

# The year 2021 was filled with both challenges and victories, and was a great success for Community West Bank.

hroughout the year, our work at the bank was filled with ongoing challenges related to the COVID-19 pandemic and recession, resulting in remote work, cost cutting and employee shortages. It has been a difficult time for everyone. We thank our outstanding team of bankers for working together, undeterred, to provide the exceptional service clients expect from Community West Bank. Their efforts, day in and day out, paved the way to make 2021 our bank's most successful year ever.

Contributing to success was our continued participation in the SBA's Paycheck Protection Program (PPP). Our focus on delivering an exceptional client experience throughout the PPP process, from the initial loan origination to the forgiveness process, is helping to bring in new business clients. As of December 31, 2021, we had 93 PPP loans totaling \$21.3 million remaining on our balance sheet from both the first and second rounds of funding and have \$536,000 remaining in net unrecognized fees related to PPP loans that will be recognized as income through amortization or once the loans are paid off or forgiven by the SBA. As these loans are forgiven, we will use the liquidity to pursue new lending opportunities as well as focus on further reduction in funding costs.

We delivered excellent full year 2021 financial results, highlighted by strong organic loan growth, record loan production and solid revenue growth.

- Net income was another record at \$13.1 million, or \$1.50 per share, an increase of 58% compared to \$8.2 million, or \$0.97 per share in 2020.
- Total loans, excluding PPP loans, increased \$82.7 million, or 10.5%, compared to December 31, 2020
- Total assets ended the year at \$1.16 billion, up \$182 million from 2020.
- Deposits grew by \$184 million and non-interest deposits increased by \$29 million.



Notable credit quality progress was made in 2021, with past-due and delinquent loans at all-time lows, and non-accrual loans fell to \$565,000, an 85% reduction from 2020, and another all-time low. Our performance ratios of return on assets and return on equity are at all-time highs, at 13.68% and 1.21% respectively – by far our bank's best results to date.

In April 2021, Community West Bank was awarded a "Super Premier Performance" rating by The Findley Reports. For over 50 years, Findley has recognized the financial performance of banking institutions in California and the western United States. Community West Bank is rated 5-star Superior by Bauer Financial. And Community West was named to Piper Sandler's Bank and Thrift Sm-All Stars - Class of 2021. This award recognized Community West as one of the top 35 best performing small capitalization institutions from a list of publicly traded banks and thrifts in the U.S. with market capitalizations less than \$2.5 billion. It is an honor to be recognized so favorably.

With seven branch offices – from Oxnard in the south to Paso Robles in the north – Community West Bank is the largest publicly traded and only community bank headquartered and serving all of Ventura, Santa Barbara and San Luis Obispo counties. As one of the last remaining community banks along California's Central Coast, we believe we are operating from a position of strength and we will continue to work to create value for our shareholders, our clients and our communities.

We appreciate the support from you, our shareholders, as we expand Community West Bank's capabilities in providing personal service and trusted advice to our clients.



William B. Boonlos

William R. Peeples
Chairman of the Board

Martin E. Plourd
Chief Executive Officer

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#### **Community Involvement**

Hundreds of hours are volunteered annually by Community West Bank employees to non-profit organizations in the communities in which they live and work. And our bank provides donations, sponsorships and grants to non-profits throughout the Central Coast, from Ventura County to Paso Robles. Please refer to the Community Involvement section of this annual report.

# Community West Bank provides financing to businesses and families throughout California's Central Coast, supporting job creation, economic vitality and vibrant local communities.





The past two years have been challenging for our clients and communities – public health and safety has become a primary concern during the pandemic, lives have been disrupted, work and school adjusted to remote access, jobs were lost and many businesses have had difficulty remaining open.

Our bank is proud to step up in times of need to offer resources which support the communities we serve. A number of local business clients which have been able to keep their doors open – and serving their clients – are featured in this publication.

Community West Bank first opened its doors in 1989 as Goleta National Bank, with a single office at 5827 Hollister Avenue, and has grown to seven full-service banking offices throughout Ventura, Santa Barbara and San Luis Obispo counties.

What makes Community West Bank different is not so much what we do, but why we do it. The Founders of our bank had a simple and enduring vision: To serve our community and customers like no other bank. We remain committed to that vision – being the bank of choice in the communities we serve – and firmly believe that local deposits should be put to work locally. We focus on four core competencies:

- Relationship Banking
- Manufactured Home Lending
- Agricultural Lending
- Government Guaranteed Lending

Please check us out at www.CommunityWestBank.com.

#### **Relationship Banking**

"Let's Work Together" is our bank slogan and is central to the way Community West Bank does business. Our experienced banking managers, loan officers and staff offer personal service and local knowledge to assist with each client's specific financial needs. Community West Bank has developed an understanding for the special needs of our business clients, and we are better able to make well guided local lending decisions based on firsthand knowledge of the communities we serve. From revolving lines of credit, term loans and commercial real estate financing, to agribusiness financing, equipment loans and SBA loans, we offer the right financing solutions for local businesses.

Our banking services and deposit accounts are designed to contribute to the smooth and efficient operation of our clients' businesses. Community West Bank provides a full range of convenient and secure treasury management services, including mobile banking apps for businesses and personal customers, payment processing services, payroll services, positive pay, lockbox services, remote deposit capture, ACH processing, business credit cards and online banking with bill pay.

What sets us apart is the level of personal service, flexibility and attention to detail our bankers provide to clients. It was true when Goleta National Bank first opened its doors over 30 years ago and remains true at Community West Bank today. That is the foundation for our continued success.

#### **Manufactured Home Lending**

For over 20 years, Community West Bank has been a premier manufactured home loans lender throughout Santa Barbara, Ventura and San Luis Obispo counties and in coastal California communities from San Diego to San Francisco. For those who are purchasing a manufactured home, we offer financing to fit their needs and a staff who focuses exclusively on manufactured home financing.

We have developed strong relationships with California's manufactured home dealers to better serve the new home market. Manufactured home loans are retained in the bank's portfolio and Community West Bank holds more than 2,000 manufactured home loans—a portfolio of over \$295 million—in more than 330 well-maintained California mobile home parks.





#### **Agricultural Lending**

Community West Bank supports farm, ranch and agribusiness clients with Farmer Mac mortgage loans, offering long-term fixed rates for land acquisition, loans to refinance existing debt and financing for capital improvements. We understand that the challenges faced by agricultural clients are different from our other business clients, and require expertise, dedication and experience from their bankers. Community West Bank has dedicated staff and resources focused on serving agricultural clients throughout California.

Our goal is to encourage growth throughout the agricultural sector – on California's Central Coast and statewide. A commitment to responsive personal service makes us stand out from other banks. We take pride in the portfolio of very satisfied clients who have managed to make their Ag businesses thrive with the funding they received from us.

#### **Government Guaranteed Lending**

Community West Bank offers U.S. Small Business Administration (SBA) loan programs, as well as the U.S. Department of Agriculture (USDA) Business & Industry loan program for businesses in rural areas. In 2022, we will enhance our focus on providing SBA 7(a) financing to local businesses.

Since 1989, Community West Bank has provided growing businesses with over \$700 million in funding for commercial space, expansion and capital improvements through government guaranteed lending programs, earning the "Preferred Lender" designation by the SBA. This special status allows us to expedite the processing of loan applications for rapid closing with in-house approvals.



## We work together.

A defining characteristic of a community bank is being a reliable resource, supporting the financial needs of clients – in challenging times as well as in good times. Local businesses of all sizes and types have struggled throughout the COVID pandemic. In 2021, Community West Bank highlighted in television ads clients who successfully kept their businesses open, serving their own customers. We salute their commitment to serving our communities, and are proud to work with our business clients when they need us most.



























### **Community Involvement**

Community West Bank employees proudly support non-profit and community organizations throughout Ventura, Santa Barbara and San Luis Obispo counties.

805 AgKids

Affordable Housing Paso Robles

Alpha Resource Center of Santa Barbara

**American Cancer Society** 

American Heart Association

BioMedley

Boys & Girls Clubs

Boy Scouts, Los Padres Council

Cal Lutheran University

Care for Paws

Central Coast Alliance United for

Sustainable Economy

Central Coast Economic Forecast

Child Development Resources of Ventura

Children's Creative Project

City of Oxnard – Cinco de Mayo Committee

City of Oxnard – Fiesta Patrias Committee

Clinicas del Camino Real

**COLAB Ventura County** 

Commemorative Air Force

Community Health Centers of the Central

Cottage Hospital Foundation

Court Appointed Special Advocates of SLO County (CASA)

Dos Pueblos Little League

El Camino Homeless Organization (ECHO)

**Elite Pup Training** 

Fairview Gardens

Food Bank Coalition of San Luis Obispo

Food From the Heart

Food Share Inc.

French Hospital Foundation

Gala Pride & Diversity Center

Goleta Lions Club

Goleta Rotary Club

Goleta Valley Community Center

Goleta Valley Cottage Hospital Foundation

**Grower Shipper Association** 

Habitat for Humanity

Housing Trust Fund of Santa Barbara

County

Interface Children's Program

Legal Aid of Santa Barbara

Lobero Theater

Los Alamos Valley Men's Club

Make A Wish Ventura County

Marian Regional Medical Center Foundation

**Meals That Connect** 

Museum of Ventura County

National Association of Women Business

Owners (NAWBO)

North County Rape Crisis and Child

**Protection Center** 

North San Luis Obispo County Concert

Association

Old Spanish Days Fiesta

One805.org

Paso Robles Chamber of Commerce

Paso Robles Housing Authority

Paso Robles Pioneer Day

Paso Robles Rotary Club Foundation

Rotary Club San Luis Obispo Daybreak

Salvation Army

San Luis Obispo Chamber of Commerce

San Luis Obispo Museum of Art

San Luis Obispo Safe Ride

Santa Barbara Carriage and Western

Art Museum

Santa Barbara Community Animal Services

Santa Barbara County Animal Services

Santa Barbara Courthouse Legacy

Foundation

Santa Barbara Family YMCA

Santa Barbara Foresters

Santa Barbara Historical Museum

Santa Barbara Police Foundation

Santa Barbara South Coast Chamber of

Santa Barbara Zoological Gardens

Scholarship Foundation of Santa Barbara

Science and Engineering Council of Santa

Barbara

Solvang Senior Center

South Coast Railroad Museum

St. Vincent's

**Success Charities** 

Teacher's Fund

Temple Beth Torah

Toy Bank of Greater Paso Robles

Transitions Mental Health Association

**UCSB Advisory Board** 

**UCSB Economic Forecast Project** 

United Boys & Girls Clubs of Santa Barbara County

United Way Santa Barbara

Unity Shoppe

Ventura County Arts Events

Ventura County Contractors Association

Ventura County Medical Resource

Foundation

Vitalant Blood Services

Westmont College Foundation

Young Professionals Networking Group



# **2021 Financials Snapshot**

		Year Ended December 31,			
-	2021	2020	2019	2018	2017
-		(in thousands, except per share amounts)			
Results of Operations:					
Interest income	\$46,078	\$43,854	\$45,739	\$42,631	\$37,391
Interest expense	3,704	7,265	11,382	8,988	4,729
Net interest income	42,374	36,589	34,357	33,643	32,662
Provision (credit) for loan losses	(181)	1,223	(165)	14	411
Net interest income after provision for loan losses	42,555	35,366	34,522	33,629	32,251
Non-interest income	3,753	3,912	3,607	2,628	2,757
Non-interest expenses	27,995	27,523	26,755	26,039	24,545
Income before income taxes	18,313	11,755	11,374	10,218	10,463
Provision (benefit) for income taxes	5,212	3,510	3,411	2,809	5,548
Net income	\$13,101	\$8,245	7,963	7,409	4,915
Per Share Data:	A				40.00
Income per common share - basic	\$1.53	\$0.97	\$0.94	\$0.89	\$0.60
Weighted average shares outstanding - basic	8,568	8,473	8,472	8,288	8,146
Income per common share - diluted	\$1.50	\$0.97	\$0.93	\$0.88	\$0.57
Weighted average shares outstanding - diluted	8,723	8,543	8,579	8,451	8,589
Book value per common share	\$11.72	\$10.50	\$9.68	\$8.92	\$8.55
Selected Balance Sheet Data:					
Net loans	881,679	847,383	766,846	759,552	726,189
Total assets	1,157,052	975,435	913,870	877,291	833,315
Total deposits	950,131	766,185	750,934	716,006	699,684
Total liabilities	1,055,677	886,428	831,892	801,140	763,245
Total stockholders' equity	101,375	89,007	81,978	76,151	70,070
Selected Financial and Liquidity Ratios:					
Return on average stockholders' equity	13.68%	9.70%	10.15%	10.02%	7.16%
Return on average assets	1.21%	0.85%	0.91%	0.88%	0.64%
Equity to assets ratio	8.76%	9.12%	8.97%	8.68%	8.41%
Community Banking Leverage Ratio	N/A	9.29%	_	_	_
Tier 1 leverage ratio	8.56%	9.57%	9.33%	8.96%	8.72%
Common Equity Tier 1 ratio	11.02%	11.40%	10.60%	10.10%	9.96%
Tier 1 risk-based capital ratio	11.02%	11.40%	10.60%	10.10%	9.96%
Total risk-based capital ratio	12.19%	12.65%	11.73%	11.26%	11.17%

#### **Board of Directors**



William R. Peeples Chairman of the Board, Community West Bancshares Private Investor



Martin E. Plourd Chief Executive Officer



Robert H. Bartlein Chairman of the Board, Community West Bank President and CEO, Bartlein & Co.



**Dana L. Boutain** Certified Public Accountant Managing Director, CBIZ



Suzanne Chadwick Retired Bank Executive



**Tom L. Dobyns** Retired Bank CEO



**John D. Illgen**Modeling and Simulation
Consultant



James W. Lokey Retired Bank Chairman and CEO



Shereef Moharram
Attorney
Partner, Price, Postel
& Parma LLP



Christopher R. Raffo
Farmer and Former
Community Bank
Equity Broker



**Kirk B. Stovesand** Certified Public Accountant Partner, Walpole & Co.



Celina L. Zacarias
Senior Director
of Community &
Government Relations
California State University
Channel Islands









#### **Management Team**

#### **Executive Management Team**

Martin E. Plourd

Chief Executive Officer

William F. Filippin

President Chief Credit Officer

**Richard Pimentel** 

Executive Vice President Chief Financial Officer

T. Joseph Stronks

Chief Operating Officer Chief Risk Officer

Jean Blois



#### **Senior Management Team**

Jason Bietz

Senior Vice President

**Clay Dickens** 

Senior Vice President Senior Loan Consultant

Luis Garcia-Moreira

Senior Vice President

James Gray

<u>Senior Vice President</u> Manufactured Housing Division Manager

Laura Maffei

**Janie Marlborough** Senior Vice President Director of Credit Risk Management

**Kevin Moon** 

Senior Vice President
Director of Marketing & Product Development

Jennifer Ofner

**Brian Schwabecher** 

Michael Will

#### Locations

**Corporate Headquarters** 

Goleta, CA 93117 (805) 692-5821 www.communitywest.com

**Branches** 

Goleta

5827 Hollister Avenue (805) 683-4944

Oxnard

(805) 597-4140

**Paso Robles** 

541 Spring Street Paso Robles, CA 93446 (805) 597-7778

San Luis Obispo

4464 Broad Street (805) 597-3655

Santa Barbara

1501 State Street Santa Barbara, CA 93101 (805) 962-7420

Santa Maria

122 E. Betteravia Road Santa Maria, CA 93454 (805) 938-1690

1463 S. Victoria Avenue

#### **Corporate Information**

Investor Relations Contact

Transfer Agent & Registrar

Computershare Trust Company 462 South 4th Street, Suite 1600

**Independent Auditors** 

RSM US LLP 44 Montgomery Street, Suite 3900 San Francisco, CA 94104

#### **Corporate Counsel**

Duane Morris LLP 865 S. Figueroa Street, Suite 3100 Los Angeles, CA 9<u>0017-5450</u>

**Annual Meeting** 

The Annual Meeting of Shareholders will be held on May 26, 2022 at 6:30pm 4015 Via Laguna, Santa Barbara, CA.











#### **Executive Management Team**

Martin E. Plourd
Chief Executive Officer

William F. Filippin
President
Chief Credit Officer

**T. Joseph Stronks** Executive Vice President Chief Operating Officer Chief Risk Officer **Richard Pimentel** Executive Vice President Chief Financial Officer



#### **Corporate Headquarters**

445 Pine Avenue Goleta, CA 93117 (805) 692-5821 Fax (805) 692-5835 www.communitywest.com



