cash equivalents: | | 00,407,700 | | (19,372,003) |
| Beginning | | 48,562,212 | | 67,934,815 |
| Ending | \$ | | \$ | 48,562,212 |
| Enaing | Ψ | 113,043,320 | Ψ_ | 40,302,212 |
| Supplemental Schedule of Cash Paid During the Period: | | | | |
| Interest | \$ | 4,899,795 | \$ | 6,116,917 |
| Income taxes, net of refunds | \$ | 2,120,542 | \$ | 1,381,000 |
| | | | | |
| Supplemental Schedule of Noncash Investing and Financing Activities: | | 000 044 | Φ. | 4 4 4 0 4 5 4 |
| Change in unrealized gain (loss) on securities AFS | \$ | 828,944 | \$ | 1,149,451 |
| Loans transferred to OREO | \$ | 0 | \$ | 966,738 |
| | ÷ | | | |
| Common Shares Dividends Paid: | | | | |
| Dividends declared | \$ | 4,004,030 | \$ | 3,951,279 |
| Increase in dividends payable attributable to dividends declared | | (17,773) | | (16,987) |
| Dividends reinvested | _ | (1,039,072) | | (1,097,234) |
| | \$ | 2,947,185 | \$ | 2,837,058 |
| | | | | |

Notes to the Consolidated Financial Statement

Note 1. Significant Accounting Policies

The accounting policies of Community Bancorp. and Subsidiary (the Company) are in conformity, in all material respects, with U.S. generally accepted accounting principles (US GAAP) and general practices within the banking industry. The following is a description of the Company's significant accounting policies.

Basis of presentation and consolidation

In addition to the definitions provided elsewhere in this Annual Report, the definitions, acronyms and abbreviations identified below are used throughout this Annual Report, including these "Notes to Consolidated Financial Statements" and the section labeled "Management's Discussion and Analysis of Financial Condition and Results of Operations" immediately following. These definitions are intended to aid the reader and provide a reference page when reviewing this Annual Report.

| ABS: ACBB: ACBI: ACH: AFS: Agency MBS: | | FHA: FHLBB: FHLMC: FICO: FLA: FOMC: FRR: | Federal Housing Administration Federal Home Loan Bank of Boston Federal Home Loan Mortgage Corporation Financing Corporation First Loss Account Federal Open Market Committee Federal Reserve Board |
|---|---|--|---|
| ALCO: ALL: AML: AOCI: ASC: ASU: ATMS: ATS: Bancorp: Bank: BHG: BIC: Board: BOLI: bp or bps: BSA: CBLR: CARES ACT: | or GSE Asset Liability Committee Allowance for loan losses Anti-money laundering laws Accumulated other comprehensive income Accounting Standards Codification Accounting Standards Update Automatic teller machines Automatic transfer service Community Bancorp. Community National Bank Bankers Healthcare Group Borrower-in-Custody Board of Directors Bank owned life insurance Basis point(s) Bank Secrecy Act Community Bank Leverage Ratio Coronavirus Aid Relief and Economic Security Act | FRB: FRBB: GAAP: GSE: HMDA: HTM: ICS: IRS: JNE: JR: LIBOR: LLC: MBS: MPF: MSAs MSRs: MSRs: NII: OAS: | Federal Reserve Board Federal Reserve Bank of Boston Generally Accepted Accounting Principles in the United States Government sponsored enterprise Home Mortgage Disclosure Act Held-to-maturity Insured Cash Sweeps of the Promontory Interfinancial Network Internal Revenue Service Jobs for New England Junior London Interbank Offered Rate Limited liability corporation Mortgage-backed security Mortgage Partnership Finance Metropolitan Statistical Areas Mortgage servicing rights Net interest income Other amortizing security |
| CDARS: | Certificate of Deposit Accounts Registry Service of the Promontory Interfinancial Network | OCI: OFAC: OREO: | Other comprehensive income (loss) Office of Foreign Asset Control Other real estate owned |
| CDs: CDI: CECL: CEO: CFPB: CFSG: CFS Partners: | Certificates of deposit Core deposit intangible Current Expected Credit Loss Credit Enhancement Obligation Consumer Financial Protection Bureau Community Financial Services Group, LLC Community Financial Services Partners, | OTTI: PMI: PPP: PPPLF: QM(s): RD: | Other-than-temporary impairment Private mortgage insurance Paycheck Protection Program Paycheck Protection Program Liquidity Facility Qualified Mortgage(s) USDA Rural Development |
| DIF: DTC: DRIP: | Community Bancorp. and Subsidiary Coronavirus Disease 2019 Community Reinvestment Act Commercial Real Estate Demand Deposit Account(s) Deposit Insurance Fund Depository Trust Company Dividend Reinvestment Plan Securities Exchange Act of 1934 Financial Accounting Standards Board Federal Deposit Insurance Act Federal Deposit Insurance Corporation Federal Deposit Insurance Company Improvement Act of 1991 | RESPA: SBA: SEC: SERP: SOX: TDR: TILA: USDA: VA: VIE: 2017 Tax Act: 2018 Regulatory Relief Act: | Real Estate Settlement Procedures Act U.S. Small Business Administration U.S. Securities and Exchange Commission Supplemental Employee Retirement Plan Sarbanes-Oxley Act of 2002 Troubled-debt restructuring Truth in Lending Act U.S. Department of Agriculture U.S. Veterans Administration Variable interest entities Tax Cut and Jobs Act of 2017 Economic Growth, Regulatory Relief and Consumer Protection Act of 2018 |

The consolidated financial statements include the accounts of the Bancorp. and its wholly-owned subsidiary, the Bank. All significant intercompany accounts and transactions have been eliminated. The Company is considered a "smaller reporting company" under the disclosure rules of the SEC. Accordingly, the Company has elected to provide its audited consolidated statements of income, comprehensive income, cash flows and changes in shareholders' equity for a two year, rather than a three year, period, and intends to provide smaller reporting company scaled disclosures where management deems it appropriate. Beginning with its periodic reports filed in 2018, the Company was considered an accelerated filer under the financial reporting rules of the SEC. However, these reporting rules were amended in 2020, causing the Company to be considered a non-accelerated file beginning with this annual report.

FASB ASC Topic 810, "Consolidation", in part, addresses limited purpose trusts formed to issue trust preferred securities. It also establishes the criteria used to identify VIE, and to determine whether or not to consolidate a VIE. In general, ASC Topic 810 provides that the enterprise with the controlling financial interest, known as the primary beneficiary, consolidates the VIE. In 2007, the Company formed CMTV Statutory Trust I for the purposes of issuing trust preferred securities to unaffiliated parties and investing the proceeds from the issuance thereof and the common securities of the trust in junior subordinated debentures issued by the Company. The Company is not the primary beneficiary of CMTV Statutory Trust I; accordingly, the trust is not consolidated with the Company for financial reporting purposes. CMTV Statutory Trust I is considered an affiliate of the Company (see Note 13).

Nature of operations

The Company provides a variety of deposit and lending services to individuals, municipalities, and business customers through its branches, ATMs and telephone, mobile and internet banking capabilities in northern and central Vermont, which is primarily a small business and agricultural area. The Company's primary deposit products are checking and savings accounts and certificates of deposit. Its primary lending products are commercial, real estate, municipal and consumer loans.

Concentration of risk

The Company's operations are affected by various risk factors, including interest rate risk, credit risk, and risk from geographic concentration of its deposit taking and lending activities. Management attempts to manage interest rate risk through various asset/liability management techniques designed to match maturities and repricing of assets and liabilities. Loan policies and administration are designed to provide assurance that loans will only be granted to creditworthy borrowers, although credit losses are expected to occur because of subjective factors inherent in management's estimate of credit risk and factors beyond the control of the Company. While the Company has a diversified loan portfolio by loan type, most of its lending activities are conducted within the geographic area where its banking offices are located. As a result, the Company and its borrowers may be especially vulnerable to the consequences of changes in the local economy in northern and central Vermont. In addition, a substantial portion of the Company's loans are secured by real estate, which is susceptible to a decline in value, especially during times of adverse economic conditions.

Use of estimates

The preparation of consolidated financial statements in conformity with US GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. These estimates and assumptions involve inherent uncertainties. Accordingly, actual results could differ from those estimates and those differences could be material.

Material estimates that are particularly susceptible to significant change include those relating to the determination of the ALL and the valuation of OREO. In connection with evaluating loans for impairment or assigning the carrying value of OREO, management generally obtains independent evaluations or appraisals for significant properties. While the ALL and the carrying value of OREO are determined using management's best estimate of probable

loan and OREO losses, respectively, as of the balance sheet date, the ultimate collection of a substantial portion of the Company's loan portfolio and the recovery of a substantial portion of the fair value of OREO are susceptible to uncertainties and changes in a number of factors, especially local real estate market conditions. The amount of the change that is reasonably possible cannot be estimated.

While management uses available information to recognize losses on loans and OREO, future additions to the allowance or write-downs of OREO may be necessary based on changes in local economic conditions or other relevant factors. In addition, regulatory agencies, as an integral part of their examination process, periodically review the Company's allowance for losses on loans and the carrying value of OREO. Such agencies may require the Company to recognize additions to the allowance or write-downs of OREO based on their judgment about information available to them at the time of their examination.

MSRs associated with loans originated and sold in the secondary market, where servicing is retained, are capitalized and included in Other assets in the consolidated balance sheets. MSRs are amortized against non-interest income in proportion to, and over the period of, estimated future net servicing income of the underlying loans. The value of capitalized servicing rights represents the present estimated value of the future servicing fees arising from the right to service loans for third parties. The carrying value of the MSRs is periodically reviewed for impairment based on management's estimate of fair value as compared to amortized cost, and impairment, if any, is recognized through a valuation allowance and is recorded as a write down. Critical accounting policies for MSRs relate to the initial valuation and subsequent impairment tests. The methodology used to determine the valuation of MSRs requires the development and use of estimates, including anticipated principal amortization and prepayments. Events that may significantly affect the estimates used are changes in interest rates and the payment performance of the underlying loans. Management uses a third party consultant to assist in estimating the fair value of the Company's MSRs.

Management evaluates securities for OTTI on at least a quarterly basis, and more frequently when economic or market conditions warrant such evaluation. Consideration is given to various factors, including the length of time and the extent to which the fair value has been less than cost; the nature of the issuer and its financial condition and near-term prospects; and the intent and ability of the Company to retain its investment in the issuer for a period of time sufficient to allow for any anticipated recovery in fair value. The evaluation of these factors is a subjective process and involves estimates and assumptions about matters that are inherently uncertain. Should actual factors and conditions differ materially from those used by management, the actual realization of gains or losses on investment securities could differ materially from the amounts recorded in the financial statements.

Accounting for a business combination that was completed prior to 2009 requires the application of the purchase method of accounting. Under the purchase method, the Company was required to record the assets and liabilities acquired through the LyndonBank merger in 2007 at fair market value, with the excess of the purchase price over the fair value of the net assets recorded as goodwill and evaluated annually for impairment. Management uses various assumptions in evaluating goodwill for impairment.

Management utilizes numerous techniques to estimate the carrying value of various other assets held by the Company, including, but not limited to, bank premises and equipment and deferred taxes. The assumptions considered in making these estimates are based on historical experience and on various other factors that are believed by management to be reasonable under the circumstances. Management acknowledges that the use of different estimates or assumptions could produce different estimates of carrying values.

Presentation of cash flows

For purposes of presentation in the consolidated statements of cash flows, cash and cash equivalents includes cash on hand, amounts due from banks (including cash items in process of clearing), federal funds sold (generally purchased and sold for one day periods) and overnight deposits.

Investment securities

Debt securities the Company has purchased with the possible intent to sell before maturity are classified as AFS, and are carried at fair value, with unrealized gains and losses, net of tax and reclassification adjustments, reflected as a net amount in the shareholders' equity section of the consolidated balance sheets and in the statements of changes in shareholders' equity. Investment securities transactions are accounted for on a trade date basis. The specific identification method is used to determine realized gains and losses on sales of debt securities AFS. Premiums and discounts are recognized in interest income using the interest method over the period to maturity or call date. As of the balance sheet dates, the Company did not hold any securities purchased for the purpose of selling in the near term and classified as trading or any securities purchased with the positive intent and ability to hold to maturity and classified as HTM.

For individual debt securities that the Company does not intend to sell and it is not more likely than not that the Company will be required to sell the security before recovery of its amortized cost basis, the other-than-temporary decline in the fair value of the debt security related to (1) credit loss is recognized in earnings and (2) other factors is recognized in other comprehensive income or loss. Credit loss is deemed to exist if the present value of expected future cash flows using the interest rates at acquisition is less than the amortized cost basis of the debt security. For individual debt securities where the Company intends to sell the security or more likely than not will be required to sell the security before recovery of its amortized cost, the OTTI is recognized in earnings equal to the entire difference between the security's cost basis and its fair value at the balance sheet date.

Other investments

From time to time, the Company acquires partnership interests in limited partnerships for low income housing projects. New investments in limited partnerships are amortized using the proportional amortization method. All investments made before January 1, 2015 are amortized using the effective yield method.

The Company has a one-third ownership interest in CFS Partners, which in turn owns 100% of CFSG, a nondepository trust company (see Note 10). The Company's investment in CFS Partners is accounted for under the equity method of accounting.

Restricted equity securities

The Company holds certain restricted equity securities acquired for non-investment purposes, and required as a matter of law or as a condition to the receipt of certain financial products and services. These securities are carried at cost. As a member of the FRBB, the Company is required to invest in FRBB stock in an amount equal to 6% of the Bank's capital stock and surplus.

As a member of the FHLBB, the Company is required to invest in \$100 par value stock of the FHLBB in an amount that approximates 1% of unpaid principal balances on qualifying loans, plus an additional amount to satisfy an activity based requirement. The stock is nonmarketable and redeemable at par value, subject to the FHLBB's right to temporarily suspend such redemptions. Members are subject to capital calls in some circumstances to ensure compliance with the FHLBB's capital plan.

In order to access correspondent banking services from the ACBB, the Company is required to invest in a minimum of 20 shares of the common stock of ACBB's parent company, ACBI.

Loans held-for-sale

Loans originated and intended for sale in the secondary market are carried at the lower of cost or estimated fair value in the aggregate. Net unrealized losses, if any, are recognized through a valuation allowance by charges to income.

Loans

Loans receivable that management has the intent and ability to hold for the foreseeable future or until maturity or pay-off are reported at their outstanding principal balance, adjusted for any charge-offs, the ALL, loan premiums or discounts for acquired loans and any unearned fees or costs on originated loans.

Loan interest income is accrued daily on the outstanding balances. For all loan segments, the accrual of interest is discontinued when a loan is specifically determined to be impaired or when the loan is delinquent 90 days and management believes, after considering collection efforts and other factors, that the borrower's financial condition is such that collection of interest is doubtful. Any unpaid interest previously accrued on those loans is reversed from income. Interest income is generally not recognized on specific impaired loans unless the likelihood of further loss is considered by management to be remote. Interest payments received on non-accrual loans are generally applied as a reduction of the loan principal balance. Loans are returned to accrual status when principal and interest payments are brought current and the customer has demonstrated the intent and ability to make future payments on a timely basis. Loans are written down or charged off when collection of principal is considered doubtful.

Loan origination and commitment fees and certain direct loan origination costs are deferred and the net amount is amortized as an adjustment of the related loan's yield. The Company generally amortizes these amounts over the contractual life of the loans.

Loan premiums and discounts on loans acquired in the merger with LyndonBank were amortized as an adjustment to yield on loans. At December 31, 2019, the remainder of these premiums and discounts were fully amortized.

Allowance for loan losses

The ALL is established through a provision for loan losses charged to earnings. Loan losses are charged against the allowance when management believes that future payments of a loan balance are unlikely. Subsequent recoveries, if any, are credited to the allowance.

Unsecured loans, primarily consumer loans, are charged off when they become uncollectible and no later than 120 days past due. Unsecured loans to customers who subsequently file bankruptcy are charged off within 30 days of receipt of the notification of filing or by the end of the month in which the loans become 120 days past due. whichever occurs first. For secured loans, both residential and commercial, the potential loss on impaired loans is carried as a loan loss reserve specific allocation; the loss portion is charged off when collection of the full loan appears unlikely. The unsecured portion of a real estate loan is that portion of the loan exceeding the "fair value" of the collateral less the estimated cost to sell. Value of the collateral is determined in accordance with the Company's appraisal policy. The unsecured portion of an impaired real estate secured loan is charged off by the end of the month in which the loan becomes 180 days past due.

As described below, the allowance consists of general, specific and unallocated components. However, the entire allowance is available to absorb losses in the loan portfolio, regardless of specific, general and unallocated components considered in determining the amount of the allowance.

General component

The general component of the ALL is based on historical loss experience and various qualitative factors and is stratified by the following loan segments: commercial and industrial, CRE, municipal, residential real estate 1st lien, residential real estate Jr lien and consumer loans. The Company does not disaggregate its portfolio segments further into classes.

Loss ratios are calculated by loan segment using appropriate look back periods. Management uses an average of historical losses based on a time frame appropriate to capture relevant loss data for each loan segment in the

current economic climate. During periods of economic stability, a relatively longer period (e.g., five years) may be appropriate. During periods of significant expansion or contraction, the Company may appropriately shorten the historical time period. Due primarily to the effects of COVID-19, beginning in the second quarter of 2020, the Company shortened its look back period from five years to one year.

Qualitative factors include the levels of and trends in delinquencies and non-performing loans, levels of and trends in loan risk groups, trends in volumes and terms of loans, effects of any changes in loan related policies, experience, ability and the depth of management, documentation and credit data exception levels, national and local economic trends, external factors such as competition and regulation and lastly, concentrations of credit risk in a variety of areas, including portfolio product mix, the level of loans to individual borrowers and their related interests, loans to industry segments, and the geographic distribution of CRE loans. This evaluation is inherently subjective as it requires estimates that are susceptible to revision as more information becomes available.

The qualitative factors are determined based on the various risk characteristics of each loan segment. During the third quarter of 2020, the Company adjusted its ALL analysis to begin applying qualitative factors to municipal loans and certain purchased commercial loans, for which the Company does not have any historical loss data. Of the third quarter 2020 provision for loan losses of \$362,499, \$106,821 was attributable to this change. The Company has policies, procedures and internal controls that management believes are commensurate with the risk profile of each of these segments. Major risk characteristics relevant to each portfolio segment are as follows:

Commercial & Industrial - Loans in this segment include commercial and industrial loans and to a lesser extent loans to finance agricultural production. Commercial loans are made to businesses and are generally secured by assets of the business, including trade assets and equipment. While not the primary collateral, in many cases these loans may also be secured by the real estate of the business. Repayment is expected from the cash flows of the business. A weakened economy, soft consumer spending, unfavorable foreign trade conditions and the rising cost of labor or raw materials are examples of issues that can impact the credit quality in this segment.

Commercial Real Estate - Loans in this segment are principally made to businesses and are generally secured by either owner-occupied, or non-owner occupied CRE. A relatively small portion of this segment includes farm loans secured by farm land and buildings. As with commercial and industrial loans, repayment of owner-occupied CRE loans is expected from the cash flows of the business and the segment would be impacted by the same risk factors as commercial and industrial loans. The non-owner occupied CRE portion includes both residential and commercial construction loans, vacant land and real estate development loans, multi-family dwelling loans and commercial rental property loans. Repayment of construction loans is expected from permanent financing takeout; the Company generally requires a commitment or eligibility for the take-out financing prior to construction loan origination. Real estate development loans are generally repaid from the sale of the subject real property as the project progresses. Construction and development lending entail additional risks, including the project exceeding budget, not being constructed according to plans, not receiving permits, or the pre-leasing or occupancy rate not meeting expectations. Repayment of multi-family loans and commercial rental property loans is expected from the cash flow generated by rental payments received from the individuals or businesses occupying the real estate. CRE loans are impacted by factors such as competitive market forces, vacancy rates, cap rates, net operating incomes, lease renewals and overall economic demand. In addition, loans in the recreational and tourism sector can be affected by weather conditions, such as unseasonably low winter snowfalls. CRE lending also carries a higher degree of environmental risk than other real estate lending.

Municipal – Loans in this segment are made to local municipalities, attributable to municipal financing transactions and backed by the full faith and credit of town governments or dedicated governmental revenue sources, with no historical losses recognized by the Company.

Residential Real Estate - 1st Lien - Loans in this segment are collateralized by first mortgages on 1 - 4 family owner-occupied residential real estate and repayment is dependent on the credit quality of the individual borrower. The overall health of the economy, including unemployment rates and housing prices, has an impact on the credit quality of this segment.

Residential Real Estate - Jr Lien - Loans in this segment are collateralized by junior lien mortgages on 1-4 family residential real estate and repayment is primarily dependent on the credit quality of the individual borrower. The overall health of the economy, including unemployment rates and housing prices, has an impact on the credit quality of this segment.

Consumer – Loans in this segment are made to individuals for consumer and household purposes. This segment includes both loans secured by automobiles and other consumer goods, as well as loans that are unsecured. This segment also includes overdrafts, which are extensions of credit made to both individuals and businesses to cover temporary shortages in their deposit accounts and are generally unsecured. The Company maintains policies restricting the size and term of these extensions of credit. The overall health of the economy, including unemployment rates, has an impact on the credit quality of this segment.

Specific component

The specific component of the ALL relates to loans that are impaired. Impaired loans are loans to a borrower that in the aggregate are greater than \$100,000 and that are in non-accrual status or are TDRs regardless of amount. A specific allowance is established for an impaired loan when its estimated fair value or net present value of future cash flows is less than the carrying value of the loan. For all loan segments, except consumer loans, a loan is considered impaired when, based on current information and events, in management's estimation it is probable that the Company will be unable to collect the scheduled payments of principal or interest when due according to the contractual terms of the loan agreement. Factors considered by management in determining impairment include payment status, collateral value and probability of collecting scheduled principal and interest payments when due. Loans that experience insignificant or temporary payment delays and payment shortfalls generally are not classified as impaired. Management evaluates the significance of payment delays and payment shortfalls on a case-by-case basis, taking into consideration all of the circumstances surrounding the loan and the borrower, including the length and frequency of the delay, the reasons for the delay, the borrower's prior payment record and the amount of the shortfall in relation to the principal and interest owed. Impairment is measured on a loan by loan basis, by either the present value of expected future cash flows discounted at the loan's effective interest rate, the loan's obtainable market price, or the fair value of the collateral if the loan is collateral dependent.

Impaired loans also include troubled loans that are restructured. A TDR occurs when the Company, for economic or legal reasons related to the borrower's financial difficulties, grants a concession to the borrower that would otherwise not be granted. TDRs may include the transfer of assets to the Company in partial satisfaction of a troubled loan, a modification of a loan's terms, or a combination of the two. As described in Note 3, under March 2020 guidance from the federal banking agencies and concurrence by the FASB, certain short-term loan accommodations made in good faith for borrowers experiencing financial difficulties due to the COVID-19 health emergency are not considered TDRs.

Large groups of smaller balance homogeneous loans are collectively evaluated for impairment. Accordingly, the Company does not separately identify individual consumer loans for impairment evaluation, unless such loans are subject to a restructuring agreement.

Unallocated component

An unallocated component of the ALL is maintained to cover uncertainties that could affect management's estimate of probable losses. The unallocated component reflects management's estimate of the margin of imprecision inherent in the underlying assumptions used in the methodologies for estimating specific and general losses in the portfolio.

Bank premises and equipment

Bank premises and equipment are stated at cost less accumulated depreciation. Depreciation is computed principally by the straight-line method over the estimated useful lives of the assets. The cost of assets sold or

otherwise disposed of, and the related accumulated depreciation, are eliminated from the accounts and the resulting gains or losses are reflected in the consolidated statements of income. Maintenance and repairs are charged to current expense as incurred and the cost of major renewals and betterments is capitalized.

Other real estate owned

Real estate properties acquired through or in lieu of loan foreclosure or properties no longer used for bank operations are initially recorded at fair value less estimated selling cost at the date of acquisition, foreclosure or transfer. Fair value is determined, as appropriate, either by obtaining a current appraisal or evaluation prepared by an independent, qualified appraiser, by obtaining a broker's market value analysis, and finally, if the Company has limited exposure and limited risk of loss, by the opinion of management as supported by an inspection of the property and its most recent tax valuation. During periods of declining market values, the Company will generally obtain a new appraisal or evaluation. Any write-down based on the asset's fair value at the date of acquisition or institution of foreclosure is charged to the ALL. After acquisition through or in lieu of foreclosure, these assets are carried at the lower of their new cost basis or fair value. Costs of significant property improvements are capitalized, whereas costs relating to holding the property are expensed as incurred. Appraisals by an independent, qualified appraiser are performed periodically on properties that management deems significant, or evaluations may be performed by management or a qualified third party on OREO properties in the portfolio that are deemed less significant or less vulnerable to market conditions. Subsequent write-downs are recorded as a charge to other expense. Gains or losses on the sale of such properties are included in income when the properties are sold.

Intangible assets

Intangible assets include the excess of the purchase price over the fair value of net assets acquired (goodwill) in the Company's 2007 acquisition of LyndonBank. Goodwill is not amortizable and is reviewed for impairment annually, or more frequently as events or circumstances warrant.

Income taxes

The Company recognizes income taxes under the asset and liability method. Under this method, deferred tax assets and liabilities are established for the temporary differences between the accounting bases and the tax bases of the Company's assets and liabilities at enacted tax rates expected to be in effect when the amounts related to such temporary differences are realized or settled. Adjustments to the Company's deferred tax assets are recognized as deferred income tax expense or benefit based on management's judgments relating to the outcome of such asset.

Mortgage servicing

Servicing assets are recognized as separate assets when rights are acquired through purchase or retained upon the sale of loans. Capitalized servicing rights are reported in Other assets and initially recorded at fair value, and are amortized against non-interest income in proportion to, and over the period of, the estimated future net servicing income of the underlying loans. Servicing rights are periodically evaluated for impairment, based upon the estimated fair value of the rights as compared to amortized cost. Impairment is determined by stratifying the rights by predominant characteristics, such as interest rates and terms. Fair value is determined using prices for similar assets with similar characteristics, when available, or based upon discounted cash flows using marketbased assumptions. Impairment is recognized through a valuation allowance and is recorded as amortization of Other assets, to the extent that estimated fair value is less than the capitalized amount at the valuation date. Subsequent improvement, if any, in the estimated fair value of impaired MSRs is reflected in a positive valuation adjustment and is recognized in other income up to (but not in excess of) the amount of the prior impairment.

Pension costs

Pension costs are charged to salaries and employee benefits expense and accrued over the active service period.

Advertising costs

The Company expenses advertising costs as incurred.

Comprehensive income

US GAAP generally requires recognized revenue, expenses, gains and losses to be included in net income. Certain changes in assets and liabilities, such as the after-tax effect of unrealized gains and losses on available-for-sale securities, are not reflected in the consolidated statement of income, but the cumulative effect of such items from period-to-period is reflected as a separate component of the shareholders' equity section of the consolidated balance sheet (accumulated other comprehensive income or loss). Other comprehensive income or loss, along with net income, comprises the Company's total comprehensive income.

Preferred stock

In December, 2007 the Company issued 25 shares of fixed-to-floating rate non-cumulative perpetual preferred stock, without par value and having a liquidation preference of \$100,000 per share. There were 15 shares of preferred stock outstanding as of December 31, 2020 and 2019. Under the terms of the preferred stock, the Company pays non-cumulative cash dividends quarterly, when, as and if declared by the Board. Dividends are payable at a variable dividend rate equal to the Wall Street Journal Prime Rate in effect on the first business day of each quarterly dividend period. A variable rate of 5.50% was in effect for the dividend payments due in each of the first three quarters of 2019, followed by a decrease to a rate of 5.00% for the dividend payment in the fourth quarter of 2019. The rate decreased to 4.75% for the dividend paid in the first quarter of 2020, followed by two decreases with a rate of 3.25% in effect for the last three quarters of 2020, as well as the first quarter of 2021. Partial redemptions of the Company's preferred stock began in 2018, and are at the discretion of management and voted on by the Board. The Company redeemed five shares of preferred stock on March 31, 2019 at a redemption price of \$500,000 plus accrued dividends. The Company chose to not redeem any additional preferred shares during 2020, but may consider further redemptions in future periods.

Earnings per common share

Earnings per common share amounts are computed based on net income, net of dividends to preferred shareholders, and on the weighted average number of shares of common stock issued during the period, including DRIP shares issuable upon reinvestment of dividends (retroactively adjusted for stock splits and stock dividends, if any) and reduced for shares held in treasury.

The following table illustrates the calculation of earnings per common share for the periods presented, as adjusted for the cash dividends declared on the preferred stock:

| Years Ended December 31, | 2020 | 2019 | |
|---|------------------|-----------------|--|
| Net income, as reported | \$ 10,758,502 | \$ 8,824,446 | |
| Less: dividends to preferred shareholders | 54,375 | 87,500 | |
| Net income available to common shareholders | \$ 10,704,127 | \$ 8,736,946 | |
| Weighted average number of common shares | | | |
| used in calculating earnings per share | 5,274,785 | 5,204,768 | |
| Earnings per common share | \$ 2.03 | \$ 1.68 | |

Off-balance-sheet financial instruments

In the ordinary course of business, the Company is a party to off-balance-sheet financial instruments consisting of commitments to extend credit, commercial and municipal letters of credit, standby letters of credit, and risk-sharing commitments on residential mortgage loans sold through the FHLBB's MPF program. Such financial instruments are recorded in the consolidated financial statements when they are funded (see Note 18).

Transfers of financial assets

Transfers of financial assets are accounted for as sales when control over the assets has been surrendered. Control over transferred assets is deemed to be surrendered when (1) the assets have been isolated from the Company, (2) the transferee obtains the right (free of conditions that constrain it from taking advantage of that right) to pledge or exchange the transferred assets, and (3) the Company does not maintain effective control over the transferred assets through an agreement to repurchase them before their maturity.

Note 2. Risks and Uncertainties

On March 11, 2020, the World Health Organization declared the outbreak of COVID-19 as a global pandemic, and on March 13, 2020 President Trump declared the pandemic to be a national emergency. The COVID-19 pandemic has adversely affected, and may continue to adversely affect, economic activity globally, nationally and locally. Government actions taken to help mitigate the spread of COVID-19 include restrictions on travel, guarantines in certain areas, and forced closures for certain types of public places and businesses. COVID-19 and actions taken to mitigate the spread of it have had and are expected to continue to have an adverse impact on financial markets and the economy, including the local economy in the Company's Vermont and New Hampshire markets, with adverse effects on business and consumer confidence generally, and on the Company's customers, and their employees, suppliers, vendors and processors. Forced closures of businesses have resulted in sharp increases in unemployment.

In addition, due to the COVID-19 pandemic, market interest rates have declined significantly, with the 10-year Treasury bond falling below 1.00 percent on March 3, 2020 for the first time. On March 3, 2020, the FOMC reduced the targeted federal funds interest rate range by 50 bps to a range of 1.00% to 1.25%. This range was further reduced to a range of 0 percent to 0.25% on March 16, 2020. On April 29, 2020, the FOMC indicated that the federal funds target rate range will remain unchanged until it is confident that the economy has weathered recent events and is on track to achieve its maximum employment and price stability goals. The FOMC reiterated that position throughout the remainder of 2020.

These reductions in interest rates and other effects of the COVID-19 pandemic adversely affect the Company's business, financial condition and results of operations and may continue to do so in future periods. It is unknown how long the adverse economic conditions associated with the COVID-19 pandemic will last and what the complete financial effect will be to the Company. Due to the inherent economic and other uncertainties related to the COVID-19 pandemic, it is reasonably possible that estimates made in the Company's consolidated financial statements could be materially and adversely impacted in the near term as a result of the pandemic, including expected credit losses on loan receivables.

Note 3. Recent Accounting Developments

In March 2020, the FASB issued ASU No. 2020-04, Reference Rate Reform (Topic 848): Facilitation of the Effects of Reference Rate Reform on Financial Reporting, and has issued subsequent amendments thereto, which provides temporary optional guidance to ease the potential burden in accounting for reference rate reform. The ASU provides optional expedients and exceptions for applying generally accepted accounting principles to contract modifications and hedging relationships, subject to meeting certain criteria, that reference LIBOR or another reference rate expected to be discontinued. It is intended to help stakeholders during the global market-wide reference rate transition period. The guidance is effective for all entities as of March 12, 2020 through December

31, 2022. The Company is assessing ASU No. 2020-04 and its impact on the transition away from LIBOR for its financial instruments.

In June 2016, the FASB issued ASU No. 2016-13, Financial Instruments—Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments. Under the new guidance, which will replace the existing incurred loss model for recognizing credit losses, banks and other lending institutions will be required to recognize the full amount of expected credit losses. The new guidance, which is referred to as the current expected credit loss, or CECL model, requires that expected credit losses for financial assets held at the reporting date that are accounted for at amortized cost be measured and recognized based on historical experience and current and reasonably supportable forecasted conditions to reflect the full amount of expected credit losses. A modified version of these requirements also applies to debt securities classified as available for sale, which will require that credit losses on those securities be recorded through an allowance for credit losses rather than a write-down. The ASU may have a material impact on the Company's consolidated financial statements upon adoption as it will require a change in the Company's methodology for calculating its ALL and allowance on unused commitments. The Company will transition from an incurred loss model to an expected loss model, which will likely result in an increase in the ALL upon adoption and may negatively impact the Company's and the Bank's regulatory capital ratios. The Company has formed a committee to assess the implications of this new pronouncement and transitioned to a software solution for preparing the ALL calculation and related reports that management believes provides the Company with stronger data integrity, ease and efficiency in ALL preparation. The new software solution also provides numerous training opportunities for the appropriate personnel within the Company. The Company has gathered and is continuing to analyze the historical data to serve as a basis for estimating the ALL under CECL and continues to evaluate the anticipated impact of the adoption of the ASU on its consolidated financial statements. As initially proposed, the ASU was to be effective for fiscal years beginning after December 15, 2019, including interim periods within those fiscal years, with early adoption permitted for fiscal years beginning after December 15, 2018, including interim periods within such years. However, on October 16, 2019, the FASB approved an extended effective date for compliance with the ASU by smaller reporting companies, which are now required to comply with the ASU for fiscal years beginning after December 15, 2022, with early adoption permitted. The Company qualifies for this extension and does not intend to early adopt the ASU at this time. Management will continue to evaluate the Company's CECL compliance and implementation timetable in light of the extension.

In January 2017, the FASB issued ASU No. 2017-04, *Intangibles - Goodwill and Other (Topic 350): Simplifying the Test for Goodwill Impairment.* The ASU was issued to reduce the cost and complexity of the goodwill impairment test. To simplify the subsequent measurement of goodwill, step two of the goodwill impairment test was eliminated. Instead, a company will recognize an impairment of goodwill should the carrying value of a reporting unit exceed its fair value (i.e., step one). As initially proposed, the ASU was to be effective for the Company on January 1, 2020, however similar to ASU No. 2016-13, the effective date for this ASU was also extended with a revised effective date of January 1, 2023. The Company early adopted this ASU on January 1, 2020. Accordingly, the Company no longer gives consideration to "Step 2" when performing its goodwill impairment test. The Company has goodwill from its acquisition of LyndonBank in 2007 and performs an impairment test annually or more frequently if circumstances warrant (see Note 9). Adoption of this ASU did not have a material impact on the Company's consolidated financial statements.

In August 2018, the FASB issued ASU No. 2018-13, Fair Value Measurement (Topic 820): Disclosure Framework—Changes to the Disclosure Requirements for Fair Value Measurement. This ASU eliminates, adds and modifies certain disclosure requirements for fair value measurements as part of its disclosure framework project. The standard is effective for all entities for fiscal years beginning after December 15, 2019, and interim periods within those fiscal years. Early adoption is permitted. The ASU became effective for the Company on January 1, 2020. Adoption of this ASU did not have a material impact on the Company's consolidated financial statements.

In March and April, 2020, federal banking regulators issued interagency guidance on accounting for loan modifications in light of the economic impact of the COVID-19 pandemic. The guidance interprets current accounting standards and indicates that a lender can conclude that a borrower is not experiencing financial difficulty if short-term (that is, six months or less) modifications are made in response to COVID-19, such as payment deferrals, fee waivers,

extensions of repayment terms, or other delays in payment that are insignificant, provided that the loan is less than 30 days past due at the time a modification program is implemented. The banking agencies confirmed with the staff of the FASB that short-term modifications made on a good faith basis in response to COVID-19 to borrowers who were current prior to any relief are not TDRs under ASC No. 310-40, Receivables - Troubled Debt Restructurings by Creditors. Additionally, a provision of the CARES Act enacted in March 2020 provides that COVID-19 related loan modifications (including modifications that are not short-term) made to a loan between March 1, 2020 and the earlier of December 31, 2020 or the sixtieth day after the end of the COVID-19 emergency declared by the President will not require the loan to be treated as a TDR under GAAP, so long as the modified loan was not past due as of December 31, 2019. On December 27, 2020, the Consolidated Appropriations Act 2021 (CAA) extended the date for COVID-19 related loan modifications from December 31, 2020 to January 1, 2022.

Note 4. Investment Securities

Debt securities AFS consist of the following:

| | Amortized Cost | ι | Gross Jnrealized Gains | ι | Gross Jnrealized Losses | Fair Value |
|--------------------------|-----------------------|----|------------------------------|----|-------------------------------|------------------|
| December 31, 2020 | | | | | | |
| U.S. GSE debt securities | \$ 8,007,142 | \$ | 165,934 | \$ | 3,245 | \$ 8,169,831 |
| Agency MBS | 40,861,370 | | 547,930 | | 30,951 | 41,378,349 |
| ABS and OAS | 2,508,997 | | 160,999 | | 0 | 2,669,996 |
| Other investments | 8,169,000 | | 318,002 | | 0 | 8,487,002 |
| Total | \$ 59,546,509 | \$ | 1,192,865 | \$ | 34,196 | \$ 60,705,178 |
| December 31, 2019 | | | | | | |
| U.S. GSE debt securities | \$ 18,002,549 | \$ | 99,743 | \$ | 40,672 | \$ 18,061,620 |
| Agency MBS | 16,169,819 | | 86,874 | | 51,318 | 16,205,375 |
| ABS and OAS | 2,799,657 | | 55,418 | | 2,166 | 2,852,909 |
| Other investments | 8,665,000 | | 181,846 | | 0 | 8,846,846 |
| Total | \$ 45,637,025 | \$ | 423,881 | \$ | 94,156 | \$ 45,966,750 |

Investments pledged as collateral for larger dollar repurchase agreement accounts and for other purposes as required or permitted by law consisted of U.S. GSE debt securities, Agency MBS, ABS and OAS, and CDs. These repurchase agreements mature daily. These investments as of the balance sheet dates were as follows:

| | Amortized Cost | Fair Value |
|-------------------|-----------------------|------------------|
| December 31, 2020 | \$ 59,546,509 | \$ 60,705,178 |
| December 31, 2019 | 45,637,025 | 45,966,750 |

Proceeds from sales of debt securities AFS were \$884,137 in 2020 and \$6,553,118 in 2019 with gains of \$39,086 and \$1,570, respectively, and losses of \$0 and \$28,060, respectively.

The carrying amount and estimated fair value of securities by contractual maturity are shown below. Expected maturities will differ from contractual maturities because issuers may call or prepay obligations with or without call or prepayment penalties, pursuant to contractual terms. Because the actual maturities of Agency MBS usually differ from their contractual maturities due to the right of borrowers to prepay the underlying mortgage loans, usually without penalty, those securities are not presented in the following table by contractual maturity date.

The scheduled maturities of debt securities AFS at December 31, 2020 were as follows:

| | _ | Amortized Cost | Value |
|----------------------------|----|-------------------|------------------|
| Due in one year or less | \$ | 2,227,000 | \$ 2,247,603 |
| Due from one to five years | | 5,942,000 | 6,239,399 |
| Due from five to ten years | | 9,511,476 | 9,801,921 |
| Due after ten years | | 1,004,663 | 1,037,906 |
| Agency MBS | | 40,861,370 | 41,378,349 |
| Total | \$ | 59,546,509 | \$ 60,705,178 |

Debt securities with unrealized losses as of the balance sheet dates are presented in the tables below.

| | Less than 12 months | | | | | 12 months | more | | Totals | | | | | |
|--------------------------|---------------------|---------------|----|------------------|----|---------------|------|--------------------|-------------------------|---|----|---------------|----|--------------------|
| | | Fair Value | | realized Loss | | Fair Value | U | Inrealized Loss | Number of Securities | | | Fair Value | U | Inrealized Loss |
| December 31, 2020 | | | | | | | | | | | | | | |
| U.S. GSE debt securities | \$ | 1,999,234 | \$ | 3,245 | \$ | 0 | \$ | ; | 2 | ; | \$ | 1,999,234 | \$ | 3,245 |
| Agency MBS | | 2,076,167 | | 19,845 | | 520,546 | | 11,10 | 6 | | | 2,596,713 | | 30,951 |
| ABS and OAS | | 0 | | 0 | | 0 | | (| 0 0 | | | 0 | | 0 |
| Other investments | | 0 | | 0 | | 0 | | (| 0 0 | | | 0 | | 0 |
| Total | \$ | 4,075,401 | \$ | 23,090 | \$ | 520,546 | \$ | 11,10 | 6 8 | , | \$ | 4,595,947 | \$ | 34,196 |
| December 31, 2019 | | | | | | | | | | | | | | |
| U.S. GSE debt securities | \$ | 7,964,192 | \$ | 40,672 | \$ | 0 | \$ | ; | 7 | ; | \$ | 7,964,192 | \$ | 40,672 |
| Agency MBS | | 5,273,683 | | 24,648 | | 2,920,091 | | 26,67 | 0 13 | | | 8,193,774 | | 51,318 |
| ABS and OAS | | 1,000,490 | | 2,166 | | 0 | | (| 0 1 | | | 1,000,490 | | 2,166 |
| Other investments | | 0 | | 0 | | 0 | | (| 0 0 | | | 0 | | 0 |
| Total | \$ | 14,238,365 | \$ | 67,486 | \$ | 2,920,091 | \$ | 26,67 |) 21 | , | \$ | 17,158,456 | \$ | 94,156 |

Management evaluates securities for OTTI at least on a quarterly basis, and more frequently when economic or market conditions, or adverse developments relating to the issuer, warrant such evaluation. Consideration is given to (1) the length of time and the extent to which the fair value has been less than cost, (2) the financial condition and near-term prospects of the issuer and (3) the intent and ability of the Company to retain its investment in the issuer for a period of time sufficient to allow for any anticipated recovery in fair value. In analyzing an issuer's financial condition, management considers whether the securities are issued by the federal government or its agencies, whether downgrades by bond rating agencies have occurred, and the results of reviews of the issuer's financial condition.

As the Company has the ability to hold its debt securities until maturity, or for the foreseeable future if classified as AFS, and it is more likely than not that the Company will not have to sell such securities before recovery of their cost basis, no declines in such securities were deemed to be other-than-temporary as of the balance sheet dates presented.

The Bank is a member of the FHLBB. The FHLBB is a cooperatively owned wholesale bank for housing and finance in the six New England States. Its mission is to support the residential mortgage and community-development lending activities of its members, which include over 450 financial institutions across New England. The Company obtains much of its wholesale funding from the FHLBB. As a requirement of membership in the FHLBB, the Bank must own a minimum required amount of FHLBB stock, calculated periodically based primarily on the Bank's level of borrowings from the FHLBB. As a result of the Bank's level of borrowings during 2020 and 2019, the Bank was required to purchase additional FHLBB stock in aggregate totaling \$537,100 and \$176,000, respectively. As a member of the FHLBB, the Company is also subject to future capital calls by the FHLBB in order to maintain compliance with its capital plan. During 2020 and 2019, FHLBB exercised capital call options with redemptions totaling \$522,400 and \$493,600, respectively, on the Company's portfolio of FHLBB stock. As of December 31, 2020 and 2019, the Company's investment in FHLBB stock was \$768,400 and \$753,700, respectively.

The Company periodically evaluates its investment in FHLBB stock for impairment based on, among other factors, the capital adequacy of the FHLBB and its overall financial condition. No impairment losses have been recorded through December 31, 2020.

The Company's investment in FRBB Stock was \$588,150 at December 31, 2020 and 2019.

In 2018, the Company purchased 20 shares of common stock in ACBI at a purchase price of \$90,000, for the purpose of obtaining access to correspondent banking services from ABCl's subsidiary, ACBB. These shares are subject to contractual resale restrictions and considered by management to be restricted and are recorded in the balance sheet at cost amounting to \$90,000 at December 31, 2020 and 2019.

Note 5. Loans, Allowance for Loan Losses and Credit Quality

The composition of net loans as of the balance sheet dates was as follows:

| December 31, | 2020 | 2019 |
|------------------------------------|-------------------|-------------------|
| Commercial & industrial | \$ 161,067,501 | \$ 98,930,831 |
| Commercial real estate | 280,544,550 | 246,282,726 |
| Municipal | 54,807,367 | 55,817,206 |
| Residential real estate - 1st lien | 170,507,263 | 158,337,296 |
| Residential real estate - Jr lien | 38,147,659 | 43,230,873 |
| Consumer | 4,280,990 | 4,390,005 |
| Total loans | 709,355,330 | 606,988,937 |
| Deduct (add): | | |
| ALL | 7,208,485 | 5,926,491 |
| Deferred net loan fees (costs) | 1,195,741 | (362,415) |
| Net loans | \$ 700,951,104 | \$ 601,424,861 |

The following is an age analysis of loans (including non-accrual), as of the balance sheet dates, by portfolio segment:

| December 31, 2020 | 30-89 Days | 90 Days or More | Total Past Due | Current | Total Loans | Non-Accrual Loans | 90 Days or More and Accruing |
|-------------------------|--------------|--------------------|-------------------|----------------|----------------|----------------------|------------------------------------|
| Commercial & industrial | \$ 119,413 | \$ 0 | \$ 119,413 | \$ 160,948,088 | \$ 161,067,501 | \$ 434,196 | \$ 0 |
| Commercial real estate | 127,343 | 567,957 | 695,300 | 279,849,250 | 280,544,550 | 1,875,942 | 0 |
| Municipal | 0 | 0 | 0 | 54,807,367 | 54,807,367 | 0 | 0 |
| Residential real estate | | | | | | | |
| 1st lien | 1,872,439 | 828,344 | 2,700,783 | 167,806,480 | 170,507,263 | 2,173,315 | 390,288 |
| Jr lien | 18,322 | 180,711 | 199,033 | 37,948,626 | 38,147,659 | 191,311 | 98,889 |
| Consumer | 14,388 | 0 | 14,388 | 4,266,602 | 4,280,990 | 0 | 0 |
| Totals | \$ 2,151,905 | \$1,577,012 | \$ 3,728,917 | \$ 705,626,413 | \$ 709,355,330 | \$ 4,674,764 | \$ 489,177 |

| December 31, 2019 | 30-89 Days | 90 Days or More | Total Past Due | Current | Total Loans | Non-Accrual Loans | 90 Days or More and Accruing |
|-------------------------|--------------|--------------------|-------------------|----------------|----------------|----------------------|------------------------------------|
| Commercial & industrial | \$ 68,532 | \$ 44,503 | \$ 113,035 | \$ 98,817,796 | \$ 98,930,831 | \$ 480,083 | \$ 0 |
| Commercial real estate | 1,690,307 | 151,723 | 1,842,030 | 244,440,696 | 246,282,726 | 1,600,827 | 0 |
| Municipal | 0 | 0 | 0 | 55,817,206 | 55,817,206 | 0 | 0 |
| Residential real estate | | | | | | | |
| 1st lien | 3,871,045 | 1,217,098 | 5,088,143 | 153,249,153 | 158,337,296 | 2,112,267 | 530,046 |
| Jr lien | 331,416 | 147,976 | 479,392 | 42,751,481 | 43,230,873 | 240,753 | 112,386 |
| Consumer | 49,607 | 0 | 49,607 | 4,340,398 | 4,390,005 | 0 | 0 |
| Totals | \$ 6,010,907 | \$ 1,561,300 | \$ 7,572,207 | \$ 599,416,730 | \$ 606,988,937 | \$ 4,433,930 | \$ 642,432 |

For all loan segments, loans over 30 days past due are considered delinquent.

As of the balance sheet dates presented, residential mortgage loans in process of foreclosure consisted of the following:

| | Number of loans | ; | Balance |
|-------------------|-----------------|----|---------|
| December 31, 2020 | 6 | \$ | 312,807 |
| December 31, 2019 | 9 | | 495,943 |

The following summarizes changes in the ALL and select loan information, by portfolio segment:

As of or for the year ended December 31, 2020

| | | | | | | Residential | R | Residential | | | |
|-------------------------------|----|--------------|----|----------------|---------------|-------------|----|---------------|-----------|-------------|-------------------|
| | C | ommercial | С | ommercial | | Real Estate | R | Real Estate | | | |
| | 8 | k Industrial | F | Real Estate | Municipal | 1st Lien | | Jr Lien | Consumer | Unallocated | Total |
| | | | | | | | | | | | |
| ALL beginning balance | \$ | 836,766 | \$ | 3,181,646 \$ | 0 \$ | 1,388,564 | \$ | 289,684 \$ | 51,793 | \$ 178,038 | \$ 5,926,491 |
| Charge-offs | | (39,148) | | (34,200) | 0 | (203,623) | | (28,673) | (74,327) | 0 | (379,971) |
| Recoveries | | 1,087 | | 20,000 | 0 | 12,856 | | 5,809 | 33,213 | 0 | 72,965 |
| Provision (credit) | | 43,842 | | 686,707 | 82,211 | 537,507 | | (31,924) | 49,782 | 220,875 | 1,589,000 |
| ALL ending balance | \$ | 842,547 | \$ | 3,854,153 \$ | 82,211 \$ | 1,735,304 | | \$234,896 \$ | 60,461 | \$ 398,913 | \$ 7,208,485 |
| | | | | | | | | | - | | |
| ALL evaluated for impairment | | | | | | | | | | | |
| Individually | \$ | 0 | \$ | 0 \$ | 0 \$ | 108,474 | \$ | 307 \$ | 0 | \$ 0 | \$ 108,781 |
| Collectively | | 842,547 | | 3,854,153 | 82,211 | 1,626,830 | | 234,589 | 60,461 | 398,913 | 7,099,704 |
| Total | \$ | 842,547 | \$ | 3,854,153 \$ | 82,211 \$ | 1,735,304 | \$ | 234,896 \$ | 60,461 | \$ 398,913 | \$ 7,208,485 |
| | | | | | | | | | | | |
| Loans evaluated for impairmen | t | | | | | | | | | | |
| Individually | \$ | 414,266 | \$ | 1,943,723 \$ | 0 \$ | 4,657,050 | \$ | 135,053 \$ | 0 | | \$ 7,150,092 |
| Collectively | | 160,653,235 | | 278,600,827 | 54,807,367 | 165,850,213 | | 38,012,606 | 4,280,990 | | 702,205,238 |
| Total | \$ | 161,067,501 | \$ | 280,544,550 \$ | 54,807,367 \$ | 170,507,263 | \$ | 38,147,659 \$ | 4,280,990 | | \$ 709,355,330 |
| | | | _ | - | | | | | | | |

As of or for the year ended December 31, 2019

| | | | | | I | Residential | R | esidential | | | |
|-------------------------------|----|------------|----|----------------|---------------|-------------|----|---------------|-----------|-------------|-------------------|
| | С | ommercial | С | ommercial | F | Real Estate | R | eal Estate | | | |
| | & | Industrial | R | Real Estate | Municipal | 1st Lien | | Jr Lien | Consumer | Unallocated | Total |
| | | | | | | | | | | | |
| ALL beginning balance | \$ | 697,469 | \$ | 3,019,868 \$ | 0 \$ | 1,421,494 | \$ | 273,445 \$ | 56,787 | \$ 133,478 | \$ 5,602,541 |
| Charge-offs | | (175,815) | | (116,186) | 0 | (242,244) | | (222,999) | (102,815) | 0 | (860,059) |
| Recoveries | | 10,768 | | 50,388 | 0 | 15,776 | | 2,200 | 38,710 | 0 | 117,842 |
| Provision | | 304,344 | | 227,576 | 0 | 193,538 | | 237,038 | 59,111 | 44,560 | 1,066,167 |
| ALL ending balance | \$ | 836,766 | \$ | 3,181,646 \$ | 0 \$ | 1,388,564 | \$ | 289,684 \$ | 51,793 | \$ 178,038 | \$ 5,926,491 |
| | | | | | | | | | | | |
| ALL evaluated for impairment | | | | | | | | | | | |
| Individually | \$ | 0 | \$ | 0 \$ | 0 \$ | 103,836 | \$ | 712 \$ | 0 | \$ 0 | \$ 104,548 |
| Collectively | | 836,766 | | 3,181,646 | 0 | 1,284,728 | | 288,972 | 51,793 | 178,038 | 5,821,943 |
| Total | \$ | 836,766 | \$ | 3,181,646 \$ | 0 \$ | 1,388,564 | \$ | 289,684 \$ | 51,793 | \$ 178,038 | \$ 5,926,491 |
| | | | | | | | | | | | |
| Loans evaluated for impairmen | t | | | | | | | | | | |
| Individually | \$ | 420,933 | \$ | 1,699,238 \$ | 0 \$ | 4,471,902 | \$ | 156,073 \$ | 0 | | \$ 6,748,146 |
| Collectively | | 98,509,898 | | 244,583,488 | 55,817,206 | 153,865,394 | | 43,074,800 | 4,390,005 | | 600,240,791 |
| Total | \$ | 98,930,831 | \$ | 246,282,726 \$ | 55,817,206 \$ | 158,337,296 | \$ | 43,230,873 \$ | 4,390,005 | | \$ 606,988,937 |

Impaired loans as of the balance sheet dates, by portfolio segment were as follows:

| | | As of D | есе | ember 31, 2 | 202 | 0 | 2020 | | | |
|---------------------------------|------|------------|-----|-------------|---------|---------|----------|---------------|----|-------------|
| | | | τ | Jnpaid | | | | Average | | Interest |
| | R | ecorded | P | rincipal | Related | | Recorded | | | Income |
| | Inve | estment(1) | В | alance | All | lowance | Inv | estment(1)(2) | Re | cognized(2) |
| Related allowance recorded | | | | | | | | | | |
| Residential real estate | | | | | | | | | | |
| 1st lien | \$ | 900,581 | \$ | 950,063 | \$ | 108,474 | \$ | 889,262 | \$ | 72,713 |
| Jr lien | | 4,777 | | 4,775 | | 307 | | 5,416 | | 541 |
| Total with related allowance | | 905,358 | | 954,838 | | 108,781 | | 894,678 | | 73,254 |
| No related allowance recorded | | | | | | | | | | |
| Commercial & industrial | | 414,266 | | 471,405 | | | | 397,136 | | 6,396 |
| Commercial real estate | | 1,944,013 | | 2,394,284 | | | | 1,746,430 | | 14,139 |
| Residential real estate | | | | | | | | | | |
| 1st lien | | 3,788,965 | | 4,607,848 | | | | 3,878,829 | | 230,838 |
| Jr lien | | 130,279 | | 169,720 | | _ | | 163,750 | | 4,524 |
| Total with no related allowance | | 6,277,523 | | 7,643,257 | | - | | 6,186,145 | | 255,897 |
| Total impaired loans | \$ | 7,182,881 | \$ | 8,598,095 | \$ | 108,781 | \$ | 7,080,823 | \$ | 329,151 |

⁽¹⁾ Recorded investment in impaired loans in the table above includes accrued interest receivable and deferred net loan costs of \$32,789.

⁽²⁾ For the year ended December 31, 2020.

| | As of D | ece | ember 31, 2 | 9 | 2019 | | | | |
|--|-----------------------|-----|------------------------------|----|---------------------|-----|--------------------------------------|----|-----------------------------------|
| | ecorded estment(1) | Pı | Inpaid rincipal alance | | Related llowance | lnv | Average Recorded estment(1)(2) | Re | Interest Income cognized(2) |
| Related allowance recorded Commercial & industrial | \$ 0 | \$ | 0 | \$ | 0 | \$ | 32,466 | \$ | 0 |
| Commercial real estate Residential real estate | 0 | | 0 | | 0 | | 97,720 | | 0 |
| 1st lien | 878,439 | | 902,000 | | 103,836 | | 982,158 | | 86,039 |
| Jr lien | 6,121 | | 6,101 | | 712 | | 6,869 | | 648 |
| Total with related allowance | 884,560 | | 908,101 | | 104,548 | | 1,119,213 | | 86,687 |
| No related allowance recorded | | | | | | | | | |
| Commercial & industrial | 420,933 | | 445,509 | | | | 307,208 | | 6,396 |
| Commercial real estate Residential real estate | 1,699,772 | | 2,031,764 | | | | 1,812,836 | | 21,591 |
| 1st lien | 3,614,960 | | 4,273,884 | | | | 3,778,822 | | 212,883 |
| Jr lien | 149,972 | | 157,754 | | | | 224,938 | | 4,524 |
| Total with no related allowance | 5,885,637 | | 6,908,911 | | - | | 6,123,804 | | 245,394 |
| Total impaired loans | \$ 6,770,197 | \$ | 7,817,012 | \$ | 104,548 | \$ | 7,243,017 | \$ | 332,081 |

⁽¹⁾ Recorded investment in impaired loans in the table above includes accrued interest receivable and deferred net loan costs of \$22,051.

⁽²⁾ For the year ended December 31, 2019.

Credit Quality Grouping

In developing the ALL, management uses credit quality groupings to help evaluate trends in credit quality. The Company groups credit risk into Groups A, B and C. The manner the Company utilizes to assign risk grouping is driven by loan purpose. Commercial purpose loans are individually risk graded while the retail portion of the portfolio is generally grouped by delinquency pool.

Group A loans - Acceptable Risk – are loans that are expected to perform as agreed under their respective terms. Such loans carry a normal level of risk that does not require management attention beyond that warranted by the loan or loan relationship characteristics, such as loan size or relationship size. Group A loans include commercial purpose loans that are individually risk rated and retail loans that are rated by pool. Group A retail loans include performing consumer and residential real estate loans. Residential real estate loans are loans to individuals secured by 1-4 family homes, including first mortgages, home equity and home improvement loans. Loan balances fully secured by deposit accounts or that are fully guaranteed by the federal government are considered acceptable risk.

Group B loans - Management Involved - are loans that require greater attention than the acceptable risk loans in Group A. Characteristics of such loans may include, but are not limited to, borrowers that are experiencing negative operating trends such as reduced sales or margins, borrowers that have exposure to adverse market conditions such as increased competition or regulatory burden, or borrowers that have had unexpected or adverse changes in management. These loans have a greater likelihood of migrating to an unacceptable risk level if these characteristics are left unchecked. Group B is limited to commercial purpose loans that are individually risk rated.

Group C loans - Unacceptable Risk - are loans that have distinct shortcomings that require a greater degree of management attention. Examples of these shortcomings include a borrower's inadequate capacity to service debt, poor operating performance, or insolvency. These loans are more likely to result in repayment through collateral liquidation. Group C loans range from those that are likely to sustain some loss if the shortcomings are not corrected, to those for which loss is imminent and non-accrual treatment is warranted. Group C loans include individually rated commercial purpose loans and retail loans adversely rated in accordance with the Federal Financial Institutions Examination Council's Uniform Retail Credit Classification Policy. Group C retail loans include 1-4 family residential real estate loans and home equity loans past due 90 days or more with loan-to-value ratios greater than 60%, home equity loans 90 days or more past due where the Bank does not hold first mortgage, irrespective of loan-to-value, loans in bankruptcy where repayment is likely but not yet established, and lastly consumer loans that are 90 days or more past due.

Commercial purpose loan ratings are assigned by the commercial account officer; for larger and more complex commercial loans, the credit rating is a collaborative assignment by the lender and the credit analyst. The credit risk rating is based on the borrower's expected performance, i.e., the likelihood that the borrower will be able to service its obligations in accordance with the loan terms. Credit risk ratings are meant to measure risk versus simply record history. Assessment of expected future payment performance requires consideration of numerous factors. While past performance is part of the overall evaluation, expected performance is based on an analysis of the borrower's financial strength, and historical and projected factors such as size and financing alternatives, capacity and cash flow, balance sheet and income statement trends, the quality and timeliness of financial reporting, and the quality of the borrower's management. Other factors influencing the credit risk rating to a lesser degree include collateral coverage and control, guarantor strength and commitment, documentation, structure and covenants and industry conditions. There are uncertainties inherent in this process.

Credit risk ratings are dynamic and require updating whenever relevant information is received. Risk ratings are assessed on an ongoing basis and at various points, including at delinquency or at the time of other adverse events. For larger, more complex or adversely rated loans, risk ratings are also assessed at the time of annual or periodic review. Lenders are required to make immediate disclosure to the Senior Credit Officer of any known increase in loan risk, even if considered temporary in nature.

The risk ratings within the loan portfolio, by segment, as of the balance sheet dates were as follows:

As of December 31, 2020

| | | | | Residential | Residential | | |
|---------|----------------|----------------|---------------|----------------|---------------|--------------|----------------|
| | Commercial | Commercial | | Real Estate | Real Estate | | |
| | & Industrial | Real Estate | Municipal | 1st Lien | Jr Lien | Consumer | Total |
| | | | | | | | _ |
| Group A | \$ 156,748,590 | \$ 261,932,833 | \$ 54,807,367 | \$ 167,478,918 | \$ 37,850,056 | \$ 4,280,990 | \$ 683,098,754 |
| Group B | 998,641 | 12,784,078 | 0 | 0 | 0 | 0 | 13,782,719 |
| Group C | 3,320,270 | 5,827,639 | 0 | 3,028,345 | 297,603 | 0 | 12,473,857 |
| Total | \$ 161,067,501 | \$ 280,544,550 | \$ 54,807,367 | \$ 170,507,263 | \$ 38,147,659 | \$ 4,280,990 | \$ 709,355,330 |

As of December 31, 2019

| | Co | ommercial | Commercial | | | Residentia Real Estat | | esidential eal Estate | | | |
|---------|----|------------|----------------|----|------------|--------------------------|--------|------------------------------|----|-----------|----------------|
| | & | Industrial | Real Estate | I | Municipal | 1st Lien | | Jr Lien | С | onsumer | Total |
| | | | | | | | | | | | |
| Group A | \$ | 93,774,871 | \$ 233,702,063 | \$ | 55,817,206 | \$ 154,770, | 678 | \$ 42,725,543 | \$ | 4,390,005 | \$ 585,180,366 |
| Group B | | 3,295,223 | 4,517,811 | | 0 | | 0 | 0 | | 0 | 7,813,034 |
| Group C | | 1,860,737 | 8,062,852 | | 0 | 3,566, | 618 | 505,330 | | 0 | 13,995,537 |
| Total | \$ | 98,930,831 | \$ 246,282,726 | \$ | 55,817,206 | \$ 158,337, | 296 \$ | \$ 43,230,873 | \$ | 4,390,005 | \$ 606,988,937 |

Modifications of Loans and TDRs

A loan is classified as a TDR if, for economic or legal reasons related to a borrower's financial difficulties, the Company grants a concession to the borrower that it would not otherwise consider.

The Company is deemed to have granted such a concession if it has modified a troubled loan in any of the following ways:

- · Reduced accrued interest;
- Reduced the original contractual interest rate to a rate that is below the current market rate for the borrower;
- Converted a variable-rate loan to a fixed-rate loan;
- Extended the term of the loan beyond an insignificant delay;
- Deferred or forgiven principal in an amount greater than three months of payments; or
- Performed a refinancing and deferred or forgiven principal on the original loan.
- Capitalized protective advance to pay delinquent real estate taxes.
- · Capitalized delinguent accrued interest.

An insignificant delay or insignificant shortfall in the amount of payments typically would not require the loan to be accounted for as a TDR. However, pursuant to regulatory guidance, any payment delay longer than three months is generally not considered insignificant. Management's assessment of whether a concession has been granted also takes into account payments expected to be received from third parties, including third-party guarantors, provided that the third party has the ability to perform on the guarantee.

The Company's TDRs are principally a result of extending loan repayment terms to relieve cash flow difficulties. The Company has only, on a limited basis, reduced interest rates for borrowers below the current market rate for the borrower. The Company has not forgiven principal or reduced accrued interest within the terms of original restructurings, nor has it converted variable rate terms to fixed rate terms. However, the Company evaluates each TDR situation on its own merits and does not foreclose the granting of any particular type of concession.

The Company has adopted the TDR guidance issued by the federal banking agencies in March and April 2020 regarding the treatment of certain short-term loan modifications relating to the COVID-19 pandemic (See Note 3). Under this guidance, gualifying concessions and modifications are not considered TDRs. As of December 31, 2020, the Company had granted short term loan concessions and/or modifications within the terms of this guidance to 514 borrowers, with respect to loans having an aggregate principal amount of \$119.8 million. These loans may bear a higher risk of default in future periods.

New TDRs, by portfolio segment, for the periods presented were as follows:

Year ended December 31, 2020

| | Pre- Modification Outstanding Number of Recorded Contracts Investment | | Post- Modification Outstanding Recorded Investment | | |
|----------------------------------|---|----|--|----|---------|
| Residential real estate 1st lien | 6 | \$ | 591,826 | \$ | 687,751 |

Voor anded December 31, 2010

| Tear ended December 31, 2019 | Number of Contracts | Pre- Modification Outstanding Recorded Investment | | | Post- Modification Outstanding Recorded Investment | | |
|--|------------------------|---|-----------|----|--|--|--|
| Commercial & industrial | 6 | \$ | 371,358 | \$ | 372,259 | | |
| Commercial real estate Residential real estate | 1 | | 19,266 | | 21,628 | | |
| 1st lien | 6 | | 755,476 | | 798,800 | | |
| Jr lien | 1 | | 55,557 | | 57,415 | | |
| | 14 | \$ | 1,201,657 | \$ | 1,250,102 | | |

The TDRs for which there was a payment default during the twelve month periods presented were as follows:

Year ended December 31, 2020

| | Number of Contracts | | ecorded /estment |
|------------------------------------|------------------------|----|---------------------|
| Residential real estate - 1st lien | 1 | \$ | 165,168 |

Year ended December 31, 2019

| | Contracts | Investment | | |
|------------------------------------|-----------|------------|---------|--|
| Commercial & industrial | 2 | \$ | 27,818 | |
| Residential real estate - 1st lien | 1 | | 227,907 | |
| Residential real estate - Jr lien | 1 | | 55,010 | |
| | 4 | \$ | 310,735 | |

TDRs are treated as other impaired loans and carry individual specific reserves with respect to the calculation of the ALL. These loans are categorized as non-performing, may be past due, and are generally adversely risk rated. The TDRs that have defaulted under their restructured terms are generally in collection status and their reserve is typically calculated using the fair value of collateral method.

The specific allowances related to TDRs as of the balance sheet dates presented were as follows:

| | 2020 2019 | | |
|--------------------|---------------|----|---------|
| Specific Allowance | \$ 108,781 | \$ | 104,548 |

As of the balance sheet dates, the Company evaluates whether it is contractually committed to lend additional funds to debtors with impaired, non-accrual or modified loans. The Company is contractually committed to lend under one SBA guaranteed line of credit to a borrower whose lending relationship was previously restructured.

Note 6. Loan Servicing

Mortgage loans serviced for others are not included in the accompanying consolidated balance sheets. The unpaid principal balances of mortgage loans serviced for others were \$164,610,868 and \$167,673,467 at December 31, 2020 and 2019, respectively. Net gain realized on the sale of loans was \$1,027,175 and \$290,116 for the years ended December 31, 2020 and 2019, respectively.

The following table summarizes changes in MSRs for the years ended December 31,

| | 2020 | 2019 |
|-------------------------------|---------------|-----------------|
| Balance at beginning of year | \$ 939,577 | \$ 1,004,948 |
| MSRs capitalized | 292,654 | 114,580 |
| MSRs amortized | (256,435) | (179,951) |
| Change in valuation allowance | (53,650) | 0 |
| Balance at end of year | \$ 922,146 | \$ 939,577 |

Note 7. Bank Premises and Equipment

The major classes of bank premises and equipment and accumulated depreciation and amortization at December 31 were as follows:

| | 2020 | 2019 |
|--|------------------|------------------|
| Buildings and improvements | \$ 10,421,580 | \$ 10,575,514 |
| Land and land improvements | 2,663,549 | 2,650,671 |
| Furniture and equipment | 5,307,533 | 6,848,263 |
| Leasehold improvements | 824,605 | 1,161,073 |
| Finance lease | 588,347 | 588,347 |
| Operating leases | 1,417,859 | 1,490,779 |
| Other prepaid assets | 181,627 | 159,914 |
| | 21,405,100 | 23,474,561 |
| Less accumulated depreciation and amortization | (11,195,231) | (12,515,158) |
| Net bank premises and equipment | \$ 10,209,869 | \$ 10,959,403 |

Note 8. Leases

The Company adopted ASU No. 2016-02 (Leases) on January 1, 2019 with no required adjustment to prior periods presented or cumulative-effect adjustment to retained earnings. The Company has operating and finance leases for some of its bank premises, with remaining lease terms of one year to seven years. Some of the operating leases have options to renew, which are reflected in the seven years. The Company's operating lease right-of-use assets and finance lease assets are included in "Bank premises and equipment, net" in the consolidated balance sheet and operating lease liabilities and finance lease liabilities are included in other liabilities in the consolidated balance sheet.

The components of lease expense for the periods presented were as follows:

| Years Ended December 31, | 2020 | 2019 | | |
|---|-----------------------|------|------------------|--|
| Operating lease cost | \$ 259,954 | \$ | 255,475 | |
| Finance lease cost: | | • | =0.00= | |
| Amortization of right-of-use assets Interest on lease liabilities | \$ 38,667 5,396 | \$ | 70,667 16,705 | |
| Variable rent expense | 33,940 | | 33,940 | |
| Total finance lease cost | \$ 78,003 | \$ | 121,312 | |

Total rental expense not associated with operating lease costs above amounted to \$15,872 and \$16,601 for the years ended December 31, 2020 and 2019, respectively.

Supplemental information related to leases as of the balance sheet dates was as follows:

| December 31, | 2020 | 2019 | | |
|--|----------------------------|------|------------------------|--|
| Operating Leases | | | | |
| Operating lease right-of-use assets | \$ 1,048,686 | \$ | 1,254,384 | |
| Operating lease liabilities | \$ 1,060,391 | \$ | 1,263,173 | |
| Finance Leases | | | | |
| Finance lease right-of-use assets | \$ 85,680 | \$ | 124,347 | |
| Finance lease liabilities | \$ 38,159 | \$ | 99,823 | |
| | | | | |
| December 31, | 2020 | | 2019 | |
| | 2020 | | 2019 | |
| December 31, Weighted Average Remaining Lease Term Operating Leases | 2020 4.0 Years | | 2019 4.4 Years | |
| Weighted Average Remaining Lease Term | | | | |
| Weighted Average Remaining Lease Term Operating Leases | 4.0 Years 0.5 Years | | 4.4 Years 1.5 Years | |
| Weighted Average Remaining Lease Term Operating Leases Finance Leases | 4.0 Years | | 4.4 Years | |
| Weighted Average Remaining Lease Term Operating Leases Finance Leases Weighted Average Discount Rate | 4.0 Years 0.5 Years | | 4.4 Years 1.5 Years | |

Operating lease obligations

The Company is obligated under non-cancelable operating leases for bank premises expiring in various years through 2026, with options to renew. Minimum future rental payments for these leases with original terms in excess of one year as of December 31, 2020 for each of the next five years and in aggregate are:

| 2021 | \$ 210, | ,350 |
|--------------------|----------|------|
| 2022 | 216 | ,180 |
| 2023 | 223. | ,432 |
| 2024 | 199, | ,648 |
| 2025 | 154, | ,659 |
| Subsequent to 2025 | 99, | ,165 |
| Total | \$ 1,103 | ,434 |

Finance lease obligations

The following is a schedule by years of future minimum lease payments under capital leases, together with the present value of the net minimum lease payments as of December 31, 2020:

| 2021 | \$ 39,119 |
|---|--------------|
| Less amount representing interest | (960) |
| Present value of net minimum lease payments | \$ 38,159 |

A reconciliation of the undiscounted cash flows in the maturity analysis above and the lease liability recognized in the consolidated balance sheet as of December 31, 2020, is shown below:

| | Оре | Finance Leases | | |
|---|-----|-----------------------|----|-----------------|
| Undiscounted cash flows Discount effect of cash flows | \$ | 1,103,434 (43.043) | \$ | 39,119 (960) |
| Lease liabilities | \$ | 1,060,391 | \$ | 38,159 |

Note 9. Goodwill

As a result of the acquisition of LyndonBank on December 31, 2007, the Company recorded goodwill amounting to \$11,574,269. The goodwill is not amortizable and is not deductible for tax purposes. Management evaluated goodwill for impairment at December 31, 2020 and 2019 and concluded that no impairment existed as of such dates.

Note 10. Other Investments

The Company purchases, from time to time, interests in various limited partnerships established to acquire, own and rent residential housing for low and moderate income residents of northeastern and central Vermont. The tax credits from these investments were \$433,970 and \$415,099 for the years ended December 31, 2020 and 2019, respectively. Expenses related to amortization of the investments in the limited partnerships are recognized as a component of income tax expense, and were \$336,686 and \$312,106 for 2020 and 2019, respectively. The carrying values of the limited partnership investments were \$2,425,721 and \$2,762,406 at December 31, 2020 and 2019, respectively, and are included in Other assets.

The Bank has a one-third ownership interest in a non-depository trust company, CFSG, based in Newport, Vermont, which is held indirectly through CFS Partners, a Vermont LLC that owns 100% of the LLC equity interests of CFSG. The Bank accounts for its investment in CFS Partners under the equity method of accounting. The Company's investment in CFS Partners, included in Other assets, amounted to \$4,220,418 and \$3,535,527 as of December 31, 2020 and 2019, respectively. The Company recognized income of \$684,891 and \$588,696 for 2020 and 2019, respectively, through CFS Partners from the operations of CFSG.

Note 11. Deposits

The following is a maturity distribution of time deposits at December 31, 2020:

| 2021 | \$ 74,922,873 |
|-------|-----------------------|
| 2022 | 16,406,502 |
| 2023 | 7,116,526 |
| 2024 | 11,344,797 |
| 2025 | 3,541,263 |
| Total | <u>\$ 113,331,961</u> |

Total deposits in excess of the FDIC insurance level amounted to \$268,444,165 as of December 31, 2020.

Note 12. Borrowed Funds

Outstanding advances for the Company as of the balance sheet dates presented were as follows:

| | 2020 | | 2019 |
|---|------|-----------|-----------------|
| Long-Term Advances(1) | | | _ |
| FHLBB term advance, 0.00%, due January 07, 2021 | \$ | 150,000 | \$ 0 |
| FHLBB term advance, 0.00%, due February 26, 2021 | | 350,000 | 350,000 |
| FHLBB term advance, 0.00%, due November 22, 2021 | | 1,000,000 | 1,000,000 |
| FHLBB term advance, 0.00%, due September 22, 2023 | | 200,000 | 200,000 |
| FHLBB term advance, 0.00%, due November 12, 2025 | | 300,000 | 300,000 |
| FHLBB term advance, 0.00%, due November 13, 2028 | | 800,000 | 800,000 |
| | \$ | 2,800,000 | \$ 2,650,000 |

(1) The FHLBB is providing a subsidy, funded by the FHLBB's earnings, to write down interest rates to zero percent on JNE advances that finance qualifying loans to small businesses. JNE advances must support small business in New England that create and/or retain jobs, or otherwise contribute to overall economic development activities.

Borrowings from the FHLBB are secured by a blanket lien on qualified collateral consisting primarily of loans with first mortgages secured by 1-4 family residential properties, as well as certain qualifying CRE loans. Qualified collateral for these borrowings totaled \$132,667,958 and \$135,672,471 as of December 31, 2020 and 2019, respectively, and the Company's gross potential borrowing capacity under this arrangement was \$93,052,713 and \$97,358,249, respectively, before reduction for outstanding advances and collateral pledges.

Under a separate agreement with the FHLBB, the Company has the authority to collateralize public unit deposits, up to its available borrowing capacity, with letters of credit issued by the FHLBB. At December 31, 2020, \$23,475,000 in FHLBB letters of credit was utilized as collateral for these deposits compared to \$14,425,000 at December 31, 2019. Total fees paid by the Company in connection with issuance of these letters of credit were \$46,748 for 2020 and \$41,069 for 2019.

The Company also maintained a \$500,000 IDEAL Way Line of Credit with the FHLBB at December 31, 2020 and 2019, with no outstanding advances under this line at either year-end date. Interest on these borrowings is at a rate determined daily by the FHLBB and payable monthly.

The Company also has a line of credit with the FRBB, which is intended to be used as a contingency funding source. For this BIC arrangement, the Company pledged eligible commercial and industrial loans, CRE loans not pledged to FHLBB and home equity loans, resulting in an available line of \$50,378,933 and \$56,896,877 as of December 31, 2020 and 2019, respectively. Credit advances in the FRBB lending program are overnight advances with interest chargeable at the primary credit rate (generally referred to as the discount rate), which was 25 basis points as of December 31, 2020. As of December 31, 2020 and 2019, the Company had no outstanding advances against this line.

The Company has unsecured lines of credit with three correspondent banks, with aggregate available borrowing capacity totaling \$25,500,000 at December 31, 2020 and 2019. The Company had no outstanding advances against these lines for the periods presented.

Note 13. Junior Subordinated Debentures

As of December 31, 2020 and 2019, the Company had outstanding \$12,887,000 principal amount of Junior Subordinated Debentures due in 2037 (the Debentures). The Debentures bear a floating rate equal to the 3-month LIBOR plus 2.85%. During 2020, the floating rate averaged 3.65% per quarter compared to an average rate of 5.33% per quarter for 2019. The Debentures mature on December 15, 2037 and are subordinated and junior in right of payment to all senior indebtedness of the Company, as defined in the Indenture dated as of October 31, 2007 between the Company and Wilmington Trust Company, as Trustee. The Debentures first became redeemable, in whole or in part, by the Company on December 15, 2012. Interest paid on the Debentures for 2020 and 2019 was \$476,666 and \$694,573, respectively, and is deductible for tax purposes.

The Debentures were issued and sold to CMTV Statutory Trust I (the Trust). The Trust is a special purpose trust funded by a capital contribution of \$387,000 from the Company, in exchange for 100% of the Trust's common equity. The Trust was formed for the purpose of issuing corporation-obligated mandatorily redeemable Capital Securities (Capital Securities) in the principal amount of \$12.5 million to third-party investors and using the proceeds from the sale of such Capital Securities and the Company's initial capital contribution to purchase the Debentures. The Debentures are the sole asset of the Trust. Distributions on the Capital Securities issued by the Trust are payable quarterly at a rate per annum equal to the interest rate being earned by the Trust on the Debentures. The Capital Securities are subject to mandatory redemption, in whole or in part, upon repayment of the Debentures. The Company has entered into an agreement which, taken collectively, fully and unconditionally guarantees the payments on the Capital Securities, subject to the terms of the guarantee.

The Debentures are currently includable in the Company's Tier 1 capital up to 25% of core capital elements (see Note 23).

Note 14. Repurchase Agreements

Securities sold under agreements to repurchase mature daily and consisted of the following:

| As of or for the year ended | | | | |
|--------------------------------|----|------------|------|------------|
| December 31, | | | 2019 | |
| Period end balance | \$ | 38,727,312 | \$ | 33,189,848 |
| Average balance | | 29,687,950 | | 33,545,527 |
| Highest month-end balance | | 38,727,312 | | 38,868,833 |
| Weighted average interest rate | | 0.86% | | 0.89% |
| Pledged investment (1) | | | | |
| Amortized cost | | 59,546,509 | | 45,637,025 |
| Fair value | | 60,705,178 | | 45,966,750 |

(1) U.S. GSE securities, Agency MBS, ABS and OAS, and CDs were pledged as collateral for the periods presented.

Note 15. Income Taxes

The Company prepares its income tax return on a consolidated basis. Income taxes are allocated to members of the consolidated group based on taxable income.

The components of the Provision for income taxes for the years ended December 31 were as follows:

| | 2020 | 2019 |
|------------------------------|-----------------|-----------------|
| | | |
| Currently paid or payable | \$ 2,518,516 | \$ 1,693,624 |
| Deferred (benefit) expense | (270,427) | 96,236 |
| Total income tax expense (1) | \$ 2,248,089 | \$ 1,789,860 |

(1) Due to an increase of loan activity in 2019 in the state of New Hampshire, the Company is now subject to sales tax nexus on the income generated from this loan activity. Estimated tax payments of \$3,000 and \$10,000 was made to the state of New Hampshire during 2020 and 2019, respectively, in anticipation of tax due for the respective tax years.

Total income tax expense differed from the amounts computed at the statutory federal income tax rate of 21% primarily due to the following for the years ended December 31:

| | 2020 | 2019 |
|--|-----------------|-----------------|
| Computed expense at statutory rates | \$ 2,731,384 | \$ 2,236,904 |
| Tax exempt interest and BOLI | (309, 102) | (306,073) |
| Disallowed interest | 12,917 | 15,798 |
| Partnership rehabilitation and tax credits | (433,970) | (415,099) |
| Low income housing investment amortization expense | 265,982 | 246,564 |
| Other | (19,122) | 11,766 |
| | \$ 2,248,089 | \$ 1,789,860 |

The deferred income tax (benefit) expense consisted of the following items for the years ended December 31:

| | 2020 | 2019 |
|--|-----------------|---------------|
| Depreciation | \$ 10,368 | \$ 126,734 |
| Mortgage servicing rights | (3,661) | (13,728) |
| Deferred compensation | 3,722 | 3,701 |
| Bad debts | (269,219) | (68,029) |
| Limited partnership amortization | (39,430) | 60,588 |
| Investment in CFSG Partners | 13,408 | (3,323) |
| Loan fair value | 0 | (6,171) |
| Prepaid expenses | 11,072 | (10,741) |
| Other | 3,313 | 7,205 |
| Change in deferred tax (benefit) expense | \$ (270,427) | \$ 96,236 |

Listed below are the significant components of the net deferred tax asset at December 31:

| | 2020 | | 2019 |
|---|-----------------|------------------|-----------|
| Components of the deferred tax asset: | | | |
| Bad debts | \$ 1,513,782 | \$ | 1,244,563 |
| Deferred compensation | 9,176 | | 12,898 |
| Contingent liability - MPF program | 17,838 | | 17,838 |
| Finance lease | 7,101 | | 11,930 |
| Other | 20,814 | | 16,346 |
| Total deferred tax asset | 1,568,711 | | 1,303,575 |
| Components of the deferred tax liability: | | | |
| Depreciation | 394,564 | | 384,197 |
| Limited partnerships | 37,565 | | 76,995 |
| Mortgage servicing rights | 193,650 | | 197,311 |
| Unrealized gain on debt securities AFS | 243,321 | | 69,242 |
| Investment in CFS Partners | 84,462 | | 71,054 |
| Operating lease | 3,178 | | 226 |
| Prepaid expenses | 79,810 | | 68,738 |
| Total deferred tax liability | 1,036,550 | , and the second | 867,763 |
| Net deferred tax asset | \$ 532,161 | \$ | 435,812 |

US GAAP provides for the recognition and measurement of deductible temporary differences (including general valuation allowances) to the extent that it is more likely than not that the deferred tax asset will be realized.

The net deferred tax asset is included in Other assets in the consolidated balance sheets.

ASC Topic 740, Income Taxes, defines the criteria that an individual tax position must satisfy for some or all of the benefits of that position to be recognized in a company's financial statements. Topic 740 prescribes a recognition threshold of more-likely-than-not, and a measurement attribute for all tax positions taken or expected to be taken on a tax return, in order for those tax positions to be recognized in the consolidated financial statements. The Company has adopted these provisions and there was no material effect on the consolidated financial statements. The Company is currently open to audit under the statute of limitations by the IRS for the years ended December 31, 2017 through 2019. The 2020 tax return has not yet been filed.

Note 16. 401(k) and Profit-Sharing Plan

The Company has a defined contribution plan covering all employees who meet certain age and service requirements. The pension expense was \$648,405 and \$624,000 for 2020 and 2019, respectively. These amounts represent discretionary matching contributions of a portion of the voluntary employee salary deferrals under the 401(k) plan and discretionary profit-sharing contributions under the plan.

Note 17. Deferred Compensation and Supplemental Employee Retirement Plans

The Company maintains a directors' deferred compensation plan and, prior to 2005, maintained a retirement plan for its directors. Participants are general unsecured creditors of the Company with respect to these benefits. The benefits accrued under these plans were \$43,694 and \$61,421 at December 31, 2020 and 2019, respectively. Expenses associated with these plans were \$274 and \$376 for the years ended December 31, 2020 and 2019, respectively.

Note 18. Financial Instruments with Off-Balance-Sheet Risk

The Company is a party to financial instruments with off-balance-sheet risk in the normal course of business to meet the financing needs of its customers and to reduce its own exposure to fluctuations in interest rates. These financial instruments include commitments to extend credit, standby letters of credit and financial guarantees, commitments to sell loans and risk-sharing commitments on certain sold loans. Such instruments involve, to varying degrees, elements of credit and interest rate risk in excess of the amount recognized in the balance sheet. The contract or notional amounts of those instruments reflect the maximum extent of involvement the Company has in particular classes of financial instruments.

The Company's maximum exposure to credit loss in the event of nonperformance by the other party to the financial instrument for commitments to extend credit and standby letters of credit and financial guarantees written is represented by the contractual notional amount of those instruments. The Company applies the same credit policies and underwriting criteria in making commitments and conditional obligations as it does for on-balance-sheet instruments.

The Company generally requires collateral or other security to support financial instruments with credit risk. At December 31, the following off-balance-sheet financial instruments representing credit risk were outstanding:

| | Contract or Notional Amount | | | | | |
|--|--|----|------------|--|--|--|
| | 2020 | | 2019 | | | |
| Unused portions of home equity lines of credit | \$ 35,217,177 | \$ | 32,784,105 | | | |
| Residential and commercial construction lines of credit | 14,843,617 | | 12,364,436 | | | |
| Commercial real estate commitments | 32,888,666 | | 24,377,588 | | | |
| Commercial and industrial commitments | 57,848,075 | | 47,659,341 | | | |
| Other commitments to extend credit | 42,140,295 | | 64,469,012 | | | |
| Standby letters of credit and commercial letters of credit | 1,585,000 | | 1,375,500 | | | |
| Recourse on sale of credit card portfolio | 327,855 | | 254,430 | | | |
| MPF credit enhancement obligation, net (See Note 19) | 552,158 | | 552,158 | | | |

Commitments to extend credit are agreements to lend to a customer as long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates or other termination clauses and may require payment of a fee. Since many of the commitments are expected to expire without being drawn upon, the total commitment amounts do not necessarily represent future funding requirements. At December 31, 2020 and 2019, the Company had binding loan commitments to sell residential mortgages at fixed rates totaling \$1,280,400 and \$1,643,200, respectively. The recourse provision under the terms of the sale of the Company's credit card portfolio in 2007 is based on total lines, not balances outstanding. Based on historical losses, the Company does not expect any significant losses from this commitment.

The Company evaluates each customer's credit-worthiness on a case-by-case basis. The amount of collateral obtained if deemed necessary by the Company upon extension of credit, or a commitment to extend credit, is based on management's credit evaluation of the counter-party. Collateral or other security held varies but may include real estate, accounts receivable, inventory, property, plant and equipment, and income-producing commercial properties.

Standby letters of credit and financial guarantees written are conditional commitments issued by the Company to guarantee the performance of a customer to a third party. Those guarantees are primarily issued to support private borrowing arrangements. The credit risk involved in issuing letters of credit or providing reimbursement guarantees for the benefit of the Company's commercial customers is essentially the same as that involved in extending loans to customers. The fair value of standby letters of credit and reimbursement guarantees on letters of credit has not been included in the balance sheets as the fair value is immaterial.

In connection with its 2007 trust preferred securities financing, the Company guaranteed the payment obligations under the \$12,500,000 of capital securities of its subsidiary, the Trust. The source of funds for payments by the Trust on its capital trust securities is payments made by the Company on its debentures issued to the Trust. The Company's obligation under those debentures is fully reflected in the Company's consolidated balance sheet, in the gross amount of \$12,887,000 as of the dates presented, of which \$12,500,000 represents external financing through the issuance to investors of capital securities by the Trust (see Note 13).

Note 19. Contingent Liability

The Company sells first lien 1-4 family residential mortgage loans under the MPF program with the FHLBB. Under this program the Company shares in the credit risk of each mortgage loan, while receiving fee income in return. The Company is responsible for a CEO based on the credit quality of these loans. FHLBB funds a FLA based on the Company's outstanding MPF mortgage balances. This creates a laddered approach to sharing in any losses. In the event of default, homeowner's equity and private mortgage insurance, if any, are the first sources of repayment; the FHLBB's FLA funds are then utilized, followed by the participant's CEO, with the balance of losses absorbed by FHLBB. These loans must meet specific underwriting standards of the FHLBB. As of December 31, 2020 and 2019, the Company had \$28,137,890 and \$33,990,463, respectively, in loans sold through the MPF program and on which the Company had a CEO. As of December 31, 2020 and 2019, the notional amount of the maximum CEO related to this program was \$637,102, and the accrued contingent liability for this CEO was \$84,944. The contingent liability is calculated by management based on the methodology used in calculating the ALL, adjusted to reflect the risk sharing arrangements with the FHLBB.

Note 20. Legal Proceedings

In the normal course of business, the Company is involved in various claims and legal proceedings. In the opinion of the Company's management, any liabilities resulting from such proceedings are not expected to be material to the Company's consolidated financial condition or results of operations.

Note 21. Transactions with Related Parties

Aggregate loan transactions of the Company with directors, principal officers, their immediate families and affiliated companies in which they are principal owners (commonly referred to as related parties) as of December 31 were as follows:

| | 2020 | | | 2019 | | |
|--|------|-------------|----|-------------|--|--|
| | | | | | | |
| Balance, beginning of year | \$ | 9,127,542 | \$ | 6,730,842 | | |
| Loans - new Directors | | 9,769,951 | | 0 | | |
| New loans to existing Principal Officers/Directors | | 3,330,226 | | 4,491,524 | | |
| Repayment | | (5,453,184) | | (2,094,824) | | |
| Balance, end of year | \$ | 16,774,535 | \$ | 9,127,542 | | |

Total funds of related parties on deposit with the Company were \$14,251,646 and \$8,942,886 at December 31, 2020 and 2019, respectively.

The Company utilizes the services of CFSG as an investment advisor for the Company's 401(k) plan. The Human Resources committee of the Board of Directors is the Trustee of the plan, and CFSG provides investment advice for the plan. CFSG also acts as custodian of the retirement funds and makes investments on behalf of the plan and its participants. The Company pays monthly management fees to CFSG for its services to the 401(k) plan amounting to \$48,780 and \$57,209, respectively, for the years ended December 31, 2020 and 2019.

Note 22. Restrictions on Cash and Due From Banks

In the ordinary course of business, the Company may, from time to time, maintain amounts due from correspondent banks that exceed federally insured limits. However, no losses have occurred in these accounts and the Company believes it is not exposed to any significant risk with respect to such accounts. The Company was required to maintain contracted balances with a correspondent bank of \$30,000 at December 31, 2020 and 2019.

Note 23. Regulatory Capital Requirements

The Company (on a consolidated basis) and the Bank are subject to various regulatory capital requirements administered by the federal banking agencies. Failure to meet minimum capital requirements can initiate certain mandatory - and possibly additional discretionary - actions by regulators that, if undertaken, could have a direct material effect on the Company's and the Bank's financial statements. Under capital adequacy guidelines and the regulatory framework for prompt corrective action, the Company and the Bank must meet specific capital guidelines that involve quantitative measures of their assets, liabilities, and certain off-balance-sheet items, as calculated under regulatory accounting practices. Capital amounts and classifications are also subject to qualitative judgments by the regulators about components, risk weightings, and other factors. Additional prompt corrective action capital requirements are applicable to banks, but not to bank holding companies.

Under current banking rules governing required regulatory capital, the Company and the Bank are required to maintain minimum amounts and ratios (set forth in the table on the following page) of Common equity tier 1, Tier 1 and Total capital (as defined in the regulations) to risk-weighted assets (as defined), and of Tier 1 capital (as defined) to average assets (as defined). The Company's non-cumulative Series A preferred stock (\$1.5 million liquidation preference in 2020 and 2019) is includable without limitation in its Common equity tier 1 and Tier 1 capital. The Company is allowed to include in Common equity tier 1 and Tier 1 capital an amount of trust preferred securities equal to no more than 25% of the sum of all core capital elements, which is generally defined as shareholders' equity, less certain intangibles, including goodwill, net of any related deferred income tax liability, with the balance includable in Tier 2 capital. Management believes that, as of December 31, 2020, the Company and the Bank met all capital adequacy requirements to which they were subject.

Under the 2018 Regulatory Relief Act, these capital requirements have been simplified for qualifying community banks and bank holding companies. In September 2019, the OCC and the other federal bank regulators approved a final joint rule that permits a qualifying community banking organization to opt in to a simplified regulatory capital framework. A qualifying institution that elects to utilize the simplified framework must maintain a CBLR in excess of 9%, and will thereby be deemed to have satisfied the generally applicable risk-based and other leverage capital requirements and (if applicable) the FDIC's prompt corrective action framework. In order to utilize the CBLR framework, in addition to maintaining a CBLR of over 9%, a community banking organization must have less than \$10 billion in total consolidated assets and must meet certain other criteria such as limitations on the amount of off-balance sheet exposures and on trading assets and liabilities. The CBLR is calculated by dividing tangible equity capital by average total consolidated assets. The final rule became effective on January 1, 2020 for capital calculations as of March 31, 2020 and thereafter.

Beginning in 2016, an additional capital conservation buffer was added to the minimum requirements for capital adequacy purposes, subject to a three year phase-in period. The capital conservation buffer was fully phased-in on January 1, 2019 at 2.5% of risk-weighted assets. A banking organization with a conservation buffer of less than 2.5% is subject to limitations on capital distributions, including dividend payments and certain discretionary bonus payments to executive officers. The Company and the Bank were fully compliant as of the periods presented in the table below.

Pursuant to the CARES Act, the federal banking agencies adopted an interim rule temporarily lowering the CBLR benchmark to in excess of 8%, rather than 9%, with a phased increase of the CBLR back to the 9% level by the end of 2021. The Company and Bank continued to qualify to utilize the CBLR framework as of December 31, 2020, but have not elected to do so.

As of December 31, 2020, the Bank was considered well capitalized under the regulatory capital framework for Prompt Corrective Action and the Company exceeded currently applicable consolidated regulatory guidelines for capital adequacy. While we believe that the Company has sufficient capital to withstand an extended economic downturn in the wake of the COVID-19 pandemic, our regulatory capital ratios could be adversely impacted by future credit losses and other operational impacts related to COVID-19.

The following table shows the regulatory capital ratios for the Company and the Bank as of December 31:

| | Actu | al | Minimu For Cap Adequa Purpose | ital icy | Minimum For Capital Adequacy Purposes with Conservation | | | Adequacy Purposes with Conservation | | | P | Minimu To Be V apitalized rompt Cou tion Provi | Vell I Under rrective |
|--|--------------|--------|--|-------------|---|---------|--------|-------------------------------------|--------|--------|---|--|-----------------------------|
| | Amount | Ratio | Amount | Ratio | | Amount | Ratio | | Amount | Ratio | | | |
| | | | (D | ollars in T | hοι | ısands) | | | | | | | |
| December 31, 2020 | | | | | | | | | | | | | |
| Common equity tier 1 capital | | | | | | | | | | | | | |
| (to risk-weighted assets) | | | | | | | | | | | | | |
| Company | \$ 77,594 | 14.15% | \$ 24,680 | 4.50% | \$ | 38,391 | 7.00% | | N/A | N/A | | | |
| Bank | \$ 77,017 | 14.06% | \$ 24,654 | 4.50% | \$ | 38,351 | 7.00% | \$ | 35,611 | 6.50% | | | |
| Tier 1 capital (to risk-weighted assets) | | | | | | | | | | | | | |
| Company | \$ 77,594 | 14.15% | \$ 32,907 | 6.00% | \$ | 46,618 | 8.50% | | N/A | N/A | | | |
| Bank | \$ 77,017 | 14.06% | \$ 32,872 | 6.00% | \$ | 46,569 | 8.50% | \$ | 43,829 | 8.00% | | | |
| Total capital (to risk-weighted assets) | | | | | | | | | | | | | |
| Company | \$ 84,455 | 15.40% | \$ 43,876 | 8.00% | \$ | 57,587 | 10.50% | | N/A | N/A | | | |
| Bank | \$ 83,871 | 15.31% | \$ 43,829 | 8.00% | \$ | 57,526 | 10.50% | \$ | 54,787 | 10.00% | | | |
| Tier 1 capital (to average assets) | | | | | | | | | | | | | |
| Company | \$ 77,594 | 8.80% | \$ 35,273 | 4.00% | | N/A | N/A | | N/A | N/A | | | |
| Bank | \$ 77,017 | 8.74% | \$ 35,252 | 4.00% | | N/A | N/A | \$ | 44,065 | 5.00% | | | |
| December 31, 2019: | | | | | | | | | | | | | |
| Common equity tier 1 capital | | | | | | | | | | | | | |
| (to risk-weighted assets) | | | | | | | | | | | | | |
| Company | \$ 69,947 | 13.48% | \$ 23,352 | 4.50% | \$ | 36,325 | 7.00% | | N/A | N/A | | | |
| Bank | \$ 69,330 | 13.38% | \$ 23,325 | 4.50% | \$ | 36,283 | 7.00% | \$ | 33,691 | 6.50% | | | |
| Tier 1 capital (to risk-weighted assets) | | | | | | | | | | | | | |
| Company | \$ 69,947 | 13.48% | \$ 31,135 | 6.00% | \$ | 44,108 | 8.50% | | N/A | N/A | | | |
| Bank | \$ 69,330 | 13.38% | \$ 31,099 | 6.00% | \$ | 44,057 | 8.50% | \$ | 41,466 | 8.00% | | | |
| Total capital (to risk-weighted assets) | | | | | | | | | | | | | |
| Company | \$ 75,943 | 14.63% | \$ 41,514 | 8.00% | \$ | 54,487 | 10.50% | | N/A | N/A | | | |
| Bank Tier 1 capital (to average assets) | \$ 75,326 | 14.53% | \$ 41,466 | 8.00% | \$ | 54,424 | 10.50% | \$ | 51,832 | 10.00% | | | |
| Company | \$ 69,947 | 9.57% | \$ 29,223 | 4.00% | | N/A | N/A | | N/A | N/A | | | |
| Bank | \$ 69,330 | 9.50% | \$ 29,201 | 4.00% | | N/A | N/A | \$ | 36,501 | 5.00% | | | |

⁽¹⁾ Conservation Buffer is calculated based on risk-weighted assets and does not apply to calculations of average assets.

⁽²⁾ Applicable to banks, but not bank holding companies.

The Company's ability to pay dividends to its shareholders is largely dependent on the Bank's ability to pay dividends to the Company. The Bank is restricted by law as to the amount of dividends that can be paid. Dividends declared by national banks that exceed net income for the current and preceding two years must be approved by the Bank's primary banking regulator, the Office of the Comptroller of the Currency. Regardless of formal regulatory restrictions, the Bank may not pay dividends that would result in its capital levels being reduced below the minimum requirements shown above.

Note 24. Fair Value

Certain assets and liabilities are recorded at fair value to provide additional insight into the Company's quality of earnings. The fair values of some of these assets and liabilities are measured on a recurring basis while others are measured on a non-recurring basis, with the determination based upon applicable existing accounting pronouncements. For example, securities available-for-sale are recorded at fair value on a recurring basis. Other assets, such as MSRs, loans held-for-sale, impaired loans, and OREO are recorded at fair value on a non-recurring basis using the lower of cost or market methodology to determine impairment of individual assets. The Company groups assets and liabilities which are recorded at fair value in three levels, based on the markets in which the assets and liabilities are traded and the reliability of the assumptions used to determine fair value. The level within the fair value hierarchy is based on the lowest level of input that is significant to the fair value measurement (with Level 1 considered highest and Level 3 considered lowest). A brief description of each level follows.

- Level 1 Quoted prices in active markets for identical assets or liabilities. Level 1 assets and liabilities include debt and equity securities and derivative contracts that are traded in an active exchange market, as well as U.S. Treasury, other U.S. Government debt securities that are highly liquid and are actively traded in over-the-counter markets.
- Level 2 Observable inputs other than Level 1 prices such as quoted prices for similar assets and liabilities; quoted prices in markets that are not active; or other inputs that are observable or can be corroborated by observable market data for substantially the full term of the assets or liabilities. Level 2 assets and liabilities include debt securities with quoted prices that are traded less frequently than exchange-traded instruments and derivative contracts whose value is determined using a pricing model with inputs that are observable in the market or can be derived principally from or corroborated by observable market data. This category generally includes MSRs, collateral-dependent impaired loans and OREO.
- Level 3 Unobservable inputs that are supported by little or no market activity and that are significant to the fair value of the assets or liabilities. Level 3 assets and liabilities include financial instruments whose value is determined using pricing models, discounted cash flow methodologies, or similar techniques, as well as instruments for which the determination of fair value requires significant management judgment or estimation.

The following methods and assumptions were used by the Company in estimating its fair value measurements:

Debt Securities AFS: Fair value measurement is based upon quoted prices for similar assets, if available. If quoted prices are not available, fair values are measured using matrix pricing models, or other model-based valuation techniques requiring observable inputs other than quoted prices such as yield curves, prepayment speeds and default rates. Level 1 securities would include U.S. Treasury securities that are traded by dealers or brokers in active over-the-counter markets. Level 2 securities include federal agency securities.

Impaired loans: Impaired loans are reported based on one of three measures: the present value of expected future cash flows discounted at the loan's effective interest rate; the loan's observable market price; or the fair value of the collateral if the loan is collateral dependent. If the fair value is less than an impaired loan's recorded investment, an impairment loss is recognized as part of the ALL. Accordingly, certain impaired loans may be subject to measurement at fair value on a non-recurring basis. Management has estimated the fair values of collateral-dependent loans using Level 2 inputs, such as the fair value of collateral based on independent third-party appraisals.

Loans held-for-sale: The fair value of loans held-for-sale is based upon an actual purchase and sale agreement between the Company and an independent market participant. The sale is executed within a reasonable period following quarter end at the stated fair value.

MSRs: MSRs represent the value associated with servicing residential mortgage loans. Servicing assets and servicing liabilities are reported using the amortization method and compared to fair value for impairment. In evaluating the carrying values of MSRs, the Company obtains third party valuations based on loan level data including note rate, and the type and term of the underlying loans. The Company classifies MSRs as non-recurring Level 2.

OREO: Real estate acquired through or in lieu of foreclosure and bank properties no longer used as bank premises are initially recorded at fair value. The fair value of OREO is based on property appraisals and an analysis of similar properties currently available. The Company records OREO as non-recurring Level 2.

Assets Recorded at Fair Value on a Recurring Basis

Assets measured at fair value on a recurring basis and reflected in the consolidated balance sheets at December 31, segregated by fair value hierarchy, are summarized below:

| Level 2 | | 2020 | 2019 |
|---------------------------|----|------------|------------------|
| Assets: (market approach) | - | | _ |
| U.S. GSE debt securities | \$ | 8,169,831 | \$ 18,061,620 |
| Agency MBS | | 41,378,349 | 16,205,375 |
| ABS and OAS | | 2,669,996 | 2,852,909 |
| Other investments | | 8,487,002 | 8,846,846 |
| Total | \$ | 60,705,178 | \$ 45,966,750 |

There were no Level 1 or Level 3 assets or liabilities measured on a recurring basis as of the balance sheet dates presented, nor were there any transfers of assets between Levels during either 2020 or 2019.

Assets Recorded at Fair Value on a Non-Recurring Basis

The following table includes assets measured at fair value on a non-recurring basis that have had a fair value adjustment since their initial recognition. Impaired loans measured at fair value only include impaired loans with a partial write-down or with a related specific ALL and are presented net of the specific allowances as disclosed in Note 5.

Assets measured at fair value on a non-recurring basis and reflected in the consolidated balance sheets at December 31, segregated by fair value hierarchy, are summarized below:

| Level 2 | 2020 | 2019 |
|--|---------------|---------|
| Assets: (market approach) | | |
| Impaired loans, net of related allowance | \$ 323,645 | \$ 0 |
| Loans held-for-sale | 130,400 | 0 |
| MSRs (1) | 922,146 | 939,577 |
| OREO | 0 | 966,738 |

(1) Represents MSRs at lower of cost or fair value, including MSRs deemed to be impaired and for which a valuation allowance was established to carry at fair value at December 31, 2020 and 2019.

There were no Level 1 or Level 3 assets or liabilities measured on a non-recurring basis as of the balance sheet dates presented, nor were there any transfers of assets between Levels during either 2020 or 2019.

FASB ASC Topic 825, "Financial Instruments", requires disclosures of fair value information about financial instruments, whether or not recognized in the balance sheet, if the fair values can be reasonably determined. Fair value is best determined based upon quoted market prices. However, in many instances, there are no quoted market prices for the Company's various financial instruments. In cases where quoted market prices are not available, fair values are based on estimates using present value or other valuation techniques using observable inputs when available. Those techniques are significantly affected by the assumptions used, including the discount rate and estimates of future cash flows. Accordingly, the fair value estimates may not be realized in an immediate settlement of the instrument. Topic 825 excludes certain financial instruments and all nonfinancial instruments from its disclosure requirements. Accordingly, the aggregate fair value amounts presented may not necessarily represent the underlying fair value of the Company.

The carrying amounts and estimated fair values of the Company's financial instruments were as follows:

| December 31, 2020 | Carrying Amount | Fair Value Level 1 | V | Fair /alue evel 2 | Fair Value Level 3 | Fair Value Total |
|---|--------------------|--------------------------|------|-------------------------|--------------------------|------------------------|
| | | (Dollar | ri e | n Thousa | ands) | |
| Financial assets: | | | | | | |
| Cash and cash equivalents | \$ 115,050 | \$ 115,050 | \$ | 0 | \$ 0 | \$ 115,050 |
| Debt securities AFS | 60,705 | 0 | | 60,705 | 0 | 60,705 |
| Restricted equity securities | 1,447 | 0 | | 1,447 | 0 | 1,447 |
| Loans and loans held-for-sale, net of ALL | | | | | | |
| Commercial & industrial | 158,601 | 0 | | 0 | 160,371 | 160,371 |
| Commercial real estate | 276,476 | 0 | | 208 | 279,281 | 279,489 |
| Municipal | 54,694 | 0 | | 0 | 55,601 | 55,601 |
| Residential real estate - 1st lien | 169,201 | 0 | | 116 | 170,385 | 170,501 |
| Residential real estate - Jr lien | 37,892 | 0 | | 0 | 37,991 | 37,991 |
| Consumer | 4,218 | 0 | | 0 | 4,238 | 4,238 |
| MSRs (1) | 922 | 0 | | 922 | 0 | 922 |
| Accrued interest receivable | 2,988 | 0 | | 2,988 | 0 | 2,988 |
| Financial liabilities: | | | | | | |
| Deposits | | | | | | |
| Other deposits | 778,085 | 0 | | 779,824 | 0 | 779,824 |
| Brokered deposits | 4,206 | 0 | | 4,208 | 0 | 4,208 |
| Long-term borrowings | 2,800 | 0 | | 2,724 | 0 | 2,724 |
| Repurchase agreements | 38,727 | 0 | | 38,727 | 0 | 38,727 |
| Operating lease obligations | 1,060 | 0 | | 1,060 | 0 | 1,060 |
| Finance lease obligations | 38 | 0 | | 38 | 0 | 38 |
| Subordinated debentures | 12,887 | 0 | | 12,876 | 0 | 12,876 |
| Accrued interest payable | 86 | 0 | | 86 | 0 | 86 |

⁽¹⁾ Reported fair value represents all MSRs for loans serviced by the Company at December 31, 2020, regardless of carrying amount. of carrying amount.

| December 31, 2019 | arrying Amount | ٧ | Fair /alue evel 1 (Dollar | \ Le | Fair /alue evel 2 n Thousa | Fair Value Level 3 | Fair Value Total |
|---|-------------------|----|------------------------------------|---------|-------------------------------------|--------------------------|------------------------|
| Financial assets: | | | | | | <u> </u> | |
| Cash and cash equivalents | \$ 48,562 | \$ | 48,562 | \$ | 0 | \$ 0 | \$ 48,562 |
| Debt securities AFS | 45,967 | | 0 | | 45,967 | 0 | 45,967 |
| Restricted equity securities | 1,432 | | 0 | | 1,432 | 0 | 1,432 |
| Loans and loans held-for-sale, net of ALL | | | | | | | |
| Commercial & industrial | 98,062 | | 0 | | 0 | 97,356 | 97,356 |
| Commercial real estate | 243,022 | | 0 | | 0 | 242,735 | 242,735 |
| Municipal | 55,817 | | 0 | | 0 | 55,867 | 55,867 |
| Residential real estate - 1st lien | 156,897 | | 0 | | 0 | 156,520 | 156,520 |
| Residential real estate - Jr lien | 42,927 | | 0 | | 0 | 42,950 | 42,950 |
| Consumer | 4,337 | | 0 | | 0 | 4,306 | 4,306 |
| MSRs (1) | 940 | | 0 | | 1,250 | 0 | 1,250 |
| Accrued interest receivable | 2,337 | | 0 | | 2,337 | 0 | 2,337 |
| Financial liabilities: | | | | | | | |
| Deposits | | | | | | | |
| Other deposits | 603,872 | | 0 | | 604,267 | 0 | 604,267 |
| Brokered deposits | 11,149 | | 0 | | 11,153 | 0 | 11,153 |
| Long-term borrowings | 2,650 | | 0 | | 2,427 | 0 | 2,427 |
| Repurchase agreements | 33,190 | | 0 | | 33,190 | 0 | 33,190 |
| Operating lease obligations | 1,263 | | 0 | | 1,263 | 0 | 1,263 |
| Finance lease obligations | 100 | | 0 | | 100 | 0 | 100 |
| Subordinated debentures | 12,887 | | 0 | | 12,831 | 0 | 12,831 |
| Accrued interest payable | 139 | | 0 | | 139 | 0 | 139 |

⁽¹⁾ Reported fair value represents all MSRs for loans serviced by the Company at December 31, 2018, regardless of carrying amount.

The estimated fair values of commitments to extend credit, letters of credit and financial guarantees for the benefit of customers were immaterial at December 31, 2020 and 2019.

Note 25. Condensed Financial Information (Parent Company Only)

The following condensed financial statements are for Community Bancorp. (Parent Company Only), and should be read in conjunction with the consolidated financial statements of the Company.

| Community Bancorp. (Parent Company Only) Balance Sheets | D | ecember 31, 2020 | Dec | ember 31, 2019 |
|--|----|---|-----|---|
| Assets | | | | |
| Cash Investment in subsidiary - Community National Bank Investment in Capital Trust Income taxes receivable | \$ | 750,371 89,598,666 387,000 184,973 | \$ | 744,687 81,164,447 387,000 213,071 |
| Total assets | \$ | 90,921,010 | \$ | 82,509,205 |
| Liabilities and Shareholders' Equity | | | | |
| Liabilities | | | | |
| Junior subordinated debentures Dividends payable Total liabilities | \$ | 12,887,000 745,297 13,632,297 | \$ | 12,887,000 727,526 13,614,526 |
| Shareholders' Equity | | | | |
| Preferred stock, 1,000,000 shares authorized, 15 shares issued and outstanding at December 31, 2020 and 2019, (\$100,000 liquidation value, per share) | | 1,500,000 | | 1,500,000 |
| Common stock - \$2.50 par value; 15,000,000 shares authorized, 5,527,380 and 5,449,857 shares issued at December 31, 2020 and 2019, respectively (including 18,128 and 16,267 shares issued February 1, 2021 and 2020, respectively) | | 13,818,450 | | 13,624,643 |
| Additional paid-in capital | | 34,309,646 | | 33,464,381 |
| Retained earnings | | 29,368,046 | | 22,667,949 |
| Accumulated other comprehensive income (loss) | | 915,348 | | 260,483 |
| Less: treasury stock, at cost; 210,101 shares at December 31, | | , | | , |
| 2020 and 2019 | | (2,622,777) | | (2,622,777) |
| Total shareholders' equity | | 77,288,713 | | 68,894,679 |
| Total liabilities and shareholders' equity | \$ | 90,921,010 | \$ | 82,509,205 |

The investment in the subsidiary bank is carried under the equity method of accounting. The investment and cash, which is on deposit with the Bank, have been eliminated in consolidation.

| Community Bancorp. (Parent Company Only) | | Years Ended | Dece | mber 31, |
|---|----------|-------------|----------|-------------|
| Condensed Statements of Income | | 2020 | | 2019 |
| lucama. | | | | |
| Income Bank subsidiary distributions | \$ | 3,675,000 | \$ | 4,256,000 |
| Dividends on Capital Trust | Ψ | 14,314 | Ψ | 20,858 |
| Total income | | 3,689,314 | | 4,276,858 |
| | | , , | | |
| Expense | | | | |
| Interest on junior subordinated debentures | | 476,666 | | 694,573 |
| Administrative and other | | 418,474 | | 340,904 |
| Total expense | _ | 895,140 | | 1,035,477 |
| Income before applicable income tax benefit and equity in | | | | |
| undistributed net income of subsidiary | | 2,794,174 | | 3,241,381 |
| Income tax benefit | | 184,973 | | 213,071 |
| | | | | |
| Income before equity in undistributed net income of subsidiary | | 2,979,147 | | 3,454,452 |
| Equity in undistributed net income of subsidiary | <u> </u> | 7,779,355 | Φ. | 5,369,994 |
| Net income | \$ | 10,758,502 | \$ | 8,824,446 |
| | | | _ | |
| Community Bancorp. (Parent Company Only) Condensed Statements of Cash Flows | | Years Ended | Dece | |
| Condensed Statements of Cash Flows | | 2020 | | 2019 |
| Cash Flows from Operating Activities | | | | |
| Net income | \$ | 10,758,502 | \$ | 8,824,446 |
| Adjustments to reconcile net income to net cash provided by | • | , , | | , , |
| operating activities | | | | |
| Equity in undistributed net income of subsidiary | | (7,779,355) | | (5,369,994) |
| Decrease (increase) in income taxes receivable | | 28,097 | | (5,827) |
| Net cash provided by operating activities | | 3,007,244 | | 3,448,625 |
| Cash Flows from Financing Activities | | | | |
| Redemption of preferred stock | | 0 | | (500,000) |
| Dividends paid on preferred stock | | (54,375) | | (87,500) |
| Dividends paid on common stock | | (2,947,185) | | (2,837,058) |
| Net cash used in financing activities | | (3,001,560) | | (3,424,558) |
| Net increase in cash | | 5,684 | | 24,067 |
| | | | | |
| Cash | | 744.007 | | 700.000 |
| Beginning | Φ. | 744,687 | Φ. | 720,620 |
| Ending | \$ | 750,371 | \$ | 744,687 |
| Cash Received for Income Taxes | \$ | 213,071 | \$ | 207,244 |
| | <u>*</u> | | | |
| Cash Paid for Interest | \$ | 476,666 | \$ | 694,573 |
| Dividende naid: | | | | |
| Dividends paid: Dividends declared | \$ | 4,004,030 | \$ | 3,951,279 |
| Increase in dividends payable attributable to dividends declared | Ψ | (17,773) | ψ | (16,987) |
| Dividends reinvested | | (1,039,072) | | (1,097,234) |
| | \$ | 2,947,185 | \$ | 2,837,058 |
| | _ | ,- , | <u> </u> | , , |

Note 26. Quarterly Financial Data (Unaudited)

A summary of financial data for the four quarters of 2020 and 2019 is presented below:

| 2020 | March 31, | June 30, | Sej | ptember 30, | De | cember 31, |
|--|--|---|-----|--|----|--|
| Interest income | \$ 7,772,152 | \$ 8,191,442 | \$ | 8,086,866 | \$ | 9,011,834 |
| Interest expense | 1,476,393 | 1,206,909 | | 1,050,780 | | 1,112,604 |
| Provision for loan losses | 376,503 | 307,499 | | 362,499 | | 542,499 |
| Non-interest income | 1,353,707 | 1,762,102 | | 1,941,295 | | 1,714,620 |
| Non-interest expense | 5,093,219 | 4,987,453 | | 5,104,717 | | 5,206,352 |
| Net income | 1,861,239 | 2,842,311 | | 2,880,443 | | 3,174,509 |
| Earnings per common share | 0.35 | 0.54 | | 0.54 | | 0.60 |
| 2019 | March 31, | June 30, | Sei | otember 30, | Do | cember 31, |
| | | | | otombor ou, | De | cerriber 51, |
| Interest income | \$ 7,698,368 | \$ 8,262,422 | \$ | · | \$ | <u> </u> |
| | \$ · | \$ 8,262,422 1,546,953 | | 7,906,454 1,509,033 | | 7,891,564 1,548,595 |
| Interest income Interest expense Provision for loan losses | \$ 7,698,368 | \$, , | | 7,906,454 | | 7,891,564 |
| Interest expense | \$ 7,698,368 1,538,540 | \$ 1,546,953 | | 7,906,454 1,509,033 | | 7,891,564 1,548,595 |
| Interest expense Provision for loan losses | \$ 7,698,368 1,538,540 212,503 | \$ 1,546,953 141,666 | | 7,906,454 1,509,033 412,499 | | 7,891,564 1,548,595 299,499 |
| Interest expense Provision for loan losses Non-interest income | \$ 7,698,368 1,538,540 212,503 1,318,700 | \$ 1,546,953 141,666 1,434,138 | | 7,906,454 1,509,033 412,499 1,597,332 | | 7,891,564 1,548,595 299,499 1,595,896 |

Note 27. Other Income and Other Expenses

The components of other income and other expenses which are in excess of one percent of total revenues in either of the two years disclosed are as follows:

| | 2020 | | | 2019 |
|---|------|---------|----|---------|
| Income Income from investment in CFS Partners | \$ | 684,891 | \$ | 588,696 |
| Expenses | | | | |
| Outsourcing expense | \$ | 473,426 | \$ | 428,668 |
| Service contracts - administration | | 506,144 | | 539,510 |
| Marketing | | 425,000 | | 450,533 |
| State deposit tax | | 704,047 | | 669,502 |
| ATM fees | | 486,590 | | 434,270 |

Note 28. Subsequent Events

Declaration of Cash Dividend

On December 9, 2020, the Company declared a cash dividend of \$0.19 per share payable February 1, 2021 to shareholders of record as of January 15, 2021. On March 17, 2021, the Company declared a cash dividend of \$0.22 per share payable May 1, 2021 to shareholders of record as of April 15, 2021. These dividends have been recorded as of each declaration date, including shares issuable under the DRIP.

For purposes of accrual or disclosure in these financial statements, the Company has evaluated subsequent events through the date of issuance of these financial statements.

Management's Discussions And Analysis of Financial **Condition And Results of Operations**

For the Years Ended December 31, 2020 and 2019

The following discussion analyzes the consolidated financial condition of the Company and its wholly-owned subsidiary, Community National Bank, as of December 31, 2020 and 2019, and its consolidated results of operations for the years then ended. The Company is considered a "smaller reporting company" under the disclosure rules of the SEC. Accordingly, the Company has elected to provide its audited statements of income, comprehensive income, cash flows and changes in shareholders' equity for a two year, rather than a three year, period and intends to provide smaller reporting company scaled disclosures where management deems it appropriate. Additionally, beginning with this annual report, the Company is considered a non-accelerated filer under the amended disclosure rules of the SEC.

The following discussion should be read in conjunction with the Company's audited consolidated financial statements and related notes. Please refer to Note 1 in the accompanying audited consolidated financial statements for a listing of acronyms and defined terms used throughout the following discussion.

FORWARD-LOOKING STATEMENTS

This Management's Discussion and Analysis of Financial Condition and Results of Operations (MD&A) contains certain forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, regarding the results of operations, financial condition and business of the Company and its subsidiary. Words used in the discussion below such as "believes," "expects," "anticipates," "intends," "estimates," "projects", "plans," "assumes", "predicts," "may", "might", "will", "could", "should" and similar expressions, indicate that management of the Company is making forward-looking statements.

Forward-looking statements are not guarantees of future performance. They necessarily involve risks, uncertainties and assumptions. Examples of forward looking statements included in this discussion include, but are not limited to, statements regarding the potential effects of the COVID-19 pandemic on our business, financial condition, results of operations and prospects; the estimated contingent liability related to assumptions made within the asset/liability management process; management's expectations as to the future interest rate environment and the Company's related liquidity level; credit risk expectations relating to the Company's loan portfolio and its participation in the FHLBB MPF program; and management's general outlook for the future performance of the Company or the local or national economy. Although forward-looking statements are based on management's expectations and estimates as of the date they are made, many of the factors that could influence or determine actual results are unpredictable and not within the Company's control.

Factors that may cause actual results to differ materially from those contemplated by these forward-looking statements include, among others, the following possibilities:

- general economic or business conditions, either nationally, regionally or locally, deteriorate, resulting in a decline in credit quality or a diminished demand for the Company's products and services:
- competitive pressures increase among financial service providers in the Company's northern New England market area or in the financial services industry generally, including competitive pressures from non-bank financial service providers, from increasing consolidation and integration of financial service providers, and from changes in technology and delivery systems;
- interest rates change in such a way as to negatively affect the Company's net income, asset valuations or margins;
- changes in laws or government rules, including the rules of the federal Consumer Financial Protection Bureau, or the way in which courts or government agencies interpret or implement those laws or rules, increase our costs of doing business, causing us to limit or change our product offerings or pricing, or otherwise adversely affect the Company's business;
- changes in federal or state tax laws or policy;
- changes in the level of nonperforming assets and charge-offs;

- changes in applicable accounting policies, practices and standards, including, without limitation, implementation of pending changes to the measurement of credit losses in financial statements under US GAAP pursuant to the CECL model;
- changes in consumer and business spending, borrowing and savings habits;
- reductions in deposit levels, which necessitate increased borrowings to fund loans and investments;
- the geographic concentration of the Company's loan portfolio and deposit base;
- losses due to the fraudulent or negligent conduct of third parties, including the Company's service providers, customers and employees:
- cybersecurity risks could adversely affect the Company's business, financial performance or reputation and could result in financial liability for losses incurred by customers or others due to data breaches or other compromise of the Company's information security systems;
- higher-than-expected costs are incurred relating to information technology or difficulties arise in implementing technological enhancements:
- management's risk management measures may not be completely effective:
- changes in the United States monetary and fiscal policies, including the interest rate policies of the FRB and its regulation of the money supply;
- adverse changes in the credit rating of U.S. government debt;
- the planned phase out the LIBOR by the end of 2021, which could adversely affect the Company's interest costs in future periods on its \$12,887,000 in principal amount of Junior Subordinated Debentures due December 12, 2037, which currently bear interest at a variable rate, adjusted quarterly, equal to 3-month LIBOR, plus 2.85%;
- the effect of COVID-19 on our Company, the communities where we have branches and loan production offices, the State of Vermont and the national and global economies and overall stability of the financial markets:
- government and regulatory responses to the COVID-19 pandemic;
- operational and internal system failures due to changes in normal business practices, including remote working for Company staff;
- increased cybercrime and payment system risk due to increase usage by customers of online and other remote banking channels;
- rising unemployment rates in our markets due to the COVID-19 related business shutdowns, delays and setbacks in scheduled re-openings and other economic disruptions, which reduces our borrowers' ability to repay their loans and reduces customer demand for our products and services; and
- the short-term and long-term effects of government interventions in the U.S. economy and financial system in response to the COVID-19 pandemic, including the effects of recent legislative, tax, accounting and regulatory actions and reforms, such as passage of the CARES Act, the actions of the Federal Reserve affecting monetary policy, and the temporary moratorium on foreclosures imposed by the State of Vermont in response to the COVID-19 emergency.

Readers are cautioned not to place undue reliance on such statements as they speak only as of the date they are made. The Company does not undertake, and disclaims any obligation, to revise or update any forward-looking statements to reflect the occurrence or anticipated occurrence of events or circumstances after the date of this Report, except as required by applicable law. The Company claims the protection of the safe harbor for forwardlooking statements provided in the Private Securities Litigation Reform Act of 1995.

NON-GAAP FINANCIAL MEASURES

Under SEC Regulation G, public companies making disclosures containing financial measures that are not in accordance with GAAP must also disclose, along with each non-GAAP financial measure, certain additional information, including a reconciliation of the non-GAAP financial measure to the closest comparable GAAP financial measure, as well as a statement of the company's reasons for utilizing the non-GAAP financial measure. The SEC has exempted from the definition of non-GAAP financial measures certain commonly used financial measures that are not based on GAAP. However, three non-GAAP financial measures commonly used by financial institutions, namely tax-equivalent net interest income and tax-equivalent net interest margin (as presented in the tables in the

section labeled Interest Income Versus Interest Expense (NII)) and core earnings (as defined and discussed in the Results of Operations section), have not been specifically exempted by the SEC, and may therefore constitute non-GAAP financial measures under Regulation G. We are unable to state with certainty whether the SEC would regard those measures as subject to Regulation G.

Management believes that these non-GAAP financial measures are useful in evaluating the Company's financial performance and facilitate comparisons with the performance of other financial institutions. However, that information should be considered supplemental in nature and not as a substitute for related financial information prepared in accordance with GAAP.

OVERVIEW

The Company's consolidated assets at year-end 2020 were \$918.2 million compared to \$738.0 million at year-end 2019, an increase of \$102.4 million, or 16.9%, in loans. This loan growth during 2020 was primarily due to the origination of \$105.0 million in PPP loans, of which \$64.3 million remained outstanding at December 31, 2020. Community National Bank, the subsidiary of the Company, participated in the PPP administered by the SBA as part of the CARES Act. The AFS securities portfolio increased \$14.7 million, or 32.1% year over year, also contributing to the increase in consolidated assets.

Throughout 2020, the Company navigated through the new challenges presented by the COVID-19 pandemic. Starting in late March and throughout the remainder of the year, the Company continued to grant loan payment deferrals to customers impacted by the pandemic. As of December 31, 2020, 514 business and retail customer portfolio loans, with unpaid principal balances of \$119.8 million, remain modified to provide temporary debt relief to customers impacted by the COVID-19 pandemic. These short term concessions were made in accordance with guidance from the federal banking regulators, confirmed by them with the FASB, and are therefore not considered to be impaired under GAAP (see Notes 3 and 5 to the accompanying audited consolidated financial statements for additional information).

Total deposits on December 31, 2020 were \$782.3 million compared to \$615.0 million on December 31, 2019, an increase of \$167.3 million, or 27.2%, reflecting the combined effect of increases in core deposits (demand deposit accounts, both interest bearing and non-interest bearing) of \$118.7 million, or 38.3%, money market funds of \$24.1 million, or 26.3%, and savings accounts of \$27.4 million, or 28.2%. The significant increases in core deposits were driven in part by PPP loan funds that were deposited in business checking accounts as well as increases in customer checking accounts likely from stimulus payments, unemployment benefits and deferral or forbearance agreements on residential mortgage and student loans.

Interest income increased \$1.3 million, or 4.1%, year over year. The opportunity for an increase in interest income from the loan growth was offset by the impact of the decrease in the prime rate on new loan originations and interest rate adjustments on adjustable rate loans, as well as the mandated 1% interest rate on SBA PPP loans. The low interest rate environment also resulted in a decrease in interest earned on the investment portfolio and federal funds sold. The origination of the PPP loans resulted in processing fees from the SBA of approximately \$2.2 million, representing 81.4% of the total of fees on loans of \$2.6 million for the year ended December 31, 2020, compared to total fees on loans of \$624,686 for the same period in 2019.

Despite the increase in interest-bearing deposits, interest expense decreased \$1.3 million, or 21.1%, for the year ended December 31, 2020 compared to the same period in 2019. The decrease in interest expense is due to a reduction of rates paid on interest-bearing transaction accounts, money market accounts and time deposits, following the 150 basis point decrease in short-term rates initiated by the FRB in March in response to the COVID-19 pandemic. Please refer to the interest rate sensitivity discussion in the Interest Rate Risk and Asset and Liability Management section for more information on the impact that FRB action and changes in the yield curve could have on net interest income.

The provision for loan losses for the year ended 2020 was \$1.6 million compared to \$1.1 million for 2019, resulting in an increase of 49.0% between years. The year over year increase to the provision was partially due to loan growth early in the year as well as adjustments to the qualitative factors used to estimate the allowance for loan losses, particularly factors related to the economic impact to borrowers from the COVID pandemic. PPP loans bear a 100% SBA guarantee and therefore had little impact on the calculation of the provision. Please refer to the ALL and provisions discussion in the Credit Risk section for more information on these increases.

Consolidated net income in 2020 increased \$1.9 million, or 21.9%, from \$8.8 million for 2019 to \$10.8 million for 2020. Non-interest income increased \$825,658, or 13.9%, and non-interest expense increased \$510,461, or 2.6%, contributing to a portion of the increase in net income for 2020 versus 2019. Despite the pandemic, the low rate environment during 2020 provided for an increase in mortgage business, both in refinancing of existing loans and new home purchases. Income from sold loans increased substantially by \$763,557, or 108.1%, year over year. Loan originations that were subsequently sold in the secondary market were \$37.0 million for 2020 compared to \$13.8 million in 2019, resulting in gains on sale of loans of \$1,027,175 and \$290,116, respectively. Commercial and residential loan documentation fees made up the biggest portion of other income from loans, with combined figures \$795,363 and \$661,262, respectively, for 2020 and 2019.

The COVID-19 pandemic has impacted some of the Company's sources of non-interest income differently. For instance the unusually high balances maintained in customer deposit accounts have resulted in a decrease in overdraft fees. These fees were \$844,259 for 2020 compared to \$1.1 million for 2019, a 25.3% decrease year over year. Conversely, interchange fee income related to customers' use of debit cards increased \$159,714, or 10.9% between the 2020 and 2019. This customer behavior of choosing to use debit or credit cards as a payment method has also had an impact on the circulation of coin and currency.

Total non-interest expenses increased by \$510,461, or 2.6%, year over year. A portion of the increase is attributable to an increase in wages and benefits of \$291,827, or 2.8%. Increases in occupancy expenses were modest at 2.6%. The increase in other expense is made up of several components, with FDIC insurance accounting for \$231,191 year over year. This increase is due to the effect of the Small Bank deposit-insurance assessment credits issued by the FDIC in the amount of \$164,000 in 2019 while no credits were issued in 2020. Offsetting a portion of these increases were decreases in OREO expense of \$158,777 as well as decreases in collection and non-accruing loan expenses of \$154,149 for 2020 versus 2019. Please refer to the Non-interest Income and Noninterest Expense sections for more information on these and other changes.

Equity capital grew to \$77.3 million, with a book value per share of \$14.25 as of December 31, 2020, compared to equity capital of \$68.9 million and a book value of \$12.86 as of December 31, 2019. On December 9, 2020, the Company's Board of Directors declared a guarterly cash dividend of \$0.19 per common share, payable on February 1, 2021 to shareholders of record on January 15, 2021.

Throughout the COVID-19 pandemic management has followed protocols from the Company's Pandemic and Business Continuity Plan and guidance from State and Federal governments to ensure continued safe access to banking services while focusing on the health and safety of our employees and customers. Members of the Company's Pandemic Team meet as needed to address COVID-19 issues and developments. Management has conducted a risk situation analysis in each business unit and stress tested areas most vulnerable to be impacted, such as liquidity and asset quality.

Although the longer term impacts of the COVID-19 pandemic are expected to be adverse, in the short term the pandemic has had a net positive impact on the Company's consolidated financial results. The Federal Reserve's reaction to lower rates resulted in lower interest expense and the market reaction lowering long term rates fueled refinancing and home purchases providing strong fee income for the Company. The fees from the origination of PPP loans also provided unanticipated fee income. The extent to which the pandemic impacts our business, operations and financial results in the future will depend on numerous factors that we may not be able to accurately predict, although adverse impacts are likely in future periods. The ultimate extent of the impact of the COVID-19 pandemic on our business, financial condition and results of operations is currently uncertain and will depend on various developments and other factors, including, among others, the duration and scope of the pandemic, as well as governmental, regulatory and private sector responses to the pandemic, and the associated impacts on the economy, financial markets and our customers, employees and vendors.

Our business, financial condition and results of operations generally rely upon the ability of our borrowers to repay their loans, the value of collateral underlying our secured loans, and the demand for loans and other products and services we offer, which are highly dependent on the business environment in our local banking markets and in the country as a whole. Recent economic reports for the state of Vermont show employment in the hardest hit industries such as leisure and hospitality has risen but still below pre-pandemic levels. The Vermont unemployment rate, seasonally adjusted, in December was reported at 3.1% compared to the high of 16.8% in April. Other impacts of this pandemic, such as childcare and remote schooling, pose additional challenges to the workforce. In September, public schools reopened with a hybrid of in-school and remote learning options. Throughout the summer, with lifted restrictions on indoor dining, gathering size limits and travel, the local economy continued to reopen. For the most part, Vermont has fared better than other states in the number of cases to date. A spike in cases due to large gatherings during the fall led to the reimposition of several temporary limitations on social gatherings and business operations. These restrictions included the closure of bars and clubs for in-person service and imposed a curfew for in-person dining in restaurants. Vermont is still under a state of emergency order until March 15, 2021 and that order may be extended, as has been the case with prior orders. The rollout of the COVID-19 vaccine is well underway in the State. The full health and economic effect of the pandemic is still unclear as new information continues to become available. The Company continues to use its best efforts to remain focused on providing for the safety and health of its employees, customers and communities through the hardships of this pandemic.

As of December 31, 2020, the Company had originated 879 PPP loans totaling \$105.0 million, and expects to earn approximately \$3.7 million in related fees over the life of the related loans. These loans are eligible to be forgiven to the extent that the funds are used for payroll costs, interest on mortgages, rent, or utilities as long as at least 60% of the forgiven amount was used for payroll. Borrowers can apply for forgiveness after a specified covered period. PPP loan forgiveness applications are processed by the lender, with forgiveness requests for loans in excess of \$2.0 million reviewed by the SBA. Neither the government nor lenders are permitted to charge the borrowers any fees. PPP loans carry a fixed rate of 1.00% and are 100% guaranteed by the SBA. The SBA pays the originating bank a processing fee ranging from 1% to 5%, based on the size of the loan. As of December 31, 2020, the Company had reviewed and submitted 373 PPP loans with total balances of approximately \$46.0 million to the SBA for forgiveness consideration. Participation in the PPP has had a significant impact on our asset mix and net interest margin during 2020.

In December, 2020, the Congress passed and the President approved legislation to supply additional COVID-19 relief, authorizing more than \$900 billion in economic aid to small business and consumers. This bill included an additional \$284.6 billion in PPP funding for loans to small businesses, including for borrowers who have previously received a PPP loan.

We maintain access to multiple sources of liquidity, including access to the PPPLF of the FRB, which was established by the FRB to facilitate funding of PPP lending activity by banks and other eligible lenders. Under the PPPLF lenders may pledge pools of PPP loans having the same maturity date, with the maturity date of the lender's advance matching the maturity date of the pool. There are no fees for PPPLF advances, which bear an annual rate of 35 bps. As of December 31, 2020, the Company had no PPPLF advances. Use of the PPPLF will depend on liquidity needs should the Company experience a decline in deposit balances or other funding sources.

As of December 31, 2020, all of the Company's capital ratios, and those of our subsidiary Bank, were in excess of all regulatory requirements. While we believe that we have sufficient capital to withstand an economic downturn from a second wave of the COVID-19 pandemic, should one occur, our equity capital and regulatory capital ratios could be adversely impacted by credit losses and other adverse impacts of the pandemic.

CRITICAL ACCOUNTING POLICIES

The Company's consolidated financial statements are prepared according to US GAAP. The preparation of such financial statements requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses and related disclosure of contingent assets and liabilities in the consolidated financial statements and related notes. The SEC has defined a company's critical accounting policies as those that are most important to the portrayal of the Company's financial condition and results of operations, and which require the Company to make its most difficult and subjective judgments, often as a result of the need to make estimates of matters that are inherently uncertain. Because of the significance of these estimates and assumptions, there is a high likelihood that materially different amounts would be reported for the Company under different conditions or using different assumptions or estimates. Management evaluates on an ongoing basis its judgment as to which policies are considered to be critical.

ALL - Management believes that the calculation of the ALL is a critical accounting policy that requires the most significant judgments and estimates used in the preparation of its consolidated financial statements. In estimating the ALL, management considers historical experience as well as other qualitative factors, including the effect of current economic indicators and their probable impact on borrowers and collateral, trends in delinquent and non-performing loans, trends in criticized and classified assets, levels of exceptions, the impact of competition in the market, concentrations of credit risk in a variety of areas, including portfolio product mix, the level of loans to individual borrowers and their related interests, loans to industry segments and the geographic distribution of CRE loans. Management's estimates used in calculating the ALL may increase or decrease based on changes in these factors, which in turn will affect the amount of the Company's provision for loan losses charged against current period income. This evaluation is inherently subjective and actual results could differ significantly from these estimates under different assumptions, judgments or conditions.

OREO - Real estate properties acquired through or in lieu of foreclosure or properties no longer used for bank operations, are initially recorded at fair value less estimated selling cost at the date of acquisition, foreclosure or transfer. Fair value is determined, as appropriate, either by obtaining a current appraisal or evaluation prepared by an independent, qualified appraiser, by obtaining a broker's market value analysis, and finally, if the Company has limited exposure and limited risk of loss, by the opinion of management as supported by an inspection of the property and its most recent tax valuation. During periods of declining market values, the Company will generally obtain a new appraisal or evaluation. The amount, if any, by which the recorded amount of the loan exceeds the fair value, less estimated cost to sell, is a loss which is charged to the allowance for loan losses at the time of foreclosure or repossession. The recorded amount of the loan is the loan balance adjusted for any unamortized premium or discount and unamortized loan fees or costs, less any amount previously charged off, plus recorded accrued interest. After acquisition through or in lieu of foreclosure, these assets are carried at the lower of their new cost basis or fair value. Costs of significant property improvements are capitalized, whereas costs relating to holding the property are expensed as incurred. Appraisals by an independent, qualified appraiser are performed periodically on properties that management deems significant, or evaluations may be performed by management or a qualified third party on properties in the portfolio that are deemed less significant or less vulnerable to market conditions. Subsequent write-downs are recorded as a charge to other expense. Gains or losses on the sale of such properties are included in income when the properties are sold.

Investment Securities - Management performs quarterly reviews of individual debt securities in the investment portfolio to determine whether a decline in the fair value of a security is other than temporary. A review of OTTI requires management to make certain judgments regarding the materiality of the decline and the probability, extent and timing of a valuation recovery, the Company's intent to continue to hold the security and, in the case of debt securities, the likelihood that the Company will not have to sell the security before recovery of its cost basis. Management assesses fair value declines to determine the extent to which such changes are attributable to fundamental factors specific to the issuer, such as financial condition and business prospects, or to marketrelated or other external factors, such as interest rates, and in the case of debt securities, the extent to which the impairment relates to credit losses of the issuer, as compared to other factors. Declines in the fair value of debt securities below their cost that are deemed to be other than temporary, and declines in fair value of debt securities below their cost that are related to credit losses, are recorded in earnings as realized losses, net of tax effect. The non-credit loss portion of an other than temporary decline in the fair value of debt securities below their cost basis (generally, the difference between the fair value and the estimated net present value of expected future cash flows from the debt security) is recognized in other comprehensive income as an unrealized loss, provided that the Company does not intend to sell the security and it is more likely than not that the Company will not have to sell the security before recovery of its reduced basis.

MSRs - MSRs associated with loans originated and sold, where servicing is retained, are required to be capitalized and initially recorded at fair value on the acquisition date and are subsequently accounted for using the "amortization method". Mortgage servicing rights are amortized against non-interest income in proportion to, and over the period of, estimated future net servicing income of the underlying financial assets. The value of capitalized servicing rights represents the estimated present value of the future servicing fees arising from the right to service loans for third parties. The carrying value of the mortgage servicing rights is periodically reviewed for impairment based on a determination of estimated fair value compared to amortized cost, and impairment, if any, is recognized through a valuation allowance and is recorded as a reduction of non-interest income. Subsequent improvement (if any) in the estimated fair value of impaired mortgage servicing rights is reflected in a positive valuation adjustment and is recognized in non-interest income up to (but not in excess of) the amount of the prior impairment. Critical accounting policies for mortgage servicing rights relate to the initial valuation and subsequent impairment tests. The methodology used to determine the valuation of mortgage servicing rights requires the development and use of a number of estimates, including anticipated principal amortization and prepayments. Factors that may significantly affect the estimates used are changes in interest rates and the payment performance of the underlying loans. The Company analyzes and accounts for the value of its servicing rights with the assistance of a third party consultant.

Goodwill - Goodwill from an acquisition accounted for under the purchase accounting method, such as the Company's 2007 acquisition of LyndonBank, is subject to ongoing periodic impairment evaluation, which includes an analysis of the ongoing assets, liabilities and revenues from the acquisition and an estimation of the impact of business conditions. This evaluation is inherently subjective.

Other - Management utilizes numerous techniques to estimate the carrying value of various assets held by the Company, including, but not limited to, bank premises and equipment and deferred taxes. The assumptions considered in making these estimates are based on historical experience and on various other factors that are believed by management to be reasonable under the circumstances. The use of different estimates or assumptions could produce different estimates of carrying values and those differences could be material in some circumstances.

RESULTS OF OPERATIONS

The Company's net income increased \$1.9 million, or 21.9%, from 2019 to 2020, resulting in earnings per common share of \$2.03 for 2020 versus \$1.68 for 2019. Core earnings (NII) increased \$2.6 million, or 10.2%, in 2020 compared to 2019. Interest income was supported with fees generated from administering the PPP loans. Of the \$3.7 million that the Company received in fee income from the SBA, approximately \$2.2 million was recognized in 2020. These fees have offset a decrease in interest income due to the repricing of loans into the prevailing low interest rate environment, new loans being booked at lower market rates and PPP loans being booked at a mandated 1% annual interest rate. Interest paid on deposits, which is the major component of total interest expense, decreased \$1.0 million, or 20.1% in 2020, reflecting the decreases in short-term rates initiated by the FRB in March in response to the pandemic.

Return on average assets, which is net income divided by average total assets, measures how effectively a corporation uses its assets to produce earnings. Return on average equity, which is net income divided by average shareholders' equity, measures how effectively a corporation uses its equity capital to produce earnings.

The following table shows these ratios, as well as other equity ratios, for each of the last three fiscal years:

| December 31, | 2020 | 2019 | 2018 |
|--|--------|--------|--------|
| | | | |
| Return on average assets | 1.31% | 1.24% | 1.24% |
| Return on average equity | 14.74% | 13.91% | 14.08% |
| Dividend payout ratio (1) | 37.44% | 45.24% | 45.96% |
| Average equity to average assets ratio | 8.89% | 8.92% | 8.83% |

(1) Dividends declared per common share divided by earnings per common share.

The following table summarizes the earnings performance and certain balance sheet and per share data of the Company during each of the last five fiscal years:

| As of December 31, | | 2020 | | 2019 | | 2018 | | 2017 | | 2016 |
|-------------------------------------|----|-------------|----|-------------|----|-------------|----|-------------|----|-------------|
| Balance Sheet Data | | | | | | | | | | |
| Net loans (1) | \$ | 700,951,104 | \$ | 601,424,861 | \$ | 573,211,590 | \$ | 546,570,168 | \$ | 532,167,542 |
| Total assets | · | 918,233,284 | , | 737,955,319 | · | 720,347,498 | Ť | 667,045,595 | · | 637,653,665 |
| Total deposits | | 782,290,840 | | 615,021,368 | | 608,816,565 | | 560,634,980 | | 504,735,032 |
| Borrowed funds | | 2,800,000 | | 2,650,000 | | 1,550,000 | | 3,550,000 | | 31,550,000 |
| Junior subordinated debentures | | 12,887,000 | | 12,887,000 | | 12,887,000 | | 12,887,000 | | 12,887,000 |
| Total liabilities | | 840,944,571 | | 669,060,640 | | 657,743,787 | | 609,109,741 | | 583,202,148 |
| Total shareholders' equity | | 77,288,713 | | 68,894,679 | | 62,603,711 | | 57,935,854 | | 54,451,517 |
| Years Ended December 31, | | | | | | | | | | |
| Operating Data | | | | | | | | | | |
| Total interest income | \$ | 33,062,294 | \$ | 31,758,808 | \$ | 29,114,603 | \$ | 26,440,949 | \$ | 24,248,114 |
| Total interest expense | | 4,846,686 | | 6,143,121 | | 4,485,088 | | 3,068,390 | | 2,699,299 |
| Net interest income | | 28,215,608 | | 25,615,687 | | 24,629,515 | | 23,372,559 | | 21,548,815 |
| Provision for loan losses | | 1,589,000 | | 1,066,167 | | 780,000 | | 650,000 | | 500,000 |
| Net interest income after | | | | | | | | | | |
| provision for loan losses | | 26,626,608 | | 24,549,520 | | 23,849,515 | | 22,722,559 | | 21,048,815 |
| Non-interest income | | 6,771,724 | | 5,946,066 | | 6,181,308 | | 5,584,392 | | 5,501,899 |
| Non-interest expense | | 20,391,741 | | 19,881,280 | | 19,895,026 | | 19,166,323 | | 19,142,524 |
| Income before income taxes | | 13,006,591 | | 10,614,306 | | 10,135,797 | | 9,140,628 | | 7,408,190 |
| Applicable income tax expense (2) | | 2,248,089 | | 1,789,860 | | 1,738,265 | | 2,909,330 | | 1,923,912 |
| Net income | \$ | 10,758,502 | \$ | 8,824,446 | \$ | 8,397,532 | \$ | 6,231,298 | \$ | 5,484,278 |
| Per Share Data | | | | | | | | | | |
| Earnings per common share (3) | \$ | 2.03 | \$ | 1.68 | \$ | 1.61 | \$ | 1.21 | \$ | 1.07 |
| Dividends declared per common share | \$ | 0.76 | \$ | 0.76 | \$ | 0.74 | \$ | 0.68 | \$ | 0.64 |
| Book value per common share | Ψ | 0.70 | Ψ | 0.70 | Ψ | 0.74 | Ψ | 0.00 | Ψ | 0.04 |
| outstanding | \$ | 14.25 | \$ | 12.86 | \$ | 11.72 | \$ | 10.84 | \$ | 10.27 |
| Weighted average number of | Ψ | 20 | Ψ | 12.00 | Ψ | 2 | Ψ | 10.01 | Ψ | |
| common shares outstanding | | 5,274,785 | | 5,204,768 | | 5,139,297 | | 5,084,102 | | 5,024,270 |
| Number of common shares | | -, | | -,,- | | -,, | | -,, | | 2,222,20 |
| outstanding, period end | | 5,317,279 | | 5,239,756 | | 5,172,002 | | 5,112,219 | | 5,058,952 |
| | | | | | | | | | | |

⁽¹⁾ Net loans reflects reclassification of obligations of local municipalities from the investment portfolio into the loan portfolio as of January 1, 2019 and conforming changes to the comparative information presented for all prior periods.

⁽²⁾ Applicable income tax expense assumes a 21% tax rate for 2020, 2019 and 2018 and a 34% tax rate for 2017

⁽³⁾ Computed based on the weighted average number of common shares outstanding during the periods presented.

INTEREST INCOME VERSUS INTEREST EXPENSE (NET INTEREST INCOME)

The largest component of the Company's operating income is net interest income, which is the difference between interest earned on loans and investments versus the interest paid on deposits and other sources of funds (i.e., other borrowings). The Company's level of net interest income can fluctuate over time due to changes in the level and mix of earning assets, and sources of funds (volume) and from changes in the yield earned and the cost of funds (rate paid). A portion of the Company's income from municipal loans is not subject to income taxes. Because the proportion of tax-exempt items in the Company's portfolio varies from year-to-year, to improve comparability of information across years, the non-taxable income shown in the tables below has been converted to a tax equivalent basis. The Company's corporate tax rate is 21%, therefore, to equalize tax-free and taxable income in the comparison, we divide the tax-free income by 79%, with the result that every tax-free dollar is equivalent to \$1.27 in taxable income.

Tax-exempt income is derived from municipal loans, amounting to \$54.8 million, \$55.8 million and \$47.1 million, at December 31, 2020, 2019 and 2018, respectively.

The following table provides the reconciliation between net interest income presented in the consolidated statements of income and the non-GAAP tax equivalent net interest income presented in the table immediately following for each of the last three years.

| Years Ended December 31, | 2020 2019 20 | | | | | | | | |
|-------------------------------------|--------------|--------|--------|----------|------|--------|--|--|--|
| | | (Do | lars i | n Thousa | nds) | | | | |
| Net interest income as presented | \$ | 28,216 | \$ | 25,616 | \$ | 24,630 | | | |
| Effect of tax-exempt income | | 369 | | 364 | | 344 | | | |
| Net interest income, tax equivalent | \$ | 28,585 | \$ | 25,980 | \$ | 24,974 | | | |

The following table presents average earning assets and average interest-bearing liabilities supporting earning assets for each of the last three fiscal years. Interest income (excluding interest on non-accrual loans) and interest expense are both expressed on a tax equivalent basis, both in dollars and as a rate/yield.

| | | | | | | Years E | nde | d Decem | nber 31, | | | | |
|---------------------------------------|--------|------|-----|--------|---------|------------|------|---------|----------|------------|------|---------|-------|
| | | | - 2 | 2020 | | | | 2019 | | 2 | 2018 | 3 | |
| | | | | | Average | | | Average | , | | | Average | |
| | Aver | age | In | come/ | Rate/ | Average | Ir | come/ | Rate/ | Average | In | come/ | Rate/ |
| | Bala | nce | Ex | pense | Yield | Balance | E | xpense | Yield | Balance | Ex | pense | Yield |
| | | | | | | (Dolla | rs i | n Thous | ands) | | | | |
| Interest-Earning Assets | | | | | | | | | | | | | |
| Loans (1) | \$ 695 | ,491 | \$ | 31,978 | 4.60% | \$ 591,616 | \$ | 30,247 | 5.11% | \$ 568,511 | \$ | 27,954 | 4.92% |
| Taxable investment securities | 44 | ,642 | | 1,031 | 2.31% | 43,334 | | 1,089 | 2.51% | 38,372 | | 895 | 2.33% |
| Sweep and interest-earning accounts | 33 | ,768 | | 340 | 1.01% | 29,625 | ; | 686 | 2.32% | 23,256 | | 484 | 2.08% |
| Other investments (2) | 1 | ,843 | | 82 | 4.45% | 1,784 | | 101 | 5.66% | 2,249 | | 126 | 5.60% |
| Total | \$ 775 | ,744 | \$ | 33,431 | 4.31% | \$ 666,359 | \$ | 32,123 | 4.82% | \$ 632,388 | \$ | 29,459 | 4.66% |
| Interest-Bearing Liabilities | | | | | | | | | | | | | |
| Interest-bearing transaction accounts | \$ 203 | ,951 | \$ | 1,135 | 0.56% | \$ 161,887 | \$ | 1,523 | 0.94% | \$ 137,547 | \$ | 865 | 0.63% |
| Money market accounts | 105 | ,280 | | 1,089 | 1.03% | 94,704 | | 1,451 | 1.53% | 91,641 | | 1,057 | 1.15% |
| Savings deposits | 111 | ,779 | | 148 | 0.13% | 96,088 | 3 | 162 | 0.17% | 98,154 | | 136 | 0.14% |
| Time deposits | 112 | ,235 | | 1,724 | 1.54% | 120,937 | , | 1,988 | 1.64% | 122,499 | | 1,489 | 1.22% |
| Borrowed funds | 4 | ,930 | | 14 | 0.28% | 1,996 | ; | 8 | 0.40% | 5,462 | | 70 | 1.28% |
| Repurchase agreements | 29 | ,688 | | 255 | 0.86% | 33,546 | ; | 299 | 0.89% | 30,555 | | 191 | 0.63% |
| Finance lease obligations | | 67 | | 5 | 7.46% | 197 | , | 17 | 8.63% | 320 | | 27 | 8.44% |
| Junior subordinated debentures | 12 | ,887 | | 477 | 3.70% | 12,887 | | 695 | 5.39% | 12,887 | | 650 | 5.04% |
| Total | \$ 580 | ,817 | \$ | 4,847 | 0.83% | \$ 522,242 | \$ | 6,143 | 1.18% | \$ 499,065 | \$ | 4,485 | 0.90% |
| Net interest income | | | \$ | 28,584 | | | \$ | 25,980 | | | \$ | 24,974 | |
| Net interest spread (3) | | | | | 3.48% | | | | 3.64% | | | | 3.76% |
| Net interest margin (4) | | | | | 3.68% | | | | 3.90% | | | | 3.95% |

- (1) Included in gross loans are non-accrual loans with an average balance of \$4.6 million, \$5.1 million and \$4.0 million for the years ended December 31, 2020, 2019 and 2018, respectively. Loans are stated before deduction of unearned discount and ALL, less loans held-for-sale and includes tax-exempt loans to local municipalities with average balances of \$56.5 million, \$49.2 million and \$48.8 million for the years ended December 31, 2020, 2019, 2018, respectively which were reclassified from the investment portfolio effective January 1, 2019, and restated for the 2018 comparison period.
- (2) Included in other investments is the Company's FHLBB Stock with an average balance of \$1.0 million, \$1.0 million and \$1.2 million, respectively, for 2020, 2019 and 2018 and a dividend rate of approximately 4.13%, 6.04% and 5.92%, respectively.
- (3) Net interest spread is the difference between the average yield on average earning assets and the average rate paid on average interest-bearing liabilities.
- (4) Net interest margin is net interest income divided by average earning assets.

The average volume of interest-earning assets for the year ended December 31, 2020 increased 16.4% compared to December 31, 2019, which increased 5.4% compared to December 31, 2018. Average yield on interest-earning assets decreased 51 basis points for 2020 versus 2019 and increased 16 basis points for 2019 versus 2018.

The average volume of loans increased 17.6% for 2020 versus 2019, and 4.1% for 2019 versus 2018, while the average yield on loans decreased 51 basis points to 4.60% for 2020 compared to an increase of 19 basis points, to 5.11% for 2019 versus 2018. The decrease in the yield in 2020 is due in part to decreases in the prime rate during 2020, as well as the average volume of the PPP loans of \$65.5 million, with a mandated fixed rate of 1%. The increase in yield during 2019 was partially due to a \$440 thousand loan prepayment penalty which added 6 basis

points to the annual yield. The remaining increase was due to loans repricing higher during the year, and a shift in asset mix toward commercial loans; however, this increase was partially offset by continued pressure on medium term (5-10 year) fixed rates. The growth in the average volume of loans during each of the last three years, along with the changes in average yield on loans, were reflected in increases in interest earned on the loan portfolio of \$1.7 million in 2020 compared to 2019 and \$2.3 million in 2019 compared to 2018. Interest earned on the loan portfolio as a percentage of total interest income was approximately 95.7%, 94.2% and 94.9%, respectively for 2020, 2019 and 2018.

The average volume of the taxable investment portfolio (classified as AFS) increased 3.0% for 2020 versus 2019 and 12.9% for 2019 versus 2018, and the average yield on the taxable investment portfolio decreased 20 basis points for 2020 versus 2019 and increased 18 basis points for 2019 versus 2018. The increase in average volume in both comparison periods is due primarily to an effort to continue to grow the investment portfolio incrementally as the balance sheet grows in order to provide additional liquidity and pledge quality assets.

The average volume of sweep and interest-earning accounts, which consists primarily of an interest-bearing account at the FRBB and two correspondent banks, increased 14.0% during 2020 and 27.4% during 2019. This increase in volume is attributable to a higher balance of cash periodically held on hand in anticipation of funding loan growth and other liquidity needs. The average yield on these funds decreased 131 basis points in 2020 versus 2019 reflecting the decrease in the federal funds rate during 2020, while an increase of 24 basis points is noted in 2019 versus 2018, reflecting the changes in federal funds rate throughout this comparison period.

The average volume of interest-bearing liabilities for the year ended December 31, 2020 increased 11.2% compared to the year ended December 31, 2019, and increased 4.6% during 2019 compared to 2018. The average rate paid on interest-bearing liabilities decreased 35 basis points during 2020 and increased 28 basis points during 2019 compared to 2018. The deposit of PPP loan proceeds was a contributing factor to the increase in average volume in 2020, while the decline in the Prime Rate accounts for the decrease in yields for all components of interestbearing liabilities.

The average volume of interest-bearing transaction accounts increased 26.0% for 2020 versus 2019 and 17.7% for 2019 versus 2018, reflecting strong deposit growth during both periods. The average rate paid on these accounts decreased 38 basis points for 2020 versus 2019 and increased 31 basis points for 2019 versus 2018.

The average volume of money market accounts increased 11.2% during 2020 and 3.4% during 2019, and the average rate paid on these deposits decreased 50 basis points during 2020 and increased 38 basis points during 2019.

The average volume of savings accounts increased 16.3% for 2020 versus 2019, but decreased 2.1% for 2019 versus 2018. Conversely, the average rate paid on these accounts decreased four basis points during 2020 and increased three basis points in 2019.

The average volume of time deposits decreased 7.2% for 2020 versus 2019 and 1.3% for 2019 versus 2018, while the average rate paid decreased 10 basis points during 2020 and increased 42 basis points during 2019. Interest paid on time deposits as a percentage of total interest expense was 35.6%, 32.4% and 33.2%, respectively for 2020, 2019 and 2018. The decrease in the average volume of time deposits between the 2020 and 2019 comparison periods reflects the maturity of brokered deposits during the first month of 2020 that were only partially replaced during the third quarter of 2020. In 2019 and 2018 there was pressure for higher rates from the more rate sensitive deposit holders with the local market willing to pay higher rates on deposit products. This pressure abated with the reduction in interest rates in the first quarter of 2020. Management still considers the brokered deposit market to be a beneficial source of funding to help smooth out the fluctuations in core deposit balances without the need to disrupt deposit pricing in the Company's local markets. These funds can be obtained relatively quickly on an as-needed basis, making them a valuable alternative to traditional term borrowings from the FHLBB. Refer to the "Liquidity and Capital Resources" section for more discussion on this topic.

The average volume of borrowed funds increased \$2.9 million, or 147.0% for 2020 versus 2019, but decreased 63.5% for 2019 versus 2018, and in 2020 and 2019 consisted of only JNE funds at zero percent interest, resulting in decreases in the average rate paid on these funds of 12 basis points during 2020 and 88 basis points during 2019.

The average volume of repurchase agreements decreased 11.5% during 2020 and increased 9.8% during 2019. The average rate paid on repurchase agreements decreased three basis points for 2020 versus 2019 and increased 26 basis points for 2019 versus 2018.

In summary, the average yield on interest-earning assets decreased 51 basis points during 2020, while the average rate paid on interest-bearing liabilities decreased 35 basis points. During 2019, the average yield on interestearning assets increased 16 basis points, while the average rate paid on interest-bearing liabilities increased 28 basis points. Net interest spread decreased 16 basis points for 2020 and 12 basis points for 2019 with a net interest spread of 3.48% for 2020 compared to 3.64% for 2019, and 3.76% for 2018. Net interest margin decreased 21 basis points during 2020 to 3.68%, and five basis points to 3.90% for 2019, compared to 3.95% for 2018.

The following table summarizes the variances in income for the years presented, resulting from volume changes in interest-earning assets and interest-bearing liabilities and fluctuations in rates earned and paid compared to the prior year.

| | | 20 | 20 v | ersus 2 | 019 | | 2019 versus 2018 | | | | | |
|---------------------------------------|-------------------|---------|------|---------|-----|----------|-------------------|--------|------|---------|-----|-------|
| | Variance Variance | | | | | | Variance Variance | | | | | |
| | | oue to | D | Due to | | Total | | ue to | D | ue to | T | otal |
| | R | ate (1) | Volu | ıme (1) | Va | riance | Ra | te (1) | Volu | ıme (1) | Vai | iance |
| | | | | | (Do | llars in | Tho | usands | s) | | | |
| Average Interest-Earning Assets | | | | | | | | | | | | |
| Loans (2) | \$ | (3,577) | \$ | 5,308 | \$ | 1,731 | \$ | 1,156 | \$ | 1,137 | \$ | 2,293 |
| Taxable investment securities | | (91) | | 33 | | (58) | | 78 | | 116 | | 194 |
| Sweep and interest-earning accounts | | (442) | | 96 | | (346) | | 70 | | 132 | | 202 |
| Other investments | | (22) | | 3 | | (19) | | 1 | | (26) | | (25) |
| Total | \$ | (4,132) | \$ | 5,440 | \$ | 1,308 | \$ | 1,305 | \$ | 1,359 | \$ | 2,664 |
| Average Interest-Bearing Liabilities | | | | | | | | | | | | |
| Interest-bearing transaction accounts | \$ | (783) | \$ | 395 | \$ | (388) | \$ | 505 | \$ | 153 | \$ | 658 |
| Money market accounts | | (524) | | 162 | | (362) | | 359 | | 35 | | 394 |
| Savings deposits | | (41) | | 27 | | (14) | | 30 | | (4) | | 26 |
| Time deposits | | (130) | | (134) | | (264) | | 525 | | (26) | | 499 |
| Borrowed funds | | (6) | | 12 | | 6 | | (48) |) | (14) | | (62) |
| Repurchase agreements | | (11) | | (33) | | (44) | | 89 | | 19 | | 108 |
| Finance lease obligations | | (2) | | (10) | | (12) | | 1 | | (11) | | (10) |
| Junior subordinated debentures | | (218) | | 0 | | (218) | | 45 | | 0 | | 45 |
| Total | \$ | (1,715) | \$ | 419 | \$ | (1,296) | \$ | 1,506 | \$ | 152 | \$ | 1,658 |
| Changes in net interest income | \$ | (2,417) | \$ | 5,021 | \$ | 2,604 | \$ | (201) | \$ | 1,207 | \$ | 1,006 |

(1) Items which have shown a year-to-year increase in volume have variances allocated as follows:

Variance due to rate = Change in rate x new volume

Variance due to volume = Change in volume x old rate

Items which have shown a year-to-year decrease in volume have variances allocated as follows:

Variance due to rate = Change in rate x old volume

Variances due to volume = Change in volume x new rate

(2) Reflects reclassification of obligations of local municipalities from investment securities to loans effective January 1, 2019, and restated for the 2018 comparison period.

NON-INTEREST INCOME AND NON-INTEREST EXPENSE

Non-interest Income

The components of non-interest income for the annual periods presented are as follows:

| | | Year | End | led | | | |
|--|--------------|-----------|------|-------------|--------|-----------|----------|
| | December 31, | | | | Change | | |
| | 2020 | | 2019 | | Income | | Percent |
| Service fees | \$ | 3,137,956 | \$ | 3,313,833 | \$ | (175,877) | -5.31% |
| Income from sold loans | | 1,469,863 | | 706,306 | | 763,557 | 108.11% |
| Other income from loans | | 1,054,562 | | 904,156 | | 150,406 | 16.63% |
| Net realized gain (loss) on sale of securities AFS | | 39,086 | | (26,490) | | 65,576 | -247.55% |
| Other income | | | | | | | |
| Income from CFS Partners | | 684,891 | | 588,696 | | 96,195 | 16.34% |
| Exchange income | | 31,000 | | 66,400 | | (35,400) | -53.31% |
| Other miscellaneous income | | 354,366 | | 393,165 | | (38,799) | -9.87% |
| Total non-interest income | 9 | 6,771,724 | | \$5,946,066 | \$ | 825,658 | 13.89% |

Total non-interest income increased \$825,658 for the year ended December 31, 2020 compared to the same period 2019, with significant changes noted in the following:

- As noted and discussed in the Overview, overdraft charges, a component of service fees, decreased year over year, which was offset in part by an increase in interchange fees, also a component of service fees.
- Income from sold loans increased year over year as a result of an uptick in residential mortgage lending activity which was spurred primarily by the drop in interest rates due to the action of the FRB early in 2020 in response to the pandemic, resulting in a higher volume of loans being sold into the secondary market.
- The higher volume of commercial and residential loan activity resulted in an increase in documentation fees collected at origination accounting for the increase in other income from loans.
- The Company sold a MBS from its investment portfolio with a realized gain in 2020, compared to sales the prior year with a realized net loss for 2019. The sales in 2019 were mostly low-yielding, short-duration securities held in the Company's AFS portfolio, which were replaced with higher-yielding investments available in the current market.
- CFS Partners has a small portion of its equity capital invested in the stock market. While it was necessary to mark-to-market the portfolio to reflect the stock market decline during the first guarter of 2020 at the outset of the COVID-19 pandemic, resulting in a \$106,000 mark down, the stock market rebounded somewhat favorably during the third and fourth quarters accounting for the modest increase year over year.
- The decrease in exchange income is directly related to the COVID-19 mandated shutdown of the US/ Canadian border to all non-essential travel, creating less demand for an exchange of Canadian currency.
- The combination of a decrease in Community Circle income and a decrease in VISA merchant program income accounts for the reduction in other miscellaneous income between 2019 and 2020.

Non-interest Expense

The components of non-interest expense for the annual periods presented are as follows:

| | Year | Ended | | | |
|---|---------------|---------------|------------|----------|--|
| | Decem | nber 31, | Change | | |
| | 2020 | 2019 | Expense | Percent | |
| Salaries and wages | \$ 7,597,745 | \$ 7,271,722 | \$ 326,023 | 4.48% | |
| Employee benefits | 3,084,435 | 3,118,631 | (34,196) | -1.10% | |
| Occupancy expenses, net | 2,672,720 | 2,605,995 | 66,725 | 2.56% | |
| Other expenses | | | | | |
| Service contracts - administrative | 506,144 | 539,510 | (33,366) | -6.18% | |
| Outsourcing expense | 473,426 | 428,668 | 44,758 | 10.44% | |
| Telephone expense | 189,700 | 265,372 | (75,672) | -28.52% | |
| Marketing expense | 425,000 | 450,533 | (25,533) | -5.67% | |
| Audit fees | 386,839 | 407,303 | (20,464) | -5.02% | |
| Consultant services | 269,444 | 217,352 | 52,092 | 23.97% | |
| Travel, entertainment and meals expense | 107,162 | 128,150 | (20,988) | -16.38% | |
| FDIC insurance | 300,643 | 69,452 | 231,191 | 332.88% | |
| Collection & non-accruing loan expense | 31,814 | 185,963 | (154,149) | -82.89% | |
| Expense on OREO | (38,192) | 120,585 | (158,777) | -131.67% | |
| ATM Fees | 486,590 | 434,270 | 52,320 | 12.05% | |
| Overdraft Privilege Program Expense | 0 | 46,302 | (46,302) | -100.00% | |
| State deposit tax | 704,047 | 669,502 | 34,545 | 5.16% | |
| Other miscellaneous expenses | 3,194,224 | 2,921,970 | 272,254 | 9.32% | |
| Total non-interest expense | \$ 20,391,741 | \$ 19,881,280 | \$ 510,461 | 2.57% | |

Total non-interest expense increased \$510,461, or 2.6%, for the year ended December 31, 2020 compared to the same period in 2019, with significant changes noted in the following:

- Salaries and wages increased primarily due to normal salary increases and an increase in lender commissions related to the strong mortgage business and the PPP loan program.
- There was a slight decrease in **employee benefits** due to a decrease in claims during the pandemic related shutdown when hospitals and medical providers were not scheduling non-essential appointments.
- The decrease in **service contracts administrative** in 2020 is attributable to increased costs in 2019 to support information technology and branch infrastructure. Additionally, some projects that were scheduled for 2020, were not finalized, and are expected to be completed in 2021.
- Outsourcing expense increased year over year primarily due to credits received from the Company's core processing system that were applied towards 2019 expenses.
- The decrease in telephone expense is due to the renegotiation of carrier contracts for connectivity.
- Marketing activity increased during the second half of 2020, however, due to continued delays in the scheduled
 creation of promotional television commercials due to the pandemic, marketing expenses for 2020 were still
 under budget for the year, accounting for the decrease year over year.

- The increase in **consultant services** is partially due to recruiting expenses in preparation for retirements in the area of lending in 2021.
- FDIC insurance increased year over year mostly due to the "Small Bank Assessment Credit" of \$164,000 issued by the FDIC during the third quarter of 2019. This credit eliminated the assessments due during the third and fourth quarters of 2019, and the remainder of the credit was applied to a portion of the assessment due in the first guarter of 2020, with full assessments paid for the remaining three guarters of 2020.
- Collections & non-accruing loan expense decreased year over year due in part to the recovery of collection expenses from the resolution of secondary market foreclosures earlier in the year. Collection expenses were also lower due to the impact of a legislative moratorium on ejectment and foreclosure actions during the COVID-19 emergency.
- A property held in OREO was sold in the third guarter of 2020 resulting in a recovery of a subsequent write down that was recorded in 2019, accounting for the decrease in expense on OREO year over year.
- ATM fees increased year over year due to the addition of enhanced technology being utilized for deposit automation. Use of deposit automation replaces a manual process for BSA required monitoring of cash deposits as well as providing fraud detection measures at the ATM.
- The decrease in overdraft privilege program expense was due to the end of a contract obligation at yearend 2019, with no renewal of the obligation in 2020.
- Other miscellaneous expenses increased in 2020 due to the recording of a payment to employees working through the pandemic in the amount of \$156,000, which was determined to be a qualified disaster relief payment as defined by section 139(b) of the IRS Code. Disaster relief payments are not includable in gross wages or subject to payroll taxes for either the employee or the employer.

APPLICABLE INCOME TAXES

Income before income taxes increased \$2.4 million, or 22.5% for 2020 compared to 2019, accounting for the increase in the provision for income taxes of \$458,229, or 25.6%. Tax credits from affordable housing investments increased \$18,871, or 4.6%, from \$415,099 in 2019 to \$433,970 in 2020.

Amortization expense related to limited partnership investments is included as a component of income tax expense and amounted to \$336,686 and \$312,106 for 2020 and 2019, respectively. These investments provide tax benefits, including tax credits, and are designed to provide an effective yield between 7% and 10%.

CHANGES IN FINANCIAL CONDITION

The following table provides a visual comparison of the breakdown of average assets and average liabilities as well as average shareholders' equity for the comparison periods and should be reviewed in conjunction with the table on the following page which provides volume changes and percent of change by category.

| Years Ended December 31, | 2020 | | 2019 |) | 2018 | | |
|--|------------|-----------|--------------|----------|------------|--------|--|
| · | Balance | % | Balance | % | Balance | % | |
| | | (De | ollars in Th | ousands) | | | |
| Average Assets | | | | | | | |
| Cash and due from banks | | | | | | | |
| Non-interest bearing | \$ 10,372 | 1.27% \$ | 11,043 | 1.55% | \$ 10,838 | 1.61% | |
| Federal funds sold and overnight deposits | 33,768 | 4.11% | 29,625 | 4.17% | 23,256 | 3.44% | |
| Taxable investment securities | 44,642 | 5.44% | 43,591 | 6.13% | 38,372 | 5.69% | |
| Other securities | 1,456 | 0.18% | 1,397 | 0.20% | 1,862 | 0.28% | |
| Total investment securities | 46,098 | 5.62% | 44,988 | 6.33% | 40,234 | 5.97% | |
| Gross loans (1) | 697,626 | 84.98% | 591,908 | 83.23% | 568,860 | 84.29% | |
| ALL and deferred net loan fees (costs) | (7,417) | -0.90% | (5,444) | -0.77% | (5,176) | -0.77% | |
| Premises and equipment | 10,614 | 1.29% | 10,973 | 1.54% | 9,958 | 1.47% | |
| OREO | 537 | 0.07% | 188 | 0.03% | 278 | 0.04% | |
| Investment in Capital Trust | 387 | 0.05% | 387 | 0.05% | 387 | 0.06% | |
| BOLI | 4,942 | 0.60% | 4,855 | 0.68% | 4,765 | 0.71% | |
| Goodwill | 11,574 | 1.41% | 11,574 | 1.62% | 11,574 | 1.71% | |
| Other assets | 12,455 | 1.52% | 11,067 | 1.56% | 9,835 | 1.46% | |
| Total average assets | \$820,956 | 100% \$ | 711,164 | 100% | \$ 674,809 | 100% | |
| | | | | | | | |
| Average Liabilities | | | | | | | |
| Demand deposits | \$ 162,631 | 19.81% \$ | | 16.97% | \$ 113,412 | 16.81% | |
| Interest-bearing transaction accounts | 203,951 | 24.84% | 161,887 | 22.76% | 137,547 | 20.38% | |
| Money market funds | 105,280 | 12.82% | 94,704 | 13.32% | 91,642 | 13.58% | |
| Savings accounts | 111,779 | 13.62% | 96,088 | 13.51% | 98,154 | 14.55% | |
| Time deposits | 112,236 | 13.67% | 120,937 | 17.01% | 122,499 | 18.15% | |
| Total average deposits | 695,877 | 84.76% | 594,305 | 83.57% | 563,254 | 83.47% | |
| | | | | | | | |
| Borrowed funds | 4,930 | 0.60% | 1,996 | 0.28% | 5,462 | 0.81% | |
| Repurchase agreements | 29,688 | 3.62% | 33,546 | 4.72% | 30,555 | 4.53% | |
| Junior subordinated debentures | 12,887 | 1.57% | 12,887 | 1.81% | 12,887 | 1.91% | |
| Other liabilities | 4,592 | 0.56% | 4,998 | 0.70% | 3,019 | 0.45% | |
| Total average liabilities | 747,974 | 91.11% | 647,732 | 91.08% | 615,177 | 91.17% | |
| | | | | | | | |
| Average Shareholders' Equity | | 0.400/ | | | | 0.040/ | |
| Preferred stock | 1,500 | 0.18% | 1,618 | 0.23% | 2,119 | 0.31% | |
| Common stock | 13,704 | 1.67% | 13,527 | 1.90% | 13,367 | 1.98% | |
| Additional paid-in capital | 33,817 | 4.12% | 32,925 | 4.63% | 32,000 | 4.74% | |
| Retained earnings | 25,810 | 3.15% | 18,061 | 2.54% | 15,563 | 2.31% | |
| Less: Treasury stock | (2,623) | -0.32% | (2,623) | -0.37% | (2,623) | -0.39% | |
| Accumulated other comprehensive income (loss) | 774 | 0.09% | (76) | -0.01% | (794) | -0.12% | |
| Total average shareholders' equity | 72,982 | 8.89% | 63,432 | 8.92% | 59,632 | 8.83% | |
| Total average liabilities and shareholders' equity | \$ 820,956 | 100% \$ | 711,164 | 100% | \$ 674,809 | 100% | |

⁽¹⁾ Gross loans reflects reclassification of obligations of local municipalities from the investment portfolio into the loan portfolio as of January 1, 2019 and conforming changes to the comparative 2018 information presented.

The following table provides a breakdown of volume changes and percent of change by category for the table on the preceding page. Please refer to the sections labeled "Interest Income and Interest Expense (Net Interest Income)" and "Liquidity and Capital Resources" for more in-depth discussion of significant changes.

| Years Ended December 31, | 2020 | 2019 | 2018 | 2020 vs | 2019 | 2019 vs | 2018 |
|--|------------|------------|------------|-------------|-----------|---------|---------|
| | Average | Average | Average | Volume | % of | Volume | % of |
| Average Assets | Balance | Balance | Balance | Change | Change | Change | Change |
| | | | (Dolla | rs in Thous | ands) | | |
| Cash and due from banks | | | | | | | |
| Non-interest bearing | \$ 10,372 | \$ 11,043 | \$ 10,838 | \$ (671) | -6.08% | 205 | 1.89% |
| Federal funds sold and overnight deposits | 33,768 | 29,625 | 23,256 | 4,143 | 13.98% | 6,369 | 27.39% |
| Taxable investment securities | 44,642 | 43,591 | 38,372 | 1,051 | 2.41% | 5,219 | 13.60% |
| Other securities | 1,456 | 1,397 | 1,862 | 59 | 4.22% | (465) | -24.97% |
| Total investment securities | 46,098 | 44,988 | 40,234 | 1,110 | 2.47% | 4,754 | 11.82% |
| Gross loans (1) | 697,626 | 591,908 | 568,860 | 105,718 | 17.86% | 23,048 | 4.05% |
| ALL and deferred net loan fees (costs) | (7,417) | (5,444) | (5,176) | (1,973) | 36.24% | (268) | 5.18% |
| Premises and equipment | 10,614 | 10,973 | 9,958 | (359) | -3.27% | 1,015 | 10.19% |
| OREO | 537 | 188 | 278 | 349 | 185.64% | (90) | -32.37% |
| Investment in Capital Trust | 387 | 387 | 387 | 0 | 0.00% | 0 | 0.00% |
| BOLI | 4,942 | 4,855 | 4,765 | 87 | 1.79% | 90 | 1.89% |
| Goodwill | 11,574 | 11,574 | 11,574 | 0 | 0.00% | 0 | 0.00% |
| Other assets | 12,455 | 11,067 | 9,835 | 1,388 | 12.54% | 1,232 | 12.53% |
| Total average assets | \$ 820,956 | \$ 711,164 | \$ 674,809 | \$ 109,792 | 15.44% | 36,355 | 5.39% |
| Average Liabilities | | | | | | | |
| Demand deposits | \$ 162,631 | \$ 120,689 | \$ 113,412 | \$ 41,942 | 34.75% | 7,277 | 6.42% |
| Interest-bearing transaction accounts | 203,951 | 161,887 | 137,547 | 42,064 | 25.98% | 24,340 | 17.70% |
| Money market funds | 105,280 | 94,704 | 91,642 | 10,576 | 11.17% | 3,062 | 3.34% |
| Savings accounts | 111,779 | 96,088 | 98,154 | 15,691 | 16.33% | (2,066) | -2.10% |
| Time deposits | 112,236 | 120,937 | 122,499 | (8,701) | -7.19% | (1,562) | -1.28% |
| Total average deposits | 695,877 | 594,305 | 563,254 | 101,572 | 17.09% | 31,051 | 5.51% |
| Borrowed funds | 4,930 | 1,996 | 5,462 | 2,934 | 146.99% | (3,466) | -63.46% |
| Repurchase agreements | 29,688 | 33,546 | 30,555 | (3,858) | -11.50% | 2,991 | 9.79% |
| Junior subordinated debentures | 12,887 | 12,887 | 12,887 | 0 | 0.00% | 0 | 0.00% |
| Other liabilities | 4,592 | 4,998 | 3,019 | (406) | -8.12% | 1,979 | 65.55% |
| Total average liabilities | 747,974 | 647,732 | 615,177 | 100,242 | 15.48% | 32,555 | 5.29% |
| Average Shareholders' Equity | | , | , | , | | , | |
| Preferred stock | 1,500 | 1,618 | 2,119 | (118) | -7.29% | (501) | -23.64% |
| Common stock | 13,704 | 13,527 | 13,367 | 177 | 1.31% | 160 | 1.20% |
| Additional paid-in capital | 33,817 | 32,925 | 32,000 | 892 | 2.71% | 925 | 2.89% |
| Retained earnings | 25,810 | 18,061 | 15,563 | 7,749 | 42.90% | 2,498 | 16.05% |
| Less: Treasury stock | (2,623) | (2,623) | (2,623) | 0 | 0.00% | 0 | 0.00% |
| Accumulated other comprehensive income (loss) | 774 | (76) | (794) | 850 | -1118.42% | 718 | -90.43% |
| Total average shareholders' equity | 72,982 | 63,432 | 59,632 | 9,550 | 15.06% | 3,800 | 6.37% |
| Total average liabilities and shareholders' equity | \$ 820,956 | \$ 711,164 | \$ 674,809 | \$ 109,792 | 15.44% \$ | 36,355 | 5.39% |

⁽¹⁾ Gross loans reflects reclassification of obligations of local municipalities from the investment portfolio into the loan portfolio as of January 1, 2019 and conforming changes to the comparative 2018 information presented.

CERTAIN TIME DEPOSITS

Increments of maturity of time CDs of \$100,000 or more outstanding on December 31, 2020 are summarized as follows:

| 3 months or less | \$ 15,450,597 |
|--------------------------|------------------|
| Over 3 through 6 months | 14,067,145 |
| Over 6 through 12 months | 11,840,417 |
| Over 12 months | 19,250,478 |
| | \$ 60,608,637 |

RISK MANAGEMENT

Interest Rate Risk and Asset and Liability Management - Management actively monitors and manages the Company's interest rate risk exposure and attempts to structure the balance sheet to maximize net interest income while controlling its exposure to interest rate risk. The Company's ALCO is made up of the Executive Officers and certain Vice Presidents of the Bank representing major business lines. The ALCO formulates strategies to manage interest rate risk by evaluating the impact on earnings and capital of such factors as current interest rate forecasts and economic indicators, potential changes in such forecasts and indicators, liquidity and various business strategies. The ALCO meets at least quarterly to review financial statements, liquidity levels, yields and spreads to better understand, measure, monitor and control the Company's interest rate risk. In the ALCO process, the committee members apply policy limits set forth in the Asset Liability, Liquidity and Investment policies approved and periodically reviewed by the Company's Board of Directors. The ALCO's methods for evaluating interest rate risk include an analysis of the effects of interest rate changes on net interest income and an analysis of the Company's interest rate sensitivity "gap", which provides a static analysis of the maturity and repricing characteristics of the entire balance sheet. The ALCO Policy also includes a contingency funding plan to help management prepare for unforeseen liquidity restrictions, including hypothetical severe liquidity crises.

Interest rate risk represents the sensitivity of earnings to changes in market interest rates. As interest rates change, the interest income and expense streams associated with the Company's financial instruments also change, thereby impacting NII, the primary component of the Company's earnings. Fluctuations in interest rates can also have an impact on liquidity. The ALCO uses an outside consultant to perform rate shock simulations to the Company's net interest income, as well as a variety of other analyses. It is the ALCO's function to provide the assumptions used in the modeling process. Assumptions used in prior period simulation models are regularly tested by comparing projected NII with actual NII. The ALCO utilizes the results of the simulation model to quantify the estimated exposure of NII and liquidity to sustained interest rate changes. The simulation model captures the impact of changing interest rates on the interest income received and interest expense paid on all interest-earning assets and interest-bearing liabilities reflected on the Company's balance sheet. The model also simulates the balance sheet's sensitivity to a prolonged flat rate environment. All rate scenarios are simulated assuming a parallel shift of the yield curve; however further simulations are performed utilizing non-parallel changes in the yield curve. The results of this sensitivity analysis are compared to the ALCO policy limits which specify a maximum tolerance level for NII exposure over a 1-year horizon, assuming no balance sheet growth, given a 200 bp shift upward and a 100 bp shift downward in interest rates.

Under the Company's interest rate sensitivity modeling, with the continued asset sensitive balance sheet, in a rising rate environment NII is expected to trend upward as the short-term asset base (cash and adjustable rate loans) quickly cycle upward while the retail funding base (deposits) lags the market. If rates paid on deposits have to be increased more and/or more quickly than projected due to competitive pressures, the expected benefit to rising rates would be reduced. In a falling rate environment, NII is expected to trend slightly downward compared with the current rate environment scenario for the first year of the simulation as asset yield erosion is not fully offset by decreasing funding costs. Thereafter, net interest income is projected to experience sustained downward pressure as funding costs reach their assumed floors and asset yields continue to reprice into the lower rate environment. Management expects that the ongoing low rate environment will continue to generate a negative impact to the Company's NII in 2021. With no projection for a rate increase in the coming year, margins will remain challenged.

The following table summarizes the estimated impact on the Company's NII over a twelve month period, assuming a gradual parallel shift of the yield curve beginning December 31, 2020:

| One Yea | r Horizon | Two Year Horizon | | | |
|-----------------------------------|-----------|-----------------------|-----------------------|--|--|
| Rate Change Percent Change in NII | | Rate Change | Percent Change in NII | | |
| | | | | | |
| Down 100 basis points | 0.0% | Down 100 basis points | -9.5% | | |
| Up 200 basis points | 4.2% | Up 200 basis points | 6.3% | | |

The amounts shown in the table are within the ALCO Policy limits. However, those amounts do not represent a forecast and should not be relied upon as indicative of future results. While assumptions used in the ALCO process, including the interest rate simulation analyses, are developed based upon current economic and local market conditions, and expected future conditions, the Company cannot provide any assurances as to the predictive nature of these assumptions, including how customer preferences or competitor influences might change. As the market rates continue to increase, the impact of a falling rate environment is more pronounced, and the possibility more plausible than during the last several years of near zero short rates.

As of December 31, 2020, the Company had outstanding \$12,887,000 in principal amount of Junior Subordinated Debentures due December 15, 2037, which bear a quarterly floating rate of interest equal to the 3-month London Interbank Offered Rate (LIBOR), plus 2.85%. During 2017, the Financial Conduct Authority (FCA) in the United Kingdom that administers LIBOR announced that LIBOR will be phased out, with an expected target date of December 31, 2021 for the phase out. On March 5, 2021, the FCA announced firm target dates for the phase out of various LIBOR settings, including a phase out date of June 30, 2023 for 3-month LIBOR for U.S. dollar deposits... Under the terms of the Indenture, if 3-month LIBOR is not available, the Trustee may obtain substitute quotations from four leading banks in the London interbank market for their offered rate to prime banks in the London market for U.S. dollar deposits having a three month maturity; if at least two such quotations are provided, the quarterly rate on the Debentures will be the arithmetic mean of such quotations. If fewer than two such quotations are received, the Trustee will request substitute quotations from four major New York City banks for their offered rate to leading European banks for loans in U.S. dollars; if at least two such quotations are provided, the quarterly rate on the Debentures will be the arithmetic mean of such quotations. The Debenture Trustee has not yet informed the Company as to how it intends to proceed. Aside from the Debentures, the Company does not have any other exposures to the phase out of LIBOR. The Company has not generally utilized LIBOR as an interest rate benchmark for its variable rate commercial, residential or other loans and does not utilize derivatives or other financial instruments tied to LIBOR for hedging or investment purposes. Accordingly, management expects that the Company's exposure to the phase out of LIBOR will be limited to the effect on the interest rate paid on its Debentures, but cannot predict the magnitude of the impact on the Company's interest expense at this time.

Credit Risk - As a financial institution, one of the primary risks the Company manages is credit risk, the risk of loss stemming from borrowers' failure to repay loans or inability to meet other contractual obligations. The Company's Board of Directors prescribes policies for managing credit risk, including Loan, Appraisal and Environmental policies. These policies are supplemented by comprehensive underwriting standards and procedures. The Company maintains a Credit Administration department whose function includes credit analysis and monitoring of and reporting on the status of the loan portfolio, including delinquent and non-performing loan trends. The Company also monitors concentration of credit risk in a variety of areas, including portfolio mix, the level of loans to individual borrowers and their related interest, loans to industry segments, and the geographic distribution of CRE loans. Loans are reviewed periodically by an independent loan review firm to help ensure accuracy of the Company's internal risk ratings and compliance with various internal policies, procedures and regulatory guidance.

Residential mortgages represented 29.4% and 33.2% of the Company's loan balances at December 31, 2020 and 2019, respectively. The percentage of residential mortgage loans to total loans has been on a gradual decline in recent years, with a strategic shift to commercial lending. The Company maintains a residential mortgage loan portfolio of traditional mortgage products and does not engage in higher risk loans such as option adjustable rate mortgage products, high loan-to-value products, interest only mortgages, subprime loans and products with deeply discounted teaser rates. Residential mortgages with loan-to-values exceeding 80% are generally covered by PMI. A 90% loan-to-value residential mortgage product without PMI is only available to borrowers with excellent credit and low debt-to-income ratios and has not been widely originated. Junior lien home equity products make up 18.3% of the residential mortgage portfolio with maximum loan-to-value ratios (including prior liens) of 80%. The Company also originates some home equity loans greater than 80% under an insured loan program with stringent underwriting criteria.

Consistent with the strategic focus on commercial lending, the commercial and CRE loan portfolios have seen solid growth over recent years. Commercial & industrial, CRE and Municipal loans collectively comprised 70.0% of the Company's loan portfolio at December 31, 2020, compared to 66.1% at December 31, 2019.

The Municipal loan portfolio consists of tax-exempt obligations of local municipalities, and is made up of three types of borrowings; term lending, tax anticipation lending, and non-arbitrage borrowing. The portfolio decreased \$1.0 million, or 1.8%, to \$54.8 million as of December 31, 2020 compared to \$55.8 million at December 31, 2019. During 2020, term lending increased \$5.1 million, or 19.0%, tax anticipation lending increased \$3.0 million, from \$215,264 to \$3.2 million, and non-arbitrage borrowing decreased \$9.1 million, or 31.5%. The non-arbitrage and tax anticipation loans to municipalities are issued annually on a competitive bid basis; as a result the portfolio can fluctuate considerably from year to year based on changes in competitive pressures.

Growth in the CRE portfolio in recent years has been principally driven by new loan volume in Chittenden County and northern Windsor County around the White River Junction, 191-193 interchange area. Credits in the Chittenden County market are being managed by two commercial lenders out of the Company's Burlington loan production office that know the area well, while Windsor County is being served by a commercial lender from the St. Johnsbury office with previous lending experience serving the greater White River Junction area. On May 1, 2019, the Company opened a loan production office in Lebanon, New Hampshire to provide a presence in the greater White River Junction area including Grafton County, New Hampshire. Larger transactions continue to be centrally underwritten and monitored through the Company's commercial credit department. The types of CRE transactions driving the growth have been a mix of construction, land and development, multifamily, and other nonowner occupied CRE properties including hotels, retail, office, and industrial properties. The largest components of the \$280.5 million CRE portfolio at December 31, 2020 were \$102.2 million in owner-occupied CRE and \$92.8 million in non-owner occupied CRE.

The Company's home equity and commercial line of credit portfolios contain for the most part variable rate loans with the Wall Street Journal Prime rate as the underlying index and rates repricing monthly. The Wall Street Journal Prime index fell to 3.25% in 2008 and remained there until December 2015. Since 2015 numerous rate hikes increased the Wall Street Journal Prime index by 225 percentage points to 5.5%, before falling 225 percentage points in total between 2019 and 2020 to 3.25% as of December 31, 2020. The home equity portfolio and commercial line of credit portfolio have weathered these fluctuations and continue to perform well. Commercial and industrial term loans are generally written on a fixed rate basis with limited risk associated with rising interest rates. CRE loans generally have included an initial fixed rate period typically of 5 years, then enter a variable rate period, usually tied to Wall Street Prime. Approximately \$153 million of CRE loans are scheduled to reprice over the next five years. Rates based on the current Prime Rate Index are not projected to increase significantly over the near term. Management expects that those loans that may experience rate increases will ultimately refinance or renegotiate pricing, while the increase may adversely impact the repayment capacity of those CRE loans of lesser credit quality and may ultimately result in higher non-performing loans and losses.

The following table reflects the composition of the Company's loan portfolio, by portfolio segment, as a percentage of total loans as of December 31,

| | 202 | 20 | 201 | 9 | 201 | 8 | 201 | 7 | 201 | 6 |
|-------------------------------|-----------|--------|-----------|----------|-------------|----------|-----------|----------|-----------|----------|
| | | | | (0 | ollars in T | housan | ds) | | | |
| Real estate loans | | | | | | | | | | |
| Construction & land | | | | | | | | | | |
| development | \$ 29,359 | 4.14% | \$ 21,085 | 3.47% | \$ 26,826 | 4.64% | \$ 21,968 | 3.98% | \$ 14,991 | 2.79% |
| Farm land | 15,244 | 2.15% | 13,054 | 2.15% | 10,209 | 1.76% | 10,477 | 1.90% | 13,011 | 2.42% |
| 1-4 Family residential - | | | | | | | | | | |
| 1st lien | 170,507 | 24.05% | 158,337 | 26.09% | 165,665 | 28.64% | 168,184 | 30.48% | 166,692 | 31.03% |
| Jr lien | 38,148 | 5.38% | 43,231 | 7.12% | 44,545 | 7.70% | 45,257 | 8.20% | 42,927 | 7.99% |
| Commercial real estate | 235,941 | 33.25% | 212,145 | 34.95% | 198,283 | 34.28% | 174,599 | 31.65% | 173,727 | 32.34% |
| Loans to finance | | | | | | | | | | |
| agricultural production | 2,172 | 0.31% | 3,675 | 0.61% | 2,797 | 0.48% | 887 | 0.16% | 996 | 0.19% |
| Commercial & industrial | 158,896 | 22.40% | 95,255 | 15.69% | 77,970 | 13.48% | 76,224 | 13.82% | 67,734 | 12.61% |
| Municipal (1) | 54,807 | 7.72% | 55,817 | 9.20% | 47,067 | 8.14% | 48,825 | 8.85% | 49,887 | 9.29% |
| Consumer | 4,281 | 0.60% | 4,390 | 0.72% | 5,088 | 0.88% | 5,269 | 0.96% | 7,171 | 1.34% |
| Gross loans | 709,355 | 100% | 606,989 | 100% | 578,450 | 100% | 551,690 | 100% | 537,136 | 100% |
| Less: ALL and deferred net | (8,404) | | (5,564) | | (5,238) | | (5,120) | | (4,968) | |
| loan fees (costs) | | · | | <u>'</u> | | <u>'</u> | | <u>'</u> | . , , | <u> </u> |
| Net loans | \$700,951 | | \$601,425 | | \$573,212 | | \$546,570 | | \$532,168 | |

⁽¹⁾ Reflects reclassification of obligations of local municipalities from the investment portfolio into the loan portfolio as of January 1, 2019 and conforming changes to the comparative prior period information presented.

The following table shows the estimated maturity of the Company's commercial loan portfolio as of December 31, 2020.

| | | Fixed Ra | ate Loans | | • | ∕ariable R | ate Loans | |
|--|------------------------------|------------------------------|------------------|---------------|--------------------------|--------------------------|------------------------------|-------------------|
| | Within 1 Year | | After 5 Years | Total | Within 1 Year | 2 - 5 Years | After 5 Years | Total |
| | | | | Dollars in | | | | |
| Real estate Construction & land development | \$ 1.844 | \$ 3,949 | \$ 2,905 | \$ 8,698 | \$ 1,319 | \$ 1.136 | \$ 18,206 | \$ 20.661 |
| Secured by farm land Commercial real estate Loans to finance agricultural production | 323 2,563 23 | 225 3,259 | 64 | 612 19,393 | 0 5,821 342 | 529 5,168 170 | 14,103 | 14,632 216,548 |
| Commercial & industrial Municipal | 2,091 27,761 \$ 34,605 | 88,791 7,375 \$103,770 | 5,304 | , | 19,944 0 \$ 27,426 | 20,909 0 \$ 27,912 | 8,906 14,367 \$261,141 | 14,367 |

Risk in the Company's commercial and CRE loan portfolios is mitigated in part by government guarantees issued by federal agencies such as the SBA and RD. At December 31, 2020 and 2019, the Company had approximately \$93.4 million and \$28.4 million, respectively, in guaranteed loans with guaranteed balances of approximately \$86.1 million and \$21.0 million, respectively. Included in the totals for 2020 are the PPP loans amounting to \$64.4 million, which carry a 100% SBA guarantee.

The Company works actively with customers early in the delinquency process to help them to avoid default and foreclosure. Commercial & industrial and CRE loans are generally placed on non-accrual status when there is deterioration in the financial position of the borrower, payment in full of principal and interest is not expected, and/ or principal or interest has been in default for 90 days or more. However, such a loan need not be placed on nonaccrual status if it is both well secured and in the process of collection. Residential mortgages and home equity loans are considered for non-accrual status at 90 days past due and are evaluated on a case-by-case basis. The Company obtains current property appraisals or market value analyses and considers the cost to carry and sell collateral in order to assess the level of specific allocations required. Consumer loans are generally not placed in non-accrual but are charged off by the time they reach 120 days past due. When a loan is placed in non-accrual status, the Company reverses the accrued interest against current period income and discontinues the accrual of interest until the borrower clearly demonstrates the ability and intention to resume normal payments, typically demonstrated by regular timely payments for a period of not less than six months. Interest payments received on non-accrual or impaired loans are generally applied as a reduction of the loan book balance.

During the five year period presented below, the level of non-performing assets increased yearly through 2019 and then decreased during 2020. The 2017 increases in non-performing assets generally resulted from numerous smaller loans across the CRE and residential 1st lien portfolios. The increase in 2018 was primarily attributable to higher delinquency in the residential portfolio, and the decline of credit quality in two CRE loans. The increase in 2019 was primarily due to a large CRE loan being transferred into the Company's OREO portfolio, while the decrease in 2020 was mostly attributable to the decrease in the OREO portfolio due to the sale of the properties held at 2019 and no new properties transferred during 2020, as a government mandated moratorium on residential mortgage foreclosures remained in effect in Vermont due to the COVID-19 pandemic throughout the second, third and fourth quarters of 2020.

Non-performing assets at the end of each of the last five fiscal years consisted of the following:

| December 31, | | 2020 | | 2019 | | 2018 | | 2017 | | 2016 |
|--|----|--------|----|--------|------|---------|-----|---------|----|--------|
| | | | | (Dolla | rs i | n Thous | and | ds) | | |
| Accruing loans past due 90 days or more(1)(2): | | | | | | | | | | |
| Commercial & industrial | \$ | 0 | \$ | 0 | \$ | 0 | \$ | 0 | \$ | 26 |
| Residential real estate - 1st lien | | 390 | | 530 | | 622 | | 1,249 | | 1,068 |
| Residential real estate - Jr lien | | 99 | | 112 | | 105 | | 0 | | 28 |
| Consumer | | 0 | | 0 | | 2 | | 1 | | 2 |
| Total past due 90 days or more | | 489 | | 642 | | 729 | | 1,250 | | 1,124 |
| Non-accrual loans(1): | | | | | | | | | | |
| Commercial & industrial | | 434 | | 480 | | 85 | | 99 | | 143 |
| Commercial real estate | | 1,876 | | 1,601 | | 1,743 | | 1,065 | | 766 |
| Residential real estate - 1st lien | | 2,173 | | 2,112 | | 2,027 | | 1,585 | | 1,227 |
| Residential real estate - Jr lien | | 191 | | 241 | | 408 | | 347 | | 339 |
| Total non-accrual loans | | 4,674 | | 4,434 | | 4,263 | | 3,096 | | 2,475 |
| Total non-accrual and past due loans | | 5,163 | | 5,076 | | 4,992 | | 4,346 | | 3,599 |
| Other real estate owned | | 0 | | 967 | | 201 | | 284 | | 394 |
| Total non-performing assets | \$ | 5,163 | \$ | 6,043 | \$ | 5,193 | \$ | 4,630 | \$ | 3,993 |
| Percentage by segment of non-performing loans: | | | | | | | | | | |
| Commercial & industrial | | 8.41% | | 9.46% | | 1.70% | | 2.28% | | 4.70% |
| Commercial real estate | 3 | 36.34% | | 31.54% | | 34.92% | | 24.51% | | 21.28% |
| Residential real estate - 1st lien | 4 | 19.64% | | 52.05% | | 53.06% | | 65.21% | | 63.77% |
| Residential real estate - Jr lien | | 5.62% | | 6.95% | | 10.28% | | 7.98% | | 10.20% |
| Consumer | | 0.00% | | 0.00% | | 0.04% | | 0.02% | | 0.06% |
| | 10 | 00.00% | 1 | 00.00% | 1 | 00.00% | 1 | 00.00% | 1 | 00.00% |
| Percent of gross loans | | 0.73% | | 1.00% | | 0.90% | | 0.84% | | 0.74% |
| Reserve coverage of non-performing assets | 11 | 19.01% | | 98.07% | 1 | 07.87% | 1 | 117.45% | 1 | 32.18% |

- (1) No CRE or municipal loans were past due 90 days or more, and no municipal or consumer loans were in non-accrual status as of any of the consolidated balance sheet dates. In accordance with Company policy, delinquent consumer loans are charged off at 120 days past due.
- (2) Loan data reflects reclassification of obligations of local municipalities from the investment portfolio into the loan portfolio as of January 1, 2019 and conforming changes to the comparative 2018 - 2016 information presented.

The Company's OREO portfolio at December 31, 2019 consisted of one residential and three commercial properties. These properties were all sold during 2020 and there were no properties transferred to OREO in 2020, resulting in the balance of \$0 at December 31, 2020.

The Company's TDRs are principally a result of extending loan repayment terms to relieve cash flow difficulties. The Company has only infrequently reduced interest rates for borrowers below the current market rates. The Company has not forgiven principal or reduced accrued interest within the terms of original restructurings. Management evaluates each TDR situation on its own merits and does not foreclose the granting of any particular type of concession.

The Non-Performing Assets in the table above include the following TDRs that were past due 90 days or more or in non-accrual status as of the dates presented:

| | Decembe | l, 2019 | | | |
|------------------------------------|-----------|-----------------|-----------|----|-----------|
| | Number of | Principal | Number of | | Principal |
| | Loans | Balance | Loans | | Balance |
| | | | | _ | |
| Commercial & industrial | 6 | \$ 270,695 | 6 | \$ | 331,767 |
| Commercial real estate | 4 | 711,816 | 4 | | 772,894 |
| Residential real estate - 1st lien | 18 | 1,892,695 | 14 | | 1,468,415 |
| Residential real estate - Jr lien | 1 | 48,456 | 1 | | 55,011 |
| Total | 29 | \$ 2,923,663 | 25 | \$ | 2,628,085 |

The remainder of the Company's TDRs were performing in accordance with their modified terms as of the date presented and consisted of the following:

| | Decembe | er 3 | 1, 2020 | December 31, 2019 | | | | | |
|------------------------------------|-----------|------|-----------|-------------------|----|-----------|--|--|--|
| | Number of | | Principal | Number of | | Principal | | | |
| | Loans | | Balance | Loans | | Balance | | | |
| | | | | | | | | | |
| Commercial real estate | 2 | \$ | 74,757 | 2 | \$ | 106,913 | | | |
| Residential real estate - 1st lien | 31 | | 2,417,563 | 30 | | 2,459,649 | | | |
| Residential real estate - Jr lien | 1 | | 4,775 | 1 | | 6,101 | | | |
| Total | 34 | \$ | 2,497,095 | 33 | \$ | 2,572,663 | | | |

As of the balance sheet dates, the Company evaluates whether it is contractually committed to lend additional funds to debtors with impaired, non-accrual or modified loans. The Company is contractually committed to lend under one SBA guaranteed line of credit to a borrower whose lending relationship was previously restructured.

ALL and provisions - The Company maintains an ALL at a level that management believes is appropriate to absorb losses inherent in the loan portfolio as of the measurement date (See Note 5 to the accompanying audited consolidated financial statements). Although the Company, in establishing the ALL, considers the inherent losses in individual loans and pools of loans, the ALL is a general reserve available to absorb all credit losses in the loan portfolio. No part of the ALL is segregated to absorb losses from any particular loan or segment of loans.

When establishing the ALL each quarter, the Company applies a combination of historical loss factors and qualitative factors to loan segments, including residential first and junior lien mortgages, CRE, commercial & industrial, and consumer loan portfolios. The Company applies numerous qualitative factors to each segment of the loan portfolio. Those factors include the levels of and trends in delinquencies and non-accrual loans, criticized and classified assets, volumes and terms of loans, and the impact of any loan policy changes. Experience, ability and depth of lending personnel, levels of policy and documentation exceptions, national and local economic trends, the competitive environment, and concentrations of credit are also factors considered.

Specific allocations to the ALL are made for certain impaired loans. Impaired loans include all troubled debt restructurings regardless of amount, and all loans to a borrower that in aggregate are greater than \$100,000 and that are in non-accrual status. A loan is considered impaired when it is probable that the Company will be unable to collect all amounts due, including interest and principal, according to the contractual terms of the loan agreement. The Company will review all the facts and circumstances surrounding non-accrual loans and on a case-by-case basis may consider loans below the threshold as impaired when such treatment is material to the financial statements. See Note 5 to the accompanying audited consolidated financial statements for information on the recorded investment in impaired loans and their related allocations.

The following table summarizes the Company's loan loss experience for each of the last five years.

| As of or Years Ended December 31, | | 2020 | 2 | 019 | | 2018 | | 017 | 2 | 016 |
|--|-----|--------|-----|--------|-----|----------|-----|--------|-----|--------|
| | | | | (Dolla | ars | in Thous | san | ds) | | |
| Loans outstanding, end of year (1) | \$7 | 09,355 | \$6 | 06,989 | \$5 | 78,450 | \$5 | 51,690 | \$5 | 37,136 |
| Average loans outstanding during year (1) | \$6 | 95,491 | \$5 | 91,616 | | 68,511 | | 49,974 | | 21,973 |
| Non-accruing loans, end of year | \$ | 4,675 | \$ | 4,434 | \$ | 4,263 | \$ | 3,096 | \$ | 2,475 |
| Non-accruing loans, net of government guarantees | \$ | 4,358 | \$ | 4,074 | \$ | 3,887 | \$ | 3,037 | \$ | 2,328 |
| ALL, beginning of year | \$ | 5,926 | \$ | 5,602 | \$ | 5,438 | \$ | 5,278 | \$ | 5,012 |
| Loans charged off: | | | | | | | | | | |
| Commercial & industrial | | (39) | | (176) | | (153) | | (20) | | (49) |
| Commercial real estate | | (34) | | (116) | | (124) | | (160) | | 0 |
| Municipal | | 0 | | 0 | | 0 | | 0 | | 0 |
| Residential real estate - 1st lien | | (204) | | (242) | | (252) | | (160) | | (244) |
| Residential real estate - Jr lien | | (29) | | (223) | | (69) | | (118) | | 0 |
| Consumer | | (74) | | (103) | | (144) | | (124) | | (16) |
| | | (380) | | (860) | | (742) | | (582) | | (309) |
| Recoveries: | | | | | | | | | | |
| Commercial & industrial | | 1 | | 11 | | 60 | | 27 | | 25 |
| Commercial real estate | | 20 | | 50 | | 0 | | 0 | | 0 |
| Municipal | | 0 | | 0 | | 0 | | 0 | | 0 |
| Residential real estate - 1st lien | | 13 | | 16 | | 27 | | 27 | | 24 |
| Residential real estate - Jr lien | | 6 | | 2 | | 1 | | 1 | | 0 |
| Consumer | | 33 | | 39 | | 38 | | 37 | | 26 |
| | | 73 | | 118 | | 126 | | 92 | | 75 |
| | | | | | | | | | | |
| Net loans charged off | | (307) | | (742) | | (616) | | (490) | | (234) |
| Provision charged to income | _ | 1,589 | | 1,066 | | 780 | | 650 | | 500 |
| ALL, end of year | \$ | 7,208 | \$ | 5,926 | \$ | 5,602 | \$ | 5,438 | \$ | 5,278 |
| Net charge offs to average loans outstanding Provision charged to income as a percent of | | 0.04% | | 0.13% | | 0.11% | | 0.09% | | 0.04% |
| average loans | | 0.23% | | 0.18% | | 0.14% | | 0.12% | | 0.10% |
| ALL to average loans outstanding | | 1.04% | | 1.00% | | 0.99% | | 0.99% | | 1.01% |
| ALL to non-accruing loans | 1 | 54.19% | 1 | 33.65% | 1 | 31.41% | 1 | 75.65% | 2 | 13.25% |
| ALL to non-accruing loans, net of government guarantees | | 65.40% | | 45.46% | | 44.12% | | 79.06% | | 26.72% |

⁽¹⁾ Loan data reflects reclassification of obligations of local municipalities from the investment portfolio into the loan portfolio as of January 1, 2019 and conforming changes to the comparative 2018 - 2016 information presented.

Despite lower net charge-offs during 2016 and sharply lower non-performing loans, the 2016 provision of \$500,000 was somewhat consistent with the prior year provision in order to support the strong loan growth during 2016, particularly in the CRE portfolio. The 2017 provision increased to \$650,000, principally to cover higher loan losses experienced during the year, some qualitative adjustment increases related to classified loan levels, along with solid loan portfolio growth. As in 2017, the 2018 provision was increased principally to support strong CRE loan growth along with the higher dollar volume of losses in the Company's growing loan portfolio. The 2019 provision increased significantly due to increase in the loan portfolio combined with higher than anticipated loan charge off activity during the third quarter of 2019 related to write-down adjustments on several loans in workout. The increase in the 2020 provision was again due to loan growth, as well as adjustments to the qualitative factors used to estimate the ALL particularly factors related to the economic impact to borrowers from the COVID-19 pandemic. Further increases in the provision in future periods will be necessary if economic conditions and credit quality continue to deteriorate due to the impacts of the COVID-19 pandemic, or other factors. The Company has an experienced collections department that continues to work actively with borrowers to resolve problem loans and manage the OREO portfolio, and management continues to monitor the loan portfolio closely.

The fourth quarter ALL analysis indicates that the reserve balance of \$7.2 million at December 31, 2020 is sufficient to cover losses that are probable and estimable as of the measurement date, with an unallocated reserve of \$398,913. Management believes the reserve balance and unallocated amount continue to be directionally consistent with the overall risk profile of the Company's loan portfolio and credit risk appetite. The portion of the ALL termed "unallocated" is established to absorb inherent losses that exist as of the measurement date although not specifically identified through management's process for estimating credit losses. While the ALL is described as consisting of separate allocated portions, the entire ALL is available to support loan losses, regardless of category. Unallocated reserves are considered by management to be appropriate in light of the unknown impact to borrowers due to COVID-19, the Company's continued growth strategy and shift in the portfolio from residential loans to commercial and industrial and CRE loans and the risk associated with the relatively new, unseasoned loans in those portfolios. The adequacy of the ALL is reviewed quarterly by the risk management committee of the Board and then presented to the full Board for approval.

The following table shows the allocation of the ALL, as well as the percent of each loan category to the total loan portfolio, as of the balance sheet dates for each of the last five years:

| December 31, | 2020 | % | 2019 | % | 2018 | % | 2017 | % | 2016 | % |
|-------------------------|----------|------|----------|------|------------|--------|----------|------|----------|------|
| | | | | (Do | llars in T | housan | ds) | | | |
| Domestic | | | | | | | | | - | |
| Commercial & industrial | \$ 843 | 23% | \$ 837 | 16% | \$ 697 | 14% | \$ 676 | 14% | \$ 726 | 13% |
| Commercial real estate | 3,854 | 39% | 3,181 | 41% | 3,020 | 41% | 2,674 | 38% | 2,496 | 38% |
| Municipal (1) | 82 | 8% | 0 | 9% | 0 | 8% | 0 | 9% | 0 | 9% |
| Residential real estate | | | | | | | | | | |
| 1st lien | 1,735 | 24% | 1,388 | 26% | 1,422 | 28% | 1,461 | 30% | 1,370 | 31% |
| Jr lien | 235 | 5% | 290 | 7% | 273 | 8% | 317 | 8% | 371 | 8% |
| Consumer | 60 | 1% | 52 | 1% | 57 | 1% | 43 | 1% | 84 | 1% |
| Unallocated | 399 | 0% | 178 | 0% | 133 | 0% | 267 | 0% | 231 | 0% |
| | \$ 7,208 | 100% | \$ 5,926 | 100% | \$ 5,602 | 100% | \$ 5,438 | 100% | \$ 5,278 | 100% |

(1) Gross loans reflects reclassification of obligations of local municipalities from the investment portfolio into the loan portfolio as of January 1, 2019 and conforming changes to the comparative 2018 – 2016 information presented.

In addition to credit risk in the Company's loan portfolio and liquidity risk in its loan and deposit-taking operations, the Company's business activities also generate market risk. Market risk is the risk of loss in a financial instrument arising from adverse changes in market prices and rates, foreign currency exchange rates, commodity prices and equity prices. Declining capital markets can result in fair value adjustments necessary to record decreases in the value of the investment portfolio for other-than-temporary-impairment. The Company does not have any market risk sensitive instruments acquired for trading purposes. The Company's market risk arises primarily from interest rate risk inherent in its lending and deposit taking activities. During recessionary periods, a declining housing market can result in an increase in loan loss reserves or ultimately an increase in foreclosures. Interest rate risk is directly related to the different maturities and repricing characteristics of interest-bearing assets and liabilities,

as well as to loan prepayment risks, early withdrawal of time deposits, and the fact that the speed and magnitude of responses to interest rate changes vary by product. As discussed above under "Interest Rate Risk and Asset and Liability Management", the Company actively monitors and manages its interest rate risk through the ALCO process.

INVESTMENT SECURITIES

The Company maintains an investment portfolio of various securities to diversify its revenue sources, as well as to provide interest rate risk and credit risk diversification and to provide for its liquidity and funding needs. The Company's portfolio of AFS debt securities increased throughout the reporting periods as deposit growth exceeded loan growth and the Company sought ways to invest the excess cash on hand.

Accounting standards require banks to recognize all appreciation or depreciation of investments classified as either trading securities or AFS, either through the income statement or on the balance sheet even though a gain or loss has not been realized. Securities classified as trading securities are marked to market with any gain or loss net of tax effect, charged to income. The Company's investment policy does not permit the holding of trading securities. Debt securities classified as HTM are recorded at book value, subject to adjustment for OTTI. As noted previously, effective as of January 1, 2019, tax-exempt loans to municipalities, which were previously classified as securities HTM and constituted the entire HTM portfolio, were reclassified to the loan portfolio, with prior period information restated accordingly. Therefore, the Company did not hold any securities HTM as of December 31, 2020, 2019 or 2018.

Debt securities classified as AFS are marked to market with any gain or loss after taxes charged to shareholders' equity in the consolidated balance sheets. These adjustments in the AFS portfolio resulted in an accumulated unrealized income net of taxes of \$915,348 in 2020 and \$260,483 in 2019, compared to accumulated unrealized loss net of taxes of \$647,584 in 2018. The fluctuations in unrealized gains and losses are due to market interest rate changes, and are not based on any deterioration in credit quality of the underlying issuers. The Company's investment portfolio includes Agency MBS in order to realize a more favorable yield in the portfolio and diversify the holdings. Although classified as AFS, we anticipate holding these securities until maturity. The unrealized loss positions within the investment portfolio as of the balance sheet dates presented are considered by management to be temporary.

The restricted equity securities comprise the Company's membership stock in the FRBB, FHLBB and ACBI. Membership in the FRBB and FHLBB requires the purchase of their stock in specified amounts. On December 31, 2020, 2019 and 2018, the Company held \$588,150 in FRBB stock and \$768,400, \$753,700 and \$1.1 million, respectively, in FHLBB stock. In addition, as disclosed in Note 4 of the accompanying audited consolidated financial statements, during 2018 the Company purchased \$90,000 in stock in ACBI, a holding company for ACBB, a correspondent bank. The purchase of ACBI stock is required for receipt of correspondent banking services from ACBB at more favorable pricing. These restricted securities in the FRBB, FHLBB and ACBI are typically held for an extended period of time and are subject to strict limitations on resales. FRBB stock may only be sold back to the issuer, while FHLBB stock may only be repurchased by the FHLBB or resold to a member institution and ACBI stock may only be resold to other depository institutions or their holding companies or subsidiaries, or to the FDIC. Restricted equity stock is generally sold and redeemed at par. Due to the unique nature of the restricted equity stock, including the non-investment purpose for owning it, the ownership structure and restrictions and the absence of a trading market for the stock, these securities are not marked to market, but carried at par. The FHLBB stock is subject to capital call provisions.

Some of the Company's debt securities have a call feature, meaning that the issuer may call in the investment before maturity, at predetermined call dates and prices. In 2020, there were 14 call features exercised by the issuer, compared to 10 call features in 2019 and no calls exercised during 2018.

The Company's debt securities AFS in each of the last three fiscal years were as follows:

| | An | nortized Cost | Unre Ga | ross ealized ains | Gro Unrea Los | alized ses | _ | Fair Value | | | | | |
|-------------------------------------|------------------------|------------------|------------|-------------------------|---------------------|---------------|----|-----------------|--|--|--|--|--|
| December 31, 2020 | (Dollars in Thousands) | | | | | | | | | | | | |
| U.S. GSE debt securities Agency MBS | \$ | 8,007 40,861 | \$ | 166 548 | \$ | 3 31 | \$ | 8,170 41,378 | | | | | |
| ABS and OAS Other investments | | 2,509 8,169 | | 161 318 | | 0 | | 2,670 8,487 | | | | | |
| Other investments | \$ | 59,546 | \$ | 1,193 | \$ | 34 | \$ | 60,705 | | | | | |
| Restricted Equity Securities (1) | \$ | 1,447 | \$ | 0 | \$ | 0 | \$ | 1,447 | | | | | |
| Total | \$ | 60,993 | \$ | 1,193 | \$ | 34 | \$ | 62,152 | | | | | |

| | Ar | Gross Gross Amortized Unrealized Cost Gains Losses (Dollars in Thousands) | | | | | | | | | | | | |
|--|------------------------|---|----|----------|----|---------|----|-----------------|--|--|--|--|--|--|
| Danamban 24, 0040 | (Dollars in Thousands) | | | | | | | | | | | | | |
| December 31, 2019 U.S. GSE debt securities | \$ | 18,003 | \$ | 100 | \$ | 41 | \$ | 18,062 | | | | | | |
| Agency MBS ABS and OAS | | 16,169 2,800 | | 87 55 | | 51 2 | | 16,205 2,853 | | | | | | |
| Other investments | | 8,665 | | 182 | | 0 | | 8,847 | | | | | | |
| | \$ | 45,637 | \$ | 424 | \$ | 94 | \$ | 45,967 | | | | | | |
| Restricted Equity Securities (1) | \$ | 1,432 | \$ | 0 | \$ | 0 | \$ | 1,432 | | | | | | |
| Total | \$ | 47,069 | \$ | 424 | \$ | 94 | \$ | 47,399 | | | | | | |

| | | nortized Cost | Unre | ross ealized ains | Unr Lo | ross ealized osses | Fair Value | | | | | |
|----------------------------------|------------------------|------------------|------|-------------------------|-----------|--------------------------|---------------|---------|--|--|--|--|
| December 31, 2018 | (Dollars in Thousands) | | | | | | | | | | | |
| U.S. GSE debt securities | \$ | 14,010 | \$ | 0 | \$ | 259 | \$ | 13,751 | | | | |
| Agency MBS | • | 16,021 | • | 3 | • | 449 | • | 15,575 | | | | |
| ABS and OAS | | 1,988 | | 4 | | 6 | | 1,986 | | | | |
| Other investments | | 8,167 | | 8 | | 120 | | 8,055 | | | | |
| | \$ | 40,186 | \$ | 15 | \$ | 834 | \$ | 39,367 | | | | |
| Restricted Equity Securities (1) | \$ | 1,749 | \$ | 0 | | \$0 | | \$1,749 | | | | |
| Total | \$ | 41,935 | \$ | 15 | \$ | 834 | \$ | 41,116 | | | | |

⁽¹⁾ Required equity purchases for membership in the FRB System and the FHLB System and for access to correspondent banking services from ACBB

The Company did not have investments totaling more than 10% of Shareholders' equity in any one issuer during any of the periods presented.

Realized gains and losses in the Company's AFS portfolio are presented in the table below for 2020, 2019 and 2018.

| | R | eali | zed gains | | | | Re | | | | |
|--------------------------|--------------|------|-----------|------|---|------|----|------|--------|----|--------|
| | 2020 | | 2019 | 2018 | | 2020 | | 2019 | | 2 | 2018 |
| U.S. GSE debt securities | \$ 0 | \$ | 0 | \$ | 0 | \$ | 0 | \$ | 7,200 | \$ | 32,718 |
| Agency MBS | 39,086 | | 1,570 | | 0 | | 0 | | 20,860 | | 0 |
| Total | \$ 39,086 | \$ | 1,570 | \$ | 0 | \$ | 0 | \$ | 28,060 | \$ | 32,718 |

The following is an analysis of the maturities and yields of the debt securities AFS in the Company's investment portfolio for each of the last three fiscal years:

| December 31, | | 20 | 20 | 2019 | | | | 2018 | | | |
|----------------------------|----|--------|----------|------|----------|-----------|----|--------|----------|--|--|
| | | | Weighted | | | Weighted | | | Weighted | | |
| | | Fair | Average | | Fair | Average | | Fair | Average | | |
| | 1 | Value | Yield | ١ | /alue | Yield | ١ | /alue | Yield | | |
| | | | (| Do | llars in | Thousands | s) | | | | |
| U.S. GSE debt securities | | | | | | | | | | | |
| | \$ | 0 | 0.00% | \$ | 2,020 | 1.81% | \$ | 0 | 0.00% | | |
| Due from one to five years | | 0 | 0.00% | | 2,007 | 2.25% | | 4,944 | 1.69% | | |
| Due from five to ten years | | 7,132 | 2.28% | | 12,049 | 2.81% | | 8,807 | 2.84% | | |
| Due after ten years | | 1,038 | 2.41% | | 1,986 | 2.70% | | 0 | 0.00% | | |
| Total | \$ | 8,170 | 2.29% | \$ | 18,062 | 2.63% | \$ | 13,751 | 2.42% | | |
| - | | | | | | | | | | | |
| ABS/AOS | | | | | | | | | | | |
| Due from five to ten years | \$ | 2,670 | 2.89% | \$ | 2,853 | 2.94% | \$ | 1,986 | 3.33% | | |
| Other Investments | | | | | | | | | | | |
| Due in one year or less | \$ | 2,248 | 2.18% | \$ | 746 | 2.03% | \$ | 0 | 0.00% | | |
| Due from one to five years | | 6,239 | 2.74% | | 7,856 | 2.72% | | 7,575 | 2.63% | | |
| Due from five to ten years | | 0 | 0.00% | | 245 | 2.50% | | 480 | 2.50% | | |
| Total | \$ | 8,487 | 2.59% | \$ | 8,847 | 2.65% | \$ | 8,055 | 2.62% | | |
| Agency MBS (1) | \$ | 41,378 | 1.69% | \$ | 16,205 | 2.55% | \$ | 15,575 | 2.33% | | |
| FRBB Stock (2) | \$ | 588 | 6.00% | \$ | 588 | 6.00% | \$ | 588 | 6.00% | | |
| FHLBB Stock (2) | \$ | 769 | 4.13% | \$ | 754 | 6.04% | \$ | 1,071 | 5.92% | | |
| ACBI Stock (2)(3) | \$ | 90 | 0.22% | \$ | 90 | 1.16% | \$ | 90 | 0.00% | | |

- (1) Agency MBS are not due at a single maturity date and have not been allocated to maturity groupings for purposes of the maturity table.
- (2) Required equity purchases for membership in the FRB System and FHLB System and for access to correspondent banking services from ACBB.
- (3) The Company's holdings of ACBI stock were purchased during the fourth quarter of 2018 and the first declared dividend was paid during the first guarter of 2019, accounting for the difference in the yields between 2020 and 2019 and the absence in yield for 2018.

COMMITMENTS, CONTINGENCIES AND OFF-BALANCE-SHEET ARRANGEMENTS

The Company is a party to financial instruments with off-balance-sheet risk in the normal course of business to meet the financing needs of its customers. These financial instruments include commitments to extend credit, standby letters of credit and risk-sharing commitments on certain sold loans. Such instruments involve, to varying degrees, elements of credit and interest rate risk in excess of the amount recognized in the balance sheet. The contract or notional amounts of those instruments reflect the extent of involvement the Company has in particular classes of financial instruments. During 2020, the Company did not engage in any activity that created any additional types of off-balance-sheet risk.

The Company generally requires collateral or other security to support financial instruments with credit risk. The Company's financial instruments whose contract amount represents credit risk are disclosed in Note 18 to the accompanying audited consolidated financial statements.

EFFECTS OF INFLATION

Rates of inflation affect the reported financial condition and results of operations of all industries, including the banking industry. The effect of monetary inflation is generally magnified in bank financial and operating statements because most of a bank's assets and liabilities are monetary in nature and, as costs and prices rise, cash and credit demands of individuals and businesses increase, while the purchasing power of net monetary assets declines. During the economic downturn that began in 2008, the capital and credit markets experienced significant volatility and disruption, with the federal government taking unprecedented steps to deal with the economic situation. These measures included significant deficit spending as well as quantitative easing of the money supply by the FRB. As the economy improved, the FOMC took steps to increase interest rates in 2018 but the second half of 2019 brought a decrease in interest rates as the economy showed signs of slowing. The U.S. economy was in a good position early in 2020, however was dramatically altered with the onset of the COVID-19 pandemic. In response, the FOMC quickly lowered the target range for the federal funds rate by 1.5%, dropping it to near zero, where they remain today. The core inflation rate for January 2021 was reported at 1.4%, year over year.

The impact of inflation on the Company's financial results is affected by management's ability to react to changes in interest rates in order to reduce inflationary effect on performance. Interest rates do not necessarily move in conjunction with changes in the prices of other goods and services. As discussed above, management seeks to manage the relationship between interest-sensitive assets and liabilities in order to protect against significant interest rate fluctuations, including those resulting from inflation.

LIQUIDITY AND CAPITAL RESOURCES

Managing liquidity risk is essential to maintaining both depositor confidence and stability in earnings. Liquidity management refers to the ability of the Company to adequately cover fluctuations in assets and liabilities. Meeting loan demand (assets) and covering the withdrawal of deposit funds (liabilities) are two key components of the liquidity management process. The Company's principal sources of funds are deposits, amortization and prepayment of loans and securities, maturities of investment securities, sales of loans available-for-sale, and earnings and funds provided from operations. Maintaining a relatively stable funding base, which is achieved by diversifying funding sources, competitively pricing deposit products, and extending the contractual maturity of liabilities, reduces the Company's exposure to roll over risk on deposits and limits reliance on volatile short-term borrowed funds. Short-term funding needs arise from declines in deposits or other funding sources and funding requirements for loan commitments. The Company's strategy is to fund assets to the maximum extent possible with core deposits that provide a sizable source of relatively stable and low-cost funds.

The Company recognizes that, at times, when loan demand exceeds deposit growth or the Company has other liquidity demands, it may be desirable to utilize alternative sources of deposit funding to augment retail deposits and borrowings. One-way deposits acquired through the CDARS program provide an alternative funding source when needed. The Company had no one-way CDARS outstanding at December 31, 2020, compared to \$4.0 million at December 31, 2019. In addition, two-way (that is, reciprocal) CDARS deposits, as well as reciprocal ICS money

market and demand deposits, allow the Company to provide FDIC deposit insurance to its customers in excess of account coverage limits by exchanging deposits with other participating FDIC-insured financial institutions. At December 31, 2020 and 2019, the Company reported \$4.9 million and \$6.8 million, respectively, in reciprocal CDARS deposits. The balance in ICS reciprocal money market deposits was \$23.1 million and \$22.6 million at December 31, 2020 and 2019, respectively, and the balance in ICS reciprocal demand deposits as of those dates was \$53.1 million and \$39.7 million, respectively.

During 2019 and into 2020, the Company continued its use of brokered deposits outside of the CDARS program to satisfy a portion of its short-term funding needs. These are typically short term certificates of deposit with maturity less than one year purchased through a prominent broker of public and institutional funds from across the country, along with the addition of DTC Brokered CD issuance during 2018. At December 31, 2018, the Company had two blocks of DTC Brokered CDs totaling \$30 million, with maturities in January 2019 and August 2019. During the first quarter of 2019, the Company partially replaced the \$20.0 million block that matured in January with purchases of two blocks of DTC Brokered CDs totaling \$15.0 million and having maturities in July, 2019 and January, 2020. The Company did not replace the blocks that matured in July and August of 2019, leaving \$6.2 million outstanding as of December 31, 2019, with a maturity of January 2020. Upon maturity in January 2020, this block was not replaced. In July, 2020, the Company purchased three blocks with maturities in October 2020, January 2021 and April 2021, leaving two blocks totaling \$3.8 million outstanding at December 31, 2020. Additionally, the Company had brokered deposits from another source totaling approximately \$449,000 and \$1.0 million at December 31, 2020 and 2019, respectively. These relationships have provided increased access to short term funding that is easily accessible without any detrimental effect on the pricing of the core deposit base. In total, the Company had \$4.2 million and \$11.1 million of brokered CDs outstanding at December 31, 2020 and December 31, 2019, respectively.

At December 31, 2020 and 2019, gross borrowing capacity of approximately \$93.1 million and \$97.4 million, respectively, was available through the FHLBB, secured by the Company's qualifying loan portfolio (generally, residential mortgage and commercial loans), reduced by outstanding advances and collateral pledges. The Company also has an unsecured federal funds line with the FHLBB with an available balance of \$500,000, with no advances against it at December 31, 2020 or 2019. Interest is chargeable at a rate determined daily approximately 25 basis points higher than the rate paid on federal funds sold.

Under a separate agreement with the FHLBB, the Company has the authority to collateralize public unit deposits up to its FHLBB borrowing capacity (\$93.1 million and \$97.4 million at December 31, 2020 and 2019, respectively, less outstanding advances and collateral pledges) with letters of credit issued by the FHLBB. The Company offers a Government Agency Account to its municipal customers collateralized with these FHLBB letters of credit. At December 31, 2020 and 2019, approximately \$23.5 million and \$14.4 million, respectively, of qualifying residential real estate loans were pledged as collateral to the FHLBB for these collateralized governmental unit deposits, which reduced dollar-for-dollar the available borrowing capacity under the FHLBB line of credit. Total fees paid by the Company to the FHLBB in connection with these letters of credit were \$46,748 for 2020 and \$41,069 for 2019.

The Company has a BIC arrangement with the FRBB secured by eligible commercial loans, CRE loans and home equity loans, resulting in an available line of \$50.4 million and \$56.9 million, respectively, at December 31, 2020 and 2019. Credit advances in the FRBB lending program are overnight advances with interest chargeable at the primary credit rate (generally referred to as the discount rate), which was 25 basis points at December 31, 2020. At December 31, 2020 and 2019, the Company had no outstanding advances against this line.

The Company has unsecured lines of credit with three correspondent banks with aggregate available borrowing capacity of \$25.5 million at December 31, 2020 and 2019. The Company had no outstanding advances against these lines for the periods presented.

Securities sold under agreements to repurchase amounted to \$38.7 million, \$33.2 million and \$30.5 million as of December 31, 2020, 2019 and 2018, respectively. The average daily balance of these repurchase agreements was \$29.7 million, \$33.5 million and \$30.6 million during 2020, 2019, and 2018, respectively. The maximum borrowings outstanding on these agreements at any month-end reporting period of the Company were \$38.7 million, \$38.9 million and \$32.9 million during 2020, 2019 and 2018, respectively. These repurchase agreements mature daily and carried a weighted average interest rate of 0.86% during 2020, 0.89% during 2019 and 0.63% during 2018.

The following table illustrates the changes in shareholders' equity from December 31, 2019 to December 31, 2020:

| Balance at December 31, 2019 (book value \$12.86 per common share) | \$ 68,894,679 |
|--|------------------|
| Net income | 10,758,502 |
| Issuance of stock through the DRIP | 1,039,072 |
| Dividends declared on common stock | (4,004,030) |
| Dividends declared on preferred stock | (54,375) |
| Change in AOCI on AFS securities, net of tax | 654,865 |
| Balance at December 31, 2020 (book value \$14.25 per common share) | \$ 77,288,713 |

The primary objective of the Company's capital planning process is to balance appropriately the retention of capital to support operations and future growth, with the goal of providing shareholders an attractive return on their investment. To that end, management monitors capital retention and dividend policies on an ongoing basis.

In December, 2020, the Company's Board of Directors declared a \$0.19 per common share cash dividend, payable February 1, 2021 to shareholders of record as of January 15, 2021, requiring the Company to accrue a liability of \$1,006,626 for this dividend in the fourth quarter of 2020. In March, 2021, the Board of the Company approved a cash dividend of \$0.22 per common share, payable on May 1, 2021 to shareholders of record as of April 15, 2021. The declaration of this dividend required the Company to accrue a liability of \$1,169,555 in the first quarter of 2021.

The Company (on a consolidated basis) and the Bank are subject to various regulatory capital requirements administered by the federal banking agencies. Failure to meet minimum capital requirements can initiate certain mandatory - and possibly additional discretionary - actions by regulators that, if undertaken, could have a direct material effect on the Company's and the Bank's financial statements. Under capital adequacy guidelines, the Company and the Bank must meet specific capital guidelines that involve quantitative measures of their assets, liabilities, and certain off-balance-sheet items, as calculated under regulatory accounting practices. Capital amounts and classifications are also subject to qualitative judgments by the regulators about components, risk weightings, and other factors. Additional Prompt Corrective Action capital requirements are applicable to banks, but not bank holding companies. (See Note 23 to the accompanying audited consolidated financial statements.)

Common Stock Performance by Quarter*

| | 2020 | | | | | | 2019 | | | | | | | | | |
|-------------|------|-------|--------|-------|-------|-------|--------|-------|-------|-------|--------|-------|-------|-------|--------|-------|
| Trade Price | | First | Second | | Third | | Fourth | | First | | Second | | Third | | Fourth | |
| High | \$ | 16.39 | \$ | 14.00 | \$ | 14.24 | \$ | 15.76 | \$ | 17.20 | \$ | 17.95 | \$ | 17.00 | \$ | 17.90 |
| Low | \$ | 9.55 | \$ | 10.40 | \$ | 12.60 | \$ | 13.00 | \$ | 15.94 | \$ | 16.34 | \$ | 15.07 | \$ | 15.15 |
| | | | | | | | | | | | | | | | | |
| | 2020 | | | | | | | | | 201 | 9 | | | | | |
| Bid Price | | First | S | econd | | Third | F | ourth | | First | S | econd | | Third | F | ourth |
| High | \$ | 16.30 | \$ | 13.99 | \$ | 13.50 | \$ | 15.40 | \$ | 17.20 | \$ | 17.40 | \$ | 16.88 | \$ | 17.00 |
| Low | \$ | 9.55 | \$ | 11.25 | \$ | 12.50 | \$ | 13.15 | \$ | 16.12 | \$ | 16.34 | \$ | 15.14 | \$ | 15.40 |
| | | | | | | | | | | | | | | | | |

^{*}The Company's common stock is not traded on any exchange. However, the Company's common stock is included in the OTCQX® marketplace tier maintained by the OTC Markets Group Inc. Trade and bid information for the stock appears in the OTC's interdealer quotation system, OTC Link ATS®. The trade price and bid information in the table above is based on information reported by participating FINRA-registered brokers in the OTC Link ATS® system and may not represent all trades or high and low bids during the relevant periods. Such price quotations reflect inter-dealer prices without retail mark-up, mark-down or commission and bid prices do not necessarily represent actual transactions. The OTC trading symbol for the Company's common stock is CMTV.

0.19 \$ 0.19 \$

0.19 \$

0.19 \$ 0.19 \$ 0.19 \$ 0.19 \$

As of February 1, 2021, there were 5,316,160 shares of the Corporation's common stock (\$2.50 par value) outstanding, owned by 822 shareholders of record.

Form 10-K

Cash Dividends Declared

A copy of the Form 10-K Report filed with the Securities and Exchange Commission may be obtained without charge upon written request to:

Kathryn M. Austin, President & CEO Community Bancorp. 4811 US Route 5 Newport, Vermont 05855

Shareholder Services

For shareholder services or information contact:

Melissa Tinker, Assistant Corporate Secretary Community Bancorp. 4811 US Route 5 Newport, Vermont 05855 (802) 334-7915

Transfer Agent:

Computershare Investor Services PO Box 43078 Providence, RI 02940-3078 www.computershare.com

Annual Shareholders' Meeting

The 2021 Annual Shareholders' Meeting, will be a Virtual Annual Meeting to be held on May 18, 2021, at 2:00 PM due to mandated COVID-19 response measures.

| Notes |
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Board of Directors Community Bancorp. and Community National Bank

Thomas E. Adams, Owner, NPC Realty Co., Inc.

Kathryn M. Austin, President and Chief Executive Officer, Community Bancorp. and Community National Bank

Bruce Baker, Founding Member and Principal, Clarke Demas & Baker PLLC.

David Bouffard, Former Co-Owner, Derby Village Store

Aminta K. Conant, Part Owner and Special Projects Manager, Caledonia Spirits, Inc. / Barr Hill

Jacques R. Couture, Owner, Dairy Farm/Maple Products

David P. Laforce, President and Owner, Built by Newport

Rosemary Lalime, Owner and Partner, RE/MAX All Seasons Realty

Stephen P. Marsh, Board Chair, Community Bancorp. and Community National Bank

Emma L. Marvin, Owner, Butternut Mountain Farm

Dorothy R. Mitchell, Board Chair, Vermont Student Assistance Corporation

Jeffrey L. Moore, President and Owner, Quest Industries, Inc.

Fredric Oeschger, President and Principal, Fred's Energy, Inc. and D&C Transportation, Inc.

James G. Wheeler, Jr., Attorney and Principal, Downs Rachlin Martin, PLLC.

Executive Officers Community Bancorp. and Community National Bank

Kathryn M. Austin, President and Chief Executive Officer, Community Bancorp., and Community National Bank

Louise M. Bonvechio, Corporate Secretary and Treasurer, Community Bancorp., and Executive Vice President, Chief Financial Officer, Cashier and Corporate Secretary, Community National Bank

Other Officers Community National Bank

Sarah Barrup, Special Asset Officer

Laura J. Bennett, Derby Office Manager

Justin Bourgeois, Regional Vice President and Commercial Loan Officer

Nikole B. Brainard, Asset Liability Manager

Sylvia Jean Brewster, Systems Administrator

Timothy B. Bronson, Senior Vice President and Senior Lender

Theresa P. Carpenter, Assistant Vice President and Retail Loan Underwriting Officer

Sarah Chadburn, Portfolio Manager

Jane P. Clark, Vice President, Deposit Operations and Training Director

Michelle Cleveland, Price Chopper Office Manager

Mark S. Clough, Vice President and Commercial Loan Officer

Hope K. Colburn, Vice President, Commercial Loan Officer and CRA Officer

Robin Coulter, Newport Officer Manager

Jennifer J. Daigle, Vice President and Senior Credit Officer

Lorilee Drown, Barre and Montpelier Offices Manager

Janet C. Gratton, Electronic Banking Officer

Laurie Gray, Information Security Officer

William Hamilton, Vice President and Commercial Loan Officer

Regan Howard, Vice President and Commercial Loan Officer

Penelope L. Johnson, Assistant Vice President and Residential Lending Officer

Cindy L. LaGue, Senior Vice President, Retail Banking

Rosemary Lalime, Vice President and Lead Outside Director

Shelly Morey, Community Circle Director

Theresa B. Morin, Vice President, Senior Loan Operations Officer

Candace A. Patenaude, Financial Officer and Controller

Kelly A. Paul, Vice President, Compliance, BSA and Security Officer, Enterprise Risk Manager and Audit Committee Liaison

Amanda Pepin, Credit Administration Officer

Kimico Perry, Vice President, Human Resources

Brandon Poginy, Vice President and Commercial Loan Officer

Tracy D. Roberts, Vice President and Marketing Director

Edward Ropple, Vice President and Chief Technology Officer

Dave Rubel, Assistant Vice President and Commercial Loan Officer

Lori Wells, Barton Office Manager



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TRADING SYMBOL: CMTV (traded on the OTCQX)



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