

two
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Annual Report



CORPORATION

Principles that drive our actions for growth

Trust is everything.

Earned over time. Lost in an instant. We will focus on anything we do or don't do that builds or undermines trust and our relationship with clients.

Every prospective or existing client is critical to our future growth.

No matter how large or small. We will value and delight them at each possible opportunity.

Price matters.

More than ever. And in our industry more than most. We will leverage our scale to deliver industry-leading pricing without prospects or clients having to ask or negotiate.

Actions matter more than words.

Clients, press, influencers, and employees will give credit to what we do vs. what we say. We will challenge everything we do to ensure it is consistent with what we believe and say about ourselves.

Clients deserve efficient experiences.

Every time. We will respect our clients' time by ensuring that every interaction a client has with us is simple and easy.

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The Charles Schwab Corporation (NYSE: SCHW) is a financial services firm with a history of innovating and advocating for individual investors and the advisors and institutions who serve them.

In addition to historical information, this Annual Report to Stockholders contains “forward-looking statements,” which are identified by words such as “believe,” “expect,” “will,” “may,” “should,” “could,” “can,” “are,” “continue,” “growth,” “remain,” “drive,” “sustain,” “enhance,” “target,” “deliver,” “build,” “plan,” “commitment,” “position,” “lead,” “consistent,” “investment,” “outlook,” “opportunity,” “assumption,” “ongoing,” “strive,” “strengthen,” “expand,” “maintain,” “increase,” “maximize,” “ensure,” “adapt,” “thrive,” “potential,” “advance,” “enable,” “upside,” “accelerate,” and other similar expressions. In addition, any statements that refer to expectations, projections, or other characterizations of future events or circumstances are forward-looking statements. These forward-looking statements, which reflect management’s beliefs, objectives, and expectations as of the date hereof, are estimates based on the best judgment of the company’s senior management.

These statements relate to, among other things: principles for growth; industry leading pricing; financial results (see “Letter From the Co-Chairman of the Board and Chief Executive Officer” and “Letter From the Chief Financial Officer”); positioning; virtuous cycle; strategy, approach, orientation and commitment; trade processing capacity; expense relative to client assets; competitive advantage; scale and efficiency; opportunities; transition year; interest rates, transactional sweep cash, yields on interest earning assets; 2024 outlook, mathematical illustrations and related assumptions, including sensitivities described in the 2024 Winter Business Update materials; growth in the company’s client base, accounts, assets, revenues, earnings, profits and stock price; expense growth; investments; Ameritrade integration and remaining expense synergies; momentum; diversified, all-weather business model; financial formula and model; balance sheet, risk, capital management, dividends and capital return; and long-term investment thesis and stockholder value.

Achievement of the expressed beliefs, objectives, and expectations described in these statements is subject to risks and uncertainties that could cause actual results to differ materially from the expressed beliefs, objectives, and expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of March 1, 2024 (or such earlier date as may be specified herein). See “Forward-Looking Statements” in Management’s Discussion and Analysis of Financial Condition and Results of Operations on page 26 in the Form 10-K for a discussion of important factors that may cause such differences.



Walt Bettinger

Consistency through the Cycle



We will always
strive to put our
clients' interests at
the forefront of our
decision making.

2023 was a tale of two cities for The Charles Schwab Corporation.

On the one hand, we continued our impressive organic growth, attracting over \$300 billion in core net new client assets and adding almost 4 million new client accounts. We also successfully completed about 90% of the largest, most complex, and detailed acquisition integration in the history of the brokerage and investment services industry. Integration of the final 10% of accounts and assets will be completed in May 2024.

On the other hand, the intense, upward cycle of interest rates contributed to a very difficult year for our stockholders, as our stock price declined by about 17%. The near-record rise in short-term rates was the consequence of the Open Market Committee of the Federal Reserve taking aggressive steps to bring inflation under control, which negatively impacted financial services companies far and wide, Schwab included.

Despite the turmoil of 2023, many of our clients benefited from strong growth in their investment portfolios. Returns from the S&P 500® and NASDAQ® were substantial, albeit concentrated in a fairly modest number of equities. And fixed income investors were able to begin capturing meaningful yields on their bonds and cash holdings.

In our business, the short-term success of our clients and that of our stockholders are not always perfectly aligned with each other. For example, from 2020 through 2022, many of our clients' investing results were challenged, while our stockholders were generally well rewarded. This reversed in 2023 as the cycle turned, with the stock market still rising as the Fed raised interest rates at its most aggressive pace in decades.

Given this cyclicity, consistency is paramount and a hallmark of our Through Clients' Eyes strategy. Through economic ups and downs, we stay focused on the long-term goals of our firm, our stockholders, and our clients.

Environments come and go... but successful strategy is timeless.

In the 16 years I have been CEO of your company, we have consistently focused on the long term, refusing to give in to the siren song of short-term fixes that all too frequently damage both clients and stockholders in the long run. And in this economic cycle, we have followed that same approach.

The corporate financial results earned from serving investors will always be cyclical, impacted by environmental factors such as equity market performance and interest rates. But our approach to serving investors will never waver. We will always strive to put our clients' interests at the forefront of our decision making. And we'll always strive to serve them in the way we would want to be served.

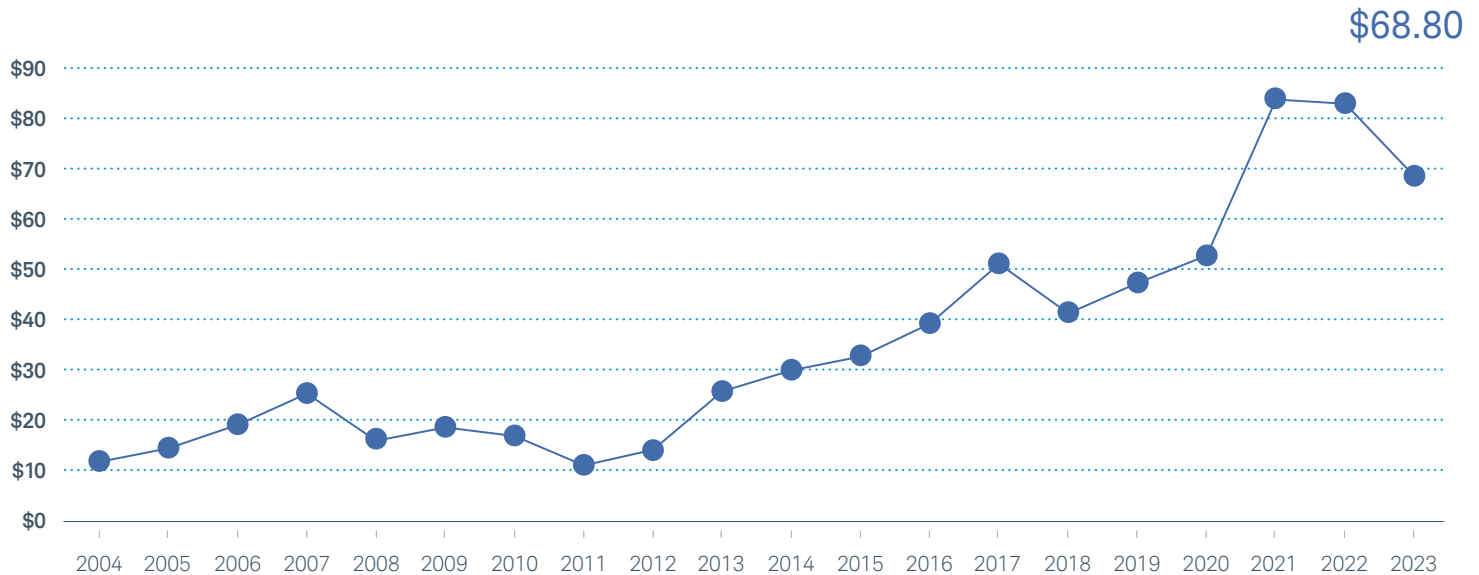
A Difficult Year for Schwab Stockholders

In my letter to fellow stockholders last year I stated, "We strive to be a safe port in the storm. A disciplined company. A company built on timeless principles like the Golden Rule. A company that takes its regulatory duties with the utmost seriousness. A company that carefully manages its balance sheet and risks because we know we are holding OPM—Other People's Money. And a company built in the image of our founder: consistent, client focused, and highly disciplined."

As I wrote those words, I didn't realize how crucial they were and how timely they would be in a matter of weeks.

When the regional banking crisis arrived in March of 2023, we were prepared, with a balance sheet largely holding securities backed by the U.S. government and a relatively short-term companywide asset duration of less than three years. And we were gratified that in the days and weeks immediately following this crisis, clients responded by bringing tens of billions of new dollars to Schwab.

SCHW stock price at year-end for the past 20 years



At the same time, two events were converging which impacted our revenue, our earnings, and our stock price.

First, guided by our Through Clients' Eyes strategy, as interest rates rose at a near-record pace, we proactively contacted millions of our clients and encouraged them to consider moving their long-term investment cash out of our banks and into higher-yielding alternatives. This action was the right thing to do for clients. But as they moved cash out of our banks, it negatively impacted our revenue and earnings. Would we do the same thing again in similar circumstances? Absolutely. Sacrificing our own short-term financial results for the long-term client trust we've built is the ultimate proof point of our Through Clients' Eyes strategy.

Second, even though the investment portfolio on our balance sheet consisted principally of U.S. government-backed securities with a relatively short duration, the 500-basis-point increase in interest rates resulted in meaningful unrealized losses in our securities portfolio. These unrealized losses drew the attention of the press and certain short sellers of our stock. I spoke publicly at the time about my confidence in our financial stability and continued strength. And time has proven that my confidence was justified.

Because of the soundness of our balance sheet management, we have been able to hold our securities, and today, those unrealized losses have declined substantially from the level they reached earlier in 2023. As time goes on, those unrealized losses will continue to dissipate as securities mature.

Optimism for the Future

After a difficult year for our stockholders, one might question why I am so optimistic about the future. Simply put, we have never been in a better position to grow and deliver powerful results in the coming years.

Five years ago, the combined Schwab and Ameritrade businesses served 23.2 million client accounts.¹ Today, we serve 34.8 million client accounts.

Five years ago, clients had entrusted us with \$4.4 trillion of their investments.¹ Today, clients have entrusted us with \$8.5 trillion of their investments.

Five years ago, our cost of serving clients was \$1.91 per thousand dollars of client assets.¹ Today, our cost to serve clients is \$1.60 per thousand dollars of client assets.

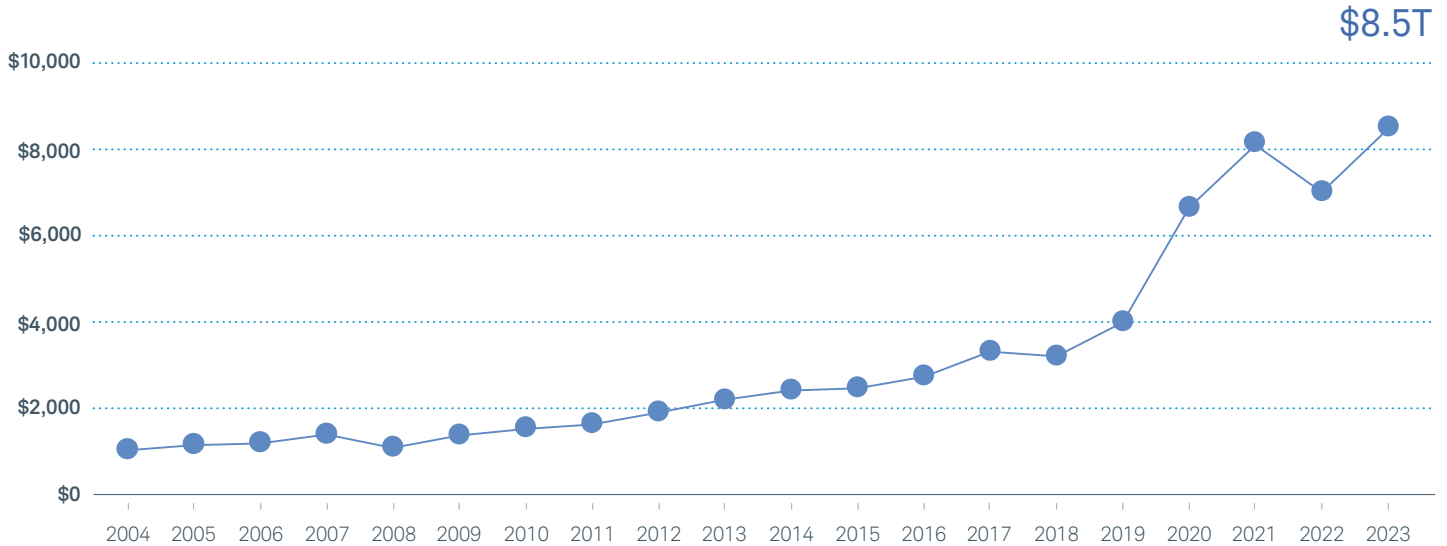


Simply put, we have never been in a better position to grow and deliver powerful results in the coming years.

¹December 2018 figures shown on a combined basis for TD Ameritrade and Schwab using historical filings.

Client assets over the last 20 years

(In billions at year-end)

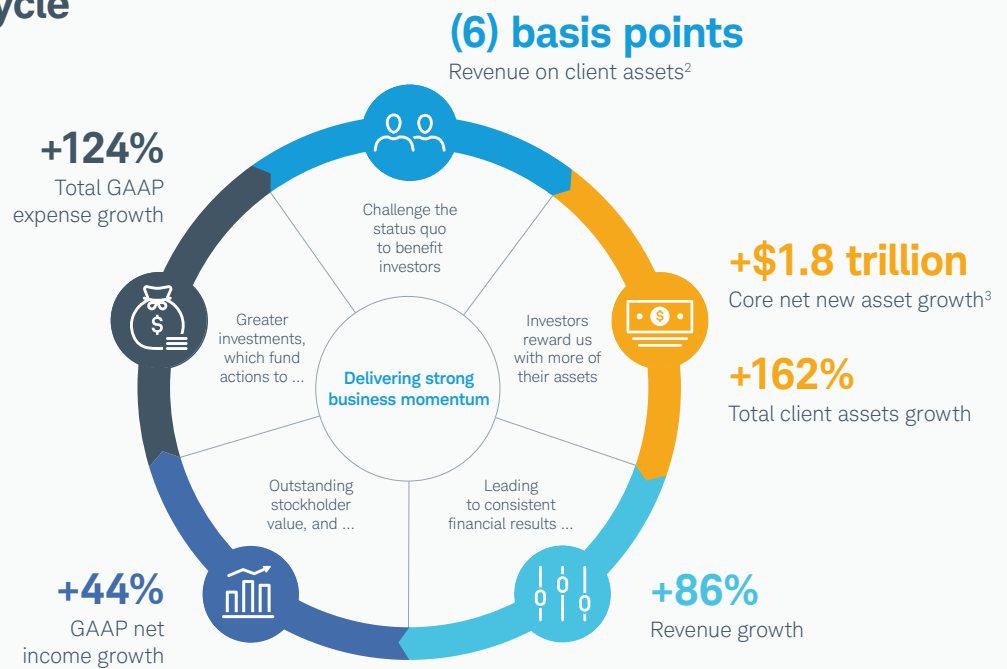


Note: Includes TD Ameritrade from October 6, 2020, forward.

T=trillion

Schwab's Virtuous Cycle

The Virtuous Cycle recognizes and rewards our clients, employees, stockholders, and communities in a way that reinforces the benefits of continuing to work with Schwab over time. This type of long-term thinking defines the way we operate at Schwab. We strive to make decisions that will benefit all our constituencies for years to come.



Note: All growth metrics are 2023 vs. 2018. Financial results include TD Ameritrade from October 6, 2020, forward.

²ROCA for 2023 was 24.2 basis points, and ROCA for 2018 was 29.7 basis points.

³Net new assets before significant one-time inflows or outflows, such as acquisitions/divestitures or extraordinary flows (generally greater than \$10 billion) relating to a specific client, and activity from off-platform Schwab Bank Retail CDs. These flows may span multiple reporting periods.

CO-CHAIRMAN OF THE BOARD & CHIEF EXECUTIVE OFFICER LETTER

Five years ago, we had the capacity to process 8 million trades per day. Today, we can process at least 20 million trades per day.

These are facts. Not estimates. Not projections. Our clients' trust in us is supported not simply by our outstanding client promoter scores, but also by third parties like J.D. Power, who ranked Schwab #1 in Investor Satisfaction among Full-Service Wealth Management Firms, and *Investor's Business Daily*, who named Charles Schwab Bank the Most Trusted 2023 Financial Companies Bank.

No doubt, we are working our way through a challenging time in the economic cycle. But I am confident that the strength of your company, the power of our Through Clients' Eyes strategy, and the timelessness of operating under the Golden Rule will once again deliver for our stockholders in the coming years.

Consistency & Stability

The Charles Schwab Corporation has been a model of consistency and stability for five decades. And our long-term stockholders have been rewarded.

We take a long-term view. We have an intense focus on the client. We know from many years of experience that we can grow revenues, profits, and our stock price by taking a consistent approach based on long-term thinking rooted in client needs.

These simple—but not simplistic—viewpoints guide us every day. We are committed to an approach that doesn't change with the gyrations of the markets, interest rates, politics, or external pressures.

When you choose to invest in Schwab as a stockholder, invest with Schwab as a client, custody your clients' assets with Schwab as an independent advisor, retain Schwab to serve your employees in a benefit plan, join Schwab as an employee, or welcome Schwab into your community, you know what you are getting.

A company with a clear strategy. A company with a long-term perspective. A company and team of dedicated professionals with a commitment to doing what is right. Every day. Consistently.

Conclusion

At the conclusion of my 2021 and 2022 letters, I offered a reminder that not every year would yield record corporate financial performance, as those years did. No one could reasonably commit to that. I did not know it, but the challenges of 2023 were right around the corner and justified that humility.

But I did offer a commitment I would like to reinforce—a commitment that your company will consistently strive to:

- Operate in a manner consistent with the Golden Rule.
- See the world Through Clients' Eyes.
- Operate with integrity and transparency.
- Share the benefits of success from our Virtuous Cycle with clients, employees, long-term stockholders, and the communities where we work and live.
- Maintain a culture that gives every employee an opportunity to excel and treats everyone with respect and honor.

As always, we will continue to aim to be a firm you are proud to be associated with.

Schwab's best days are yet to come!

Thank you for your trust and confidence.

Warmly,



Walt Bettinger
March 1, 2024

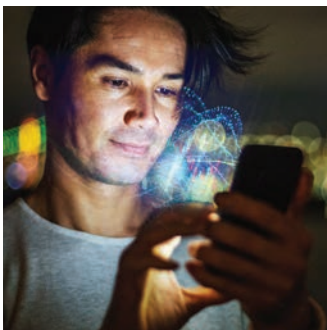
[linkedin.com/in/waltbettinger](https://www.linkedin.com/in/waltbettinger)

“

We are committed to an approach that doesn't change with the gyrations of the markets, interest rates, politics, or external pressures.

A footnote: Each year I've tried to ensure that my Annual Report letter was clear and straightforward—written with minimal jargon, corporate speak, or trendy buzzwords. In requesting your feedback, the litmus test I have asked you to use was whether my letter read as if I were corresponding with a business partner who had been out of touch for the past year. Once again, I'd like to ask for your feedback by letting me know whether I've achieved this goal or have fallen short. And in every letter like this, I refer to Schwab as “your company” because for you, our stockholders, that's what it is.

2023 New Product & Service Highlights

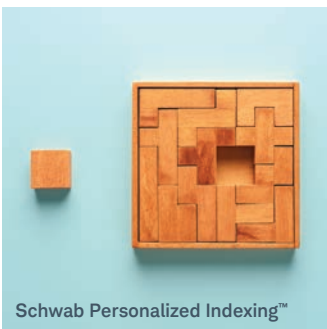


Set a new standard for the retail trading experience with the introduction of **Schwab Trading Powered by Ameritrade™**, a reimagined trading experience that unites the capabilities of the award-winning thinkorswim® trading platforms with Schwab's trading capabilities on Schwab.com and Schwab Mobile.

Introduced **SnapTicket®** and **streaming market data** on Schwab.com and Schwab Mobile to enhance the trading experience, helping clients make more informed trades as well as build and place orders more quickly and efficiently.

Expanded capabilities to serve multifamily and single-family offices through the acquisition of **The Family Wealth Alliance**.

Launched the **Money Talk Personal Finance** column to help everyday Americans navigate common financial topics and situations with uncommonly practical insights and ideas from certified experts.



Enhanced **Schwab Personalized Indexing™**, a direct indexing solution that provides tax-loss harvesting and professional portfolio management. Specifically, Schwab added:

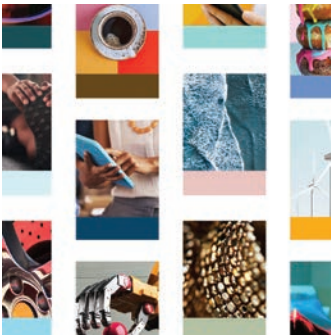
New options for portfolio customization and digital capabilities for retail clients who work with a Schwab Financial Consultant.

A digitized experience for advisors and new ways to personalize client portfolios, ensuring fewer errors, faster processing, and a more streamlined workflow experience for RIAs and their clients.



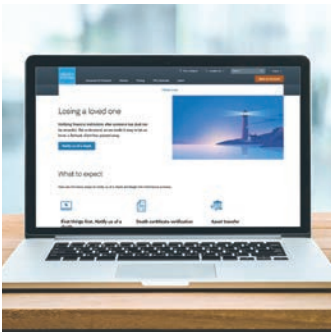
Introduced new branded and differentiated client experiences for High Net Worth (HNW) and Ultra-High Net Worth (UHNW) clients—**Schwab Private Client Services** for retail clients with more than \$1 million in assets and **Schwab Private Wealth Services™** for retail clients with more than \$10 million in assets.

Debuted **Schwab Model Market Center**, a technology solution that enables advisors to tap into more than 500 asset allocation models from more than 50 leading money managers, marking a new milestone in Schwab's efforts to build the industry's leading custody platform for RIAs.



Put the power of personalized investing in the hands of individual investors with broad availability of **Schwab Investing Themes™**, a comprehensive thematic investing solution that enables investors to easily research, customize, and invest in more than 40 thematic areas based on their personal passions and interests.

Expanded **Schwab Stock Plan Services'** availability of fully featured investment accounts to equity compensation plan participants in 18 additional countries, bringing Schwab's offer of fully featured accounts to participants in 52 jurisdictions outside the U.S.



Introduced the **Inheritance Center**, an online hub that delivers a simple way for Schwab clients who have received an inheritance to manage inheritance tasks such as opening accounts, submitting forms, and receiving status updates, ultimately reducing time-consuming phone calls, in-person branch visits, and the need to fax and mail forms.

**WASMER
SCHROEDER**
STRATEGIES

Expanded **Wasmer Schroeder™ Strategies** offerings to include three new short-duration Treasury bond ladder strategies that seek to offer a great way to generate income with a focus on stability of capital.

**2023
AWARDS &
RECOGNITION**



Highest in Investor Satisfaction with Full-Service Brokerage Firms | J.D. Power 2023 U.S. Full-Service Investor Satisfaction StudySM

Charles Schwab received the highest score in the J.D. Power 2023 U.S. Full-Service Investor Satisfaction Study, which measures investor satisfaction with full-service investment firms. Visit [jdpower.com/awards](https://www.jdpower.com/awards) for more details. The J.D. Power 2023 U.S. Full-Service Investor Satisfaction Study is independently conducted, and the participating firms do not pay to participate. Use of study results in promotional materials is subject to a license fee.



Highest in Customer Satisfaction with Checking Accounts from Direct Retail Banks 5 years in a row | J.D. Power 2023 U.S. Direct Banking Satisfaction StudySM

Charles Schwab Bank received the highest score in the checking segment of the J.D. Power 2019–2023 U.S. Direct Banking Satisfaction Studies, which measure overall satisfaction with branchless banks. Visit [jdpower.com/awards](https://www.jdpower.com/awards) for more details. The J.D. Power 2023 U.S. Direct Banking Satisfaction Study is independently conducted, and the participating firms do not pay to participate. Use of study results in promotional materials is subject to a license fee.

Schwab continues to earn high praise for its heritage of innovation, modern wealth management capabilities, and customer service.



Best Online Brokers 2023 | Investor's Business Daily

Named #1 Online Broker Overall by Investor's Business Daily

Third-party accolade award was given on January 30, 2023, and is for a 15-month timeframe. The criteria, evaluation, and ranking were determined by Investor's Business Daily. <https://www.investors.com/news/best-online-brokers-2023> Schwab paid a licensing fee to York Graphic Services, LLC for use of the award and logos.



Ranked #1 Most Trusted Bank | Investor's Business Daily

Investor's Business Daily: Most Trusted Financial Companies 2023 (Bank)

The IBD Most Trusted Bank award was given to Charles Schwab Bank on September 25, 2023, and expires December 31, 2024. The criteria, evaluation, and ranking were determined by Investor's Business Daily. Schwab paid a licensing fee to York Graphic Services, LLC for the use of the award and logos.



Selected as one of the Top 50 World's Most Admired CompaniesTM | Fortune

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Named the 2023-2024 Best Investing Platform Overall | U.S. News & World Report

U.S. News & World Report's Best Investing Platforms award was given on 6/27/2023 and is for 2023-2024. The criteria, evaluation, and ranking were determined by U.S. News & World Report. See <https://money.usnews.com/investing/best-brokers/methodology> for more information. Schwab paid a licensing fee to U.S. News & World Report for use of the award and logos.

For industry awards and recognition, in many cases, Schwab has paid a licensing fee to the awarding company for use of the logo and award.

**2023
AWARDS &
RECOGNITION**



America's 50 Most Community-Minded Companies | Points of Light

Schwab has been recognized since 2017 by Points of Light, the world's largest organization dedicated to volunteer service, which selects honorees based on four dimensions of their corporate citizenship and social impact programs: investment of resources, integration across business functions, institutionalization through policies and systems, and impact measurement.



Best Place to Work for Disability Inclusion 2023 | Disability Equality Index



2023-2024 Equality 100 Award

Awarded by the Human Rights Campaign Foundation

Schwab has received a 100 score on the Human Rights Campaign Foundation's Corporate Equality Index every year since 2004, being recognized as one of the best places to work for LGBTQ+ equality and inclusion.



2023 America's Best Large Employers | Forbes



2023 Best Employers for Women | Forbes



Schwab ranked as a top place to work in many of the places we call home.

Austin, TX

California Bay Area

Central Florida

Central Indiana

Charlotte, NC

Chicago, IL

Dallas/Fort Worth, TX

Northeast Ohio

San Antonio, TX

San Diego County, CA

St. Louis, MO

State of Arizona

State of Colorado

State of Michigan

State of New Jersey

As a firm, we have an unshakable belief in our purpose and in our culture of service. As an employer, we are committed to helping individuals unleash their potential and achieve their dreams—challenging themselves, as we seek to challenge the status quo on behalf of our clients. We place great value on the recognition we receive as an employer of choice, particularly those awards that are based on feedback from our employees.

Since 2013, Schwab has consistently been recognized as a top place to work, based on employee feedback in major markets where Schwab has significant concentrations of employees.

Military-friendly workplace

For the 12th consecutive year, Schwab was recognized as one of the Best of the Best Top Veteran-Friendly Companies by *U.S. Veterans Magazine*.



Peter Crawford

Staying the Course

2023 ended up being quite an adventurous year both for investors and our firm. Financial and geopolitical volatility and uncertainty, the continuation of our clients' moving some of their transactional cash into higher-yielding alternatives (often with our active support and encouragement), and of course the onset of the regional banking crisis all buffeted Schwab throughout the year. And as our stock price dropped and we were subjected to some unfavorable (and often less than fully informed) media coverage, it would have been easy to lose confidence and second-guess our long-term proven strategy. But we have faced challenging times before, and we know from experience that focusing on our clients and taking the long view are the keys to success. And as difficult as this last year has been, we're in an even stronger position today than 12 months ago—grateful as always for the trust our clients place in us, confident in our strategy, and excited about the opportunities before us.

Coming into the year, the path of inflation was top of mind as the Federal Reserve was forced to embark on its most aggressive interest rate tightening cycle in over four decades. This quick pivot into a hawkish stance weighed on equity and bond market returns throughout 2022. While improving economic data to start 2023 seemed to signal a favorable inflection point, this momentum was disrupted by the onset of the regional banking crisis. The combination of continued rate hikes throughout 2023 (albeit at a much slower pace than in the prior year) and concerns regarding a subset of the U.S. banking sector created a difficult environment for many financial services firms. That being said, our heterogeneous client base of nearly 35 million brokerage accounts, high percentage of FDIC-covered deposits, diversified liquidity profile, and limited credit exposure kept us well positioned to navigate the storm.

When going through a difficult time, it's natural to seek a quick fix. However, when you have a foundation as strong as Schwab's, including our

Through Clients' Eyes strategy that has been serving the needs of individual investors and the advisors who serve them for over five decades, the best choice is to stay the course and avoid short-sighted decisions that could undermine our "through the cycle" growth opportunity. Our company has had this long-term orientation since its inception, and we believe continuing to do so will allow us to keep delivering for our clients, employees, and stockholders.

Looking Back at 2023

Before we talk about what I believe is an exciting future ahead, let's briefly revisit 2023. It's clear that the one constant we can all count on each year is uncertainty—which is why I often talk about staying focused on the areas under our control. And that has never been truer than during this past year.

As you know, we do not attempt to predict changes in interest rates or market sentiment. Instead we remain solely focused on meeting the evolving needs of our clients with what we believe is a best-in-class modern wealth management platform. We accomplished that by further advancing our key strategic initiatives of scale and efficiency, win-win monetization, and client segmentation—including the successful conversion of approximately 90% of Ameritrade client assets and accounts during 2023. With one final group to be transitioned in May 2024, we are not quite ready to declare victory. Yet, it is still worth celebrating the relentless effort by our employees during the year—or really over the past 3+ years—to be on the verge of reaching this key milestone. Their hard work has put us in position to complete the largest and most ambitious integration in our industry's history, with attrition below our initial assumptions and, most importantly, with no significant disruptions. Concurrent with this heavy lift, we also made meaningful progress in other key areas: launching new client experiences for our high net worth and trading clients; further bolstering our personalized and



We remain solely focused on meeting the evolving needs of our clients with what we believe is a best-in-class modern wealth management platform.

thematic investing solutions; and enhancing the digital capabilities for Registered Investment Advisors (RIAs), such as a streamlined Pledged Asset Line® origination process.

How was 2023 from a financial perspective?

We typically begin every year with a set of assumptions that help us frame how things might unfold, but the actual trajectory of the year made those assumptions fairly irrelevant early on. With rates ultimately reaching a higher peak than most initially anticipated and the added complexity following the events of mid-March, 2023 unfolded much differently than we expected at the beginning of the year. Led by the “Magnificent Seven” and the broader technology sector, equity markets pushed higher—with the S&P 500® approaching an all-time high near year-end. Despite this strong performance, overall sentiment remained somewhat uneven as investors digested shifting signals regarding a “hard” versus “soft” landing for the economy; stabilizing, but still elevated, consumer prices; a restrictive housing market; and persistent global geopolitical tension. The increased yields available in this environment also led clients to increase their allocations to fixed income and investment cash products by approximately \$400 billion in 2023, a continuation of a trend that emerged in 2022. In fact, this activity was something we actively encouraged by helping raise awareness of the yield-related products and solutions available across the Schwab platform. It’s a great example of our Through Clients’ Eyes strategy in action; while the behavior results in lower near-term revenue,

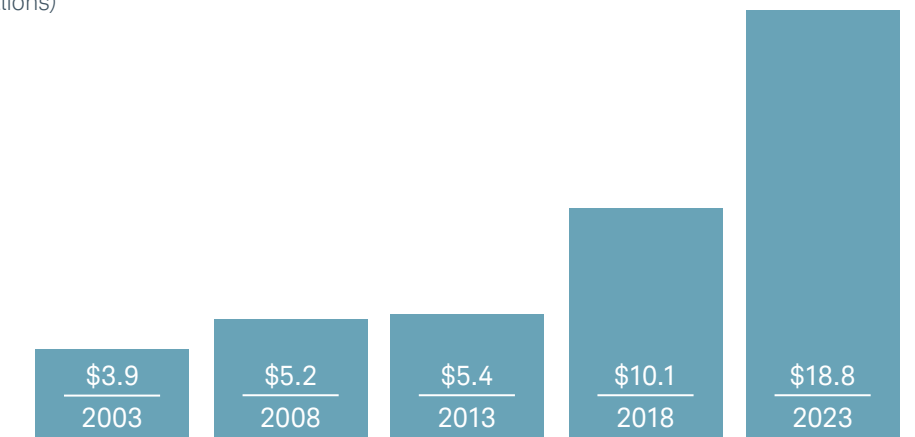
it was the right thing for clients and therefore the right thing for Schwab long term, as that reallocated money stays at Schwab—where it is working to meet our clients’ investing needs.

Although the pace of this realignment activity decelerated substantially over the back half of 2023, the lower levels of client cash held on the balance sheet required us to utilize a greater amount of temporary supplemental funding. These short-term borrowings and certificates of deposit (CDs) cost more than our core funding sources, therefore weighing on our net interest margin. This tighter spread on a smaller interest-earning asset base, coupled with softer trading revenue, translated into 2023 total revenue declining by 9% versus the prior year. GAAP expense growth was 10%, which included \$935 million of deal-related costs as well as \$495 million in restructuring charges related to incremental cost savings expected to be realized in 2024. Exclusive of these items, adjusted total expenses⁴ came in at \$11.0 billion, up 6% year-over-year. Unfortunately, part of the expense narrative for 2023 included some extremely hard personnel decisions that led to the elimination of approximately 6% of positions during the fourth quarter. We did not take these actions lightly, but these reductions, along with the rationalization of our real estate footprint, were in line with our long-standing prioritization of expense discipline. After the Ameritrade acquisition, and the robust growth during the years that followed, the firm was simply not right-sized for the road ahead. No matter how difficult the decision, we must always remain vigilant around expenses, as our

⁴Further details on non-GAAP financial measures are included within our 10-K filed on February 23, 2024.

Total net revenues

(In billions)



Expense as a percentage of client assets, 2003–2023

(In basis points)



⁵Further details on non-GAAP financial measures are included within our 10-K filed on February 23, 2024.

Pre-tax profit margin

>30%

GAAP

11 Consecutive
years

>40%

Adjusted⁶

5 Consecutive
years

⁶Adjusted pre-tax profit margin is calculated as adjusted income before taxes on income divided by net revenues. Further details on non-GAAP financial measures are included within our 10-K filed on February 23, 2024.

low expense on client asset ratio remains one of our strongest competitive advantages. Not only does our leading cost-to-serve provide us with the flexibility to disrupt the industry to benefit investors—it also enables us to deliver solid financial results even when the wind is not at our back.

2023 was an excellent example of that in action, as our pre-tax profit margin and adjusted pre-tax profit margin⁷ were 33.9% and 41.5%, respectively. While these figures are off recent peak levels, generating these results against what proved to be a challenging backdrop speaks to the resiliency of our diversified financial model. In fact, this was the 11th consecutive year of pre-tax margins greater than 30% and the fifth consecutive year of generating an adjusted margin⁷ above 40%.

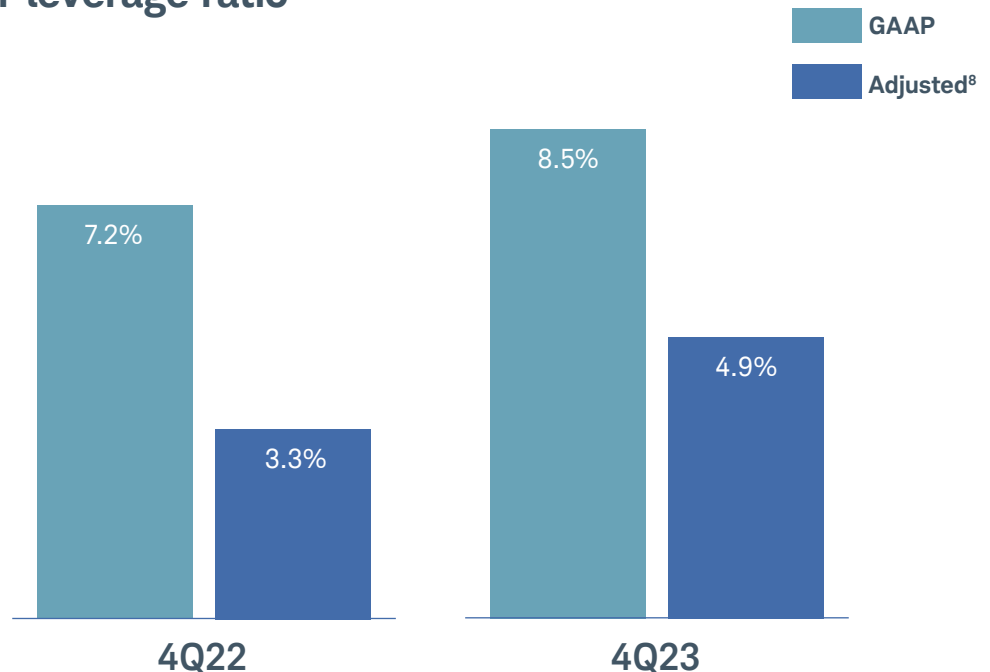
Similar to other aspects of our 2023 story, the tactical execution of our capital management strategy evolved throughout the year. Following March, we made the decision to pause our buyback program and focus on building up our

capital levels inclusive of accumulated other comprehensive income (AOCI)—even though our ratios were already significantly above current requirements. We felt this pivot was appropriate given our expectations that AOCI will eventually be included in our regulatory capital requirement, even though we're confident the combination of our ability to generate capital organically and the lower capital intensity of our model will enable us to exceed this new standard years before we're required to do so. Bringing our ratios inclusive of AOCI to such levels will eventually enable our return to a "growth plus" story.

I am grateful for the continued trust of our clients and the hard work of my colleagues, who accomplished so much under challenging circumstances. And while we will certainly look to learn from this experience, I leave this past year with even greater confidence in our all-weather model. The ability to still deliver healthy business and financial results in a stressful environment demonstrates the potential opportunity still in front of us as these temporary headwinds gradually become tailwinds.

⁷Adjusted pre-tax profit margin is calculated as adjusted income before taxes on income divided by net revenues. Further details on non-GAAP financial measures are included within our 10-K filed on February 23, 2024.

Tier 1 leverage ratio



⁸Adjusted Tier 1 Leverage Ratio represents the Tier 1 Leverage Ratio as prescribed by bank regulatory guidance for the consolidated company, adjusted to reflect the inclusion of accumulated other comprehensive income (AOCI) in the ratio. Further details on non-GAAP financial measures are included within our 10-K filed on February 23, 2024.

Looking Ahead to 2024

As we step into 2024, I'd characterize this as the final transition year en route to the next chapter in our illustrious history. Once we complete that final Ameritrade client conversion during the first half of the year, we'll be able to fully unleash the potential of the combined offering to clients.

As we move to successfully close the door on this great endeavor that began in late 2019, we anticipate a number of external dynamics to impact our business. As has been the case for the last several years, the trajectory of interest rates, investor sentiment, and the level of client engagement will shape our financial performance. The movement of interest rates across the curve will influence the available yields on our floating-rate, interest-earning assets as well as the amount of transactional sweep cash maintained in our clients' accounts. As a reminder, we define transactional sweep cash⁹ to include client cash held on the balance sheet and Bank Deposit Account (BDA) balances.

Given the uncertainty surrounding the Federal Reserve's approach to rates going forward as well as client engagement levels against an uneven backdrop, we decided to express a potential financial outlook using mathematical illustrations instead of a defined scenario. Remember, these illustrations do not represent forecasts or explicit expectations, but rather attempt to frame potential financial performance based on how the rate environment and client trading activity could evolve throughout 2024. Key assumptions underpinning the three calculations include: 6.5% equity market appreciation and a 75-basis-point reduction in Fed Funds—consistent with the December 2023 Dot Plot.

On top of these assumptions, we flex the level of transactional sweep cash and daily average trades (DATs). The comparison base for sweep cash is the total ending balance as of December 31, 2023, while DAT volume is benchmarked on a full-year basis. With all that in mind, the illustrations take on the following form:

1. **Elevated engagement and cash build: Revenue of 5%–6%**
 - a. DATs up 5%
 - b. Transactional sweep cash up 5%

2. **Carryover from 2023: Revenue of 1%–2%**
 - a. DATs flat
 - b. Transactional sweep cash flat
3. **Softer engagement and cash decline: Revenue of (6%)–(5%)**
 - a. DATs down 5%
 - b. Transactional sweep cash down 10%

These illustrations were developed to help you form your own expectations for our revenue growth based on your beliefs regarding these drivers. To aid with this exercise, we've also provided estimated annual revenue sensitivities for certain financial drivers within our 2024 Winter Business Update materials.¹⁰

In terms of expenses, we are targeting essentially flat year-over-year growth. Our 2024 expense plan still funds the outlays needed to support our growing business. We've also allocated dollars to additional discretionary growth and efficiency initiatives that we expect to help drive value for years to come. These outlays are offset by the approximately \$500 million of incremental savings as well as partial benefits from the remaining Ameritrade expense synergies that will start to be incorporated into our run rate during the latter part of the year.

Our approach to capital management remains the same. As always, our primary objective is to support the ongoing growth of the business and then seek to maintain a common dividend that reflects our earnings power over time. Although opportunistic capital return beyond the dividend is likely to remain on hold for the time being, we anticipate that becoming a meaningful part of the formula conversation once the appropriate levels have been achieved.

While our financial path in 2024 will be influenced by a number of factors, we are confident that momentum will build throughout the year and carry over into the subsequent year. In fact, the mathematical illustrations would imply we exit the year with quarterly adjusted earnings of somewhere around \$0.80 to \$0.90, or a year-over-year growth rate of approximately 20%. While that level of potential earnings power growth is quite powerful on its own, it is even more impressive considering it would be occurring in a period when rates are expected to decline by at least 75 basis points. This demonstrates the strength of our diversified business model and its ability to deliver differentiated results.



As always, our primary objective is to support the ongoing growth of the business and then seek to maintain a common dividend that reflects our earnings power over time.

⁹Transactional Sweep Cash includes bank sweep deposits, broker-dealer free credits, other client cash held on the balance sheet (bank checking and savings deposits as well as broker-dealer non-interest-bearing credits), and Bank Deposit Account balances; excludes proprietary and third-party CDs.

¹⁰2024 Winter Business Update materials are available at www.aboutschwab.com/Schwab-2024-WBU.

Conclusion

Again, it is not lost on me how challenging, and at times frustrating, last year was for all of us—including for our stockholders. However, the long-term investment thesis for Schwab remains firmly intact—and we are taking steps to further enhance it every day.

When you cut through the transitory, cyclical noise and focus on what lies beneath that long-term thesis, it is hard not to be enthusiastic. We have a time-tested strategy, strong competitive positioning, a healthy organic growth recipe, and a resilient financial model. It is these foundational elements that give us the courage and the confidence to stay the course when things get tough. We believe that by continuing to operate every aspect of the firm Through Clients' Eyes as we have for the past five decades, we will continue to deliver long-term value for all stakeholders.

As always, we are sincerely appreciative of your continued support of our firm and its mission to help investors achieve their financial goals. I look forward to keeping you updated as we venture into this exciting next chapter.



Peter Crawford
March 1, 2024

Long-term investment thesis



Premier Asset Gatherer

High single to low double-digit total client asset growth



Diversified Revenue Model

Growth in line with (or potentially faster than) asset growth



Disciplined Expense Management

Leverage scale and efficiency to drive down expense on client assets



Efficient Utilization of Capital

Thoughtful capital management

FINANCIAL HIGHLIGHTS

| (In Millions, Except Per Share Amounts and As Noted) | GROWTH RATE 1-YEAR | | | |
|--|-----------------------|-----------|-----------|-----------|
| | 2022-2023 | 2023 | 2022 | 2021 |
| Net revenues | (9%) | \$ 18,837 | \$ 20,762 | \$ 18,520 |
| Expenses excluding interest | 10% | \$ 12,459 | \$ 11,374 | \$ 10,807 |
| Net income available to common stockholders | (30%) | \$ 4,649 | \$ 6,635 | \$ 5,360 |
| Basic earnings per common share | (28%) | \$ 2.55 | \$ 3.52 | \$ 2.84 |
| Diluted earnings per common share | (27%) | \$ 2.54 | \$ 3.50 | \$ 2.83 |
| Dividends declared per common share | 19% | \$ 1.00 | \$.84 | \$.72 |
| Weighted-average common shares outstanding—diluted | (3%) | 1,831 | 1,894 | 1,897 |
| Closing market price per share (at year-end) | (17%) | \$ 68.80 | \$ 83.26 | \$ 84.10 |
| Book value per common share (at year-end) | 20% | \$ 17.42 | \$ 14.52 | \$ 24.46 |
| Net revenue growth | | (9%) | 12% | 58% |
| Pre-tax profit margin | | 33.9% | 45.2% | 41.6% |
| Return on average common stockholders' equity | | 16% | 18% | 11% |
| Full-time equivalent employees (at year-end, in thousands) | (7%) | 33.0 | 35.3 | 33.4 |

Growth in client assets and accounts

| (In Billions, at Year-End, Except As Noted) | GROWTH RATES | | 2023 | 2022 | 2021 | 2020 | 2019 |
|--|----------------------|------------------|------------|--------------|------------|------------|------------|
| | COMPOUNDED 4-YEAR | ANNUAL 1-YEAR | | | | | |
| | 2019-23 | 2022-23 | | | | | |
| Assets in client accounts | | | | | | | |
| Schwab One®, certain cash equivalents, and bank deposits | 9% | (20%) | \$ 368.3 | \$ 459.4 | \$ 566.1 | \$ 458.4 | \$ 256.7 |
| Bank deposit account balances | N/M | (23%) | 97.4 | 126.6 | 158.5 | 165.9 | — |
| Proprietary mutual funds (Schwab Funds® and Laudus Funds®) and collective trust funds (CTFs) | | | | | | | |
| Money market funds | 24% | 71% | 476.4 | 278.9 | 146.5 | 176.1 | 200.8 |
| Equity and bond funds and CTFs ⁽¹⁾ | 11% | 22% | 186.7 | 153.6 | 183.1 | 142.9 | 122.5 |
| Total proprietary mutual funds and CTFs | 20% | 53% | 663.1 | 432.5 | 329.6 | 319.0 | 323.3 |
| Mutual Fund Marketplace ⁽²⁾ | | | | | | | |
| Mutual Fund OneSource® and other no-transaction-fee funds | 11% | 30% | 306.2 | 235.7 | 234.9 | 223.9 | 202.1 |
| Mutual fund clearing services | 2% | 22% | 233.4 | 191.1 | 254.2 | 252.9 | 217.4 |
| Other third-party mutual funds ⁽³⁾ | 8% | 5% | 1,126.5 | 1,077.1 | 1,497.7 | 1,304.6 | 824.5 |
| Total Mutual Fund Marketplace | 8% | 11% | 1,666.1 | 1,503.9 | 1,986.8 | 1,781.4 | 1,244.0 |
| Total mutual fund assets | 10% | 20% | 2,329.2 | 1,936.4 | 2,316.4 | 2,100.4 | 1,567.3 |
| Exchange-traded funds (ETFs) | | | | | | | |
| Proprietary ETFs ⁽¹⁾ | 18% | 23% | 319.4 | 259.3 | 271.8 | 198.8 | 163.8 |
| Other third-party ETFs | 35% | 26% | 1,521.7 | 1,208.4 | 1,296.4 | 947.3 | 457.0 |
| Total ETF assets | 31% | 25% | 1,841.1 | 1,467.7 | 1,568.2 | 1,146.1 | 620.8 |
| Equity and other securities | 25% | 25% | 3,163.5 | 2,529.4 | 3,259.8 | 2,504.7 | 1,286.4 |
| Fixed income securities | 24% | 31% | 779.7 | 593.4 | 356.4 | 377.1 | 327.1 |
| Margin loans outstanding | 34% | (1%) | (62.6) | (63.1) | (87.4) | (60.9) | (19.5) |
| Total client assets | 21% | 21% | \$ 8,516.6 | \$ 7,049.8 | \$ 8,138.0 | \$ 6,691.7 | \$ 4,038.8 |
| Client assets by business | | | | | | | |
| Investor Services | 21% | 23% | \$ 4,519.1 | \$ 3,682.1 | \$ 4,400.7 | \$ 3,667.9 | \$ 2,131.0 |
| Advisor Services | 20% | 19% | 3,997.5 | 3,367.7 | 3,737.3 | 3,023.8 | 1,907.8 |
| Total client assets | 21% | 21% | \$ 8,516.6 | \$ 7,049.8 | \$ 8,138.0 | \$ 6,691.7 | \$ 4,038.8 |
| Net growth in assets in client accounts (for the year ended) | | | | | | | |
| Net new assets by business | | | | | | | |
| Investor Services ⁽⁴⁾ | 10% | (8%) | \$ 169.0 | \$ 182.8 | \$ 200.9 | \$ 1,106.4 | \$ 115.6 |
| Advisor Services ⁽⁵⁾ | 12% | (25%) | 168.2 | 224.1 | 315.3 | 846.1 | 107.2 |
| Total net new assets | 11% | (17%) | \$ 337.2 | \$ 406.9 | \$ 516.2 | \$ 1,952.5 | \$ 222.8 |
| Net market gains (losses) | | | 1,129.6 | (1,495.1) | 930.1 | 700.4 | 563.8 |
| Net growth (decline) | | | \$ 1,466.8 | \$ (1,088.2) | \$ 1,446.3 | \$ 2,652.9 | \$ 786.6 |
| New brokerage accounts (in thousands, for the year ended)⁽⁶⁾ | 25% | (6%) | 3,806 | 4,044 | 7,306 | 18,627 | 1,568 |
| Client accounts (in thousands) | | | | | | | |
| Active Brokerage Accounts ⁽⁷⁾ | 30% | 3% | 34,838 | 33,758 | 33,165 | 29,629 | 12,333 |
| Banking Accounts | 7% | 7% | 1,838 | 1,716 | 1,614 | 1,499 | 1,390 |
| Workplace Plan Participant Accounts ⁽⁸⁾ | 9% | 9% | 5,221 | 4,807 | 4,519 | 4,175 | 3,659 |

(1) Includes balances held on and off the Schwab platform. As of December 31, 2023, off-platform equity and bond funds, CTFs, and ETFs were \$27.4 billion, \$3.2 billion, and \$107.2 billion, respectively.

(2) Excludes all proprietary mutual funds and ETFs.

(3) As of December 31, 2023, third-party money funds were \$1.0 billion.

(4) 2023 includes net inflows of \$32.5 billion from off-platform Schwab Bank Retail Certificates of Deposit (CDs), an inflow of \$12.0 billion from a mutual fund clearing services client, and outflows of \$5.8 billion from an international relationship. 2022 includes an outflow of \$20.8 billion from a mutual fund clearing services client. 2021 includes outflows of \$42.0 billion from certain mutual fund clearing services clients. 2020 includes inflows of \$890.7 billion related to the acquisition of TD Ameritrade, \$79.9 billion related to the acquisition of the assets of USAA's Investment Management Company, and \$10.9 billion from a mutual fund clearing services client. 2019 includes an inflow of \$11.1 billion from a mutual fund clearing services client.

(5) 2023 includes outflows of \$7.2 billion from an international relationship. 2020 includes inflows of \$680.6 billion related to the acquisition of TD Ameritrade and \$8.5 billion related to the acquisition of Wasmer, Schroeder & Company, LLC.

(6) 2020 includes 14.5 million new brokerage accounts related to the acquisition of TD Ameritrade and 1.1 million new brokerage accounts related to the acquisition of the assets of USAA's Investment Management Company.

(7) 2022 includes the company-initiated closure of approximately 500,000 low-balance accounts.

(8) Beginning in the fourth quarter of 2023, Retirement Plan Participants was expanded to include accounts in Stock Plan Services, Designated Brokerage Services, and Retirement Business Services. Participants may be enrolled in services in more than one Workplace business. Prior periods have been recast to reflect this change.

N/M = not meaningful

Executive Management Team

Charles R. Schwab
Co-Chairman of the Board

Walter W. Bettinger II
Co-Chairman of the Board and
Chief Executive Officer

Rick Wurster
President

Steve Anderson
Managing Director and
Head of Workplace Financial Services

Catherine Casey
Managing Director and
Head of Human Resources

Jason Clague
Managing Director and
Head of Operations

Bernard J. Clark
Managing Director and
Head of Advisor Services

Jonathan M. Craig
Managing Director and
Head of Investor
Services and Marketing

Peter Crawford
Managing Director and
Chief Financial Officer

Stacy Hammond
Managing Director and
Chief Marketing Officer

Neesha Hathi
Managing Director and
Head of Wealth and Advice Solutions

Tim Heier
Managing Director and
Chief Technology Officer

Dennis Howard
Managing Director and
Chief Information Officer

Lisa Kidd Hunt
Managing Director and
Head of International Services

James Kostulias
Managing Director and
Head of Trading Services

Mitch Mantua
Managing Director and
General Auditor

Joseph R. Martinetto
Managing Director and
Chief Operating Officer

Peter J. Morgan III
Managing Director,
General Counsel and
Corporate Secretary

Nigel J. Murtagh
Managing Director and
Chief Risk Officer

Paul V. Woolway
Managing Director and
Chief Banking Officer

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-K

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended December 31, 2023

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission File Number: 1-9700

THE CHARLES SCHWAB CORPORATION

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of incorporation or organization)

94-3025021

(I.R.S. Employer Identification No.)

3000 Schwab Way, Westlake, TX 76262

(Address of principal executive offices and zip code)

Registrant's telephone number, including area code: (817) 859-5000

Securities registered pursuant to Section 12(b) of the Act:

| <u>Title of each class</u> | <u>Trading Symbol(s)</u> | <u>Name of each exchange on which registered</u> |
|--|--------------------------|--|
| Common Stock – \$.01 par value per share | SCHW | New York Stock Exchange |
| Depository Shares, each representing a 1/40th ownership interest in a share of 5.95% Non-Cumulative Preferred Stock, Series D | SCHW PrD | New York Stock Exchange |
| Depository Shares, each representing a 1/40th ownership interest in a share of 4.450% Non-Cumulative Preferred Stock, Series J | SCHW PrJ | New York Stock Exchange |

Securities registered pursuant to Section 12(g) of the Act: None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Exchange Act. Yes No

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer
Non-accelerated filer
Emerging growth company

Accelerated filer
Smaller reporting company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant has filed a report on and attestation to its management's assessment of the effectiveness of its internal control over financial reporting under Section 404(b) of the Sarbanes-Oxley Act (15 U.S.C. 7262(b)) by the registered public accounting firm that prepared or issued its audit report.

If securities are registered pursuant to Section 12(b) of the Act, indicate by check mark whether the financial statements of the registrant included in the filing reflect the correction of an error to previously issued financial statements.

Indicate by check mark whether any of those error corrections are restatements that required a recovery analysis of incentive-based compensation received by any of the registrant's executive officers during the relevant recovery period pursuant to §240.10D-1(b).

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

As of June 30, 2023, the aggregate market value of the voting stock held by non-affiliates of the registrant was \$94.1 billion. For purposes of this information, the outstanding shares of Common Stock owned by directors and executive officers of the registrant were deemed to be shares of the voting stock held by affiliates.

As of January 31, 2024, 1,773,475,323 shares of \$.01 par value Common Stock and 50,893,695 shares of \$.01 par value Nonvoting Common Stock were outstanding.

DOCUMENTS INCORPORATED BY REFERENCE

Part III of this Form 10-K incorporates certain information contained in the registrant's definitive proxy statement for its annual meeting of stockholders, to be held May 23, 2024, by reference to that document.

THE CHARLES SCHWAB CORPORATION

Annual Report On Form 10-K For Fiscal Year Ended December 31, 2023

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THE CHARLES SCHWAB CORPORATION

PART I

Item 1. Business

General Corporate Overview

The Charles Schwab Corporation (CSC) is a savings and loan holding company. CSC engages, through its subsidiaries (collectively referred to as Schwab or the Company), in wealth management, securities brokerage, banking, asset management, custody, and financial advisory services. At December 31, 2023, Schwab had \$8.52 trillion in client assets, 34.8 million active brokerage accounts, 5.2 million workplace plan participant accounts, and 1.8 million banking accounts.

Principal business subsidiaries of CSC include the following:

- Charles Schwab & Co., Inc. (CS&Co), incorporated in 1971, a securities broker-dealer;
- TD Ameritrade, Inc., an introducing securities broker-dealer;
- TD Ameritrade Clearing, Inc. (TDAC), a securities broker-dealer that provides trade execution and clearing services to TD Ameritrade, Inc.;
- Charles Schwab Bank, SSB (CSB), our principal banking entity; and
- Charles Schwab Investment Management, Inc. (CSIM), the investment advisor for Schwab's proprietary mutual funds (Schwab Funds[®]) and for Schwab's exchange-traded funds (Schwab ETFs[™]).

Unless otherwise indicated, the terms "Schwab," "the Company," "we," "us," or "our" mean CSC together with its consolidated subsidiaries.

Schwab provides financial services to individuals and institutional clients through two segments – Investor Services and Advisor Services. The Investor Services segment provides retail brokerage, investment advisory, and banking and trust services to individual investors, and retirement plan services, as well as other corporate brokerage services, to businesses and their employees. The Advisor Services segment provides custodial, trading, banking and trust, and support services, as well as retirement business services, to independent registered investment advisors (RIAs), independent retirement advisors, and recordkeepers. These services are further described in the segment discussion below.

Effective January 1, 2021, CSC changed the designation of its corporate headquarters from San Francisco, California to Westlake, Texas. The Company maintains a nationwide presence across a network of branches and operations centers, as well as several international locations, and our Westlake location provides a centrally located hub for the Company.

Business Strategy and Competitive Environment

Schwab was founded on the belief that all Americans deserve access to a better investing experience. Although much has changed in the intervening years, our purpose remains clear – to champion every client's goals with passion and integrity. Guided by this purpose and our vision of creating the most trusted leader in investment services, management has adopted a strategy described as "Through Clients' Eyes."

This strategy emphasizes placing clients' perspectives, needs, and desires at the forefront. Because investing plays a fundamental role in building financial security, we strive to deliver a better investing experience for our clients – individual investors and the people and institutions who serve them – by disrupting longstanding industry practices on their behalf and providing superior service. We also aim to offer a broad range of products and solutions to meet client needs with a focus on transparency, value, and trust. In addition, management works to couple Schwab's scale and resources with ongoing expense discipline to keep costs low and ensure that products and solutions are affordable as well as responsive to client needs. In combination, these are the key elements of our "no trade-offs" approach to serving investors. We believe that following this strategy is the best way to maximize our market valuation and stockholder returns over time.

Management estimates that investable wealth in the United States (U.S.) (consisting of assets in defined contribution, retail wealth management and brokerage, and registered investment advisor channels, along with bank deposits) currently exceeds \$65 trillion, which means the Company's \$8.52 trillion in client assets leaves substantial opportunity for growth. Our strategy is based on the principle that developing trusted relationships will translate into more assets from both new and existing clients, ultimately driving more revenue, and along with expense discipline and thoughtful capital management, will generate earnings growth and build long-term stockholder value.

THE CHARLES SCHWAB CORPORATION

Within Investor Services, our competition in serving individual investors spans brokerage, wealth management, and asset management firms, as well as banks, trust companies, financial technology companies, and retirement service providers. In the Advisor Services arena, we compete with institutional custodians, wirehouses, regional and independent broker-dealers, banks, and trust companies.

Across both segments, our key competitive advantages are:

- **Scale and Size of the Business** – As one of the largest investment services firms in the U.S., we are able to spread operating costs and amortize new investments over a large base of clients, and harness the resources to evolve capabilities to meet client needs.
- **Operating Efficiency** – Coupled with scale, our operating efficiency and sharing of infrastructure across different businesses creates a cost advantage that enables us to competitively price products and services while profitably serving clients of various sizes across multiple channels.
- **Operating Structure** – Providing bank, wealth, and asset management services to broker-dealer clients helps serve a wider array of needs, thereby deepening relationships, enhancing the stability of client assets, and enabling diversified revenue streams.
- **Brand and Corporate Reputation** – In an industry dependent on trust, Schwab’s reputation and brand across multiple constituents enable us to attract clients and employees while credibly introducing new products to the market.
- **Service Culture** – Delivering a great client experience earns the trust and loyalty of clients and increases the likelihood that those clients will refer others.
- **Willingness to Disrupt** – Management’s willingness to challenge the status quo, including our own business practices, to benefit clients fosters innovation and continuous improvement, which helps to attract more clients and assets.

Business Acquisition

Acquisition of TD Ameritrade

Effective October 6, 2020, the Company completed its acquisition of TD Ameritrade Holding Corporation, now TD Ameritrade Holding LLC (TDA Holding) and its consolidated subsidiaries (collectively referred to as “TD Ameritrade” or “TDA”). TD Ameritrade provides securities brokerage services, including trade execution, clearing services, and margin lending; and futures and foreign exchange trade execution services. TD Ameritrade has served individual retail investors and RIAs predominantly through the Internet, a national branch network, and relationships with RIAs. TD Ameritrade’s sources of net revenues have primarily consisted of trading revenue, net interest revenue, bank deposit account fees, and asset management and administration fees, which are reflected in our consolidated results. The acquisition of TD Ameritrade supports the Company’s ongoing efforts to enhance the client experience, to provide deeper resources for individual investors and RIAs including more robust trading capabilities, and to continue to improve our operating efficiency.

Over the course of 2023, the Company transitioned approximately \$1.6 trillion in client assets across more than 15 million client accounts, including 7,000 RIAs, from TD Ameritrade to the Schwab platform across four transition groups. The Company has now completed the transition of RIAs and approximately 90% of all TD Ameritrade client accounts, and we expect to complete the remaining client transitions from TD Ameritrade to Schwab in a final transition group in May 2024. The Company has made significant progress in its efforts to reduce overlapping or redundant roles across the two firms and has largely completed the rationalization of CS&Co and TD Ameritrade, Inc. branch locations. Integration activities for the final client transition event and selective role reductions are expected to be completed in 2024. The TD Ameritrade broker-dealers, TD Ameritrade, Inc. and TDAC, will continue to serve their remaining clients prior to the final transition event, and the Company plans to subsequently wind-down the operations of the TD Ameritrade broker-dealers in 2024.

The Company has generally adopted Schwab platforms and systems, though we’ve leveraged certain material advantages in TD Ameritrade’s platforms, as exemplified by our comprehensive integration of TD Ameritrade’s thinkorswim[®] and thinkpipes[®] trading platforms, education, and tools into our offerings for retail and RIA clients. Recently, we launched Schwab Trading Powered by Ameritrade[™], a reimagined trading experience made possible by the combination of the thinkorswim trading platform with Schwab’s trading capabilities on Schwab.com and Schwab Mobile. We have also incorporated TD Ameritrade Institutional’s customizable portfolio rebalancing solution, iRebal[®], as part of our offering for independent advisor clients.

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See Part II – Item 7 – Management’s Discussion and Analysis of Financial Condition and Results of Operations (Item 7) – Overview and Part II – Item 8 – Financial Statements and Supplementary Data (Item 8) – Note 15 for additional information on our integration of TD Ameritrade.

IDA Agreement

Concurrently with the execution of the Agreement and Plan of Merger, dated as of November 24, 2019, as amended (the Merger Agreement), CSC entered into an amended and restated insured deposit account agreement with TD Bank USA, National Association and TD Bank, National Association (together, the TD Depository Institutions) (the 2019 IDA agreement), which became effective October 6, 2020. On May 4, 2023, the Company executed the Second Amended and Restated Insured Deposit Account Agreement (2023 IDA agreement) with the TD Depository Institutions that replaced and superseded the 2019 IDA agreement. Consistent with the 2019 IDA agreement, in accordance with the 2023 IDA agreement, cash held in eligible brokerage client accounts is swept off-balance sheet to deposit accounts at the TD Depository Institutions. Schwab provides recordkeeping and support services to the TD Depository Institutions with respect to the deposit accounts for which Schwab receives an aggregate monthly fee. Under the 2023 IDA agreement, the service fee on client cash deposits held at the TD Depository Institutions remains at 15 basis points, as it was in the 2019 IDA agreement.

See Part II – Item 7 – Capital Management and Item 8 – Note 14 for additional information on the 2023 IDA agreement.

Products and Services

Schwab offers a broad range of products and services through intuitive end-to-end solutions, including robust digital capabilities, to address our clients’ varying investment and financial needs. Examples of these offerings include the following:

- Brokerage – an array of full-feature brokerage accounts with equity and fixed income trading, margin lending, options trading, futures and forex trading, and cash management capabilities including certificates of deposit;
- Mutual funds – third-party mutual funds through the Mutual Fund Marketplace[®], including no-transaction-fee (NTF) mutual funds through the Mutual Fund OneSource[®] service, which also includes proprietary mutual funds, plus mutual fund trading and clearing services to broker-dealers;
- Exchange-traded funds (ETFs) – an extensive offering of ETFs, including both proprietary and third-party ETFs;
- Advice solutions – managed portfolios of both proprietary and third-party mutual funds and ETFs, separately managed accounts, customized personal advice for tailored portfolios, specialized planning, and full-time portfolio management;
- Alternative investments – access to a variety of third-party alternative investments such as private equity and real estate on Schwab’s alternative investment platforms – Schwab Alternative Investment OneSource[®] and Schwab Alternative Investment Marketplace.
- Banking – checking and savings accounts, first lien residential real estate mortgage loans (First Mortgages), home equity lines of credit (HELOCs), and pledged asset lines (PALs); and
- Trust – trust custody services, personal trust reporting services, and administrative trustee services.

These investing products and services are made available through two business segments – Investor Services and Advisor Services. Schwab’s major sources of revenues are generated by both of the reportable segments, based on their respective levels of client assets and activity. Revenue is attributable to a reportable segment based on which segment has the primary responsibility for serving the client. The accounting policies of the reportable segments are the same as those described in Part II – Item 8 – Note 2.

Investor Services

Charles Schwab initially founded the Company 50 years ago to provide individual investors with access to the financial markets at a highly competitive cost. The Company has expanded offerings over time in response to client needs, aiming to provide a compelling and often disruptive solution in the marketplace. The Investor Services segment includes the following business units: Retail Investor; Workplace Financial Services, which includes Stock Plan Services, Retirement Plan Services, and Designated Brokerage Services (formerly included in the Compliance Solutions business unit, a portion of which was sold to a third-party in 2022); Mutual Fund Clearing Services; and Off-Platform Sales.

Through the Retail Investor business unit, we offer individual investors access to a broad set of products, tools, education, trading, and advisory solutions. We provide advice and guidance through various relationship models. And we offer award-winning and 24/7 service to all our clients, regardless of asset levels, via a multi-channel service delivery model, which includes online, mobile, telephone, and branch support.

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We believe in the power of investing and the importance of planning in helping clients achieve their financial goals. At the core of our offer is our broad set of relationship models that help personalize the investing journey for our clients and offer them the choice of where, when, and how they do business with us. Financial Consultants, Active Trader Financial Consultants, and Wealth Consultants in Schwab's branches and regional centers focus on building client relationships. We also have a range of roles to support clients with a broad set of specialized needs, including financial planning, managed investing, estate management, equity compensation and lending. Additionally, we have teams focused on supporting the advice and education needs of all our clients irrespective of asset levels at Schwab. To better meet the differentiated needs of our more affluent clients, we offer Schwab Private Client Services™ for clients with \$1 million – \$10 million and Schwab Private Wealth Services™ for clients with \$10 million or more in total assets. Clients enrolled in these offerings have access to a dedicated relationship and service team, specialists, expedited processing, pricing discounts and product access.

Our advisory solutions span a broad range of discretionary and non-discretionary choices, with minimum investments starting as low as \$5,000, making it accessible to a broad set of investors. Our premier advisory solution, Schwab Wealth Advisory™, features a personal advice relationship with a dedicated Wealth Advisor, supported by a team of wealth management professionals who provide individualized service, financial planning, a customized investment strategy developed in collaboration with the client, and ongoing guidance and execution. We offer referrals to independent RIAs in the Schwab Advisor Network® for clients seeking personalized portfolio management, financial planning, and wealth management solutions. We provide investors access to professional investment management in a diversified account that is invested exclusively in either mutual funds or ETFs through the Schwab Managed Portfolios™ and the Windhaven Investment Management® Strategies, or equity securities and ETFs through the ThomasPartners® Investment Management Strategies. Through our acquisition of Wasmer Schroeder in 2020, more than 20 fixed income strategies and separately managed account offerings have been made available to retail clients beginning in 2021, including two positive impact strategies and a multi-sector income strategy. We also refer investors who want to utilize a specific third-party money manager to direct a portion of their investment assets to the Schwab Managed Account™ program. Schwab Personalized Indexing® takes index investing a step further by allowing clients to own individual stocks that reflect the characteristics of an index in a professionally managed solution, enabling greater customization and tax efficiency. Schwab Intelligent Portfolios® is available for clients who are looking to have their assets professionally managed via a fully automated online investment advisory service. Schwab Intelligent Portfolios Premium®, a hybrid advisory service, offers clients an advisory service which combines our robo-advice technology with unlimited guidance provided by a CERTIFIED FINANCIAL PLANNER™ to make financial and investment planning more accessible to investors. Schwab Intelligent Income® is a low-cost solution designed to offer a simple, modern way to generate income from existing investment portfolios.

Further, given our belief in the importance of financial planning, we offer a broad set of planning capabilities addressing a variety of planning needs. Our solutions include simple, free digital retirement calculators, our complimentary digital Schwab Plan® available to all Schwab clients, as well as more complex planning solutions that are delivered by a Schwab representative who takes into account a client's personal and financial goals to build a tailored financial plan.

To meet the specific needs of trading clients, Schwab offers integrated web-, mobile-, and software-based trading platforms, real-time market data, options trading, premium research, and multi-channel access, as well as sophisticated account and trade management features, risk management tools, and dedicated service support – all at highly competitive pricing. For example, clients that trade more actively can use these channels to access expert tools and extensive service capabilities – including experienced, knowledgeable teams of trading specialists, and integrated product offerings. In 2023, we introduced Schwab Trading Powered by Ameritrade™, which brings together the best of Schwab and Ameritrade's trading platforms, comprehensive education and specialized service.

Schwab's international business offers clients outside the U.S. the ability to invest in U.S. markets. For clients living inside the U.S., it offers multicurrency and foreign exchange trading. For all clients, it offers trading in foreign stocks. In addition, Schwab serves both foreign investors and non-English-speaking U.S. clients who wish to trade or invest in U.S. dollar-based securities.

We also offer clients a range of self-service education and support tools, providing quick and efficient access to a broad lineup of information, research, tools, and administrative services, which clients can access according to their needs. Educational tools include online and in-person workshops, live and on-demand webcasts, podcasts, interactive courses, and online information about investing. Additionally, we provide various online research and analysis tools that are designed to help clients achieve better investment outcomes. As an example of analysis tools available to clients, Schwab Equity Ratings® is a quantitative model-based stock rating system that provides all clients with ratings on approximately 3,000 stocks, assigning each equity a single grade: A, B, C, D, or F. Schwab Equity Ratings International®, an international ranking methodology, covers stocks of approximately 4,000 foreign companies. Another example of expanding access to investing includes Schwab Stock Slices™, a service which enables investors to purchase a single stock slice, or up to 30 different stock slices at once, from the S&P 500®,

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commission-free through our online channels. We also offer Schwab Investing Themes™, a thematic investing offer that uses proprietary research and technology to identify trends, opportunities, and relevant companies and group them into themes in which clients can invest in just a few clicks.

We also offer equity compensation plan sponsors full-service recordkeeping for stock plans, stock options, restricted stock, performance shares, stock appreciation rights, and a full range of participant support services through our Stock Plan Services business unit. Specialized services for executive transactions and reporting, grant acceptance tracking, and other services are offered to employers to meet the needs of administering the reporting and compliance aspects of an equity compensation plan.

Retirement Plan Services offers a bundled 401(k) retirement plan product that provides retirement plan sponsors with extensive investment options, trustee or custodial services, and participant-level recordkeeping. Retirement plan design features, which increase plan efficiency and achieve employer goals, are also offered, such as automatic enrollment, automatic fund mapping at conversion, and automatic contribution increases. In addition to an open architecture investment platform, we offer access to low cost index mutual funds and ETFs. Individuals investing for retirement through 401(k) plans can take advantage of bundled offerings of multiple investment choices, education, and third-party advice. This third-party advice service is delivered online, by phone, or in person, including recommendations based on the core investment fund choices in their retirement plan and specific recommended savings rates. Services also include support for Roth 401(k) accounts, profit sharing, defined benefit plans, non-qualified plans, and Schwab Personal Choice Retirement Account®, a self-directed brokerage offering for retirement plans administered by Retirement Business Services within our Advisor Services segment.

Lastly, Mutual Fund Clearing Services provides open-end mutual fund trading, settlement, and related transactional services to banks, brokerage firms, and trust companies, and Off-Platform Sales offers proprietary mutual funds, ETFs, and collective trust funds (CTFs) outside the Company and not on the Schwab platform. They are included within the Investor Services segment given their leveraging of the products and services offered to individual investors.

Advisor Services

More than thirty years ago, Schwab supported a small group of entrepreneurial advisors who challenged the industry by creating independent firms. Through the Advisor Services segment, Schwab has become one of the largest providers of custodial, trading, banking, and support services to RIAs and their clients. We also provide retirement business services to independent retirement advisors and recordkeepers. Management believes that we can maintain our competitive position primarily through the efforts of our sales, support, technology, and business consulting teams, which are dedicated to helping RIAs grow, compete, and succeed in serving their clients. In addition to focusing on superior service, we utilize technology to provide RIAs with a highly-developed, scalable platform for administering their clients' assets easily and efficiently. Advisor Services sponsors and hosts a variety of national, regional, local, and virtual events designed to help RIAs of all sizes and complexities identify and implement better ways to expand and efficiently manage their practices.

RIAs who custody client accounts at Schwab may use proprietary software that provides them with up-to-date client account information as well as trading capabilities. The Advisor Services website is the core platform for RIAs to conduct daily business activities online with Schwab, including viewing and managing client account information and accessing news and market information. The website provides account servicing capabilities for RIAs, including account opening, money movement, transfer of assets, trading, checking status, and communicating with our service team. The site provides multi-year archiving of statements, trade confirms, and tax reports, along with document search capabilities. We also provide access to integrations with third-party platforms, which support a variety of advisor needs including client relationship management, portfolio management systems, trade order management, and financial planning. As an example, we offer Schwab Advisor Portfolio Connect®, a simplified portfolio management solution that is available free of charge to advisors to manage Schwab accounts. It delivers core capabilities and features through an intuitive modern experience, without the need to download and reconcile data.

The Advisor Services website also provides interactive tools, educational content, and thought leadership for advisors turning independent. We offer a variety of services to help RIAs grow and manage their practices, including business, technology, and operations consulting on a range of topics critical to an RIA's success, as well as an annual RIA benchmarking study to help firms understand key business metrics relative to peers. We also offer an array of services to help advisors establish their own independent practices through a robust prospect consulting offer. To support them throughout their transition, we offer access to business start-up and transition consultants, technology engineers, and dedicated service teams.

Schwab provides extensive educational materials, programs, and events to RIAs seeking to expand their knowledge of industry issues and trends, as well as sharpen their individual expertise and practice management skills. We conduct industry research on an ongoing basis, and hold a series of events and conferences every year to discuss topics of interest to RIAs, including business

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strategies and best practices. Schwab sponsors and hosts the annual IMPACT[®] conference, which provides a national forum for the Company, RIAs, and other industry participants to gather and share information and insights, as well as a multitude of smaller events across the country each year.

RIAs and their clients have access to our broad range of products and services, including individual securities, mutual funds, ETFs, fixed income products, managed accounts, cash products, bank lending, and trust services. By functioning as the custodian, Schwab earns revenue associated with the underlying client assets, predominantly through net interest revenue and asset management and administration fees. In this capacity, we do not charge the RIA or end client a custody fee.

As part of our integration of TD Ameritrade, we have successfully added some of the best features from TD Ameritrade into our ongoing offerings. The Company recently launched the thinkpipes[®] trading platform, which offers real-time charting and efficient trading and allocation, into its ongoing offerings, as well as our customizable portfolio rebalancing solution, iRebal[®], as part of our offering for RIA clients.

The Advisor Services segment also includes the Retirement Business Services business unit. Retirement Business Services provides trust, custody, brokerage, and software services to independent retirement plan advisors and independent recordkeepers. Through Retirement Business Services, retirement plan assets are held at Charles Schwab Trust Bank (Trust Bank) or trustee by a separate, independent trustee, or through brokerage accounts at CS&Co. Retirement Business Services also offers the Schwab Personal Choice Retirement Account[®], a self-directed brokerage offering for retirement plans. The Company and independent retirement plan providers work together to serve plan sponsors, combining the consulting and administrative expertise of the administrator with our investment, technology, brokerage, trust, and custodial services.

Sources of Net Revenues

Schwab's largest sources of net revenues are net interest revenue, asset management and administration fees, trading revenue, and bank deposit account fees. These revenue streams are supported by the combination of our bank, broker-dealer, and asset management operating subsidiaries, each of which brings specific capabilities that enable us to provide clients with the products and services they are seeking.

Net interest revenue is the difference between interest generated on interest-earning assets and interest paid on funding sources. Schwab's primary funding source for interest-earning assets is uninvested client cash balances held on our balance sheet as part of clients' overall relationship with the Company. Schwab's interest-earning assets are primarily comprised of high-quality fixed income securities, margin loans, and bank loans.

Asset management and administration fees are primarily earned from proprietary money market mutual funds, proprietary and third-party mutual funds and ETFs, and fee-based advisory solutions.

Trading revenue includes commissions earned for executing trades for clients in certain individual equities, options, futures, fixed income securities, and certain third-party mutual funds and ETFs; order flow revenue; and principal transactions revenue earned primarily from actions to support client trading in fixed income securities.

Bank deposit account fees are primarily recognized pursuant to the Company's IDA agreement with the TD Depository Institutions. Under the IDA agreement, uninvested cash within eligible brokerage client accounts is swept off-balance sheet to deposit accounts at the TD Depository Institutions. Schwab provides recordkeeping and support services to the TD Depository Institutions for bank deposit account fees.

Regulation

As a participant in the securities, banking and financial services industries, Schwab is subject to extensive regulation under both federal and state laws by governmental agencies, supervisory authorities, and self-regulatory organizations (SROs). We are also subject to oversight by regulatory bodies in other countries in which we operate. These regulations affect our business operations and impose capital, client protection, and market conduct requirements.

Holding Company and Bank Regulation

CSC is a savings and loan holding company and is regulated, supervised, and examined by the Board of Governors of the Federal Reserve System (Federal Reserve). On March 16, 2021, CSC's declaration electing to be treated as a Financial Holding Company (FHC) was deemed effective by the Federal Reserve. In addition to the activities that a savings and loan holding

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company that has not elected to be treated as an FHC is permitted to conduct, an FHC may also engage in activities that are financial in nature or incidental to a financial activity (FHC Activities), including underwriting, dealing and making markets in securities, various insurance underwriting activities, and making merchant banking investments in non-financial companies.

The Federal Reserve has the authority to limit an FHC's ability to conduct otherwise permissible FHC Activities if the FHC or any of its depository institution subsidiaries ceases to meet the applicable eligibility requirements, including requirements that the FHC and each of its depository institution subsidiaries maintain their status as "well-capitalized" and "well-managed." If the Federal Reserve finds that an FHC fails to meet these requirements, the FHC and its subsidiaries may not commence any new FHC Activity, either de novo or through an acquisition, without prior Federal Reserve approval. The Federal Reserve may also impose any additional limitations or conditions on the conduct or activities of the FHC or any of its subsidiaries as it deems appropriate. If the FHC still fails to satisfy the applicable eligibility requirements 180 days after the Federal Reserve's finding, the agency may require divestiture of all of the FHC's depository institution subsidiaries or, alternatively, the FHC may elect to cease all of its FHC Activities. In addition, if any depository institution controlled by an FHC fails to maintain at least a "Satisfactory" rating under the Community Reinvestment Act of 1977 (CRA), the FHC and its subsidiaries are prohibited from engaging in additional FHC Activities. As a result of our election to be treated as an FHC and the election of our depository institution subsidiaries to be deemed savings associations under the Home Owners' Loan Act (HOLA), a statutory prohibition limits those subsidiaries from making loans or other extensions of credit to any affiliate unless that affiliate engages, directly or indirectly, only in activities permissible under section 4(c) of the Bank Holding Company Act (BHC Act).

CSC's three depository institution subsidiaries are CSB, CSC's principal depository institution subsidiary, Charles Schwab Premier Bank, SSB (CSPB), and Trust Bank. CSB and CSPB are Texas-chartered savings banks headquartered in Westlake, Texas, and Trust Bank is a Nevada-chartered savings bank. Effective September 30, 2022, Trust Bank relocated its main office to Westlake, Texas and became a member of the Federal Reserve system. CSB and CSPB are currently regulated, supervised, and examined by the Federal Reserve, the Texas Department of Savings and Mortgage Lending (TDSML), the Consumer Financial Protection Bureau (CFPB), and the Federal Deposit Insurance Corporation (FDIC). Trust Bank is currently regulated, supervised, and examined by the Federal Reserve, the Nevada Financial Institutions Division, the CFPB, and the FDIC. CSC, CSB, CSPB, and Trust Bank are also subject to regulation and various requirements and restrictions under state and other federal laws.

This regulatory framework is designed to protect depositors and consumers, the safety and soundness of depository institutions and their holding companies, and the stability of the banking system as a whole. This framework affects the activities and investments of CSC and its subsidiaries and gives the regulatory authorities broad discretion in connection with their supervisory, examination and enforcement activities and policies. Below is a discussion of significant regulations.

Regulatory Capital and Liquidity Framework

Banking organizations are subject to the regulatory capital rules issued by the Federal Reserve and other U.S. banking regulators, including the Office of the Comptroller of the Currency and the FDIC. In addition to minimum risk-based capital requirements, banking organizations must hold additional capital, referred to as buffers, to avoid being subject to limits on capital distributions and discretionary bonus payments to executive officers.

The banking regulators have established four risk-based categories for determining the regulatory capital and liquidity requirements applicable to large U.S. banking organizations with \$100 billion or more in total consolidated assets based on their total assets, cross-jurisdictional activity, weighted short-term wholesale funding, nonbank assets, and off-balance sheet exposure. CSC is generally subject to the requirements under Category III based on its total consolidated assets of between \$250 billion and less than \$700 billion and having less than \$75 billion in cross-jurisdictional activity. If the average of our total consolidated assets for the four most recent calendar quarters is \$700 billion or more, or the average of our cross-jurisdictional activity for the four most recent calendar quarters is \$75 billion or more, we will move into Category II. As of December 31, 2023, CSC had total consolidated assets of approximately \$493 billion and cross-jurisdictional activity of approximately \$25 billion.

Capital requirements for Category III banking organizations include the generally applicable risk-based capital and Tier 1 leverage ratio requirements (the "standardized approach" framework), the minimum 3.0% supplementary leverage ratio, the stress capital buffer (CSC), the capital conservation buffer (banking subsidiaries), and the countercyclical capital buffer, which is currently 0%. As discussed below, starting in 2022, CSC, as a large savings and loan holding company became subject to the stress capital buffer requirement, which applies to risk-based capital ratios (Common Equity Tier 1 Capital, Tier 1 Capital, and Total Capital). Under the currently applicable revised capital requirements, Category III organizations are not subject to the "advanced approaches" regulatory capital framework and are permitted to opt out of including accumulated other comprehensive income (AOCI) in their regulatory capital calculations. CSC made this opt out election and excludes AOCI from its regulatory

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capital. Category II organizations are not permitted to opt out of including AOCI in their regulatory capital calculations and have additional requirements for calculating risk-based capital ratios and risk-weighted assets.

In July 2023, the Federal Reserve, together with the Office of the Comptroller of the Currency and the FDIC, issued a notice of proposed rulemaking with amendments to the regulatory capital rules. Among other things, the proposed rules would require us to include AOCI in regulatory capital and to calculate our risk-weighted assets using a revised risk-based approach, a component of which is based on operational risk, phased in over a three-year transition period beginning July 1, 2025 and ending July 1, 2028. See Part II – Item 7 – Current Regulatory and Other Developments and Part II – Item 7 – Capital Management for additional information on these proposed regulatory changes.

Certain banking organizations with trading assets and trading liabilities above certain thresholds or greater than a certain percent of total assets are subject to the Market Risk Rule and must adjust their risk-based capital ratios to reflect a measure of market risk of their trading activities, perform calculations to measure market risk, including back-testing, and make regular quantitative and qualitative public disclosures. CSC is subject to the rule and the related Market Risk Rule required disclosures. CSC began incorporating market risk capital for the period ending December 31, 2022, and while CSC is required to make adjustments to its risk-weighted assets related to de minimis positions, those adjustments have not significantly impacted our risk-based capital ratios nor have they had a current impact on CSC's activities.

The U.S. Liquidity Coverage Ratio (LCR) rule is designed to promote resiliency of the banking sector by requiring that certain large U.S. banking organizations (Covered Companies) maintain a liquidity risk profile which ensures that they have sufficient High Quality Liquid Assets (HQLA), such as central bank reserves, certain government securities, and eligible corporate debt that can be converted easily and quickly to cash, to survive a significant stress event lasting 30 days. The LCR rule requires Covered Companies, including Schwab, to maintain an amount of HQLA that are unencumbered and controlled by the Covered Company's liquidity management function sufficient to meet a designated percentage of their total stressed net cash outflows over a prospective 30 calendar-day period, as calculated in accordance with the LCR rule. Schwab is subject to the LCR and public disclosure requirement on a consolidated basis. On a quarterly basis the Company is required to disclose the average daily LCR over the quarter, and the Company also discloses quantitative and qualitative information over certain portions of the Company's LCR components. Under the LCR rule, Schwab is required to maintain HQLA to cover 100% of the total stressed net cash outflows on a daily basis. In addition, HQLA that are held at the Company's bank subsidiaries in excess of the subsidiaries' total net cash outflows, and are not transferable to non-bank affiliates, are excluded by rule from the Company's eligible HQLA.

The final Net Stable Funding Ratio (NSFR) rule was jointly adopted by the Federal Reserve, the Office of the Comptroller of the Currency, and FDIC in 2020 to strengthen the resilience of large bank and savings and loan holding companies by requiring them to maintain a minimum level of stable funding based on the liquidity characteristics of the holding company's assets, commitments, and derivative exposures over a one-year time horizon. The requirement is expressed as a ratio of a banking organization's available stable funding (ASF) to its required stable funding (RSF). Under the NSFR rule, Schwab is required to maintain ASF in an amount equal to 100% of its RSF on an ongoing, daily basis. Beginning with the first and second quarters of 2023, banking organizations subject to the rule are required to publicly disclose their quarterly NSFRs on a semi-annual basis.

Capital Stress Testing

Under the current Federal Reserve capital stress testing rules, savings and loan holding companies that are Category III banking organizations and state member banks with total consolidated assets over \$250 billion are required to disclose the results of company-run stress tests in even-numbered years. In the most recent cycle in 2022, CSC and CSB conducted company-run stress tests, reported the results of their stress testing to the Federal Reserve, and published a summary of their stress test results.

Pursuant to the Federal Reserve's requirements, Category III savings and loan holding companies are also subject to an annual supervisory stress testing requirement in which the Federal Reserve conducts its own stress testing analysis to evaluate the ability of a holding company to absorb losses in specified economic and financial conditions over a nine-quarter planning horizon using such analytical techniques as the agency determines are appropriate. This supervisory stress testing requirement went into effect for CSC beginning with the 2022 stress testing cycle.

Pursuant to the Federal Reserve's 2021 rule, savings and loan holding companies with total consolidated assets of \$100 billion or more, including CSC, are subject to an annual Comprehensive Capital Analysis and Review (CCAR) process, which requires submission of an annual capital plan to the Federal Reserve. The rule also imposes a stress capital buffer requirement, floored at 2.5 percent of risk-weighted assets, that replaced CSC's 2.5 percent capital conservation buffer. The capital plan requirement became effective for CSC with the 2022 CCAR cycle, and in June 2022, the Company received the results of the Federal

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Reserve's 2022 CCAR. These results included the Federal Reserve's estimate of CSC's minimum capital ratios under the supervisory severely adverse scenario for the nine-quarter horizon beginning December 31, 2021 and ending March 31, 2024. Based on these results, CSC's calculated stress capital buffer was below the 2.5% minimum, resulting in a stress capital buffer at the 2.5% floor. This 2.5% stress capital buffer became applicable on October 1, 2022. Based on the results of the Federal Reserve's 2023 CCAR, a 2.5% stress capital buffer continues to be applicable to Schwab for the four-quarter period that began October 1, 2023. See Part II – Item 8 – Note 23 for additional information regarding our capital requirements.

Additional Enhanced Prudential Standards

In addition to the capital stress testing regime discussed above, the Federal Reserve's enhanced prudential standards rules also extend the applicability of certain additional enhanced prudential standards to large savings and loan holding companies, with the specific requirements tailored based on the same four-category framework utilized in the interagency regulatory capital and liquidity rules. These additional enhanced prudential standards, applicable to large U.S. bank holding companies under section 165 of the Dodd-Frank Wall Street Reform and Consumer Protection Act (Dodd-Frank Act), include: risk management and risk committee requirements; liquidity risk management, stress testing, and buffer requirements; and single counterparty credit limits. CSC was required to comply with these risk management and risk committee requirements, as well as the liquidity risk-management, stress testing, and buffer requirements commencing on January 1, 2021. The single counterparty credit limits went into effect for CSC on January 1, 2022.

In August 2023, the Federal Reserve, together with the Office of the Comptroller of the Currency and the FDIC, issued a proposed rulemaking on long-term debt requirements for certain large banking organizations. See Part II – Item 7 – Current Regulatory and Other Developments for discussion of the rule proposal.

Source of Strength

The Dodd-Frank Act codified the Federal Reserve's long-held position that a depository institution holding company must serve as a source of financial strength for its subsidiary depository institutions, the so-called "source of strength doctrine." In effect, the holding company may be compelled to commit resources to support the subsidiary depository institution in the event the subsidiary is in financial distress.

Insured Depository Institution Resolution Plans

The FDIC requires insured depository institutions with total consolidated assets of \$50 billion or more to submit to the FDIC periodic plans providing for their resolution by the FDIC in the event of failure (resolution plans or so-called "living wills") under the receivership and liquidation provisions of the Federal Deposit Insurance Act. Under this requirement, CSB has been required to file with the FDIC a periodic resolution plan demonstrating how the bank could be resolved in an orderly and timely manner in the event of receivership such that the FDIC would be able to: ensure that the bank's depositors receive access to their deposits within one business day; maximize the net present value of the bank's assets when disposed of; and minimize losses incurred by the bank's creditors. In June 2021, the FDIC announced a modified resolution plan approach for insured depository institutions with total consolidated assets of \$100 billion or more which established a three-year cycle submission frequency, streamlined content requirements, and placed enhanced emphasis on engagement with firms. CSB most recently submitted a resolution plan pursuant to these requirements in November 2022. In August 2023, the FDIC issued a proposal to revise its rule on insured depository institution resolution planning. The proposal would revise the requirements regarding the content and timing of resolution submissions. Covered insured depository institutions would be required to file their respective resolution plans or informational filings biennially with supplemental information to be provided in off-years, starting in 2025 if the rule is finalized as proposed. As a savings and loan holding company, CSC is not subject to a separate holding company resolution plan requirement.

Deposit Insurance Assessments

The FDIC's Deposit Insurance Fund (DIF) provides insurance coverage for certain deposits, generally up to \$250,000 per depositor per account ownership type, and is funded by quarterly assessments on insured depository institutions. The FDIC uses a risk-based deposit premium assessment system that, for large insured depository institutions with at least \$10 billion in total consolidated assets, uses a scorecard method based on a number of factors, including the institution's regulatory ratings, asset quality and brokered deposits. The deposit insurance assessment base is calculated as average consolidated total assets minus average tangible equity.

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In October 2022, the FDIC adopted a final rule to increase the initial base deposit insurance assessment rates by two basis points, which became effective for the first quarterly assessment period of 2023. The FDIC has stated that this change is intended to raise the FDIC's DIF reserve ratio to the minimum threshold within the FDIC's established DIF restoration plan, and will remain in effect until the DIF reserve ratio meets the FDIC's long-term goal of 2%. In November 2023, the FDIC approved a special assessment to recover losses incurred by the DIF in 2023; see Part II – Item 7 – Current Regulatory and Other Developments for additional information regarding the special assessment.

Brokered Deposits

The FDIC's amended brokered deposits rule became effective April 1, 2021, which established a new framework for determining whether deposits made through arrangements between third parties and depository institutions constitute brokered deposits and more specifically to clarify the circumstances under which broker-dealers that place deposits with depository institutions through brokerage sweep arrangements, such as CS&Co and TDAC, qualify for the "primary purpose exception" from the definition of a deposit broker. Under this framework, the FDIC established a "25 percent" business relationship designated exception where a broker-dealer or other third-party may qualify for the primary purpose exception by filing a notice with the FDIC indicating that less than 25 percent of its customer assets under administration for a particular business line are placed at depository institutions. Funds swept by our broker-dealer subsidiaries to CSB and Schwab's other depository institution subsidiaries continue to qualify for the primary purpose exception under this framework.

Community Reinvestment Act

The CRA requires the primary federal bank regulatory agency for each of Schwab's depository institution subsidiaries to assess the subsidiary's record in meeting the credit needs of the communities served by the bank, including low- and moderate-income neighborhoods and persons. Institutions are assigned one of four ratings ("outstanding," "satisfactory," "needs to improve," or "substantial noncompliance"). The failure of an institution to receive at least a "satisfactory" rating could inhibit the institution or its holding company from undertaking certain activities, including acquisitions or opening branch offices. In October 2023, the Federal Reserve, together with the Office of the Comptroller of the Currency and the FDIC, issued a final rule that makes extensive revisions to the regulations implementing the CRA. See Part II – Item 7 – Current Regulatory and Other Developments for additional information.

Volcker Rule

CSC and its subsidiaries are subject to the Volcker Rule, which generally prohibits proprietary trading or acquiring or retaining an ownership interest in, sponsoring, or having certain relationships with hedge funds and private equity funds, subject to certain exemptions, in each case as the applicable terms are defined in the Volcker Rule and the implementing regulations.

Consumer Financial Protection

The CFPB has broad rulemaking, supervisory and enforcement authority for a wide range of federal consumer protection laws relating to financial products. The CFPB has examination and primary enforcement authority over depository institutions with \$10 billion or more in consolidated total assets.

Financial Services Regulation

Bank Secrecy Act of 1970 and USA PATRIOT Act of 2001

CSC and its subsidiaries that conduct financial services activities are subject to the Bank Secrecy Act of 1970 (BSA), as amended by the USA PATRIOT Act of 2001, which requires financial institutions to develop and implement programs reasonably designed to achieve compliance with these regulations. The BSA and USA PATRIOT Act include a variety of monitoring, recordkeeping and reporting requirements (such as currency transaction reporting and suspicious activity reporting), as well as identity verification and client due diligence requirements which are intended to detect, report and/or prevent money laundering and the financing of terrorism. In addition, CSC and various subsidiaries of the Company are subject to U.S. sanctions programs administered by the Office of Foreign Assets Control.

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Broker-Dealer, Futures Commission Merchant (FCM), Forex Dealer Member (FDM), and Investment Advisor Regulation

Our principal broker-dealer subsidiaries, CS&Co, TD Ameritrade, Inc., and TDAC, are each registered as a broker-dealer with the U.S. Securities and Exchange Commission (SEC or Commission), the fifty states, the District of Columbia, the U.S. Virgin Islands, and the Commonwealth of Puerto Rico. CS&Co, CSIM, and certain of our other subsidiaries are registered as investment advisors with the SEC. Charles Schwab Futures and Forex LLC (CSFF) is registered as an FCM and FDM with the Commodity Futures Trading Commission (CFTC).

Much of the regulation of broker-dealers has been delegated to SROs. Our principal broker-dealers are each members of the Financial Industry Regulatory Authority, Inc. (FINRA) and the Municipal Securities Rulemaking Board (MSRB). In addition, CS&Co and TDAC are members of Nasdaq Stock Market, Cboe EDGX, and MEMX LLC. In addition to the SEC, the primary regulators of our principal broker-dealers are FINRA and, for municipal securities, the MSRB. The National Futures Association (NFA) is the primary regulator for CSFF's futures, commodities, and forex trading activities.

The principal purpose of regulating these entities is the protection of clients and securities markets. The regulations cover all aspects of the securities business, including, among other things, sales and trading practices, publication of research, margin lending, uses and safekeeping of clients' funds and securities, capital adequacy, recordkeeping and reporting, fee arrangements, order flow revenue from securities exchanges and market makers, disclosure to clients, fiduciary duties, and the conduct of directors, officers, and employees.

Our principal broker-dealer entities are subject to Rule 15c3-1 under the Securities Exchange Act of 1934 (the Uniform Net Capital Rule) and related SRO requirements. The CFTC and NFA also impose net capital requirements. The Uniform Net Capital Rule specifies minimum capital requirements intended to ensure the general financial soundness and liquidity of broker-dealers. CSC itself is not a registered broker-dealer and it is not subject to the Uniform Net Capital Rule.

The Uniform Net Capital Rule prohibits broker-dealers from paying cash dividends, making unsecured advances or loans or repaying subordinated loans if such payment would result in a net capital amount of less than 5% of aggregate debit balances or less than 120% of its minimum dollar requirement.

In addition to net capital requirements, as a self-clearing broker-dealer, CS&Co, and as a clearing broker-dealer, TDAC, are subject to cash deposit and collateral requirements with clearing houses, such as the Depository Trust & Clearing Corporation and Options Clearing Corporation, which may fluctuate significantly from time to time based upon the nature and size of clients' trading activity and market volatility.

The structure and regulation of the securities markets have a significant impact on the Company's business and operations, including its sources of net revenues. See Part II – Item 7 – Current Regulatory and Other Developments for proposed regulatory changes, including in regard to equity market structure.

As a result of our operations in countries outside the U.S., we are also subject to rules and regulations issued by certain foreign authorities, including the Financial Conduct Authority in the United Kingdom, the Securities and Futures Commission in Hong Kong, the Monetary Authority of Singapore in Singapore, and the Ministry of Finance in the People's Republic of China.

Human Capital

We believe that hiring people who share our corporate purpose of helping clients achieve their financial goals is an essential element of executing our "Through Clients' Eyes" strategy, and we seek to attract, retain, and motivate the talent Schwab needs to successfully serve our clients and grow our business. As of December 31, 2023, Schwab had full-time, part-time, and temporary employees, and persons employed on a contract basis, that represented the equivalent of approximately 33,000 full-time employees.

Schwab offers a compensation package that rewards both employee and company performance. The package encompasses an array of compensation components in addition to base pay including performance-based incentive pay, equity awards, recognition awards, and a range of health and wellness benefits. We also offer benefits and resources designed to help our employees achieve their financial goals, including a 401(k) plan, an employee stock purchase plan, financial planning consultations, and disability and life insurance options. In addition, Schwab offers programs to help with employee career growth including mentorship, development, and leadership programs as well as reimbursement for qualified business-related education and training. We also encourage and empower employees to volunteer in the communities where we live and work, offering paid time off for every employee to volunteer in his or her community. The Company offers a hybrid work and

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flexibility approach to work arrangements that is designed to balance the importance our employees place on workplace flexibility with the benefits of in-person interactions to train and learn from one another, build human connections, and maintain Schwab's culture as we serve our clients.

We know that through workplace diversity, we gain a wider range of perspectives and experiences, which supports our strategy and helps us better serve our clients. We focus on attracting a diversity of talent by maintaining a strong employer brand and expanding where and how we meet prospective employees. We recruit from underrepresented communities through targeted campus recruiting, scholarship programs, and partnerships with professional organizations. For Schwab employees, we support a number of Employee Resource Groups (ERGs) which are employee-driven and provide support, leadership development opportunities, and connection. Our ERGs are centered around employees who share characteristics or life experiences and are committed to enhancing diversity and inclusion at Schwab. Additionally, our leaders are explicitly responsible for creating an environment where all people can do their best work, and for fostering the development of high-performance teams that recognize the value of diverse perspectives, skills, and backgrounds. We regularly request feedback from our employees through surveys.

Available Information

Schwab files annual, quarterly, and current reports, proxy statements, and other information with the SEC. The SEC filings are available to the public over the internet on the SEC's website at <https://www.sec.gov>.

On our website, <https://www.aboutschwab.com>, we post the following filings after they are electronically filed with or furnished to the SEC: annual reports on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, and any amendments to those reports filed or furnished pursuant to Section 13(a) or 15(d) of the Securities Exchange Act of 1934. In addition, we post to the website the Dodd-Frank stress test results, our regulatory capital disclosures based on Basel III, our average LCR, and our average NSFR.

All such filings are available free of charge either on our website or by request via email (investor.relations@schwab.com), or mail (Charles Schwab Investor Relations at 211 Main Street, San Francisco, CA 94105).

Item 1A. Risk Factors

We face a variety of risks that may affect our operations, financial results, or stock price and many of those risks are driven by factors that we cannot control or predict. The following discussion addresses those risks that management believes are the most significant, although there may be other risks that could arise, or may prove to be more significant than expected, that may affect our operations or financial results.

For a discussion of our risk management governance and processes, including operational risk, compliance risk, credit risk, market risk, and liquidity risk, see Risk Management and Capital Management in Part II – Item 7. For additional information regarding cybersecurity risk, see Item 1C. Cybersecurity.

Economic and Market Risks

Developments in the business, economic, and geopolitical environment could negatively impact our business.

Our business can be adversely affected by the general environment – economic, corporate, securities market, regulatory, and geopolitical developments all play a role in client asset valuations, trading activity, interest rates, and overall investor engagement, and are outside of our control. Deterioration in the housing and credit markets and decreases in securities valuations negatively impact our results of operations and capital resources.

The monetary policies of the Federal Reserve, which regulates the supply of money and credit in the United States, have a significant effect on our operating results. Actions taken by the Federal Reserve, including changes in its target funds rate and its own balance sheet management, are difficult to predict and can affect our financial results, including net interest revenue and bank deposit account fees. These policies can have implications for clients' allocation to cash as we experienced in 2022 and 2023, and higher or lower client cash balances have an impact on our capital requirements, as well as liquidity implications if such changes in allocation are sudden. Investor sentiment and market and trading dynamics can affect client preferences and security selection, and can impact transactions and asset-based revenues.

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A significant change in client cash allocations could negatively impact our income.

We rely heavily on client cash balances to generate revenue. Cash awaiting investment in a portion of our client brokerage accounts is swept to our banking subsidiaries and those bank deposits are then used to extend loans to clients and purchase investment securities. We also sweep a portion of such cash to the TD Depository Institutions pursuant to the 2023 IDA agreement, through which we earn bank deposit account fees. A significant reduction in our clients' allocation to cash, a change in the allocation of that cash, or a transfer of cash away from the Company, would likely reduce our income. As a result of the rapid increases in short-term interest rates in 2022 and 2023, the Company saw a significant decrease in clients' asset allocation to sweep cash and greater client investment in higher-yielding alternatives at Schwab such as fixed income investments and proprietary purchased money market funds. To help facilitate these changes in client cash allocations, the Company has utilized higher-cost supplemental funding sources, which has negatively impacted the Company's net income.

Significant interest rate changes could affect our profitability.

The direction and level of interest rates are important factors in our earnings. A decline in interest rates may have a negative impact on our net interest revenue and our bank deposit account fee revenue. The Company's interest-earning assets include significant holdings of investment securities, which include fixed- and floating-rate debt securities, including substantial holdings of mortgage-backed securities, as well as mortgages. The Company could be adversely affected by a decline in interest rates if the rates that the Company earns on interest-earning assets decline more than the rates that the Company pays on its funding sources, or if prepayment rates increase on the mortgages and mortgage-backed securities that the Company holds. A low interest rate environment may also have a negative impact on our asset management and administration fee revenues when we have to waive a portion of our management fees, as we experienced in 2020 and 2021, for certain Schwab-sponsored money market mutual funds in order to continue providing a positive return to clients. A decline in interest rates may also negatively impact our bank deposit account fee revenue, which is earned primarily pursuant to the 2023 IDA agreement.

A rise in interest rates may cause our funding costs to increase if market conditions or the competitive environment induces us to raise our interest rates to avoid losing deposits, or replace deposits with higher-cost funding sources without offsetting increases in yields on interest-earning assets, which can reduce the benefit of higher market interest rates to our net interest revenue, as we experienced in 2022 and 2023. The rapid increases in market interest rates recently experienced have also contributed to increased unrealized losses on our investment securities portfolios. Increased unrealized losses on investment securities or other assets on our balance sheet can reduce market or client confidence in us, which could limit our ability to attract new client assets and accounts or result in the transfer of client assets and accounts from the Company.

A rise in interest rates may also reduce our bank deposit account fee revenue, as clients may reallocate assets out of bank deposit account balances and into higher-yielding investment alternatives, as we experienced in 2022 and 2023. The 2023 IDA agreement involves certain commitments, including the maintenance of prescribed minimum and maximum IDA balances, that limit our ability to respond to changes in interest rates and may impact our profitability and bank deposit account fee revenue. The bank deposit account fee revenue that we earn related to the IDA agreement may be less than the net interest revenue that we could have earned if the deposit balances were swept to our banking subsidiaries rather than the TD Depository Institutions. When we are permitted to reduce the IDA balances, we can only move the balances to our banking subsidiaries if we have sufficient capital.

Problems encountered by other financial institutions and responsive measures to manage such problems could adversely affect financial markets generally, could have an adverse effect on our financial position or results of operations, and have indirect adverse effects on us.

Concerns regarding the soundness or creditworthiness of other financial institutions can cause substantial disruption within the financial markets and have negative impacts for us and our industry, including reductions in availability of liquidity, higher borrowing costs, and higher costs of capital. Such concerns regarding one or more financial institutions may also advance public concerns regarding Schwab or the financial services industry more broadly, which could harm our reputation and adversely affect our results of operations and financial condition, even if underlying matters impacting other financial institutions are of limited or no direct applicability to us. Financial institutions are interrelated through trading, clearing, or other relationships, and, as a result, concerns about the financial condition of one or more institutions could lead to significant market-wide liquidity and credit problems, losses, or defaults by other institutions. This risk may adversely affect financial intermediaries, such as broker-dealers, banks, clearing houses, securities exchanges, market makers, and others, with which we interact on a daily basis, and therefore, could adversely affect us.

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Events affecting the financial services industry may also result in potentially adverse changes to laws or regulations governing banks and savings and loan holding companies or result in the imposition of restrictions through supervisory or enforcement activities, including higher capital or liquidity requirements, which could have a material impact on our business. Following the failure of several U.S. banks in 2023, the U.S. federal banking agencies proposed rules that would significantly impact our regulatory capital requirements, including requiring us to include AOCI in regulatory capital, as well as rules that would require minimum levels of eligible long-term debt at CSC and our banking subsidiaries. As a result of increased regulatory expectations regarding capital requirements applicable to the Company, we have been taking, and continue to take, measures to increase our capital, including the cessation of share repurchases. In addition, the cost of resolving the recent bank failures has resulted in increased FDIC costs and may prompt the FDIC to further increase its premiums or to issue additional special assessments, which could have a material negative impact on our profitability and our business.

Liquidity Risk

A significant decrease in our liquidity could negatively affect our business as well as reduce client confidence in us.

Maintaining adequate liquidity is crucial to our business operations, including transaction settlement, custody requirements, and lending commitments, among other liquidity needs. We meet our liquidity needs primarily from working capital and cash generated by client activity as well as external financing. Fluctuations in client cash or deposit balances, as well as market conditions or changes in regulatory treatment of client deposits, may affect our ability to meet our liquidity needs. A reduction in our liquidity position could reduce client confidence in us, which could result in the transfer out of client assets and accounts, or could cause us to fail to satisfy our liquidity requirements, including the LCR. In addition, if our broker-dealer or depository institution subsidiaries fail to meet regulatory capital guidelines, or if a depository institution subsidiary is unable to obtain regulatory approval, when required, to declare a dividend, regulators could limit the subsidiaries' ability to upstream funds to CSC or limit their operations, which could reduce CSC's liquidity and adversely affect its ability to repay debt, pay dividends on CSC's preferred stock and common stock, repurchase its shares, or redeem its preferred stock. In addition, CSC may need to provide additional funding to such subsidiaries.

Factors which may adversely affect our liquidity position include CS&Co and TDAC having temporary liquidity demands due to timing differences between brokerage transaction settlements and the availability of segregated cash balances, fluctuations in cash held in banking or brokerage client accounts, such as the significant client reallocation from sweep cash to higher-yielding investments that we experienced in 2022 and 2023 in response to rapid interest rate increases, a dramatic increase in our lending activities (including margin, mortgage-related, and personal lending), increased capital requirements, changes in regulatory guidance or interpretations, other regulatory changes, or a loss of market or client confidence in us resulting in unanticipated withdrawals of client funds. As a member firm of securities and derivatives clearing houses, we are required to deposit cash, stock and/or government securities for margin requirements and to clearing funds. The margin requirements may fluctuate significantly from time to time based upon the nature and size of clients' trading activity and market volatility, and member firms like us have been required to deposit additional funds. Clearing houses could also require additional funds from member firms if a clearing member defaults on its obligations to the clearing house in an amount larger than its own margin and clearing fund deposits.

When available cash is not sufficient for our liquidity needs, we may be required to seek external financing. During periods of disruptions in the credit and capital markets, potential sources of external financing could be reduced, and borrowing costs could increase. Although CSC, CS&Co, and TDAC maintain uncommitted, unsecured bank credit lines and CSC has a commercial paper issuance program, as well as a universal shelf registration statement filed with the SEC which can be used to sell securities, financing may not be available on acceptable terms or at all due to market conditions or disruptions in the credit markets. In addition, a downgrade in the Company's credit ratings could increase its borrowing costs and limit its access to the capital markets.

When short-term interest rates rapidly increase, as they did in 2022 and 2023, client movement of certain cash balances out of our sweep features and into higher-yielding alternatives generally increases. When these outflows outpace excess cash on hand and cash generated by maturities and paydowns on our investment and loan portfolios, as they did in 2022 and 2023, we may need to rely on temporary supplemental funding, such as advances under Federal Home Loan Bank (FHLB) secured credit facilities, borrowings under repurchase agreements with external financial institutions, issuances of brokered certificates of deposit (CDs), or other sources of funding, which have higher costs and could be subject to limitations on availability. In addition, to access new FHLB advances or roll over existing advances, our banking subsidiaries must maintain positive tangible capital, as defined by the Federal Housing Finance Agency. Larger unrealized losses on our available for sale (AFS) portfolio due to higher market interest rates negatively impact our capital position inclusive of AOCI, including our tangible capital.

Compliance Risks

Extensive regulatory supervision of our businesses may subject us to significant penalties or limitations on business activities.

As a participant in the securities, banking, and financial services industries, we are subject to extensive regulation under federal, state, and foreign laws by governmental agencies, supervisory authorities and SROs. The costs and uncertainty related to complying with such regulations continue to increase. These regulations affect our business operations and impose capital, client protection, and market conduct requirements on us as well as restrictions on the activities that we are allowed to conduct. We become subject to increasing regulatory scrutiny as we grow.

Regulators have broad discretion in connection with their supervisory and enforcement activities and examination policies, and could prevent us from pursuing our business strategy. Regulators could also limit our ability to grow, including adding assets, launching new products, making acquisitions, and undertaking strategic investments. Our banking regulators could require CSC and/or our banking subsidiaries to hold more capital, increase liquidity, or limit their ability to pay dividends or CSC's ability to repurchase or redeem shares. Despite our efforts to comply with applicable legal requirements, there are a number of risks, particularly in areas where applicable laws or regulations may be unclear or where regulators could revise their previous guidance. Any enforcement actions or other proceedings brought by our regulators against us or our affiliates, officers or employees could result in fines, penalties, cease and desist orders, enforcement actions, suspension, disqualification or expulsion, or other disciplinary sanctions, including limitations on our business activities, any of which could harm our reputation and adversely affect our results of operations and financial condition.

While we maintain systems and procedures designed to ensure that we comply with applicable laws and regulations, violations could occur. In addition, some legal/regulatory frameworks provide for the imposition of fines or penalties for noncompliance even though the noncompliance was inadvertent or unintentional and even though systems and procedures reasonably designed to prevent violations were in place at the time. There may be other negative consequences resulting from a finding of noncompliance, including restrictions on certain activities. Such a finding may also damage our reputation and our relationships with our regulators and could restrict the ability of institutional investment managers to invest in our securities.

Legislation or changes in rules and regulations could negatively affect our business and financial results.

New legislation, rules, regulations and guidance, or changes in the interpretation or enforcement of existing federal, state, foreign and SRO rules, regulations and guidance, including changes relating to mutual funds, money market funds, standards of conduct with clients, conflicts of interest, regulatory treatment of deposit accounts, CRA, changes in required minimum capital and capital structure, and changes in equity market structure, including rules relating to order routing and order-related revenues, may directly affect our operations and profitability or our specific business lines. Recently, the SEC has proposed or adopted a number of new rules, and these new or proposed rules involve sweeping changes that could require significant shifts in industry operations and practices, thereby increasing uncertainty for markets and investors. The U.S. federal banking agencies have recently proposed rules regarding regulatory capital and long-term debt, and compliance with these proposed rules may result in increased costs and reduce our net income. In addition, the U.S. Department of Labor recently proposed rules to significantly broaden the definition of "fiduciary" under the Employee Retirement Income Security Act of 1974, which, among other requirements, would subject broker-dealers who provide non-discretionary investment advice to retirement plans to a "best interest" standard. Our profitability could also be affected by rules and regulations that impact the business and financial communities generally, including changes to the laws governing taxation, electronic commerce, client privacy and security of client data. In addition, the rules and regulations could result in limitations on the lines of business we conduct, modifications to our business practices, more stringent capital and liquidity requirements, increased deposit insurance assessments or additional costs and could limit our ability to return capital to stockholders. These changes may also require us to invest significant management attention and resources to evaluate and make necessary changes to our compliance, risk management, treasury, and operations functions.

Failure to meet capital adequacy and liquidity guidelines could affect our financial condition.

CSC, together with its banking, broker-dealer, and FCM/FDM subsidiaries, must meet certain capital and liquidity standards, subject to qualitative judgments by regulators about the adequacy of our capital and our internal assessment of our capital needs. The Uniform Net Capital Rule limits the ability of our broker-dealer entities to transfer capital to CSC and other affiliates. New regulatory capital, liquidity, capital planning, and stress testing requirements may limit or otherwise restrict how we utilize our capital, including paying dividends, stock repurchases, and redemptions, and may require us to increase our capital and/or liquidity or to limit our growth. Failure by either CSC or its banking subsidiaries to meet minimum capital requirements could

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result in certain mandatory and additional discretionary actions by regulators that, if undertaken, could have a negative impact on us. In addition, failure by CSC or our banking subsidiaries to maintain a sufficient amount of capital to satisfy their stress capital buffer (CSC) or capital conservation buffer (banking subsidiaries) and countercyclical capital buffer requirements would result in restrictions on our ability to make capital distributions and discretionary cash bonus payments to executive officers. Any requirement that we increase our regulatory capital, replace certain capital instruments which presently qualify as Tier 1 Capital, or increase regulatory capital ratios or liquidity, could require us to liquidate assets, deleverage or otherwise change our business and/or investment plans, which may adversely affect our financial results. Issuing additional common stock would dilute the ownership of existing stockholders.

CSC is subject to the CCAR process, which requires submission of an annual capital plan, and determination of CSC's stress capital buffer. The plan must include a description of all planned capital actions, including dividends or stock repurchases, over a nine-quarter planning horizon beginning with the first quarter of the calendar year the capital plan is submitted. CSC's risk-based capital ratios must exceed the regulatory minimum plus the stress capital buffer. The stress capital buffer could make us subject to progressively more stringent constraints on capital actions if we approach our minimum ratios. This could lead to restrictions on our ability to pay or increase dividends or otherwise return capital to stockholders.

If the average of CSC's total consolidated assets for four consecutive calendar quarters reaches \$700 billion, or if the average of cross-jurisdictional activity for four consecutive calendar quarters reaches \$75 billion, CSC will become subject to more stringent Category II requirements, including annual stress testing, the advanced approaches framework, and the inability to opt out of including AOCI in regulatory capital calculations. At December 31, 2023, CSC had approximately \$493 billion in total assets and cross-jurisdictional activity of approximately \$25 billion. See also Part II – Item 7 – Current Regulatory and Other Developments for discussion of regulatory proposals that could, among other things, require the Company to include AOCI in its regulatory capital calculations.

We are subject to litigation and regulatory investigations and proceedings and may not be successful in defending against claims or proceedings.

The financial services industry faces significant litigation and regulatory risks. We are subject to claims and lawsuits in the ordinary course of business, including arbitrations, class actions and other litigation, some of which include claims for substantial or unspecified damages. We are also the subject of inquiries, investigations, and proceedings by regulatory and other governmental agencies.

Litigation and arbitration claims include those brought by our clients and the clients of third-party advisors whose assets are custodied with us. Claims from clients of third-party advisors may allege losses due to investment decisions made by the third-party advisors or the advisors' misconduct. Litigation claims also include claims from third parties alleging infringement of their intellectual property rights (e.g., patents). Such litigation can require the expenditure of significant company resources. If we were found to have infringed on a third-party patent, or other intellectual property rights, we could incur substantial damages, and in some circumstances could be enjoined from using certain technology, or providing certain products or services.

Actions brought against us may result in settlements, awards, injunctions, fines, penalties or other results adverse to us, including reputational harm. Even if we are successful in defending against these actions, the defense of such matters may result in us incurring significant expenses. We may also determine that it is in the Company's best interests to settle a matter, such as to avoid protracted litigation, even though the Company may have strong defenses. A substantial judgment, settlement, fine, or penalty could be material to our operating results or cash flows for a particular future period, depending on our results for that period. In market downturns and periods of heightened volatility, the volume of legal claims and amount of damages sought in litigation and regulatory proceedings against financial services companies have historically increased.

Operational Risk

Security breaches of our systems, or those of our clients or third parties, may subject us to significant liability and damage our reputation.

Our business involves the secure processing, storage, and transmission of confidential information about our clients and us. Information security risks for financial institutions are increasing, in part because of the use of the internet and mobile and cloud technologies to conduct financial transactions, and the increased sophistication and activities, including the use of artificial intelligence technologies, of organized crime, activists, hackers and other external parties, including foreign state actors. Our systems and those of other financial institutions, as well as those of our third-party service providers, have been and will continue to be the target of cyber attacks, malicious code, computer viruses, ransomware, and denial of service attacks that could

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result in unauthorized access, misuse, loss or destruction of data (including confidential client information), account takeovers, unavailability of service or other events. Despite our efforts to ensure the integrity of our systems, we may not be able to anticipate or to implement effective preventive measures against all security breaches of these types, especially because the techniques used change frequently or are not recognized until launched, and because security attacks can originate from a wide variety of sources. Data security breaches may also result from non-technical means, for example, employee misconduct.

Given the high volume of transactions that we process, the large number of clients, counterparties and third-party service providers with which we do business, including cloud service providers, and the increasing sophistication of cyber attacks, a cyber attack could occur and persist for an extended period of time before being detected. The extent of a particular cyber attack and the steps we may need to take to investigate the attack may not be immediately clear, and it may take a significant amount of time before an investigation is completed and full and reliable information about the attack is known. During such time we would not necessarily know the extent of the harm or how best to remediate it, and certain errors or actions could be repeated or compounded before they are discovered and remediated, all or any of which would further increase the costs and consequences of a cyber attack.

Security breaches, including breaches of our security measures or those of our third-party service providers or clients, could result in a violation of applicable privacy and other laws and could subject us to significant liability or loss that may not be covered by insurance, actions by our regulators, damage to our reputation, or a loss of confidence in our security measures which could harm our business. We may be required to expend significant additional resources to modify our protective measures or to investigate and remediate vulnerabilities or other exposures. We may also be required to pay ransom to threat actors to restore or prevent dissemination of data.

We also face risk related to external fraud involving the misappropriation and use of clients' user names, passwords or other personal information to gain access to our clients' financial accounts. This could occur from the compromise of clients' personal electronic devices or as a result of a data security breach at an unrelated company where clients' personal information is taken and then made available to fraudsters. Additionally, data exposure can result from a failure to adequately destroy data during system or asset decommissioning, which might result in client or Company information being made available to external parties in error. Such risks have grown in recent years due to the increased sophistication and activities of organized crime and other external parties, including foreign state-sponsored parties. Losses reimbursed to clients under our guarantee against unauthorized account activity could have a negative impact on our business, financial condition and results of operations.

Technology and operational failures or errors and other operational risks could subject us to losses, litigation, regulatory actions, and reputational damage.

We must process, record and monitor a large number of transactions and our operations are highly dependent on the integrity of our technology systems and our ability to make timely enhancements and additions to our systems. System interruptions, errors or downtime can result from a variety of causes, including changes in client use patterns, technological failure, changes to our systems, linkages with third-party systems and power failures and can have a significant impact on our business and operations. Our systems are vulnerable to disruptions from human error, execution errors, errors in models such as those used for asset management, capital planning and management, risk management, stress testing and compliance, employee misconduct, unauthorized trading, external fraud, computer viruses, distributed denial of service attacks, cyber attacks, terrorist attacks, natural disaster, extreme weather, power outage, capacity constraints, software flaws, events impacting key business partners and vendors, and similar events. For example, we and other financial institutions have been the target of various denial of service attacks that have, in certain circumstances, made websites, mobile applications and email unavailable for periods of time. Cloud technologies are critical to the operation of our systems and platforms and our reliance on cloud technologies is growing. Cloud service disruptions may lead to delays in accessing data that is important to our businesses and may hinder our clients' access to our platforms. It could take an extended period of time to restore full functionality to our technology or other operating systems in the event of an unforeseen occurrence, which could affect our ability to process and settle client transactions. Despite our efforts to identify areas of risk, oversee operational areas involving risk, and implement policies and procedures designed to manage these risks, there can be no assurance that we will not suffer unexpected losses, reputational damage or regulatory action due to technology or other operational failures or errors, including those of our vendors or other third parties.

While we devote substantial attention and resources to the reliability, capacity and scalability of our systems, we occasionally experience extraordinary trading volumes, which have caused and could cause our computer systems to operate at unacceptably slow speeds or even fail, affecting our ability to process client transactions and potentially resulting in some clients' orders being executed at prices they did not anticipate. Disruptions in service and slower system response times could result in substantial losses, decreased client satisfaction, reputational damage, and regulatory inquiries. We are also dependent on the integrity and performance of securities exchanges, clearing houses, market makers, dealers, and other intermediaries to which client orders are

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routed for execution and settlement. System failures and constraints and transaction errors at such intermediaries could result in delays and erroneous or unanticipated execution prices and cancelled orders, cause substantial losses for us and for our clients, and subject us to claims from our clients for damages, and cause reputational harm.

Certain events could increase our client service and processing times due to staffing shortages, remote work or the temporary loss of services from outsourced service providers, such as occurred during the COVID-19 pandemic. We consider service quality to be an important part of the client experience and our failure to meet client expectations could result in decreased client satisfaction.

We take steps to prevent and detect fraud but the ways that fraudulent activity is attempted is continuously evolving. Although we monitor for new types of fraud, there may be a delay in recognizing the fraud is happening. Besides potential losses, shutting down fraudulent activity often requires a balance with client experience. Instances of fraud might negatively impact our reputation and client confidence in the Company, in addition to any direct losses that might result from such instances.

Our investment management operations may subject us to fiduciary or other legal liability for client losses.

Fund and trust management and administration are complex activities and include functions such as recordkeeping and accounting, security pricing, corporate actions, compliance with investment restrictions, daily net asset value computations, account reconciliations, and required distributions to fund shareholders. Failure to properly perform operational tasks, or the misrepresentation of our services and products could subject us to regulatory sanctions, penalties, or litigation, and result in reputational damage, liability to clients, and the termination of investment management or administration agreements, and the withdrawal of assets under our management.

In the management and administration of funds and client accounts, we use quantitative models and other tools and resources to support investment decisions and processes, including those related to risk assessment, portfolio management, trading and hedging activities and product valuations. Errors in the design, function, or underlying assumptions used in these models and tools, particularly if we fail to detect the errors over an extended period, could subject us to claims of a breach of fiduciary duty and potentially large liabilities for make-whole payments, litigation, and/or regulatory fines.

We rely on outsourced service providers to perform key functions.

We rely on external service providers to perform certain key technology, cloud infrastructure, processing, servicing, and support functions. These service providers face technology, operating, business, and economic risks, and any significant failures by them, including the improper use or disclosure of our confidential client, employee, or company information, could cause us to incur losses and could harm our reputation. An interruption in or the cessation of service by any external service provider as a result of systems failures, capacity constraints, financial difficulties, natural disasters, extreme weather, power outage, public health crises, political developments, war, international disputes, or for any other reason, and our inability to make alternative arrangements in a timely manner could disrupt our operations, impact our ability to offer certain products and services, and result in financial losses to us. We temporarily lost the services from some of our outsourced service providers during the COVID-19 pandemic which contributed to increased client service response and processing times. Following Russia's invasion of Ukraine, we had to replace certain vendor resources which added incremental complexity in earlier phases of our TD Ameritrade conversion work. Switching to an alternative service provider may require a transition period and result in less efficient operations.

We rely on financial intermediaries to execute and settle client orders and transactions with financial intermediaries are a significant source of revenue.

We rely on market makers, dealers, securities exchanges, clearing houses, and other financial intermediaries to execute and settle our clients' orders. In addition, payments received from market makers and exchanges in connection with the execution of client equity and options trades, and from dealers and other counterparties in connection with securities lending, account for significant revenue. The unwillingness or inability of any of these parties to perform their usual functions coupled with the unavailability of alternative arrangements could result in our clients' orders not getting executed or settled. This may be due to market volatility, uneconomic trading conditions, capacity constraints, financial constraints, system failures, unanticipated trading halts invoked by securities exchanges, market closures, or other reasons. Our inability to get client orders executed or settled because of the unwillingness or inability of these parties to perform their usual functions could result in client dissatisfaction and reputational harm and expose us to client claims for damages.

Credit Risk

We may suffer significant losses from our credit exposures.

Our businesses are subject to the risk that a client, counterparty or issuer will fail to perform its contractual obligations, or that the value of collateral held to secure obligations will prove to be inadequate. While we have policies and procedures designed to manage this risk, the policies and procedures may not be fully effective. Our exposure mainly results from margin lending, clients' options and futures trading, securities lending, mortgage lending, pledged asset lending, our role as a counterparty in financial contracts and investing activities, and indirectly from the investing activities of certain of the proprietary funds that the Company sponsors.

When clients purchase securities on margin, borrow on lines of credit collateralized by securities, or trade options or futures, we are subject to the risk that clients may default on their obligations when the value of the securities and cash in their accounts falls below the amount of clients' indebtedness. Our margin, options and futures business has materially increased as a result of our TD Ameritrade acquisition, and market liquidity represents an increased risk. Abrupt changes in securities valuations and the failure of clients to meet margin calls could result in substantial losses, especially if there is a lack of liquidity.

We have exposure to credit risk associated with our investments. Those investments are subject to price fluctuations. Loss of value of securities can negatively affect earnings if management determines that such loss of value has resulted from a credit loss. The evaluation of whether a credit loss exists is a matter of judgment, which includes the assessment of multiple factors. If management determines that a security's decline in fair value is the result of a credit loss, an allowance for credit losses on the security will be recorded and a corresponding loss will be recognized in current earnings. Even if a decline in fair value of a security is not determined to have resulted from a credit loss, if we were ever forced to sell the security sooner than intended prior to maturity due to liquidity needs, we would have to recognize any unrealized losses at that time.

Our bank loans primarily consist of First Mortgages, PALs, and HELOCs. Increases in delinquency and default rates, housing and stock price declines, increases in the unemployment rate, and other economic factors, can result in increases in allowances for credit losses and related credit loss expense, as well as write downs on such loans.

Heightened credit exposures to specific counterparties or instruments can increase our risk of loss. Examples include:

- Large positions in financial instruments collateralized by assets with similar economic characteristics or in securities of a single issuer or industry;
- Mortgage loans and HELOCs to banking clients which are secured by properties in the same geographic region; and
- Client margins, options or futures, pledged assets, and securities lending activities collateralized by or linked to securities of a single issuer, index, or industry.

The Company sponsors a number of proprietary money market mutual funds and other proprietary funds. Although the Company has no obligation to do so, the Company may decide for competitive or other reasons to provide credit, liquidity or other support to our funds in the event of significant declines in valuation of fund holdings or significant redemption activity that exceeds available liquidity. Such support could cause the Company to take significant charges, could reduce the Company's liquidity and, in certain situations, could, with respect to proprietary funds other than money market mutual funds, result in the Company having to consolidate one or more funds in its financial statements. If the Company were to choose not to provide credit, liquidity or other support in such a situation, the Company could suffer reputational damage and its business could be adversely affected.

Risks Related to Our TD Ameritrade Integration

We are working to complete one of the largest brokerage account conversions and could experience unanticipated issues.

As part of our integration of TD Ameritrade, the Company expects to complete the remaining client transitions from TD Ameritrade to Schwab in a final transition group in May of 2024. This final transition group includes our most active trader accounts which drive significant revenue for TD Ameritrade and are, therefore, important to the revenue of the combined company. Although we have undertaken extensive planning and testing, the account transitions are complicated and we could experience issues which cause the final transition group or the remaining integration work to be delayed, or negatively impact the client experience. Such issues could adversely impact client retention, integration-related costs, the timing for realizing synergies including those dependent on the wind-down of the operations of the TD Ameritrade broker-dealers, our reputation, and compliance with regulatory requirements.

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We have experienced unanticipated issues earlier in the integration process that added complexity to our conversion work, including a need to increase capacity of our systems earlier in the integration process beyond our original technology build-out plan and other complexities of technology development. Though technology development to support the remaining client account transitions is now substantially complete, unanticipated issues could arise, including in relation to the wind-down of certain technology used by our broker-dealer subsidiaries.

In connection with the completed 2023 transitions, the Company experienced attrition in client assets from former TD Ameritrade retail accounts and RIAs that was within our initial estimates when we announced the acquisition. It is possible that the remaining integration process could result in the loss of clients, including to a greater degree than previously planned or experienced in relation to the 2023 client account conversions.

We expect to continue to incur significant costs in 2024 to finish combining the operations of Schwab and TD Ameritrade, including workforce, technology-related, and facilities consolidation costs. Additional unanticipated costs may be incurred in the integration process. If we are not able to successfully transition the remaining client accounts, and complete planned technology wind-down activities, within the anticipated time frames, the anticipated cost savings and other benefits of the merger may not be realized fully or may take longer to realize than expected.

Other Business Risks

Potential strategic transactions could have a negative impact on our financial position.

We evaluate potential strategic transactions, including business combinations, acquisitions, and dispositions. Any such transaction could have a material impact on our financial position, results of operations, or cash flows. The process of evaluating, negotiating, effecting, and integrating any such strategic transaction may divert management's attention from other business concerns, and might cause the loss of key clients, employees, and business partners. Moreover, integrating businesses and systems may result in unforeseen expenditures as well as numerous risks and uncertainties, including the need to integrate operational, financial, and management information systems and management controls, integrate relationships with clients and business partners, and manage facilities and employees in different geographic areas. The integration process could result in the disruption of ongoing businesses or changes to inconsistent standards, controls, procedures and policies that could adversely affect our ability to maintain relationships with clients, employees, outsourced service providers and vendors. In addition, an acquisition may cause us to assume liabilities or become subject to litigation or regulatory proceedings or require the amortization of a large amount of acquired intangible assets. Further, we may not realize the anticipated benefits from an acquisition (including without limitation the acquisition of TD Ameritrade) in a timely manner or at all, and any future acquisition could be dilutive to our current stockholders' percentage ownership or to earnings per common share (EPS).

Our acquisitions and dispositions are typically subject to closing conditions, including regulatory approvals and the absence of material adverse changes in the business, operations or financial condition of the entity or part of an entity being acquired or sold. To the extent we enter into an agreement to buy or sell an entity or part of an entity, there can be no guarantee that the transaction will close when expected, or at all. If a material transaction does not close, our stock price could decline.

Our industry is highly competitive and characterized by aggressive price competition.

We operate in a highly competitive environment with a broad array of competitors from large integrated banks to venture-capital backed private companies. We continually monitor our pricing in relation to competitors and periodically adjust interest rates on deposits and loans, fees for advisory services, expense ratios on mutual funds and ETFs, trade commission rates, and other pricing and incentives to sustain our competitive position. Increased price competition from other financial services firms to attract clients, such as reduced commissions, higher deposit rates, reduced mutual fund or ETF expense ratios, or the increased use of incentives, could impact our results of operations and financial condition.

We face competition in hiring and retaining qualified employees.

The market for qualified personnel in our business is highly competitive. At various times, different functions and roles are in especially high demand in the market, compelling us to pay more to attract talent. Our ability to continue to compete effectively will depend upon our ability to attract new employees and retain existing employees while managing compensation costs.

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Our stock price has fluctuated historically, and may continue to fluctuate.

Our stock price can be volatile. Among the factors that may affect the volatility of our stock price are the following:

- Speculation in the investment community or the press about, or actual changes in, our competitive position, organizational structure, executive team, operations, financial condition, financial reporting and results, expense discipline, strategic transactions, the expected benefits from our TD Ameritrade acquisition, or ratings from third parties;
- The announcement of new products, services, acquisitions, or dispositions by us or our competitors;
- Increases or decreases in revenue or earnings, changes in earnings estimates by the investment community, and variations between estimated financial results and actual financial results;
- Business metrics, such as client cash and net new client assets; and
- Sales of a substantial number of shares of our common stock by large stockholders.

Changes in the stock market generally, or as it concerns our industry, as well as geopolitical, corporate, regulatory, business, and economic factors may also affect our stock price.

Future sales of CSC's equity securities may adversely affect the market price of CSC's common stock and result in dilution.

CSC's certificate of incorporation authorizes CSC's Board of Directors, among other things, to issue additional shares of common or preferred stock or securities convertible or exchangeable into equity securities, without stockholder approval. CSC may issue additional equity or convertible securities to raise additional capital or for other purposes. The issuance of any additional equity or convertible securities could be substantially dilutive to holders of CSC's common stock and may adversely affect the market price of CSC's common stock.

Our ongoing relationships with The Toronto-Dominion Bank and its affiliates could have a negative impact on us.

Although our acquisition of TD Ameritrade was structured such that completion of the merger would not result in CSC either (i) being deemed to be "controlled" (as that term is interpreted by the Federal Reserve under the BHC Act or HOLA) by The Toronto-Dominion Bank (TD Bank) or (ii) being deemed to be in "control" of any of TD Bank's depository institutions, changes in circumstances could trigger presumptions of control under the Federal Reserve's regulations. This could occur if TD Bank and its affiliates own more than 9.9% of Schwab common stock, as interpreted in accordance with the applicable rules of the Federal Reserve. While the Stockholder Agreement between CSC and TD Bank prohibits TD Bank and its affiliates from exceeding the 9.9% threshold, it could happen unintentionally. This presumption of control could also be triggered if the revenue generated to either us or to any of the TD Bank depository institutions exceeds a certain percentage. The Stockholder Agreement contains provisions to address such situations.

Item 1B. Unresolved Staff Comments

None.

Item 1C. Cybersecurity

Information security, including cybersecurity, is the risk of unauthorized access, use, disclosure, disruption, modification, recording or destruction of the firm's information or systems. As a large company in the financial services industry, we do business with a large number of clients, counterparties, and third-party service providers, and the nature of Schwab's business involves the secure processing, storage, and transmission of confidential information about our clients and us. We process, record, and monitor a high volume of transactions, and our operations are highly dependent on the integrity of our technology systems. As a result, we face extensive cybersecurity risks. It is through a combination of specialized internal and external teams, coupled with security software tools, that Schwab identifies, assesses, and manages material cybersecurity risk, and implements and enhances over time our cybersecurity policies, procedures, and strategies to reduce risk. We also maintain processes and procedures for identifying and investigating cybersecurity threats and remediation should an incident occur. Though the impact of prior cybersecurity events experienced by the Company has not been material to the Company's strategy, results of operations, or financial condition, we continue to face increasing cybersecurity risks.

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CSC’s Board of Directors oversees management’s processes for risk management, and the Risk Committee of the Board of Directors assists the Board in fulfilling its oversight responsibilities with respect to managing risks, including cybersecurity risks. Integrated within the Company’s overall enterprise risk management program, Schwab has an established information security program that knits together complementary tools, controls, and technologies to protect systems, client accounts and data. We continuously monitor the systems and work collaboratively with government agencies, law enforcement, and other financial institutions to address potential threats. We deploy advanced monitoring systems to identify suspicious activity and deter unauthorized access by internal or external actors. We also maintain policies, standards, and procedures, which apply to employees, contractors, and third parties, regarding the standard of care expected with all data, whether the data is internal company information, employee information, or non-public client information. This includes limiting the number of employees who have access to clients’ personal information and internal authentication measures enforced to protect against the unauthorized use of employee credentials. All employees who handle sensitive information are trained in privacy and security. Schwab also engages with external firms specializing in discrete areas of cybersecurity to assess the Company’s practices, vulnerabilities, and overall cyber risk posture.

Schwab’s corporate cybersecurity program is led by our Chief Information Security Officer (CISO), who reports to our Chief Information Officer (CIO). The current CISO has been in his role for several years, and is responsible for our overall cybersecurity strategy, security engineering, security operations, cyber threat detection and incident response, and technology risk and compliance. Our CISO has extensive experience assessing and managing cybersecurity risk, and is supported by a cybersecurity organization comprised of hundreds of professionals, many of whom hold various certifications such as Certified Information Systems Security Professional, Certified Information Security Manager, and Certified in Risk and Information System Control. Our CISO and CIO attend meetings of and present to the Risk Committee of CSC’s Board of Directors on our prevention, detection, mitigation, and remediation efforts of our cybersecurity program. We also have an escalation process in place to inform senior management and the Board of Directors of material cybersecurity incidents in a timely manner.

See Item 1A. Risk Factors for additional information on cybersecurity risk. See also Part II – Item 7 – Risk Management for additional information on the Company’s Enterprise Risk Management Framework, including further discussion of the Company’s risk governance and the management of related risks.

Item 2. Properties

As part of our real estate energy management program, Schwab incorporates sustainable practices and procedures to guide our facilities’ design, materials, and building technologies. A summary of Schwab’s significant locations is presented in the following table.

| December 31, 2023 <i>(amounts in thousands)</i> | Square Footage | |
|--|----------------|-------|
| | Leased | Owned |
| Location | | |
| Corporate headquarters: | | |
| Westlake, TX | 22 | 795 |
| Service and other office space: | | |
| Phoenix, AZ | 67 | 728 |
| Denver, CO | — | 767 |
| Omaha, NE | — | 578 |
| Austin, TX | — | 561 |
| San Francisco, CA | 417 | — |
| Southlake, TX | 13 | 375 |
| St. Louis, MO | — | 375 |
| Chicago, IL | 223 | — |
| Jersey City, NJ | 208 | — |
| Indianapolis, IN | — | 161 |
| Orlando, FL | 159 | — |
| Richfield, OH | — | 117 |
| El Paso, TX | — | 105 |

The square footage amounts presented in the table above are net of space that has been subleased to third parties. Our corporate headquarters, data centers, offices, and service centers support both of our segments.

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During 2023, the Company continued its integration of TD Ameritrade and engaged in certain other cost reduction efforts, including to decrease its real estate footprint. As part of these actions, the Company's use of certain of the above locations was decreased in 2023, including Jersey City, NJ and San Francisco, CA, and certain additional reductions in the Company's real estate footprint are expected in 2024. See Part II – Item 8 – Notes 7, 13, and 15 for additional information.

As of December 31, 2023, the Company had more than 380 domestic branch offices in 48 states and the District of Columbia, as well as locations in Puerto Rico, the United Kingdom, Hong Kong, and Singapore. Substantially all branch offices are located in leased premises.

Item 3. Legal Proceedings

For a discussion of legal proceedings, see Part II – Item 8 – Note 14.

Item 4. Mine Safety Disclosures

Not applicable.

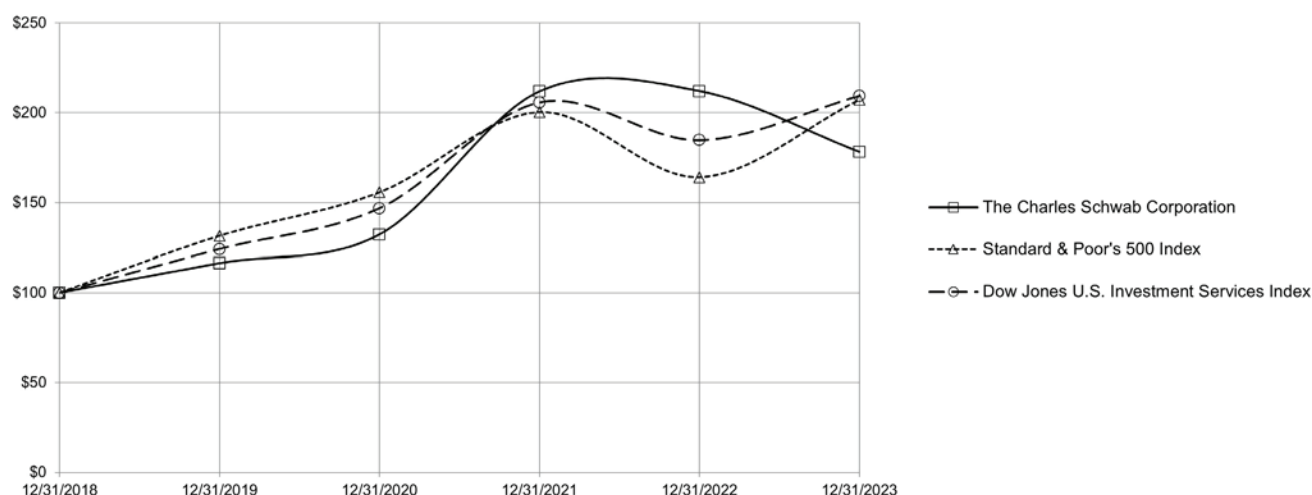
PART II

Item 5. Market for Registrant’s Common Equity, Related Stockholder Matters, and Issuer Purchases of Equity Securities

Market Information

CSC’s common stock is listed on The New York Stock Exchange under the ticker symbol SCHW. The number of common stockholders of record as of January 31, 2024, was 5,045. The closing market price per share on that date was \$62.92.

The following graph shows a five-year comparison of cumulative total returns for CSC’s common stock, the Standard & Poor’s® 500 Index, and the Dow Jones U.S. Investment Services Index, each of which assumes an initial investment of \$100 and reinvestment of dividends.



| December 31, | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 |
|--|--------|--------|--------|--------|--------|--------|
| The Charles Schwab Corporation | \$ 100 | \$ 116 | \$ 132 | \$ 212 | \$ 212 | \$ 178 |
| Standard & Poor’s 500 Index | \$ 100 | \$ 131 | \$ 156 | \$ 200 | \$ 164 | \$ 207 |
| Dow Jones U.S. Investment Services Index | \$ 100 | \$ 124 | \$ 147 | \$ 206 | \$ 185 | \$ 209 |

Securities Authorized for Issuance Under Equity Compensation Plans

For information relating to compensation plans under which our equity securities are authorized for issuance, see Item 8 – Note 21 and Part III – Item 12.

Issuer Purchases of Equity Securities

On July 27, 2022, CSC publicly announced that its Board of Directors terminated its prior repurchase authorization and replaced it with a new authorization to repurchase up to \$15.0 billion of common stock. The authorization does not have an expiration date. See also Item 8 – Note 19.

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The following table summarizes purchases made by or on behalf of CSC of its common stock for each calendar month in the fourth quarter of 2023 (in millions, except number of shares, which are in thousands, and per share amounts):

| Month | Total Number of Shares Purchased | Average Price Paid per Share | Total Number of Shares Purchased as Part of Publicly Announced Program | Approximate Dollar Value of Shares That May Yet Be Purchased Under the Publicly Announced Program |
|--------------------------------------|--|------------------------------------|---|---|
| October: | | | | |
| Share repurchase program | — | \$ — | — | \$ 8,723 |
| Employee transactions ⁽¹⁾ | 94 | \$ 53.78 | N/A | N/A |
| November: | | | | |
| Share repurchase program | — | \$ — | — | \$ 8,723 |
| Employee transactions ⁽¹⁾ | 318 | \$ 53.20 | N/A | N/A |
| December: | | | | |
| Share repurchase program | — | \$ — | — | \$ 8,723 |
| Employee transactions ⁽¹⁾ | 2 | \$ 63.61 | N/A | N/A |
| Total: | | | | |
| Share repurchase program | — | \$ — | — | \$ 8,723 |
| Employee transactions ⁽¹⁾ | 414 | \$ 53.37 | N/A | N/A |

⁽¹⁾Includes restricted shares withheld (under the terms of grants under employee stock incentive plans) to offset tax withholding obligations that occur upon vesting and release of restricted shares. CSC may receive shares delivered or attested to pay the exercise price and/or to satisfy tax withholding obligations by employees who exercise stock options granted under employee stock incentive plans, which are commonly referred to as stock swap exercises.

N/A Not applicable.

Item 6. Reserved

THE CHARLES SCHWAB CORPORATION
Management's Discussion and Analysis of Financial Condition and Results of Operations
(Tabular Amounts in Millions, Except Ratios, or as Noted)

Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations

FORWARD-LOOKING STATEMENTS

In addition to historical information, this Annual Report on Form 10-K contains "forward-looking statements" within the meaning of Section 27A of the Securities Act, and Section 21E of the Securities Exchange Act of 1934. Forward-looking statements are identified by words such as "believe," "anticipate," "expect," "intend," "plan," "will," "may," "estimate," "appear," "could," "would," "expand," "aim," "maintain," "continue," "seek," and other similar expressions. In addition, any statements that refer to expectations, projections, or other characterizations of future events or circumstances are forward-looking statements.

These forward-looking statements, which reflect management's beliefs, objectives, and expectations as of the date hereof, are estimates based on the best judgment of Schwab's senior management. These statements relate to, among other things:

- Maximizing our market valuation and stockholder returns over time; our belief that developing trusted relationships will translate into more client assets which drives revenue and, along with expense discipline and thoughtful capital management, generates earnings growth and builds stockholder value; and maintaining our competitive position (see Business Strategy and Competitive Environment, and Products and Services in Part I – Item 1);
- The impact from adjustments related to the Market Risk Rule (see Regulation in Part I – Item 1);
- Expected benefits from the TD Ameritrade acquisition; expected timing for the TD Ameritrade client transitions; deal-related asset attrition; and cost estimates and timing, including acquisition and integration-related costs, capital expenditures, cost synergies, and exit and other related costs (see Business Acquisition in Part I – Item 1; Overview – Integration of TD Ameritrade in Part II – Item 7; and Exit and Other Related Liabilities in Part II – Item 8 – Note 15);
- Actions to streamline our operations and our expectation of incremental run-rate cost savings and the timing and amount of associated exit and related costs (see Overview – Other in Part II – Item 7; and Exit and Other Related Liabilities in Part II – Item 8 – Note 15);
- The outcome and impact of legal proceedings and regulatory matters (see Legal Proceedings in Part I – Item 3; and Commitments and Contingencies in Part II – Item 8 – Note 14);
- Anticipated expenses and investments to support business growth and growth in our client base (see Overview and Results of Operations – Total Expenses Excluding Interest in Part II – Item 7);
- The expected impact of proposed and final rules (see Regulation in Part I – Item 1; and Current Regulatory and Other Developments in Part II – Item 7);
- Net interest revenue; the adjustment of rates paid on client-related liabilities; and outstanding balances and the use of supplemental funding (see Results of Operations – Net Interest Revenue in Part II – Item 7);
- Capital expenditures (see Results of Operations – Total Expenses Excluding Interest in Part II – Item 7);
- Impact from the phase-out of LIBOR (see Risk Management – Phase-out of LIBOR in Part II – Item 7);
- Management of interest rate risk; the impact of changes in interest rates on net interest margin and revenue, bank deposit account fee revenue, economic value of equity, and liability and asset duration (see Risk Management in Part II – Item 7);
- Sources and uses of liquidity and capital; and Tier 1 Leverage Ratio operating objective (see Liquidity Risk, Capital Management, Regulatory Capital Requirements, and Dividends in Part II – Item 7);
- Capital management; the return of capital to stockholders; the migration of IDA balances to our balance sheet; expectations about capital requirements, including AOCI, and meeting those requirements; and plans regarding capital and dividends (see Capital Management – Regulatory Capital Requirements in Part II – Item 7; and Commitments and Contingencies in Part II – Item 8 – Note 14);
- The expected impact of new accounting standards not yet adopted (see Summary of Significant Accounting Policies in Part II – Item 8 – Note 2); and
- The likelihood of indemnification and guarantee payment obligations and clients failing to fulfill contractual obligations (see Commitments and Contingencies in Part II – Item 8 – Note 14 and Financial Instruments Subject to Off-Balance Sheet Credit Risk – Client Trade Settlement in Note 17).

Achievement of the expressed beliefs, objectives and expectations described in these statements is subject to certain risks and uncertainties that could cause actual results to differ materially from the expressed beliefs, objectives, and expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date of this Annual Report on Form 10-K or, in the case of documents incorporated by reference, as of the date of those documents.

THE CHARLES SCHWAB CORPORATION
Management's Discussion and Analysis of Financial Condition and Results of Operations
(Tabular Amounts in Millions, Except Ratios, or as Noted)

Important factors that may cause actual results to differ include, but are not limited to:

- General market conditions, including the level of interest rates and equity market valuations;
- Our ability to attract and retain clients, develop trusted relationships, and grow client assets;
- Client use of our advisory and lending solutions and other products and services;
- The level of client assets, including cash balances;
- Client sensitivity to deposit rates;
- Competitive pressure on pricing, including deposit rates;
- The level and mix of client trading activity, including daily average trades, margin balances, and balance sheet cash;
- Regulatory guidance and adverse impacts from new or changed legislation, rulemaking or regulatory expectations;
- Capital and liquidity needs and management;
- Our ability to manage expenses;
- Our ability to attract and retain talent;
- Our ability to develop and launch new and enhanced products, services, and capabilities, as well as enhance our infrastructure, in a timely and successful manner;
- Our ability to monetize client assets;
- Our ability to support client activity levels;
- The risk that expected cost synergies and other benefits from the TD Ameritrade acquisition may not be fully realized or may take longer to realize than expected and that integration-related expenses may be higher than expected;
- Increased compensation and other costs due to inflationary pressures;
- The ability to successfully implement integration strategies and plans relating to TD Ameritrade, including client account transitions;
- The timing and scope of integration-related and other technology projects;
- Real estate and workforce decisions;
- Client cash allocations;
- Migrations of bank deposit account balances (BDA balances);
- Balance sheet positioning relative to changes in interest rates;
- Interest earning asset mix and growth;
- Our ability to access and use supplemental funding sources;
- Prepayment levels for mortgage-backed securities;
- Adverse developments in litigation or regulatory matters and any related charges; and
- Potential breaches of contractual terms for which we have indemnification and guarantee obligations.

Certain of these factors, as well as general risk factors affecting the Company, are discussed in greater detail in Risk Factors in Part I – Item 1A.

GLOSSARY OF TERMS

Active brokerage accounts: Brokerage accounts with activity within the preceding 270 days.

Accumulated Other Comprehensive Income (AOCI): A component of stockholders' equity which primarily includes unrealized gains and losses on AFS securities and securities transferred from the AFS category to the held to maturity (HTM) category.

Asset-backed securities: Debt securities backed by financial assets such as loans or receivables.

Assets receiving ongoing advisory services: Market value of all client assets custodied at the Company under the guidance of an independent advisor or enrolled in one of Schwab's advice solutions at the end of the reporting period.

Bank deposit account balances (BDA balances): Clients' uninvested cash balances held off-balance sheet in deposit accounts at unconsolidated third-party financial institutions, pursuant to the IDA agreement and agreements formerly in effect with other third-party financial institutions. Average BDA balances represent the daily average balance for the reporting period.

Basel III: Global regulatory standards on bank capital adequacy and liquidity issued by the Basel Committee on Banking Supervision.

Basis point: One basis point equals 1/100th of 1%, or 0.01%.

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Client assets: The market value, as of the end of the reporting period, of all client assets in our custody, BDA balances, and proprietary products, which includes both cash and securities. Average client assets are the daily average client asset balance for the reporting period.

Client cash as a percentage of client assets: Calculated as the value, at the end of the reporting period, of all money market fund balances, bank deposits excluding brokered CDs issued by CSB, Schwab One[®] balances, BDA balances, and certain cash equivalents divided by client assets.

Common Equity Tier 1 (CET1) Capital: The sum of common stock and related surplus net of treasury stock, retained earnings, AOCI, and qualifying minority interests, less applicable regulatory adjustments and deductions. As a Category III banking organization, CSC has elected to exclude AOCI from CET1 Capital.

Common Equity Tier 1 Risk-Based Capital Ratio: The ratio of CET1 Capital to total risk-weighted assets as of the end of the period.

Core net new client assets: Net new client assets before significant one-time inflows or outflows, such as acquisitions/divestitures or extraordinary flows (generally greater than \$10 billion) relating to a specific client, and activity from off-platform brokered CDs issued by CSB. These flows may span multiple reporting periods.

Customer Protection Rule: Refers to Rule 15c3-3 of the Securities Exchange Act of 1934.

Daily Average Trades (DATs): Includes daily average revenue trades by clients, trades by clients in asset-based pricing relationships, and all commission-free trades.

Delinquency roll rates: The rates at which loans transition through delinquency stages, ultimately resulting in a loss. Schwab considers a loan to be delinquent if it is 30 days or more past due.

Dodd-Frank Wall Street Reform and Consumer Protection Act (Dodd-Frank Act): Regulatory reform legislation containing numerous provisions which expanded prudential regulation of large financial services companies.

Duration: Duration is typically used to measure the expected change in value of a financial instrument for a 1% change in interest rates, expressed in years.

First Mortgages: Refers to first lien residential real estate mortgage loans.

Full-time equivalent employees: Represents the total number of hours worked divided by a 40-hour work week for the following categories: full-time, part-time, and temporary employees and persons employed on a contract basis.

High Quality Liquid Assets (HQLA): HQLA is defined by the Federal Reserve, but includes assets that are actively traded and readily convertible to cash in times of stress.

Interest-bearing liabilities: Primarily includes bank deposits, payables to brokerage clients, Federal Home Loan Bank borrowings, other short-term borrowings, and long-term debt on which Schwab pays interest.

Interest-earning assets: Primarily includes cash and cash equivalents, cash and investments segregated, receivables from brokerage clients, investment securities, and bank loans on which Schwab earns interest.

Investment grade: Defined as a rating equivalent to a Moody's Investors Service (Moody's) rating of "Baa3" or higher, or a Standard & Poor's Rating Group (Standard & Poor's) or Fitch Ratings, Ltd (Fitch) rating of "BBB-" or higher.

Liquidity Coverage Ratio (LCR): The ratio of HQLA to projected net cash outflows during a 30-day stress scenario.

Loan-To-Value (LTV) ratio: Calculated as the principal amount of a loan divided by the value of the collateral securing the loan.

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Margin loans: Money borrowed against the value of certain stocks, bonds, and mutual funds in a client portfolio. The borrowed money can be used to purchase additional securities or to meet short-term financial needs.

Master netting arrangement: An agreement between two counterparties that have multiple contracts with each other that provides for net settlement of all contracts through a single cash payment in the event of default or termination of any one contract.

Mortgage-backed securities: A type of asset-backed security that is secured by a mortgage or group of mortgages.

Net interest margin: Net interest revenue (annualized for interim periods) divided by average interest-earning assets.

Net new client assets: Total inflows of client cash and securities to Schwab less client outflows. Inflows include dividends and interest; outflows include commissions and fees. Capital gains distributions are excluded.

Net Stable Funding Ratio (NSFR): The ratio of the amount of available stable funding relative to the amount of required stable funding.

New brokerage accounts: All brokerage accounts opened during the period, as well as any accounts added via acquisition.

Nonperforming assets: The total of nonaccrual loans and other real estate owned.

Order flow revenue: Payments received from trade execution venues to which our broker-dealer subsidiaries send equity and option orders.

Pledged Asset Line[®] (PAL): A non-purpose revolving line of credit from a banking subsidiary secured by eligible assets held in a separate pledged brokerage account maintained at CS&Co.

Return on average common stockholders' equity: Calculated as net income available to common stockholders (annualized for interim periods) divided by average common stockholders' equity.

Risk-weighted assets: Computed by assigning specific risk-weightings to assets and off-balance sheet instruments for capital adequacy calculations.

Tier 1 Capital: The sum of CET1 Capital and additional Tier 1 Capital instruments and related surplus, less applicable adjustments and deductions.

Tier 1 Leverage Ratio: End-of-period Tier 1 Capital divided by adjusted average total consolidated assets for the period.

Trading days: Days in which the markets/exchanges are open for the buying and selling of securities. Early market closures are counted as half-days.

U.S. federal banking agencies: Refers to the Federal Reserve, the Office of the Comptroller of the Currency, the FDIC, and the CFPB.

Uniform Net Capital Rule: Refers to Rule 15c3-1 under the Securities Exchange Act of 1934, which specifies minimum capital requirements that are intended to ensure the general financial soundness and liquidity of broker-dealers at all times.

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OVERVIEW

Management focuses on several client activity and financial metrics in evaluating Schwab's financial position and operating performance. We believe that metrics relating to net new and total client assets, as well as client cash levels and utilization of advisory services, offer perspective on our business momentum and client engagement. Data on new and total client brokerage accounts provides additional perspective on our ability to attract and retain new business. Total net revenue growth, pre-tax profit margin, EPS, return on average common stockholders' equity, and the Consolidated Tier 1 Leverage Ratio provide broad indicators of Schwab's overall financial health, operating efficiency, and ability to generate acceptable returns. Total expenses excluding interest as a percentage of average client assets is a measure of operating efficiency.

Results for the years ended December 31, 2023, 2022, and 2021 are as follows:

| | Percent Change 2022-2023 | 2023 | 2022 | 2021 |
|---|--------------------------------|------------|------------|------------|
| Client Metrics | | | | |
| Net new client assets (in billions) ⁽¹⁾ | (17)% | \$ 337.2 | \$ 406.9 | \$ 516.2 |
| Core net new client assets (in billions) | (29)% | \$ 305.7 | \$ 427.7 | \$ 558.2 |
| Client assets (in billions, at year end) | 21% | \$ 8,516.6 | \$ 7,049.8 | \$ 8,138.0 |
| Average client assets (in billions) | 7% | \$ 7,793.8 | \$ 7,292.8 | \$ 7,493.8 |
| New brokerage accounts (in thousands) | (6)% | 3,806 | 4,044 | 7,306 |
| Active brokerage accounts (in thousands, at year end) | 3% | 34,838 | 33,758 | 33,165 |
| Assets receiving ongoing advisory services (in billions, at year end) | 18% | \$ 4,338.8 | \$ 3,673.2 | \$ 4,064.4 |
| Client cash as a percentage of client assets (at year end) ⁽²⁾ | | 10.5% | 12.2% | 10.9% |
| Company Financial Information and Metrics | | | | |
| Total net revenues | (9)% | \$ 18,837 | \$ 20,762 | \$ 18,520 |
| Total expenses excluding interest | 10% | 12,459 | 11,374 | 10,807 |
| Income before taxes on income | (32)% | 6,378 | 9,388 | 7,713 |
| Taxes on income | (41)% | 1,311 | 2,205 | 1,858 |
| Net income | (29)% | \$ 5,067 | \$ 7,183 | \$ 5,855 |
| Preferred stock dividends and other | (24)% | 418 | 548 | 495 |
| Net income available to common stockholders | (30)% | \$ 4,649 | \$ 6,635 | \$ 5,360 |
| Earnings per common share — diluted | (27)% | \$ 2.54 | \$ 3.50 | \$ 2.83 |
| Net revenue growth from prior year | | (9)% | 12% | 58% |
| Pre-tax profit margin | | 33.9% | 45.2% | 41.6% |
| Return on average common stockholders' equity | | 16% | 18% | 11% |
| Expenses excluding interest as a percentage of average client assets | | 0.16% | 0.16% | 0.14% |
| Consolidated Tier 1 Leverage Ratio (at year end) | | 8.5% | 7.2% | 6.2% |
| Non-GAAP Financial Measures ⁽³⁾ | | | | |
| Adjusted total expenses ⁽⁴⁾ | | \$ 11,029 | \$ 10,386 | \$ 9,724 |
| Adjusted diluted EPS | | \$ 3.13 | \$ 3.90 | \$ 3.25 |
| Return on tangible common equity | | 54% | 42% | 22% |

⁽¹⁾ 2023 includes net inflows of \$32.5 billion from off-platform brokered CDs issued by CSB and \$12.0 billion from a mutual fund clearing services client and outflows of \$13.0 billion from an international relationship. 2022 includes outflows of \$20.8 billion from certain mutual fund clearing services clients. 2021 includes outflows of \$42.0 billion from certain mutual fund clearing services clients.

⁽²⁾ Beginning in 2023, client cash as a percentage of client assets excludes brokered CDs issued by CSB. Prior periods have been recast to reflect this change.

⁽³⁾ Beginning in 2023, adjustments made to GAAP financial measures also include restructuring costs. See Non-GAAP Financial Measures for further details and a reconciliation of such measures to GAAP reported results.

⁽⁴⁾ Adjusted total expenses is a non-GAAP financial measure adjusting total expenses excluding interest. See Non-GAAP Financial Measures.

2023 Compared to 2022

Through an uneven environment in 2023, with shifting views on the trajectory of the U.S. economy, persistent geopolitical unrest, and turmoil beginning early in the year within the banking sector, our "no trade-offs" value proposition continued to

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resonate with investors. The Federal Reserve raised the Federal Funds rate four times in the first three quarters of 2023 for a total of 100 basis points before holding rates unchanged since July. Although equity markets were volatile during 2023, ultimate returns were strong with the S&P 500[®] rising 24% and the NASDAQ Composite[®] increasing 43%. Investor sentiment was also volatile throughout 2023; strongly bearish in the first quarter before recovering in the second, then declining again in the third quarter. Investor sentiment recovered significantly in the fourth quarter to end the year with a solid bullish viewpoint.

Despite this mixed sentiment, our clients remained engaged with the markets and with Schwab. Clients entrusted us with \$305.7 billion in core net new assets in 2023. Total client assets reached \$8.52 trillion as of December 31, 2023, rising 21% from year-end 2022 as a result of asset gathering and market gains, partially offset by some expected deal-related attrition from clients originating at TD Ameritrade. Trading volume declined somewhat from the prior year, as DATs were 5.4 million in 2023, down 9% from 2022. Clients opened 3.8 million new brokerage accounts, bringing active brokerage accounts to 34.8 million at year-end, up 3% year-over-year. Clients sought to take advantage of higher market interest rates in 2023, and we saw significant client cash reallocation from our sweep products into higher-yielding alternatives offered by Schwab. While bank sweep deposits and payables to brokerage clients decreased by a total of \$126.1 billion during 2023, client assets invested in Schwab's proprietary money market funds and fixed income securities increased by a total of \$383.8 billion.

Schwab's financial performance during 2023 reflected the challenges of navigating a market environment shaped by the Federal Reserve's interest rate tightening policy and the follow-on effects stemming from the regional banking crisis beginning in March. Schwab's net income totaled \$5.1 billion in 2023 and diluted EPS was \$2.54, down 29% and 27%, respectively, from the prior year. Adjusted diluted EPS⁽¹⁾ was \$3.13 in 2023, down 20% from \$3.90 in 2022.

Total net revenues were \$18.8 billion in 2023, down 9% from the prior year as client cash realignment activity impacted our net interest revenue. Net interest revenue was \$9.4 billion in 2023, down 12% from the prior year, as the benefits of rising rates were more than offset by increased utilization of higher-cost supplemental funding and lower interest-earning assets. Asset management and administration fees totaled \$4.8 billion in 2023, rising 13% from 2022, primarily as a result of growth in money market funds, as well as improvement in equity markets and growth in our other proprietary fund products, partially offset by lower balances of certain third-party funds. Trading revenue was \$3.2 billion in 2023, down 12% from 2022, due primarily to mix of client trading activity and overall lower trading volume. Bank deposit account fee revenue was \$705 million in 2023, down 50% from the prior year due to lower average BDA balances and lower net yields, as well as \$97 million in one-time breakage fees related to ending our arrangements with certain third-party banks in the first quarter of 2023. BDA balances totaled \$97.5 billion at December 31, 2023, down 23% from year-end 2022 due primarily to client cash allocation decisions.

Total expenses excluding interest were \$12.5 billion in 2023, increasing 10% from 2022. This increase was due primarily to restructuring charges incurred in the second half of 2023, higher regulatory fees and assessments due primarily to an increase in FDIC assessments including the recognition of a \$172 million special assessment in the fourth quarter, as well as higher expenses for compensation and benefits and depreciation and amortization, due primarily to growth in average headcount and investment in technology to support growth in our client base and the TD Ameritrade integration. Adjusted total expenses⁽¹⁾ were \$11.0 billion in 2023, higher by 6% from 2022. Acquisition and integration-related costs were \$401 million in 2023, up 2% from 2022, and amortization of acquired intangibles was \$534 million, down 10% from 2022 as certain assets from the TD Ameritrade acquisition were fully amortized beginning in the fourth quarter of 2022. Beginning in the third quarter of 2023, adjusted total expenses⁽¹⁾ also excludes restructuring costs, which totaled \$495 million in 2023, related to efforts to achieve run-rate cost savings in preparation for post-integration of TD Ameritrade.

Return on average common stockholders' equity was 16% for 2023, down from 18% in 2022. Return on tangible common equity⁽¹⁾ (ROTCE) was 54% in 2023, up from 42% in 2022. These changes primarily reflected lower average stockholders' equity and lower net income in 2023. Average stockholders' equity was lower in 2023 due to a year-over-year decrease in average AOCI driven by unrealized losses on our AFS investment securities portfolio and securities transferred from AFS to HTM in 2022 (see Item 8 – Note 5).

Throughout 2023, the Company continued its diligent approach to balance sheet management and sought to prioritize flexibility. During 2023, we issued \$6.2 billion in senior notes to prepare for upcoming maturities as well as provide additional liquidity during the larger TD Ameritrade conversion weekends. Total balance sheet assets decreased 11% from year-end 2022 to \$493.2 billion at December 31, 2023, due primarily to client cash realignment amid the higher interest rate environment. To assist in facilitating these client cash movements from sweep products to high-yielding cash and fixed income alternatives, the

⁽¹⁾ Adjusted diluted EPS, adjusted total expenses, and return on tangible common equity are non-GAAP financial measures. See Non-GAAP Financial Measures for further details and a reconciliation of such measures to GAAP reported results.

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Company utilized supplemental funding sources, including FHLB borrowings and issuances of brokered CDs. As realignment activity significantly decreased in the second half of the year, by year-end, we reduced the total outstanding balance of such supplemental sources by approximately 18% from the peak balances reached in May 2023. Driven by a combination of the Company's net income and also a smaller balance sheet in 2023, our consolidated Tier 1 Leverage Ratio increased to 8.5% as of year-end.

2022 Compared to 2021

Schwab's 2022 financial results reflected strong performance against a challenging economic backdrop. Our clients faced a very difficult environment throughout the year, encountering inflation and global economic concerns, with Russia's invasion of Ukraine exacerbating the impact. Equity markets suffered their worst year since 2008, with the S&P 500[®] and NASDAQ Composite[®] contracting 19% and 33%, respectively, in 2022, while investor sentiment remained bearish throughout the year. At the same time, the Federal Reserve raised short-term rates at the fastest pace in 40 years, ultimately increasing the Fed Funds rate seven times to reach an upper bound of 4.50% in December. Additionally, uncertainty around future macroeconomic growth increased in the second half of the year, weighing on longer-term rates and leading to an inverted yield curve.

Through these challenges, clients continued to turn to Schwab for help in achieving their financial goals. Core net new assets in 2022 totaled \$427.7 billion, representing an organic growth rate of 5%, which included significant tax-related outflows in April. Total client assets were \$7.05 trillion at December 31, 2022, down 13% from year-end 2021, as market value declines of approximately \$1.5 trillion in client assets more than offset the Company's continued asset gathering during the year. DATs in 2022 were 5.9 million, down 9% from the prior year, as trading volume subsided from the extraordinary levels seen in 2021. New brokerage accounts were also down from the prior year, as clients opened 4.0 million new brokerage accounts in 2022; active brokerage accounts totaled 33.8 million at December 31, 2022, up 2% from year-end 2021.

Schwab's financial performance in 2022 reflected the resiliency of our diversified financial model in a challenging macroeconomic environment and impacts from higher market interest rates. Net income totaled \$7.2 billion in 2022 and diluted EPS was \$3.50, representing year-over-year growth of 23% and 24%, respectively. Adjusted diluted EPS⁽¹⁾ was \$3.90 in 2022, up from \$3.25 in 2021.

Total net revenues rose 12% year-over-year to \$20.8 billion in 2022. Net interest revenue increased to \$10.7 billion, rising 33% from 2021 as significantly higher market rates more than offset the impact of balance sheet contraction due to client cash allocation decisions. Asset management and administration fees totaled \$4.2 billion in 2022, down 1% year-over-year as lower market valuations throughout the year offset the benefit of lower money market fund fee waivers. Trading revenue declined by 12% to \$3.7 billion in 2022, due to lower DATs relative to the extraordinary trading volume seen in 2021 and changes in mix of client trading activity. Bank deposit account fee revenue was \$1.4 billion in 2022, up 7% from 2021 as higher average net yields more than offset lower average BDA balances. BDA balances totaled \$126.6 billion at December 31, 2022, down 20% from year-end 2021, reflecting client cash allocation decisions and migrations to our balance sheet.

Total expenses excluding interest amounted to \$11.4 billion in 2022, increasing 5% from 2021, and adjusted total expenses⁽¹⁾ were \$10.4 billion, up 7% from the prior year. These increases reflected higher compensation and benefits expense and higher occupancy and equipment expense, as we continued to invest in our people and technology to support ongoing growth in our client base. These increases were partially offset by lower other expense, which included a charge of approximately \$200 million in 2021 for a regulatory matter settled in 2022. Acquisition and integration-related costs and amortization of acquired intangibles were \$392 million and \$596 million, respectively, in 2022, compared with \$468 million and \$615 million, respectively, in 2021.

Return on average common stockholders' equity grew to 18% in 2022 from 11% in 2021, while ROTCE⁽¹⁾ increased to 42% in 2022 compared with 22% in 2021. The increases in both return on average common stockholders' equity and ROTCE were due primarily to lower stockholders' equity and growth in net income. Stockholders' equity declined in 2022 primarily due to a significant decrease in AOCI, as higher market interest rates resulted in larger unrealized losses on our AFS investment securities portfolio. In January and November 2022, the Company transferred \$108.8 billion and \$79.8 billion, respectively, of investment securities from the AFS category to the HTM category (see Capital Management and Item 8 – Note 5).

⁽¹⁾ Adjusted diluted EPS, adjusted total expenses, and return on tangible common equity are non-GAAP financial measures. See Non-GAAP Financial Measures for further details and a reconciliation of such measures to GAAP reported results.

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The Company continued its diligent approach to balance sheet management in 2022, maintaining appropriate capital and liquidity to support client activity and returning excess capital to stockholders. As market rates rose from near-zero levels at the beginning of the year, clients allocated a growing portion of their assets to higher-yielding cash and fixed income alternatives.

Total balance sheet assets decreased 17% year-over-year to \$551.8 billion at December 31, 2022 as a result of these client cash allocation decisions and unrealized losses on AFS securities, both resulting primarily from higher market interest rates. To facilitate these client cash movements, we took steps to enhance our liquidity by limiting new portfolio investments to help build available cash and utilizing supplemental funding sources including FHLB advances and brokered CDs.

We increased our common stock dividend by 22% during 2022, and implemented a \$15 billion share repurchase authorization in July. Repurchases under this new authorization totaled 47 million shares for \$3.4 billion in 2022. The Company issued \$750 million in preferred stock in the first quarter of 2022, and redeemed a total of \$1.0 billion of preferred stock during the second half of the year. Inclusive of these actions, the Company's Tier 1 Leverage Ratio finished the year at 7.2%.

Integration of TD Ameritrade

The Company has made significant progress in its integration of TD Ameritrade. Over the course of 2023, the Company transitioned approximately \$1.6 trillion in client assets across more than 15 million client accounts, including 7,000 RIAs, from TD Ameritrade to the Schwab platform across four transition groups. The Company has now completed the transition of RIAs and approximately 90% of all TD Ameritrade client accounts. In connection with the completed 2023 transitions, we have experienced some deal-related attrition of client assets from retail accounts and RIAs, which have been below our initial estimates when we announced the acquisition. The Company expects to complete the remaining client transitions from TD Ameritrade to Schwab in a final transition group in May 2024.

The Company continues to expect total acquisition and integration-related costs and capital expenditures will be between \$2.4 billion and \$2.5 billion. The Company's estimates of the nature, amounts, and timing of recognition of acquisition and integration-related costs remain subject to change based on certain factors, including the duration and complexity of the remaining integration process and the continued uncertainty of the economic environment. More specifically, factors that could cause variability in our expected acquisition and integration-related costs as we prepare for the last transition group and remaining integration work include the level of employee attrition, the complexity to wind-down the operations of the TD Ameritrade broker-dealers and related technology, and real estate-related exit cost variability.

Acquisition and integration-related costs, which are inclusive of related exit costs, totaled \$401 million, \$392 million, and \$468 million in 2023, 2022, and 2021, respectively, and the Company expects to incur acquisition and integration-related costs of approximately \$200 million in 2024. Over the course of the integration, we continue to expect to realize annualized cost synergies of between \$1.8 billion and \$2.0 billion, and, through December 31, 2023, we have achieved approximately 80% of this amount on an annualized run-rate basis. The Company expects to achieve the vast majority of the remaining estimated cost synergies by the end of 2024, with anticipated full year synergy realization beginning in 2025. The estimated timing and amounts of synergy realization remain subject to change as we progress through the remaining stages of the integration. See also Results of Operations – Total Expenses Excluding Interest, Non-GAAP Financial Measures, and Item 8 – Note 15.

Other

In addition to cost synergies directly related to the integration of TD Ameritrade, the Company has taken incremental actions to streamline its operations to prepare for post-integration, including through position eliminations and decreasing its real estate footprint. Through these actions, the Company expects to realize at least \$500 million of incremental run-rate cost savings in addition to integration synergies. In order to achieve these cost savings, the Company expects to incur total exit and related costs, primarily related to employee compensation and benefits and facility exit costs of approximately \$500 million, inclusive of costs recognized through December 31, 2023 of \$495 million. The Company anticipates the remaining costs, primarily related to real estate, will be incurred during 2024. Refer to Results of Operations – Total Expenses Excluding Interest and Item 8 – Note 15 for additional information.

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CURRENT REGULATORY AND OTHER DEVELOPMENTS

In November 2023, the FDIC approved a final special assessment to recover losses incurred by the DIF to protect uninsured depositors due to the March 2023 closures of two banks. The pre-tax impact of the final rule was \$172 million. This special assessment is tax deductible and was recognized fully in earnings in the fourth quarter of 2023. The special assessment will be paid over eight quarters beginning in the first quarter of 2024, subject to potential extension and a potential one-time final special assessment for any shortfall in the DIF.

In October 2023, following previous attempts to expand fiduciary regulation for broker-dealers, the U.S. Department of Labor released another proposed rule to significantly broaden the definition of “fiduciary” under the Employee Retirement Income Security Act of 1974. Among other requirements, the rule would subject broker-dealers who provide non-discretionary investment advice to retirement plans and accounts to a “best interest” standard. The rule could significantly impact the products, services, and support that firms can make available to retirement investors, and the Company continues to evaluate such impacts and the related implementation and operational issues, pending final adoption.

In October 2023, the U.S. federal banking agencies issued a final rule that makes extensive revisions to the regulations implementing the CRA. These revisions include the delineation of assessment areas, the overall evaluation framework and performance standards and metrics, the definition of community development activities and data collection and reporting, and requires significant new lending by banks to low-and-moderate income communities. The new rule generally becomes effective on January 1, 2026, with its additional data collection and reporting requirements effective January 1, 2027. The Company has begun to prepare for complying with the requirements included in the new rule by the applicable effective dates. We do not expect the new rule will have a material impact on the Company's business, financial condition, or results of operations.

In August 2023, the U.S. federal banking agencies issued a proposed rulemaking on long-term debt requirements for certain large banking organizations. Among other things, the proposed rule would require CSC to maintain outstanding minimum levels of eligible long-term debt, as defined by the proposed rule, issued externally. The proposed rule would also require our banking subsidiaries to maintain outstanding minimum levels of eligible long-term debt, which our banking subsidiaries would be required to issue internally to CSC. The proposed rule would be phased-in over a three-year transition period. The comment period for the proposed rule ended on January 16, 2024 and the rule proposal is subject to further modification. The proposed rule could have a significant impact on the amount of debt that CSC and our banking subsidiaries are required to maintain.

In July 2023, the U.S. federal banking agencies issued a notice of proposed rulemaking with amendments to the regulatory capital rules. Among other things, the proposed rules would require us to include AOCI in regulatory capital and to calculate our risk-weighted assets using a revised risk-based approach, a component of which is based on operational risk, phased in over a three-year transition period beginning July 1, 2025 and ending July 1, 2028. The comment period for the proposed rules ended on January 16, 2024. The impact of the proposal would be significant to Schwab, as the proposed rules could increase regulatory capital requirements for consolidated CSC and our banking subsidiaries. In anticipation of the rules being adopted, the Company's capital management for consolidated CSC and our banking subsidiaries now incorporates measures that are inclusive of AOCI. See Capital Management for additional information.

In December 2022, the SEC proposed a set of four related equity market structure rules that would make significant changes to how national market system (NMS) stock orders are priced, executed and reported. The four proposed rules are described below.

- The “Order Competition Rule” would require that, before most individual investors' orders could be executed internally by a trading center (like wholesaler market makers), those orders must first be exposed to a qualifying order-by-order auction in which both market makers and institutional investors can participate.
- “Regulation Best Execution” would establish an SEC-level best execution standard (in addition to the existing FINRA and MSRB best execution rules) for broker-dealers and require them to establish, maintain, and enforce written policies and procedures addressing how the broker-dealer will comply with the best execution standard and make routing or execution decisions for customer orders. Regulation Best Execution would apply not only to equities, but to all securities.
- Amendments to Rule 605 of Regulation NMS requiring enhanced disclosures of order execution quality for large brokers that handle retail orders.
- A rule to (i) amend minimum pricing increments (or tick sizes) that would apply to both the quoting and trading of NMS stocks, (ii) reduce the exchange access fee caps, and (iii) require transparency of odd-lots.

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The comment periods for the proposed rules ended on March 31, 2023. While the impacts to Schwab of the proposed rules cannot be fully assessed until final rules are released, as proposed, the rules would have a significant impact to numerous aspects of critical equity market structure and the execution of orders for retail investors. Among other impacts, certain of the proposed rules would likely result in increased transaction costs for retail investors which could affect client investment and trading decisions, and would require substantial operational changes for financial intermediaries including the Company.

In November 2022, the SEC proposed a rule that would require substantial changes to the liquidity risk management programs for open-end mutual funds other than money market funds (funds) and require them to implement “swing pricing” and impose a “hard close” on the acceptance of purchase and redemption orders. Swing pricing would require funds that are not exchange-traded funds or money market funds to adjust the fund’s current net asset value (NAV) per share by a “swing factor” if the fund has either (i) net redemptions (no threshold) or (ii) net purchases that exceed a specified threshold (2% of the fund’s net assets). To implement the swing pricing requirements, the proposed rule also would require that a fund, its transfer agent, or a registered clearing agency receive purchase and redemption orders prior to the time the fund has established for determining the NAV, typically market close, in order to receive a given day’s NAV (a “hard close”). Current practices permit fund orders received by a financial intermediary prior to the fund cut-off time to be transmitted to the fund after the fund cut-off time and still receive that day’s NAV. Under the proposed rule, orders received by the fund, its transfer agent or registered clearing agency after the fund cut-off time would receive the next day’s NAV. The comment period for the proposed rule ended on February 14, 2023. While the impacts to Schwab of the proposed rule cannot be fully assessed until the final rule is released, we believe the proposed rule could impact investor interest in mutual funds, which could lead to changes in investor behavior. In addition, implementation of the proposed rule would require that financial intermediaries, including the Company, modify order entry systems and operational workflow to comply with the requirements.

RESULTS OF OPERATIONS

Total Net Revenues

The following table presents a comparison of revenue by category:

| Year Ended December 31, | Percent Change 2022-2023 | 2023 | | 2022 | | 2021 | |
|---|-----------------------------|-----------|-------------------------------|-----------|-------------------------------|-----------|-------------------------------|
| | | Amount | % of Total Net Revenues | Amount | % of Total Net Revenues | Amount | % of Total Net Revenues |
| Net interest revenue | | | | | | | |
| Interest revenue | 32% | \$ 16,111 | 86% | \$ 12,227 | 59% | \$ 8,506 | 46% |
| Interest expense | N/M | (6,684) | (36)% | (1,545) | (8)% | (476) | (3)% |
| Net interest revenue | (12)% | 9,427 | 50% | 10,682 | 51% | 8,030 | 43% |
| Asset management and administration fees | | | | | | | |
| Mutual funds, ETFs, and collective trust funds (CTFs) | 25% | 2,563 | 13% | 2,055 | 10% | 1,961 | 11% |
| Advice solutions | 1% | 1,868 | 10% | 1,854 | 9% | 1,993 | 11% |
| Other | 6% | 325 | 2% | 307 | 1% | 320 | 1% |
| Asset management and administration fees | 13% | 4,756 | 25% | 4,216 | 20% | 4,274 | 23% |
| Trading revenue | | | | | | | |
| Commissions | (10)% | 1,601 | 9% | 1,787 | 9% | 2,050 | 11% |
| Order flow revenue | (19)% | 1,404 | 7% | 1,738 | 8% | 2,053 | 11% |
| Principal transactions | 52% | 225 | 1% | 148 | 1% | 49 | — |
| Trading revenue | (12)% | 3,230 | 17% | 3,673 | 18% | 4,152 | 22% |
| Bank deposit account fees | (50)% | 705 | 4% | 1,409 | 7% | 1,315 | 7% |
| Other | (8)% | 719 | 4% | 782 | 4% | 749 | 5% |
| Total net revenues | (9)% | \$ 18,837 | 100% | \$ 20,762 | 100% | \$ 18,520 | 100% |

N/M Not meaningful. Percentage changes greater than 200% are presented as not meaningful.

Net Interest Revenue

Schwab’s primary interest-earning assets include cash and cash equivalents; cash and investments segregated; margin loans, which constitute the majority of receivables from brokerage clients; investment securities; and bank loans. Fees earned and expenses incurred on securities lending and borrowing activities are conducted by our broker-dealer subsidiaries using assets held in client brokerage accounts. Schwab’s interest-bearing liabilities are comprised of bank deposits, which include brokered

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CDs issued by CSB; payables to brokerage clients; FHLB borrowings, other short-term borrowings (e.g., commercial paper, repurchase agreements, other secured borrowings); and long-term debt. Schwab deploys the funds from these sources into the assets outlined above.

As Schwab builds its client base, we attract new client sweep cash, which is a primary driver of funding balance sheet growth. We do not use short-term, wholesale borrowings to support our long-term investment activity, but may use such funding for short-term liquidity purposes or to provide temporary funding as we have in 2022 and 2023. Non-interest-bearing funding sources include stockholders' equity, certain client cash balances, and other miscellaneous liabilities.

Revenue on interest-earning assets is affected by various factors, such as the composition of assets, prevailing interest rates and spreads at the time of origination or purchase, changes in interest rates on cash and cash equivalents, floating-rate securities and loans, and changes in prepayment levels for mortgage-backed and other asset-backed securities and loans. Schwab establishes the rates paid on client-related liabilities, and management expects that it will generally adjust the rates paid on these liabilities at some fraction of any movement in short-term rates. Interest expense on long-term debt, FHLB borrowings, other short-term borrowings, and other funding sources is impacted by market interest rates at the time of borrowing and changes in interest rates on floating-rate liabilities. See also Risk Management – Market Risk.

Interest rates increased significantly beginning late in the first quarter of 2022 through the third quarter of 2023. Short-term rates were near zero until the Federal Reserve began an aggressive tightening cycle in March 2022 in response to rising inflation, ultimately increasing the federal funds target overnight rate eleven times between March 2022 and July 2023 for a total increase of 525 basis points and maintaining the upper bound of the target overnight rate at 5.50% through year-end 2023. Long-term rates increased throughout 2022 and 2023, generally at a slower pace, thus leading to an inverted yield curve.

Schwab's average interest-earning assets in 2023 were lower compared with 2022, primarily due to clients' reallocation of cash from sweep products to higher-yielding investment solutions in the second half of 2022 and during 2023, which resulted primarily from the rapid increases to the federal funds overnight rate. These changes in client cash allocations reduced average balances of bank deposits and payables to brokerage clients. To support this client cash allocation activity, the Company has been utilizing temporary supplemental funding beginning in the fourth quarter of 2022 and throughout 2023, including drawing upon FHLB secured lending facilities and issuing brokered CDs. The average pace of client cash allocation out of sweep products into higher-yielding investment solutions decreased significantly beginning in the second quarter of 2023, and, apart from an increase in August following the Federal Reserve's July rate increase, continued to decline during the second half of 2023. In the fourth quarter of 2023, the Company saw bank deposits and payables to brokerage clients increase by a total of \$17.5 billion, or 5%, due in part to typical seasonal cash inflows near year-end.

Schwab saw strength in net new client assets during 2022, which, along with transfers of BDA balances to the Company's balance sheet (see Bank Deposit Account Fees), drove growth in Schwab's average interest-earning assets in 2022 relative to 2021. Partially offsetting this growth, we experienced significant seasonal tax outflows in the second quarter of 2022, and, due to the rapid increases to the federal funds overnight rate, changes in client cash allocations increased in the second half of 2022 which resulted in a total decrease in bank deposits and payables to brokerage clients of 18% since year-end 2021. During 2022, the Company increased its cash holdings and reduced the duration of incremental investment securities purchases to provide flexibility to help support such changes in client cash allocations associated with higher short-term interest rates.

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The following table presents net interest revenue information corresponding to interest-earning assets and funding sources on the consolidated balance sheets:

| Year Ended December 31, | 2023 | | | 2022 | | | 2021 | | |
|--|-----------------|--------------------------|--------------------|-----------------|--------------------------|--------------------|-----------------|--------------------------|--------------------|
| | Average Balance | Interest Revenue/Expense | Average Yield/Rate | Average Balance | Interest Revenue/Expense | Average Yield/Rate | Average Balance | Interest Revenue/Expense | Average Yield/Rate |
| Interest-earning assets | | | | | | | | | |
| Cash and cash equivalents | \$ 37,846 | \$ 1,894 | 4.94% | \$ 57,163 | \$ 812 | 1.40% | \$ 40,325 | \$ 40 | 0.10% |
| Cash and investments segregated | 28,259 | 1,355 | 4.73% | 49,430 | 691 | 1.38% | 43,942 | 24 | 0.05% |
| Receivables from brokerage clients | 61,914 | 4,793 | 7.64% | 75,614 | 3,321 | 4.33% | 77,768 | 2,455 | 3.11% |
| Available for sale securities ^(1,2) | 137,178 | 2,987 | 2.17% | 260,392 | 4,139 | 1.58% | 357,122 | 4,641 | 1.30% |
| Held to maturity securities ^(1,2) | 165,634 | 2,872 | 1.73% | 112,357 | 1,688 | 1.50% | — | — | — |
| Bank loans | 40,234 | 1,664 | 4.14% | 38,816 | 1,083 | 2.79% | 28,789 | 620 | 2.15% |
| Total interest-earning assets | 471,065 | 15,565 | 3.28% | 593,772 | 11,734 | 1.96% | 547,946 | 7,780 | 1.41% |
| Securities lending revenue | | 419 | | | 471 | | | 720 | |
| Other interest revenue | | 127 | | | 22 | | | 6 | |
| Total interest-earning assets | \$ 471,065 | \$ 16,111 | 3.39% | \$ 593,772 | \$ 12,227 | 2.04% | \$ 547,946 | \$ 8,506 | 1.54% |
| Funding sources | | | | | | | | | |
| Bank deposits ⁽³⁾ | \$ 306,505 | \$ 3,363 | 1.10% | \$ 424,168 | \$ 723 | 0.17% | \$ 381,549 | \$ 54 | 0.01% |
| Payables to brokerage clients | 66,842 | 271 | 0.41% | 97,825 | 123 | 0.13% | 91,667 | 9 | 0.01% |
| Other short-term borrowings ⁽⁵⁾ | 7,144 | 375 | 5.25% | 2,719 | 48 | 1.75% | 3,040 | 9 | 0.30% |
| Federal Home Loan Bank borrowings ^(4,5) | 34,821 | 1,810 | 5.14% | 2,274 | 106 | 4.59% | — | — | — |
| Long-term debt | 22,636 | 715 | 3.16% | 20,714 | 498 | 2.40% | 17,704 | 384 | 2.17% |
| Total interest-bearing liabilities | 437,948 | 6,534 | 1.49% | 547,700 | 1,498 | 0.27% | 493,960 | 456 | 0.09% |
| Non-interest-bearing funding sources | 33,117 | | | 46,072 | | | 53,986 | | |
| Securities lending expense | | 147 | | | 48 | | | 24 | |
| Other interest expense | | 3 | | | (1) | | | (4) | |
| Total funding sources | \$ 471,065 | \$ 6,684 | 1.41% | \$ 593,772 | \$ 1,545 | 0.26% | \$ 547,946 | \$ 476 | 0.09% |
| Net interest revenue | | \$ 9,427 | 1.98% | | \$ 10,682 | 1.78% | | \$ 8,030 | 1.45% |

⁽¹⁾ Amounts have been calculated based on amortized cost. Interest revenue on investment securities is presented net of related premium amortization.

⁽²⁾ During 2022, the Company transferred a portion of its investment securities designated as AFS to the HTM category, as described in Item 8 – Note 5.

⁽³⁾ Average balance includes \$36.0 billion and \$437 million of brokered CDs in 2023 and 2022, respectively.

⁽⁴⁾ Average balance and interest revenue/expense was less than \$500 thousand in the period or periods presented.

⁽⁵⁾ Beginning in 2023, FHLB borrowings are presented separately from other short-term borrowings. Prior period amounts have been reclassified to reflect this change.

Net interest revenue decreased \$1.3 billion, or 12%, in 2023 from 2022 primarily due to increased utilization of higher-cost supplemental funding sources to support client cash allocations in the rising rate environment, and lower average interest-earning assets, which more than offset the benefits of higher average yields on interest-earning assets. Net premium amortization of investment securities decreased to \$830 million in 2023 from \$1.4 billion in 2022 as a result of increases in market interest rates and a smaller investment securities portfolio. Average interest-earning assets for 2023 were lower by 21% compared to 2022, which was primarily due to lower bank deposits and payables to brokerage clients as a result of clients allocating cash out of sweep products into higher-yielding investment solutions due to higher market interest rates.

Net interest margin increased to 1.98% in 2023, from 1.78% in 2022, as higher market interest rates improved yields on interest-earning assets, which more than offset the higher rates paid across interest-bearing funding sources.

The Company's higher average balances in 2023 relative to 2022 of FHLB borrowings, repurchase agreements, and brokered CDs resulted in higher funding costs. The Company prioritizes repayment of the outstanding balances of its supplemental funding sources, and during the second half of 2023, the total outstanding balance of these funding sources decreased by \$17.5 billion. Our use and the financial impacts of such supplemental funding is dependent on several factors, including the volume and pace of clients' cash allocation activity, which is driven primarily by changes in market interest rates, as well as asset gathering. While client cash realignment activity has slowed significantly since the second quarter of 2023, continued uncertainty remains, including in regard to the path of market interest rates and client behavior, which will significantly impact our utilization of supplemental funding sources. The impacts to net interest revenue of using supplemental funding sources also depend on the type of funding source used and levels of interest rates. The Company currently expects its outstanding balances of supplemental funding sources to decrease over time. Certain amounts outstanding at December 31, 2023 will require rollover into new borrowings, the amount and costs of which will depend on the above noted factors. See also Risk Management –

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Liquidity Risk, Item 8 – Note 11 Bank Deposits, and Item 8 – Note 12 Borrowings for additional information on these and other funding sources.

Net interest revenue increased \$2.7 billion, or 33%, in 2022 from 2021 primarily due to higher average yields on interest-earning assets as a result of higher market interest rates. Net premium amortization of investment securities decreased to \$1.4 billion in 2022 from \$2.3 billion in 2021. These benefits were partially offset by higher rates paid on funding sources, higher average FHLB borrowings and long-term debt outstanding, and lower balances of margin loans and lower securities lending revenue due to decreased market demand.

Average interest-earning assets for 2022 were higher by 8%, compared to 2021. This increase was primarily due to higher average balances of bank deposits and payables to brokerage clients, which resulted from net new client asset inflows as well as transfers of BDA balances to our balance sheet during 2022. These year-over-year increases in average balances were offset by client cash allocation decisions in response to higher short-term market interest rates during 2022, as clients moved certain cash balances out of bank deposits and payables to brokerage clients.

Net interest margin increased to 1.78% in 2022, from 1.45% in 2021. Higher market interest rates improved yields on interest-earning assets, which more than offset the higher rates paid across interest-bearing funding sources.

Asset Management and Administration Fees

Asset management and administration fees include mutual fund, ETF, and CTF service fees and fees for other asset-based financial services provided to individual and institutional clients. Schwab earns mutual fund, ETF, and CTF service fees for shareholder services, administration, and investment management provided to its proprietary funds, and recordkeeping and shareholder services provided to third-party funds. Asset management and administration fees are based upon the daily balances of client assets invested in these funds and do not include securities lending revenues earned by proprietary mutual funds, ETFs, and CTFs, as those amounts, net of program fees, are credited to the fund shareholders. Proprietary CTFs may, but generally do not, directly participate in securities lending. The fair values of client assets included in proprietary and third-party mutual funds, ETFs, and CTFs are based on quoted market prices and other observable market data.

We also earn asset management fees for advice solutions, which include managed portfolios, specialized strategies, and customized investment advice. Other asset management and administration fees include various asset-based fees such as trust fees, 401(k) recordkeeping fees, mutual fund clearing fees, and non-balance based service and transaction fees.

Asset management and administration fees vary with changes in the balances of client assets due to market fluctuations and client activity.

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The following table presents asset management and administration fees, average client assets, and average fee yields:

| Year Ended December 31, | 2023 | | | 2022 | | | 2021 | | |
|---|-----------------------|----------|-------------|-----------------------|---------|-------------|-----------------------|---------|-------------|
| | Average Client Assets | Revenue | Average Fee | Average Client Assets | Revenue | Average Fee | Average Client Assets | Revenue | Average Fee |
| Schwab money market funds before fee waivers | \$ 391,864 | \$ 1,034 | 0.26% | \$ 179,791 | \$ 499 | 0.28% | \$ 155,821 | \$ 457 | 0.29% |
| Fee waivers | | — | | | (57) | | | (326) | |
| Schwab money market funds | 391,864 | 1,034 | 0.26% | 179,791 | 442 | 0.25% | 155,821 | 131 | 0.08% |
| Schwab equity and bond funds, ETFs, and CTFs | 471,832 | 382 | 0.08% | 433,005 | 364 | 0.08% | 423,999 | 380 | 0.09% |
| Mutual Fund OneSource [®] and other NTF funds ⁽¹⁾ | 249,131 | 657 | 0.26% | 202,015 | 602 | 0.30% | 229,342 | 724 | 0.32% |
| Other third-party mutual funds and ETFs ⁽¹⁾ | 640,689 | 490 | 0.08% | 768,871 | 647 | 0.08% | 898,248 | 726 | 0.08% |
| Total mutual funds, ETFs, and CTFs ⁽²⁾ | \$ 1,753,516 | 2,563 | 0.15% | \$ 1,583,682 | 2,055 | 0.13% | \$ 1,707,410 | 1,961 | 0.11% |
| Advice solutions ⁽²⁾ | | | | | | | | | |
| Fee-based | \$ 458,114 | 1,868 | 0.41% | \$ 441,336 | 1,854 | 0.42% | \$ 452,503 | 1,993 | 0.44% |
| Non-fee-based | 96,633 | — | — | 89,525 | — | — | 89,911 | — | — |
| Total advice solutions | \$ 554,747 | 1,868 | 0.34% | \$ 530,861 | 1,854 | 0.35% | \$ 542,414 | 1,993 | 0.37% |
| Other balance-based fees ⁽³⁾ | 608,170 | 254 | 0.04% | 561,416 | 244 | 0.04% | 614,787 | 259 | 0.04% |
| Other ⁽⁴⁾ | | 71 | | | 63 | | | 61 | |
| Total asset management and administration fees | \$ 4,756 | | | \$ 4,216 | | | \$ 4,274 | | |

⁽¹⁾ In 2022 and 2023, includes transfers from other third-party mutual funds and ETFs to Mutual Fund OneSource[®] and other NTF funds.

⁽²⁾ Average client assets for advice solutions may also include the asset balances contained in the mutual fund and/or ETF categories listed above.

⁽³⁾ Includes various asset-related fees, such as trust fees, 401(k) recordkeeping fees, and mutual fund clearing fees and other service fees.

⁽⁴⁾ Includes miscellaneous service and transaction fees relating to mutual funds and ETFs that are not balance-based.

Asset management and administration fees increased by \$540 million, or 13%, in 2023 from 2022, primarily as a result of higher balances in Schwab money market funds and the elimination of fee waivers on those funds as well as higher average client asset balances due to stronger equity markets. Money market fund balances increased in 2023 as clients shifted their cash allocations to higher-yielding investment solutions, and money market fund fee waivers were eliminated during 2022, both due primarily to the Federal Reserve's increases to the federal funds target overnight rate. The increases in asset management and administration fees in 2023 were also due to growth in Schwab equity and bond funds, ETFs, and CTFs, partially offset by lower balances of certain third-party mutual funds and ETFs.

Asset management and administration fees declined by \$58 million, or 1%, in 2022 from 2021, due to lower balances in Mutual Fund OneSource[®] and other third-party mutual funds, as well as advice solutions, relative to 2021. Balances declined primarily due to equity market weakness during 2022, which negatively impacted client asset valuations. These decreases offset the benefit of lower money market fund fee waivers, which were eliminated during the second quarter of 2022 as a result of the Federal Reserve's increases to the federal funds target overnight rate.

The following table presents a roll forward of client assets for the Schwab money market funds, Schwab equity and bond funds, ETFs, and CTFs, and Mutual Fund OneSource[®] and other NTF funds. The following funds generated 44%, 33%, and 29% of the asset management and administration fees earned during 2023, 2022, and 2021, respectively:

| Year Ended December 31, | Schwab Money Market Funds | | | Schwab Equity and Bond Funds, ETFs, and CTFs | | | Mutual Fund OneSource [®] and Other NTF Funds | | |
|--|---------------------------|-----------|-----------|--|-----------|-----------|--|-----------|-----------|
| | 2023 | 2022 | 2021 | 2023 | 2022 | 2021 | 2023 | 2022 | 2021 |
| Balance at beginning of period | \$278,926 | \$146,509 | \$176,089 | \$412,942 | \$454,864 | \$341,689 | \$235,738 | \$234,940 | \$223,857 |
| Net inflows (outflows) | 180,513 | 130,483 | (29,621) | 23,301 | 35,156 | 48,291 | (28,741) | (43,851) | (15,760) |
| Net market gains (losses) and other ⁽¹⁾ | 16,970 | 1,934 | 41 | 69,906 | (77,078) | 64,884 | 99,225 | 44,649 | 26,843 |
| Balance at end of period | \$476,409 | \$278,926 | \$146,509 | \$506,149 | \$412,942 | \$454,864 | \$306,222 | \$235,738 | \$234,940 |

⁽¹⁾ Includes \$39.8 billion and \$77.7 billion of transfers from other third-party mutual funds and ETFs to Mutual Fund OneSource[®] and Other NTF Funds in 2023 and 2022, respectively.

Trading Revenue

Trading revenue includes commissions, order flow revenue, and principal transaction revenues. Commission revenue is affected by volume and mix of trades executed. Order flow revenue is comprised of payments received from trade execution venues to which our broker-dealer subsidiaries send equity and option orders. Order flow revenue is affected by volume and mix of client trades, as well as pricing received from trade execution venues. Principal transactions revenue is recognized primarily as a result of accommodating clients' fixed income trading activity, and includes adjustments to the fair value of securities positions

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held to facilitate such client trading activity. Principal transactions revenue also includes unrealized gains and losses on cash and investments segregated for regulatory purposes.

The following tables present trading revenue, trade details, and related information:

| Year Ended December 31, | Percent Change 2022-2023 | 2023 | 2022 | 2021 |
|--------------------------|-----------------------------|----------|----------|----------|
| Commissions | (10)% | \$ 1,601 | \$ 1,787 | \$ 2,050 |
| Order flow revenue | | | | |
| Options | (19)% | 949 | 1,170 | 1,320 |
| Equities | (20)% | 455 | 568 | 733 |
| Total order flow revenue | (19)% | 1,404 | 1,738 | 2,053 |
| Principal transactions | 52% | 225 | 148 | 49 |
| Total trading revenue | (12)% | \$ 3,230 | \$ 3,673 | \$ 4,152 |

| Year Ended December 31, | Percent Change 2022-2023 | 2023 | 2022 | 2021 |
|----------------------------------|-----------------------------|---------|---------|---------|
| DATs (in thousands) | (9)% | 5,394 | 5,925 | 6,507 |
| Product as a percentage of DATs | | | | |
| Equities | | 49% | 50% | 61% |
| Derivatives | | 23% | 23% | 21% |
| ETFs | | 20% | 21% | 13% |
| Mutual funds | | 6% | 5% | 4% |
| Fixed income | | 2% | 1% | 1% |
| Number of trading days | (1)% | 249.0 | 250.5 | 251.5 |
| Revenue per trade ⁽¹⁾ | (2)% | \$ 2.41 | \$ 2.47 | \$ 2.54 |

⁽¹⁾ Revenue per trade is calculated as trading revenue divided by DATs multiplied by the number of trading days.

Trading revenue decreased \$443 million, or 12%, in 2023 compared to 2022, primarily due to lower options order flow revenue from changes in the mix of client trading activity and narrower quoted spreads in the options market, and lower equity order flow revenue reflecting a shift toward more low-price securities and lower equity trading activity overall. Additionally, commissions decreased as a result of lower client trading activity and fewer trading days. Partially offsetting the decrease in 2023 compared to 2022, principal transactions revenue increased as a result of higher volume in clients' fixed income trading and higher market interest rates.

Trading revenue decreased \$479 million, or 12%, in 2022 compared to 2021, primarily due to lower client trading activity in 2022 relative to 2021, driven by the extraordinary trading volume experienced during the first quarter of 2021, as well as changes in the mix of client trading activity toward more ETFs and fewer single stocks, and toward more index options and futures and fewer single stock options. These factors drove lower commissions and order flow revenue in 2022 relative to 2021. Partially offsetting these decreases, principal transactions revenue increased as a result of higher volume in clients' fixed income trading and higher market interest rates.

Bank Deposit Account Fees

The Company earns bank deposit account fee revenue from the TD Depository Institutions. These fees are affected by changes in interest rates and the composition of balances designated as fixed- and floating-rate obligation amounts.

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The following table presents bank deposit account fee revenue, average BDA balances, average net yield, and average balances earning fixed- and floating-rate yields:

| Year Ended December 31, | Percent Change 2022-2023 | 2023 | 2022 | 2021 |
|---|-----------------------------|------------|------------|------------|
| Bank deposit account fees | (50)% | \$ 705 | \$ 1,409 | \$ 1,315 |
| Average BDA balances | (29)% | \$ 104,227 | \$ 147,273 | \$ 158,434 |
| Average net yield | | 0.68% | 0.96% | 0.83% |
| Percentage of average BDA balances designated as: | | | | |
| Fixed-rate balances | | 92% | 79% | 79% |
| Floating-rate balances | | 8% | 21% | 21% |

In January 2023, the Company ended its arrangements with other third-party banks to simplify bank sweep operations ahead of the first TD Ameritrade client transition group in February 2023. In addition, the FDIC implemented a 2-basis-point increase to the initial base deposit insurance assessment rate, which became effective for the first quarterly assessment period in 2023. This increase in the FDIC's deposit insurance assessment results in a decrease to bank deposit account fee revenue, dependent on BDA balance levels.

Bank deposit account fees decreased \$704 million, or 50%, in 2023 compared to 2022. The decrease was primarily due to lower average BDA balances, an increase in the amount paid to clients due to higher interest rates, and breakage fees of \$97 million incurred during the first quarter of 2023 as a result of ending the other third-party bank arrangements. These factors also contributed to the decrease in average net yield in 2023 compared to 2022. The decrease in average BDA balances in 2023 compared to 2022 was primarily due to client cash allocation decisions in response to rising short-term market interest rates throughout 2022 and through the first three quarters of 2023. The percentages of BDA balances designated as fixed-rate and floating-rate obligation amounts as of December 31, 2023 were 86% and 14%, respectively.

Bank deposit account fees increased \$94 million, or 7%, in 2022 compared to 2021. This was primarily due to higher market interest rates, which helped to increase the average net yield in 2022. The Company transferred net amounts of \$21.0 billion and \$10.6 billion of BDA balances to its balance sheet from the TD Depository Institutions and other third-party banks during 2022 and 2021, respectively. The transfer of these balances to our balance sheet, as well as client cash allocation decisions in response to higher short-term market interest rates in 2022, led to the decrease in average BDA balances in 2022 compared to 2021. The percentages of BDA balances designated as fixed-rate and floating-rate obligations as of December 31, 2022 were 87% and 13%, respectively.

Other Revenue

Other revenue includes exchange processing fees, certain service fees, other gains and losses from the sale of assets, and the provision for credit losses on bank loans.

Other revenue decreased \$63 million, or 8%, in 2023 compared to 2022 primarily due to lower exchange processing fees, net losses on sales of AFS securities, and certain lower service fees, partially offset by lower provision for credit losses on bank loans. Exchange processing fees decreased primarily due to a decrease in the SEC fee rate which became effective in the first quarter of 2023 and lower year-to-date options volume. The provision for credit losses on bank loans was lower as loan loss factors decreased while the total balance of First Mortgages increased slightly compared to year-end 2022. The Company's provision for credit losses on bank loans in 2022 reflected increased loan loss factors driven primarily by higher forecasted interest rates earlier in the Federal Reserve's monetary tightening, as well as growth in the loan portfolio. In addition, other revenue in 2022 included \$46 million in gains on the sale of Schwab Compliance Technologies, Inc. and certain investments. Other revenue increased \$33 million, or 4%, in 2022 compared to 2021 primarily due to these gains and higher exchange processing fees, partially offset by a higher provision for credit losses on bank loans, certain lower service fees due to lower trading volume, and net losses on sales of AFS securities in 2022. Exchange processing fees had increased in 2022 as a result of an SEC fee rate increase which became effective in the second quarter of 2022.

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Total Expenses Excluding Interest

The following table shows a comparison of total expenses excluding interest:

| | Percent Change 2022-2023 | 2023 | 2022 | 2021 |
|--|--------------------------------|------------------|------------------|------------------|
| Compensation and benefits | | | | |
| Salaries and wages | 15% | \$ 4,046 | \$ 3,527 | \$ 3,161 |
| Incentive compensation | (15)% | 1,239 | 1,458 | 1,443 |
| Employee benefits and other | 8% | 1,030 | 951 | 846 |
| Total compensation and benefits | 6% | \$ 6,315 | \$ 5,936 | \$ 5,450 |
| Professional services | 3% | 1,058 | 1,032 | 994 |
| Occupancy and equipment | 7% | 1,254 | 1,175 | 976 |
| Advertising and market development | (5)% | 397 | 419 | 485 |
| Communications | 7% | 629 | 588 | 587 |
| Depreciation and amortization | 23% | 804 | 652 | 549 |
| Amortization of acquired intangible assets | (10)% | 534 | 596 | 615 |
| Regulatory fees and assessments | 109% | 547 | 262 | 275 |
| Other | 29% | 921 | 714 | 876 |
| Total expenses excluding interest | 10% | \$ 12,459 | \$ 11,374 | \$ 10,807 |
| Expenses as a percentage of total net revenues | | | | |
| Compensation and benefits | | 34% | 29% | 29% |
| Advertising and market development | | 2% | 2% | 3% |
| Full-time equivalent employees (in thousands) | | | | |
| At year end | (7)% | 33.0 | 35.3 | 33.4 |
| Average | 2% | 35.4 | 34.7 | 32.5 |

Total expenses excluding interest increased \$1.1 billion, or 10%, in 2023 from 2022, and \$567 million, or 5%, in 2022 from 2021. Adjusted total expenses, which excludes acquisition and integration-related costs, amortization of acquired intangible assets, and, beginning in the third quarter of 2023, restructuring costs, increased \$643 million, or 6%, in 2023 from 2022 and \$662 million, or 7%, in 2022 from 2021. See Non-GAAP Financial Measures for further details and a reconciliation of such measures to GAAP reported results. The Company began incurring restructuring costs in the third quarter of 2023 in connection with actions to streamline its operations to prepare for post-integration of TD Ameritrade (see below and Overview – Other for additional information). The Company currently anticipates total expenses excluding interest in full-year 2024 will be generally consistent with full-year 2023 levels, except in regard to acquisition and integration-related costs and restructuring costs. See Overview for additional information regarding these costs, and below for discussion of current and prior year results.

Total compensation and benefits increased in 2023 from 2022 due to restructuring costs recognized during the second half of 2023 related to position eliminations, higher average employee headcount to support TDA client account transitions, and annual merit increases, partially offset by lower incentive compensation. The 2022 increase was a result of growth in employee headcount to support our expanding client base, annual merit increases, as well as a 5% employee salary increase and other targeted compensation adjustments that went into effect in late 2021. Compensation and benefits included acquisition and integration-related costs of \$187 million, \$220 million, and \$283 million in 2023, 2022, and 2021, respectively. Compensation and benefits also included restructuring costs of \$292 million in 2023.

Professional services expense slightly increased in 2023 from 2022, primarily due to increased utilization of professional services to support overall growth of the business. The increase in 2022 from 2021 was primarily due to increased utilization of technology-related and other professional services to support overall growth of the business and enhancement to technological infrastructure to support our expanding client base, as well as the integration of TD Ameritrade. Professional services included acquisition and integration-related costs of \$135 million, \$140 million, and \$132 million in 2023, 2022, and 2021, respectively.

Occupancy and equipment expense increased in 2023 from 2022, and in 2022 from 2021, primarily due to an increase in software maintenance and other agreements as well as other technology equipment costs to support growth of the business and the integration of TD Ameritrade. Occupancy and equipment included acquisition and integration-related costs of \$28 million, \$21 million, and \$39 million in 2023, 2022, and 2021, respectively. Occupancy and equipment also included restructuring costs of \$17 million in 2023.

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Advertising and market development expense decreased in 2023 from 2022, primarily as a result of lower advertising costs and lower client promotional spending for TD Ameritrade. The decrease in 2022 from 2021 was also primarily due to lower spending for marketing communications for TD Ameritrade.

Communications expense increased in 2023 compared to 2022, primarily as a result of client communications related to TDA account transitions completed during 2023. Communications expense was flat in 2022 compared to 2021.

Depreciation and amortization expense increased in 2023 from 2022, and in 2022 from 2021, primarily as a result of higher amortization of purchased and internally developed software and higher depreciation of hardware, driven by capital expenditures to support the TDA integration and enhance our technological infrastructure to support growth of the business.

Amortization of acquired intangible assets decreased in 2023 from 2022, and in 2022 from 2021, as certain assets from the TDA acquisition were fully amortized by the beginning of the fourth quarter of 2022.

Regulatory fees and assessments increased in 2023 from 2022, primarily as a result of an FDIC special assessment of \$172 million recorded during the fourth quarter of 2023 and higher FDIC deposit insurance assessments during 2023, reflecting greater use of brokered CDs and a 2-basis point increase to the FDIC deposit insurance assessment rate, which became effective for the first quarterly assessment period in 2023. These increases were partially offset by a lower assessment base. See Current Regulatory and Other Developments for discussion of the FDIC special assessment. The decrease in 2022 from 2021 was primarily due to lower client trading activity, partially offset by higher FDIC assessments and other regulatory assessments due to year-over-year average asset growth and overall growth of the business.

Other expense increased in 2023 from 2022, primarily due to impairment charges in 2023 related to closing certain leased corporate offices for restructuring and TDA integration. The decrease in 2022 from 2021 was primarily due to the recognition of a charge of approximately \$200 million in 2021 for a regulatory matter settled in 2022, partially offset by higher exchange processing fees as a result of fee rate increases beginning in the second quarter of 2022 and also higher clearing charges. Other expense included acquisition and integration-related costs of \$27 million and restructuring costs of \$181 million in 2023.

Capital expenditures primarily include capitalized software costs, information technology and telecommunications equipment, and buildings. Total capital expenditures were \$804 million, \$952 million, and \$1,041 million in 2023, 2022, and 2021, respectively. Capital expenditures decreased 16% in 2023 compared to 2022, as lower capitalized information technology equipment and buildings more than offset an increase in capitalized software costs. We continued to invest in our technological infrastructure in 2023 to support the TDA integration as well as greater capacity for our expanding client base. Capital expenditures decreased in 2022 compared to 2021, as higher capitalized software costs were offset by lower building expansion and capitalized information technology equipment.

Capital expenditures were 4.3% of total net revenues in 2023, slightly above our estimated range for the year. As we complete the TDA client transitions and the rest of the integration in 2024, we anticipate capital expenditures for the year to be within our longer term expectation of 3-5% of total net revenues.

Taxes on Income

Schwab's effective income tax rate on income before taxes was 20.6% in 2023, 23.5% in 2022, and 24.1% in 2021. The decrease in the effective tax rate in 2023 from 2022 was primarily related to a decrease in state tax expense and the recognition of certain tax credits in 2023, partially offset by an increase in non-deductible FDIC deposit insurance assessments and a decrease in equity compensation tax deduction benefits. The decrease in the effective tax rate in 2022 from 2021 was primarily related to reversal of tax reserves in 2022 due to the resolution of certain state tax matters and tax benefits recognized on the portion of the 2021 charge for a regulatory matter settled in 2022 that was determined upon final settlement to be deductible. Partially offsetting the decreases in the effective tax rate from these items was a decrease in equity compensation tax deduction benefits, higher state income tax rates, and an increase in non-deductible compensation in 2022.

Segment Information

Revenues and expenses are attributed to the two segments based on which segment services the client. Management evaluates the performance of the segments on a pre-tax basis. Segment assets and liabilities are not used for evaluating segment performance or in deciding how to allocate resources to segments. Net revenues in both segments are generated from the underlying client assets and trading activity; differences in the composition of net revenues between the segments are based on

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the composition of client assets, client trading frequency, and pricing unique to each. While both segments leverage the scale and efficiency of our platforms, segment expenses reflect the dynamics of serving millions of clients in Investor Services versus the thousands of RIAs on the Advisor Services platform.

Financial information for our segments is presented in the following table:

| Year Ended December 31, | Investor Services | | | | Advisor Services | | | | Total | | | |
|---|--------------------------------|----------|----------|----------|--------------------------------|----------|----------|----------|--------------------------------|----------|-----------|----------|
| | Percent Change 2022-2023 | 2023 | 2022 | 2021 | Percent Change 2022-2023 | 2023 | 2022 | 2021 | Percent Change 2022-2023 | 2023 | 2022 | 2021 |
| Net Revenues | | | | | | | | | | | | |
| Net interest revenue | (9)% | \$ 7,095 | \$ 7,819 | \$ 6,052 | (19)% | \$ 2,332 | \$ 2,863 | \$ 1,978 | (12)% | \$ 9,427 | \$ 10,682 | \$ 8,030 |
| Asset management and administration fees | 11% | 3,398 | 3,049 | 3,130 | 16% | 1,358 | 1,167 | 1,144 | 13% | 4,756 | 4,216 | 4,274 |
| Trading revenue | (12)% | 2,806 | 3,181 | 3,753 | (14)% | 424 | 492 | 399 | (12)% | 3,230 | 3,673 | 4,152 |
| Bank deposit account fees | (43)% | 524 | 916 | 964 | (63)% | 181 | 493 | 351 | (50)% | 705 | 1,409 | 1,315 |
| Other | (4)% | 582 | 605 | 562 | (23)% | 137 | 177 | 187 | (8)% | 719 | 782 | 749 |
| Total net revenues | (7)% | 14,405 | 15,570 | 14,461 | (15)% | 4,432 | 5,192 | 4,059 | (9)% | 18,837 | 20,762 | 18,520 |
| Expenses Excluding Interest | | | | | | | | | | | | |
| | 8% | 9,217 | 8,514 | 8,289 | 13% | 3,242 | 2,860 | 2,518 | 10% | 12,459 | 11,374 | 10,807 |
| Income before taxes on income | | | | | | | | | | | | |
| | (26)% | \$ 5,188 | \$ 7,056 | \$ 6,172 | (49)% | \$ 1,190 | \$ 2,332 | \$ 1,541 | (32)% | \$ 6,378 | \$ 9,388 | \$ 7,713 |
| Net new client assets (in billions) ⁽¹⁾ | | | | | | | | | | | | |
| | (8)% | \$ 169.0 | \$ 182.8 | \$ 200.9 | (25)% | \$ 168.2 | \$ 224.1 | \$ 315.3 | (17)% | \$ 337.2 | \$ 406.9 | \$ 516.2 |

⁽¹⁾ In 2023, Investor Services includes net inflows of \$32.5 billion from off-platform brokered CDs issued by CSB, inflows of \$12.0 billion from a mutual fund clearing services client, and outflows of \$5.8 billion from an international relationship. In 2022 and 2021, Investor Services includes outflows of \$20.8 billion and \$42.0 billion, respectively, from mutual fund clearing services clients. In 2023, Advisor Services includes outflows of \$7.2 billion from an international relationship.

Segment Net Revenues

Investor Services and Advisor Services total net revenues decreased by 7% and 15%, respectively, in 2023 compared to 2022. Net interest revenue decreased for both segments due to higher-cost funding sources and lower average interest-earning asset balances, as described above. Both segments saw a decrease in bank deposit account fees due to lower average BDA balances and higher yields paid to clients, as well as breakage fees incurred as a result of ending certain third-party bank arrangements. Trading revenue decreased for both segments, primarily as a result of lower order flow revenue and commissions, due to lower client trading activity and pricing, partially offset by higher fixed income trading activity. Other revenue decreased for both segments primarily due to lower exchange processing fees, net losses on sales of AFS securities, and gains on the sale of certain investments in 2022, partially offset by lower provision for credit losses on bank loans. These decreases were partially offset by higher asset management and administration fees in both segments, primarily as a result of higher money market fund balances and the elimination of money market fund fee waivers during 2022 and growth in Schwab proprietary fund products, partially offset by lower balances in certain third-party funds.

Investor Services and Advisor Services total net revenues increased by 8% and 28%, respectively, in 2022 compared to 2021. Investor Services growth was primarily driven by increases in net interest revenue as described above, partially offset by decreases in trading revenue due to lower client trading activity and changes in the mix of trading activity, resulting in lower commissions and order flow revenue, and a decrease in bank deposit account fees. Advisor Services growth was primarily driven by increases in net interest revenue as described above, as well as increases in trading revenue primarily due to higher trading volume amid market volatility and bank deposit account fees primarily due to a rising interest rate environment. Asset management and administration fees were essentially flat for Advisor Services, while declining slightly for Investor Services as equity market weakness during 2022 weighed on client asset valuations, partially offset by the elimination of money market fund fee waivers. Other revenues increased for Investor Services in 2022 from 2021 due to higher exchange processing fees, partially offset by a higher provision for credit losses on bank loans, certain lower service fees, and lower net gains on sales of AFS securities.

Segment Expenses Excluding Interest

Investor Services and Advisor Services total expenses excluding interest increased by 8% and 13%, respectively, in 2023 compared to 2022. Both segments saw higher compensation and benefits expenses due to restructuring costs recognized in the

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second half of 2023, higher average headcount to support TDA client account transitions, and annual merit increases, partially offset by lower incentive compensation. Regulatory fees and assessments increased in both segments, primarily due to an FDIC special assessment recorded during the fourth quarter of 2023 and higher FDIC deposit insurance assessments as described above. Other expenses were also higher for both segments, primarily driven by impairment of certain leased corporate offices related to restructuring and TDA integration. Depreciation and amortization increased for both segments primarily due to higher amortization of purchased and internally developed software and higher depreciation of hardware, driven by capital expenditures in 2022 and 2023 to enhance our technological infrastructure to support the TDA integration and growth of the business.

Investor Services and Advisor Services total expenses excluding interest increased by 3% and 14%, respectively, in 2022 compared to 2021. Both segments saw higher compensation and benefits expenses due to increases in headcount to support our expanding client base, annual merit increases, as well as a 5% employee salary increase and other targeted compensation adjustments that went into effect in late 2021. Occupancy and equipment expenses increased in both segments, primarily due to an increase in software maintenance and other agreements as well as other technology equipment costs to support growth of the business and the integration of TD Ameritrade. In addition, depreciation and amortization increased for both segments primarily due to higher amortization of purchased and internally developed software and higher depreciation of hardware, driven by capital expenditures in 2022 and 2021 to enhance our technological infrastructure to support growth of the business. For Investor Services, these increases were partially offset by lower other expenses due to a charge of approximately \$200 million in 2021 for a regulatory matter settled in 2022, partially offset by higher exchange fees and clearing charges, and lower advertising and market development expense due to reduced spending for marketing communications for TD Ameritrade.

RISK MANAGEMENT

Schwab's business activities expose it to a variety of risks, including operational, compliance, credit, market, and liquidity risks. The Company has a comprehensive risk management program to identify and manage these risks and their associated potential for financial and reputational impact. Our risk management process is comprised of risk identification and assessment, risk response, risk measurement and monitoring, and risk reporting and escalation. We use periodic risk and control self-assessments, control testing programs, and our internal audit department performs evaluations of our risk management processes and controls.

Culture

A fundamental commitment to strong and effective risk management is core to Schwab's business strategy. Risk management is an integrated and foundational part of our culture and a duty of every employee. The Board of Directors has approved an Enterprise Risk Management (ERM) Framework that incorporates our purpose, vision, and values, which form the bedrock of our corporate culture and set the tone for the organization. We designed the ERM Framework to enable a comprehensive approach to managing risks encountered by Schwab in its business activities. The ERM Framework incorporates key concepts commensurate with the size, risk profile, complexity, and continuing growth of the Company. While all personnel are responsible for risk management, the Company's risk appetite, which is defined as the amount of risk the Company is willing to accept in pursuit of its corporate strategy, is developed by executive management and approved by the Board of Directors.

The Company's "Through Clients' Eyes" strategy guides our actions and behaviors at Schwab, and informs our corporate culture, our risk appetite, and approach to risk management. Schwab is committed to the highest standards of ethical conduct and compliance with applicable laws, rules, and regulations, and our Code of Business Conduct and Ethics outlines the ethical conduct that we must demonstrate to deliver our strategy while retaining the trust of our stakeholders.

As part of our integration of TD Ameritrade, the Company has aligned TD Ameritrade's risk management practices with Schwab's risk appetite. Our integration work included evaluating new or changed risks impacting the combined company and taking action through various means. Though integration work continues, the Company's operations, inclusive of TD Ameritrade, remain consistent with our ERM Framework.

Risk Governance

Schwab maintains an integrated risk governance structure that directs Company-wide execution of the risk management process. The risk governance structure includes the Board of Directors, designated committees of the Board, and management risk committees.

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CSC's Board of Directors sets the tone and culture of effective risk management. The Board has a Risk Committee that assists the Board in setting the type and level of risks that the Company is willing to take and supports the independence and stature of independent risk management. The Board Risk Committee also assists the Board in overseeing and holding senior management accountable for implementing the Board's approved risk tolerance, maintaining the Company's risk management and control program, and managing the Company's activities in a safe and sound manner, and in compliance with applicable laws and regulations. The Board Risk Committee also approves risk appetite statements and related key risk appetite metrics, key risk policies, and reviews reports relating to risk issues from functional areas of corporate risk management, legal, and internal audit.

The Audit Committee of the Board of Directors assists the Board in fulfilling its oversight responsibilities by reviewing the integrity of the Company's financial statements and financial reporting processes, the qualifications and independence of the independent auditors and performance of the Company's internal audit function and independent auditors, compliance with legal and regulatory requirements, processes to assess and manage risk exposures, and other matters as directed by the Board. The Compensation Committee of the Board of Directors assists the Board in oversight of compensation of the Company's directors, executive officers, and other senior officers. The Board Nominating and Corporate Governance Committee assists the Board in its oversight responsibilities regarding Board composition, performance, and developing corporate governance principles, policies and procedures.

Senior management takes an active role in the risk management process and has developed policies and procedures under which specific business and control units are responsible for risk identification and assessment, risk response, risk measurement and monitoring, and risk reporting and escalation. The Global Risk Committee, which is comprised of senior executives from each major business and control function, is responsible for the oversight of risk management. This includes identifying emerging risks, assessing risk management practices and the control environment, reinforcing business accountability for risk management, supervisory controls and regulatory compliance, supporting resource prioritization across the organization, and escalating significant issues to the Board of Directors. The Chief Risk Officer regularly reports activities of the Global Risk Committee to the Risk Committee of the Board of Directors.

We have established risk metrics and reporting that enable measurement of the impact of strategy execution against risk appetite. The risk metrics, with risk limits and tolerance levels, are established for key risk categories by the Global Risk Committee and its functional risk sub-committees. Functional risk sub-committees focusing on specific areas of risk report to the Global Risk Committee. These sub-committees include the:

- Operational Risk Oversight Committee – provides oversight of and approves operational risk management policies, risk tolerance levels, and operational risk governance processes, and includes sub-committees covering Information Security and Cybersecurity, Technology, Fraud, Third-Party Risk, Data Integrity, and Model Governance;
- Compliance Risk Committee – provides oversight of compliance risk management (inclusive of compliance programs for Schwab's regulated entities, Anti-Money Laundering/Sanctions, Conduct, Fiduciary, Conflicts of Interest, and Privacy), policies, and risk tolerance levels providing an aggregate view of compliance risk exposure and employee conduct, including subcommittees covering Fiduciary and Conflicts of Interest Risk;
- Financial Risk Oversight Committee – provides oversight of and approves credit, market, liquidity, and capital risk policies, limits, and exposures and includes the Liquidity and Capital Subcommittee; and
- New Products and Services Risk Oversight Committee – provides oversight of, and approves new products, including the policy, program, and process designed to oversee new products and services risks prior to and post launch.

Senior management has also created an Incentive Compensation Risk Oversight Committee to provide oversight of incentive compensation risks and achieve sound incentive compensation risk management practices; it reports directly to the Compensation Committee of the Board of Directors.

The Company's finance, internal audit, legal, and corporate risk management departments assist management and the various risk committees in evaluating, testing, and monitoring risk management.

In addition, the Disclosure Committee is responsible for monitoring and evaluating the effectiveness of our disclosure controls and procedures and internal control over financial reporting as of the end of each fiscal quarter. The Disclosure Committee reports on this evaluation to the CEO and CFO prior to their certification required by Sections 302 and 906 of the Sarbanes Oxley Act of 2002.

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Operational Risk

Operational risk arises due to potential inadequacies or failures related to internal processes, people, and systems, or from external events or relationships impacting the Company and/or any of its key business partners and vendors. While operational risk is inherent in all business activities, the Company has established a system of internal controls and risk management practices designed to keep operational risk and operational losses within the Company's risk appetite. We have specific policies and procedures to identify and manage operational risk, and perform periodic testing to evaluate the effectiveness of relevant internal controls. Where appropriate, we manage the impact of operational loss and litigation expense through the purchase of insurance. The insurance program is specifically designed to address our key operational risks and to maintain compliance with local laws and regulations.

Schwab's operations are highly dependent on the integrity and resilience of our critical business functions and technology systems. To the extent Schwab experiences business or system interruptions, errors or downtime (which could result from a variety of causes, including natural disasters, terrorist attacks, technological failure, cyber attacks, changes to systems, linkages with third-party systems, extreme weather, and power failures), our business and operations could be negatively impacted. To minimize business interruptions and ensure the capacity to continue operations during an incident regardless of duration, Schwab maintains a backup and recovery infrastructure which includes facilities for backup and communications, a geographically dispersed workforce, and routine testing of business continuity and disaster recovery plans and a well-established incident management program. Please see Part I – Item 1C. Cybersecurity for additional information regarding Information Security risk, including cybersecurity risk management.

Fraud risk arises from attempted or actual theft of financial assets or other property of any client or the Company. Schwab is committed to protecting the Company's and its clients' assets from fraud and complying with all applicable laws and regulations to prevent, detect and report fraudulent activity. Schwab manages fraud risk through policies, procedures and controls. We also take affirmative steps to prevent and detect fraud and report, to appropriate authorities, any known or suspected acts of fraud in accordance with existing laws and requirements.

Schwab also faces operational risk when we employ the services of various third parties, including domestic and international outsourcing of certain technology, processing, servicing, and support functions. We manage the exposure to third-party risk and promote a culture of resiliency through internal policies, procedures and controls, and contractual provisions, control standards, ongoing monitoring of third-party performance, and appropriate testing with third-party service providers.

Model risk is the potential for adverse consequences from decisions based on incorrect or misused model outputs and reports. Model uses at Schwab include, but are not limited to, calculating capital requirements for hypothetical stressful environments, estimating interest and credit risk for loans and other balance sheet assets, identifying and preventing fraud and other financial crimes, and providing guidance in the management of client portfolios. Schwab has established a policy that aligns with regulatory guidance to describe the roles and responsibilities of all key stakeholders in model development, management, and use. Schwab registers models in a centralized database, performs risk assessment of models based on their potential financial, reputational, or regulatory impact to the Company. The model risk rating determines the scope of model governance activities such as independent model validations, model annual reviews, and model performance monitoring.

Compliance Risk

Schwab faces compliance risk which is the potential exposure to legal or regulatory sanctions, fines or penalties, financial loss, or damage to reputation resulting from the failure to comply with laws, regulations, rules, or other regulatory requirements. Among other things, compliance risks relate to the suitability of client investments, conflicts of interest, disclosure obligations and performance expectations for products and services, supervision of employees, and the adequacy of our controls. The Company and its affiliates are subject to extensive regulation by federal, state and foreign regulatory authorities, including SROs.

We manage compliance risk through policies, procedures, and controls reasonably designed to achieve and/or monitor compliance with applicable legal and regulatory requirements. These procedures address issues such as conduct and ethics, sales and trading practices, marketing and communications, extension of credit, client funds and securities, books and records, anti-money laundering, privacy, and employment policies.

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Privacy risk is the risk of unauthorized collection, use, storage, or sharing of personal information, including data incidents and other mismanagement of personal information. We manage privacy risk through policies, procedures, and controls reasonably designed to achieve and/or monitor compliance with these laws and regulations.

Anti-money laundering/sanctions risk is the risk of legal or regulatory sanctions, fines or penalties, financial loss, or damage to reputation resulting from the failure to comply with the Bank Secrecy Act/Anti-Money Laundering (BSA/AML) and Office of Foreign Assets Control (OFAC)/global sanctions (collectively, "AML") laws, regulations, rules, or other regulatory requirements. Schwab manages this risk through daily monitoring, a system of internal controls, education and training for appropriate personnel, and developing risk-based procedures for conducting ongoing customer due diligence and complying with beneficial ownership requirements for legal entity customers.

Conduct risk arises from inappropriate, unethical, or unlawful behavior of the Company, its employees or third parties acting on the Company's behalf that may result in detriment to the Company's clients, financial markets, the Company, and/or the Company's employees. We manage this risk through policies, procedures, a system of internal controls, including personnel monitoring and surveillance. Conduct-related matters are escalated through appropriate channels by the Company's Corporate Responsibility Officer.

Fiduciary risk is the potential for financial or reputational loss through breach of fiduciary duties to a client. Fiduciary activities include, but are not limited to, individual and institutional trust, investment management, custody, and cash and securities processing. We manage this risk by establishing policy and procedures to ensure that obligations to clients are discharged faithfully and in compliance with applicable legal and regulatory requirements. Business units have the primary responsibility for adherence to the policy and procedures applicable to their business. Guidance and control are provided through the creation, approval, and ongoing review of applicable policies by business units and various risk committees.

Incentive Compensation risk is the potential for adverse consequences resulting from compensation plans that do not balance the execution of our strategy with risk and financial rewards, potentially encouraging imprudent risk-taking by employees. We have implemented risk management processes, including a policy, to identify, evaluate, assess, and manage risks associated with incentive compensation plans and the activities of certain employees, defined as Covered Employees, who have the authority to expose the Company to material amounts of risk.

Credit Risk

Credit risk is the potential for loss due to a borrower, counterparty, or issuer failing to perform its contractual obligations. Our exposure to credit risk mainly results from investing activities in our liquidity and investment portfolios, mortgage lending, margin lending and client option and futures activities, pledged asset lending, securities lending activities, and our role as a counterparty in other financial contracts. To manage the risks of such losses, we have established policies and procedures, which include setting and reviewing credit limits, monitoring of credit limits and quality of counterparties, and adjusting margin, PAL, option, and futures requirements for certain securities and instruments.

Liquidity and Investment Portfolios

Schwab has exposure to credit risk associated with its investment portfolios, which include U.S. agency and non-agency mortgage-backed securities, asset-backed securities, corporate debt securities, U.S. agency notes, U.S. Treasury securities, certificates of deposit, U.S. state and municipal securities, commercial paper, and foreign government agency securities.

At December 31, 2023, substantially all securities in the investment portfolios were rated investment grade. U.S. agency mortgage-backed securities do not have explicit credit ratings; however, management considers these to be of the highest credit quality and rating given the guarantee of principal and interest by the U.S. government or U.S. government-sponsored enterprises.

Mortgage Lending Portfolio

The bank loan portfolio includes First Mortgages, HELOCs, PALs (discussed below), and other loans. The credit risk exposure related to loans is actively managed through individual loan and portfolio reviews. Management regularly reviews asset quality, including concentrations, delinquencies, nonaccrual loans, charge-offs, and recoveries. All are factors in the determination of an appropriate allowance for credit losses.

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Our residential loan underwriting guidelines include maximum LTV ratios, cash out limits, and minimum Fair Isaac Corporation (FICO) credit scores. The specific guidelines are dependent on the individual characteristics of a loan (for example, whether the property is a primary or secondary residence, whether the loan is for investment property, whether the loan is for an initial purchase of a home or refinance of an existing home, and whether the loan size is conforming or jumbo).

Schwab does not originate or purchase residential loans that allow for negative amortization and does not originate or purchase subprime loans (generally defined as extensions of credit to borrowers with a FICO score of less than 620 at origination), unless the borrower has compensating credit factors. For more information on credit quality indicators relating to Schwab's bank loans, see Item 8 – Note 6.

Securities and Instrument-Based Lending Portfolios

Collateral arrangements relating to margin loans, PALs, option and futures positions, securities lending agreements, and securities purchased under agreements to resell (resale agreements) include provisions that require additional collateral in the event of market fluctuations. Additionally, for margin loans, PALs, options and futures positions, and securities lending agreements, collateral arrangements require that the fair value of such collateral sufficiently exceeds the credit exposure in order to maintain a fully secured position.

Other Counterparty Exposures

Schwab performs clearing services for all securities transactions in its client accounts. Schwab has exposure to credit risk due to its obligation to settle transactions with clearing corporations, mutual funds, and other financial institutions even if Schwab's clients or a counterparty fail to meet their obligations to the Company.

Market Risk

Market risk is the potential for changes in earnings or the value of financial instruments held by Schwab as a result of fluctuations in interest rates, equity prices, or market conditions. Schwab is exposed to market risk primarily from changes in interest rates within our interest-earning assets relative to changes in the costs of funding sources that finance these assets.

To manage interest rate risk, we have established policies and procedures, which include setting limits on net interest revenue risk and economic value of equity (EVE) risk. To remain within these limits, we manage the maturity, repricing, and cash flow characteristics of the investment portfolios. Management monitors established guidelines to stay within the Company's risk appetite. In 2023, the Company began to utilize interest rate swap derivative instruments to assist with managing interest rate risk, the effects of which are incorporated into the Company's net interest revenue and EVE analyses. For further information on our interest rate risk management strategies utilizing interest rate swaps, see Item 8 – Note 16.

Our measurement of interest rate risk involves assumptions that are inherently uncertain and, as a result, cannot precisely estimate the impact of changes in interest rates on net interest revenue, bank deposit account fees, or EVE. Actual results may differ from simulated results due to balance growth or decline and the timing, magnitude, and frequency of interest rate changes, as well as changes in market conditions and management strategies, including changes in asset and liability mix. Financial instruments are also subject to the risk that valuations will be negatively affected by changes in demand and the underlying market for a financial instrument.

We are indirectly exposed to option, futures, and equity market fluctuations in connection with client option and futures accounts, securities collateralizing margin loans to brokerage customers, and client securities loaned out as part of the brokerage securities lending activities. Equity market valuations may also affect the level of brokerage client trading activity, margin borrowing, and overall client engagement with Schwab. Additionally, we earn mutual fund and ETF service fees and asset management fees based upon daily balances of certain client assets. Fluctuations in these client asset balances caused by changes in equity valuations directly impact the amount of fee revenue we earn.

Our market risk related to financial instruments held for trading is not material.

Net Interest Revenue Simulation

For our net interest revenue sensitivity analysis, we use net interest revenue simulation modeling techniques to evaluate and manage the effect of changing interest rates. The simulations include all balance sheet interest rate-sensitive assets and

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liabilities, and include derivative instruments. Key assumptions include the projection of interest rate scenarios with rate floors, rates and balances of non-maturity client cash held on the balance sheet, prepayment speeds of mortgage-related investments, repricing of financial instruments, and reinvestment of matured or paid-down securities and loans. We use independent third-party models to simulate net interest revenue sensitivity and related analyses. Fixed income analytical vendors provide term structure models, prepayment speed models for mortgage-backed securities and mortgage loans, and cash flow projections based on interest income, contractual maturities, and prepayments. Consistent with our policies related to the management of interest rate risk, the Company's net interest revenue sensitivity analysis primarily involves gradual parallel increases/decreases in interest rates over a twelve-month period, though we also regularly simulate the effects of non-parallel shifts and instantaneous shifts of interest rates on net interest revenue.

Net interest revenue is affected by various factors, such as the distribution and composition of interest-earning assets and interest-bearing liabilities, the spread between yields earned on interest-earning assets and rates paid on interest-bearing liabilities, which may reprice at different times or by different amounts, and the spread between short- and long-term interest rates. Interest-earning assets include investment securities, margin loans, bank loans, and cash and cash equivalents. These assets are sensitive to changes in interest rates and changes in prepayment levels that tend to increase in a declining rate environment and decrease in a rising rate environment. Because we establish the rates paid on certain brokerage client cash balances and bank deposits and the rates charged on certain margin and bank loans, and control the composition of our investment securities, we have some ability to manage our net interest spread, depending on competitive factors and market conditions. When we have liquidity needs that exceed our primary sources of funding, the Company has needed to utilize higher-cost funding sources, which can reduce net interest margin and net interest revenue.

Higher prevailing short-term interest rates generally improve yields on shorter duration interest-earning assets. During periods of rapidly rising interest rates, clients tend to reallocate cash out of sweep products into higher-yielding, off-balance sheet, fixed income securities and money market funds within Schwab's product offerings. This can result in lower interest-earning assets and/or may require replacement funding with higher funding costs, which therefore tend to constrain net interest revenue when interest rates are moving rapidly higher. A decline in short-term interest rates could also negatively impact the yield on the Company's investment and loan portfolios to a greater degree than any offsetting reduction in interest expense from funding sources, compressing net interest margin.

Net interest revenue sensitivity analysis assumes the asset and liability structure of the consolidated balance sheet would not be changed as a result of the simulated changes in interest rates. While this approach is useful to isolate the impact of changes in interest rates on a statically-sized asset and liability structure, it does not capture changes to client cash allocations. We conduct simulations on EVE to capture the impact of client cash allocation changes on our balance sheet. As we actively manage the consolidated balance sheet and interest rate exposure, we have taken and would typically seek to take steps to manage additional interest rate exposure that could result from changes in the interest rate environment.

As part of the Company's ongoing evaluation of its modeling, in the fourth quarter of 2023, the Company updated deposit beta assumptions in a declining market interest rate environment for its net interest revenue simulation model. The following table shows simulated changes to net interest revenue over the next 12 months beginning December 31, 2023 and 2022 of a gradual increase or decrease in market interest rates relative to prevailing market rates at the end of each reporting period:

| December 31, | 2023 ⁽¹⁾ | 2022 |
|------------------------------|---------------------|--------|
| Increase of 200 basis points | 10.8% | 7.3% |
| Increase of 100 basis points | 5.8% | 3.6% |
| Increase of 50 basis points | 3.1% | 1.7% |
| Decrease of 50 basis points | 0.4% | (1.5)% |
| Decrease of 100 basis points | (0.2)% | (3.2)% |
| Decrease of 200 basis points | (4.2)% | (6.7)% |

⁽¹⁾ Reflects the impact of the assumption updates implemented in the fourth quarter of 2023. The prior period has not been recast.

The Company's simulated incremental increases in market interest rates had a larger impact on net interest revenue as of December 31, 2023 compared to December 31, 2022 primarily due to higher margin loan and cash balances, which was partially offset by an increased allocation to FHLB borrowings and other short-term borrowings across the Company's banking subsidiaries. In the absence of the assumption updates, simulated decreases of 50, 100, and 200 basis points as of December 31, 2023 would have reduced net interest revenue by 1.7%, 3.8%, and 8.3%, respectively. Simulated incremental decreases in market interest rates had a lesser impact on net interest revenue as of December 31, 2023 compared to December 31, 2022 due primarily to the change in assumptions for deposit betas, which, along with a lower rate environment, drove greater expense

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savings across non-maturity deposits and an increased allocation to shorter-term liabilities, partially offset by higher concentrations of margin loan and cash balances.

Effective Duration

Effective duration measures price sensitivity relative to a change in prevailing interest rates, taking account of amortizing cash flows and prepayment optionality for mortgage-related securities and loans. Duration is measured in years and commonly interpreted as the average timing of principal and interest cash flows. We seek to manage the Company's asset duration in relation to management's estimate of the Company's liability duration. The Company's liability duration is impacted by the composition of funding sources, and typically decreases in periods of rising market interest rates and increases in periods of declining market interest rates.

The Company's estimated effective duration of consolidated total assets was approximately 2.4 years at December 31, 2023 (inclusive of the impact of derivative instruments) and 2.6 years at December 31, 2022. The estimated effective duration of our AFS investment securities portfolio was approximately 2.5 years (2.2 years inclusive of the impact of derivative instruments) as of December 31, 2023 and 2.4 years as of December 31, 2022. The estimated effective duration for the Company's total AFS and HTM investment securities portfolio was approximately 4.0 years as of both December 31, 2023 and 2022 (3.9 years inclusive of the impact of derivative instruments on AFS securities as of December 31, 2023). AFS and HTM securities comprised approximately 54% and 58% of the Company's consolidated total assets as of December 31, 2023 and 2022, respectively. The estimated effective duration of the remaining balance sheet assets in aggregate was less than one year as of both December 31, 2023 and 2022.

Economic Value of Equity Simulation

Management also uses EVE simulations to measure interest rate risk. EVE sensitivity measures the long-term impact of interest rate changes on the net present value of assets and liabilities, and includes the impact of derivative instruments. While EVE does not have a direct accounting relationship, the measure aims to capture a theoretical value of assets and liabilities under a variety of interest rate environments. EVE is calculated by subjecting the balance sheet to hypothetical instantaneous shifts in the level of interest rates. This analysis is highly dependent upon asset and liability assumptions based on historical behaviors. Key assumptions in our EVE calculation include projection of interest rate scenarios with rate floors, prepayment speeds of mortgage-related investments, term structure models of interest rates, behavior of non-maturity client cash held on the balance sheet, and pricing assumptions. We use both proprietary and independent third-party models to simulate EVE sensitivity and related analyses. We develop and maintain client credits and deposits run-off models internally based on historical experience and prevailing client cash realignment behaviors. We rely on third-party models for term structure modeling, prepayment speed modeling for mortgage-backed securities and mortgage loans, and cash flow projections based on interest income, contractual maturities, and prepayments.

As interest rates rose throughout 2023, EVE sensitivity generally trended higher due to a shortening of liability duration. While the Company's asset duration remained largely stable during the period of rising interest rates, liability duration shortened significantly and is now shorter than asset duration.

Bank Deposit Account Fees Simulation

Consistent with the presentation on the consolidated statement of income, the sensitivity of bank deposit account fee revenue to interest rate changes is assessed separately from the net interest revenue simulation described above. As of December 31, 2023 and 2022, simulated changes in bank deposit account fee revenue from gradual changes in market interest rates relative to prevailing market rates, under the interest rate scenarios described above for net interest revenue, did not have a significant impact on the Company's total net revenues. Our net interest revenue, EVE, and bank deposit account fee revenue simulations reflect the assumption of non-negative investment yields.

Phase-out of LIBOR

Effective June 30, 2023, publication of the London Interbank Offered Rate (LIBOR) ceased. Schwab completed all LIBOR transition work that could be done prior to June 30, 2023, though we have continued to monitor and manage the LIBOR substitution for the portfolio of legacy loans that we have for which scheduled interest rate resets or related interest rate transitions will occur in future periods. Certain of the Company's technology systems and financial models have historically utilized LIBOR. We've transitioned our financial models and systems to alternative reference rates, and we continue to monitor

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our financial models and systems that previously referenced LIBOR. In addition, we have transitioned the Company's IDA agreement and certain intercompany lending agreements that previously were tied to LIBOR to other appropriate reference rates. The Company's investment securities that previously referenced LIBOR have transitioned to applicable alternative benchmark indices. The Company's work to transition from LIBOR is now substantially complete, and we do not expect the phase-out of LIBOR will have a material impact to the Company going forward.

Liquidity Risk

Liquidity risk is the potential that Schwab will be unable to sell assets or meet cash flow obligations when they come due without incurring unacceptable losses.

Due to its role as a source of financial strength, CSC's liquidity needs are primarily driven by the liquidity and capital needs of: CS&Co, TD Ameritrade, Inc., and TDAC, our principal broker-dealer subsidiaries; the capital needs of the banking subsidiaries; principal and interest due on corporate debt, and dividend payments on CSC's preferred and common stock. The liquidity needs of our broker-dealer subsidiaries are primarily driven by client activity including trading and margin lending activities and capital expenditures. The capital needs of the banking subsidiaries are primarily driven by client deposit levels and other borrowings. We have established liquidity policies to support the successful execution of business strategies, while ensuring ongoing and sufficient liquidity to meet operational needs and satisfy applicable regulatory requirements under both normal and stressed conditions. We seek to maintain client confidence in the balance sheet and the safety of client assets by maintaining liquidity and diversity of funding sources to allow the Company to meet its obligations. To this end, we have established limits and contingency funding plans to support liquidity levels during both business as usual and stressed conditions.

We employ a variety of metrics to monitor and manage liquidity. We conduct regular liquidity stress testing to develop a view of liquidity risk exposures and to ensure our ability to maintain sufficient liquidity during market-related or company-specific liquidity stress events. Liquidity sources are also tested periodically and results are reported to the Financial Risk Oversight Committee. A number of early warning indicators are monitored to help identify emerging liquidity stresses in the market or within the organization and are reviewed with management periodically.

Funding Sources

Schwab's primary source of funds is cash generated by client activity which includes bank deposits and cash balances in client brokerage accounts. These funds are used to purchase investment securities and extend loans to clients. Other sources of funds may include cash flows from operations, maturities and sales of investment securities, repayments on loans, securities lending of assets held in client brokerage accounts, FHLB borrowings, issuance of CDs, cash provided by securities issuances by CSC in the capital markets, and other facilities described below.

To meet daily funding needs, we maintain liquidity in the form of overnight cash deposits and short-term investments. For unanticipated liquidity needs, we also maintain a buffer of highly liquid investments, including U.S. Treasury securities.

Our clients' bank deposits and brokerage cash balances primarily originate from our 34.8 million active brokerage accounts. More than 80% of our bank deposits qualified for FDIC insurance as of December 31, 2023. Our clients' allocation of cash held on our balance sheet as bank deposits or payables to brokerage clients is sensitive to interest rate levels, with clients typically increasing their utilization of investment cash solutions such as purchased money market funds and certain fixed income products when those yields are higher than those of cash sweep features.

Schwab's need for borrowings from external debt facilities arises primarily from timing differences between cash flow requirements, including in the event the outflow of client cash from the balance sheet is greater than cash flows from operations and investment securities and bank loans; payments on interest-earning investments; movements of cash to meet regulatory brokerage client cash segregation requirements; and general corporate purposes. We maintain policies and procedures necessary to access funding, and test borrowing procedures on a periodic basis. Rollover risk is the risk that we will not be able to refinance or payoff borrowings as they mature. We manage rollover risk on borrowings, taking into account expected principal paydowns on our investment and loan portfolios along with expected deposit flows.

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The following table describes external debt facilities available at December 31, 2023:

| Description | Borrower | Outstanding | Available | Maturity of Amounts Outstanding | Weighted-Average Interest Rate on Amounts Outstanding |
|--|---------------------------|-------------|--------------------------|---------------------------------|---|
| FHLB secured credit facilities | Banking subsidiaries | \$ 26,400 | \$ 63,102 ⁽¹⁾ | January 2024 - November 2024 | 5.34% |
| Federal Reserve discount window | Banking subsidiaries | — | 6,248 ⁽¹⁾ | N/A | — |
| Federal Reserve Bank Term Funding Program | Banking subsidiaries | — | 39,170 ⁽¹⁾ | N/A | — |
| Repurchase agreements | Banking subsidiaries, CSC | 4,903 | — ⁽²⁾ | January 2024 - July 2024 | 5.53% |
| Uncommitted, unsecured lines of credit with various external banks | CSC, CS&Co | — | 1,767 | N/A | — |
| Unsecured commercial paper | CSC | — | 5,000 | N/A | — |
| Secured uncommitted lines of credit with various external banks | CS&Co | 950 | — ⁽³⁾ | January 2024 - February 2024 | 5.70% |
| Secured uncommitted lines of credit with various external banks | TDAC | 700 | — ⁽³⁾ | January 2024 - February 2024 | 5.72% |

⁽¹⁾ Amounts shown as available from the FHLB and Federal Reserve facilities represent remaining capacity based on assets pledged as of December 31, 2023. Incremental borrowing capacity may be made available by pledging additional assets, subject to applicable facility terms. See below and Item 8 – Note 12 for additional information.

⁽²⁾ Secured borrowing capacity is made available based on the banking subsidiaries' or CSC's ability to provide collateral deemed acceptable by each respective counterparty. See Item 8 – Note 17 for additional information.

⁽³⁾ Secured borrowing capacity is made available based on CS&Co's or TDAC's ability to provide acceptable collateral to the lenders as determined by the credit agreements.

N/A Not applicable.

Available borrowing capacity from the FHLB and Federal Reserve facilities maintained by our banking subsidiaries is dependent on the value of assets pledged and the terms of the borrowing arrangements. As of December 31, 2023, the Company had additional investment securities with a par value of approximately \$142 billion or a fair value of approximately \$131 billion available to be pledged to obtain additional capacity. These securities could be used to provide additional borrowing capacity of up to \$142 billion as of December 31, 2023, dependent on the facility utilized. Additional details regarding availability and use of these facilities is described below.

Amounts available under secured credit facilities with the FHLB are dependent on the value of our First Mortgages, HELOCs, and the value of certain of our investment securities that are pledged as collateral. These credit facilities are also available as backup financing in the event the outflow of client cash from the banking subsidiaries' respective balance sheets is greater than maturities and paydowns on investment securities and bank loans. CSC's banking subsidiaries must each maintain positive tangible capital, as defined by the Federal Housing Finance Agency, in order to place new draws upon these credit facilities, and the Company manages capital with consideration of minimum tangible capital ratios at our banking subsidiaries. Tangible capital pursuant to the requirements of the FHLB borrowing facilities for our banking subsidiaries is common equity less goodwill and intangible assets.

Our banking subsidiaries also have access to short-term secured funding through the Federal Reserve discount window. Amounts available under the Federal Reserve discount window are dependent on the fair value of certain investment securities that are pledged as collateral. Our banking subsidiaries may also engage with external financial institutions in repurchase agreements collateralized by investment securities as another source of short-term liquidity. In addition, our banking subsidiaries are counterparties to the standing repo facility with the Federal Reserve Bank of New York; other than de minimis tests performed to satisfy the Federal Reserve Bank of New York's testing requirements, this facility was not used during 2023 and there were no amounts outstanding at December 31, 2023. Beginning in 2023, CSC maintains a standing bilateral repurchase agreement with an external bank. Other than de minimis tests, this facility was not used during 2023 and there were no amounts outstanding under this facility at December 31, 2023.

On March 12, 2023, the Federal Reserve Board announced the creation of a new Bank Term Funding Program, offering loans through March 11, 2024 of up to one year in length to eligible financial institutions with U.S. Treasury securities, agency debt, mortgage-backed securities, and other qualifying assets pledged as collateral. Borrowing capacity available under this program is dependent upon the par value of the investment securities that are pledged as collateral. The Company is eligible to obtain advances under this program. This facility was not used during 2023.

CSC's ratings for Commercial Paper Notes were P1 by Moody's Investor Service (Moody's), A2 by Standard & Poor's Rating Group (Standard & Poor's), and F1 by Fitch Ratings, Ltd (Fitch) at December 31, 2023. During the second quarter of 2023,

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Standard & Poor’s downgraded its rating of CSC’s Commercial Paper Notes from A1 to A2, and Moody’s changed its outlook from positive to stable.

CSC also has a universal automatic shelf registration statement on file with the SEC, which enables it to issue debt, equity, and other securities.

CS&Co maintains uncommitted, unsecured bank credit lines with a group of banks as a source of short-term liquidity, which can also be accessed by CSC. CS&Co also maintains secured, uncommitted lines of credit, under which CS&Co may borrow on a short-term basis and pledge either client margin securities or firm securities as collateral, based on the terms of the agreements. TDAC maintains secured uncommitted lines of credit, under which TDAC borrows on either a demand or short-term basis and pledges client margin securities as collateral.

In the fourth quarter of 2022 and in 2023, CSB issued brokered CDs as a supplemental funding source. The following table provides information about brokered CDs issued by CSB and outstanding as of December 31, 2023:

| | Amount Outstanding | Maturity | Weighted-Average Interest Rate |
|--------------|--------------------|---------------------------|--------------------------------|
| Brokered CDs | \$ 48,297 | January 2024 - April 2025 | 5.15% |

Cash Flow Activity

As a result of rapidly increasing short-term interest rates beginning in 2022, the Company saw an increase in the pace at which clients moved certain cash balances out of our sweep features and into higher-yielding alternatives at Schwab. As a result of these outflows, our banking subsidiaries have supplemented excess cash on hand and cash generated by maturities and paydowns on our investment securities portfolios with fixed- and floating-rate FHLB advances, repurchase agreements, and issuances of brokered CDs. The average pace of client cash allocations out of sweep products into higher-yielding investment solutions decreased significantly beginning in the second quarter of 2023, and, apart from an increase in August following the Federal Reserve’s July rate increase, continued to decline during the second half of 2023. See also Results of Operations – Net Interest Revenue.

In the fourth quarter of 2023, the Company’s FHLB borrowings and total other short-term borrowings decreased by \$6.4 billion as a result of repayments during the period. Bank deposits increased during the fourth quarter of 2023 by \$5.5 billion, resulting from an increase of \$2.8 billion in deposits swept from brokerage accounts due to the slowed pace of client cash realignment decisions and seasonal cash inflows near year-end, as well as an increase of \$2.9 billion in brokered CDs.

Cash and cash equivalents increased \$3.1 billion from year-end 2022 to \$43.3 billion at December 31, 2023; cash and cash equivalents, including amounts restricted, increased \$15.8 billion to \$74.5 billion as of year-end 2023. This increase was driven by net cash provided by investing and operating activities, partially offset by net cash used for financing activities. Bank deposits decreased \$76.8 billion in 2023, resulting primarily from a decrease of \$113.5 billion in deposits swept from brokerage accounts due to client cash allocation decisions, partially offset by a net increase in brokered CDs of \$42.3 billion. Offsetting the decrease in bank deposits, investing cash flows from our AFS and HTM securities totaled \$58.9 billion in 2023, cash flows from operating activities totaled \$19.6 billion, and the Company increased FHLB borrowings and other short-term borrowings by a total of \$15.9 billion in 2023.

In 2022, cash and cash equivalents decreased \$22.8 billion to end the year at \$40.2 billion. Cash and cash equivalents, including amounts restricted, decreased \$34.6 billion during 2022 to \$58.7 billion at December 31, 2022. This decrease was driven primarily by net cash used for financing activities, partially offset by net cash provided by investing activities. Bank deposits decreased \$77.1 billion in 2022, primarily due to a decrease of \$78.5 billion in deposits swept from brokerage accounts due to client cash allocation decisions, partially offset by the issuance of \$6.0 billion of brokered CDs. In 2022, FHLB borrowings and other short-term borrowings increased \$12.2 billion, and investing cash flows from AFS and HTM securities were \$39.4 billion.

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Liquidity Coverage Ratio

Schwab is subject to the full LCR rule, which requires the Company to hold HQLA in an amount equal to at least 100% of the Company's projected net cash outflows over a prospective 30-calendar-day period of acute liquidity stress, calculated on each business day. See Part I – Item 1 – Regulation for additional information. The Company was in compliance with the LCR rule at December 31, 2023, and the table below presents information about our average daily LCR:

| | Average for the Three Months Ended | |
|---------------------|------------------------------------|--------------------|
| | December 31, 2023 | September 30, 2023 |
| Total eligible HQLA | \$ 58,056 | \$ 60,781 |
| Net cash outflows | 44,793 | 51,351 |
| LCR | 130% | 119% |

To support growth in margin loan balances at our broker-dealer subsidiaries while meeting our LCR requirements, the Company may issue commercial paper or draw on secured lines of credit, in addition to capital markets issuances.

Net Stable Funding Ratio

Schwab is subject to disclosure requirements under the NSFR rule, which requires the semi-annual public disclosure of its NSFR levels beginning in the second quarter of 2023. The NSFR rule stipulates that the Company's available stable funding (ASF) must be at least 100% of the Company's required stable funding (RSF). ASF is calculated by assessing the stability of the Company's funding sources and RSF is calculated by evaluating the characteristics of the Company's assets, derivatives, and off-balance-sheet exposures. The Company was in compliance with the NSFR rule at December 31, 2023, and the table below presents information about our average NSFR:

| | Average for the Three Months Ended | |
|------|------------------------------------|--------------------|
| | December 31, 2023 | September 30, 2023 |
| ASF | \$ 197,756 | \$ 202,775 |
| RSF | 157,560 | 161,270 |
| NSFR | 126% | 126% |

Long-Term Borrowings

The Company's long-term debt is primarily comprised of Senior Notes and totaled \$26.1 billion and \$20.8 billion at December 31, 2023 and 2022, respectively.

The following table provides information about our Senior Notes outstanding at December 31, 2023:

| | Par Outstanding | Maturity | Weighted-Average Interest Rate | Moody's | Standard & Poor's | Fitch |
|--------------------------|-----------------|-------------|-----------------------------------|---------|----------------------|-------|
| CSC Senior Notes | \$ 25,862 | 2024 - 2034 | 3.64% | A2 | A- | A |
| TDA Holding Senior Notes | \$ 213 | 2024 - 2029 | 3.47% | A2 | A- | — |

During the second quarter of 2023, Standard and Poor's downgraded CSC's and TDA Holding's long-term issuer credit and senior unsecured debt ratings from A to A- and affirmed its outlook remained stable. Moody's also affirmed its rating of A2 for CSC and TDA Holding and changed its outlook from positive to stable.

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New Debt Issuances

The below debt issuances in 2023, 2022, and 2021 were senior unsecured obligations. Additional details are as follows:

| Issuance Date | Issuance Amount | Maturity Date | Interest Rate | Interest Payable |
|-------------------|-----------------|---------------|---------------|------------------------------|
| March 18, 2021 | \$ 1,250 | 3/18/2024 | SOFR + 0.500% | Quarterly ⁽¹⁾ |
| March 18, 2021 | \$ 1,500 | 3/18/2024 | 0.750% | Semi-annually |
| March 18, 2021 | \$ 1,250 | 3/20/2028 | 2.000% | Semi-annually |
| May 13, 2021 | \$ 500 | 5/13/2026 | SOFR + 0.520% | Quarterly |
| May 13, 2021 | \$ 1,000 | 5/13/2026 | 1.150% | Semi-annually |
| May 13, 2021 | \$ 750 | 5/13/2031 | 2.300% | Semi-annually |
| August 26, 2021 | \$ 850 | 12/1/2031 | 1.950% | Semi-annually |
| March 3, 2022 | \$ 500 | 3/3/2027 | SOFR + 1.050% | Quarterly |
| March 3, 2022 | \$ 1,500 | 3/3/2027 | 2.450% | Semi-annually |
| March 3, 2022 | \$ 1,000 | 3/3/2032 | 2.900% | Semi-annually |
| May 19, 2023 | \$ 1,200 | 5/19/2029 | 5.643% | Semi-annually ⁽²⁾ |
| May 19, 2023 | \$ 1,300 | 5/19/2034 | 5.853% | Semi-annually ⁽²⁾ |
| August 24, 2023 | \$ 1,350 | 8/24/2034 | 6.136% | Semi-annually ⁽²⁾ |
| August 24, 2023 | \$ 1,000 | 8/24/2026 | 5.875% | Semi-annually |
| November 17, 2023 | \$ 1,300 | 11/17/2029 | 6.196% | Semi-annually ⁽²⁾ |

⁽¹⁾ On February 18, 2024, the Company redeemed all of these outstanding floating-rate Senior Notes.

⁽²⁾ Interest rates presented are those in effect at December 31, 2023. For additional information regarding future interest rates on fixed-to-floating rate Senior Notes, see Item 8 – Note 12.

During 2021, we completed a debt exchange offer related to certain senior notes issued by TDA Holding for an equivalent amount of senior notes issued by CSC. For further discussion of the exchange, see Item 8 – Note 12.

Equity Issuances and Redemptions

CSC's preferred stock issued and net proceeds for 2023, 2022, and 2021 are shown below:

| | Date Issued and Sold | Net Proceeds |
|----------|----------------------|--------------|
| Series I | March 18, 2021 | \$ 2,222 |
| Series J | March 30, 2021 | \$ 584 |
| Series K | March 4, 2022 | \$ 740 |

On June 1, 2021, the Company redeemed all of the outstanding shares of its 6.00% Non-Cumulative Perpetual Preferred Stock, Series C, and the corresponding depositary shares. The depositary shares were redeemed at a redemption price of \$25 per depositary share for a total of \$600 million. The redemption was funded with the net proceeds from the Series J preferred stock offering. On November 1, 2022, the Company redeemed all of the outstanding shares of its Fixed-to-Floating Rate Non-Cumulative Perpetual Preferred Stock, Series A at a redemption price of \$1,000 per share for a total of \$400 million. On December 1, 2022, the Company redeemed all of the Fixed-to-Floating Rate Non-Cumulative Perpetual Preferred Stock, Series E, and the corresponding depositary shares. The depositary shares were redeemed at a redemption price of \$1,000 per depositary share for a total of \$600 million.

For further discussion, see Item 8 – Note 11 for the Company's bank deposits, Item 8 – Note 12 for the Company's outstanding debt and borrowing facilities, and Item 8 – Note 19 for equity outstanding balances and activity.

Contractual Obligations

Schwab's principal contractual obligations as of December 31, 2023 include payments on brokered CDs; payments on FHLB borrowings, other short-term borrowings, and long-term debt; lease payments including legally-binding minimum lease payments for leases signed but not yet commenced; credit-related financial instruments, representing our banking subsidiaries' commitments to extend credit to banking clients, purchase mortgage loans, and fund CRA investments; and purchase obligations for services such as advertising and marketing, telecommunications, hardware- and software-related agreements, and professional services. For information on our contractual obligations for brokered CDs, FHLB borrowings, other short-term borrowings, long-term debt, leases, and credit-related financial instruments, see Item 8 – Notes 11, 12, 13, and 14. As of

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December 31, 2023, the Company had total short-term purchase obligations of \$537 million and total long-term purchase obligations of \$439 million.

Schwab also enters into guarantees and other similar arrangements in the ordinary course of business. For information on these arrangements, see Item 8 – Notes 5, 6, 10, 12, 14, and 17. Pursuant to the 2023 IDA agreement, certain brokerage client deposits are required to be swept off-balance sheet to the TD Depository Institutions. See Item 8 – Note 14 for additional information on the 2023 IDA agreement.

CAPITAL MANAGEMENT

Schwab seeks to manage capital to a level and composition sufficient to support execution of our business strategy, inclusive of balance sheet growth over time, management of the 2023 IDA agreement, financial support to our subsidiaries, sustained access to the capital markets, and regulatory capital requirements. Schwab also seeks to return excess capital to stockholders. We may return excess capital through such activities as dividends, repurchases of common shares, preferred stock redemptions, and repurchases of our preferred stock represented by depository shares. Schwab's primary sources of capital are funds generated by the operations of subsidiaries and securities issuances by CSC in the capital markets.

To ensure that Schwab has sufficient capital to absorb unanticipated losses or declines in asset values, we have adopted a policy to remain well capitalized even in stressed scenarios. Internal guidelines are set, for both CSC and its regulated subsidiaries, to ensure capital levels are in line with our strategy and regulatory requirements. Capital forecasts are reviewed monthly at Asset-Liability Management and Pricing Committee and Financial Risk Oversight Committee meetings and regularly at meetings of the Board of Directors. A number of early warning indicators are monitored to help identify potential developments that could negatively impact capital. In addition, we monitor the subsidiaries' capital levels and requirements. Subject to regulatory capital requirements and any required approvals, any excess capital held by subsidiaries is transferred to CSC in the form of dividends and returns of capital. At the banking subsidiaries, dividends and returns of capital are managed with consideration of minimum tangible common equity and regulatory capital requirements. When subsidiaries have need of additional capital, funds are provided by CSC as equity investments and also as subordinated loans. The details and method used for each cash infusion are based on an analysis of the particular entity's needs and financing alternatives. The amounts and structure of infusions take into consideration maintenance of regulatory capital requirements, debt/equity ratios, and equity double leverage ratios.

Schwab conducts regular capital stress testing to assess the potential financial impacts of various adverse macroeconomic and company-specific events to which the Company could be subjected. The objective of the capital stress testing is (1) to explore various potential outcomes – including rare and extreme events and (2) to assess impacts of potential stressful outcomes on both capital and liquidity (see also Risk Management – Liquidity Risk for discussion of liquidity stress testing). Additionally, we have a comprehensive Capital Contingency Plan to provide action plans for certain low probability/high impact capital events that the Company might face. The Capital Contingency Plan is issued under the authority of the Financial Risk Oversight Committee and provides guidelines for sustained capital events. It does not specifically address every contingency, but is designed to provide a framework for responding to any capital stress. The results of the stress testing indicate there are two scenarios which could stress the Company's capital: (1) inflows of balance sheet cash during a period of very low interest rates and (2) outflows of balance sheet cash when other sources of financing are not available and the Company is required to sell assets to fund the flows at a loss. The Capital Contingency Plan is reviewed annually and updated as appropriate.

For additional information, see Business – Regulation in Part I – Item 1.

Regulatory Capital Requirements

CSC is subject to capital requirements set by the Federal Reserve and is required to serve as a source of strength for our banking subsidiaries and to provide financial assistance if our banking subsidiaries experience financial distress. Schwab is required to maintain a Tier 1 Leverage Ratio for CSC of at least 4%, and has maintained a long-term operating objective for the consolidated Tier 1 Leverage Ratio of 6.50%-6.75%. Due to the relatively low credit risk of our balance sheet assets and risk-based capital ratios at CSC and CSB that are in excess of regulatory requirements, the Tier 1 Leverage Ratio is the most restrictive capital constraint on CSC's asset growth.

Our banking subsidiaries are subject to capital requirements set by their regulators that are substantially similar to those imposed on CSC by the Federal Reserve. Our banking subsidiaries' failure to remain well capitalized could result in certain mandatory and possibly additional discretionary actions by the regulators that could have a direct material effect on the banks. Schwab's principal banking subsidiary, CSB, is required to maintain a Tier 1 Leverage Ratio of at least 5% to be well

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capitalized, but has sought to maintain a ratio of at least 6.25%. Based on its regulatory capital ratios at December 31, 2023, CSB is considered well capitalized.

In July 2023, the Federal Reserve issued a notice of proposed changes to the regulatory capital rules that would require us to include AOCI in regulatory capital, phased in over a three-year transition period beginning July 1, 2025 (see Current Regulatory and Other Developments). In anticipation of the rules being adopted, the Company's capital management for consolidated CSC, CSB, and our other banking subsidiaries now incorporates measures that are inclusive of AOCI. See below and Non-GAAP Financial Measures for additional information.

Our banking subsidiaries are required to provide notice to, and may be required to obtain approval from, the Federal Reserve and the banking subsidiaries' state regulators in order to declare and pay dividends to CSC. In future periods, we may be required to obtain approval from the Federal Reserve for our banking subsidiaries to declare and pay dividends in excess of the amount of recent net income and retained earnings.

As broker-dealers, CS&Co, TDAC, and TD Ameritrade, Inc., are subject to regulatory requirements of the Uniform Net Capital Rule, which is intended to ensure the general financial soundness and liquidity of broker-dealers. These regulations prohibit the broker-dealer subsidiaries from paying cash dividends, making unsecured advances and loans to CSC and employees, and repaying subordinated borrowings from CSC if such payment would result in a net capital amount below prescribed thresholds. At December 31, 2023, CS&Co, TDAC, and TD Ameritrade, Inc. were in compliance with their respective net capital requirements.

In addition to the capital requirements above, Schwab's subsidiaries are subject to other regulatory requirements intended to ensure financial soundness and liquidity. See Item 8 – Notes 19 and 23 for additional information on the components of stockholders' equity and information on the capital requirements of significant subsidiaries and CSC consolidated.

The following table details the capital ratios for CSC consolidated and CSB:

| December 31, | 2023 | | 2022 | |
|---|------------------|------------------|------------------|------------------|
| | CSC | CSB | CSC | CSB |
| Total stockholders' equity | \$ 40,958 | \$ 16,079 | \$ 36,608 | \$ 7,664 |
| Less: | | | | |
| Preferred stock | 9,191 | — | 9,706 | — |
| Common Equity Tier 1 Capital before regulatory adjustments | \$ 31,767 | \$ 16,079 | \$ 26,902 | \$ 7,664 |
| Less: | | | | |
| Goodwill, net of associated deferred tax liabilities | \$ 11,782 | \$ 13 | \$ 11,816 | \$ 13 |
| Other intangible assets, net of associated deferred tax liabilities | 6,664 | — | 7,079 | — |
| Deferred tax assets, net of valuation allowances and deferred tax liabilities | 41 | 35 | 37 | 35 |
| AOCI adjustment ⁽¹⁾ | (18,131) | (15,746) | (22,620) | (19,680) |
| Common Equity Tier 1 Capital | \$ 31,411 | \$ 31,777 | \$ 30,590 | \$ 27,296 |
| Tier 1 Capital | \$ 40,602 | \$ 31,777 | \$ 40,296 | \$ 27,296 |
| Total Capital | 40,645 | 31,816 | 40,376 | 27,370 |
| Risk-Weighted Assets | 128,230 | 83,809 | 139,657 | 99,631 |
| Average Assets with regulatory adjustments | 476,069 | 315,851 | 562,803 | 372,802 |
| Total Leverage Exposure | 479,302 | 318,007 | 566,809 | 375,846 |
| Common Equity Tier 1 Capital/Risk-Weighted Assets | 24.5% | 37.9% | 21.9% | 27.4% |
| Tier 1 Capital/Risk-Weighted Assets | 31.7% | 37.9% | 28.9% | 27.4% |
| Total Capital/Risk-Weighted Assets | 31.7% | 38.0% | 28.9% | 27.5% |
| Tier 1 Leverage Ratio | 8.5% | 10.1% | 7.2% | 7.3% |
| Supplementary Leverage Ratio | 8.5% | 10.0% | 7.1% | 7.3% |

⁽¹⁾ Changes in market interest rates can result in unrealized gains or losses on AFS securities, which are included in AOCI. As a Category III banking organization, CSC has elected to exclude AOCI from regulatory capital.

The Company's consolidated Tier 1 Leverage Ratio increased to 8.5% at December 31, 2023 from 7.2% at year-end 2022. This increase was due primarily to a decrease in the Company's total assets and 2023 net income. Total balance sheet assets decreased \$58.6 billion, or 11%, during 2023 primarily driven by a decrease of \$89.4 billion, or 19%, in total bank deposits and payables to brokerage clients due to client cash allocation decisions resulting from the rising interest rate environment. CSB's

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Tier 1 Leverage Ratio also increased from year-end 2022, ending 2023 at 10.1% primarily as a result of lower total assets and capital contributions from CSC as well as 2023 net income.

In light of the Federal Reserve's 2023 regulatory capital rule proposal, which among other things, would require the Company to include AOCI in regulatory capital, the Company has developed an adjusted Tier 1 Leverage Ratio, which is a non-GAAP financial measure that includes AOCI in the ratio. The primary component of AOCI for Schwab is unrealized gains and losses on our AFS investment securities portfolio and on securities transferred from AFS to the HTM category. As of December 31, 2023, our adjusted Tier 1 Leverage Ratio, which includes AOCI in the ratio, was 4.9% for CSC consolidated and 5.4% for CSB (see Non-GAAP Financial Measures for further details and a reconciliation of such measures to GAAP reported results). The Company is continuing to retain and accrete capital organically well ahead of the Federal Reserve's proposed regulatory capital rules' transition period.

During 2022, the Company transferred investment securities from the AFS category to the HTM category, with aggregate fair values of \$188.6 billion and net unrealized losses at the time of transfer of \$18.2 billion. The transfer of these securities to the HTM category reduces the Company's exposure to fluctuations in AOCI that can result from unrealized gains and losses on AFS securities due to changes in market interest rates. The unrealized loss at the time of transfer is amortized over the remaining life of the security, offsetting the amortization of the security's premium or discount, and resulting in no impact to net income.

IDA Agreement

Certain brokerage client deposits are swept off-balance sheet to the TD Depository Institutions pursuant to the 2023 IDA agreement. During 2023, Schwab did not move IDA balances to its balance sheet, and during 2022, Schwab moved net amounts of \$13.7 billion of IDA balances to its balance sheet. The Company's overall capital management strategy includes supporting migration of IDA balances in future periods as available pursuant to the terms of the 2023 IDA agreement. The Company's ability to migrate these balances to its balance sheet is dependent upon multiple factors including having sufficient capital levels to sustain these incremental deposits. See Item 8 – Note 14 for further information on the 2023 IDA agreement.

Dividends

Since the initial dividend in 1989, and as of December 31, 2023, CSC has paid 139 consecutive quarterly dividends and has increased the quarterly dividend rate 28 times, resulting in a 20% compounded annual growth rate, excluding the special cash dividend of \$1.00 per common share in 2007. While the payment and amount of dividends are at the discretion of the Board of Directors, subject to certain regulatory and other restrictions, CSC currently targets its common and nonvoting common stock cash dividend at approximately 20% to 30% of net income.

The Board of Directors of the Company declared a quarterly cash dividend increase per common share during 2023 as shown below:

| Date of Declaration | Quarterly Cash Increase Per Common Share | % Increase | New Quarterly Dividend Per Common Share |
|---------------------|--|------------|---|
| January 26, 2023 | \$.03 | 14% | \$.25 |

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The following table details CSC's cash dividends paid and per share amounts:

| Year Ended December 31, | 2023 | | 2022 | |
|-----------------------------------|-----------|------------------|-----------|------------------|
| | Cash Paid | Per Share Amount | Cash Paid | Per Share Amount |
| Common and Nonvoting Common Stock | \$ 1,838 | \$ 1.00 | \$ 1,591 | \$.84 |
| Preferred Stock: | | | | |
| Series A ⁽¹⁾ | N/A | N/A | 33 | 82.73 |
| Series D ⁽²⁾ | 45 | 59.52 | 45 | 59.52 |
| Series E ⁽³⁾ | N/A | N/A | 37 | 6,161.42 |
| Series F ⁽⁴⁾ | 24 | 5,000.00 | 25 | 5,000.00 |
| Series G ⁽²⁾ | 132 | 5,375.00 | 134 | 5,375.00 |
| Series H ⁽²⁾ | 90 | 4,000.00 | 100 | 4,000.00 |
| Series I ⁽²⁾ | 83 | 4,000.00 | 90 | 4,000.00 |
| Series J ⁽²⁾ | 27 | 44.52 | 27 | 44.52 |
| Series K ⁽⁵⁾ | 37 | 5,000.00 | 28 | 3,708.33 |

⁽¹⁾ Series A was redeemed on November 1, 2022. Prior to redemption, dividends were paid semi-annually until February 1, 2022 and quarterly thereafter. The final dividend was paid on November 1, 2022.

⁽²⁾ Dividends are paid quarterly.

⁽³⁾ Series E was redeemed on December 1, 2022. Prior to redemption, dividends were paid semi-annually until March 1, 2022 and quarterly thereafter. The final dividend was paid on December 1, 2022.

⁽⁴⁾ Dividends are paid semi-annually until December 1, 2027 and quarterly thereafter.

⁽⁵⁾ Series K was issued on March 4, 2022. Dividends are paid quarterly, and the first dividend was paid on June 1, 2022.

N/A Not applicable.

In addition, on January 24, 2024, the Board of Directors of the Company declared a dividend of \$.25 per common share.

Share Repurchases

On July 27, 2022, CSC publicly announced that its Board of Directors approved a new share repurchase authorization to repurchase up to \$15.0 billion of common stock, replacing the previous and now terminated share repurchase authorization of up to \$4.0 billion of common stock. The new share repurchase authorization does not have an expiration date. On August 1, 2022, CSC purchased, directly from an affiliate of TD Bank, 15 million shares of nonvoting common stock for a total of \$1.0 billion, or approximately \$66.53 per share. The shares of nonvoting common stock automatically converted into common stock and were purchased under CSC's new share repurchase authorization. The purchase price paid by CSC was equal to the lowest price per share that the affiliate of TD Bank received in a contemporaneous share sale facilitated by a third-party market maker, which resulted in a purchase price lower than the closing price on August 1, 2022. CSC repurchased an additional 32 million shares of its common stock under the new authorization for \$2.4 billion during the year ended December 31, 2022. CSC repurchased 37 million shares of its common stock under the new authorization for \$2.8 billion during 2023; we did not initiate repurchases after the first quarter of 2023. As of December 31, 2023, approximately \$8.7 billion remained on the new authorization. There were no repurchases of CSC's common stock under the terminated authorization during 2022.

The Company repurchased 11,620 depositary shares representing interests in Series F preferred stock for \$11 million, 42,036 depositary shares representing interests in Series G preferred stock for \$42 million, 273,251 depositary shares representing interests in Series H preferred stock for \$235 million, and 194,567 depositary shares representing interests in Series I preferred stock for \$179 million on the open market during 2023; we did not initiate repurchases after the first quarter of 2023. The repurchase prices are inclusive of \$3 million of dividends accrued by the stockholders as of the repurchase date.

Beginning in 2023, share repurchases, net of issuances, are subject to a nondeductible 1% excise tax which was recognized as a direct and incremental cost associated with these transactions. For repurchases of common stock, the tax is recorded as part of the cost basis of the treasury stock repurchased, resulting in no impact to the consolidated statement of income. For repurchases of preferred stock, the tax impact is included within preferred stock dividends and other on the consolidated statement of income.

FOREIGN EXPOSURE

At December 31, 2023, Schwab had exposure to non-sovereign financial and non-financial institutions in foreign countries, as well as agencies of foreign governments. At December 31, 2023, the fair value of these holdings totaled \$12.8 billion, with the top three exposures being to issuers and counterparties domiciled in the United Kingdom at \$5.0 billion, France at \$3.2 billion,

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and Canada at \$1.5 billion. At December 31, 2022, the fair value of these holdings totaled \$16.4 billion, with the top three exposures being to issuers and counterparties domiciled in France at \$5.1 billion, the United Kingdom at \$4.8 billion, and Canada at \$1.7 billion. In addition, Schwab had outstanding margin loans to foreign residents of \$2.5 billion at both December 31, 2023 and 2022.

FAIR VALUE OF FINANCIAL INSTRUMENTS

Schwab uses the market approach to determine the fair value of certain financial assets and liabilities recorded at fair value, and to determine fair value disclosures. See Item 8 – Notes 2 and 18 for more information on our assets and liabilities recorded at fair value.

CRITICAL ACCOUNTING ESTIMATES

The consolidated financial statements of Schwab have been prepared in accordance with GAAP. Item 8 – Note 2 contains more information on our significant accounting policies made in applying these accounting principles.

While the majority of the revenues, expenses, assets, and liabilities are not based on estimates, there are certain accounting principles that require management to make estimates regarding matters that are uncertain and susceptible to change where such change may result in a material adverse impact on Schwab's financial position and financial results. These critical accounting estimates are described below. Management regularly reviews the estimates and assumptions used in the preparation of the financial statements for reasonableness and adequacy.

Management has discussed the development and selection of these critical accounting estimates with the Audit Committee of the Board of Directors. Additionally, management has reviewed with the Audit Committee the Company's significant estimates discussed in this Management's Discussion and Analysis of Financial Condition and Results of Operations.

Income Taxes

Schwab estimates income tax expense based on amounts expected to be owed to the various tax jurisdictions in which we operate, including federal, state and local domestic jurisdictions, and immaterial amounts owed to several foreign jurisdictions. The estimated income tax expense is reported in the consolidated statements of income in taxes on income. Accrued taxes are reported in other assets or accrued expenses and other liabilities on the consolidated balance sheets and represent the net estimated amount due to or to be received from taxing jurisdictions either currently or deferred to future periods. Deferred taxes arise from differences between assets and liabilities measured for financial reporting purposes versus income tax reporting purposes. Deferred tax assets are recognized if, in management's judgment, their realizability is determined to be more likely than not. Uncertain tax positions that meet the more likely than not recognition threshold are measured to determine the amount of benefit to recognize. An uncertain tax position is measured at the largest amount of benefit management believes is more likely than not to be realized upon settlement. In estimating accrued taxes, we assess the relative merits and risks of the appropriate tax treatment considering statutory, judicial and regulatory guidance in the context of the tax position. Because of the complexity of tax laws and regulations, interpretation can be difficult and subject to legal judgment given specific facts and circumstances.

Changes in the estimate of accrued taxes occur periodically due to changes in tax rates, interpretations of tax laws, the status of examinations being conducted by various taxing authorities, and newly enacted statutory, judicial, and regulatory guidance that impacts the relative merits and risks of tax positions. These changes, when they occur, affect accrued taxes and can be significant to the operating results of the Company. See Item 8 – Note 22 for more information on the Company's income taxes.

Legal and Regulatory Reserves

Reserves for legal and regulatory claims and proceedings reflect an estimate of probable losses for each matter, after considering, among other factors, the progress of the case, prior experience and the experience of others in similar cases, available defenses, and the opinions and views of legal counsel. In many cases, including most class action lawsuits, it is not possible to determine whether a loss will be incurred, or to estimate the range of that loss, until the matter is close to resolution, in which case no accrual is made until that time. Reserves are adjusted as more information becomes available. Significant judgment is required in making these estimates, and the actual cost of resolving a matter may ultimately differ materially from the amount reserved. See Item 8 – Note 14 for more information on the Company's contingencies related to legal and regulatory reserves.

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NON-GAAP FINANCIAL MEASURES

In addition to disclosing financial results in accordance with generally accepted accounting principles in the U.S. (GAAP), Management's Discussion and Analysis of Financial Condition and Results of Operations contain references to the non-GAAP financial measures described below. We believe these non-GAAP financial measures provide useful supplemental information about the financial performance of the Company, and facilitate meaningful comparison of Schwab's results in the current period to both historic and future results. These non-GAAP measures should not be considered a substitute for, or superior to, financial measures calculated in accordance with GAAP, and may not be comparable to non-GAAP financial measures presented by other companies.

Schwab's use of non-GAAP measures is reflective of certain adjustments made to GAAP financial measures as described below. Beginning in the third quarter of 2023, these adjustments also include restructuring costs, which the Company began incurring in connection with its previously announced plans to streamline its operations to prepare for post-integration of TD Ameritrade. See Item 8 – Note 15 for additional information.

| Non-GAAP Adjustment or Measure | Definition | Usefulness to Investors and Uses by Management |
|---|---|---|
| Acquisition and integration-related costs, amortization of acquired intangible assets and restructuring costs | <p>Schwab adjusts certain GAAP financial measures to exclude the impact of acquisition and integration-related costs incurred as a result of the Company's acquisitions, amortization of acquired intangible assets, restructuring costs and, where applicable, the income tax effect of these expenses.</p> <p>Adjustments made to exclude amortization of acquired intangible assets are reflective of all acquired intangible assets, which were recorded as part of purchase accounting. These acquired intangible assets contribute to the Company's revenue generation. Amortization of acquired intangible assets will continue in future periods over their remaining useful lives.</p> | <p>We exclude acquisition and integration-related costs, amortization of acquired intangible assets and restructuring costs for the purpose of calculating certain non-GAAP measures because we believe doing so provides additional transparency of Schwab's ongoing operations, and is useful in both evaluating the operating performance of the business and facilitating comparison of results with prior and future periods.</p> <p>Costs related to acquisition and integration or restructuring fluctuate based on the timing of acquisitions, integration and restructuring activities, thereby limiting comparability of results among periods, and are not representative of the costs of running the Company's ongoing business. Amortization of acquired intangible assets is excluded because management does not believe it is indicative of the Company's underlying operating performance.</p> |
| Return on tangible common equity | Return on tangible common equity represents annualized adjusted net income available to common stockholders as a percentage of average tangible common equity. Tangible common equity represents common equity less goodwill, acquired intangible assets — net, and related deferred tax liabilities. | Acquisitions typically result in the recognition of significant amounts of goodwill and acquired intangible assets. We believe return on tangible common equity may be useful to investors as a supplemental measure to facilitate assessing capital efficiency and returns relative to the composition of Schwab's balance sheet. |
| Adjusted Tier 1 Leverage Ratio | Adjusted Tier 1 Leverage Ratio represents the Tier 1 Leverage Ratio as prescribed by bank regulatory guidance for the consolidated company and for CSB, adjusted to reflect the inclusion of AOCI in the ratio. | Inclusion of the impacts of AOCI in the Company's Tier 1 Leverage Ratio provides additional information regarding the Company's current capital position. We believe Adjusted Tier 1 Leverage Ratio may be useful to investors as a supplemental measure of the Company's capital levels. |

The Company also uses adjusted diluted EPS and return on tangible common equity as components of performance criteria for employee bonus and certain executive management incentive compensation arrangements. The Compensation Committee of CSC's Board of Directors maintains discretion in evaluating performance against these criteria.

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The following tables present reconciliations of GAAP measures to non-GAAP measures:

| | Year Ended December 31, | | |
|--|-------------------------|------------------|-----------------|
| | 2023 | 2022 | 2021 |
| Total expenses excluding interest (GAAP) | \$ 12,459 | \$ 11,374 | \$ 10,807 |
| Acquisition and integration-related costs ⁽¹⁾ | (401) | (392) | (468) |
| Amortization of acquired intangible assets | (534) | (596) | (615) |
| Restructuring costs ⁽²⁾ | (495) | — | — |
| Adjusted total expenses (non-GAAP) | \$ 11,029 | \$ 10,386 | \$ 9,724 |

⁽¹⁾ Acquisition and integration-related costs for 2023 primarily consist of \$187 million of compensation and benefits, \$135 million of professional services, \$28 million of occupancy and equipment, and \$27 million of other. Acquisition and integration-related costs for 2022 primarily consist of \$220 million of compensation and benefits, \$140 million of professional services, and \$21 million of occupancy and equipment. Acquisition and integration-related costs for 2021 primarily consist of \$283 million of compensation and benefits, \$132 million of professional services, and \$39 million of occupancy and equipment.

⁽²⁾ Restructuring costs for 2023 primarily consist of \$292 million of compensation and benefits, \$17 million of occupancy and equipment, and \$181 million of other. There were no restructuring costs for 2022 and 2021.

| | Year Ended December 31, | | | | | |
|---|-------------------------|----------------|-----------------|----------------|-----------------|----------------|
| | 2023 | | 2022 | | 2021 | |
| | Amount | Diluted EPS | Amount | Diluted EPS | Amount | Diluted EPS |
| Net income available to common stockholders (GAAP), Earnings per common share — diluted (GAAP) | \$ 4,649 | \$ 2.54 | \$ 6,635 | \$ 3.50 | \$ 5,360 | \$ 2.83 |
| Acquisition and integration-related costs | 401 | .22 | 392 | .21 | 468 | .25 |
| Amortization of acquired intangible assets | 534 | .29 | 596 | .31 | 615 | .32 |
| Restructuring costs | 495 | .27 | — | — | — | — |
| Income tax effects ⁽¹⁾ | (338) | (.19) | (237) | (.12) | (268) | (.15) |
| Adjusted net income available to common stockholders (non-GAAP), Adjusted diluted EPS (non-GAAP) | \$ 5,741 | \$ 3.13 | \$ 7,386 | \$ 3.90 | \$ 6,175 | \$ 3.25 |

⁽¹⁾ The income tax effects of the non-GAAP adjustments are determined using an effective tax rate reflecting the exclusion of non-deductible acquisition costs and are used to present the acquisition and integration-related costs, amortization of acquired intangible assets and restructuring costs on an after-tax basis.

| | Year Ended December 31, | | |
|--|-------------------------|-----------|-----------|
| | 2023 | 2022 | 2021 |
| Return on average common stockholders' equity (GAAP) | 16% | 18% | 11% |
| Average common stockholders' equity | \$ 29,334 | \$ 36,605 | \$ 47,318 |
| Less: Average goodwill | (11,951) | (11,952) | (11,952) |
| Less: Average acquired intangible assets — net | (8,524) | (9,084) | (9,685) |
| Plus: Average deferred tax liabilities related to goodwill and acquired intangible assets — net | 1,805 | 1,870 | 1,919 |
| Average tangible common equity | \$ 10,664 | \$ 17,439 | \$ 27,600 |
| Adjusted net income available to common stockholders ⁽¹⁾ | \$ 5,741 | \$ 7,386 | \$ 6,175 |
| Return on tangible common equity (non-GAAP) | 54% | 42% | 22% |

⁽¹⁾ See table above for the reconciliation of net income available to common stockholders to adjusted net income available to common stockholders (non-GAAP).

| | December 31, 2023 | |
|---|-------------------|------------|
| | CSC | CSB |
| Tier 1 Leverage Ratio (GAAP) | 8.5% | 10.1% |
| Tier 1 Capital | \$ 40,602 | \$ 31,777 |
| Plus: AOCI adjustment | (18,131) | (15,746) |
| Adjusted Tier 1 Capital | 22,471 | 16,031 |
| Average assets with regulatory adjustments | 476,069 | 315,851 |
| Plus: AOCI adjustment | (19,514) | (17,194) |
| Adjusted average assets with regulatory adjustments | \$ 456,555 | \$ 298,657 |
| Adjusted Tier 1 Leverage Ratio (non-GAAP) | 4.9% | 5.4% |

Item 7A. Quantitative and Qualitative Disclosures About Market Risk

For a discussion of the quantitative and qualitative disclosures about market risk, see Risk Management in Part II – Item 7.

Item 8. Financial Statements and Supplementary Data

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Consolidated Statements of Income

(In Millions, Except Per Share Amounts)

| Year Ended December 31, | 2023 | 2022 | 2021 |
|---|-----------------|-----------------|-----------------|
| Net Revenues | | | |
| Interest revenue | \$ 16,111 | \$ 12,227 | \$ 8,506 |
| Interest expense | (6,684) | (1,545) | (476) |
| Net interest revenue | 9,427 | 10,682 | 8,030 |
| Asset management and administration fees ⁽¹⁾ | 4,756 | 4,216 | 4,274 |
| Trading revenue | 3,230 | 3,673 | 4,152 |
| Bank deposit account fees | 705 | 1,409 | 1,315 |
| Other | 719 | 782 | 749 |
| Total net revenues | 18,837 | 20,762 | 18,520 |
| Expenses Excluding Interest | | | |
| Compensation and benefits | 6,315 | 5,936 | 5,450 |
| Professional services | 1,058 | 1,032 | 994 |
| Occupancy and equipment | 1,254 | 1,175 | 976 |
| Advertising and market development | 397 | 419 | 485 |
| Communications | 629 | 588 | 587 |
| Depreciation and amortization | 804 | 652 | 549 |
| Amortization of acquired intangible assets | 534 | 596 | 615 |
| Regulatory fees and assessments | 547 | 262 | 275 |
| Other | 921 | 714 | 876 |
| Total expenses excluding interest | 12,459 | 11,374 | 10,807 |
| Income before taxes on income | 6,378 | 9,388 | 7,713 |
| Taxes on income | 1,311 | 2,205 | 1,858 |
| Net Income | 5,067 | 7,183 | 5,855 |
| Preferred stock dividends and other | 418 | 548 | 495 |
| Net Income Available to Common Stockholders | \$ 4,649 | \$ 6,635 | \$ 5,360 |
| Weighted-Average Common Shares Outstanding: | | | |
| Basic | 1,824 | 1,885 | 1,887 |
| Diluted | 1,831 | 1,894 | 1,897 |
| Earnings Per Common Shares Outstanding ⁽²⁾: | | | |
| Basic | \$ 2.55 | \$ 3.52 | \$ 2.84 |
| Diluted | \$ 2.54 | \$ 3.50 | \$ 2.83 |

⁽¹⁾ No fee waivers were recognized for the year ended December 31, 2023. Includes fee waivers of \$57 million and \$326 million for the years ended December 31, 2022 and 2021, respectively.

⁽²⁾ The Company has voting and nonvoting common stock outstanding. As the participation rights, including dividend and liquidation rights, are identical between the voting and nonvoting stock classes, basic and diluted earnings per share are the same for each class. See Notes 19 and 25 for additional information.

See Notes to Consolidated Financial Statements.

THE CHARLES SCHWAB CORPORATION

Consolidated Statements of Comprehensive Income

(In Millions)

| Year Ended December 31, | 2023 | 2022 | 2021 |
|---|-----------------|--------------------|-----------------|
| Net income | \$ 5,067 | \$ 7,183 | \$ 5,855 |
| Other comprehensive income (loss), before tax: | | | |
| Change in net unrealized gain (loss) on available for sale securities: | | | |
| Net unrealized gain (loss) excluding transfers to held to maturity | 3,539 | (29,100) | (8,521) |
| Reclassification of net unrealized loss transferred to held to maturity | — | 18,228 | — |
| Other reclassifications included in other revenue | 61 | 9 | (4) |
| Change in net unrealized gain (loss) on held to maturity securities: | | | |
| Reclassification of net unrealized loss transferred from available for sale | — | (18,228) | — |
| Amortization of amounts previously recorded upon transfer to held to maturity from available for sale | 2,474 | 707 | — |
| Other | (35) | 60 | (11) |
| Other comprehensive income (loss), before tax | 6,039 | (28,324) | (8,536) |
| Income tax effect | (1,549) | 6,812 | 2,033 |
| Other comprehensive income (loss), net of tax | 4,490 | (21,512) | (6,503) |
| Comprehensive Income (Loss) | \$ 9,557 | \$ (14,329) | \$ (648) |

See Notes to Consolidated Financial Statements.

THE CHARLES SCHWAB CORPORATION

Consolidated Balance Sheets ⁽¹⁾

(In Millions, Except Per Share and Share Amounts)

| December 31, | 2023 | 2022 |
|---|-------------------|-------------------|
| Assets | | |
| Cash and cash equivalents | \$ 43,337 | \$ 40,195 |
| Cash and investments segregated and on deposit for regulatory purposes (including resale agreements of \$8,844 and \$12,159 at December 31, 2023 and 2022, respectively) | 31,836 | 42,983 |
| Receivables from brokerage clients — net | 68,667 | 66,591 |
| Available for sale securities (amortized cost of \$116,336 and \$160,162 at December 31, 2023 and 2022, respectively; including assets pledged of \$1,733 and \$41, respectively) | 107,646 | 147,871 |
| Held to maturity securities (including assets pledged of \$3,703 and \$4,522 at December 31, 2023 and 2022, respectively) | 159,452 | 173,074 |
| Bank loans — net | 40,439 | 40,505 |
| Equipment, office facilities, and property — net | 3,690 | 3,714 |
| Goodwill | 11,951 | 11,951 |
| Acquired intangible assets — net | 8,260 | 8,789 |
| Other assets | 17,900 | 16,099 |
| Total assets | \$ 493,178 | \$ 551,772 |
| Liabilities and Stockholders' Equity | | |
| Bank deposits | \$ 289,953 | \$ 366,724 |
| Payables to brokerage clients | 84,786 | 97,438 |
| Accrued expenses and other liabilities | 18,400 | 13,124 |
| Other short-term borrowings | 6,553 | 4,650 |
| Federal Home Loan Bank borrowings | 26,400 | 12,400 |
| Long-term debt | 26,128 | 20,828 |
| Total liabilities | 452,220 | 515,164 |
| Stockholders' equity: | | |
| Preferred stock — \$.01 par value per share; aggregate liquidation preference of \$9,329 and \$9,850 at December 31, 2023 and 2022, respectively | 9,191 | 9,706 |
| Common stock — 3 billion shares authorized; \$.01 par value per share; 2,023,295,180 shares issued at December 31, 2023 and 2022 | 20 | 20 |
| Nonvoting common stock — 300 million shares authorized; \$.01 par value per share; 50,893,695 shares issued at December 31, 2023 and 2022 | 1 | 1 |
| Additional paid-in capital | 27,330 | 27,075 |
| Retained earnings | 33,901 | 31,066 |
| Treasury stock, at cost — 250,678,452 and 221,033,042 shares at December 31, 2023 and 2022, respectively | (11,354) | (8,639) |
| Accumulated other comprehensive income (loss) | (18,131) | (22,621) |
| Total stockholders' equity | 40,958 | 36,608 |
| Total liabilities and stockholders' equity | \$ 493,178 | \$ 551,772 |

⁽¹⁾ Certain prior year amounts have been reclassified to conform to the current year presentation. See Note 1 for additional information.

See Notes to Consolidated Financial Statements.

THE CHARLES SCHWAB CORPORATION

Consolidated Statements of Stockholders' Equity

(In Millions)

| | Preferred Stock | Common Stock | | Nonvoting Common Stock | | Additional Paid-In Capital | Retained Earnings | Treasury Stock, at cost | Accumulated Other Comprehensive Income (Loss) | Total |
|--|--------------------|--------------|--------|---------------------------|--------|----------------------------------|----------------------|-------------------------------|--|-----------|
| | | Shares | Amount | Shares | Amount | | | | | |
| Balance at December 31, 2020 | \$ 7,733 | 1,995 | \$ 20 | 79 | \$ 1 | \$ 26,515 | \$ 21,975 | \$ (5,578) | \$ 5,394 | \$ 56,060 |
| Net income | — | — | — | — | — | — | 5,855 | — | — | 5,855 |
| Other comprehensive income (loss), net of tax | — | — | — | — | — | — | — | — | (6,503) | (6,503) |
| Issuance of preferred stock, net | 2,806 | — | — | — | — | — | — | — | — | 2,806 |
| Redemption of preferred stock | (585) | — | — | — | — | — | (15) | — | — | (600) |
| Dividends declared on preferred stock | — | — | — | — | — | — | (456) | — | — | (456) |
| Dividends declared on common stock — \$.72 per share | — | — | — | — | — | — | (1,367) | — | — | (1,367) |
| Stock option exercises and other | — | — | — | — | — | (84) | — | 305 | — | 221 |
| Share-based compensation | — | — | — | — | — | 229 | — | — | — | 229 |
| Other | — | — | — | — | — | 81 | — | (65) | — | 16 |
| Balance at December 31, 2021 | 9,954 | 1,995 | 20 | 79 | 1 | 26,741 | 25,992 | (5,338) | (1,109) | 56,261 |
| Net income | — | — | — | — | — | — | 7,183 | — | — | 7,183 |
| Other comprehensive income (loss), net of tax | — | — | — | — | — | — | — | — | (21,512) | (21,512) |
| Issuance of preferred stock, net | 740 | — | — | — | — | — | — | — | — | 740 |
| Redemption of preferred stock | (988) | — | — | — | — | — | (12) | — | — | (1,000) |
| Dividends declared on preferred stock | — | — | — | — | — | — | (505) | — | — | (505) |
| Dividends declared on common stock — \$.84 per share | — | — | — | — | — | — | (1,592) | — | — | (1,592) |
| Repurchase of common stock | — | — | — | — | — | — | — | (2,435) | — | (2,435) |
| Repurchase of nonvoting common stock | — | 15 | — | (15) | — | — | — | (1,000) | — | (1,000) |
| Conversion of nonvoting common stock to common stock | — | 13 | — | (13) | — | — | — | — | — | — |
| Stock option exercises and other | — | — | — | — | — | (124) | — | 188 | — | 64 |
| Share-based compensation | — | — | — | — | — | 348 | — | — | — | 348 |
| Other | — | — | — | — | — | 110 | — | (54) | — | 56 |
| Balance at December 31, 2022 | 9,706 | 2,023 | 20 | 51 | 1 | 27,075 | 31,066 | (8,639) | (22,621) | 36,608 |
| Net income | — | — | — | — | — | — | 5,067 | — | — | 5,067 |
| Other comprehensive income (loss), net of tax | — | — | — | — | — | — | — | — | 4,490 | 4,490 |
| Redemption and repurchase of preferred stock, inclusive of tax | (515) | — | — | — | — | — | 44 | — | — | (471) |
| Dividends declared on preferred stock | — | — | — | — | — | — | (438) | — | — | (438) |
| Dividends declared on common stock — \$1.00 per share | — | — | — | — | — | — | (1,838) | — | — | (1,838) |
| Repurchase of common stock, inclusive of tax | — | — | — | — | — | — | — | (2,866) | — | (2,866) |
| Stock option exercises and other | — | — | — | — | — | (145) | — | 194 | — | 49 |
| Share-based compensation | — | — | — | — | — | 294 | — | — | — | 294 |
| Other | — | — | — | — | — | 106 | — | (43) | — | 63 |
| Balance at December 31, 2023 | \$ 9,191 | 2,023 | \$ 20 | 51 | \$ 1 | \$ 27,330 | \$ 33,901 | \$ (11,354) | \$ (18,131) | \$ 40,958 |

See Notes to Consolidated Financial Statements.

THE CHARLES SCHWAB CORPORATION

Consolidated Statements of Cash Flows ⁽¹⁾

(In Millions)

| Year Ended December 31, | 2023 | 2022 | 2021 |
|--|------------------|------------------|------------------|
| Cash Flows from Operating Activities | | | |
| Net income | \$ 5,067 | \$ 7,183 | \$ 5,855 |
| Adjustments to reconcile net income to net cash provided by (used for) operating activities: | | | |
| Share-based compensation | 320 | 366 | 254 |
| Depreciation and amortization | 804 | 652 | 549 |
| Amortization of acquired intangible assets | 534 | 596 | 615 |
| Provision (benefit) for deferred income taxes | (478) | (18) | 53 |
| Premium amortization, net, on available for sale and held to maturity securities | 830 | 1,375 | 2,346 |
| Other | 702 | 490 | 372 |
| Net change in: | | | |
| Investments segregated and on deposit for regulatory purposes | 23,759 | (874) | (3,398) |
| Receivables from brokerage clients | (2,135) | 23,947 | (26,168) |
| Other assets | (2,020) | 99 | (1,152) |
| Payables to brokerage clients | (12,652) | (28,233) | 21,470 |
| Accrued expenses and other liabilities | 4,856 | (3,526) | 1,322 |
| Net cash provided by (used for) operating activities | 19,587 | 2,057 | 2,118 |
| Cash Flows from Investing Activities | | | |
| Purchases of available for sale securities | (1,487) | (51,009) | (171,732) |
| Proceeds from sales of available for sale securities | 8,465 | 24,704 | 13,306 |
| Principal payments on available for sale securities | 36,508 | 49,944 | 94,912 |
| Principal payments on held to maturity securities | 15,461 | 15,712 | — |
| Net change in bank loans | 99 | (5,788) | (10,845) |
| Purchases of equipment, office facilities, and property | (700) | (971) | (916) |
| Purchases of FHLB stock | (1,869) | (518) | — |
| Proceeds from sales of FHLB stock | 1,344 | 19 | — |
| Purchases of Federal Reserve stock | (221) | (106) | (245) |
| Proceeds from sales of Federal Reserve stock | 98 | 197 | — |
| Other investing activities | (287) | (136) | (143) |
| Net cash provided by (used for) investing activities | 57,411 | 32,048 | (75,663) |
| Cash Flows from Financing Activities | | | |
| Net change in bank deposits | (76,771) | (77,054) | 85,756 |
| Proceeds from FHLB borrowings | 49,200 | 12,504 | — |
| Repayments of FHLB borrowings | (35,200) | (104) | — |
| Proceeds from other short-term borrowings | 17,000 | 20,891 | 11,107 |
| Repayments of other short-term borrowings | (15,104) | (21,100) | (6,255) |
| Issuances of long-term debt | 6,097 | 2,971 | 7,036 |
| Repayments of long-term debt | (831) | (1,036) | (1,822) |
| Repurchases of common stock and nonvoting common stock | (2,842) | (3,395) | — |
| Issuance of preferred stock, net | — | 740 | 2,806 |
| Redemption and repurchase of preferred stock | (467) | (1,000) | (600) |
| Dividends paid | (2,276) | (2,110) | (1,822) |
| Proceeds from stock options exercised | 49 | 64 | 221 |
| Other financing activities | (100) | (94) | (104) |
| Net cash provided by (used for) financing activities | (61,245) | (68,723) | 96,323 |
| Increase (Decrease) in Cash and Cash Equivalents, including Amounts Restricted | 15,753 | (34,618) | 22,778 |
| Cash and Cash Equivalents, including Amounts Restricted at Beginning of Year | 58,720 | 93,338 | 70,560 |
| Cash and Cash Equivalents, including Amounts Restricted at End of Year | \$ 74,473 | \$ 58,720 | \$ 93,338 |

Continued on following page.

THE CHARLES SCHWAB CORPORATION

Continued from previous page.

| Year Ended December 31, | 2023 | 2022 | 2021 |
|---|----------|------------|----------|
| Supplemental Cash Flow Information | | | |
| Non-cash investing activity: | | | |
| Securities transferred from available for sale to held to maturity, at fair value | \$ — | \$ 188,555 | \$ — |
| Changes in accrued equipment, office facilities, and property purchases | \$ 104 | \$ (19) | \$ 125 |
| Non-cash financing activity: | | | |
| Common stock repurchased during the period but settled after period end | \$ — | \$ 40 | \$ — |
| Other Supplemental Cash Flow Information | | | |
| Cash paid during the period for: | | | |
| Interest | \$ 5,623 | \$ 1,355 | \$ 501 |
| Income taxes | \$ 1,620 | \$ 2,130 | \$ 2,053 |
| Amounts included in the measurement of lease liabilities | \$ 255 | \$ 228 | \$ 212 |
| Leased assets obtained in exchange for new operating lease liabilities | \$ 118 | \$ 274 | \$ 89 |
| Leased assets obtained in exchange for new finance lease liabilities | \$ 48 | \$ 4 | \$ 109 |

| December 31, | 2023 | 2022 | 2021 |
|---|------------------|------------------|------------------|
| Reconciliation of cash, cash equivalents and amounts reported within the balance sheet ⁽²⁾ | | | |
| Cash and cash equivalents | \$ 43,337 | \$ 40,195 | \$ 62,975 |
| Restricted cash and cash equivalents amounts included in cash and investments segregated and on deposit for regulatory purposes | 31,136 | 18,525 | 30,363 |
| Total cash and cash equivalents, including amounts restricted shown in the statement of cash flows | \$ 74,473 | \$ 58,720 | \$ 93,338 |

⁽¹⁾ Certain prior year amounts have been reclassified to conform to the current year presentation. See Note 1 for additional information.

⁽²⁾ For more information on the nature of restrictions on restricted cash and cash equivalents, see Note 23.

See Notes to Consolidated Financial Statements.

THE CHARLES SCHWAB CORPORATION

Notes to Consolidated Financial Statements

(Tabular Amounts in Millions, Except Per Share Data, Option Price Amounts, Ratios, or as Noted)

1. Introduction and Basis of Presentation

The Charles Schwab Corporation (CSC) is a savings and loan holding company. CSC engages, through its subsidiaries (collectively referred to as Schwab or the Company), in wealth management, securities brokerage, banking, asset management, custody, and financial advisory services.

Principal business subsidiaries of CSC include the following:

- Charles Schwab & Co., Inc. (CS&Co), incorporated in 1971, a securities broker-dealer;
- TD Ameritrade, Inc., an introducing securities broker-dealer;
- TD Ameritrade Clearing, Inc. (TDAC), a securities broker-dealer that provides trade execution and clearing services to TD Ameritrade, Inc.;
- Charles Schwab Bank, SSB (CSB), our principal banking entity; and
- Charles Schwab Investment Management, Inc. (CSIM), the investment advisor for Schwab's proprietary mutual funds (Schwab Funds[®]) and for Schwab's exchange-traded funds (Schwab ETFs[™]).

Schwab's securities broker-dealers have over 380 domestic branch offices in 48 states and the District of Columbia, as well as locations in Puerto Rico, the United Kingdom, Hong Kong, and Singapore.

Unless otherwise indicated, the terms "Schwab," "the Company," "we," "us," or "our" mean CSC together with its consolidated subsidiaries.

The accompanying consolidated financial statements include CSC and its subsidiaries. Intercompany balances and transactions have been eliminated. These consolidated financial statements have been prepared in conformity with GAAP, which require management to make certain estimates and assumptions that affect the reported amounts in the accompanying financial statements and in the related disclosures. These estimates are based on information available as of the date of the consolidated financial statements. While management makes its best judgment, actual amounts or results could differ from these estimates. Certain estimates relate to taxes on income and legal and regulatory reserves.

Reclassifications: Certain prior period amounts have been reclassified to conform to the current period presentation. Beginning in 2023, Federal Home Loan Bank borrowings are presented separately from other short-term borrowings in the consolidated balance sheets. Prior period amounts have been reclassified to reflect these changes. Corresponding presentation changes have been made to the consolidated statements of cash flows and related notes also impacted.

Principles of Consolidation

Schwab evaluates all entities in which it has financial interests for consolidation, except for money market funds, which are specifically excluded from consolidation guidance. When an entity is evaluated for consolidation, Schwab determines whether its interest in the entity constitutes a controlling financial interest under either the variable interest entity (VIE) model or the voting interest entity (VOE) model. In evaluating whether Schwab's interest in a VIE is a controlling financial interest, we consider whether our involvement in the context of the design, purpose, and risks of the VIE, as well as any involvement of related parties, provides us with (i) the power to direct the most significant activities of the VIE, and (ii) the obligation to absorb losses or receive benefits that are significant to the VIE. If both of these conditions exist, then Schwab would be the primary beneficiary of that VIE and consolidate it. Based upon the assessments for all of our interests in VIEs, there are no cases where the Company is the primary beneficiary; therefore, we are not required to consolidate any VIEs. See Note 10 for further information about VIEs. Schwab consolidates all VOEs in which it has majority-voting interests.

Investments in entities in which Schwab does not have a controlling financial interest are accounted for under the equity method of accounting when we have the ability to exercise significant influence over operating and financing decisions of the entity or by accounting policy for investments in certain types of limited liability entities. Investments in entities for which Schwab does not apply the equity method are generally carried at cost and adjusted for impairment and observable price changes of the identical or similar investments of the same issuer (adjusted cost method), except for certain investments in qualified affordable housing projects which are accounted for under the proportional amortization method. All equity method, adjusted cost method, and proportional amortization method investments are included in other assets on the consolidated balance sheets.

THE CHARLES SCHWAB CORPORATION

Notes to Consolidated Financial Statements

(Tabular Amounts in Millions, Except Per Share Data, Option Price Amounts, Ratios, or as Noted)

2. Summary of Significant Accounting Policies

Revenue recognition

Net interest revenue

Net interest revenue is not within the scope of Accounting Standards Codification (ASC) 606 *Revenue From Contracts With Customers* (ASC 606), because it is generated from financial instruments covered by various other areas of GAAP. Net interest revenue is the difference between interest generated on interest-earning assets and interest paid on funding sources. Our primary interest-earning assets include cash and cash equivalents; segregated cash and investments; margin loans; investment securities; and bank loans. Fees earned and incurred on securities borrowing and lending activities, which are conducted by the Company's broker-dealer subsidiaries on assets held in client brokerage accounts, are also included in interest revenue and expense.

Asset management and administration fees

The majority of asset management and administration fees are generated through our proprietary and third-party mutual fund and ETF offerings, as well as fee-based advisory solutions. Mutual fund and ETF service fees are charged for investment management, shareholder, and administration services provided to Schwab Funds[®] and Schwab ETFs[™], as well as recordkeeping, shareholder, and administration services provided to third-party funds. Advice solutions fees are charged for brokerage and asset management services provided to advice solutions clients. Both mutual fund and ETF service fees and advice solutions fees are earned and recognized over time. Fees are generally based on a percentage of the daily value of assets under management and are collected on a monthly or quarterly basis.

Trading revenue

Trading revenue is primarily generated through commissions earned for executing trades for clients in individual equities, options, fixed income securities, and certain third-party mutual funds and ETFs, as well as order flow revenue. Commissions revenue is earned when the trades are executed and collected when the trades are settled. Order flow revenue is comprised of payments received from trade execution venues to which our broker-dealer subsidiaries send equity and option orders. Order flow revenue is recognized when the trades are executed and is collected on a monthly or quarterly basis.

Bank deposit account fees

Bank deposit account fees consist of revenues resulting from sweep programs offered to certain clients whereby uninvested client cash is swept off-balance sheet to FDIC-insured (up to specified limits) accounts at the TD Depository Institutions. The Company provides marketing, recordkeeping, and support services related to these sweep programs to the TD Depository Institutions in exchange for bank deposit account fees. These revenues are based on floating and fixed yields as elected by the Company subject to certain requirements, less interest paid to clients and other applicable fees. Bank deposit account fees are earned and recognized over time and collected on a monthly basis.

Other revenue

Other revenue includes exchange processing fees, service fees, and other gains and losses from the sale of assets. Generally, the most significant portion of other revenue is exchange processing fees, which are comprised of fees the Company's broker-dealer subsidiaries charge clients to offset the exchange processing fees imposed on us by third-parties. Exchange processing fees are earned and collected when the trade is executed and are recognized gross of amounts remitted to the third-parties, which are included in other expenses.

Unsatisfied performance obligations

We do not have any unsatisfied performance obligations other than those that are subject to an elective practical expedient under ASC 606. The practical expedient applies to and is elected for contracts where we recognize revenue at the amount to which we have the right to invoice for services performed.

THE CHARLES SCHWAB CORPORATION

Notes to Consolidated Financial Statements

(Tabular Amounts in Millions, Except Per Share Data, Option Price Amounts, Ratios, or as Noted)

Cash and cash equivalents

Schwab considers all highly liquid investments that mature in three months or less from the time of acquisition and that are not segregated and on deposit for regulatory purposes to be cash and cash equivalents. Cash and cash equivalents include money market funds, deposits with banks, certificates of deposit, commercial paper, and U.S. Treasury securities. Cash and cash equivalents also include balances that our banking subsidiaries maintain at the Federal Reserve.

Cash and investments segregated and on deposit for regulatory purposes

Pursuant to the Customer Protection Rule and other applicable regulations, Schwab maintains cash or qualified securities in segregated reserve accounts for the exclusive benefit of clients. Cash and investments segregated and on deposit for regulatory purposes include resale agreements, certificates of deposit, and U.S. Government securities. See Resale and repurchase agreements below in this Note 2 for further information on the resale agreements. Certificates of deposit and U.S. Government securities are recorded at fair value and unrealized gains and losses are included in earnings.

Receivables from brokerage clients

Receivables from brokerage clients include margin loans and other trading receivables from brokerage clients. Margin loans are collateralized by client securities and are carried at the amount receivable, net of an allowance for credit losses. Collateral is required to be maintained at specified minimum levels at all times. The Company monitors margin levels and requires clients to provide additional collateral, or reduce margin positions, to meet minimum collateral requirements if the fair value of the collateral changes. Schwab applies the practical expedient based on collateral maintenance provisions under ASC 326 *Financial Instruments – Credit Losses* (ASC 326), in estimating an allowance for credit losses for margin loans. This practical expedient can be applied for financial assets with collateral maintenance provisions requiring the borrower to continually adjust the amount of the collateral securing the financial assets as a result of fair value changes in the collateral. In accordance with the practical expedient, when the Company reasonably expects that borrowers (or counterparties, as applicable) will replenish the collateral as required, there is no expectation of credit losses when the collateral's fair value is greater than the amortized cost of the financial asset. If the amortized cost exceeds the fair value of collateral, then credit losses are estimated only on the unsecured portion. An allowance for credit losses on unsecured or partially secured receivables from brokerage clients is estimated based on the aging of those receivables. Unsecured balances due to confirmed fraud are reserved immediately. The Company's policy is to charge off any unsecured margin loans, including the accrued interest on such loans, no later than at 90 days past due. Accrued interest charged off is recognized as credit loss expense and is included in other expenses in the consolidated statements of income. Clients with margin loans have agreed to allow Schwab to pledge collateralized securities in accordance with federal regulations. The collateral is not reflected in the consolidated financial statements.

Other securities owned and securities sold but not yet purchased

Other securities owned and securities sold but not yet purchased are included in other assets and accrued expenses and other liabilities, respectively, on the consolidated balance sheets and recorded at fair value based on quoted market prices or other observable market data. Unrealized gains and losses are included in earnings. Client-held fractional shares are included in other securities owned for client positions where off-balance sheet treatment pursuant to ASC 940 *Financial Services – Brokers and Dealers* is not applicable and the derecognition criteria in ASC 860 *Transfers and Servicing*, are not met. These client-held fractional shares have related repurchase liabilities that are accounted for at fair value with unrealized gains and losses included in earnings. See Fair values of assets and liabilities below in this Note 2 for further information on these repurchase liabilities.

Investment securities

AFS investment securities are recorded at fair value and unrealized gains and losses, other than losses related to credit factors, are reported, net of taxes, in AOCI included in stockholders' equity. HTM investment securities are recorded at amortized cost, net of any allowance for credit losses, based on the Company's positive intent and ability to hold these securities to maturity. Realized gains and losses from sales of AFS investment securities are determined using the specific-identification method and are included in other revenue. Interest income on investment securities is recognized using the effective interest method based on the contractual terms of the security. Where applicable, prepayments are accounted for as they occur (i.e., prepayments are not estimated). Accrued interest receivable for AFS and HTM investment securities is included in other assets in the Company's consolidated balance sheets.

THE CHARLES SCHWAB CORPORATION

Notes to Consolidated Financial Statements

(Tabular Amounts in Millions, Except Per Share Data, Option Price Amounts, Ratios, or as Noted)

An AFS investment security is impaired if the fair value of the security is less than its amortized cost basis. Management evaluates AFS investment securities with unrealized losses to determine whether the security's impairment has resulted from a credit loss or other factors. This evaluation is performed quarterly on an individual security basis.

The evaluation of whether the AFS security impairment has resulted from a credit loss is inherently judgmental. This evaluation considers multiple factors including: the financial condition of the issuer; the payment structure of the security; external credit ratings; our internal credit ratings; the security's market implied credit spread; for asset-backed securities, the amount of credit support provided by the structure of the security to absorb credit losses on the underlying collateral; recent events specific to the issuer and the issuer's industry; and whether all scheduled principal and interest payments have been received.

If management determines that the impairment of an AFS investment security (or a portion of the impairment) is related to credit losses, an allowance for credit losses is recorded for that security through a charge to earnings. The allowance for credit losses on AFS investment securities is measured as the difference between the amortized cost and the present value of expected cash flows and is limited to the difference between amortized cost and the fair value of the security. The Company estimates credit losses on a discounted cash flow basis using the security's effective interest rate. If it is determined that the Company intends to sell the impaired security or if it is more likely than not that the Company will be required to sell the security before any anticipated recovery of the amortized cost basis, any allowance for credit losses of that security will be written off and the amortized cost basis of the security will be written down to fair value with any incremental impairment recorded through earnings.

The Company separately evaluates its HTM investment securities for any expected credit losses. If HTM investment securities share risk characteristics, management evaluates those securities on a collective basis. An allowance for credit losses is recorded through a charge to earnings based on an estimate of current expected credit losses over the remaining expected lives of the HTM investment securities. Management reviews the allowance for credit losses quarterly, taking into consideration current conditions, reasonable and supportable forecasts, past events, and historical experience that affect the expected collectability of the reported amounts.

For the purposes of identifying and measuring impairment of AFS investment securities and for the purposes of estimating the allowance for credit losses on all investment securities, the Company excludes accrued interest from the amortized cost basis and when applicable, the fair value, of investment securities. Changes in the allowance for credit losses on investment securities are recorded through earnings in the period of the change.

For some of the AFS and HTM investment securities the Company has an expectation that nonpayment of the amortized cost basis is zero based on a long history with no credit losses and considering current conditions and reasonable and supportable forecasts. This applies to a limited set of securities that are guaranteed by the U.S. Treasury, U.S. government agencies, and sovereign entities of high credit quality. The expectation that nonpayment of the amortized cost basis is zero is continually reevaluated.

AFS and HTM investment securities are placed on nonaccrual status on a timely basis and any accrued interest receivable is reversed through interest income.

Resale and repurchase agreements

Resale and repurchase agreements are accounted for as collateralized financing transactions with a receivable or payable recorded at their contractual amounts plus accrued interest. Schwab's resale agreements are typically collateralized by U.S. Government and agency securities and the receivable is included in cash and investments segregated and on deposit for regulatory purposes in the consolidated balance sheets. Securities received under resale agreements are not recorded on the consolidated balance sheets. Securities transferred to counterparties under repurchase agreements continue to be recognized on the Company's consolidated balance sheets in the respective financial statement line item and at the respective measurement basis. Payables for repurchase agreements are included in short-term borrowings on the consolidated balance sheets. The Company monitors its collateral requirements under these agreements daily and collateral is adjusted to ensure full collateralization. Interest received or paid is recorded in interest revenue or interest expense, respectively. Schwab applies the practical expedient based on collateral maintenance provisions in estimating an allowance for credit losses for resale agreements.

Securities borrowed and securities loaned

Securities borrowing and lending transactions are accounted for as collateralized financing transactions. Securities borrowed transactions require Schwab to deliver cash to the lender in exchange for securities; the receivables from these transactions are

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included in other assets on the consolidated balance sheets. For securities loaned, Schwab receives collateral in the form of cash in an amount equal to or greater than the market value of securities loaned; the payables from these transactions are included in accrued expenses and other liabilities on the consolidated balance sheets. The market value of securities borrowed and loaned is monitored and collateral is adjusted to ensure full collateralization. Fees received or paid are recorded in interest revenue or interest expense. Schwab applies the practical expedient based on collateral maintenance provisions in estimating an allowance for credit losses for securities borrowed receivables.

Bank loans and related allowance for loan losses

Bank loans held for investments are recorded at amortized cost, which is comprised of the contractual principal amounts adjusted for unamortized direct origination costs or net purchase discounts or premiums. Direct origination costs and premiums and discounts are recognized in interest revenue using the effective interest method over the contractual life of the loan and are adjusted for actual prepayments. Additionally, management estimates an allowance for credit losses, which is deducted from the amortized cost basis of loans to arrive at the amount expected to be collected. The bank loan portfolio includes three portfolio segments: residential real estate, PALs, and other loans. We use these segments when developing and documenting our methodology for determining the allowance for credit losses. The residential real estate portfolio segment is divided into two classes of financing receivables for purposes of monitoring and assessing credit risk: First Mortgages and HELOCs.

Schwab records an allowance for credit losses through a charge to earnings based on our estimate of current expected credit losses for the existing portfolio. We review the allowance for credit losses quarterly, taking into consideration current economic conditions, reasonable and supportable forecasts, the composition of the existing loan portfolio, past loss experience, and any other risks inherent in the portfolio to ensure that the allowance for credit losses is maintained at an appropriate level.

PALs are collateralized by marketable securities with liquid markets. Credit lines are over-collateralized and borrowers are required to maintain collateral at specified levels at all times. The required collateral levels are determined based on the type of security pledged. Additionally, collateral market value is monitored on a daily basis and a borrower's credit line may be reduced or collateral may be liquidated if the collateral is in danger of falling below specified levels. As such, the credit loss inherent within this portfolio is limited. Schwab applies the practical expedient based on collateral maintenance provisions in estimating an allowance for credit losses for PALs.

The methodology to establish an allowance for credit losses for the residential real estate portfolio segment utilizes statistical models that estimate prepayments, defaults, and expected losses for this portfolio segment based on predicted behavior of individual loans within the segment. The methodology also evaluates concentrations in the classes of financing receivables, including loan products within those classes, year of origination, and geographical distribution of collateral.

Expected credit losses are estimated using a loan-level model that projects each loan's behavior over its term based on forecasted voluntary housing turnover, the rates of refinancing, delinquency transition rates, and severity of loss. The model takes into account the current relevant risk indicators, including each loan's term and structure, current delinquency status, and the estimated current LTV ratio, as well as borrower FICO scores and current key interest rates including U.S. Treasury, SOFR, Prime, and mortgage rates. The more significant variables in the model include delinquency roll rates, housing prices, interest rates, and the unemployment rate. Delinquency roll rates (i.e., the rates at which loans transition through delinquency stages and ultimately result in a loss) are estimated from our historical loss experience over a full economic cycle. Loss severity (i.e., loss given default) estimates are based on forecasted net equity associated with each loan and property, as well as loss experience and market trends, both current and forecasted. Housing price trends are derived from historical home price indices and econometric forecasts of future home values. Factors affecting the home price index include housing inventory, unemployment, interest rates, and inflation expectations. Mortgage rates are estimated based on forecasted spread, while the rest of the interest rates used by the model are projected based on the forward rates. The unemployment rate forecast is typically based on the recent consensus of regularly published economic surveys. Linear interpolation is applied to revert to long-term trends after the reasonable and supportable forecast period.

The methodology described above results in loss factors that are applied to the amortized cost basis of loans, exclusive of accrued interest receivable, to determine the allowance for credit losses for First Mortgages and HELOCs.

Management also estimates a liability for expected credit losses on the Company's commitments to extend credit related to unused HELOCs and commitments to purchase First Mortgages. See Note 14 for additional information on these commitments. The liability is calculated by applying the loss factors described above to the commitments expected to be funded and is included

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in accrued expenses and other liabilities on the consolidated balance sheets. The liability for expected credit losses on these commitments and related activity were immaterial for all periods presented.

Nonaccrual, nonperforming and impaired loans

First Mortgages, HELOCs, PALs, and other loans are placed on nonaccrual status upon becoming 90 days past due as to interest or principal (unless the loans are well-secured and in the process of collection), or when the full timely collection of interest or principal becomes uncertain, including loans to borrowers who have filed for bankruptcy. HELOC loans secured by a second lien are placed on non-accrual status if the associated first lien is 90 days or more delinquent, regardless of the payment status of the HELOC. When a loan is placed on nonaccrual status, the accrued and unpaid interest receivable is reversed and the loan is accounted for on the cash or cost recovery method until qualifying for return to accrual status. Generally, a nonaccrual loan may be returned to accrual status when all delinquent interest and principal is repaid and the borrower demonstrates a sustained period of performance, or when the loan is both well-secured and in the process of collection and collectability is no longer doubtful. Loans on nonaccrual status and other real estate owned are considered nonperforming assets.

Loan charge-offs

The Company charges off a loan in the period that it is deemed uncollectible and records a reduction in the allowance for credit losses and the loan balance. Our charge-off policy for First Mortgage and HELOC loans is to assess the value of the property when the loan has been delinquent for 180 days or has been discharged in bankruptcy proceedings, regardless of whether the property is in foreclosure, and charge off the amount of the loan balance in excess of the estimated current value of the underlying property less estimated costs to sell. The Company's policy for PALs is to charge off any unsecured balances no later than at 90 days past due.

Equipment, office facilities, and property

Equipment, office facilities, and property are recorded at cost net of accumulated depreciation and amortization, except for land, which is recorded at cost. Equipment, office facilities, and property include certain capitalized costs of acquired or internally developed software. Costs for internally developed software are capitalized when the costs relate to development of approved projects for our internal needs that result in additional functionality. Costs related to preliminary project and post-project activities are expensed as incurred. Equipment, office facilities, and property (other than land) are depreciated on a straight-line basis over their estimated useful lives. Estimated useful lives are as follows:

| | |
|-----------------------------------|-------------------------------------|
| All equipment types and furniture | 3 to 10 years |
| Buildings | 40 years |
| Building and land improvements | 20 years |
| Software | 3 to 10 years ⁽¹⁾ |
| Leasehold improvements | Lesser of useful life or lease term |

⁽¹⁾ Amortized over contractual term if shorter than the estimated useful life.

Equipment, office facilities, and property are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of the asset group related to such assets may not be recoverable. Impairment charges are recorded in other expenses.

Goodwill

Goodwill is not amortized but is tested for impairment annually or whenever indications of impairment exist. Impairment exists when the carrying amount of a reporting unit exceeds its estimated fair value, resulting in an impairment charge for this excess, with the maximum charge limited to the carrying value of goodwill allocated to that reporting unit. Our annual impairment testing date is April 1st. Schwab can elect to qualitatively assess goodwill for impairment if it is more likely than not that the fair value of a reporting unit exceeds its carrying value. A qualitative assessment considers macroeconomic and other industry-specific factors, such as trends in short-term and long-term interest rates and the ability to access capital, and Company specific factors such as market capitalization in excess of net assets, trends in revenue generating activities, and merger or acquisition activity.

If the Company elects to bypass qualitatively assessing goodwill, or it is not more likely than not that the fair value of a reporting unit exceeds its carrying value, management estimates the fair values of each of the Company's reporting units (defined as the Company's businesses for which financial information is available and reviewed regularly by management) and compares it to

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their carrying values. The estimated fair values of the reporting units are established using an income approach based on a discounted cash flow model that includes significant assumptions about the future operating results and cash flows of each reporting unit, a market approach which compares each reporting unit to comparable companies in their respective industries, as well as a market capitalization analysis.

Intangible assets

Finite-lived intangible assets are amortized over their useful lives in a manner that best reflects their economic benefit. All intangible assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of such assets may not be recoverable.

Low-income housing tax credit (LIHTC) investments

We account for investments in qualified affordable housing projects using the proportional amortization method if the applicable requirements are met. The proportional amortization method amortizes the cost of the investment over the period in which the investor expects to receive tax credits and other tax benefits, and the resulting amortization is recognized as a component of taxes on income. The carrying value of LIHTC investments is included in other assets on the consolidated balance sheets. Unfunded commitments related to LIHTC investments are included in accrued expenses and other liabilities on the consolidated balance sheets.

Leases

Leases primarily consist of operating leases for corporate offices, branch locations, and server equipment. We determine if an arrangement is a lease at inception. Leases with an initial term of 12 months or less are not recorded on the balance sheet; we recognize lease expense for these leases on a straight-line basis over the lease term. The Company has also elected to not record leases acquired in a business combination on the balance sheet if the remaining term as of the acquisition date is 12 months or less. Right-of-use (ROU) assets represent our right to use an underlying asset for the lease term and lease liabilities represent our obligation to make lease payments arising from the lease. At the commencement date, we determine classification as either an operating lease or finance lease, and the ROU asset and lease liability are recognized based on the present value of lease payments over the lease term. The lease liability may include payments that depend on a rate or index (such as the Consumer Price Index), measured using the rate or index at the commencement date. Payments that vary because of changes in facts or circumstances occurring after the commencement date are considered variable. These payments are not recognized as part of the lease liability and are expensed in the period incurred. Lease expense for operating leases is recognized on a straight-line basis over the lease term. The amortization of finance lease ROU assets and the interest expense on finance lease liabilities are recognized over the lease term as depreciation and interest expense, respectively. The Company's lease agreements do not contain any material residual value guarantees or material restrictive covenants.

We have lease agreements with lease and non-lease components. For the majority of our leases (real estate leases), the Company has elected the practical expedient to account for the lease and non-lease components as a single lease component. We have not elected the practical expedient for equipment leases and account for lease and non-lease components separately for that class of leases.

As the rates implicit in our leases are not readily determinable, we use our incremental borrowing rate based on the information available at commencement date in determining the present value of lease payments. Our lease terms may include periods covered by options to extend when it is reasonably certain that we will exercise those options. The lease terms may also include periods covered by options to terminate when it is reasonably certain that we will not exercise that option.

The ROU assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of the asset group related to such assets may not be recoverable. Impairment charges are recorded in other expense. In certain situations, the Company may also abandon a lease prior to the end of its lease term. Once the Company has committed to a plan to abandon the lease, the amortization period of the ROU asset is shortened to the abandonment date.

Advertising and market development

Advertising and market development activities include the cost to produce and distribute marketing campaigns as well as client incentives and discounts. Where it applies to these costs, the Company's accounting policy is to expense when incurred.

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Income taxes

Schwab provides for income taxes on all transactions that have been recognized in the consolidated financial statements. Accordingly, deferred tax assets are adjusted to reflect the tax rates at which future taxable amounts will likely be settled or realized. The effects of tax rate changes on future deferred tax assets and deferred tax liabilities, as well as other changes in income tax laws, are recorded in earnings in the period such changes are enacted. Uncertain tax positions are evaluated to determine whether they are more likely than not to be sustained upon examination. When tax positions are more likely than not to be sustained upon examination the difference between positions taken on tax return filings and estimated potential tax settlement outcomes are recognized in accrued expenses and other liabilities. If a position is not more likely than not to be sustained, then none of the tax benefit is recognized in Schwab's financial statements. Accrued interest and penalties relating to unrecognized tax benefits are recorded in taxes on income. Schwab records amounts within AOCI net of taxes. Income tax effects are released from AOCI using the specific-identification method.

Share-based compensation

Share-based compensation includes employee and board of director stock options and restricted stock units. Schwab measures compensation expense for these share-based payment arrangements based on their estimated fair values as of the grant date. The grant date fair value is amortized to compensation expense on a straight-line basis over the requisite service period. Share-based compensation expense is based on options or units expected to vest and therefore is reduced for estimated forfeitures. Per the Company's accounting policy election, forfeitures are estimated at the time of grant and reviewed annually based on the Company's historical forfeiture experience. Share-based compensation expense is adjusted in subsequent periods if actual forfeitures differ from estimated forfeitures. For share-based payment awards with performance conditions, management assesses and estimates their expected level of achievement. Share-based compensation expense is recognized based on the level of achievement deemed probable and changes in the estimated outcome are reflected as a cumulative adjustment to expense in the period of the change in estimate. The excess tax benefits or deficiencies from the exercise of stock options and the vesting of restricted stock units are recorded in taxes on income.

Derivative instruments and hedging activities

As discussed further in Note 16, beginning in 2023, the Company utilizes derivative instruments as part of its interest rate risk management. The Company records all derivatives on the balance sheet at fair value. Accounting for the changes in the fair values of derivatives depends on whether we qualify for and elect to apply hedge accounting and the type of hedging accounting relationship applied. Hedge accounting generally matches the timing of gain or loss recognition on the derivatives with the recognition of the changes in the fair values or cash flows attributable to the risk being hedged. Schwab's policy is to designate all eligible derivatives in hedge accounting relationships. To qualify for hedge accounting, among other requirements, a derivative must be highly effective at reducing exposure to the hedged risk. The assessment of effectiveness is done for each hedging relationship at inception and on an ongoing basis. Depending on certain criteria, these assessments of effectiveness may be qualitative or quantitative. Schwab applies the "shortcut method" of hedge accounting for a portion of its fair value hedges, which assumes perfect effectiveness. Alternatively, when quantitative effectiveness assessments are required, the Company uses regression analysis, which is the method employed for the rest of our hedging relationships.

For the Company's fair value hedges of interest rate risk, the gain or loss on the derivatives and the changes in fair values of the hedged assets attributable to benchmark interest rates (basis adjustments) are both recorded in interest revenue on the consolidated statements of income. If the hedging relationship is terminated, any remaining basis adjustment is included in the amortized cost of the hedged asset and amortized to interest revenue over its remaining life as a yield adjustment using the effective interest method. The Company does not amortize basis adjustments prior to termination of the hedging relationship.

Certain fair value hedges may be designated under the portfolio layer method (PLM) of hedge accounting, which allows the Company to hedge the interest rate risk of prepayable and non-prepayable financial assets by designating a stated amount of a closed portfolio that is expected to be outstanding for the designated hedge period (a hedged layer) as the hedged item. A PLM hedging relationship may include multiple hedged layers. If at any point during the hedge period the aggregate amount of the hedged layers exceeds the amount of the closed portfolio (i.e., a breach of the hedged layer(s) has occurred) or is expected to exceed the amount of the closed portfolio at a future date during the hedge period (i.e., a breach of the hedged layer is anticipated), the PLM hedging relationship must be fully or partially terminated to cure the breach or anticipated breach. Basis adjustments for active PLM hedges are maintained at the closed portfolio level and are only allocated to individual assets remaining in the closed portfolio when the hedging relationship is terminated, except for any portion of the basis adjustment related to a breach of the hedged layer(s) that has occurred, which is recognized in interest revenue immediately. Allocated PLM

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basis adjustments are included in the amortized cost of the hedged assets and amortized to interest revenue over their respective remaining lives as a yield adjustment using the effective interest method.

For the Company's cash flow hedges of interest rate risk, the gain or loss on the derivatives is recorded in AOCI and subsequently reclassified into interest revenue or interest expense, depending on where the hedged cash flows are recognized, on the consolidated statements of income when the hedged transactions affect earnings. Amounts reported in AOCI for cash flow hedges of interest rate risk on recognized financial assets and liabilities are reclassified into interest revenue or interest expense as interest payments are accrued or made. If the hedging relationship is terminated and transactions that were hedged are no longer probable of occurring, the gain or loss on the derivative recorded in AOCI prior to termination is reclassified into interest revenue or interest expense immediately. Otherwise, the derivative gain or loss in AOCI will continue to be reclassified into interest revenue or interest expense in the periods during which the previously hedged transactions affect earnings.

Cash flows associated with derivative instruments are reflected as cash flows from operating activities in the statement of cash flows consistent with the treatment and nature of the items being hedged.

Fair values of assets and liabilities

Fair value is defined as the price that would be received to sell an asset or the price paid to transfer a liability in an orderly transaction between market participants at the measurement date. Fair value measurement accounting guidance describes the fair value hierarchy for disclosing assets and liabilities measured at fair value based on the inputs used to value them. The fair value hierarchy maximizes the use of observable inputs and minimizes the use of unobservable inputs. Observable inputs are based on market pricing data obtained from third-party sources independent of the Company. A quoted price in an active market provides the most reliable evidence of fair value and is generally used to measure fair value whenever available.

Unobservable inputs reflect management's judgment about the assumptions market participants would use in pricing the asset or liability. Where inputs used to measure fair value of an asset or liability are from different levels of the hierarchy, the asset or liability is categorized based on the lowest level input that is significant to the fair value measurement in its entirety. Assessing the significance of a particular input requires judgment. The fair value hierarchy includes three levels based on the objectivity of the inputs as follows:

- Level 1 inputs are quoted prices in active markets as of the measurement date for identical assets or liabilities that the Company has the ability to access.
- Level 2 inputs are inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly or indirectly. Level 2 inputs include quoted prices for similar assets and liabilities in active markets, and inputs other than quoted prices that are observable for the asset or liability, such as interest rates, benchmark yields, issuer spreads, new issue data, and collateral performance.
- Level 3 inputs are unobservable inputs for the asset or liability, and include situations where there is little, if any, market activity for the asset or liability.

Assets and liabilities measured at fair value on a recurring basis

Schwab's assets and liabilities measured at fair value on a recurring basis include: certain cash equivalents, certain investments segregated and on deposit for regulatory purposes, AFS securities, certain other assets, interest rate swaps, and certain accrued expenses and other liabilities. The Company uses the market approach to determine the fair value of assets and liabilities. When available, the Company uses quoted prices in active markets to measure the fair value of assets and liabilities. Quoted prices for investments in exchange-traded securities represent end-of-day close prices published by exchanges. Quoted prices for money market funds and other mutual funds represent reported net asset values. When utilizing market data and bid-ask spread, the Company uses the price within the bid-ask spread that best represents fair value. When quoted prices in active markets do not exist, the Company uses prices obtained from independent third-party pricing services to measure the fair value of investment assets, and we generally obtain prices from three independent third-party pricing sources for such assets recorded at fair value.

Our primary independent pricing service provides prices for our fixed income investments such as commercial paper; certificates of deposits; U.S. government and agency securities; state and municipal securities; corporate debt securities; asset-backed securities; foreign government agency securities; and non-agency commercial mortgage-backed securities. Such prices are based on observable trades, broker/dealer quotes, and discounted cash flows that incorporate observable information such as yields for

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similar types of securities (a benchmark interest rate plus observable spreads) and weighted-average maturity for the same or similar “to-be-issued” securities. We compare the prices obtained from the primary independent pricing service to the prices obtained from the additional independent pricing services to determine if the price obtained from the primary independent pricing service is reasonable. Schwab does not adjust the prices received from independent third-party pricing services unless such prices are inconsistent with the definition of fair value and result in material differences in the amounts recorded.

Liabilities measured at fair value on a recurring basis include interest rate swaps, securities sold but not yet purchased, and repurchase liabilities related to client-held fractional shares of equities, ETFs, and other securities, which are included in other assets on the consolidated balance sheets (see Other securities owned and securities sold but not yet purchased above in this Note 2 for the treatment of client-held fractional shares). The fair values of securities sold but not yet purchased are based on quoted market prices or other observable market data. The Company has elected the fair value option pursuant to ASC 825 *Financial Instruments* for the repurchase liabilities to match the measurement and accounting of the related client-held fractional shares. The fair values of the repurchase liabilities are based on quoted market prices or other observable market data consistent with the related client-held fractional shares. Unrealized gains and losses on client-held fractional shares offset the unrealized gains and losses on the corresponding repurchase liabilities, resulting in no impact to the consolidated statements of income. The Company’s liabilities to repurchase client-held fractional shares do not have credit risk, and, as a result, the Company has not recognized any gains or losses in the consolidated statements of income or comprehensive income attributable to instrument-specific credit risk for these repurchase liabilities. The repurchase liabilities are included in accrued expenses and other liabilities on the consolidated balance sheet.

The fair values of interest rate swaps are based on market observable interest rate yield curves. Fair value measurements are priced considering the coupon rate of the fixed leg of the contract and the variable coupon rate on the floating leg of the contract. Valuation is based on both spot and forward rates on the swap yield curve. The Company validates its valuations with counterparty quotations from central counterparty (CCP) clearing houses. See Note 16 for additional information on the Company’s interest rate swaps.

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New Accounting Standards

Adoption of New Accounting Standards

| Standard | Description | Date of Adoption | Effects on the Financial Statements or Other Significant Matters |
|--|--|-------------------------|---|
| Accounting Standards Update (ASU) 2022-02, "Financial Instruments—Credit Losses (Topic 326): Troubled Debt Restructurings and Vintage Disclosures" | <p>Troubled Debt Restructurings (TDRs) Eliminates the accounting guidance for TDRs. Rather than applying the specific guidance for TDRs, creditors will apply the recognition and measurement guidance for loan refinancings and restructurings to determine whether a modification results in a new loan or a continuation of an existing loan. The guidance requires enhanced disclosures for certain loan refinancings and restructurings by creditors when a borrower is experiencing financial difficulty.</p> <p>Vintage Disclosures Requires that an entity disclose current-period gross writeoffs by year of origination for financing receivables and net investments in leases within the scope of Subtopic 326-20, Financial Instruments—Credit Losses—Measured at Amortized Cost.</p> <p>Adoption provides for prospective application, with an option to apply the modified retrospective transition method for the change in recognition and measurement of TDRs.</p> | January 1, 2023 | The Company adopted this guidance prospectively on January 1, 2023. The adoption of this guidance did not have a material impact on the Company's financial statements. |

New Accounting Standards Not Yet Adopted

| Standard | Description | Required Date of Adoption | Effects on the Financial Statements or Other Significant Matters |
|--|--|---|---|
| ASU 2023-07, "Segment Reporting (Topic 280): Improvements to Reportable Segment Disclosures" | <p>Requires annual and interim disclosure of significant segment expenses that are provided to the chief operating decision maker (CODM) and included in segment profit or loss. Also requires disclosure of the CODM's title and position and how the CODM uses reported segment profit or loss information in assessing segment performance and allocating resources. All currently required annual segment disclosures will be required for interim periods as well.</p> <p>Adoption requires retrospective application as of the earliest comparative period presented in the financial statements. Early adoption is permitted.</p> | January 1, 2024 (applies to the annual financial statements for 2024 and interim periods thereafter) | The Company does not expect this guidance will have a material impact on its financial statements or disclosures. |
| ASU 2023-09, "Income Taxes (Topic 740): Improvements to Income Tax Disclosures" | <p>Expands income tax disclosures, primarily by enhancing the rate reconciliation table and requiring additional disaggregated information about income taxes paid.</p> <p>Adoption allows retrospective or prospective application, with early adoption permitted.</p> | January 1, 2025 | The Company does not expect this guidance will have a material impact on its financial statements or disclosures. |

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3. Revenue Recognition

Disaggregated Revenue

Disaggregation of Schwab's revenue by major source is as follows:

| Year Ended December 31, | 2023 | 2022 | 2021 |
|--|-----------|-----------|-----------|
| Net interest revenue | | | |
| Cash and cash equivalents | \$ 1,894 | \$ 812 | \$ 40 |
| Cash and investments segregated | 1,355 | 691 | 24 |
| Receivables from brokerage clients | 4,793 | 3,321 | 2,455 |
| Available for sale securities | 2,987 | 4,139 | 4,641 |
| Held to maturity securities | 2,872 | 1,688 | — |
| Bank loans | 1,664 | 1,083 | 620 |
| Securities lending revenue | 419 | 471 | 720 |
| Other interest revenue | 127 | 22 | 6 |
| Interest revenue | 16,111 | 12,227 | 8,506 |
| Bank deposits | (3,363) | (723) | (54) |
| Payables to brokerage clients | (271) | (123) | (9) |
| Other short-term borrowings ⁽¹⁾ | (375) | (48) | (9) |
| Federal Home Loan Bank borrowings ⁽¹⁾ | (1,810) | (106) | — |
| Long-term debt | (715) | (498) | (384) |
| Securities lending expense | (147) | (48) | (24) |
| Other interest expense | (3) | 1 | 4 |
| Interest expense | (6,684) | (1,545) | (476) |
| Net interest revenue | 9,427 | 10,682 | 8,030 |
| Asset management and administration fees | | | |
| Mutual funds, ETFs, and CTFs | 2,563 | 2,055 | 1,961 |
| Advice solutions | 1,868 | 1,854 | 1,993 |
| Other | 325 | 307 | 320 |
| Asset management and administration fees | 4,756 | 4,216 | 4,274 |
| Trading revenue | | | |
| Commissions | 1,601 | 1,787 | 2,050 |
| Order flow revenue | 1,404 | 1,738 | 2,053 |
| Principal transactions | 225 | 148 | 49 |
| Trading revenue | 3,230 | 3,673 | 4,152 |
| Bank deposit account fees | 705 | 1,409 | 1,315 |
| Other | 719 | 782 | 749 |
| Total net revenues | \$ 18,837 | \$ 20,762 | \$ 18,520 |

⁽¹⁾ Certain prior year amounts have been reclassified to conform to the current year presentation. See Note 1 for additional information.

For additional discussion of contract balances, see Note 9. For a summary of revenue provided by our reportable segments, see Note 24. The recognition of revenue is not impacted by the operating segment in which revenue is generated.

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4. Receivables from and Payables to Brokerage Clients

Receivables from and payables to brokerage clients are detailed below:

| December 31, | 2023 | 2022 |
|---|-----------|-----------|
| Receivables | | |
| Margin loans | \$ 62,582 | \$ 63,065 |
| Other brokerage receivables | 6,085 | 3,526 |
| Receivables from brokerage clients — net ⁽¹⁾ | \$ 68,667 | \$ 66,591 |
| Payables | | |
| Interest-bearing payables | \$ 67,675 | \$ 81,583 |
| Non-interest-bearing payables | 17,111 | 15,855 |
| Payables to brokerage clients | \$ 84,786 | \$ 97,438 |

⁽¹⁾The allowance for credit losses for receivables from brokerage clients and related activity was immaterial for all periods presented.

At December 31, 2023 and 2022, approximately 17% of total CS&Co and TD Ameritrade, Inc. client accounts were located in California.

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5. Investment Securities

The amortized cost, gross unrealized gains and losses, and fair value of the Company's AFS and HTM investment securities are as follows:

| December 31, 2023 | Amortized Cost | Gross Unrealized Gains | Gross Unrealized Losses | Fair Value |
|--|-------------------|------------------------|-------------------------|-------------------|
| Available for sale securities | | | | |
| U.S. agency mortgage-backed securities | \$ 69,173 | \$ — | \$ 6,378 | \$ 62,795 |
| U.S. Treasury securities | 22,459 | 1 | 989 | 21,471 |
| Corporate debt securities ⁽¹⁾ | 13,344 | — | 860 | 12,484 |
| Asset-backed securities ⁽²⁾ | 9,465 | — | 378 | 9,087 |
| Foreign government agency securities | 1,035 | — | 33 | 1,002 |
| U.S. state and municipal securities | 634 | — | 55 | 579 |
| Non-agency commercial mortgage-backed securities | 123 | — | 14 | 109 |
| Certificates of deposit | 100 | — | — | 100 |
| Other | 22 | — | 3 | 19 |
| Unallocated portfolio layer method fair value basis adjustments ⁽³⁾ | (19) | — | (19) | — |
| Total available for sale securities ⁽⁴⁾ | \$ 116,336 | \$ 1 | \$ 8,691 | \$ 107,646 |
| Held to maturity securities | | | | |
| U.S. agency mortgage-backed securities | \$ 159,452 | \$ 1,435 | \$ 13,796 | \$ 147,091 |
| Total held to maturity securities | \$ 159,452 | \$ 1,435 | \$ 13,796 | \$ 147,091 |
| <hr/> | | | | |
| December 31, 2022 | | | | |
| Available for sale securities | | | | |
| U.S. agency mortgage-backed securities | \$ 85,994 | \$ — | \$ 8,306 | \$ 77,688 |
| U.S. Treasury securities | 41,879 | — | 1,877 | 40,002 |
| Asset-backed securities ⁽²⁾ | 13,672 | — | 649 | 13,023 |
| Corporate debt securities ⁽¹⁾ | 13,830 | — | 1,275 | 12,555 |
| Certificates of deposit | 2,245 | — | 14 | 2,231 |
| Foreign government agency securities | 1,033 | — | 64 | 969 |
| U.S. state and municipal securities | 713 | — | 75 | 638 |
| Non-agency commercial mortgage-backed securities | 473 | — | 23 | 450 |
| Other | 323 | — | 8 | 315 |
| Total available for sale securities ⁽⁴⁾ | \$ 160,162 | \$ — | \$ 12,291 | \$ 147,871 |
| Held to maturity securities | | | | |
| U.S. agency mortgage-backed securities | \$ 173,074 | \$ 1,442 | \$ 15,580 | \$ 158,936 |
| Total held to maturity securities | \$ 173,074 | \$ 1,442 | \$ 15,580 | \$ 158,936 |

⁽¹⁾ As of December 31, 2023 and 2022, approximately 36% and 37%, respectively, of the total AFS corporate debt securities were issued by institutions in the financial services industry.

⁽²⁾ Approximately 61% and 57% of asset-backed securities held as of December 31, 2023 and 2022, respectively, were Federal Family Education Loan Program Asset-Backed Securities. Asset-backed securities collateralized by credit card receivables represented approximately 24% and 18% of the asset-backed securities held as of December 31, 2023 and 2022, respectively.

⁽³⁾ This represents the amount of PLM basis adjustments related to AFS securities hedged in a closed portfolio. See Notes 2 and 16 for more information on PLM hedge accounting.

⁽⁴⁾ Included in cash and cash equivalents on the consolidated balance sheets, but excluded from this table, is \$48 million of AFS commercial paper as of December 31, 2022 (none as of December 31, 2023). These holdings have maturities of three months or less at the time of acquisition, and an aggregate market value equal to amortized cost.

During 2022, the Company transferred a total of \$188.6 billion of U.S. agency mortgage-backed securities with a total net pre-tax unrealized loss at the times of transfer of \$18.2 billion from the AFS category to the HTM category. The transfer of these securities to the HTM category reduces the Company's exposure to fluctuations in AOCI that can result from unrealized losses on AFS securities due to changes in market interest rates. The unrealized loss at the time of transfer is amortized over the remaining life of the security, offsetting the amortization of the security's premium or discount, and resulting in no impact to net income. As of December 31, 2023, the total remaining unamortized loss on these securities transferred to HTM included in AOCI was \$11.5 billion net of tax effect (\$15.0 billion pre-tax).

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At December 31, 2023, our banking subsidiaries had pledged investment securities with a value of \$70.1 billion as collateral to secure borrowing capacity on secured credit facilities with the FHLB (see Note 12). Our banking subsidiaries also pledge investment securities as collateral to secure borrowing capacity at the Federal Reserve discount window, and had pledged securities with a value of \$6.2 billion as collateral for this facility at December 31, 2023. Beginning in 2023, our banking subsidiaries pledge investment securities as collateral to secure borrowing capacity at the Federal Reserve through the Bank Term Funding Program, and had pledged securities with a par value of \$39.2 billion as collateral for this facility at December 31, 2023. The Company also pledges investment securities issued by federal agencies to secure certain trust deposits. The value of these pledged securities was \$1.6 billion at December 31, 2023.

At December 31, 2023, our banking subsidiaries had pledged HTM and AFS securities as collateral under repurchase agreements with external financial institutions. HTM securities pledged were U.S. agency mortgage-backed securities with an aggregate amortized cost of \$3.7 billion, and AFS securities pledged were U.S. agency mortgage-backed securities with an aggregate fair value of \$1.5 billion. Securities pledged as collateral under these repurchase agreements may be sold, repledged, or otherwise used by the counterparties. See Notes 2, 12, and 17 for additional information on these repurchase agreements.

At December 31, 2023, our banking subsidiaries had pledged AFS securities consisting of U.S. Treasury securities with an aggregate fair value of \$195 million as initial margin on interest rate swaps (see Notes 16 and 17). All of Schwab's interest rate swaps are cleared through CCPs which require the Company to post initial margin as collateral against potential losses. Initial margin is posted through futures commission merchants (FCM) which serve as the intermediary between CCPs and Schwab. The FCM agreements governing our swaps allow for securities pledged as initial margin to be sold, repledged, or otherwise used by the FCM.

AFS investment securities with unrealized losses, aggregated by category and period of continuous unrealized loss, are as follows:

| | Less than 12 months | | 12 months or longer | | Total | |
|---|------------------------|----------------------|------------------------|----------------------|---------------|----------------------|
| | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses |
| December 31, 2023 | | | | | | |
| Available for sale securities | | | | | | |
| U.S. agency mortgage-backed securities ⁽¹⁾ | \$ 1 | \$ — | \$ 62,794 | \$ 6,378 | \$ 62,795 | \$ 6,378 |
| U.S. Treasury securities | — | — | 19,450 | 989 | 19,450 | 989 |
| Corporate debt securities | — | — | 12,484 | 860 | 12,484 | 860 |
| Asset-backed securities ⁽¹⁾ | 29 | — | 9,058 | 378 | 9,087 | 378 |
| Foreign government agency securities | — | — | 1,002 | 33 | 1,002 | 33 |
| U.S. state and municipal securities | — | — | 579 | 55 | 579 | 55 |
| Non-agency commercial mortgage-backed securities | — | — | 109 | 14 | 109 | 14 |
| Other | — | — | 19 | 3 | 19 | 3 |
| Total ⁽²⁾ | \$ 30 | \$ — | \$ 105,495 | \$ 8,710 | \$ 105,525 | \$ 8,710 |
| December 31, 2022 | | | | | | |
| Available for sale securities | | | | | | |
| U.S. agency mortgage-backed securities | \$ 34,938 | \$ 2,025 | \$ 42,558 | \$ 6,281 | \$ 77,496 | \$ 8,306 |
| U.S. Treasury securities | 27,063 | 716 | 12,519 | 1,161 | 39,582 | 1,877 |
| Asset-backed securities | 6,717 | 217 | 6,299 | 432 | 13,016 | 649 |
| Corporate debt securities | 8,552 | 542 | 3,998 | 733 | 12,550 | 1,275 |
| Certificates of deposit | 2,033 | 10 | 196 | 4 | 2,229 | 14 |
| Foreign government agency securities | 756 | 50 | 214 | 14 | 970 | 64 |
| U.S. state and municipal securities | 482 | 31 | 157 | 44 | 639 | 75 |
| Non-agency commercial mortgage-backed securities | 443 | 23 | — | — | 443 | 23 |
| Other | 315 | 8 | — | — | 315 | 8 |
| Total | \$ 81,299 | \$ 3,622 | \$ 65,941 | \$ 8,669 | \$ 147,240 | \$ 12,291 |

⁽¹⁾ Unrealized losses less than 12 months amounts were less than \$500 thousand.

⁽²⁾ For purposes of this table, unrealized losses on AFS securities excludes the unallocated PLM fair value hedge basis adjustments of \$19 million at December 31, 2023.

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At December 31, 2023, substantially all rated securities in the investment portfolios were investment grade. U.S. agency mortgage-backed securities do not have explicit credit ratings; however, management considers these to be of the highest credit quality and rating given the guarantee of principal and interest by the U.S. government or U.S. government-sponsored enterprises.

For a description of management's quarterly evaluation of AFS securities in unrealized loss positions, see Note 2. No amounts were recognized as credit loss expense and no securities were written down to fair value through earnings for the years ended December 31, 2023 and 2022. None of the Company's AFS securities held as of December 31, 2023 and 2022 had an allowance for credit losses. All HTM securities as of December 31, 2023 and 2022 were U.S. agency mortgage-backed securities and therefore had no allowance for credit losses because expected nonpayment of the amortized cost basis is zero.

The Company had \$565 million and \$685 million of accrued interest receivable for AFS and HTM securities as of December 31, 2023 and 2022, respectively. These amounts are excluded from the amortized cost basis and fair market value of AFS and HTM securities and included in other assets on the consolidated balance sheets. There were no write-offs of accrued interest receivable on AFS and HTM securities during the years ended December 31, 2023 or 2022.

In the table below, mortgage-backed securities and other asset-backed securities have been allocated to maturity groupings based on final contractual maturities. As borrowers may have the right to call or prepay certain obligations underlying our investment securities, actual maturities may differ from the scheduled contractual maturities presented below. As of December 31, 2023, the estimated effective duration, which reflects anticipated future payments, of our total AFS and HTM investment securities portfolio is approximately 4.0 years. The estimated effective duration of our AFS investment securities portfolio is approximately 2.5 years as of December 31, 2023. Including the impact of the Company's use of derivative instruments to manage changes in the fair values of our AFS investment portfolio, the effective duration of our total AFS and HTM investments securities as of December 31, 2023 is approximately 3.9 years and for our AFS investment securities is approximately 2.2 years (see Note 16).

The maturities of AFS and HTM investment securities are as follows:

| December 31, 2023 | Within 1 year | After 1 year through 5 years | After 5 years through 10 years | After 10 years | Total |
|--|------------------|------------------------------------|--------------------------------------|-------------------|------------|
| Available for sale securities | | | | | |
| U.S. agency mortgage-backed securities | \$ 798 | \$ 11,126 | \$ 10,650 | \$ 40,221 | \$ 62,795 |
| U.S. Treasury securities | 9,142 | 12,329 | — | — | 21,471 |
| Corporate debt securities | 2,708 | 8,306 | 1,470 | — | 12,484 |
| Asset-backed securities | — | 2,443 | 1,290 | 5,354 | 9,087 |
| Foreign government agency securities | 495 | 507 | — | — | 1,002 |
| U.S. state and municipal securities | — | 71 | 396 | 112 | 579 |
| Non-agency commercial mortgage-backed securities | — | — | — | 109 | 109 |
| Certificates of deposit | 100 | — | — | — | 100 |
| Other | — | — | — | 19 | 19 |
| Total fair value | \$ 13,243 | \$ 34,782 | \$ 13,806 | \$ 45,815 | \$ 107,646 |
| Total amortized cost ⁽¹⁾ | \$ 13,427 | \$ 36,943 | \$ 15,345 | \$ 50,640 | \$ 116,355 |
| Weighted-average yield ⁽²⁾ | 1.82% | 1.84% | 1.87% | 2.62% | 2.18% |
| Held to maturity securities | | | | | |
| U.S. agency mortgage-backed securities | \$ 1,217 | \$ 7,765 | \$ 37,584 | \$ 100,525 | \$ 147,091 |
| Total fair value | \$ 1,217 | \$ 7,765 | \$ 37,584 | \$ 100,525 | \$ 147,091 |
| Total amortized cost | \$ 1,248 | \$ 8,198 | \$ 40,139 | \$ 109,867 | \$ 159,452 |
| Weighted-average yield ⁽²⁾ | 2.61% | 1.98% | 1.76% | 1.73% | 1.75% |

⁽¹⁾ For purposes of this table, the amortized cost of AFS securities excludes the unallocated PLM fair value hedge basis adjustments of \$19 million at December 31, 2023.

⁽²⁾ The weighted-average yield is computed using the amortized cost at December 31, 2023.

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Proceeds and gross realized gains and losses from sales of AFS investment securities are as follows:

| Year Ended December 31, | 2023 | 2022 | 2021 |
|-------------------------|----------|-----------|-----------|
| Proceeds | \$ 8,465 | \$ 24,704 | \$ 13,306 |
| Gross realized gains | 1 | 157 | 40 |
| Gross realized losses | 62 | 166 | 36 |

6. Bank Loans and Related Allowance for Credit Losses

The composition of bank loans and delinquency analysis by portfolio segment and class of financing receivable is as follows:

| December 31, 2023 | Current | 30-59 days past due | 60-89 days past due | >90 days past due and other nonaccrual loans ⁽³⁾ | Total past due and other nonaccrual loans | Total loans | Allowance for credit losses | Total bank loans – net |
|----------------------------------|-----------|---------------------|---------------------|---|---|-------------|-----------------------------|------------------------|
| Residential real estate: | | | | | | | | |
| First Mortgages ^(1,2) | \$ 26,111 | \$ 33 | \$ 2 | \$ 7 | \$ 42 | \$ 26,153 | \$ 32 | \$ 26,121 |
| HELOCs ^(1,2) | 473 | 1 | 1 | 4 | 6 | 479 | 2 | 477 |
| Total residential real estate | 26,584 | 34 | 3 | 11 | 48 | 26,632 | 34 | 26,598 |
| Pledged asset lines | 13,533 | 11 | — | 4 | 15 | 13,548 | — | 13,548 |
| Other | 297 | — | — | — | — | 297 | 4 | 293 |
| Total bank loans | \$ 40,414 | \$ 45 | \$ 3 | \$ 15 | \$ 63 | \$ 40,477 | \$ 38 | \$ 40,439 |

December 31, 2022

| | | | | | | | | |
|----------------------------------|-----------|-------|------|-------|-------|-----------|-------|-----------|
| Residential real estate: | | | | | | | | |
| First Mortgages ^(1,2) | \$ 25,157 | \$ 25 | \$ 2 | \$ 14 | \$ 41 | \$ 25,198 | \$ 66 | \$ 25,132 |
| HELOCs ^(1,2) | 590 | 2 | — | 5 | 7 | 597 | 4 | 593 |
| Total residential real estate | 25,747 | 27 | 2 | 19 | 48 | 25,795 | 70 | 25,725 |
| Pledged asset lines | 14,584 | 4 | — | 4 | 8 | 14,592 | — | 14,592 |
| Other | 191 | — | — | — | — | 191 | 3 | 188 |
| Total bank loans | \$ 40,522 | \$ 31 | \$ 2 | \$ 23 | \$ 56 | \$ 40,578 | \$ 73 | \$ 40,505 |

⁽¹⁾ First Mortgages and HELOCs include unamortized premiums and discounts and direct origination costs of \$100 million and \$98 million at December 31, 2023 and 2022, respectively.

⁽²⁾ At both December 31, 2023 and 2022, 43% of the First Mortgage and HELOC portfolios were concentrated in California. These loans have performed in a manner consistent with the portfolio as a whole.

⁽³⁾ There were no loans accruing interest that were contractually 90 days or more past due at December 31, 2023 or 2022.

At December 31, 2023, CSB had pledged the full balance of First Mortgages and HELOCs pursuant to a blanket lien status collateral arrangement to secure borrowing capacity on a secured credit facility with the FHLB (see Note 12).

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Changes in the allowance for credit losses on bank loans were as follows:

| December 31, 2023 | First Mortgages | HELOCs | Total residential real estate | Pledged asset lines | Other | Total |
|------------------------------|-----------------|--------|-------------------------------|---------------------|-------|-------|
| Balance at beginning of year | \$ 66 | \$ 4 | \$ 70 | \$ — | \$ 3 | \$ 73 |
| Charge-offs | — | — | — | — | — | — |
| Recoveries | — | — | — | — | — | — |
| Provision for credit losses | (34) | (2) | (36) | — | 1 | (35) |
| Balance at end of year | \$ 32 | \$ 2 | \$ 34 | \$ — | \$ 4 | \$ 38 |

| December 31, 2022 | First Mortgages | HELOCs | Total residential real estate | Pledged asset lines | Other | Total |
|------------------------------|-----------------|--------|-------------------------------|---------------------|-------|-------|
| Balance at beginning of year | \$ 13 | \$ 2 | \$ 15 | \$ — | \$ 3 | \$ 18 |
| Charge-offs | — | — | — | (4) | — | (4) |
| Recoveries | — | 1 | 1 | — | — | 1 |
| Provision for credit losses | 53 | 1 | 54 | 4 | — | 58 |
| Balance at end of year | \$ 66 | \$ 4 | \$ 70 | \$ — | \$ 3 | \$ 73 |

| December 31, 2021 | First Mortgages | HELOCs | Total residential real estate | Pledged asset lines | Other | Total |
|------------------------------|-----------------|--------|-------------------------------|---------------------|-------|-------|
| Balance at beginning of year | \$ 22 | \$ 5 | \$ 27 | \$ — | \$ 3 | \$ 30 |
| Charge-offs | — | — | — | — | (1) | (1) |
| Recoveries | — | 1 | 1 | — | — | 1 |
| Provision for credit losses | (9) | (4) | (13) | — | 1 | (12) |
| Balance at end of year | \$ 13 | \$ 2 | \$ 15 | \$ — | \$ 3 | \$ 18 |

As discussed in Note 2, the Company charges off any unsecured PAL balances no later than 90-days past due. PALs are also subject to the collateral maintenance practical expedient under ASC 326 *Financial Instruments — Credit Losses*. All PALs were fully collateralized by securities with fair values in excess of borrowings as of December 31, 2023 and 2022, respectively. Therefore, no allowance for credit losses for PALs as of those dates was required.

During 2023, the U.S. economy continued to be challenged by elevated inflation, tightening monetary policy, and geopolitical unrest. However, amid sustained economic growth, supply and demand moved to a more balanced state, as inflation began to abate. While the Federal Reserve held the policy rate steady during the last quarter of the year, our allowance assumes a near term continuation of elevated interest rates with only a slight increase in unemployment and modest home price depreciation. Though higher mortgage rates are softening demand and reducing borrower affordability, we expect constrained housing supply to keep home prices relatively stable. Furthermore, credit quality metrics in the Company's bank loans portfolio have improved in recent years and remain very strong. As a result of these factors, we decreased projected loss rates at December 31, 2023, as compared to December 31, 2022.

A summary of bank loan-related nonperforming assets is as follows:

| December 31, | 2023 | 2022 |
|--|--------------|--------------|
| Nonaccrual loans ⁽¹⁾ | \$ 15 | \$ 23 |
| Other real estate owned ⁽²⁾ | — | 2 |
| Total nonperforming assets | \$ 15 | \$ 25 |

⁽¹⁾ Nonaccrual loans include nonaccrual troubled debt restructurings recorded prior to the adoption of ASU 2022-02.

⁽²⁾ Included in other assets on the consolidated balance sheets.

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Credit Quality

In addition to monitoring delinquency, Schwab monitors the credit quality of First Mortgages and HELOCs by stratifying the portfolios by the following:

- Year of origination;
- Borrower FICO scores at origination (Origination FICO);
- Updated borrower FICO scores (Updated FICO);
- Loan-to-value (LTV) ratios at origination (Origination LTV); and
- Estimated Current LTV ratios (Estimated Current LTV).

Borrowers' FICO scores are provided by an independent third-party credit reporting service and generally updated quarterly. The Origination LTV and Estimated Current LTV for a HELOC include any first lien mortgage outstanding on the same property at the time of the HELOC's origination. The Estimated Current LTV for each loan is updated on a monthly basis by reference to a home price appreciation index.

The credit quality indicators of the Company's First Mortgages and HELOCs are detailed below:

| December 31, 2023 | First Mortgages Amortized Cost Basis by Origination Year | | | | | | Total First Mortgages | Revolving HELOCs amortized cost basis | HELOCs converted to term loans | Total HELOCs |
|--|--|-----------------|------------------|-----------------|---------------|---------------|-----------------------|---------------------------------------|--------------------------------|---------------|
| | 2023 | 2022 | 2021 | 2020 | 2019 | pre-2019 | | | | |
| Origination FICO | | | | | | | | | | |
| <620 | \$ — | \$ 2 | \$ 1 | \$ 1 | \$ — | \$ 1 | \$ 5 | \$ — | \$ — | \$ — |
| 620 – 679 | 4 | 27 | 30 | 20 | 2 | 13 | 96 | — | 1 | 1 |
| 680 – 739 | 299 | 782 | 1,160 | 395 | 106 | 188 | 2,930 | 50 | 38 | 88 |
| ≥740 | 2,391 | 5,258 | 10,439 | 3,558 | 743 | 733 | 23,122 | 261 | 129 | 390 |
| Total | \$ 2,694 | \$ 6,069 | \$ 11,630 | \$ 3,974 | \$ 851 | \$ 935 | \$ 26,153 | \$ 311 | \$ 168 | \$ 479 |
| Origination LTV | | | | | | | | | | |
| ≤70% | \$ 1,818 | \$ 4,492 | \$ 10,078 | \$ 3,306 | \$ 687 | \$ 695 | \$ 21,076 | \$ 279 | \$ 117 | \$ 396 |
| >70% – ≤90% | 876 | 1,577 | 1,552 | 668 | 164 | 238 | 5,075 | 32 | 50 | 82 |
| >90% – ≤100% | — | — | — | — | — | 2 | 2 | — | 1 | 1 |
| Total | \$ 2,694 | \$ 6,069 | \$ 11,630 | \$ 3,974 | \$ 851 | \$ 935 | \$ 26,153 | \$ 311 | \$ 168 | \$ 479 |
| Updated FICO | | | | | | | | | | |
| <620 | \$ 4 | \$ 15 | \$ 19 | \$ 8 | \$ 2 | \$ 15 | \$ 63 | \$ 2 | \$ 5 | \$ 7 |
| 620 – 679 | 46 | 77 | 87 | 38 | 11 | 39 | 298 | 6 | 10 | 16 |
| 680 – 739 | 265 | 575 | 984 | 316 | 61 | 108 | 2,309 | 48 | 26 | 74 |
| ≥740 | 2,379 | 5,402 | 10,540 | 3,612 | 777 | 773 | 23,483 | 255 | 127 | 382 |
| Total | \$ 2,694 | \$ 6,069 | \$ 11,630 | \$ 3,974 | \$ 851 | \$ 935 | \$ 26,153 | \$ 311 | \$ 168 | \$ 479 |
| Estimated Current LTV ⁽¹⁾ | | | | | | | | | | |
| ≤70% | \$ 1,853 | \$ 4,855 | \$ 11,341 | \$ 3,960 | \$ 850 | \$ 931 | \$ 23,790 | \$ 308 | \$ 167 | \$ 475 |
| >70% – ≤90% | 841 | 1,185 | 289 | 14 | 1 | 4 | 2,334 | 3 | 1 | 4 |
| >90% – ≤100% | — | 28 | — | — | — | — | 28 | — | — | — |
| >100% | — | 1 | — | — | — | — | 1 | — | — | — |
| Total | \$ 2,694 | \$ 6,069 | \$ 11,630 | \$ 3,974 | \$ 851 | \$ 935 | \$ 26,153 | \$ 311 | \$ 168 | \$ 479 |
| Gross charge-offs | \$ — | \$ — | \$ — | \$ — | \$ — | \$ — | \$ — | \$ — | \$ — | \$ — |
| Percent of Loans on Nonaccrual Status | 0.01% | 0.02% | 0.01% | 0.01% | 0.01% | 0.36% | 0.03% | 0.07% | 2.40% | 0.84% |

⁽¹⁾ Represents the LTV for the full line of credit (drawn and undrawn) for revolving HELOCs.

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| December 31, 2022 | First Mortgages Amortized Cost Basis by Origination Year | | | | | Total First Mortgages | Revolving HELOCs amortized cost basis | HELOCs converted to term loans | Total HELOCs |
|--|--|------------------|-----------------|---------------|-----------------|-----------------------|---------------------------------------|--------------------------------|---------------|
| | 2022 | 2021 | 2020 | 2019 | pre-2019 | | | | |
| Origination FICO | | | | | | | | | |
| <620 | \$ 3 | \$ 1 | \$ — | \$ — | \$ 1 | \$ 5 | \$ — | \$ — | \$ — |
| 620 – 679 | 28 | 31 | 21 | 2 | 15 | 97 | — | 2 | 2 |
| 680 – 739 | 820 | 1,224 | 430 | 116 | 243 | 2,833 | 59 | 47 | 106 |
| ≥740 | 5,593 | 11,037 | 3,819 | 811 | 1,003 | 22,263 | 323 | 166 | 489 |
| Total | \$ 6,444 | \$ 12,293 | \$ 4,270 | \$ 929 | \$ 1,262 | \$ 25,198 | \$ 382 | \$ 215 | \$ 597 |
| Origination LTV | | | | | | | | | |
| ≤70% | \$ 4,771 | \$ 10,641 | \$ 3,549 | \$ 749 | \$ 940 | \$ 20,650 | \$ 332 | \$ 153 | \$ 485 |
| >70% – ≤90% | 1,673 | 1,652 | 721 | 180 | 320 | 4,546 | 50 | 61 | 111 |
| >90% – ≤100% | — | — | — | — | 2 | 2 | — | 1 | 1 |
| Total | \$ 6,444 | \$ 12,293 | \$ 4,270 | \$ 929 | \$ 1,262 | \$ 25,198 | \$ 382 | \$ 215 | \$ 597 |
| Updated FICO | | | | | | | | | |
| <620 | \$ 11 | \$ 12 | \$ 7 | \$ 2 | \$ 13 | \$ 45 | \$ 2 | \$ 5 | \$ 7 |
| 620 – 679 | 87 | 127 | 42 | 10 | 43 | 309 | 6 | 10 | 16 |
| 680 – 739 | 711 | 1,079 | 378 | 89 | 161 | 2,418 | 52 | 35 | 87 |
| ≥740 | 5,635 | 11,075 | 3,843 | 828 | 1,045 | 22,426 | 322 | 165 | 487 |
| Total | \$ 6,444 | \$ 12,293 | \$ 4,270 | \$ 929 | \$ 1,262 | \$ 25,198 | \$ 382 | \$ 215 | \$ 597 |
| Estimated Current LTV ⁽¹⁾ | | | | | | | | | |
| ≤70% | \$ 4,574 | \$ 11,751 | \$ 4,255 | \$ 928 | \$ 1,257 | \$ 22,765 | \$ 380 | \$ 214 | \$ 594 |
| >70% – ≤90% | 1,845 | 542 | 15 | 1 | 5 | 2,408 | 2 | 1 | 3 |
| >90% – ≤100% | 25 | — | — | — | — | 25 | — | — | — |
| >100% | — | — | — | — | — | — | — | — | — |
| Total | \$ 6,444 | \$ 12,293 | \$ 4,270 | \$ 929 | \$ 1,262 | \$ 25,198 | \$ 382 | \$ 215 | \$ 597 |
| Percent of Loans on Nonaccrual Status | 0.02% | 0.03% | 0.09% | 0.02% | 0.43% | 0.06% | 0.34% | 1.90% | 0.84% |

⁽¹⁾ Represents the LTV for the full line of credit (drawn and undrawn) for revolving HELOCs.

At December 31, 2023, First Mortgage loans of \$21.5 billion had adjustable interest rates. Substantially all of these mortgages have initial fixed interest rates for three to ten years and interest rates that adjust annually thereafter. Approximately 27% of the balance of these mortgages consisted of loans with interest-only payment terms. The interest rates on approximately 86% of the balance of these interest-only loans are not scheduled to reset for three or more years. Schwab's mortgage loans do not include interest terms described as temporary introductory rates below current market rates.

At December 31, 2023 and 2022, Schwab had \$157 million and \$134 million, respectively, of accrued interest on bank loans, which is excluded from the amortized cost basis of bank loans and is included in other assets on the consolidated balance sheets.

The HELOC product has a 30-year loan term with an initial draw period of ten years from the date of origination. After the initial draw period, the balance outstanding at such time is converted to a 20-year amortizing loan. The interest rate during the initial draw period and the 20-year amortizing period is a floating rate based on the prime rate plus a margin.

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The following table presents when current outstanding HELOCs will convert to amortizing loans:

| December 31, 2023 | Balance |
|--|---------------|
| Converted to an amortizing loan by period end ⁽¹⁾ | \$ 168 |
| Within 1 year | 18 |
| > 1 year – 3 years | 41 |
| > 3 years – 5 years | 47 |
| > 5 years | 205 |
| Total | \$ 479 |

⁽¹⁾ Includes \$21 million of HELOCs converted to amortizing loans during the year ended December 31, 2023.

At December 31, 2023, \$379 million of the HELOC portfolio was secured by second liens on the associated properties. Second lien mortgage loans typically possess a higher degree of credit risk given the subordination to the first lien holder in the event of default. In addition to the credit monitoring activities described previously, Schwab also monitors credit risk by reviewing the delinquency status of the first lien loan on the associated property. At December 31, 2023, the borrowers on approximately 60% of HELOC loan balances outstanding only paid the minimum amount due.

7. Equipment, Office Facilities, and Property

Equipment, office facilities, and property are detailed below:

| December 31, | 2023 | 2022 |
|---|----------|----------|
| Software | \$ 3,375 | \$ 2,940 |
| Buildings | 1,720 | 1,693 |
| Information technology and telecommunications equipment | 1,133 | 1,008 |
| Leasehold improvements | 411 | 472 |
| Land | 214 | 209 |
| Construction in progress | 213 | 274 |
| Other | 380 | 351 |
| Total equipment, office facilities, and property | 7,446 | 6,947 |
| Accumulated depreciation and amortization | (3,756) | (3,233) |
| Total equipment, office facilities, and property — net | \$ 3,690 | \$ 3,714 |

As a result of its TDA integration and restructuring efforts, the Company recognized impairment losses on fixed assets of \$47 million during the year ended December 31, 2023. These losses are included in other expense on the consolidated statements of income. For the purpose of measuring impairment loss, the fair value of the asset group was determined using a discounted cash flow analysis. The fair value of the asset group was not material at December 31, 2023. See Note 15 for additional information regarding the Company's exit costs related to its TDA integration and restructuring activities.

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8. Goodwill and Acquired Intangible Assets

The changes in the carrying amount of goodwill, as allocated to our reportable segments, are presented in the following table:

| | Investor Services | Advisor Services | Total |
|---|----------------------|---------------------|-----------|
| December 31, 2021 | \$ 7,970 | \$ 3,982 | \$ 11,952 |
| Goodwill acquired and other changes during the period | (1) | — | (1) |
| December 31, 2022 | \$ 7,969 | \$ 3,982 | \$ 11,951 |
| Goodwill acquired and other changes during the period | — | — | — |
| December 31, 2023 | \$ 7,969 | \$ 3,982 | \$ 11,951 |

We performed an assessment of each of the Company's reporting units as of our annual testing date. Based on this analysis, we concluded that goodwill was not impaired. There were no indicators that goodwill was impaired after our annual testing date. Schwab did not recognize any goodwill impairment in any of the years presented.

Acquired intangible assets are detailed below:

| | December 31, 2023 | | | December 31, 2022 | | |
|----------------------------------|-------------------------|-----------------------------|-----------------------|-------------------------|-----------------------------|-----------------------|
| | Gross Carrying Value | Accumulated Amortization | Net Carrying Value | Gross Carrying Value | Accumulated Amortization | Net Carrying Value |
| Client relationships | \$ 10,088 | \$ (1,933) | \$ 8,155 | \$ 10,085 | \$ (1,422) | \$ 8,663 |
| Technology | 299 | (284) | 15 | 299 | (261) | 38 |
| Trade names | 123 | (33) | 90 | 120 | (32) | 88 |
| Total acquired intangible assets | \$ 10,510 | \$ (2,250) | \$ 8,260 | \$ 10,504 | \$ (1,715) | \$ 8,789 |

Estimated future annual amortization expense for acquired intangible assets as of December 31, 2023 is as follows:

| | | |
|------------|----|-------|
| 2024 | \$ | 519 |
| 2025 | | 512 |
| 2026 | | 508 |
| 2027 | | 508 |
| 2028 | | 507 |
| Thereafter | | 5,618 |
| Total | \$ | 8,172 |

Note: The above schedule excludes indefinite-lived intangible assets of \$88 million.

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9. Other Assets

The components of other assets are as follows:

| December 31, | 2023 | 2022 |
|---|-----------|-----------|
| Deferred tax assets — net | \$ 4,300 | \$ 5,370 |
| Other investments ⁽¹⁾ | 3,155 | 2,130 |
| Receivables — interest, dividends, and other | 2,538 | 1,919 |
| Other securities owned at fair value ⁽²⁾ | 1,913 | 1,432 |
| Other receivables from brokers, dealers, and clearing organizations | 1,764 | 2,171 |
| Securities borrowed | 1,563 | 705 |
| Operating lease ROU assets | 630 | 894 |
| Customer contract receivables ⁽³⁾ | 599 | 560 |
| Capitalized contract costs | 416 | 379 |
| Contract assets — net | 239 | — |
| Other | 783 | 539 |
| Total other assets | \$ 17,900 | \$ 16,099 |

⁽¹⁾Includes LIHTC investments and certain other CRA-related investments (see Note 10). This item also includes investments in FHLB stock of \$1.1 billion and \$528 million at December 31, 2023 and 2022, respectively, which are required to be held as a condition of borrowing with the FHLB (see Note 12) and can only be sold to the issuer at its par value. Any cash dividends received from investments in FHLB stock are recognized as interest revenue in the consolidated statements of income. Other investments also includes investments in Federal Reserve stock of \$468 million and \$345 million at December 31, 2023 and 2022, respectively; these holdings are a condition of CSB, CSPB, and Trust Bank's membership with the Federal Reserve.

⁽²⁾Includes fractional shares held in client brokerage accounts. Corresponding repurchase liabilities in an equal amount for these client-held fractional shares are included in accrued expenses and other liabilities on the consolidated balance sheet. See also Notes 2 and 18.

⁽³⁾Represents substantially all receivables from contracts with customers within the scope of ASC 606.

Capitalized contract costs

Capitalized contract costs relate to incremental costs of obtaining a contract with a customer, including sales commissions paid to employees for obtaining contracts with clients, and are presented in the table above. These costs are amortized to expense on a straight-line basis over a period that is consistent with how the related revenue is recognized. Amortization expense related to capitalized contract costs was \$85 million, \$77 million, and \$69 million during the years ended December 31, 2023, 2022, and 2021, respectively, which was recorded in compensation and benefits expense on the consolidated statements of income.

Contract assets

Contract assets relate to the buy down of fixed-rate obligation amounts pursuant to the 2023 IDA agreement, and are presented in the table above. These assets are amortized on a straight-line basis over the remaining contractual term as a reduction to bank deposit account fee revenue. For additional discussion of the 2023 IDA agreement, see Note 14.

10. Variable Interest Entities

As of December 31, 2023 and 2022, substantially all of Schwab's involvement with VIEs is through CSB's CRA-related investments and most of these are related to LIHTC investments. As part of CSB's community reinvestment initiatives, CSB invests in funds that make equity investments in multifamily affordable housing properties and receives tax credits and other tax benefits for these investments. During 2023, 2022, and 2021, CSB recorded amortization of \$119 million, \$96 million, and \$71 million, respectively, and recognized tax credits and other tax benefits of \$153 million, \$121 million, and \$90 million, respectively, associated with these investments. The amortization, as well as the tax credits and other tax benefits, are included in taxes on income.

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Aggregate assets, liabilities, and maximum exposure to loss

The aggregate assets, liabilities, and maximum exposure to loss from those VIEs in which Schwab holds a variable interest, but is not the primary beneficiary, are summarized in the table below:

| | December 31, 2023 | | | December 31, 2022 | | |
|----------------------------------|-------------------|-----------------------|--------------------------|-------------------|-----------------------|--------------------------|
| | Aggregate assets | Aggregate liabilities | Maximum exposure to loss | Aggregate assets | Aggregate liabilities | Maximum exposure to loss |
| LIHTC investments ⁽¹⁾ | \$ 1,407 | \$ 759 | \$ 1,407 | \$ 1,094 | \$ 619 | \$ 1,094 |
| Other investments ⁽²⁾ | 179 | — | 231 | 167 | — | 215 |
| Total | \$ 1,586 | \$ 759 | \$ 1,638 | \$ 1,261 | \$ 619 | \$ 1,309 |

⁽¹⁾ Aggregate assets and aggregate liabilities are included in other assets and accrued expenses and other liabilities, respectively, on the consolidated balance sheets.

⁽²⁾ Other investments include non-LIHTC CRA investments that are accounted for as loans at amortized cost, equity method investments, AFS securities, or using the adjusted cost method. Aggregate assets are included in AFS securities, bank loans – net, or other assets on the consolidated balance sheets.

Schwab's maximum exposure to loss would result from the loss of the investments, including any committed amounts. Schwab's funding of these remaining commitments is dependent upon the occurrence of certain conditions, and Schwab expects to pay substantially all of these commitments between 2024 and 2027. During the years ended December 31, 2023, 2022, and 2021, Schwab did not provide or intend to provide financial or other support to the VIEs that it was not contractually required to provide.

11. Bank Deposits

Bank deposits consist of interest-bearing and non-interest-bearing deposits as follows:

| December 31, | 2023 | 2022 |
|---|-------------------|-------------------|
| Interest-bearing deposits: | | |
| Deposits swept from brokerage accounts | \$ 220,274 | \$ 333,754 |
| Time certificates of deposit ⁽¹⁾ | 48,297 | 6,047 |
| Checking | 15,691 | 19,719 |
| Savings and other | 4,461 | 6,098 |
| Total interest-bearing deposits | 288,723 | 365,618 |
| Non-interest-bearing deposits | 1,230 | 1,106 |
| Total bank deposits | \$ 289,953 | \$ 366,724 |

⁽¹⁾ Time certificates of deposit consist of brokered CDs. The weighted-average interest rates on outstanding time certificates of deposit at December 31, 2023 and 2022 were 5.15% and 4.75%, respectively. As of December 31, 2023 and 2022, there were no time deposits that were in excess of FDIC insurance limits or otherwise uninsured.

Annual maturities on time certificates of deposit outstanding at December 31, 2023 are as follows:

| | Balance |
|--------------|------------------|
| 2024 | \$ 46,659 |
| 2025 | 1,638 |
| Total | \$ 48,297 |

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12. Borrowings

CSC Senior Notes

CSC's Senior Notes are unsecured obligations. CSC may redeem some or all of the Senior Notes of each series prior to their maturity, subject to certain restrictions, and the payment of an applicable make-whole premium in certain instances. Interest is payable semi-annually for the fixed-rate Senior Notes and quarterly for the floating-rate Senior Notes. Interest for the fixed-to-floating rate Senior Notes is payable semi-annually during the fixed rate period of the notes and quarterly during the floating rate period of the notes.

TDA Holding Senior Notes

TDA Holding's Senior Notes are unsecured obligations. TDA Holding may redeem some or all of the Senior Notes of each series prior to their maturity, subject to certain restrictions, and the payment of an applicable make-whole premium in certain instances. Interest is payable semi-annually for the fixed-rate Senior Notes. During 2021, we completed an offer to exchange certain senior notes issued by TDA Holding for senior notes issued by CSC. Of the approximately \$2.2 billion in aggregate principal amount of TDA Holding's senior notes offered in the exchange, 90%, or approximately \$2.0 billion, were tendered and accepted. The new senior notes issued by CSC have the same interest rates and maturity dates as the TDA Holding senior notes. At December 31, 2023, \$213 million not exchanged remained outstanding across four series of senior notes issued by TDA Holding. The debt exchange was treated as a debt modification for accounting purposes.

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The following table lists long-term debt by instrument outstanding as of December 31, 2023 and 2022:

| | Date of Issuance | Principal Amount Outstanding | |
|---|------------------|------------------------------|------------------|
| | | 2023 | 2022 |
| CSC Fixed-rate Senior Notes: | | | |
| 2.650% due January 25, 2023 | 12/07/17 | \$ — | \$ 800 |
| 3.550% due February 1, 2024 | 10/31/18 | 500 | 500 |
| 0.750% due March 18, 2024 | 03/18/21 | 1,500 | 1,500 |
| 3.750% due April 1, 2024 | 09/24/21 | 350 | 350 |
| 3.000% due March 10, 2025 | 03/10/15 | 375 | 375 |
| 4.200% due March 24, 2025 | 03/24/20 | 600 | 600 |
| 3.625% due April 1, 2025 | 09/24/21 | 418 | 418 |
| 3.850% due May 21, 2025 | 05/22/18 | 750 | 750 |
| 3.450% due February 13, 2026 | 11/13/15 | 350 | 350 |
| 0.900% due March 11, 2026 | 12/11/20 | 1,250 | 1,250 |
| 1.150% due May 13, 2026 | 05/13/21 | 1,000 | 1,000 |
| 3.200% due March 2, 2027 | 03/02/17 | 650 | 650 |
| 2.450% due March 3, 2027 | 03/03/22 | 1,500 | 1,500 |
| 3.300% due April 1, 2027 | 09/24/21 | 744 | 744 |
| 3.200% due January 25, 2028 | 12/07/17 | 700 | 700 |
| 2.000% due March 20, 2028 | 03/18/21 | 1,250 | 1,250 |
| 4.000% due February 1, 2029 | 10/31/18 | 600 | 600 |
| 3.250% due May 22, 2029 | 05/22/19 | 600 | 600 |
| 2.750% due October 1, 2029 | 09/24/21 | 475 | 475 |
| 4.625% due March 22, 2030 | 03/24/20 | 500 | 500 |
| 1.650% due March 11, 2031 | 12/11/20 | 750 | 750 |
| 2.300% due May 13, 2031 | 05/13/21 | 750 | 750 |
| 1.950% due December 1, 2031 | 08/26/21 | 850 | 850 |
| 2.900% due March 3, 2032 | 03/03/22 | 1,000 | 1,000 |
| 5.875% due August 24, 2026 | 08/24/23 | 1,000 | — |
| CSC Floating-rate Senior Notes: | | | |
| SOFR + 0.500% due March 18, 2024 ⁽¹⁾ | 03/18/21 | 1,250 | 1,250 |
| SOFR + 0.520% due May 13, 2026 | 05/13/21 | 500 | 500 |
| SOFR + 1.050% due March 3, 2027 | 03/03/22 | 500 | 500 |
| CSC Fixed-to-Floating rate Senior Notes: | | | |
| 5.643% due May 19, 2029 ⁽²⁾ | 05/19/23 | 1,200 | — |
| 5.853% due May 19, 2034 ⁽³⁾ | 05/19/23 | 1,300 | — |
| 6.136% due August 24, 2034 ⁽⁴⁾ | 08/24/23 | 1,350 | — |
| 6.196% due November 17, 2029 ⁽⁵⁾ | 11/17/23 | 1,300 | — |
| Total CSC Senior Notes | | 25,862 | 20,512 |
| TDA Holding Fixed-rate Senior Notes: | | | |
| 3.750% due April 1, 2024 | 11/01/18 | 50 | 50 |
| 3.625% due April 1, 2025 | 10/22/14 | 82 | 82 |
| 3.300% due April 1, 2027 | 04/27/17 | 56 | 56 |
| 2.750% due October 1, 2029 | 08/16/19 | 25 | 25 |
| Total TDA Holding Senior Notes | | 213 | 213 |
| Finance lease liabilities | | 85 | 68 |
| Unamortized premium — net | | 87 | 129 |
| Debt issuance costs | | (119) | (94) |
| Total long-term debt | | \$ 26,128 | \$ 20,828 |

⁽¹⁾ On February 18, 2024, the Company redeemed all of these outstanding floating-rate Senior Notes.

⁽²⁾ The May 2029 fixed-to-floating rate Senior Notes bear interest at a fixed rate of 5.643%, payable semi-annually, until the interest reset date on May 19, 2028. On and after this date, these notes will bear interest at an annual floating rate of SOFR plus 2.210%, payable quarterly.

⁽³⁾ The May 2034 fixed-to-floating rate Senior Notes bear interest at a fixed rate of 5.853%, payable semi-annually, until the interest reset date on May 19, 2033. On and after this date, these notes will bear interest at an annual floating rate of SOFR plus 2.500%, payable quarterly.

⁽⁴⁾ The August 2034 fixed-to-floating rate Senior Notes bear interest at a fixed rate of 6.136%, payable semi-annually, until the interest reset date on August 24, 2033. On and after this date, these notes will bear interest at an annual floating rate of SOFR plus 2.010%, payable quarterly.

⁽⁵⁾ The November 2029 fixed-to-floating rate Senior Notes bear interest at a fixed rate of 6.196%, payable semi-annually, until the interest reset date on November 17, 2028. On and after this date, these notes will bear interest at an annual floating rate of SOFR plus 1.878%, payable quarterly.

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Annual maturities on all long-term debt outstanding at December 31, 2023, are as follows:

| | Maturities |
|---------------------------|------------|
| 2024 | \$ 3,686 |
| 2025 | 2,249 |
| 2026 | 4,112 |
| 2027 | 3,463 |
| 2028 | 1,950 |
| Thereafter | 10,700 |
| Total maturities | 26,160 |
| Unamortized premium — net | 87 |
| Debt issuance costs | (119) |
| Total long-term debt | \$ 26,128 |

FHLB borrowings: Our banking subsidiaries maintain secured credit facilities with the FHLB. Amounts available under these facilities are dependent on the amount of bank loans and the value of certain investment securities that are pledged as collateral. There was \$26.4 billion and \$12.4 billion outstanding under these facilities as of December 31, 2023 and 2022, respectively, and these borrowings had a weighted-average interest rate of 5.34% and 4.88%, respectively. As of December 31, 2023 and 2022, the collateral pledged provided additional borrowing capacity of \$63.1 billion and \$68.6 billion, respectively.

Other short-term borrowings: Total other short-term borrowings outstanding at December 31, 2023 and 2022 were \$6.6 billion and \$4.7 billion, respectively, and had a weighted-average interest rate of 5.57% and 4.97%, respectively. Additional information regarding our other short-term borrowings facilities is described below.

CSC has the ability to issue up to \$5.0 billion of commercial paper notes with maturities of up to 270 days. CSC had no amounts outstanding at December 31, 2023 and \$250 million outstanding at December 31, 2022. CSC and CS&Co also have access to uncommitted lines of credit with external banks with total borrowing capacity of \$1.8 billion; no amounts were outstanding as of December 31, 2023 or 2022. CS&Co also maintains secured, uncommitted lines of credit, under which CS&Co may borrow on a short-term basis and pledge either client margin securities or firm securities as collateral, based on the terms of the agreements, under which there was \$950 million outstanding at December 31, 2023. There were no borrowings outstanding at December 31, 2022.

Our banking subsidiaries have access to funding through the Federal Reserve discount window. Amounts available are dependent upon the value of certain investment securities that are pledged as collateral. As of December 31, 2023 and 2022, our collateral pledged provided total borrowing capacity of \$6.2 billion and \$7.8 billion, respectively, of which no amounts were outstanding at the end of either year.

Beginning in 2023, our banking subsidiaries have access to funding through the Federal Reserve Bank Term Funding Program. This program offers loans through March 11, 2024 of up to one year in length, and amounts available are dependent upon the par value of certain investment securities that are pledged as collateral. As of December 31, 2023, our collateral pledged provided total borrowing capacity of \$39.2 billion. This facility was not used during 2023; there were no borrowings outstanding at December 31, 2023.

The Company may engage with external financial institutions in repurchase agreements collateralized by investment securities as another source of short-term liquidity. The Company had \$4.9 billion and \$4.4 billion outstanding pursuant to such repurchase agreements at December 31, 2023 and 2022, respectively. Repurchase agreements outstanding at December 31, 2023 mature between January 2024 to July 2024.

TDAC maintains secured uncommitted lines of credit, under which TDAC borrows on either a demand or short-term basis and pledges client margin securities as collateral. There was \$700 million outstanding at December 31, 2023 and no balance outstanding at December 31, 2022.

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Annual maturities on FHLB borrowings and other short-term borrowings outstanding at December 31, 2023 are as follows:

| | 2024 | |
|-----------------------------|------|---------------|
| FHLB borrowings | \$ | 26,400 |
| Other short-term borrowings | | 6,553 |
| Total | \$ | 32,953 |

13. Leases

The following table details the amounts and locations of lease assets and liabilities on the consolidated balance sheets:

| December 31, | | 2023 | 2022 |
|-----------------------------|--|--------|--------|
| Lease assets: | Balance Sheet Classification | | |
| Operating lease ROU assets | Other assets | \$ 630 | \$ 894 |
| Finance lease ROU assets | Equipment, office facilities, and property — net | 84 | 66 |
| Lease liabilities: | | | |
| Operating lease liabilities | Accrued expenses and other liabilities | \$ 892 | \$ 994 |
| Finance lease liabilities | Long-term debt | 85 | 68 |

The components of lease expense are as follows:

| Year Ended December 31, | 2023 | 2022 | 2021 |
|-------------------------------------|--------|--------|--------|
| Lease Cost | | | |
| Operating lease cost ⁽¹⁾ | \$ 260 | \$ 242 | \$ 220 |
| Variable lease cost ⁽²⁾ | 48 | 50 | 48 |

⁽¹⁾ Includes short-term lease cost, which is immaterial.

⁽²⁾ Includes payments that are entirely variable and amounts that represent the difference between payments based on an index or rate that is reflected in the lease liability and amounts actually incurred.

The Company had immaterial finance lease cost and sublease income for the years ended December 31, 2023, 2022, and 2021.

In addition to the costs noted above and as a result of its TDA integration and restructuring efforts, the Company recognized impairment losses on ROU assets of \$157 million for the year ended December 31, 2023. These losses are included in other expense on the consolidated statements of income. For the purpose of measuring impairment loss, the fair value of the asset group was determined using a discounted cash flow analysis. The fair value of the asset group was not material at December 31, 2023. See Note 15 for additional information regarding the Company's exit costs related to its TDA integration and restructuring activities.

The following tables present supplemental operating lease information:

| December 31, | 2023 | 2022 |
|---|-------|-------|
| Lease Term and Discount Rate | | |
| Weighted-average remaining lease term (years) | 5.60 | 5.94 |
| Weighted-average discount rate | 3.64% | 3.00% |

| Maturity of Lease Liabilities | Operating Leases | |
|--|-------------------------|------------|
| 2024 | \$ | 231 |
| 2025 | | 230 |
| 2026 | | 142 |
| 2027 | | 109 |
| 2028 | | 74 |
| Thereafter | | 200 |
| Total lease payments ⁽¹⁾ | | 986 |
| Less: Interest | | 94 |
| Present value of lease liabilities | \$ | 892 |

⁽¹⁾ Lease payments exclude \$17 million of legally binding minimum lease payments for leases signed, but not yet commenced. These leases will commence between 2024 and 2025 with lease terms of 7 to 15 years.

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14. Commitments and Contingencies

Loan Portfolio: CSB provides a co-branded loan origination program for CSB clients (the Program) with Rocket Mortgage, LLC (Rocket Mortgage®). Pursuant to the Program, Rocket Mortgage originates and services First Mortgages and HELOCs for CSB clients. Under the Program, CSB purchases certain First Mortgages and HELOCs that are originated by Rocket Mortgage. CSB purchased First Mortgages of \$2.9 billion and \$6.9 billion during 2023 and 2022, respectively. CSB purchased HELOCs with commitments of \$181 million and \$315 million during 2023 and 2022, respectively.

The Company's commitments to extend credit on lines of credit and to purchase First Mortgages are as follows:

| December 31, | 2023 | 2022 |
|--|----------|----------|
| Commitments to extend credit related to unused HELOCs, PALs, and other lines of credit | \$ 2,996 | \$ 4,533 |
| Commitments to purchase First Mortgage loans | 351 | 492 |
| Total | \$ 3,347 | \$ 5,025 |

Guarantees and indemnifications: Schwab has clients that sell (i.e., write) listed option contracts that are cleared by the Options Clearing Corporation – a clearing house that establishes margin requirements on these transactions. We satisfy the margin requirements of these transactions through pledging certain client securities. For additional information on these pledged securities, refer to Note 17. In connection with its securities lending activities, Schwab is required to provide collateral to certain brokerage clients. The Company satisfies the collateral requirements by providing cash as collateral.

The Company also provides guarantees to securities clearing houses and exchanges under standard membership agreements, which require members to guarantee the performance of other members. Under the agreements, if another member becomes unable to satisfy its obligations to the clearing houses and exchanges, other members would be required to meet shortfalls. The Company's liability under these arrangements is not quantifiable and may exceed the amounts it has posted as collateral. The Company also engages third-party firms to clear clients' futures and options on futures transactions and to facilitate clients' foreign exchange trading, and has agreed to indemnify these firms for any losses that they may incur from the client transactions introduced to them by the Company. The potential requirement for the Company to make payments under these arrangements is remote. Accordingly, no liability has been recognized for these guarantees.

IDA agreement: The 2019 IDA agreement with the TD Depository Institutions became effective on October 6, 2020 and created responsibilities of the Company, including certain contingent obligations. On May 4, 2023, the 2019 IDA agreement was replaced and superseded by the 2023 IDA agreement, which specifies responsibilities, including certain contingent obligations, of the Company going forward. Pursuant to the 2023 IDA agreement, uninvested cash within eligible brokerage client accounts is swept off-balance sheet to deposit accounts at the TD Depository Institutions. Schwab provides recordkeeping and support services to the TD Depository Institutions with respect to the deposit accounts for which Schwab receives an aggregate monthly fee. The Company's ability to migrate these balances to its balance sheet is dependent on multiple factors including having sufficient capital levels to sustain these incremental deposits and certain binding limitations specified in the 2023 IDA agreement, and, prior to May 4, 2023, the 2019 IDA agreement.

The 2019 IDA agreement provided that, as of July 1, 2021, Schwab had the option to migrate up to \$10 billion of IDA balances every 12 months to Schwab's balance sheet, subject to certain limitations and adjustments. The Company migrated balances to the balance sheet in 2021 and 2022, subject to the terms of the 2019 IDA agreement. During 2023, Schwab did not move IDA balances to its balance sheet.

The 2023 IDA agreement extends the agreement term to sweep balances to the TD Depository Institutions through July 1, 2034, and requires that Schwab maintain minimum and maximum IDA balances as follows:

- Through September 10, 2025, Schwab must maintain minimum balances above the total of then-outstanding unmatured fixed-rate obligation amounts, with a maximum of \$30 billion above this total amount. During this period, withdrawals of IDA balances by Schwab are generally permitted only to the extent of withdrawals initiated by Schwab customers, with limited exceptions, except to the extent necessary for Schwab to maintain balances below the applicable maximum.
- After September 10, 2025, withdrawals of IDA balances are permitted at Schwab's discretion, subject to an obligation to maintain IDA balances above a minimum of \$60 billion, with a maximum of \$90 billion.

The 2023 IDA agreement eliminates the requirement of the 2019 IDA agreement that at least 80% of the IDA balances must be designated as fixed-rate obligation amounts. Designation of deposit balances for investment in fixed- or floating-rate instruments

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under the 2023 IDA agreement is now at Schwab's sole discretion with certain limitations on the amount of fixed-rate obligation amounts.

Pursuant to the 2023 IDA agreement, Schwab has the option to buy down up to \$5 billion of fixed-rate obligation amounts by paying a market-based fee during the agreement term, subject to certain limits. If IDA balances decline below the required IDA balance minimum as described above, Schwab would be required to make a nonperformance payment to the TD Depository Institutions pursuant to the terms of the 2023 IDA agreement.

In 2023, Schwab opted to buy down \$5.0 billion of fixed-rate obligation amounts, incurring market-based fees of \$249 million, which were capitalized as contract assets and included in other assets on the consolidated balance sheet. For additional information on these contract assets, see Note 9.

As of December 31, 2023, the total ending IDA balance was \$97.5 billion, of which \$83.7 billion was fixed-rate obligation amounts and \$13.8 billion was floating-rate obligation amounts. As of December 31, 2022, the total ending IDA balance was \$122.6 billion, of which \$108.5 billion was fixed-rate obligation amounts and \$14.1 billion was floating-rate obligation amounts.

Legal contingencies: Schwab is subject to claims and lawsuits in the ordinary course of business, including arbitrations, class actions and other litigation, some of which include claims for substantial or unspecified damages. The Company is also the subject of inquiries, investigations, and proceedings by regulatory and other governmental agencies.

Predicting the outcome of a litigation or regulatory matter is inherently difficult, requiring significant judgment and evaluation of various factors, including the procedural status of the matter and any recent developments; prior experience and the experience of others in similar cases; available defenses, including potential opportunities to dispose of a case on the merits or procedural grounds before trial (e.g., motions to dismiss or for summary judgment); the progress of fact discovery; the opinions of counsel and experts regarding potential damages; and potential opportunities for settlement and the status of any settlement discussions. It may not be reasonably possible to estimate a range of potential liability until the matter is closer to resolution – pending, for example, further proceedings, the outcome of key motions or appeals, or discussions among the parties. Numerous issues may have to be developed, such as discovery of important factual matters and determination of threshold legal issues, which may include novel or unsettled questions of law. Reserves are established or adjusted or further disclosure and estimates of potential loss are provided as the matter progresses and more information becomes available.

Schwab believes it has strong defenses in all significant matters currently pending and is contesting liability and any damages claimed. Nevertheless, some of these matters may result in adverse judgments or awards, including penalties, injunctions or other relief, and the Company may also determine to settle a matter because of the uncertainty and risks of litigation. Described below are matters in which there is a reasonable possibility that a material loss could be incurred or where the matter may otherwise be of significant interest to stockholders. Unless otherwise noted, the Company is unable to provide a reasonable estimate of any potential liability given the stage of proceedings in the matter. With respect to all other pending matters, based on current information and consultation with counsel, it does not appear reasonably possible that the outcome of any such matter would be material to the financial condition, operating results, or cash flows of the Company.

Corrente Antitrust Litigation: On June 6, 2022, CSC was sued in the U.S. District Court for the Eastern District of Texas on behalf of a putative class of customers who purchased or sold securities through CS&Co or TD Ameritrade, Inc. from October 26, 2020 to the present. The lawsuit alleges that CSC's acquisition of TD Ameritrade violated Section 7 of the Clayton Act because it has resulted in an anticompetitive market for the execution of retail customer orders. Plaintiffs seek unspecified damages, as well as injunctive and other relief. A motion by the Company to dismiss the lawsuit was denied by the court on February 24, 2023, and discovery is proceeding.

Crago Order Routing Litigation: On July 13, 2016, a securities class action lawsuit was filed in the U.S. District Court for the Northern District of California on behalf of a putative class of customers executing equity orders through CS&Co. The lawsuit names CS&Co and CSC as defendants and alleges that an agreement under which CS&Co routed orders to UBS Securities LLC between July 13, 2011 and December 31, 2014 violated CS&Co's duty to seek best execution. Plaintiffs seek unspecified damages, interest, injunctive and equitable relief, and attorneys' fees and costs. After a first amended complaint was dismissed with leave to amend, plaintiffs filed a second amended complaint on August 14, 2017. Defendants again moved to dismiss, and in a decision issued December 5, 2017, the District Court denied the motion. Plaintiffs filed a motion for class certification on April 30, 2021, and in a decision on October 27, 2021, the court denied the motion and held that certification of a class action is inappropriate. Plaintiffs sought review of the order denying class certification by the U.S. Court of Appeals, 9th Circuit, which was denied. On February 2, 2023, the District Court denied a renewed motion by plaintiffs for class certification and ruled that

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any claims plaintiffs may pursue in their individual capacity must be brought in arbitration. The likelihood any such claims would be material to the financial condition, operating results or cash flows of the Company is remote.

Ford Order Routing Litigation: On September 15, 2014, TDA Holding, TD Ameritrade, Inc. and its former CEO, Frederick J. Tomczyk, were sued in the U.S. District Court for the District of Nebraska on behalf of a putative class of TD Ameritrade, Inc. clients alleging that defendants failed to seek best execution and made misrepresentations and omissions regarding its order routing practices. Plaintiff seeks unspecified damages and injunctive and other relief. On September 14, 2018, the District Court granted plaintiff's motion for class certification, and defendants petitioned for an immediate appeal of the District Court's class certification decision. On April 23, 2021, the U.S. Court of Appeals, 8th Circuit, issued a decision reversing the District Court's certification of a class and remanding the case back to the District Court for further proceedings. Plaintiff renewed his motion for class certification, which the District Court granted on September 20, 2022. Defendants are appealing the District Court's ruling before the U.S. Court of Appeals, 8th Circuit.

15. Exit and Other Related Liabilities

Integration of TD Ameritrade

The Company completed its acquisition of TD Ameritrade effective October 6, 2020 and integration work continued during the year ended December 31, 2023, including the completion of four client transition groups. The Company expects to complete the remaining client transitions from TD Ameritrade to Schwab in a final transition group in May 2024.

The Company expects to continue to incur significant acquisition and integration-related costs and integration-related capital expenditures throughout the remaining integration process. Such costs have included, and are expected to continue to include, professional fees, such as legal, advisory, and accounting fees, compensation and benefits expenses for employees and contractors involved in the integration work, and costs for technology enhancements. The Company has also incurred exit and other related costs to attain anticipated synergies, which are primarily comprised of employee compensation and benefits such as severance pay, other termination benefits, and retention costs, as well as costs related to facility closures, such as accelerated amortization and depreciation or impairments of assets in those locations. Exit and other related costs are a component of the Company's overall acquisition and integration-related spending, and support the Company's ability to achieve integration objectives including expected synergies.

Our estimates of the nature, amounts, and timing of recognition of acquisition and integration-related costs remain subject to change based on certain factors, including the duration and complexity of the remaining integration process and the continued uncertainty of the economic environment. More specifically, factors that could cause variability in our expected acquisition and integration-related costs as we prepare for the last transition group and remaining integration work include the level of employee attrition, the complexity to wind-down the operations of the TD Ameritrade broker-dealers and related technology, and real estate-related exit cost variability.

Inclusive of costs recognized through December 31, 2023, Schwab currently expects to incur total exit and other related costs for the integration of TD Ameritrade ranging from \$500 million to \$600 million, consisting of employee compensation and benefits, facility exit costs, and certain other costs. During each of the years ended December 31, 2023, 2022, and 2021, the Company recognized \$60 million, \$34 million, and \$108 million of acquisition-related exit costs, respectively. The Company expects that remaining exit and other related costs will be incurred and charged to expense over the next 12 months, with some costs expected to be incurred after client transition to decommission duplicative platforms and complete integration work. In addition to ASC 420 *Exit or Disposal Cost Obligations (ASC 420)*, certain of the costs associated with these activities are accounted for in accordance with ASC 360 *Property, Plant and Equipment (ASC 360)*, ASC 712 *Compensation – Nonretirement Post Employment Benefits (ASC 712)*, ASC 718 *Compensation – Stock Compensation (ASC 718)*, and ASC 842 *Leases (ASC 842)*.

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The following is a summary of the TD Ameritrade integration activity in the Company's exit and other related liabilities as of December 31, 2023 and 2022 and activity for the years ended December 31, 2023 and 2022:

| | Investor Services Employee Compensation and Benefits | | Advisor Services Employee Compensation and Benefits | | Total |
|--|--|------|---|-----|-------|
| Balance at December 31, 2021 ⁽¹⁾ | \$ | 28 | \$ | 7 | \$ 35 |
| Amounts recognized in expense ⁽²⁾ | | 19 | | 6 | 25 |
| Costs paid or otherwise settled | | (11) | | (3) | (14) |
| Balance at December 31, 2022 ⁽¹⁾ | \$ | 36 | \$ | 10 | \$ 46 |
| Amounts recognized in expense ⁽²⁾ | | 20 | | 4 | 24 |
| Costs paid or otherwise settled | | (14) | | (2) | (16) |
| Balance at December 31, 2023 ⁽¹⁾ | \$ | 42 | \$ | 12 | \$ 54 |

⁽¹⁾ Included in accrued and expenses and other liabilities on the consolidated balance sheets.

⁽²⁾ Amounts recognized in expense for severance pay and other termination benefits, as well as retention costs, are primarily included in compensation and benefits on the consolidated statements of income.

The following table summarizes the TD Ameritrade integration exit and other related costs recognized in expense for the year ended December 31, 2023:

| | Investor Services | | | Advisor Services | | | Total |
|---------------------------|------------------------------------|------------------------------------|-------------------------|------------------------------------|------------------------------------|------------------------|-------|
| | Employee Compensation and Benefits | Facility Exit Costs ⁽¹⁾ | Investor Services Total | Employee Compensation and Benefits | Facility Exit Costs ⁽¹⁾ | Advisor Services Total | |
| Compensation and benefits | \$ 20 | \$ — | \$ 20 | \$ 4 | \$ — | \$ 4 | \$ 24 |
| Occupancy and equipment | — | 9 | 9 | — | 2 | 2 | 11 |
| Other | — | 18 | 18 | — | 7 | 7 | 25 |
| Total | \$ 20 | \$ 27 | \$ 47 | \$ 4 | \$ 9 | \$ 13 | \$ 60 |

⁽¹⁾ Costs related to facility closures. These costs, which are primarily comprised of impairment and accelerated amortization of ROU assets, relate to the impact of abandoning leased and other properties. Impairment charges are included in other expense, while accelerated amortization of ROU assets are included in occupancy and equipment on the consolidated statements of income.

The following table summarizes the TD Ameritrade integration exit and other related costs recognized in expense for the year ended December 31, 2022:

| | Investor Services | | | Advisor Services | | | Total |
|---------------------------|------------------------------------|------------------------------------|-------------------------|------------------------------------|-----------------------------------|------------------------|-------|
| | Employee Compensation and Benefits | Facility Exit Costs ⁽¹⁾ | Investor Services Total | Employee Compensation and Benefits | Facility Exit Cost ⁽¹⁾ | Advisor Services Total | |
| Compensation and benefits | \$ 19 | \$ — | \$ 19 | \$ 6 | \$ — | \$ 6 | \$ 25 |
| Occupancy and equipment | — | 7 | 7 | — | 2 | 2 | 9 |
| Total | \$ 19 | \$ 7 | \$ 26 | \$ 6 | \$ 2 | \$ 8 | \$ 34 |

⁽¹⁾ Costs related to facility closures. These costs, which are primarily comprised of accelerated amortization of ROU assets, relate to the impact of abandoning leased and other properties. Accelerated amortization of ROU assets are included in occupancy and equipment on the consolidated statements of income.

The following table summarizes the TD Ameritrade integration exit and other related costs recognized in expense for the year ended December 31, 2021:

| | Investor Services | | | Advisor Services | | | Total |
|---------------------------|------------------------------------|-----------------------------------|-------------------------|------------------------------------|-----------------------------------|------------------------|--------|
| | Employee Compensation and Benefits | Facility Exit Cost ⁽¹⁾ | Investor Services Total | Employee Compensation and Benefits | Facility Exit Cost ⁽¹⁾ | Advisor Services Total | |
| Compensation and benefits | \$ 66 | \$ — | \$ 66 | \$ 17 | \$ — | \$ 17 | \$ 83 |
| Occupancy and equipment | — | 18 | 18 | — | 4 | 4 | 22 |
| Professional services | — | 1 | 1 | — | — | — | 1 |
| Other | — | 2 | 2 | — | — | — | 2 |
| Total | \$ 66 | \$ 21 | \$ 87 | \$ 17 | \$ 4 | \$ 21 | \$ 108 |

⁽¹⁾ Costs related to facility closures. These costs, which are primarily comprised of accelerated amortization of ROU assets, relate to the impact of abandoning leased and other properties. Accelerated amortization of ROU assets are included in occupancy and equipment on the consolidated statements of income.

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The following table summarizes the TD Ameritrade integration exit and other related costs incurred from October 6, 2020 through December 31, 2023:

| | Investor Services | | | Advisor Services | | | Total |
|-------------------------------|------------------------------------|------------------------------------|-------------------------|------------------------------------|------------------------------------|------------------------|---------------|
| | Employee Compensation and Benefits | Facility Exit Costs ⁽¹⁾ | Investor Services Total | Employee Compensation and Benefits | Facility Exit Costs ⁽¹⁾ | Advisor Services Total | |
| Compensation and benefits | \$ 243 | \$ — | \$ 243 | \$ 65 | \$ — | \$ 65 | \$ 308 |
| Occupancy and equipment | — | 40 | 40 | — | 9 | 9 | 49 |
| Depreciation and amortization | — | 2 | 2 | — | 1 | 1 | 3 |
| Professional services | — | 1 | 1 | — | — | — | 1 |
| Other | — | 20 | 20 | — | 7 | 7 | 27 |
| Total | \$ 243 | \$ 63 | \$ 306 | \$ 65 | \$ 17 | \$ 82 | \$ 388 |

⁽¹⁾ Costs related to facility closures. These costs, which are primarily comprised of impairment and accelerated amortization of ROU assets and accelerated depreciation of fixed assets, relate to the impact of abandoning leased and other properties. Impairment charges are included in other expense, while accelerated amortization of ROU assets and accelerated depreciation of fixed assets are included in occupancy and equipment and depreciation expense, respectively, on the consolidated statements of income.

Other

With significant progress now made in the integration of TD Ameritrade, the Company has begun to take incremental actions to streamline its operations to prepare for post-integration, including through position eliminations and decreasing its real estate footprint. In order to achieve anticipated cost savings through these actions, the Company expects to incur total exit and related costs, primarily related to employee compensation and benefits and facility exit costs, of approximately \$500 million inclusive of costs recognized through December 31, 2023 of \$495 million. The Company anticipates the remaining costs, primarily related to real estate, will be incurred during 2024. In addition to ASC 420, certain of the costs associated with these activities are accounted for in accordance with ASC 360, ASC 712, ASC 718, and ASC 842.

The following is a summary of the restructuring activity in the Company's exit and other related liabilities as of December 31, 2023 and activity for the year ended December 31, 2023:

| | Investor Services Employee Compensation and Benefits | Advisor Services Employee Compensation and Benefits | Total |
|--|--|---|---------------|
| Balance at December 31, 2022 ⁽¹⁾ | \$ — | \$ — | \$ — |
| Amounts recognized in expense ⁽²⁾ | 214 | 78 | 292 |
| Costs paid or otherwise settled | (43) | (15) | (58) |
| Balance at December 31, 2023 ⁽¹⁾ | \$ 171 | \$ 63 | \$ 234 |

⁽¹⁾ Included in accrued expenses and other liabilities on the consolidated balance sheets.

⁽²⁾ Amounts recognized in expense for severance pay and other termination benefits are included in compensation and benefits on the consolidated statements of income.

The following table summarizes the restructuring exit and other related costs recognized in expense for the year ended December 31, 2023, which represents cumulative costs incurred to date:

| | Investor Services | | | Advisor Services | | | Total |
|---------------------------|------------------------------------|------------------------------------|-------------------------|------------------------------------|------------------------------------|------------------------|---------------|
| | Employee Compensation and Benefits | Facility Exit Costs ⁽¹⁾ | Investor Services Total | Employee Compensation and Benefits | Facility Exit Costs ⁽¹⁾ | Advisor Services Total | |
| Compensation and benefits | \$ 214 | \$ — | \$ 214 | \$ 78 | \$ — | \$ 78 | \$ 292 |
| Occupancy and equipment | — | 13 | 13 | — | 4 | 4 | 17 |
| Professional services | — | 4 | 4 | — | 1 | 1 | 5 |
| Other | — | 134 | 134 | — | 47 | 47 | 181 |
| Total | \$ 214 | \$ 151 | \$ 365 | \$ 78 | \$ 52 | \$ 130 | \$ 495 |

⁽¹⁾ Costs related to facility closures. These costs, which are primarily comprised of impairment and accelerated amortization of ROU assets and impairment of fixed assets, relate to the impact of abandoning leased and other properties. Impairment charges are included in other expense, while accelerated amortization of ROU assets are included in occupancy and equipment on the consolidated statements of income.

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16. Derivative Instruments and Hedging Activities

Risk Management Objective of Using Derivatives

Beginning in 2023, the Company utilizes derivative instruments to manage interest rate risk exposures that arise from business activities related to changes in fair values or the receipt of future known and uncertain cash amounts due to changes in interest rates. The Company uses derivative instruments to manage changes in the fair values of, as well as changes in the amounts and/or timing of known or expected cash receipts related to, our AFS investment portfolio.

For a description of how the Company accounts for derivative instruments, see Note 2. For additional information on the basis of presentation for derivative instruments on the Company's consolidated balance sheets and related offsetting considerations, see Note 17.

Fair Value Hedges of Interest Rate Risk

The Company is exposed to changes in the fair value of its fixed-rate AFS securities due to changes in benchmark interest rates. The Company uses cleared interest rate swaps to manage its exposure to changes in fair value on these instruments attributable to changes in the designated benchmark interest rate. Cleared interest rate swaps designated as fair value hedges involve the payment of fixed-rate amounts to a CCP in exchange for the Company receiving floating-rate payments over the life of the agreements without the exchange of the underlying notional amount.

The Company had outstanding interest rate swaps with aggregate notional amounts of \$8.9 billion at December 31, 2023 that were designated as fair value hedges of interest rate risk.

Fair Values of Derivative Instruments

The table below presents the gross fair values of the Company's interest rate swaps designated as hedging instruments on the consolidated balance sheet:

| | December 31, 2023 | |
|--------------------------------------|-------------------|-------------|
| | Assets | Liabilities |
| Interest rate swaps ^(1,2) | \$ — | \$ — |

⁽¹⁾ Derivative assets are included in other assets and derivative liabilities are included in accrued expenses and other liabilities on the consolidated balance sheet. Amounts were less than \$500 thousand as of December 31, 2023.

⁽²⁾ Includes an \$87 million and \$2 million reduction of derivative assets and liabilities, respectively, related to variation margin settlements on derivatives cleared through CCPs. Settlements on derivative positions cleared through CCPs are reflected as reductions to the associated derivative asset and liability balances.

Effects of Fair Value Hedge Accounting

The following amounts are included in AFS securities on the consolidated balance sheet related to fair value hedges:

| | December 31, 2023 |
|---|-------------------|
| Amortized cost of hedged AFS securities ^(1,2) | \$ 8,765 |
| Cumulative fair value hedging adjustment included in the amortized cost of hedged AFS securities ^(1,2) | (85) |

⁽¹⁾ Includes the amortized cost basis of closed portfolios of AFS securities used to designate hedging relationships in which the hedged item is the stated amount of assets in the closed portfolios anticipated to be outstanding for the designated hedge period. The amortized cost basis of the closed portfolios used in these hedging relationships is \$2.1 billion, of which \$1.6 billion is designated in a portfolio layer hedging relationship. The cumulative basis adjustments associated with these hedging relationships are a reduction of the amortized cost basis of the closed portfolios of \$19 million.

⁽²⁾ Excludes the amortized cost and fair value hedging adjustment of AFS securities for which hedge accounting has been discontinued. The cumulative amount of fair value hedging adjustments remaining for these securities is a reduction of the amortized cost basis of less than \$500 thousand, which is recorded in AFS securities on the consolidated balance sheet and amortized to interest revenue as a yield adjustment over the lives of the securities.

The table below presents the effect of the Company's interest rate swaps designated as fair value hedges on the consolidated statement of income:

| Year Ended December 31, | 2023 |
|---|---------|
| Gain (loss) on fair value hedging relationships recognized in interest revenue: | |
| Hedged items | \$ (85) |
| Derivatives designated as hedging instruments ⁽¹⁾ | 85 |

⁽¹⁾ Excludes net income (expense) from periodic interest accruals and receipts (payments) of \$2 million.

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17. Financial Instruments Subject to Off-Balance Sheet Credit Risk

Interest rate swaps: Beginning in 2023, Schwab uses interest rate swaps to manage certain interest rate risk exposures. Schwab's interest rate swaps are cleared through CCPs which require the Company to post initial margin as collateral against potential losses. Schwab pledges investment securities as collateral in order to meet the CCP's initial margin requirements. Initial margin is posted through FCMs which serve as the intermediary between CCPs and Schwab. Our interest rate swaps are subject to enforceable master netting arrangements allowing a right of setoff within each FCM-CCP relationship; however, we do not net these positions. Therefore, interest rate swaps are presented gross in the condensed consolidated balance sheets. See Note 16 for additional information on the Company's interest rate swaps.

Resale agreements: Schwab enters into collateralized resale agreements principally with other broker-dealers, which could result in losses in the event the counterparty fails to purchase the securities held as collateral for the cash advanced and the fair value of the securities declines. To mitigate this risk, Schwab requires that the counterparty deliver securities to a custodian, to be held as collateral, with a fair value at or in excess of the resale price. Schwab also sets standards for the credit quality of the counterparty, monitors the fair value of the underlying securities as compared to the related receivable, including accrued interest, and requires additional collateral where deemed appropriate. The collateral provided under these resale agreements is utilized to meet obligations under broker-dealer client protection rules, which place limitations on our ability to access such segregated securities. For Schwab to repledge or sell this collateral, we would be required to deposit cash and/or securities of an equal amount into our segregated reserve bank accounts in order to meet our segregated cash and investments requirement. Schwab's resale agreements as of December 31, 2023 and 2022 were not subject to master netting arrangements.

Securities lending: Schwab loans brokerage client securities temporarily to other broker-dealers and clearing houses in connection with its securities lending activities and receives cash as collateral for the securities loaned. Increases in security prices may cause the fair value of the securities loaned to exceed the amount of cash received as collateral. In the event a counterparty to these transactions does not return the loaned securities or provide additional cash collateral, we may be exposed to the risk of acquiring the securities at prevailing market prices in order to satisfy our client obligations. Schwab mitigates this risk by requiring credit approvals for counterparties, monitoring the fair value of securities loaned, and requiring additional cash as collateral when necessary. In addition, most of our securities lending transactions are through a program with a clearing organization, which guarantees the return of cash to us. We also borrow securities from other broker-dealers to fulfill short sales by brokerage clients and deliver cash to the lender in exchange for the securities. The fair value of these borrowed securities was \$1.5 billion and \$685 million at December 31, 2023 and 2022, respectively. Our securities lending transactions are subject to enforceable master netting arrangements with other broker-dealers; however, we do not net securities lending transactions. Therefore, the securities loaned and securities borrowed are presented gross in the consolidated balance sheets.

Repurchase agreements: Schwab enters into collateralized repurchase agreements with external financial institutions in which the Company sells securities and agrees to repurchase these securities on a specified future date at a stated repurchase price. These repurchase agreements are collateralized by investment securities with a fair value equal to or in excess of the secured borrowing liability. Decreases in security prices posted as collateral for repurchase agreements may require Schwab to transfer cash or additional securities deemed acceptable by the counterparty. To mitigate this risk, Schwab monitors the fair value of underlying securities pledged as collateral compared to the related liability. Our collateralized repurchase agreements with each external financial institution are considered to be enforceable master netting arrangements. However, we do not net these arrangements. As such, the secured short-term borrowings associated with these collateralized repurchase agreements are presented gross in the consolidated balance sheets.

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The following table presents information about our interest rate swaps, resale agreements, securities lending, repurchase agreements, and other activity depicting the potential effect of rights of setoff between these recognized assets and liabilities.

| | Gross Assets/ Liabilities | Gross Amounts Offset in the Consolidated Balance Sheets | Net Amounts Presented in the Consolidated Balance Sheets | Gross Amounts Not Offset in the Consolidated Balance Sheets | | Net Amount |
|--|---------------------------------|--|---|--|----------------------------|---------------|
| | | | | Counterparty Offsetting | Collateral | |
| December 31, 2023 | | | | | | |
| Assets | | | | | | |
| Resale agreements ⁽¹⁾ | \$ 8,844 | \$ — | \$ 8,844 | \$ — | \$ (8,844) ⁽²⁾ | \$ — |
| Securities borrowed ⁽³⁾ | 1,563 | — | 1,563 | (1,307) | (253) | 3 |
| Interest rate swaps ⁽⁴⁾ | — | — | — | — | — ⁽⁵⁾ | — |
| Total | \$ 10,407 | \$ — | \$ 10,407 | \$ (1,307) | \$ (9,097) | \$ 3 |
| Liabilities | | | | | | |
| Repurchase agreements ⁽⁶⁾ | \$ 4,903 | \$ — | \$ 4,903 | \$ — | \$ (4,903) | \$ — |
| Securities loaned ⁽⁷⁾ | 5,397 | — | 5,397 | (1,307) | (3,619) | 471 |
| Secured short-term borrowings ⁽⁸⁾ | 1,650 | — | 1,650 | — | (1,650) | — |
| Interest rate swaps ⁽⁴⁾ | — | — | — | — | — ⁽⁵⁾ | — |
| Total | \$ 11,950 | \$ — | \$ 11,950 | \$ (1,307) | \$ (10,172) | \$ 471 |
| December 31, 2022 | | | | | | |
| Assets | | | | | | |
| Resale agreements ⁽¹⁾ | \$ 12,159 | \$ — | \$ 12,159 | \$ — | \$ (12,159) ⁽²⁾ | \$ — |
| Securities borrowed ⁽³⁾ | 705 | — | 705 | (331) | (366) | 8 |
| Total | \$ 12,864 | \$ — | \$ 12,864 | \$ (331) | \$ (12,525) | \$ 8 |
| Liabilities | | | | | | |
| Repurchase agreements ⁽⁶⁾ | \$ 4,402 | \$ — | \$ 4,402 | \$ — | \$ (4,402) | \$ — |
| Securities loaned ⁽⁷⁾ | 4,200 | — | 4,200 | (331) | (3,313) | 556 |
| Total | \$ 8,602 | \$ — | \$ 8,602 | \$ (331) | \$ (7,715) | \$ 556 |

⁽¹⁾ Included in cash and investments segregated and on deposit for regulatory purposes in the consolidated balance sheets.

⁽²⁾ Actual collateral was greater than or equal to the value of the related assets. At December 31, 2023 and 2022, the fair value of collateral received in connection with resale agreements that are available to be repledged or sold was \$9.0 billion and \$12.3 billion, respectively.

⁽³⁾ Included in other assets in the consolidated balance sheets.

⁽⁴⁾ Derivative assets are included in other assets and derivative liabilities are included in accrued expenses and other liabilities on the consolidated balance sheets. Amounts were less than \$500 thousand during the periods presented.

⁽⁵⁾ At December 31, 2023, the fair value of initial margin pledged as collateral related to interest rate swaps was \$195 million. See Notes 5 and 16 for additional information.

⁽⁶⁾ Included in other short-term borrowings in the consolidated balance sheets. Actual collateral value was greater than or equal to the value of the related liabilities. At December 31, 2023 and 2022, the fair value of collateral pledged in connection with repurchase agreements was \$5.3 billion and \$4.6 billion, respectively. See Note 12 for additional information.

⁽⁷⁾ Included in accrued expenses and other liabilities in the consolidated balance sheets. Securities loaned are predominantly comprised of equity securities held in client brokerage accounts with overnight and continuous remaining contractual maturities. The cash collateral received from counterparties under securities lending transactions was equal to or greater than the market value of the securities loaned at December 31, 2023 and 2022.

⁽⁸⁾ Included in other short-term borrowings in the consolidated balance sheets. See below for collateral pledged and Note 12 for additional information.

Client trade settlement: Schwab is obligated to settle transactions with brokers and other financial institutions even if our clients fail to meet their obligations to us. Clients are required to complete their transactions on settlement date, generally two business days after the trade date. If clients do not fulfill their contractual obligations, we may incur losses. We have established procedures to reduce this risk by requiring deposits from clients in excess of amounts prescribed by regulatory requirements for certain types of trades, and therefore the potential to make payments under these client transactions is remote. Accordingly, no liability has been recognized for these transactions.

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Margin lending: Clients with margin loans have agreed to allow Schwab to pledge collateralized securities in their brokerage accounts in accordance with federal regulations. The following table summarizes the fair value of client securities that were available, under such regulations, that could have been used as collateral, as well as the fair value of securities that we had pledged to third parties under such regulations and from securities borrowed transactions:

| December 31, | 2023 | 2022 |
|--|------------------|------------------|
| Fair value of client securities available to be pledged | \$ 86,911 | \$ 86,775 |
| Fair value of securities pledged for: | | |
| Fulfillment of requirements with the Options Clearing Corporation ⁽¹⁾ | \$ 13,355 | \$ 11,717 |
| Fulfillment of client short sales | 7,009 | 4,750 |
| Securities lending to other broker-dealers | 4,688 | 3,472 |
| Collateral for secured short-term borrowings | 1,991 | — |
| Total collateral pledged to third parties | \$ 27,043 | \$ 19,939 |

Note: Excludes amounts available and pledged for securities lending from fully-paid client securities. The fair value of fully-paid client securities available and pledged was \$179 million and \$160 million as of December 31, 2023 and 2022, respectively.

⁽¹⁾ Securities pledged to fulfill client margin requirements for open option contracts established with the Options Clearing Corporation.

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18. Fair Values of Assets and Liabilities

For a description of the fair value hierarchy and Schwab's fair value methodologies, including the use of independent third-party pricing services, see Note 2. The Company did not adjust prices received from the primary independent third-party pricing service at December 31, 2023 or 2022.

Assets and Liabilities Measured at Fair Value on a Recurring Basis

The following tables present the fair value hierarchy for assets and liabilities measured at fair value on a recurring basis:

| December 31, 2023 | Level 1 | Level 2 | Level 3 | Balance at Fair Value |
|---|------------------|-------------------|-------------|--------------------------|
| Cash equivalents: | | | | |
| Money market funds | \$ 14,573 | \$ — | \$ — | \$ 14,573 |
| Total cash equivalents | 14,573 | — | — | 14,573 |
| Investments segregated and on deposit for regulatory purposes: | | | | |
| U.S. Government securities | — | 20,358 | — | 20,358 |
| Total investments segregated and on deposit for regulatory purposes | — | 20,358 | — | 20,358 |
| Available for sale securities: | | | | |
| U.S. agency mortgage-backed securities | — | 62,795 | — | 62,795 |
| U.S. Treasury securities | — | 21,471 | — | 21,471 |
| Corporate debt securities | — | 12,484 | — | 12,484 |
| Asset-backed securities | — | 9,087 | — | 9,087 |
| Foreign government agency securities | — | 1,002 | — | 1,002 |
| U.S. state and municipal securities | — | 579 | — | 579 |
| Non-agency commercial mortgage-backed securities | — | 109 | — | 109 |
| Certificates of deposit | — | 100 | — | 100 |
| Other | — | 19 | — | 19 |
| Total available for sale securities | — | 107,646 | — | 107,646 |
| Other assets: | | | | |
| Other securities owned: | | | | |
| Equity, corporate debt, and other securities | 992 | 73 | — | 1,065 |
| Mutual funds and ETFs | 795 | — | — | 795 |
| State and municipal debt obligations | — | 27 | — | 27 |
| U.S. Government securities | — | 26 | — | 26 |
| Total other securities owned | 1,787 | 126 | — | 1,913 |
| Total other assets | 1,787 | 126 | — | 1,913 |
| Total assets | \$ 16,360 | \$ 128,130 | \$ — | \$ 144,490 |
| Accrued expenses and other liabilities: | | | | |
| Other | \$ 1,644 | \$ 89 | \$ — | \$ 1,733 |
| Total accrued expenses and other liabilities | 1,644 | 89 | — | 1,733 |
| Total liabilities | \$ 1,644 | \$ 89 | \$ — | \$ 1,733 |

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| December 31, 2022 | Level 1 | Level 2 | Level 3 | Balance at Fair Value |
|---|------------------|-------------------|-------------|--------------------------|
| Cash equivalents: | | | | |
| Money market funds | \$ 14,007 | \$ — | \$ — | \$ 14,007 |
| Commercial paper | — | 48 | — | 48 |
| Total cash equivalents | 14,007 | 48 | — | 14,055 |
| Investments segregated and on deposit for regulatory purposes: | | | | |
| U.S. Government securities | — | 23,645 | — | 23,645 |
| Certificates of deposit | — | 1,000 | — | 1,000 |
| Total investments segregated and on deposit for regulatory purposes | — | 24,645 | — | 24,645 |
| Available for sale securities: | | | | |
| U.S. agency mortgage-backed securities | — | 77,688 | — | 77,688 |
| U.S. Treasury securities | — | 40,002 | — | 40,002 |
| Asset-backed securities | — | 13,023 | — | 13,023 |
| Corporate debt securities | — | 12,555 | — | 12,555 |
| Certificates of deposit | — | 2,231 | — | 2,231 |
| Foreign government agency securities | — | 969 | — | 969 |
| U.S. state and municipal securities | — | 638 | — | 638 |
| Non-agency commercial mortgage-backed securities | — | 450 | — | 450 |
| Other | — | 315 | — | 315 |
| Total available for sale securities | — | 147,871 | — | 147,871 |
| Other assets: | | | | |
| Other securities owned: | | | | |
| Equity, corporate debt, and other securities | 755 | 55 | — | 810 |
| Mutual funds and ETFs | 596 | — | — | 596 |
| State and municipal debt obligations | — | 25 | — | 25 |
| U.S. Government securities | — | 1 | — | 1 |
| Total other securities owned | 1,351 | 81 | — | 1,432 |
| Total other assets | 1,351 | 81 | — | 1,432 |
| Total assets | \$ 15,358 | \$ 172,645 | \$ — | \$ 188,003 |
| Accrued expenses and other liabilities: | | | | |
| Other | \$ 1,218 | \$ 43 | \$ — | \$ 1,261 |
| Total accrued expenses and other liabilities | 1,218 | 43 | — | 1,261 |
| Total liabilities | \$ 1,218 | \$ 43 | \$ — | \$ 1,261 |

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Fair Value of Other Financial Instruments

The following tables present the fair value hierarchy for other financial instruments:

| December 31, 2023 | Carrying Amount | Level 1 | Level 2 | Level 3 | Balance at Fair Value |
|--|-----------------|-----------|------------|---------|-----------------------|
| Assets | | | | | |
| Cash and cash equivalents | \$ 28,764 | \$ 28,764 | \$ — | \$ — | \$ 28,764 |
| Cash and investments segregated and on deposit for regulatory purposes | 11,438 | 2,628 | 8,810 | — | 11,438 |
| Receivables from brokerage clients — net | 68,629 | — | 68,629 | — | 68,629 |
| Held to maturity securities: | | | | | |
| U.S. agency mortgage-backed securities | 159,452 | — | 147,091 | — | 147,091 |
| Total held to maturity securities | 159,452 | — | 147,091 | — | 147,091 |
| Bank loans — net: | | | | | |
| First Mortgages | 26,121 | — | 23,226 | — | 23,226 |
| HELOCs | 477 | — | 508 | — | 508 |
| Pledged asset lines | 13,548 | — | 13,548 | — | 13,548 |
| Other | 293 | — | 293 | — | 293 |
| Total bank loans — net | 40,439 | — | 37,575 | — | 37,575 |
| Other assets | 4,960 | — | 4,960 | — | 4,960 |
| Liabilities | | | | | |
| Bank deposits | \$ 289,953 | \$ — | \$ 289,953 | \$ — | \$ 289,953 |
| Payables to brokerage clients | 84,786 | — | 84,786 | — | 84,786 |
| Accrued expenses and other liabilities | 7,609 | — | 7,609 | — | 7,609 |
| Other short-term borrowings | 6,553 | — | 6,553 | — | 6,553 |
| Federal Home Loan Bank borrowings | 26,400 | — | 26,400 | — | 26,400 |
| Long-term debt | 26,043 | — | 25,000 | — | 25,000 |

| December 31, 2022 | Carrying Amount | Level 1 | Level 2 | Level 3 | Balance at Fair Value |
|--|-----------------|-----------|------------|---------|-----------------------|
| Assets | | | | | |
| Cash and cash equivalents | \$ 26,140 | \$ 26,140 | \$ — | \$ — | \$ 26,140 |
| Cash and investments segregated and on deposit for regulatory purposes | 18,288 | 6,156 | 12,132 | — | 18,288 |
| Receivables from brokerage clients — net | 66,573 | — | 66,573 | — | 66,573 |
| Held to maturity securities: | | | | | |
| U.S. agency mortgage-backed securities | 173,074 | — | 158,936 | — | 158,936 |
| Total held to maturity securities | 173,074 | — | 158,936 | — | 158,936 |
| Bank loans — net: | | | | | |
| First Mortgages | 25,132 | — | 22,201 | — | 22,201 |
| HELOCs | 593 | — | 657 | — | 657 |
| Pledged asset lines | 14,592 | — | 14,592 | — | 14,592 |
| Other | 188 | — | 188 | — | 188 |
| Total bank loans — net | 40,505 | — | 37,638 | — | 37,638 |
| Other assets | 3,788 | — | 3,788 | — | 3,788 |
| Liabilities | | | | | |
| Bank deposits | \$ 366,724 | \$ — | \$ 366,724 | \$ — | \$ 366,724 |
| Payables to brokerage clients | 97,438 | — | 97,438 | — | 97,438 |
| Accrued expenses and other liabilities | 5,584 | — | 5,584 | — | 5,584 |
| Other short-term borrowings | 4,650 | — | 4,650 | — | 4,650 |
| Federal Home Loan Bank borrowings | 12,400 | — | 12,400 | — | 12,400 |
| Long-term debt | 20,760 | — | 19,108 | — | 19,108 |

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19. Stockholders' Equity

Common and Nonvoting Common Stock

CSC did not issue common shares through external offerings during the years ended December 31, 2023, 2022 or 2021.

In conjunction with its acquisition of TD Ameritrade in 2020, the Company issued shares of a nonvoting class of CSC common stock to TD Bank and its affiliates. Each share of nonvoting common stock has identical rights to common stock, including liquidation and dividend rights, except that holders of nonvoting common stock have no voting rights other than over matters that significantly and adversely affect the rights or preferences of the nonvoting common stock, or as required by applicable law. Holders of nonvoting common stock are restricted from transferring shares except for permitted inside or outside transfers, as defined in the Company's certificate of incorporation. Shares of nonvoting common stock transferred in a permitted outside transfer are automatically converted to shares of common stock.

On August 1, 2022, an affiliate of TD Bank executed a permitted outside transfer of 13 million shares of CSC nonvoting common stock, upon which the shares of nonvoting common stock automatically converted to shares of common stock. Following this transfer and CSC's repurchase of nonvoting common stock described below, TD Bank and its affiliates held approximately 51 million shares of nonvoting common stock as of December 31, 2023.

Share Repurchase Program

On July 27, 2022, CSC publicly announced that its Board of Directors approved a new share repurchase authorization to repurchase up to \$15.0 billion of common stock, replacing the previous and now terminated share repurchase authorization of up to \$4.0 billion of common stock. The new share repurchase authorization does not have an expiration date.

On August 1, 2022, CSC purchased, directly from an affiliate of TD Bank, 15 million shares of nonvoting common stock for a total of \$1.0 billion, or approximately \$66.53 per share. The shares of nonvoting common stock automatically converted into common stock and were purchased under CSC's new share repurchase authorization. The purchase price paid by CSC was equal to the lowest price per share that the affiliate of TD Bank received in a contemporaneous share sale facilitated by a third-party market maker, which resulted in a purchase price lower than the closing price on August 1, 2022. CSC repurchased an additional 32 million shares of its common stock under the new authorization for \$2.4 billion during the year ended December 31, 2022.

CSC repurchased 37 million shares of its common stock for \$2.8 billion during the year ended December 31, 2023. As of December 31, 2023, approximately \$8.7 billion remained on the new authorization.

Beginning in 2023, share repurchases, net of issuances, are subject to a nondeductible excise tax which was recognized as a direct and incremental cost associated with these transactions.

Preferred Stock

On March 18, 2021, the Company issued and sold 2,250,000 depositary shares, each representing a 1/100th ownership interest in a share of 4.000% fixed-rate reset non-cumulative perpetual preferred stock, Series I, \$.01 par value per share, with a liquidation preference of \$100,000 per share (equivalent of \$1,000 per depositary share). The net proceeds of the offering were \$2.2 billion, after deducting the underwriting discount and offering expenses.

On March 30, 2021, the Company issued and sold 24,000,000 depositary shares, each representing a 1/40th ownership interest in a share of 4.450% fixed-rate non-cumulative perpetual preferred stock, Series J, \$.01 par value, with a liquidation preference of \$1,000 per share (equivalent of \$25 per depositary share). The net proceeds of the offering were \$584 million, after deducting the underwriting discount and offering expenses.

On June 1, 2021, the Company redeemed all of the 600,000 outstanding shares of its 6.00% non-cumulative perpetual preferred stock, Series C, and the corresponding 24,000,000 depositary shares, each representing a 1/40th interest in a share of the Series C preferred stock. The depositary shares were redeemed at a redemption price of \$25 per depositary share for a total of \$600 million.

On March 4, 2022, the Company issued and sold 750,000 depositary shares, each representing a 1/100th ownership interest in a share of 5.000% fixed-rate reset non-cumulative perpetual preferred stock, Series K, \$.01 par value, with a liquidation preference

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of \$100,000 per share (equivalent of \$1,000 per depositary share). The net proceeds of the offering were \$740 million, after deducting the underwriting discount and offering expenses.

On November 1, 2022, the Company redeemed all of the 400,000 outstanding shares of its fixed-to-floating rate non-cumulative perpetual preferred stock, Series A at a redemption price of \$1,000 per share for a total of \$400 million.

On December 1, 2022, the Company redeemed all of the 6,000 outstanding shares of its fixed-to-floating rate non-cumulative perpetual preferred stock, Series E, and the corresponding 600,000 depositary shares, each representing a 1/100th interest in a share of the Series E preferred stock. The depositary shares were redeemed at a redemption price of \$1,000 per depositary share for a total of \$600 million.

During the year ended December 31, 2023, the Company repurchased 11,620 depositary shares representing interests in Series F preferred stock for \$11 million, 42,036 depositary shares representing interests in Series G preferred stock for \$42 million, 273,251 depositary shares representing interests in Series H preferred stock for \$235 million, and 194,567 depositary shares representing interests in Series I preferred stock for \$179 million on the open market. The repurchase prices are inclusive of \$3 million of dividends accrued by the stockholders as of the repurchase date. The share repurchases, net of issuances, are subject to a nondeductible excise tax which was recognized as a direct and incremental cost associated with these transactions.

CSC was authorized to issue 9,940,000 shares of preferred stock, \$.01 par value, at December 31, 2023 and 2022. The following is a summary of CSC's non-cumulative perpetual preferred stock issued and outstanding as of such dates:

| | Shares Issued and Outstanding (in ones) at December 31, | | Liquidation Preference Per Share | Carrying Value at December 31, | | Issue Date | Dividend Rate in Effect at December 31, 2023 | Earliest Redemption Date | Date at Which Dividend Rate Resets or Becomes Floating | Reset / Floating Rate | Margin Over Reset / Floating Rate |
|--|---|---------------------|----------------------------------|--------------------------------|-------|------------|--|--------------------------|--|-------------------------|-----------------------------------|
| | 2023 ⁽¹⁾ | 2022 ⁽¹⁾ | | 2023 | 2022 | | | | | | |
| Fixed-rate: | | | | | | | | | | | |
| Series D | 750,000 | 750,000 | 1,000 | 728 | 728 | 03/07/16 | 5.950% | 06/01/21 | N/A | N/A | N/A |
| Series J | 600,000 | 600,000 | 1,000 | 584 | 584 | 03/30/21 | 4.450% | 06/01/26 | N/A | N/A | N/A |
| Fixed-to-floating rate/Fixed-rate reset: | | | | | | | | | | | |
| Series F | 4,884 | 5,000 | 100,000 | 481 | 492 | 10/31/17 | 5.000% | 12/01/27 | 12/01/27 | 3M LIBOR ⁽⁴⁾ | 2.575% |
| Series G ⁽²⁾ | 24,580 | 25,000 | 100,000 | 2,428 | 2,470 | 04/30/20 | 5.375% | 06/01/25 | 06/01/25 | 5-Year Treasury | 4.971% |
| Series H ⁽³⁾ | 22,267 | 25,000 | 100,000 | 2,200 | 2,470 | 12/11/20 | 4.000% | 12/01/30 | 12/01/30 | 10-Year Treasury | 3.079% |
| Series I ⁽²⁾ | 20,554 | 22,500 | 100,000 | 2,030 | 2,222 | 03/18/21 | 4.000 % | 06/01/26 | 06/01/26 | 5-Year Treasury | 3.168 % |
| Series K ⁽²⁾ | 7,500 | 7,500 | 100,000 | 740 | 740 | 03/04/22 | 5.000 % | 06/01/27 | 06/01/27 | 5-Year Treasury | 3.256 % |
| Total preferred stock | 1,429,785 | 1,435,000 | | 9,191 | 9,706 | | | | | | |

⁽¹⁾ Represented by depositary shares.

⁽²⁾ The dividend rate for Series G, Series I and Series K resets on each five-year anniversary from the first reset date.

⁽³⁾ The dividend rate for Series H resets on each ten-year anniversary from the first reset date.

⁽⁴⁾ The reset/floating rate for Series F will be determined by the calculation agent prior to the commencement of the floating rate period using what the calculation agent determines to be the industry-accepted substitute or successor base rate to LIBOR.

N/A Not applicable.

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Dividends declared on the Company's preferred stock are as follows:

| Year Ended December 31, | 2023 | | 2022 | | 2021 | |
|-------------------------|--|------------------|---------------------------------|------------------|---------------------------------|------------------|
| | Total Declared ⁽¹⁾ (in millions) | Per Share Amount | Total Declared (in millions) | Per Share Amount | Total Declared (in millions) | Per Share Amount |
| Series A ⁽²⁾ | N/A | N/A | \$ 19.1 | \$ 47.73 | \$ 28.0 | \$ 70.00 |
| Series C ⁽³⁾ | N/A | N/A | N/A | N/A | 18.0 | 30.00 |
| Series D | 44.6 | 59.52 | 44.6 | 59.52 | 44.6 | 59.52 |
| Series E ⁽⁴⁾ | N/A | N/A | 37.0 | 6,161.42 | 27.8 | 4,625.00 |
| Series F | 24.3 | 5,000.00 | 25.0 | 5,000.00 | 25.0 | 5,000.00 |
| Series G | 132.2 | 5,375.00 | 134.4 | 5,375.00 | 134.4 | 5,375.00 |
| Series H ⁽⁵⁾ | 90.4 | 4,000.00 | 100.0 | 4,000.00 | 97.2 | 3,888.89 |
| Series I ⁽⁶⁾ | 82.8 | 4,000.00 | 90.0 | 4,000.00 | 63.2 | 2,811.11 |
| Series J ⁽⁷⁾ | 26.7 | 44.52 | 26.7 | 44.52 | 17.9 | 29.8 |
| Series K ⁽⁸⁾ | 37.4 | 5,000.00 | 27.8 | 3,708.33 | N/A | N/A |
| Total | \$ 438.4 | | \$ 504.6 | | \$ 456.1 | |

⁽¹⁾ Excludes \$3 million of dividends declared on Series G, H and I, and accrued by stockholders as of the repurchase date. Such dividends are part of the consideration paid upon repurchase of the depositary shares during the year ended December 31, 2023.

⁽²⁾ Series A was redeemed on November 1, 2022. Prior to redemption, dividends were paid semi-annually until February 1, 2022 and quarterly thereafter. The final dividend was paid on November 1, 2022.

⁽³⁾ Series C was redeemed on June 1, 2021. Prior to redemption, dividends were paid quarterly and the final dividend was paid on June 1, 2021.

⁽⁴⁾ Series E was redeemed on December 1, 2022. Prior to redemption, dividends were paid semi-annually until March 1, 2022 and quarterly thereafter. The final dividend was paid on December 1, 2022.

⁽⁵⁾ Series H was issued on December 11, 2020. Dividends are paid quarterly, and the first dividend was paid on March 1, 2021.

⁽⁶⁾ Series I was issued on March 18, 2021. Dividends are paid quarterly, and the first dividend was paid on June 1, 2021.

⁽⁷⁾ Series J was issued on March 30, 2021. Dividends are paid quarterly, and the first dividend was paid on June 1, 2021.

⁽⁸⁾ Series K was issued on March 4, 2022. Dividends are paid quarterly, and the first dividend was paid on June 1, 2022.

N/A Not applicable.

Dividends on CSC's preferred stock are not cumulative and will only be paid on a series of preferred stock for a dividend period if declared by CSC's Board of Directors. Under the terms of each series of preferred stock, CSC's ability to pay dividends on, make distributions with respect to, or to repurchase, redeem or acquire its common stock or any preferred stock ranking on parity with or junior to the series of preferred stock, is subject to restrictions in the event that CSC does not declare and either pay or set aside a sum sufficient for payment of dividends on the series of preferred stock for the immediately preceding dividend period.

Dividends on fixed-rate and fixed-rate reset preferred stock are payable quarterly. Dividends on fixed-to-floating-rate preferred stock are payable semi-annually while at a fixed rate and will become payable quarterly after converting to a floating rate.

Redemption Rights

Each series of CSC's preferred stock, except for Series G, may be redeemed at CSC's option on any dividend payment date on or after the earliest redemption date for that series. Series G preferred stock may be redeemed at CSC's option on any reset date on or after the earliest redemption date for the series. All outstanding preferred stock series may also be redeemed following a "capital treatment event," as described in the terms of each series set forth in the relevant certificate of designations. Any redemption of CSC's preferred stock is subject to approval from the Federal Reserve.

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20. Accumulated Other Comprehensive Income

AOCI represents cumulative gains and losses that are not reflected in earnings. AOCI balances and the components of other comprehensive income (loss) are as follows:

| | Total AOCI |
|--|-------------|
| Balance at December 31, 2020 | \$ 5,394 |
| Available for sale securities: | |
| Net unrealized gain (loss), net of tax expense (benefit) of \$(2,029) | (6,492) |
| Other reclassifications included in other revenue, net of tax expense (benefit) of \$(1) | (3) |
| Other, net of tax expense (benefit) of \$(3) | (8) |
| Balance at December 31, 2021 | \$ (1,109) |
| Available for sale securities: | |
| Net unrealized gain (loss), excluding transfers to held to maturity, net of tax expense (benefit) of \$(6,994) | (22,106) |
| Net unrealized loss on securities transferred to held to maturity, net of tax benefit of \$4,377 | 13,851 |
| Other reclassifications included in other revenue, net of tax expense (benefit) of \$2 | 7 |
| Held to maturity securities: | |
| Net unrealized loss on securities transferred from available for sale, net of tax benefit of \$4,377 | (13,851) |
| Amortization of amounts previously recorded upon transfer from available for sale, net of tax expense (benefit) of \$165 | 542 |
| Other, net of tax expense (benefit) of \$15 | 45 |
| Balance at December 31, 2022 | \$ (22,621) |
| Available for sale securities: | |
| Net unrealized gain (loss), net of tax expense (benefit) of \$886 | 2,653 |
| Other reclassifications included in other revenue, net of tax expense (benefit) of \$15 | 46 |
| Held to maturity securities: | |
| Amortization of amounts previously recorded upon transfer from available for sale, net of tax expense (benefit) of \$657 | 1,817 |
| Other, net of tax expense (benefit) of \$(9) | (26) |
| Balance at December 31, 2023 | \$ (18,131) |

In 2022, the Company transferred a portion of its AFS securities to the HTM category. As of December 31, 2023, the total remaining unamortized loss on these securities transferred to HTM included in AOCI was \$11.5 billion net of tax effect (\$15.0 billion pre-tax). See Note 5 for additional discussion on the 2022 transfers of AFS securities to HTM.

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21. Employee Incentive, Retirement, Deferred Compensation, and Career Achievement Plans

Schwab's share-based incentive plans provide for granting options and restricted stock units to employees and non-employee directors. In addition, we offer retirement and employee stock purchase plans to eligible employees and sponsor deferred compensation plans for certain eligible employees and non-employee directors.

A summary of share-based compensation expense and related income tax benefit is as follows:

| Year Ended December 31, | 2023 | 2022 | 2021 |
|---|---------|---------|---------|
| Stock option expense | \$ 33 | \$ 30 | \$ 36 |
| Restricted stock unit expense | 262 | 311 | 200 |
| Employee stock purchase plan expense | 25 | 25 | 18 |
| Total share-based compensation expense | \$ 320 | \$ 366 | \$ 254 |
| Income tax benefit on share-based compensation expense ⁽¹⁾ | \$ (76) | \$ (88) | \$ (60) |

⁽¹⁾ Excludes income tax benefits from stock options exercised and restricted stock units vested of \$31 million, \$51 million, and \$93 million in 2023, 2022, and 2021, respectively.

The Company issues shares for stock options and restricted stock units from treasury stock. On May 17, 2022, stockholders approved the 2022 Stock Incentive Plan which, among other things, increased the number of shares of common stock available for issuance to 113 million, plus up to 150 million shares from outstanding awards from predecessor stock incentive plans that expire, are forfeited or cancelled, or that are reacquired by the Company after May 17, 2022. At December 31, 2023, the Company was authorized to grant up to 108 million common shares under its existing stock incentive plans. Additionally, at December 31, 2023, the Company had 25 million shares reserved for future issuance under its employee stock purchase plan.

As of December 31, 2023, there was \$373 million of total unrecognized compensation cost related to outstanding stock options and restricted stock units, which is expected to be recognized through 2027 with a remaining weighted-average service period of 0.8 years for stock options, 1.8 years for restricted stock units without performance conditions, and 0.2 years for performance-based restricted stock units.

Stock Option Plan

Options are granted for the purchase of shares of common stock at an exercise price not less than market value on the date of grant, and expire ten years from the date of grant. Options generally vest annually over a one- to four-year period from the date of grant.

Stock option activity is summarized below:

| | Number of Options (in millions) | Weighted-Average Exercise Price per Share | Weighted-Average Remaining Contractual Life (in years) | Aggregate Intrinsic Value |
|--|---------------------------------|---|--|---------------------------|
| Outstanding at December 31, 2022 | 16 | \$ 42.98 | 4.95 | \$ 646 |
| Granted | 3 | 68.25 | | |
| Exercised | (1) | 28.29 | | |
| Forfeited ⁽¹⁾ | — | 63.16 | | |
| Expired ⁽¹⁾ | — | 39.30 | | |
| Outstanding at December 31, 2023 | 18 | \$ 48.69 | 5.20 | \$ 379 |
| Vested and expected to vest at December 31, 2023 | 17 | \$ 48.44 | 5.12 | \$ 377 |
| Vested and exercisable at December 31, 2023 | 13 | \$ 41.51 | 3.84 | \$ 355 |

⁽¹⁾ Number of options was less than 500 thousand.

The aggregate intrinsic value in the table above represents the difference between CSC's closing stock price and the exercise price of each in-the-money option on the last trading day of the period presented.

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Information on stock options granted and exercised is presented below:

| Year Ended December 31, | 2023 | 2022 | 2021 |
|--|----------|----------|----------|
| Weighted-average fair value of options granted per share | \$ 19.72 | \$ 22.09 | \$ 19.51 |
| Cash received from options exercised | 49 | 64 | 221 |
| Tax benefit realized on options exercised | 12 | 22 | 61 |
| Aggregate intrinsic value of options exercised | 62 | 113 | 322 |

We use an option pricing model to estimate the fair value of options granted. The model takes into account the contractual term of the stock option, expected volatility, dividend yield, and the risk-free interest rate. Expected volatility is based on the implied volatility of publicly-traded options on CSC's stock. Dividend yield is based on the average historical CSC dividend yield. The risk-free interest rate is based on the yield of a U.S. Treasury zero-coupon issue with a remaining term similar to the contractual term of the option. We use historical option exercise data, which includes employee termination data, to estimate the probability of future option exercises. The assumptions used to value the options granted during the years presented and their expected lives were as follows:

| Year Ended December 31, | 2023 | 2022 | 2021 |
|--|-----------|-----------|-----------|
| Weighted-average expected dividend yield | 1.70% | 1.18% | 1.36% |
| Weighted-average expected volatility | 31% | 33% | 37% |
| Weighted-average risk-free interest rate | 3.9% | 1.8% | 0.8% |
| Expected life (in years) | 4.1 - 5.3 | 4.1 - 5.2 | 4.2 - 5.4 |

Restricted Stock Units

Restricted stock units are awards that entitle the holder to receive shares of CSC's common stock following a vesting period and are restricted from transfer or sale until vested. Restricted stock units without performance conditions generally vest annually over a one- to four-year period, while performance-based restricted stock units generally cliff vest over a three-year period and also require the Company to achieve certain financial or other measures prior to vesting. The fair value of restricted stock units is based on the market price of the Company's stock on the date of grant. The fair value of the restricted stock units that vested during each of the years 2023, 2022, and 2021 was \$288 million, \$282 million, and \$317 million, respectively.

The Company's restricted stock units activity is summarized below:

| | Restricted Stock Units Without Performance Conditions (in millions) | Performance-Based Restricted Stock Units (in millions) | Total Number of Restricted Stock Units (in millions) | Weighted-Average Grant Date Fair Value per Unit |
|----------------------------------|---|--|--|---|
| Outstanding at December 31, 2022 | 7 | 4 | 11 | \$ 62.12 |
| Granted ⁽¹⁾ | 3 | — | 3 | 76.73 |
| Vested | (3) | (1) | (4) | 50.60 |
| Forfeited ⁽¹⁾ | — | — | — | 69.22 |
| Outstanding at December 31, 2023 | 7 | 3 | 10 | \$ 72.76 |

⁽¹⁾ Number of units was less than 500 thousand.

Retirement and Deferred Compensation Plans

Employees can participate in Schwab's qualified retirement plan, the SchwabPlan Retirement Savings and Investment Plan. The Company may match certain employee contributions or make additional contributions to this plan at its discretion. The Company's total expense was \$233 million, \$217 million, and \$187 million in 2023, 2022, and 2021, respectively.

Schwab's deferred compensation plan for certain eligible employees permits participants to defer the receipt of certain cash compensation. The deferred compensation plan for non-employee directors permits participants to defer receipt of all or a portion of their director fees and to receive either a grant of stock options, or upon ceasing service as a director, the number of shares of CSC's common stock that would have resulted from investing the deferred fee amount into CSC's common stock. The deferred compensation liability was \$215 million and \$175 million at December 31, 2023 and 2022, respectively.

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Financial Consultant Career Achievement Plan

The financial consultant career achievement plan is a noncontributory, unfunded, nonqualified plan for eligible financial consultants. A financial consultant is eligible for earned cash payments after retirement contingent upon meeting certain performance levels, tenure, age, and client transitioning requirements. Allocations to the plan are calculated annually based on performance levels achieved and eligible compensation, and are subject to general creditors of the Company. Among other conditions, full vesting occurs when a financial consultant reaches 60 years of age and has at least ten years of service with the Company.

The following table presents the changes in projected benefit obligation:

| December 31, | 2023 | 2022 |
|--|--------|--------|
| Projected benefit obligation at beginning of year | \$ 78 | \$ 119 |
| Benefit cost ⁽¹⁾ | 12 | 19 |
| Actuarial loss (gain) ⁽²⁾ | 35 | (60) |
| Projected benefit obligation at end of year ⁽³⁾ | \$ 125 | \$ 78 |

⁽¹⁾ Includes service cost and interest cost, which are recognized in compensation and benefits expense and other expense, respectively, in the consolidated statements of income.

⁽²⁾ Actuarial loss (gain) is reflected in the consolidated statements of comprehensive income and is included in AOCI on the consolidated balance sheets. The portion, if any, beyond certain thresholds is subsequently amortized over the participants' expected remaining service period into other expense on the consolidated statements of income.

⁽³⁾ This amount is recognized as a liability in accrued expenses and other liabilities on the consolidated balance sheets.

22. Taxes on Income

The components of taxes on income are as follows:

| Year Ended December 31, | 2023 | 2022 | 2021 |
|-------------------------|----------|----------|----------|
| Current: | | | |
| Federal | \$ 1,658 | \$ 1,889 | \$ 1,507 |
| State | 131 | 334 | 298 |
| Total current | 1,789 | 2,223 | 1,805 |
| Deferred: | | | |
| Federal | (395) | (26) | 38 |
| State | (83) | 8 | 15 |
| Total deferred | (478) | (18) | 53 |
| Taxes on income | \$ 1,311 | \$ 2,205 | \$ 1,858 |

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The temporary differences that created deferred tax assets and liabilities are detailed below:

| December 31, | 2023 | 2022 |
|--|----------|----------|
| Deferred tax assets: | | |
| Net unrealized loss on available for sale securities | \$ 5,610 | \$ 7,159 |
| Section 174 capitalization associated with internal-use software development | 363 | 96 |
| Employee compensation, severance, and benefits | 272 | 251 |
| Operating lease liabilities | 216 | 242 |
| Net operating loss carryforwards | 8 | 9 |
| Other | 219 | 158 |
| Total deferred tax assets | 6,688 | 7,915 |
| Valuation allowance | (16) | (9) |
| Deferred tax assets — net of valuation allowance | 6,672 | 7,906 |
| Deferred tax liabilities: | | |
| Amortization of acquired intangible assets | (1,758) | (1,837) |
| Capitalized internal-use software development costs | (200) | (187) |
| Operating lease ROU assets | (156) | (224) |
| Equipment, office facilities, and property | (109) | (151) |
| Other | (149) | (137) |
| Total deferred tax liabilities | (2,372) | (2,536) |
| Deferred tax assets (liabilities) — net ⁽¹⁾ | \$ 4,300 | \$ 5,370 |

⁽¹⁾ Amounts are included in other assets on the consolidated balance sheet at December 31, 2023 and 2022.

A reconciliation of the federal statutory income tax rate to the effective income tax rate is as follows:

| Year Ended December 31, | 2023 | 2022 | 2021 |
|--|-------|-------|-------|
| Federal statutory income tax rate | 21.0% | 21.0% | 21.0% |
| State income taxes, net of federal tax benefit | 1.6 | 3.5 | 3.4 |
| Research and development credits | (1.2) | — | — |
| Equity compensation benefit | (0.5) | (0.5) | (1.2) |
| Other | (0.3) | (0.5) | 0.9 |
| Effective income tax rate | 20.6% | 23.5% | 24.1% |

A reconciliation of the beginning and ending amount of unrecognized tax benefits is as follows:

| December 31, | 2023 | 2022 |
|---|--------|--------|
| Balance at beginning of year | \$ 205 | \$ 271 |
| Additions for tax positions related to the current year | 46 | 36 |
| Additions for tax positions related to prior years | 177 | 12 |
| Reductions for tax positions related to prior years | (36) | (59) |
| Reductions due to lapse of statute of limitations | (8) | (13) |
| Reductions for settlements with tax authorities | (4) | (42) |
| Balance at end of year | \$ 380 | \$ 205 |

Unrecognized tax benefits totaled \$380 million and \$205 million as of December 31, 2023 and 2022, respectively, \$315 million and \$165 million of which if recognized, would affect the annual effective tax rate.

Interest and penalties were accrued related to unrecognized tax benefits in tax expense. At December 31, 2023 and 2022, we had accrued approximately \$72 million and \$41 million, respectively, for the payment of interest and penalties.

The Company and its subsidiaries are subject to routine examinations by the respective federal, state, and applicable local jurisdictions' taxing authorities. Federal returns for 2017 through 2022 remain subject to examination. The years open to examination by state and local governments vary by jurisdiction.

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23. Regulatory Requirements

CSC is a savings and loan holding company and is subject to examination, supervision, and regulation by the Federal Reserve. CSB, CSC's primary depository institution subsidiary, is a Texas-chartered state savings bank and is a member of the Federal Reserve system. CSB is subject to examination, supervision, and regulation by the Federal Reserve, the TDSML, the CFPB, and the FDIC as its deposit insurer. CSC is required to serve as a source of strength for our banking subsidiaries.

CSB is subject to various requirements and restrictions under federal and state laws, including regulatory capital requirements and requirements that restrict and govern the terms of affiliate transactions, such as extensions of credit to, or asset purchases from CSC or its other subsidiaries by CSB. In addition, our banking subsidiaries are required to provide notice to, and are required to obtain approval from, the Federal Reserve and the banking subsidiaries' state regulators in order to declare and pay dividends to CSC in excess of the amount of recent net income and retained earnings. The federal banking agencies have broad powers to enforce regulations, including the power to terminate deposit insurance, impose substantial fines and other civil and criminal penalties, and appoint a conservator or receiver. Under the prompt corrective action provisions of the Federal Deposit Insurance Act, CSB could be subject to restrictive actions if it were to fall within one of the lowest three of five capital categories. CSC and CSB are required to maintain minimum capital levels as specified in federal banking regulations. Failure to meet the minimum levels could result in certain mandatory, and possibly additional discretionary actions by the regulators that, if undertaken, could have a direct material effect on CSC and CSB. At December 31, 2023, both CSC and CSB met all of their respective capital requirements.

The regulatory capital and ratios for CSC (consolidated) and CSB are as follows:

| December 31, 2023 | Actual | | Minimum to be Well Capitalized | | Minimum Capital Requirement | |
|---|-----------|-------|--------------------------------|-------|-----------------------------|----------------------|
| | Amount | Ratio | Amount | Ratio | Amount | Ratio ⁽¹⁾ |
| CSC | | | | | | |
| Common Equity Tier 1 Risk-Based Capital | \$ 31,411 | 24.5% | N/A | | \$ 5,770 | 4.5% |
| Tier 1 Risk-Based Capital | 40,602 | 31.7% | N/A | | 7,694 | 6.0% |
| Total Risk-Based Capital | 40,645 | 31.7% | N/A | | 10,258 | 8.0% |
| Tier 1 Leverage | 40,602 | 8.5% | N/A | | 19,043 | 4.0% |
| Supplementary Leverage Ratio | 40,602 | 8.5% | N/A | | 14,379 | 3.0% |
| CSB | | | | | | |
| Common Equity Tier 1 Risk-Based Capital | \$ 31,777 | 37.9% | \$ 5,448 | 6.5% | \$ 3,771 | 4.5% |
| Tier 1 Risk-Based Capital | 31,777 | 37.9% | 6,705 | 8.0% | 5,029 | 6.0% |
| Total Risk-Based Capital | 31,816 | 38.0% | 8,381 | 10.0% | 6,705 | 8.0% |
| Tier 1 Leverage | 31,777 | 10.1% | 15,793 | 5.0% | 12,634 | 4.0% |
| Supplementary Leverage Ratio | 31,777 | 10.0% | N/A | | 9,540 | 3.0% |
| December 31, 2022 | | | | | | |
| CSC | | | | | | |
| Common Equity Tier 1 Risk-Based Capital | \$ 30,590 | 21.9% | N/A | | \$ 6,258 | 4.5% |
| Tier 1 Risk-Based Capital | 40,296 | 28.9% | N/A | | 8,379 | 6.0% |
| Total Risk-Based Capital | 40,376 | 28.9% | N/A | | 11,173 | 8.0% |
| Tier 1 Leverage | 40,296 | 7.2% | N/A | | 22,512 | 4.0% |
| Supplementary Leverage Ratio | 40,296 | 7.1% | N/A | | 17,004 | 3.0% |
| CSB | | | | | | |
| Common Equity Tier 1 Risk-Based Capital | \$ 27,296 | 27.4% | \$ 6,476 | 6.5% | \$ 4,483 | 4.5% |
| Tier 1 Risk-Based Capital | 27,296 | 27.4% | 7,970 | 8.0% | 5,978 | 6.0% |
| Total Risk-Based Capital | 27,370 | 27.5% | 9,963 | 10.0% | 7,970 | 8.0% |
| Tier 1 Leverage | 27,296 | 7.3% | 18,640 | 5.0% | 14,912 | 4.0% |
| Supplementary Leverage Ratio | 27,296 | 7.3% | N/A | | 11,275 | 3.0% |

⁽¹⁾ Under risk-based capital rules, CSC and CSB are also required to maintain additional capital buffers above the regulatory minimum risk-based capital ratios. As of December 31, 2023, CSC was subject to a stress capital buffer of 2.5%. In addition, CSB is required to maintain a capital conservation buffer of 2.5%. CSC and CSB are also required to maintain a countercyclical capital buffer above the regulatory minimum risk-based capital ratios, which was zero for both periods presented. If a buffer falls below the minimum requirement, CSC and CSB would be subject to increasingly strict limits on capital distributions and discretionary bonus payments to executive officers. At December 31, 2023, the minimum capital ratio requirements for both CSC and CSB, inclusive of their respective buffers, were 7.0%, 8.5%, and 10.5% for Common Equity Tier 1 Risk-Based Capital, Tier 1 Risk-Based Capital, and Total Risk-Based Capital, respectively.

N/A Not applicable.

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Based on its regulatory capital ratios at December 31, 2023 and 2022, CSB is considered well capitalized (the highest category) under its respective regulatory capital rules. There are no conditions or events since December 31, 2023 that management believes have changed CSB's capital category.

CSC's other banking subsidiaries are Charles Schwab Premier Bank, SSB (CSPB) and Charles Schwab Trust Bank (Trust Bank). CSPB is a Texas-chartered state savings bank that provides banking and custody services, and Trust Bank is a Nevada-state chartered savings bank that provides trust and custody services. At December 31, 2023 and 2022, the balance sheets of CSPB and Trust Bank primarily consisted of investment securities. At December 31, 2023 and 2022, CSPB held total assets of \$27.7 billion and \$31.5 billion, respectively, and Trust Bank held total assets of \$10.2 billion and \$13.0 billion, respectively. Based on their regulatory capital ratios at December 31, 2023 and 2022, CSPB and Trust Bank are considered well capitalized under their respective regulatory capital rules.

As securities broker-dealers, CS&Co, TDAC, and TD Ameritrade, Inc. are subject to the SEC's Uniform Net Capital Rule. CS&Co, TDAC, and TD Ameritrade, Inc. each compute net capital under the alternative method permitted by the Uniform Net Capital Rule, which requires the maintenance of minimum net capital, as defined, of the greater of 2% of aggregate debit balances arising from client transactions or a minimum dollar requirement, which is based on the type of business conducted by the broker-dealer. Under the alternative method, a broker-dealer may not repay subordinated borrowings, pay cash dividends, or make any unsecured advances or loans if such payment would result in a net capital amount of less than 5% of aggregate debit balances or less than 120% of its minimum dollar requirement.

Net capital and net capital requirements for CS&Co, TDAC, and TD Ameritrade, Inc., are as follows:

| December 31, | 2023 | 2022 |
|---|----------|----------|
| CS&Co | | |
| Net capital | \$ 5,629 | \$ 5,386 |
| Minimum dollar requirement | 0.250 | 0.250 |
| 2% of aggregate debit balances | 1,069 | 778 |
| Net capital in excess of required net capital | \$ 4,560 | \$ 4,608 |
| TDAC | | |
| Net capital | \$ 3,634 | \$ 5,291 |
| Minimum dollar requirement | 1,500 | 1,500 |
| 2% of aggregate debit balances | 440 | 626 |
| Net capital in excess of required net capital | \$ 3,194 | \$ 4,665 |
| TD Ameritrade, Inc. | | |
| Net capital | \$ 444 | \$ 806 |
| Minimum dollar requirement | 0.250 | 0.250 |
| 2% of aggregate debit balances | — | — |
| Net capital in excess of required net capital | \$ 444 | \$ 806 |

Pursuant to the SEC's Customer Protection Rule and other applicable regulations, Schwab had cash and investments segregated for the exclusive benefit of clients at December 31, 2023. The SEC's Customer Protection Rule requires broker-dealers to segregate client fully-paid securities and cash balances not collateralizing margin positions and not swept to money market funds or bank deposit accounts. Amounts included in cash and investments segregated and on deposit for regulatory purposes represent actual balances on deposit, whereas cash and investments required to be segregated and on deposit for regulatory purposes at December 31, 2023 for CS&Co totaled \$24.1 billion and for TDAC totaled \$9.7 billion. As of January 3, 2024, CS&Co had deposited \$3.2 billion of cash into its segregated reserve accounts. As of January 2, 2024, TDAC had deposited \$767 million of cash into its segregated reserve accounts. Cash and investments required to be segregated and on deposit for regulatory purposes at December 31, 2022 for CS&Co totaled \$22.7 billion and for TDAC totaled \$19.9 billion. Cash and cash equivalents included in cash and investments segregated and on deposit for regulatory purposes are presented as part of Schwab's cash balances in the consolidated statements of cash flows.

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24. Segment Information

Schwab's two reportable segments are Investor Services and Advisor Services. Schwab structures the operating segments according to its clients and the services provided to those clients. The Investor Services segment provides retail brokerage, investment advisory, and banking and trust services to individual investors, and retirement plan services, as well as other corporate brokerage services, to businesses and their employees. The Advisor Services segment provides custodial, trading, banking and trust, and support services, as well as retirement business services, to independent RIAs, independent retirement advisors, and recordkeepers. Revenues and expenses are attributed to the two segments based on which segment services the client.

The accounting policies of the segments are the same as those described in Note 2. For the computation of its segment information, Schwab utilizes an activity-based costing model to allocate traditional income statement line item expenses (e.g., compensation and benefits, depreciation and amortization, and professional services) to the business activities driving segment expenses (e.g., client service, opening new accounts, or business development) and a funds transfer pricing methodology to allocate certain revenues.

Management evaluates the performance of the segments on a pre-tax basis. Segment assets and liabilities are not used for evaluating segment performance or in deciding how to allocate resources to segments. There are no revenues from transactions between the segments.

Financial information for the segments is presented in the following table:

| Year Ended December 31, | Investor Services | | | Advisor Services | | | Total | | |
|--|-------------------|----------|----------|------------------|----------|----------|----------|-----------|----------|
| | 2023 | 2022 | 2021 | 2023 | 2022 | 2021 | 2023 | 2022 | 2021 |
| Net Revenues | | | | | | | | | |
| Net interest revenue | \$ 7,095 | \$ 7,819 | \$ 6,052 | \$ 2,332 | \$ 2,863 | \$ 1,978 | \$ 9,427 | \$ 10,682 | \$ 8,030 |
| Asset management and administration fees | 3,398 | 3,049 | 3,130 | 1,358 | 1,167 | 1,144 | 4,756 | 4,216 | 4,274 |
| Trading revenue | 2,806 | 3,181 | 3,753 | 424 | 492 | 399 | 3,230 | 3,673 | 4,152 |
| Bank deposit account fees | 524 | 916 | 964 | 181 | 493 | 351 | 705 | 1,409 | 1,315 |
| Other | 582 | 605 | 562 | 137 | 177 | 187 | 719 | 782 | 749 |
| Total net revenues | 14,405 | 15,570 | 14,461 | 4,432 | 5,192 | 4,059 | 18,837 | 20,762 | 18,520 |
| Expenses Excluding Interest | 9,217 | 8,514 | 8,289 | 3,242 | 2,860 | 2,518 | 12,459 | 11,374 | 10,807 |
| Income before taxes on income | \$ 5,188 | \$ 7,056 | \$ 6,172 | \$ 1,190 | \$ 2,332 | \$ 1,541 | \$ 6,378 | \$ 9,388 | \$ 7,713 |
| Capital expenditures | \$ 586 | \$ 702 | \$ 771 | \$ 218 | \$ 250 | \$ 270 | \$ 804 | \$ 952 | \$ 1,041 |
| Depreciation and amortization | \$ 595 | \$ 471 | \$ 399 | \$ 209 | \$ 181 | \$ 150 | \$ 804 | \$ 652 | \$ 549 |
| Amortization of acquired intangible assets | \$ 441 | \$ 479 | \$ 499 | \$ 93 | \$ 117 | \$ 116 | \$ 534 | \$ 596 | \$ 615 |

25. Earnings Per Common Share

EPS is computed using the two-class method. Preferred stock dividends, and undistributed earnings and dividends allocated to participating securities are subtracted from net income in determining net income available to common stockholders. Basic EPS is computed by dividing net income available to common stockholders by the weighted-average number of common shares outstanding during the period. Diluted EPS is calculated similar to basic EPS except that the numerator and denominator are adjusted as necessary for any effects of dilutive potential common shares, which include, if dilutive, outstanding stock options and non-vested restricted stock units.

For the years ended December 31, 2023, 2022, and 2021, the Company had voting and nonvoting common stock outstanding. Since the rights of the voting and nonvoting common stock are identical, except with respect to voting, the net income of the Company has been allocated on a proportionate basis to the two classes. Diluted earnings per share is calculated using the treasury stock method for outstanding stock options and non-vested restricted stock units and the if-converted method for nonvoting common stock. The if-converted method assumes conversion of all nonvoting common stock to common stock.

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EPS under the basic and diluted computations for both common stock and nonvoting common stock are as follows:

| Year Ended December 31, | 2023 | | 2022 | | 2021 | |
|---|--------------|------------------------|--------------|------------------------|--------------|------------------------|
| | Common Stock | Nonvoting Common Stock | Common Stock | Nonvoting Common Stock | Common Stock | Nonvoting Common Stock |
| Basic earnings per share: | | | | | | |
| Numerator | | | | | | |
| Net income | \$ 4,925 | \$ 142 | \$ 6,926 | \$ 257 | \$ 5,610 | \$ 245 |
| Preferred stock dividends and other ⁽¹⁾ | (406) | (12) | (528) | (20) | (474) | (21) |
| Net income available to common stockholders | \$ 4,519 | \$ 130 | \$ 6,398 | \$ 237 | \$ 5,136 | \$ 224 |
| Denominator | | | | | | |
| Weighted-average common shares outstanding — basic | 1,773 | 51 | 1,818 | 67 | 1,808 | 79 |
| Basic earnings per share | \$ 2.55 | \$ 2.55 | \$ 3.52 | \$ 3.52 | \$ 2.84 | \$ 2.84 |
| Diluted earnings per share: | | | | | | |
| Numerator | | | | | | |
| Net income available to common stockholders | \$ 4,519 | \$ 130 | \$ 6,398 | \$ 237 | \$ 5,136 | \$ 224 |
| Reallocation of net income available to common stockholders as a result of conversion of nonvoting to voting shares | 130 | — | 237 | — | 224 | — |
| Allocation of net income available to common stockholders: | \$ 4,649 | \$ 130 | \$ 6,635 | \$ 237 | \$ 5,360 | \$ 224 |
| Denominator | | | | | | |
| Weighted-average common shares outstanding — basic | 1,773 | 51 | 1,818 | 67 | 1,808 | 79 |
| Conversion of nonvoting shares to voting shares | 51 | — | 67 | — | 79 | — |
| Common stock equivalent shares related to stock incentive plans | 7 | — | 9 | — | 10 | — |
| Weighted-average common shares outstanding — diluted ⁽²⁾ | 1,831 | 51 | 1,894 | 67 | 1,897 | 79 |
| Diluted earnings per share | \$ 2.54 | \$ 2.54 | \$ 3.50 | \$ 3.50 | \$ 2.83 | \$ 2.83 |

⁽¹⁾ Includes preferred stock dividends and undistributed earnings and dividends allocated to non-vested restricted stock units.

⁽²⁾ Antidilutive stock options and restricted stock units excluded from the calculation of diluted EPS totaled 19 million, 15 million, and 16 million in 2023, 2022, and 2021, respectively.

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26. The Charles Schwab Corporation – Parent Company Only Financial Statements

Condensed Statements of Income

| Year Ended December 31, | 2023 | 2022 | 2021 |
|--|-----------------|-----------------|-----------------|
| Interest revenue | \$ 545 | \$ 183 | \$ 11 |
| Interest expense | (717) | (501) | (355) |
| Net interest expense | (172) | (318) | (344) |
| Other revenue | — | (2) | (2) |
| Expenses Excluding Interest: | | | |
| Professional services | (21) | (16) | (17) |
| Regulatory fees and assessments | (16) | (21) | (20) |
| Compensation and benefits | (8) | (73) | (87) |
| Other expenses excluding interest | (112) | (108) | (18) |
| Loss before income tax benefit and equity in net income of subsidiaries | (329) | (538) | (488) |
| Income tax benefit (expense) | 60 | 32 | 32 |
| Loss before equity in net income of subsidiaries | (269) | (506) | (456) |
| Equity in net income of subsidiaries: | | | |
| Equity in undistributed net income (distributions in excess of net income) of subsidiaries | 1,318 | (2,432) | 3,361 |
| Dividends from bank subsidiaries | — | 6,670 | — |
| Dividends from non-bank subsidiaries | 4,018 | 3,451 | 2,950 |
| Net Income | 5,067 | 7,183 | 5,855 |
| Preferred stock dividends and other ⁽¹⁾ | 418 | 548 | 495 |
| Net Income Available to Common Stockholders | \$ 4,649 | \$ 6,635 | \$ 5,360 |

⁽¹⁾ Includes preferred stock dividends and undistributed earnings and dividends allocated to non-vested restricted stock units.

Condensed Balance Sheets

| December 31, | 2023 | 2022 |
|---|-----------|-----------|
| Assets | | |
| Cash and cash equivalents | \$ 11,326 | \$ 8,800 |
| Receivables from subsidiaries | 1,193 | 1,266 |
| Available for sale securities | 1,979 | 4,112 |
| Loans to non-bank subsidiaries | 613 | — |
| Investment in non-bank subsidiaries | 33,485 | 35,025 |
| Investment in bank subsidiaries | 18,324 | 8,245 |
| Other assets | 653 | 581 |
| Total assets | \$ 67,573 | \$ 58,029 |
| Liabilities and Stockholders' Equity | | |
| Accrued expenses and other liabilities | \$ 727 | \$ 584 |
| Payables to subsidiaries | 66 | 54 |
| Short-term borrowings | — | 248 |
| Long-term debt | 25,822 | 20,535 |
| Total liabilities | 26,615 | 21,421 |
| Stockholders' equity | 40,958 | 36,608 |
| Total liabilities and stockholders' equity | \$ 67,573 | \$ 58,029 |

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Condensed Statements of Cash Flows

| Year Ended December 31, | 2023 | 2022 | 2021 |
|--|------------------|-----------------|-----------------|
| Cash Flows from Operating Activities | | | |
| Net income | \$ 5,067 | \$ 7,183 | \$ 5,855 |
| Adjustments to reconcile net income to net cash provided by (used for) operating activities: | | | |
| Dividends in excess of (equity in undistributed) earnings of subsidiaries | (1,318) | 2,432 | (3,361) |
| Other | (35) | 53 | 21 |
| Net change in: | | | |
| Other assets | (106) | (230) | 76 |
| Accrued expenses and other liabilities | 77 | (5) | 112 |
| Net cash provided by (used for) operating activities | 3,685 | 9,433 | 2,703 |
| Cash Flows from Investing Activities | | | |
| Due from (to) subsidiaries — net | (174) | 333 | 211 |
| Increase in investments in subsidiaries | (2,720) | (2,139) | (10,926) |
| Purchases of available for sale securities | (1,486) | (5,699) | (8,002) |
| Proceeds from sales of available for sale securities | — | 2 | 2 |
| Principal payments on available for sale securities | 3,721 | 5,803 | 8,754 |
| Other investing activities | (7) | (25) | — |
| Net cash provided by (used for) investing activities | (666) | (1,725) | (9,961) |
| Cash Flows from Financing Activities | | | |
| Proceeds from short-term borrowings | 344 | 1,895 | 8,253 |
| Repayments of short-term borrowings | (598) | (4,656) | (5,250) |
| Issuances of long-term debt | 6,097 | 2,971 | 7,036 |
| Repayments of long-term debt | (800) | (256) | (1,200) |
| Repurchases of common stock and nonvoting common stock | (2,842) | (3,395) | — |
| Issuance of preferred stock, net | — | 740 | 2,806 |
| Redemption and repurchase of preferred stock | (467) | (1,000) | (600) |
| Dividends paid | (2,276) | (2,110) | (1,822) |
| Proceeds from stock options exercised | 49 | 64 | 220 |
| Net cash provided by (used for) financing activities | (493) | (5,747) | 9,443 |
| Increase (Decrease) in Cash and Cash Equivalents | 2,526 | 1,961 | 2,185 |
| Cash and Cash Equivalents at Beginning of Year | 8,800 | 6,839 | 4,654 |
| Cash and Cash Equivalents at End of Year | \$ 11,326 | \$ 8,800 | \$ 6,839 |
| Supplemental Cash Flow Information | | | |
| Non-cash investing and financing activity: | | | |
| Exchange of TDA Holding-issued senior notes for CSC-issued senior notes | \$ — | \$ — | \$ 1,987 |
| Common stock repurchased during the period but settled after period end | \$ — | \$ 40 | \$ — |

THE CHARLES SCHWAB CORPORATION

REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Stockholders and the Board of Directors of The Charles Schwab Corporation

Opinions on the Financial Statements and Internal Control over Financial Reporting

We have audited the accompanying consolidated balance sheets of The Charles Schwab Corporation and subsidiaries (the “Company”) as of December 31, 2023 and 2022, the related consolidated statements of income, comprehensive income, stockholders’ equity, and cash flows, for each of the three years in the period ended December 31, 2023, and the related notes (collectively referred to as the “financial statements”). We also have audited the Company’s internal control over financial reporting as of December 31, 2023, based on criteria established in *Internal Control – Integrated Framework (2013)* issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO).

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the Company as of December 31, 2023 and 2022, and the results of its operations and its cash flows for each of the three years in the period ended December 31, 2023, in conformity with accounting principles generally accepted in the United States of America. Also, in our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of December 31, 2023, based on criteria established in *Internal Control – Integrated Framework (2013)* issued by COSO.

Basis for Opinions

The Company’s management is responsible for these financial statements, for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying *Management’s Report on Internal Control over Financial Reporting*. Our responsibility is to express an opinion on these financial statements and an opinion on the Company’s internal control over financial reporting based on our audits. We are a public accounting firm registered with the Public Company Accounting Oversight Board (United States) (PCAOB) and are required to be independent with respect to the Company in accordance with the U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audits in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement, whether due to error or fraud, and whether effective internal control over financial reporting was maintained in all material respects.

Our audits of the financial statements included performing procedures to assess the risks of material misstatement of the financial statements, whether due to error or fraud, and performing procedures to respond to those risks. Such procedures included examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements. Our audits also included evaluating the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the financial statements. Our audit of internal control over financial reporting included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audits also included performing such other procedures as we considered necessary in the circumstances. We believe that our audits provide a reasonable basis for our opinions.

Definition and Limitations of Internal Control over Financial Reporting

A company’s internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company’s internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company’s assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

THE CHARLES SCHWAB CORPORATION

Critical Audit Matter

The critical audit matter communicated below is a matter arising from the current-period audit of the financial statements that was communicated or required to be communicated to the audit committee and that (1) relates to accounts or disclosures that are material to the financial statements and (2) involved our especially challenging, subjective, or complex judgments. The communication of critical audit matters does not alter in any way our opinion on the financial statements, taken as a whole, and we are not, by communicating the critical audit matter below, providing a separate opinion on the critical audit matter or on the accounts or disclosures to which it relates.

Asset Management and Administration Fees (AMAF) and Trading Revenue – Refer to Note 3 to the financial statements

Critical Audit Matter Description

Net revenues from the third-party mutual funds and advice solutions components of AMAF are generated through third-party mutual fund offerings, and fee-based advisory solutions, respectively. Commissions within trading revenue are generated through fees earned for executing trades for clients in individual equities, options, and certain third-party mutual funds and exchange traded funds (ETFs). Third-party mutual funds, advice solutions, and commissions are made up of a significant volume of low-dollar transactions, and use automated systems to process and record these transactions based on underlying information sourced from multiple systems and contractual terms with individual investors and third-party mutual funds.

Given that the Company's processes to record revenue from third-party mutual funds, advice solutions, and commissions are highly automated and involve multiple systems and databases, auditing these revenue components was complex and challenging due to the extent of audit effort required and involvement of professionals with expertise in information technology (IT) necessary for us to identify, test, and evaluate the Company's systems, software applications, and automated controls.

How the Critical Audit Matter Was Addressed in the Audit

Our audit procedures related to the Company's systems to process the third-party mutual funds and advice solutions within AMAF, and commissions within trading revenue transactions included the following, among others:

- With the assistance of our IT specialists, we:
 - Identified the significant systems used to process third-party mutual funds, advice solutions, and commissions revenue transactions and, using a risk-based approach, tested the relevant general IT controls over each of these systems.
 - Performed testing of automated business controls and system interface controls (including batch processing) within the relevant third-party mutual funds, advice solutions, and commissions revenue streams.
 - For a sample of pricing rules, inspected configuration and ascertained that the relevant systems applied appropriate rates and calculated advice solutions and commissions revenue completely and accurately.
- We tested internal controls within the relevant third-party mutual funds, advice solutions, and commissions revenue business processes, including those in place to reconcile the various systems to the Company's general ledger.
- We created data visualizations to evaluate recorded third-party mutual funds, advice solutions, and commissions revenue and evaluate trends in the data.
- For a sample of third-party mutual funds, advice solutions, and commissions revenue transactions, we performed detail transaction testing by agreeing the amounts recognized to contractual agreements and testing the mathematical accuracy of the recorded revenue.
- For a sample of accounts, we tested the accuracy and completeness of assets under management by obtaining independent pricing support and reconciling total positions to third-party statements.

/s/ DELOITTE & TOUCHE LLP

Dallas, TX
February 23, 2024

We have served as the Company's auditor since 1976.

THE CHARLES SCHWAB CORPORATION

Management's Report on Internal Control Over Financial Reporting

Management of The Charles Schwab Corporation, together with its subsidiaries (the Company), is responsible for establishing and maintaining adequate internal control over financial reporting. The Company's internal control over financial reporting is a process designed under the supervision of and effected by the Company's Chief Executive Officer and Chief Financial Officer to provide reasonable assurance regarding the reliability of financial reporting and the preparation of published financial statements in accordance with accounting principles generally accepted in the United States of America.

As of December 31, 2023, management conducted an assessment of the effectiveness of the Company's internal control over financial reporting based on the framework established in *Internal Control – Integrated Framework* (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission. Based on this assessment, management has determined that the Company's internal control over financial reporting was effective as of December 31, 2023.

The Company's internal control over financial reporting includes policies and procedures that pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect transactions and dispositions of assets; provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with accounting principles generally accepted in the United States of America, and that receipts and expenditures are being made only in accordance with authorizations of management and the directors of the Company; and provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the Company's assets that could have a material effect on the Company's financial statements.

The Company's internal control over financial reporting as of December 31, 2023, has been audited by Deloitte & Touche LLP, an independent registered public accounting firm, as stated in their report appearing on the previous pages.

Item 9. Changes in and Disagreements With Accountants on Accounting and Financial Disclosure

None.

Item 9A. Controls and Procedures

Evaluation of disclosure controls and procedures: The management of the Company, with the participation of the Company’s Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of the Company’s disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934) as of December 31, 2023. Based on this evaluation, the Company’s Chief Executive Officer and Chief Financial Officer have concluded that the Company’s disclosure controls and procedures were effective as of December 31, 2023.

Changes in internal control over financial reporting: No change in the Company’s internal control over financial reporting (as defined in Rule 13a-15(f) under the Securities Exchange Act of 1934) was identified during the quarter ended December 31, 2023, that has materially affected, or is reasonable likely to materially affect, the Company’s internal control over financial reporting.

Management’s Report on Internal Control Over Financial Reporting and the Report of Independent Registered Public Accounting Firm are included in Item 8.

Item 9B. Other Information

During the three months ended December 31, 2023, certain of our directors and officers adopted or terminated trading arrangements for the sale of shares of our common stock as follows:

| | Action | Date | Plans | | Number of Securities to be Sold | Latest Expiration ⁽³⁾ |
|--|----------|------------|----------------------------|--------------------------------|---------------------------------|----------------------------------|
| | | | Rule 10b5-1 ⁽¹⁾ | Non-Rule 10b5-1 ⁽²⁾ | | |
| Jonathan M. Craig, Managing Director and Head of Investor Services and Marketing | Adoption | 10/27/2023 | x | — | 4,977 ⁽⁴⁾ | 10/15/2024 |
| Carrie Schwab-Pomerantz, Director | Adoption | 11/10/2023 | x | — | 99,000 ⁽⁵⁾ | 12/31/2024 |
| Nigel Murtagh, Managing Director and Chief Risk Officer | Adoption | 11/24/2023 | x | — | 12,948 ⁽⁴⁾ | 10/18/2024 |

⁽¹⁾ Intended to satisfy the affirmative defense conditions of Rule 10b5-1(c).

⁽²⁾ Not intended to satisfy the affirmative defense conditions of Rule 10b5-1(c).

⁽³⁾ Plans expire at close of trading on the dates presented or such earlier date upon the completion of all trades under the plan (or the expiration of the orders relating to such trades without execution).

⁽⁴⁾ Securities to be sold under the plan represent shares to be acquired upon the exercise of stock options. In addition to these shares, the trading arrangement allows for the sale of the net after-tax shares of common stock to be received by the officer upon the March 1, 2024 vesting of performance-based restricted stock units. The actual number of shares that will be released to the officer in connection with the performance-based restricted stock units and sold under the trading arrangement will be net of the number of shares withheld to satisfy tax withholding obligations arising from the vesting of such shares and is not yet determinable.

⁽⁵⁾ Includes 39,600 shares to be sold by a trust for which the director’s spouse is a trustee.

Item 9C. Disclosure Regarding Foreign Jurisdictions That Prevent Inspections

Not applicable.

PART III

Item 10. Directors, Executive Officers, and Corporate Governance

The information relating to directors of CSC required to be furnished pursuant to this item is incorporated by reference from portions of the Company’s definitive proxy statement for its annual meeting of stockholders to be filed with the SEC pursuant to Regulation 14A by April 30, 2024 (the Proxy Statement). The Company’s Code of Conduct and Business Ethics, applicable to directors and all employees, including senior financial officers, is available on the Company’s website at <https://www.aboutschwab.com/governance>. If the Company makes any amendments to or grants any waivers from its Code of Conduct and Business Ethics, which are required to be disclosed pursuant to the Securities Exchange Act of 1934, the Company will make such disclosures on this website.

THE CHARLES SCHWAB CORPORATION

Schwab Executive Officers of the Registrant

The following table provides certain information about each of the Company's executive officers as of December 31, 2023.

| Executive Officers of the Registrant | | |
|---|------------|---|
| <u>Name</u> | <u>Age</u> | <u>Title</u> |
| Charles R. Schwab | 86 | Co-Chairman of the Board |
| Walter W. Bettinger II | 63 | Co-Chairman of the Board and Chief Executive Officer |
| Richard A. Wurster | 50 | President |
| Bernard J. Clark | 65 | Managing Director and Head of Advisor Services |
| Jonathan M. Craig | 52 | Managing Director and Head of Investor Services and Marketing |
| Peter B. Crawford | 55 | Managing Director and Chief Financial Officer |
| Joseph R. Martinetto | 61 | Managing Director and Chief Operating Officer |
| Peter J. Morgan III | 59 | Managing Director, General Counsel and Corporate Secretary |
| Nigel J. Murtagh | 60 | Managing Director and Chief Risk Officer |

Mr. Schwab has been a director of CSC since its incorporation in 1986. He served as Chairman of the Board from 1986 to 2022 and has served as Co-Chairman of the Board since 2022. He also served as Chief Executive Officer of CSC from 1986 to 1997 and as Co-Chief Executive Officer from 1998 until 2003. He was re-appointed Chief Executive Officer in 2004 and served in that role until 2008. He served as Chairman of the Board and a director of CS&Co until 2018.

Mr. Bettinger has been Chief Executive Officer and a director of CSC since 2008 and has been Co-Chairman of the Board since 2022. He has served as a director of CSB since 2006 and has been Co-Chairman of the Board of CSB since 2022. He also serves as Chairman and trustee of The Charles Schwab Family of Funds, Schwab Investments, Schwab Capital Trust, Schwab Annuity Portfolios, Laudus Trust, and Schwab Strategic Trust, all registered investment companies, and affiliates of CSC. Mr. Bettinger served as Director, President and Chief Executive Officer of CS&Co from 2008 until 2021. He served as President of CSC from 2007 to 2021, CSC Chief Operating Officer from 2007 until 2008, and as Executive Vice President and President – Schwab Investor Services of CSC and CS&Co from 2005 to 2007. Mr. Bettinger joined Schwab in 1995.

Mr. Wurster has been President of CSC since 2021 and has served as President and director of CS&Co since 2021. He served as CEO of Charles Schwab Investment Management, Inc. from 2019 to 2021 and has been a director since 2021. He serves as trustee of The Charles Schwab Family of Funds, Schwab Investments, Schwab Capital Trust, Schwab Annuity Portfolios, Laudus Trust, and Schwab Strategic Trust. He was CEO of Charles Schwab Investment Advisory, Inc. from 2018 to 2021. Mr. Wurster was CEO of ThomasPartners, Inc. and Windhaven Investment Management, Inc., subsidiaries of CSC, from 2016 to 2018. Mr. Wurster joined Schwab in 2016.

Mr. Clark has been Managing Director and Head of Advisor Services of CSC and CS&Co since 2022 and was Executive Vice President – Advisor Services of CS&Co from 2010 to 2022 and of CSC from 2012 to 2022. He has served as a director of CS&Co since 2023. From 2006 until 2010, Mr. Clark served as Senior Vice President – Schwab Institutional Sales of CS&Co. Mr. Clark joined Schwab in 1998.

Mr. Craig has been Managing Director and Head of Investor Services and Marketing of CSC and CS&Co since 2022. Prior to that he served as Senior Executive Vice President of CSC and CS&Co from 2018 to 2022, Executive Vice President – Client and Marketing Solutions of CSC and CS&Co from 2017 until 2018 and Executive Vice President and Chief Marketing Officer of CSC and CS&Co from 2012 until 2018. Mr. Craig joined Schwab in 2000.

Mr. Crawford has been Managing Director of CSC and CS&Co since 2022, Executive Vice President from 2017 to 2022 of CSC and CS&Co and Chief Financial Officer of CSC and CS&Co since 2017. Prior to his appointment as Chief Financial Officer, Mr. Crawford was Executive Vice President of Finance of CS&Co from 2015 to 2017. He served as Senior Vice President of Schwab's asset management and client solutions organization from 2008 to 2015. He has served as a director of Charles Schwab Investment Management, Inc. since 2016 and of CS&Co since 2018. Mr. Crawford joined Schwab in 2001.

Mr. Martinetto has been Managing Director of CSC since 2022 and was Managing Director of CS&Co from 2022 to 2023. He has served as Chief Operating Officer of CSC since 2018. He served as Senior Executive Vice President of CSC and CS&Co from 2015 to 2022, Chief Operating Officer of CS&Co from 2018 to 2023, Chief Financial Officer of CSC and CS&Co from

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2007 until 2017, and Executive Vice President of CSC and CS&Co from 2007 until 2015. He has served as Co-Chairman of CSB since 2023. From 2016 to 2022, Mr. Martinetto was a trustee of The Charles Schwab Family of Funds, Schwab Investments, Schwab Capital Trust, Schwab Annuity Portfolios, Laudus Trust, and Schwab Strategic Trust. He also served as Co-Chairman of CSB since 2023. From 2016 to 2022, Mr. Martinetto was a trustee of The Charles Schwab Family of Funds, Schwab Investments, Schwab Capital Trust, Schwab Annuity Portfolios, Laudus Trust, and Schwab Strategic Trust. He also served on the Board of Directors of CS&Co from 2007 to 2023. Mr. Martinetto joined Schwab in 1997.

Mr. Morgan has been Managing Director of CSC and CS&Co since 2022, Executive Vice President of CSC from 2019 to 2022, General Counsel and Corporate Secretary of CSC since 2019, and Executive Vice President and Corporate Secretary of CS&Co from 2020 to 2022. He was Senior Vice President and Deputy General Counsel of CS&Co from 2009 to 2020. He has served as General Counsel of CSB since 2009, including as Executive Vice President and General Counsel since 2019, and as Senior Vice President and General Counsel from 2015 to 2019. Mr. Morgan joined Schwab in 1999.

Mr. Murtagh has been Managing Director and Chief Risk Officer of CSC and CS&Co since 2022 and was Executive Vice President and Chief Risk Officer of CSC and CS&Co from 2012 to 2022. He served as Senior Vice President and Chief Credit Officer of CS&Co from 2002 until 2012 and of CSC from 2008 until 2012 when he was also Head of Fixed Income Research for Charles Schwab Investment Management. Mr. Murtagh joined Schwab in 2000.

Item 11. Executive Compensation

The information required to be furnished pursuant to this item is incorporated by reference from portions of the Proxy Statement. In addition, the information from a portion of the Proxy Statement under “Compensation Committee Report,” is incorporated by reference from the Proxy Statement and furnished on this Form 10-K, and shall not be deemed “filed” for purposes of Section 18 of the Securities Exchange Act of 1934, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933.

Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters

The information required to be furnished pursuant to this item is incorporated by reference from portions of the Proxy Statement.

Item 13. Certain Relationships and Related Transactions, and Director Independence

The information required to be furnished pursuant to this item is incorporated by reference from portions of the Proxy Statement.

Item 14. Principal Accountant Fees and Services

The information required to be furnished pursuant to this item is incorporated by reference from a portion of the Proxy Statement.

PART IV

Item 15. Exhibits, Financial Statement Schedules

(a) Documents filed as part of this Report

1. Financial Statements

The financial statements and independent auditors' report are included in Part II – Item 8 and are listed below:

- Consolidated Statements of Income
- Consolidated Statements of Comprehensive Income
- Consolidated Balance Sheets
- Consolidated Statements of Stockholders' Equity
- Consolidated Statements of Cash Flows
- Notes to Consolidated Financial Statements
- Report of Independent Registered Public Accounting Firm

2. Financial Statement Schedules

Other financial statement schedules required pursuant to this Item are omitted because of the absence of conditions under which they are required or because the information is included in the Company's consolidated financial statements and notes in Part II – Item 8.

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(b) Exhibits

The exhibits listed below are filed as part of this annual report on Form 10-K.

| Exhibit Number | Exhibit |
|-----------------------|---|
| 2.1 | Agreement and Plan of Merger, dated as of November 24, 2019, by and among the Registrant, Americano Acquisition Corp., and TD Ameritrade Holding Corporation, filed as Exhibit 2.1 to the Registrant's Form 8-K dated November 24, 2019, and incorporated herein by reference.* |
| 2.2 | Amendment No. 1 to Agreement and Plan of Merger, dated as of May 14, 2020, by and among the Registrant, Americano Acquisition Corp., and TD Ameritrade Holding Corporation, filed as Exhibit 2.2 to the Registrant's Form 8-K dated May 14, 2020, and incorporated herein by reference. |
| 3.11 | Fifth Restated Certificate of Incorporation, effective May 7, 2001, of the Registrant, filed as Exhibit 3.11 to the Registrant's Form 10-K for the year ended December 31, 2016, and incorporated herein by reference. |
| 3.11(i) | Amendment to Fifth Restated Certificate of Incorporation of the Registrant, effective October 6, 2020, filed as Exhibit 3.1 to the Registrant's Form 8-K dated October 2, 2020, and incorporated herein by reference. |
| 3.18 | Certificate of Designations of 5.95% Non-Cumulative Perpetual Preferred Stock, Series D, of The Charles Schwab Corporation, filed as Exhibit 3.1 to the Registrant's Form 8-K dated March 7, 2016, and incorporated herein by reference. |
| 3.20 | Certificate of Designations of 5.00% Fixed-to-Floating Rate Non-Cumulative Perpetual Preferred Stock, Series F, of The Charles Schwab Corporation, filed as Exhibit 3.1 to the Registrant's Form 8-K dated October 31, 2017, and incorporated herein by reference. |
| 3.21 | Certificate of Designations of 5.375% Fixed-Rate Reset Non-Cumulative Perpetual Preferred Stock, Series G, of The Charles Schwab Corporation, filed as Exhibit 3.1 to the Registrant's Form 8-K dated April 30, 2020, and incorporated herein by reference. |
| 3.22 | Certificate of Designations of 4.000% Fixed-Rate Reset Non-Cumulative Perpetual Preferred Stock, Series H, of The Charles Schwab Corporation, filed as Exhibit 3.1 to the Registrant's Form 8-K dated December 8, 2020, and incorporated herein by reference. |
| 3.23 | Certificate of Designations of 4.000% Fixed-Rate Reset Non-Cumulative Perpetual Preferred Stock, Series I, of The Charles Schwab Corporation, filed as Exhibit 3.1 to the Registrant's Form 8-K dated March 15, 2021, and incorporated herein by reference. |
| 3.24 | Certificate of Designations of 4.450% Non-Cumulative Perpetual Preferred Stock, Series J, of The Charles Schwab Corporation, filed as Exhibit 3.1 to the Registrant's Form 8-K dated March 29, 2021, and incorporated herein by reference. |
| 3.26 | Certificate of Designations of 5.000% Fixed-Rate Reset Non-Cumulative Perpetual Preferred Stock, Series K, of The Charles Schwab Corporation, filed as Exhibit 3.1 to the Registrant's Form 8-K dated March 3, 2022, and incorporated herein by reference. |
| 3.28 | Certificate of Elimination of the Fixed-to-Floating Rate Non-Cumulative Perpetual Preferred Stock, Series A of The Charles Schwab Corporation, filed as Exhibit 3.1 to the Registrant's Form 8-K dated November 1, 2022, and incorporated herein by reference. |
| 3.29 | Certificate of Elimination of the 4.625% Fixed-to-Floating Rate Non-Cumulative Perpetual Preferred Stock, Series E of The Charles Schwab Corporation, filed as Exhibit 3.1 to the Registrant's Form 8-K dated December 1, 2022, and incorporated herein by reference. |
| 3.30 | Amended and Restated Bylaws of The Charles Schwab Corporation, effective January 26, 2023, filed as Exhibit 3.1 to the Registrant's Form 8-K dated January 26, 2023, and incorporated herein by reference. |
| 4.3 | Deposit Agreement, dated March 7, 2016, between the Company and Wells Fargo Bank, N.A., as Depositary (including the form of Depositary Share Receipt attached as Exhibit A thereto), filed as Exhibit 4.1 to the Registrant's Form 8-K dated March 7, 2016, and incorporated herein by reference. |
| 4.5 | Deposit Agreement, dated October 31, 2017, between the Company and Wells Fargo Bank, N.A., as Depositary (including the form of Depositary Share Receipt attached as Exhibit A thereto), filed as Exhibit 4.1 to the Registrant's Form 8-K dated October 31, 2017, and incorporated herein by reference. |
| 4.6 | Deposit Agreement, dated April 30, 2020, between the Company and Equiniti Trust Company, as Depositary (including the form of Depositary Share Receipt attached as Exhibit A thereto), filed as Exhibit 4.1 to the Registrant's Form 8-K dated April 30, 2020, and incorporated herein by reference. |
| 4.7 | Deposit Agreement, dated December 11, 2020, between the Company and Equiniti Trust Company, as Depositary (including the form of Depositary Share Receipt attached as Exhibit A thereto), filed as Exhibit 4.1 to the Registrant's Form 8-K dated December 8, 2020, and incorporated herein by reference. |

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| Exhibit Number | Exhibit |
|-----------------------|---|
| 4.8 | Deposit Agreement, dated March 18, 2021, between the Company and Equiniti Trust Company, as Depositary (including the form of Depositary Share Receipt attached as Exhibit A thereto), filed as Exhibit 4.1 to the Registrant's Form 8-K dated March 15, 2021, and incorporated herein by reference. |
| 4.9 | Deposit Agreement, dated March 30, 2021, between the Company and Equiniti Trust Company, as Depositary (including the form of Depositary Share Receipt attached as Exhibit A thereto), filed as Exhibit 4.1 to the Registrant's Form 8-K dated March 29, 2021, and incorporated herein by reference. |
| 4.10 | Deposit Agreement, dated March 4, 2022, between the Company and Equiniti Trust Company, as Depositary (including the form of Depositary Share Receipt attached as Exhibit A thereto), filed as Exhibit 4.1 to the Registrant's Form 8-K dated March 3, 2022, and incorporated herein by reference. |
| 4.11 | Description of Securities Registered Pursuant to Section 12 of the Securities Exchange Act of 1934. |
| 4.12 | Neither the Registrant nor its subsidiaries are parties to any instrument with respect to long-term debt for which securities authorized thereunder exceed 10% of the total assets of the Registrant and its subsidiaries on a consolidated basis. Copies of instruments with respect to long-term debt of lesser amounts will be provided to the SEC upon request. |
| 4.13 | Twenty-First Supplemental Indenture, dated as of May 19, 2023, by and between The Charles Schwab Corporation and The Bank of New York Mellon Trust Company, N.A., as Trustee, filed as Exhibit 4.78 to the Registrant's Form 8-K dated May 19, 2023, and incorporated herein by reference. |
| 4.14 | Twenty-Second Supplemental Indenture, dated as of May 19, 2023, by and between The Charles Schwab Corporation and The Bank of New York Mellon Trust Company, N.A., as Trustee, filed as Exhibit 4.79 to the Registrant's Form 8-K dated May 19, 2023, and incorporated herein by reference. |
| 4.15 | Twenty-Third Supplemental Indenture, dated as of August 24, 2023, by and between The Charles Schwab Corporation and The Bank of New York Mellon Trust Company, N.A., as Trustee, filed as Exhibit 4.82 to the Registrant's form 8-K dated August 24, 2023, and incorporated herein by reference. |
| 4.16 | Twenty-Fourth Supplemental Indenture, dated as of November 17, 2023, by and between CSC and The Bank of New York Mellon Trust Company, N.A., as Trustee, filed as Exhibit 4.85 to the Registrant's Form 8-K dated November 17, 2023, and incorporated herein by reference. |
| 10.4 | Form of Release Agreement dated as of March 31, 1987 among BAC, Registrant, Schwab Holdings, Inc., Charles Schwab & Co., Inc., and former shareholders of Schwab Holdings, Inc., filed as the identically-numbered exhibit to Registrant's Registration Statement No. 33-16192 on Form S-1 and incorporated herein by reference. |
| 10.57 | Registration Rights and Stock Restriction Agreement, dated as of March 31, 1987, between the Registrant and the holders of the Common Stock, filed as Exhibit 4.23 to Registrant's Registration Statement No. 33-16192 on Form S-1 and incorporated herein by reference. |
| 10.72 | Restatement of Assignment and License, as amended January 25, 1988, among Charles Schwab & Co., Inc., Charles R. Schwab, and the Registrant, filed as Exhibit 10.72 to the Registrant's Form 10-K for the year ended December 31, 2014, and incorporated herein by reference. |
| 10.267 | Form of Notice and Restricted Stock Unit Agreement for Non-Employee Directors under The Charles Schwab Corporation Directors' Deferred Compensation Plan II and successor plans, filed as Exhibit 10.267 to the Registrant's Form 10-K for the year ended December 31, 2004, and incorporated herein by reference. (2) |
| 10.271 | The Charles Schwab Corporation Directors' Deferred Compensation Plan, as amended through December 8, 2004, filed as Exhibit 10.271 to the Registrant's Form 10-K for the year ended December 31, 2014, and incorporated herein by reference. (2) |
| 10.272 | The Charles Schwab Corporation Deferred Compensation Plan, as amended through December 8, 2004, filed as Exhibit 10.272 to the Registrant's Form 10-K for the year ended December 31, 2014, and incorporated herein by reference. (2) |
| 10.314 | Employment Agreement dated as of March 13, 2008, between the Registrant and Charles R. Schwab, filed as Exhibit 10.314 to the Registrant's Form 10-K for the year ended December 31, 2018, and incorporated herein by reference. (2) |
| 10.319 | Form of Notice and Restricted Stock Unit Agreement for Non-Employee Directors under The Charles Schwab Corporation Directors' Deferred Compensation Plan II and successor plans, filed as Exhibit 10.319 to the Registrant's Form 10-K for the year ended December 31, 2008, and incorporated herein by reference. (2) |
| 10.338 | The Charles Schwab Corporation 2004 Stock Incentive Plan, as approved at the Annual Meeting of Stockholders on May 17, 2011, filed as Exhibit 10.338 to the Registrant's Form 10-Q for the quarter ended June 30, 2016, and incorporated herein by reference. (2) |

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| Exhibit Number | Exhibit | |
|-----------------------|--|-----|
| 10.341 | Form of Notice and Restricted Stock Unit Agreement for Non-Employee Directors under The Charles Schwab Corporation Directors' Deferred Compensation Plan II and successor plans, filed as Exhibit 10.341 to the Registrant's Form 10-K for the year ended December 31, 2011, and incorporated herein by reference. | (2) |
| 10.354 | Form of Notice and Nonqualified Stock Option Agreement under The Charles Schwab Corporation 2004 Stock Incentive Plan and successor plans, filed as Exhibit 10.354 to the Registrant's Form 8-K dated January 24, 2013, and incorporated herein by reference. | (2) |
| 10.356 | Form of Notice and Retainer Stock Option Agreement for Non-Employee Directors under The Charles Schwab Corporation 2004 Stock Incentive Plan and successor plans, filed as Exhibit 10.356 to the Registrant's Form 8-K dated January 24, 2013, and incorporated herein by reference. | (2) |
| 10.358 | Form of Notice and Stock Option Agreement for Non-Employee Directors under The Charles Schwab Corporation Directors' Deferred Compensation Plan II and successor plans, filed as Exhibit 10.358 to the Registrant's Form 8-K dated January 24, 2013, and incorporated herein by reference. | (2) |
| 10.359 | Form of Notice and Restricted Stock Unit Agreement for Non-Employee Directors under The Charles Schwab Corporation Directors' Deferred Compensation Plan II and successor plans, filed as Exhibit 10.359 to the Registrant's Form 8-K dated January 24, 2013, and incorporated herein by reference. | (2) |
| 10.370 | Form of Notice and Nonqualified Stock Option Agreement under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.370 to the Registrant's Form 10-Q for the quarter ended September 30, 2016, and incorporated herein by reference. | (2) |
| 10.372 | Form of Notice and Retainer Stock Option Agreement for Non-Employee Directors under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.372 to the Registrant's Form 10-Q for the quarter ended September 30, 2016, and incorporated herein by reference. | (2) |
| 10.374 | Form of Notice and Stock Option Agreement for Non-Employee Directors under The Charles Schwab Corporation Directors' Deferred Compensation Plan II and successor plans, filed as Exhibit 10.374 to the Registrant's Form 10-Q for the quarter ended September 30, 2016, and incorporated herein by reference. | (2) |
| 10.375 | Form of Notice and Restricted Stock Unit Agreement for Non-Employee Directors under The Charles Schwab Corporation Directors' Deferred Compensation Plan II and successor plans, filed as Exhibit 10.375 to the Registrant's Form 10-Q for the quarter ended September 30, 2016, and incorporated herein by reference. | (2) |
| 10.379 | Form of Notice and Nonqualified Stock Option Agreement under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.379 to the Registrant's Form 10-Q for the quarter ended September 30, 2017, and incorporated herein by reference. | (2) |
| 10.381 | Form of Notice and Retainer Stock Option Agreement for Non-Employee Directors under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.381 to the Registrant's Form 10-Q for the quarter ended September 30, 2017, and incorporated herein by reference. | (2) |
| 10.383 | Form of Notice and Stock Option Agreement for Non-Employee Directors under The Charles Schwab Corporation Directors' Deferred Compensation Plan II and successor plans, filed as Exhibit 10.383 to the Registrant's Form 10-Q for the quarter ended September 30, 2017, and incorporated herein by reference. | (2) |
| 10.384 | Form of Notice and Restricted Stock Unit Agreement for Non-Employee Directors under The Charles Schwab Corporation Directors' Deferred Compensation Plan II and successor plans, filed as Exhibit 10.384 to the Registrant's Form 10-Q for the quarter ended September 30, 2017, and incorporated herein by reference. | (2) |
| 10.387 | Form of Notice and Nonqualified Stock Option Agreement under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.387 to the Registrant's Form 10-K for the year ended December 31, 2017, and incorporated herein by reference. | (2) |
| 10.389 | The Charles Schwab Corporation Corporate Executive Bonus Plan, restated to include amendments approved at the Annual Meeting of Stockholders on May 13, 2015, as amended and restated as of December 13, 2017, filed as Exhibit 10.389 to the Registrant's Form 10-K for the year ended December 31, 2017, and incorporated herein by reference. | (2) |
| 10.393 | Form of Notice and Nonqualified Stock Option Agreement under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.393 to the Registrant's Form 10-K for the year ended December 31, 2018, and incorporated herein by reference. | (2) |
| 10.394 | Form of Notice and Restricted Stock Unit Agreement under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.394 to the Registrant's Form 10-K for the year ended December 31, 2018, and incorporated herein by reference. | (2) |

THE CHARLES SCHWAB CORPORATION

| Exhibit Number | Exhibit | |
|-----------------------|--|-----|
| 10.396 | Form of Notice and Restricted Stock Unit Agreement (no accelerating vesting for retirement) under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.396 to the Registrants' Form 10-Q for the quarter ended June 30, 2019, and incorporated herein by reference. | (2) |
| 10.397 | Form of Notice and Retainer Stock Option Agreement for Non-Employee Directors under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.397 to the Registrant's Form 10-Q for the quarter ended September 30, 2019, and incorporated herein by reference. | (2) |
| 10.398 | Form of Notice and Retainer Restricted Stock Unit Agreement for Non-Employee Directors under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.398 to the Registrant's Form 10-Q for the quarter ended September 30, 2019, and incorporated herein by reference. | (2) |
| 10.399 | Form of Notice and Stock Option Agreement for Non-Employee Directors under The Charles Schwab Corporation Directors' Deferred Compensation Plan II and successor plans, filed as Exhibit 10.399 to the Registrant's Form 10-Q for the quarter ended September 30, 2019, and incorporated herein by reference. | (2) |
| 10.401 | Form of Notice and Restricted Stock Unit Agreement for Non-Employee Directors under The Charles Schwab Corporation Directors' Deferred Compensation Plan II and successor plans, filed as Exhibit 10.401 to the Registrant's Form 10-Q for the quarter ended September 30, 2019, and incorporated herein by reference. | (2) |
| 10.402 | Form of Notice and Nonqualified Stock Option Agreement under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.402 to the Registrant's Form 10-Q for the quarter ended September 30, 2019, and incorporated herein by reference. | (2) |
| 10.403 | Form of Notice and Restricted Stock Unit Agreement under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.403 to the Registrant's Form 10-Q for the quarter ended September 30, 2019, and incorporated herein by reference. | (2) |
| 10.404 | Form of Notice and Restricted Stock Unit Agreement (no accelerating vesting for retirement) under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.404 to the Registrants' Form 10-Q for the quarter ended September 30, 2019, and incorporated herein by reference. | (2) |
| 10.405 | Stockholder Agreement, dated as of November 24, 2019, by and between the Registrant and the Toronto-Dominion Bank, filed as Exhibit 10.1 to the Registrant's Form 8-K dated November 24, 2019, and incorporated herein by reference. | |
| 10.406 | Registration Rights Agreement by and among the Registrant, Charles R. Schwab, The Toronto-Dominion Bank, and certain other stockholders, filed as Exhibit 10.5 to the Registrant's Form 8-K dated November 24, 2019, and incorporated herein by reference. | |
| 10.407 | Amended and Restated Insured Deposit Account Agreement by and among TD Bank USA, National Association, TD Bank, National Association, and the Registrant, filed as Exhibit 10.6 to the Registrant's Form 8-K dated November 24, 2019, and incorporated herein by reference.** | |
| 10.407(i) | Consent, Agreement, and Joinder to the Amended and Restated IDA Agreement, dated as of October 6, 2020, by and among Charles Schwab & Co., Inc., TD Ameritrade, Inc., TD Ameritrade Clearing, Inc., and TD Ameritrade Trust Company, filed as Exhibit 10.1 to TD Ameritrade Holding Corporation's Form 8-K dated October 6, 2020, and incorporated herein by reference. | |
| 10.407(ii) | Amendment to Amended and Restated Insured Deposit Agreement, dated as of November 24, 2021, by and among TD Bank USA, National Association, TD Bank, National Association, and The Charles Schwab Corporation, TD Ameritrade, Inc., TD Ameritrade Clearing, Inc., TD Ameritrade Trust Company, and Charles Schwab & Co., Inc., filed as Exhibit 10.407(ii) to the Registrant's Form 10-K for the year ended December 31, 2021, and incorporated herein by reference.** | |
| 10.407(iii) | Second Amendment to Amended and Restated Insured Deposit Agreement, dated February 14, 2023, by and among TD Bank USA, National Association, TD Bank, National Association, and The Charles Schwab Corporation, TD Ameritrade, Inc., TD Ameritrade Clearing, Inc., Charles Schwab Trust Bank, as successor to TD Ameritrade Trust Company, and Charles Schwab & Co., Inc., filed as Exhibit 10.407 (iii) to the Registrant's Form 10-K for the year ended December 31, 2022, and incorporated herein by reference. | |
| 10.407(iv) | Second Amended and Restated Insured Deposit Account Agreement, dated May 4, 2023, by and among TD Bank USA, National Association and TD Bank, National Association, and The Charles Schwab Corporation, Charles Schwab & Co., Inc., Charles Schwab Trust Bank, TD Ameritrade, Inc., and TD Ameritrade Clearing, Inc., filed as Exhibit 10.1 to the Registrant's Form 8-K dated May 4, 2023, and incorporated herein by reference.** | |

THE CHARLES SCHWAB CORPORATION

| Exhibit Number | Exhibit | |
|-----------------------|---|-----|
| 10.408 | Form of Notice and Performance-Based Restricted Stock Unit Agreement under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.408 to the Registrant's Form 10-K for the year ended December 31, 2019, and incorporated herein by reference. | (2) |
| 10.410 | 2013 Stock Incentive Plan, as amended and restated, filed as Exhibit 10.410 to the Registrant's Form 8-K dated May 12, 2020, and incorporated herein by reference. | (2) |
| 10.412 | Form of Notice and Retainer Stock Option Agreement for Non-Employee Directors under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.412 to the Registrant's Form 10-Q for the quarter ended September, 30, 2020, and incorporated herein by reference. | (2) |
| 10.413 | Form of Notice and Retainer Restricted Stock Unit Agreement for Non-Employee Directors under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.413 to the Registrant's Form 10-Q for the quarter ended September, 30, 2020, and incorporated herein by reference. | (2) |
| 10.414 | Form of Notice and Stock Option Agreement for Non-Employee Directors under The Charles Schwab Corporation Directors' Deferred Compensation Plan II and successor plans, filed as Exhibit 10.414 to the Registrant's Form 10-Q for the quarter ended September, 30, 2020, and incorporated herein by reference. | (2) |
| 10.415 | Form of Notice and Restricted Stock Unit Agreement for Non-Employee Directors under The Charles Schwab Corporation Directors' Deferred Compensation Plan II and successor plans, filed as Exhibit 10.415 to the Registrant's Form 10-Q for the quarter ended September, 30, 2020, and incorporated herein by reference. | (2) |
| 10.423 | The Charles Schwab Corporation Deferred Compensation Plan II, as amended and restated as of December 8, 2020, filed as Exhibit 10.423 to the Registrant's Form 10-K for the year ended December 31, 2020, and incorporated herein by reference. | (2) |
| 10.424 | The Charles Schwab Severance Pay Plan, as Amended and Restated Effective June 21, 2021, filed as Exhibit 10.424 to the Registrant's Form 10-Q for the quarter ended June 30, 2021, and incorporated herein by reference. | (2) |
| 10.426 | Form of Notice and Restricted Stock Unit Agreement under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.426 to the Registrant's Form 10-K for the year ended December 31, 2021, and incorporated by reference. | (2) |
| 10.427 | Form of Notice and Restricted Stock Unit Agreement (no accelerating vesting for retirement) under The Charles Schwab Corporation 2013 Stock Incentive Plan and successor plans, filed as Exhibit 10.427 to the Registrant's Form 10-K for the year ended December 31, 2021, and incorporated by reference. | (2) |
| 10.428 | Summary of Non-Employee Director Compensation, filed as Exhibit 10.428 to the Registrant's Form 10-K for the year ended December 31, 2021, and incorporated herein by reference. | (2) |
| 10.429 | The Charles Schwab Corporation 2022 Stock Incentive Plan, filed as Exhibit 10.1 to the Registrant's Form 8-K, dated May 17, 2022, and incorporated herein by reference. | (2) |
| 10.430 | Repurchase Agreement between The Charles Schwab Corporation and TD Luxembourg International Holdings SARL, filed as Exhibit 10.1 to the Registrant's 8-K, dated July 31, 2022, and incorporated herein by reference. | |
| 10.431 | Form of Notice and Nonqualified Stock Option Agreement under The Charles Schwab Corporation 2022 Stock Incentive Plan and successor plans. | (2) |
| 10.432 | Form of Notice and Performance-Based Restricted Stock Unit Agreement under The Charles Schwab Corporation 2022 Stock Incentive Plan and successor plans. | (2) |
| 10.433 | Form of Notice and Restricted Stock Unit Agreement under The Charles Schwab Corporation 2022 Stock Incentive Plan and successor plans. | (2) |
| 10.434 | Form of Notice and Restricted Stock Unit Agreement under The Charles Schwab Corporation 2022 Stock Incentive Plan and successor plans. | (2) |
| 21.1 | Subsidiaries of the Registrant. | |
| 23.1 | Independent Registered Public Accounting Firm's Consent. | |
| 31.1 | Certification Pursuant to Rule 13a-14(a)/15d-14(a), As Adopted Pursuant to Section 302 of The Sarbanes-Oxley Act of 2002. | |
| 31.2 | Certification Pursuant to Rule 13a-14(a)/15d-14(a), As Adopted Pursuant to Section 302 of The Sarbanes-Oxley Act of 2002. | |
| 32.1 | Certification Pursuant to 18 U.S.C. Section 1350, As Adopted Pursuant to Section 906 of The Sarbanes-Oxley Act of 2002. | (1) |

THE CHARLES SCHWAB CORPORATION

| Exhibit Number | Exhibit | |
|-----------------------|---|-----|
| 32.2 | Certification Pursuant to 18 U.S.C. Section 1350, As Adopted Pursuant to Section 906 of The Sarbanes-Oxley Act of 2002. | (1) |
| 97.1 | The Charles Schwab Corporation Section 16 Officer Incentive Compensation Recovery Policy. | |
| 101.INS | Inline XBRL Instance Document | (3) |
| 101.SCH | Inline XBRL Taxonomy Extension Schema | (3) |
| 101.CAL | Inline XBRL Taxonomy Extension Calculation | (3) |
| 101.DEF | Inline XBRL Extension Definition | (3) |
| 101.LAB | Inline XBRL Taxonomy Extension Label | (3) |
| 104 | Cover Page Interactive Data File (formatted as Inline XBRL and contained in Exhibit 101) | |
| (1) | <i>Furnished as an exhibit to this annual report on Form 10-K.</i> | |
| (2) | <i>Management contract or compensatory plan.</i> | |
| (3) | <i>Attached as Exhibit 101 to this Annual Report on Form 10-K for the annual period ended December 31, 2023, are the following materials formatted in XBRL (Extensible Business Reporting Language) (i) the Consolidated Statements of Income, (ii) the Consolidated Statements of Comprehensive Income, (iii) the Consolidated Balance Sheets, (iv) the Consolidated Statements of Cash Flows, (v) the Consolidated Statements of Stockholders' Equity, and (vi) Notes to Consolidated Financial Statements.</i> | |

* The schedules have been omitted pursuant to Item 601(b)(2) of Regulation S-K. Schwab agrees to furnish supplementally a copy of such schedules and exhibits, or any section thereof, to the SEC upon request.

** Certain confidential information contained in this agreement has been omitted because it is not material and would be competitively harmful if publicly disclosed.

Item 16. Form 10-K Summary

None.

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized, on February 23, 2024.

THE CHARLES SCHWAB CORPORATION
(Registrant)

BY: /s/ Walter W. Bettinger II
Walter W. Bettinger II
Co-Chairman of the Board and Chief Executive Officer

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities indicated, on February 23, 2024.

Signature / Title

Signature / Title

/s/ Walter W. Bettinger II
Walter W. Bettinger II,
Co-Chairman of the Board and Chief Executive Officer
(principal executive officer)

/s/ Peter Crawford
Peter Crawford,
Managing Director and Chief Financial Officer
(principal financial and accounting officer)

/s/ Charles R. Schwab
Charles R. Schwab, Co-Chairman of the Board

/s/ John K. Adams, Jr.
John K. Adams, Jr., Director

/s/ Marianne C. Brown
Marianne C. Brown, Director

/s/ Joan T. Dea
Joan T. Dea, Director

/s/ Christopher V. Dodds
Christopher V. Dodds, Director

/s/ Stephen A. Ellis
Stephen A. Ellis, Director

/s/ Mark A. Goldfarb
Mark A. Goldfarb, Director

/s/ Frank C. Herring
Frank C. Herring, Director

/s/ Brian M. Levitt
Brian M. Levitt, Director

/s/ Gerri K. Martin-Flickinger
Gerri K. Martin-Flickinger, Director

/s/ Bharat B. Masrani
Bharat B. Masrani, Director

/s/ Todd M. Ricketts
Todd M. Ricketts, Director

/s/ Charles A. Ruffel
Charles A. Ruffel, Director

/s/ Arun Sarin
Arun Sarin, Director

/s/ Carrie Schwab-Pomerantz
Carrie Schwab-Pomerantz, Director

/s/ Paula A. Sneed
Paula A. Sneed, Director

SUPPLEMENTAL INFORMATION

| Disclosure | Page |
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THE CHARLES SCHWAB CORPORATION
Supplemental Financial Data (Unaudited)
(Dollars in Millions)

As a savings and loan holding company, the Company provides the following supplemental information pursuant to Subpart 1400 of Regulation S-K. Other information required by Subpart 1400 of Regulation S-K is presented throughout this Annual Report on Form 10-K.

1. Average Balance Sheets and Net Interest Revenue

| For the Year Ended December 31, | 2023 | | | 2022 | | | 2021 | | |
|--|-----------------|------------------|--------------|-----------------|------------------|--------------|-----------------|------------------|--------------|
| | Average Balance | Average Interest | Average Rate | Average Balance | Average Interest | Average Rate | Average Balance | Average Interest | Average Rate |
| Assets: | | | | | | | | | |
| Cash and cash equivalents | \$ 37,846 | \$ 1,894 | 4.94% | \$ 57,163 | \$ 812 | 1.40% | \$ 40,325 | \$ 40 | 0.10% |
| Cash and investments segregated | 28,259 | 1,355 | 4.73% | 49,430 | 691 | 1.38% | 43,942 | 24 | 0.05% |
| Receivables from brokerage clients | 61,914 | 4,793 | 7.64% | 75,614 | 3,321 | 4.33% | 77,768 | 2,455 | 3.11% |
| Available for sale securities ^(1,2) | 137,178 | 2,987 | 2.17% | 260,392 | 4,139 | 1.58% | 357,122 | 4,641 | 1.30% |
| Held to maturity securities ^(1,2) | 165,634 | 2,872 | 1.73% | 112,357 | 1,688 | 1.50% | — | — | — |
| Bank loans ⁽³⁾ | 40,234 | 1,664 | 4.14% | 38,816 | 1,083 | 2.79% | 28,789 | 620 | 2.15% |
| Total interest-earning assets | 471,065 | 15,565 | 3.28% | 593,772 | 11,734 | 1.96% | 547,946 | 7,780 | 1.41% |
| Securities lending revenue | | 419 | | | 471 | | | 720 | |
| Other interest revenue | | 127 | | | 22 | | | 6 | |
| Total interest-earning assets | 471,065 | 16,111 | 3.39% | 593,772 | 12,227 | 2.04% | 547,946 | 8,506 | 1.54% |
| Non-interest-earning assets ^(4,5) | 34,695 | | | 24,962 | | | 41,930 | | |
| Total assets | \$ 505,760 | | | \$ 618,734 | | | \$ 589,876 | | |
| Liabilities and Stockholders' Equity: | | | | | | | | | |
| Bank deposits | \$ 306,505 | \$ 3,363 | 1.10% | \$ 424,168 | \$ 723 | 0.17% | \$ 381,549 | \$ 54 | 0.01% |
| Payables to brokerage clients | 66,842 | 271 | 0.41% | 97,825 | 123 | 0.13% | 91,667 | 9 | 0.01% |
| Other short-term borrowings ⁽⁷⁾ | 7,144 | 375 | 5.25% | 2,719 | 48 | 1.75% | 3,040 | 9 | 0.30% |
| Federal Home Loan Bank borrowings ^(6,7) | 34,821 | 1,810 | 5.14% | 2,274 | 106 | 4.59% | — | — | — |
| Long-term debt | 22,636 | 715 | 3.16% | 20,714 | 498 | 2.40% | 17,704 | 384 | 2.17% |
| Total interest-bearing liabilities | 437,948 | 6,534 | 1.49% | 547,700 | 1,498 | 0.27% | 493,960 | 456 | 0.09% |
| Securities lending expense | | 147 | | | 48 | | | 24 | |
| Other interest expense | | 3 | | | (1) | | | (4) | |
| Non-interest-bearing liabilities ^(4,8) | 30,279 | | | 27,596 | | | 39,182 | | |
| Total liabilities ⁽⁹⁾ | 468,227 | 6,684 | 1.41% | 575,296 | 1,545 | 0.26% | 533,142 | 476 | 0.09% |
| Stockholders' equity ⁽⁴⁾ | 37,533 | | | 43,438 | | | 56,734 | | |
| Total liabilities and stockholders' equity | \$ 505,760 | | | \$ 618,734 | | | \$ 589,876 | | |
| Net interest revenue | | \$ 9,427 | | | \$ 10,682 | | | \$ 8,030 | |
| Net yield on interest-earning assets | | | 1.98% | | | 1.78% | | | 1.45% |

⁽¹⁾ Amounts have been calculated based on amortized cost.

⁽²⁾ During 2022, the Company transferred a portion of its investment securities designated as AFS to the HTM category, as described in Part II – Item 8 – Note 5.

⁽³⁾ Includes average principal balances of nonaccrual loans.

⁽⁴⁾ Average balance calculation based on month end balances.

⁽⁵⁾ Non-interest-earning assets include equipment, office facilities, and property – net, goodwill, acquired intangible assets – net, and other assets that do not generate interest income.

⁽⁶⁾ Average balance and interest revenue/expense was less than \$500 thousand in the period or periods presented.

⁽⁷⁾ Beginning in 2023, FHLB borrowings are presented separately from other short-term borrowings. Prior period amounts have been reclassified to reflect this change.

⁽⁸⁾ Non-interest-bearing liabilities consist of other liabilities that do not generate interest expense.

⁽⁹⁾ Average rate calculation based on total funding sources.

THE CHARLES SCHWAB CORPORATION
Supplemental Financial Data (Unaudited)
(Dollars in Millions)

2. Analysis of Changes in Net Interest Revenue

An analysis of the year-to-year changes in the categories of interest revenue and interest expense resulting from changes in volume and rate is as follows:

| | 2023 Compared to 2022 Increase (Decrease) Due to Change in: | | | 2022 Compared to 2021 Increase (Decrease) Due to Change in: | | |
|--|---|-----------------|-------------------|---|-----------------|-----------------|
| | Average Volume | Average Rate | Total | Average Volume | Average Rate | Total |
| Interest-earning assets: | | | | | | |
| Cash and cash equivalents ⁽¹⁾ | \$ (270) | \$ 1,352 | \$ 1,082 | \$ 17 | \$ 755 | \$ 772 |
| Cash and investments segregated | (292) | 956 | 664 | 3 | 664 | 667 |
| Receivables from brokerage clients | (593) | 2,065 | 1,472 | (67) | 933 | 866 |
| Available for sale securities ^(2,3) | (1,947) | 795 | (1,152) | (2,945) | 2,443 | (502) |
| Held to maturity securities ^(2,3) | 799 | 385 | 1,184 | 1,688 | — | 1,688 |
| Bank loans ⁽⁴⁾ | 40 | 541 | 581 | 216 | 247 | 463 |
| Securities lending revenue | — | (52) | (52) | — | (249) | (249) |
| Other interest revenue | — | 105 | 105 | — | 16 | 16 |
| Total interest-earning assets | \$ (2,263) | \$ 6,147 | \$ 3,884 | \$ (1,088) | \$ 4,809 | \$ 3,721 |
| Interest-bearing sources of funds: | | | | | | |
| Bank deposits | \$ (200) | \$ 2,840 | \$ 2,640 | \$ 4 | \$ 665 | \$ 669 |
| Payables to brokerage clients | (40) | 188 | 148 | 1 | 113 | 114 |
| Other short-term borrowings ⁽⁵⁾ | 77 | 250 | 327 | (100) | 139 | 39 |
| Federal Home Loan Bank borrowings ⁽⁵⁾ | 1,494 | 210 | 1,704 | 106 | — | 106 |
| Long-term debt | 46 | 171 | 217 | 65 | 49 | 114 |
| Securities lending expense | — | 99 | 99 | — | 24 | 24 |
| Other interest expense | — | 4 | 4 | — | 3 | 3 |
| Total sources on which interest is paid | 1,377 | 3,762 | 5,139 | 76 | 993 | 1,069 |
| Change in net interest revenue | \$ (3,640) | \$ 2,385 | \$ (1,255) | \$ (1,164) | \$ 3,816 | \$ 2,652 |

Note: Changes that are not due solely to volume or rate have been allocated to rate.

⁽¹⁾ Includes deposits with banks and short-term investments.

⁽²⁾ Amounts have been calculated based on amortized cost.

⁽³⁾ During 2022, the Company transferred a portion of its investment securities designated as AFS to the HTM category, as described in Part II – Item 8 – Note 5.

⁽⁴⁾ Includes average principal balances of nonaccrual loans.

⁽⁵⁾ Beginning in 2023, FHLB borrowings are presented separately from other short-term borrowings. Prior period amounts have been reclassified to reflect this change.

THE CHARLES SCHWAB CORPORATION
Supplemental Financial Data (Unaudited)
(Dollars in Millions)

3. Bank Loan Portfolio

The maturities of the bank loan portfolio are as follows:

| December 31, 2023 | Within 1 year | After 1 year through 5 years | After 5 years through 15 years | After 15 years | Total |
|-------------------------------|------------------|------------------------------------|--------------------------------------|------------------|------------------|
| Residential real estate: | | | | | |
| First Mortgages | \$ — | \$ 37 | \$ 1,358 | \$ 24,758 | \$ 26,153 |
| HELOCs | — | — | 113 | 366 | 479 |
| Total residential real estate | — | 37 | 1,471 | 25,124 | 26,632 |
| Pledged asset lines | 13,303 | 245 | — | — | 13,548 |
| Other | 7 | 266 | 24 | — | 297 |
| Total | \$ 13,310 | \$ 548 | \$ 1,495 | \$ 25,124 | \$ 40,477 |

Note: Maturities in the above table are based upon the contractual terms of the loans. The maturities for HELOCs are based on 30-year loan terms, with an initial draw period of ten years, followed by a 20-year amortizing period.

The interest sensitivity of loans with contractual maturities in excess of one year is as follows:

| December 31, 2023 | After 1 year through 5 years | After 5 years through 15 years | After 15 years |
|--|------------------------------------|--------------------------------------|------------------|
| Loans with floating or adjustable interest rates: | | | |
| Residential real estate: | | | |
| First Mortgages | \$ — | \$ 45 | \$ 21,488 |
| HELOCs | — | 113 | 366 |
| Total residential real estate | — | 158 | 21,854 |
| Pledged asset lines | 245 | — | — |
| Other | — | — | — |
| Total loans with floating or adjustable interest rates | 245 | 158 | 21,854 |
| Loans with predetermined interest rates: | | | |
| Residential real estate: | | | |
| First Mortgages | \$ 37 | \$ 1,313 | \$ 3,270 |
| HELOCs | — | — | — |
| Total residential real estate | 37 | 1,313 | 3,270 |
| Pledged asset lines | — | — | — |
| Other | 266 | 24 | — |
| Total loans with predetermined interest rates | 303 | 1,337 | 3,270 |
| Total | \$ 548 | \$ 1,495 | \$ 25,124 |

Note: Maturities in the above table are based upon the contractual terms of the loans. The maturities for HELOCs are based on 30-year loan terms, with an initial draw period of ten years, followed by a 20-year amortizing period.

THE CHARLES SCHWAB CORPORATION
Supplemental Financial Data (Unaudited)
(Dollars in Millions)

4. Allowance for Credit Losses on Bank Loans

The following table presents several credit ratios related to the Company's bank loans portfolio. See Part II – Item 8 – Note 6 for the values underlying these ratios:

| December 31, | 2023 | 2022 |
|--|-------|-------|
| Allowance for credit losses to total year-end loans | 0.09% | 0.18% |
| Nonaccrual loans to total year-end loans | 0.04% | 0.06% |
| Allowance for credit losses to total nonaccrual year-end loans | 253% | 317% |

The following table presents information regarding average loans outstanding during the period and the ratio of net charge-offs (recoveries) during the period to average loans outstanding:

| Year Ended December 31, | 2023 | | 2022 | | 2021 | |
|-------------------------------|---------------|---|---------------|---|---------------|---|
| | Average loans | Net charge-offs (recoveries) to average loans | Average loans | Net charge-offs (recoveries) to average loans | Average loans | Net charge-offs (recoveries) to average loans |
| Residential real estate: | | | | | | |
| First Mortgages | \$ 25,748 | \$ — | \$ 23,639 | — | \$ 17,673 | — |
| HELOCs | 525 | — | 617 | (.16)% | 731 | (.14)% |
| Total residential real estate | 26,273 | — | 24,256 | — | 18,404 | (.01)% |
| Pledged asset lines | 13,727 | — | 14,360 | .03% | 10,201 | — |
| Other | 234 | — | 200 | — | 184 | .54% |
| Total | \$ 40,234 | \$ — | \$ 38,816 | .01% | \$ 28,789 | — |

The increase in the Company's average loan portfolio in the periods presented has been driven by growth in First Mortgages and PALs, with a slight decrease in PALs in 2023. Growth in these loan types is due in large part to overall growth in Schwab's client base and net new client assets during the periods presented, as well as a low interest rate environment observed through early 2022. The decrease in the ratios of the allowance for credit losses to year-end loans and nonaccrual loans is primarily due to a decrease in the allowance for credit losses resulting from a decrease in projected loss rates and improved credit quality metrics in the Company's bank loans portfolio in recent years as discussed in Part II – Item 8 – Note 6 and lower nonaccrual First Mortgages outstanding.

The following table presents the allocation of the allowance for credit losses for bank loans and loans by category as a percentage of total bank loans:

| December 31, | 2023 | | 2022 | |
|-------------------------------|-----------------------------|---------------------------------|-----------------------------|---------------------------------|
| | Allowance for Credit Losses | Percent of loans to total loans | Allowance for Credit Losses | Percent of loans to total loans |
| Residential real estate: | | | | |
| First Mortgages | \$ 32 | 65% | \$ 66 | 63% |
| HELOCs | 2 | 1% | 4 | 1% |
| Total residential real estate | 34 | 66% | 70 | 64% |
| Pledged asset lines | — | 33% | — | 36% |
| Other | 4 | 1% | 3 | — |
| Total | \$ 38 | 100% | \$ 73 | 100% |

THE CHARLES SCHWAB CORPORATION
Supplemental Financial Data (Unaudited)
(Dollars in Millions)

5. Bank Deposits

The following table presents the average amount of, and the average rate paid on, deposit categories that are in excess of ten percent of average total bank deposits:

| Year Ended December 31, | 2023 | | 2022 | |
|---|-------------------|-------|-------------------|-------|
| | Amount | Rate | Amount | Rate |
| Analysis of average daily deposits: | | | | |
| Money market and other savings deposits | \$ 233,091 | 0.59% | \$ 367,426 | 0.17% |
| Interest-bearing demand deposits | 37,386 | 0.41% | 56,306 | 0.15% |
| Time certificates of deposit ⁽¹⁾ | 36,028 | 5.08% | | |
| Total | \$ 306,505 | | \$ 423,732 | |

⁽¹⁾ Time certificates of deposit did not exceed ten percent of average total bank deposits for the year ended December 31, 2022.

As of December 31, 2023 and 2022, uninsured bank deposits totaled approximately \$34.5 billion and \$68.9 billion, respectively. As of December 31, 2023 and 2022, the Company's bank deposits did not include any time deposits that were in excess of FDIC insurance limits or were otherwise uninsured.

Subsidiaries of the Registrant

Pursuant to Item 601 (b)(21)(ii) of Regulation S-K, certain subsidiaries of the Registrant have been omitted which, considered in the aggregate as a single subsidiary, would not constitute a significant subsidiary (as defined in Rule 1-02(w) of Regulation S-X) as of December 31, 2023.

Charles Schwab & Co., Inc., a California corporation

Charles Schwab Bank, SSB, a Texas-chartered state savings bank

Charles Schwab Futures and Forex LLC, a Delaware limited liability company

Charles Schwab Investment Advisory, Inc., a Delaware corporation

Charles Schwab Investment Management, Inc., a Delaware corporation

Charles Schwab Premier Bank, SSB, a Texas-chartered state savings bank

Charles Schwab Trust Bank, a Nevada-chartered state savings bank

Schwab Holdings, Inc., a Delaware corporation

Schwab Retirement Plan Services, Inc., an Ohio corporation

Schwab Wealth Advisory, Inc., a Delaware corporation

TD Ameritrade Clearing, Inc., a Nebraska corporation

TD Ameritrade Holding LLC, a Delaware limited liability company

TD Ameritrade, Inc., a New York corporation

TD Ameritrade Online Holdings LLC, a Delaware limited liability company

CONSENT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

We consent to the incorporation by reference in the following Registration Statements of our report dated February 23, 2024, relating to the financial statements of The Charles Schwab Corporation, and the effectiveness of The Charles Schwab Corporation's internal control over financial reporting appearing in this Annual Report on Form 10-K for the year ended December 31, 2023:

Filed on Form S-3:

| | |
|---------------------------------------|---|
| Registration Statement No. 333-275858 | (Debt Securities, Preferred Stock, Depositary Shares, Common Stock, Purchase Contracts, Warrants, and Units Consisting of Two or More Securities) |
|---------------------------------------|---|

Filed on Form S-8:

| | |
|---------------------------------------|---|
| Registration Statement No. 333-268836 | (The Charles Schwab Corporation Deferred Compensation Plan II) |
| Registration Statement No. 333-265063 | (The Charles Schwab Corporation 2022 Stock Incentive Plan and The Charles Schwab Corporation 2013 Stock Incentive Plan) |
| Registration Statement No. 333-237064 | (TD Ameritrade Holding Corporation Long-Term Incentive Plan) |
| Registration Statement No. 333-205862 | (The Charles Schwab Corporation 2013 Stock Incentive Plan) |
| Registration Statement No. 333-192893 | (The Charles Schwab Corporation Financial Consultant Career Achievement Award Program) |
| Registration Statement No. 333-189553 | (The Charles Schwab Corporation 2013 Stock Incentive Plan) |
| Registration Statement No. 333-175862 | (The Charles Schwab Corporation 2004 Stock Incentive Plan) |
| Registration Statement No. 333-144303 | (The Charles Schwab Corporation Employee Stock Purchase Plan) |
| Registration Statement No. 333-131502 | (The Charles Schwab Corporation Deferred Compensation Plan II) |
| Registration Statement No. 333-101992 | (The Charles Schwab Corporation 2004 Stock Incentive Plan) |
| Registration Statement No. 333-71322 | (The SchwabPlan Retirement Savings and Investment Plan) |
| Registration Statement No. 333-63448 | (The Charles Schwab Corporation 2004 Stock Incentive Plan) |
| Registration Statement No. 333-47107 | (The Charles Schwab Corporation 2004 Stock Incentive Plan) |
| Registration Statement No. 333-44793 | (The Charles Schwab Profit Sharing and Employee Stock Ownership Plan) |

/s/ Deloitte & Touche LLP

Dallas, Texas

February 23, 2024

**CERTIFICATION PURSUANT TO RULE 13a-14(a)/15d-14(a), AS ADOPTED PURSUANT TO
SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002**

I, Walter W. Bettinger II, certify that:

1. I have reviewed this Annual Report on Form 10-K of The Charles Schwab Corporation;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: February 23, 2024

/s/ Walter W. Bettinger II

Walter W. Bettinger II

Co-Chairman of the Board and Chief Executive Officer

CERTIFICATION PURSUANT TO RULE 13a-14(a)/15d-14(a), AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

I, Peter Crawford, certify that:

1. I have reviewed this Annual Report on Form 10-K of The Charles Schwab Corporation;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: February 23, 2024

/s/ Peter Crawford

Peter Crawford

Managing Director and Chief Financial Officer

**CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350,
AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Annual Report of The Charles Schwab Corporation (the Company) on Form 10-K for the year ended December 31, 2023 (the Report), I, Walter W. Bettinger II, Co-Chairman of the Board and Chief Executive Officer of the Company, hereby certify, pursuant to 18 U.S.C. section 1350, as adopted pursuant to section 906 of the Sarbanes-Oxley Act of 2002, that to the best of my knowledge:

- (1) The Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company for the periods presented therein.

/s/ Walter W. Bettinger II

Walter W. Bettinger II

Co-Chairman of the Board and Chief Executive Officer

Date: February 23, 2024

A signed original of this written statement required by Section 906 has been provided to The Charles Schwab Corporation and will be retained by The Charles Schwab Corporation and furnished to the Securities and Exchange Commission or its staff upon request.

**CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350,
AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Annual Report of The Charles Schwab Corporation (the Company) on Form 10-K for the year ended December 31, 2023 (the Report), I, Peter Crawford, Managing Director and Chief Financial Officer of the Company, hereby certify, pursuant to 18 U.S.C. section 1350, as adopted pursuant to section 906 of the Sarbanes-Oxley Act of 2002, that to the best of my knowledge:

- (1) The Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company for the periods presented therein.

/s/ Peter Crawford

Date: February 23, 2024

Peter Crawford

Managing Director and Chief Financial Officer

A signed original of this written statement required by Section 906 has been provided to The Charles Schwab Corporation and will be retained by The Charles Schwab Corporation and furnished to the Securities and Exchange Commission or its staff upon request.

Board of Directors

Charles R. Schwab

Co-Chairman of the Board,
The Charles Schwab Corporation
Age: 86. Director since 1986.
Term expires in 2025.

Walter W. Bettinger II

Co-Chairman of the Board
and Chief Executive Officer,
The Charles Schwab Corporation
Age: 63. Director since 2008.
Term expires in 2024.

John K. Adams, Jr.

Former Managing Director,
Financial Institutions Group,
UBS Investment Bank,
a financial services firm
Age: 68. Director since 2015.
Term expires in 2025.
Chair of the Audit Committee.

Marianne C. Brown

Former Co-Chief Operating Officer,
Fidelity National Information
Services, Inc., a financial services
technology company
Age: 65. Director since 2020.
Term expires in 2026.
Chair of the Risk Committee.

Joan T. Dea

Founder and Managing Director,
Beckwith Investments LLC, a private
investment and consulting firm
Age: 60. Director since 2017.
Term expires in 2024.
Member of the Compensation
Committee; Nominating and
Corporate Governance Committee.

Christopher V. Dodds

Managing Member, Crown Oak Advisors,
LLC, a registered investment advisor
Age: 64. Director since 2014.
Term expires in 2024.
Member of the Risk Committee.

Stephen A. Ellis

Managing Partner, TPG, a private equity
and alternative investment firm
Age: 61. Director since 2012.
Term expires in 2025.
Member of the Audit Committee;
Nominating and Corporate
Governance Committee.

Mark A. Goldfarb

Former Managing Partner, BDO USA, LLP,
an accounting and consulting firm
Age: 72. Director since 2012.
Term expires in 2024.
Member of the Audit Committee.

Frank C. Herringer

Retired, Chairman of the Board
and Chief Executive Officer,
Transamerica Corporation, a financial
services company
Age: 81. Director since 1996.
Term expires in 2026.
Chair of the Nominating
and Corporate Governance Committee;
member of the Compensation
Committee.

Brian M. Levitt

Board Chair, The Toronto-Dominion
Bank, a Canadian chartered bank
Age: 76. Director since 2020.
Term expires in 2025.
Vice Chair of the Compensation
Committee.

Gerri K. Martin-Flickinger

Former Executive Vice President and
Chief Technology Officer, Starbucks
Corporation, a coffeehouse chain and
coffee roasting company
Age: 61. Director since 2020.
Term expires in 2026.
Member of the Audit Committee.

Bharat B. Masrani

Group President and Chief Executive
Officer, The Toronto-Dominion Bank,
a Canadian chartered bank
Age: 67. Director since 2020.
Term expires in 2024.
Member of the Risk Committee.

Todd M. Ricketts

Director, Chicago Cubs, LLC, a
professional baseball organization
Age: 54. Director since 2020.
Term expires in 2026.
Member of the Audit Committee.

Charles A. Ruffel

Managing Partner, Kudu Investment
Management, LLC, a private equity firm
Age: 68. Director since 2018.
Term expires in 2024.
Member of the Risk Committee.

Arun Sarin

Former Chief Executive Officer,
Vodafone Group Plc, a mobile
telecommunications company
Age: 69. Director since 2009.
Term expires in 2025.
Member of the Nominating and
Corporate Governance Committee;
Risk Committee.

Carrie Schwab-Pomerantz

Former President, Charles Schwab
Foundation, a non-profit public
benefit corporation
Age: 64. Director since 2022.
Term expires in 2026.
Member of the Risk Committee.

Paula A. Sneed

Chairman and Chief Executive Officer,
Phelps Prescott Group, LLC, a strategy
and management consulting firm
Age: 76. Director since 2002.
Term expires in 2025.
Chair of the Compensation Committee.

CORPORATE INFORMATION

The Charles Schwab Corporation

3000 Schwab Way
Westlake, TX 76262
(817) 859-5000
[aboutschwab.com](https://www.aboutschwab.com)

The Charles Schwab Corporation (NYSE: SCHW) is a leading provider of financial services, with 34.8 million active brokerage accounts, 5.2 million workplace plan participant accounts, 1.8 million banking accounts, and \$8.52 trillion in client assets as of December 31, 2023. Through its operating subsidiaries, the company provides a full range of wealth management, securities brokerage, banking, asset management, custody, and financial advisory services to individual investors and independent investment advisors.

Office of the Corporate Secretary
schwabcorporatesecretary@schwab.com

Annual Meeting

The annual meeting of stockholders will be conducted at 11:00 a.m. Central Time on May 23, 2024, via the Internet.

Publications

To obtain the company's annual report, Form 10-K, Form 10-Q, quarterly earnings release, or monthly activity reports without charge, contact: Charles Schwab Investor Relations
211 Main Street
San Francisco, CA 94105
investor.relations@schwab.com

These documents may also be viewed in the Investor Relations section of the company's website at [aboutschwab.com](https://www.aboutschwab.com).

Stock Ownership Services

All stockholders of record are welcome to participate in The Charles Schwab Corporation Dividend Reinvestment and Stock Purchase Plan, managed by Equiniti Trust Company. For information on the Dividend Reinvestment and Stock Purchase Plan, or for assistance with stock ownership questions, contact: Transfer Agent & Registrar, EQ Shareowner Services.

Shareowner Services
P.O. Box 64856
St. Paul, MN 55164
(877) 778-6753
[shareowneronline.com](https://www.shareowneronline.com)

About This Annual Report

CEO and CFO certifications:
The Charles Schwab Corporation has included as exhibits to its Annual Report, on Form 10-K for the year ended December 31, 2023, filed with the Securities and Exchange Commission, certificates of its Chief Executive Officer and Chief Financial Officer certifying the quality of the company's public disclosure.

Trademarks or

Registered Trademarks

Charles Schwab, Schwab, and other trademarks appearing herein, which may be indicated by "@" and "TM," are registered trademarks or trademarks of Charles Schwab & Co., Inc. or an affiliated entity in the U.S. and/or other countries. These trademarks and registered trademarks are proprietary to Charles Schwab & Co., Inc. or an affiliated entity in the U.S. and/or other countries. TD Ameritrade is a trademark jointly owned by TD Ameritrade IP Company, Inc. and The Toronto-Dominion Bank. Third-party trademarks appearing in this report are the property of their respective owners.

Customer Service

Investor Services: (800) 435-4000
[schwab.com](https://www.schwab.com)
Advisor Services: (877) 687-4085
[advisorservices.schwab.com](https://www.advisorservices.schwab.com)

Investor Relations

Jeff Edwards, Managing Director,
Head of Investor Relations
(415) 667-1524
investor.relations@schwab.com

Legislative & Regulatory Affairs

Jeffrey T. Brown, Managing Director,
Head of Schwab Office of Legislative
and Regulatory Affairs
325 7th Street NW, Suite 200
Washington, DC 20004
(202) 662-4902

Corporate Communications

Kim Hillyer, Managing Director,
Corporate Communications
Media Hotline: (888) 767-5432
public.relations@schwab.com

Charles Schwab Foundation

Rick Wurster, Board Chair and
President of Charles Schwab
Foundation, and President of The
Charles Schwab Corporation
charlesschwabfoundation@schwab.com

Independent Auditors

Deloitte & Touche, LLP
2200 Ross Avenue, Suite 1600
Dallas, TX 75201-6778
(214) 840-7000
[deloitte.com](https://www.deloitte.com)



“Always put the client first.”

Chuck Schwab

Since day one, we’ve set out to challenge the status quo, looking for ways to offer our clients more value and a better experience. We’re confident our approach can help people take ownership of their financial futures.

We believe in the power of investing, which helps turn earners into owners. Investing can be truly transformative when investors actively engage and when they work collaboratively with the right financial provider.

We are champions of investors and those who serve them. We look at the world through our clients’ eyes and keep that perspective at the heart of everything we do.

We offer investors a contemporary, full-service approach to build and manage their wealth. We help investors either directly as Schwab clients or through one of the thousands of independent advisors and employers we serve.

This is how we help investors, advisors, employers, and employees take ownership of their futures.

Own your tomorrow.

The Charles Schwab Corporation

3000 Schwab Way, Westlake, TX 76262
(817) 859-5000

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