



**Strategically  
Positioned  
for Growth**

**QSi** | **NEXTGEN**  
HEALTHCARE

**QUALITY SYSTEMS, INC.  
2010 ANNUAL REPORT**

## COMPANY PROFILE

Quality Systems, Inc. (NASDAQ:QSII) and its NextGen Healthcare subsidiary develop and market computer-based practice management, electronic health records and revenue cycle management applications as well as connectivity products and services for medical and dental group practices and small hospitals.

## FINANCIAL HIGHLIGHTS

Fiscal year ended March 31,	2010	2009	2008	2007	2006
Revenue	\$291,811	\$245,515	\$186,500	\$157,165	\$119,287
Net income	48,379	46,119	40,078	33,232	23,322
Diluted earnings per share	\$1.68	\$1.62	\$1.44	\$1.21	\$0.85
Cash dividends declared per share	\$1.20	\$1.15	\$1.00	\$1.00	\$0.875
Total shareholders' equity	\$188,289	\$155,567	\$113,705	\$91,246	\$72,409

(in thousands, except per share amounts)

## ABOUT THE COVER

The front cover is a representation of a geometric shape known as a fractal. A fractal is divisible into parts, each of which is a smaller copy of the whole. Similarly, Quality Systems' electronic-based solutions for the healthcare industry, such as practice management, patient records and revenue cycle management applications, can be customized into parts to meet the specific needs of medical, dental and ambulatory group practices as well as small hospitals. Currently used by more than 60,000 physicians and dentists nationwide, Quality Systems' solutions have been tested, trusted and proven and can be scaled to handle the impending nationwide demand for a unified transition to electronic health records.

## LETTER TO SHAREHOLDERS

**Quality Systems'** management team spent fiscal 2010 strategically positioning the Company for growth.

As the Healthcare Information Technology (HIT) sector awaits final word from the U.S. government on the rules and regulations associated with the 2009 American Recovery and Reinvestment Act (ARRA), regarding an electronic healthcare system, the Company seized the chance to prepare and position itself for this unique opportunity.

### **The Right Time**

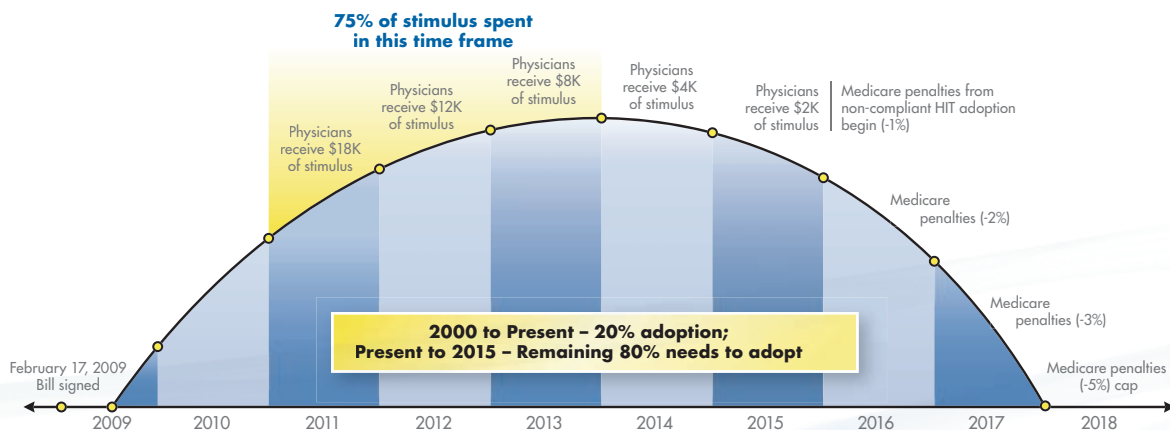
The ARRA, passed into law by Congress in February 2009, is a component of the Obama Administration's overall economic stimulus plan. Last year, it was announced that more than \$29 billion had been dedicated to the HIT sector, pursuant to the Health Information Technology for Economic and Clinical Health Act (HITECH), which is part of the ARRA. The ARRA allocates more than \$19 billion to aid healthcare entities as they strive to advance their operations through the implementation of HIT solutions. A portion of that amount – \$17.2 billion – has been allocated to HIT infrastructure relating to Medicare/Medicaid incentives for physicians and hospitals.



**Steven T. Plochocki**  
Chief Executive Officer

**Sheldon Razin**  
Chairman of the Board  
and Founder

## Time Frame for Five-year Stimulus Incentives for HITECH Adoption



According to the ARRA, physicians are entitled to \$44,000 each, which will be divided into five increments to be distributed annually. Currently, only 20 percent of the nation's healthcare systems have adopted EHR. It is the U.S. government's intent that the remaining 80 percent operate on electronic medical platforms by 2015. Medicare reimbursement penalties for non-compliant HIT adoption begin in 2015. The government believes 75 percent of the stimulus spending will occur between 2011-2013.

The portions of the stimulus plan dedicated to Federally Qualified Healthcare Centers (\$1.5 billion) and Indian Health Services (\$85 million) commenced distribution during the second half of 2009. Quality Systems is already experienced in these areas, having served each for the past 16 years. The majority of the funds allocated under the stimulus plan tied into physician incentives are slated to begin in 2011 for those physicians that can demonstrate "meaningful use" of electronic health records (EHR) on a government-certified system. While the definition of "meaningful use" and the standards for certification are yet to be finalized, we believe that the Company is well-positioned to meet the expected requirements. The definitions are expected to include, among others: e-prescribing capability; the ability to electronically exchange health information to improve quality and promote care coordination; and the ability to report on clinical quality measures. These incentives will be offered to the medical community through 2015.

### The Right Place

Quality Systems proved to be a bit of an anomaly in fiscal 2010. The Company actually expanded its network with the hiring of additional employees to join its team of professionals, despite the challenging economic times currently facing our nation.



**Michael McManus**  
Chief Operating Officer  
Touchette & Kenneth Hall Regional Hospitals  
East St. Louis, IL

Touchette & Kenneth Hall Regional Hospitals are a safety net hospital system catering to the underserved and uninsured, with both an inpatient and outpatient medical and surgical services offering. The organization works closely with NextGen Practice Solutions to optimize Revenue Cycle Management (RCM) for its employed and contracted physicians. Recently, Touchette & Kenneth Hall Regional Hospitals were recognized by the Healthcare Financial Management Association (HFMA) for significant RCM successes in which NextGen Practice Solutions continues to play a key role.

*“Revenue cycle management work is extremely challenging and takes diligence to succeed. NextGen digs into the detail to truly understand the issues and works closely with us to optimize collections. NextGen also provides value-added services, such as additional detailed analysis and assistance with special projects. Whatever is needed, we can count on NextGen to create appropriate RCM solutions.”*



**Debra Spindel**

Vice President of Physician Services  
Nautilus Healthcare Management Group, LLC  
Newport Beach, CA

*“My 16-year positive association with QSI and NextGen is a testament to how well the organization values its clients, listens to feedback and stays at the forefront of changes in healthcare technology. As my company has changed and adapted over the years, QSI and NextGen have not only kept pace with technological innovations, but also formed a constructive partnership that helps us remain successful and competitive in the evolving HIT environment.”*

Nautilus Healthcare Management Group’s Debra Spindel has worked collaboratively with QSI and NextGen Healthcare since 1994, when the legacy QSI practice management system was installed in the first physician practice. Since then, she has overseen the successful transition to the NextGen full suite of products. In addition, NextGen solutions have aided Nautilus throughout its growth, helping it expand into a healthcare

management services organization that now contracts with more than 175 physicians. Nautilus also provides management services to two prestigious Southern California IPAs, and its larger client, Greater Newport Physicians, has embraced NextGen as the EHR solution for its network of 500 physicians.

*Over the years, NextGen Healthcare built a solid reputation in the HIT sector and remains one of the leading electronic medical solutions providers.*

Throughout the year, the Company added staff in sales, marketing, implementation and training, ending fiscal 2010 with nearly 1,500 full-time employees, up 244 people or 19 percent over the prior year. It is important to note that 88 of these employees came to us from Opus Healthcare Solutions, Inc., as result of our recent acquisition of this leading developer of clinical software and services for the inpatient market.

In addition to Opus, during fiscal 2010 we also acquired the assets of Sphere Health Systems, Inc., an established provider of inpatient financial software. The expertise of both of these companies was consolidated into our newly formed acute business unit, NextGen Inpatient Solutions. This business unit is focused on targeting the small hospital market – those with 100 beds or less – which we view as an untapped opportunity for our Company.

### **The Right People**

In anticipation of the release of the government's final regulations, during fiscal 2010, we restructured the Company operationally, establishing clearly defined business units and appointing experienced leadership to head them. These initiatives enable us to capitalize on what we expect to be a substantial opportunity for capturing additional market share in a growing electronic health-care environment.

We promoted Patrick Cline, who served as president of our NextGen Healthcare subsidiary for 12 years, to president of Quality Systems, while Scott Decker, NextGen Healthcare's former senior vice president, became its president.

Our NextGen Healthcare business unit provides integrated EHR and practice management (PM) systems, connectivity solutions, and billing services for medical practices of varying sizes and specialties as well as small hospitals. Over the years, NextGen Healthcare built a solid reputation in the HIT sector and remains one of the leading electronic medical solutions providers.

*QSI Dental offers feature-rich, flexible software solutions to large dental practices, enabling its customers to operate more efficiently and cost effectively.*

Monte Sandler was named executive vice president of NextGen Practice Solutions, responsible for managing the Company's RCM efforts. He initially joined the Company from Healthcare Strategic Initiatives (HSI), a revenue cycle entity we acquired in 2008. HSI and Practice Management Partners (PMP), also acquired in 2008, were both assimilated into our new RCM division during fiscal 2010.

Additionally, Steven Puckett was named senior vice president of NextGen Inpatient Solutions, in charge of directing the acute business unit, which encompasses Opus and Sphere.

Donn Neufeld, a Quality Systems veteran who originally joined in 1980 and recently served as senior vice president and general manager of QSI's Dental unit, was named executive vice president of Electronic Data Interchange (EDI) and Dental. QSI Dental offers feature-rich, flexible software solutions to large dental practices, enabling its customers to operate more efficiently and cost effectively. Our dental suite of software solutions spans both clinical and financial capabilities, such as patient scheduling/registration, accounts receivable, billing, management reporting, electronic claims, statement processing and comprehensive electronic patient records, along with Internet applications. QSI Dental has garnered a leadership position in electronic dental solutions since our founding.

Lastly, we appointed Tim Eggena executive vice president of research and development. Eggena now oversees all ambulatory research and development efforts, including, among others, EHR, practice management solutions, mobile strategy, health information exchange and integration of inpatient solutions.

Collectively, our management team possesses more than 100 years of healthcare and technology experience, which greatly strengthens our position in leading the way as we enter unprecedented times in the HIT sector.





**Richard A. Kraut, D.D.S.**  
Chairman, Department of Dentistry  
Montefiore Medical Center  
Bronx, NY

Montefiore Medical Center, one of the largest privately held healthcare systems in the U.S., has been working with QSI Dental since July 2003 when its multi-location dental clinic network searched for a system that would allow it to bill and manage patient data across various platforms. QSI Dental was selected based on the strength of its functionality, its size and scope as well as its more than three decades of experience. Montefiore Medical Center's Department of Dentistry utilizes the entire QSI Dental suite, including QSI Dental Enterprise Practice Management and Electronic Dental Record, to oversee the clinical and business components of its growing enterprise.

*“When I became Chairman of the Department of Dentistry at Montefiore, we identified the need to transition the department to a paperless platform. QSI Dental brought to us a long-standing reputation and the ability to adapt to a continually evolving healthcare industry. They quickly respond to technological advancements, government regulations and insurance requirements. Looking back, I believe QSI Dental was the right choice for our significant investment in EHR software.”*

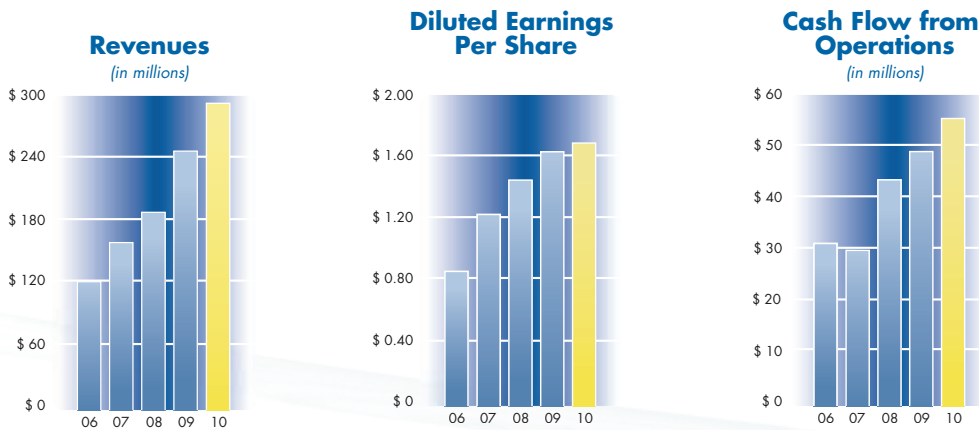


**Gregory A. Spencer, MD, FACP**  
Chief Medical Officer  
Crystal Run Healthcare  
Middletown, NY

*“NextGen’s solutions allowed us to create a patient-engaged, quality data-driven model that enhances care, eliminates duplicative testing and allows for the accessing of data – anytime from anywhere. Clinically, we can better manage our patient population, and from a financial perspective, we know where we stand, enabling us to project growth while foreseeing opportunity. Furthermore, we achieved Level 3 PCMH recognition, thanks to the feature-rich capabilities of NextGen’s advanced EHR.”*

Since 1999, Crystal Run Healthcare has utilized NextGen’s EHR and Practice Management solutions. With 11 sites and approximately 200 providers that handle nearly one million patient encounters annually, the multi-specialty group practice also recently incorporated the NextMD patient portal. Crystal Run providers personalize the patient care they deliver by capturing data through NextGen’s EHR at the point-of-care. Crystal Run was the first private practice in New York to attain

accreditation from the Joint Commission, and in 2009, became one of a select few to earn National Committee for Quality Assurance (NCQA) certification as an advanced, Level 3 Patient-Centered Medical Home (PCMH).



## Financial Performance

Fiscal 2010 kept us busy preparing, acquiring and reorganizing for the opportunities ahead. We believe the initiatives put in place during the past fiscal year further cement our industry role as we enter the three- to five-year growth cycle for HIT implementation. We are fully armed with a product offering that brings to the marketplace significant growth potential, particularly across sectors with low HIT penetration.

Revenue for the year ended March 31, 2010 reached \$291.8 million, up 19 percent when compared with \$245.5 million reported in fiscal 2009. Net income for fiscal 2010 was \$48.4 million versus \$46.1 million for 2009, an increase of five percent. Fully diluted earnings per share increased to \$1.68, compared with \$1.62 last year, a four percent increase. The increase in revenue was primarily attributed to expansion in RCM revenue related to the acquisitions of HSI and PMP as well as growth in recurring revenue streams including maintenance and EDI.

The Company continued to generate strong cash flow from operations in fiscal 2010, enabling us to pay \$34.3 million in dividends while leaving our cash and marketable securities position at \$91.8 million versus \$77.6 million a year ago.

We continue to reach a diversified customer base through cutting-edge offerings of multiple innovative products and services that cater to medical, dental and ambulatory practices, as well as small hospitals. From our various business units, we create customized solutions based on the individual needs of our growing client base, whether it is a small hospital, a management services organization, a growing dental enterprise, a large physician group practice or an expansive health system. At the end of the 2010 fiscal year, our broad range of electronic-based healthcare solutions were utilized by more than 60,000 physicians and dentists, representing in excess of 2,300 group practices.

*During our 36 years in operation, the vision to automate medical and dental practices has become a successful reality through organic growth and acquisition.*

## **Reflection and Recognition**

During our 36 years in operation, the vision to automate medical and dental practices has become a successful reality through organic growth and acquisition. Today, that reality continues to shape both the HIT sector and our nation's future electronic-based healthcare delivery system.

In April 2009, at the start of our 2010 fiscal year, we reflected once again on our initial vision by ringing the opening bell at the NASDAQ Stock Market, honoring our anniversary. This was a momentous occasion for our entire organization to truly realize not only how far we have come but also to foresee the exciting journey that lies ahead.

The Company and its management were recognized during fiscal 2010 on various occasions. Founder and Chairman of the Board Sheldon Razin earned the 2009 Excellence in Entrepreneurship award from the *Orange County Business Journal* and was named Entrepreneur of the Year in the Healthcare Services category by Ernst & Young in its annual Orange County/Desert Cities awards program. He also won the Chairman of the Year award from the American Business Awards, which honors companies and the people behind them.

Quality Systems' overall growth was also acknowledged. The Company continues to be among the fastest-growing HIT companies in the sector. Quality Systems ranked third in the 2009 *Forbes* list of America's 200 Best Small Companies – recognized for the ninth consecutive year, and moving up a notch from the previous year's spot. In addition, for the first time, the Company ranked in the *Forbes* list of America's Fastest-Growing Tech Companies. Finally, Quality Systems received the Growth Award in the public company category from The Association for Corporate Growth, Orange County Chapter (ACG OC), which recognizes a company that has exhibited distinctive strategic positioning as well as sustainable growth and profitability during the previous two-year period.



**Dr. Kayla Pelegrin**

Director of Medical Informatics-  
Clinical Operations Improvement  
Trinity Health  
Novi, Michigan

Trinity Health, the nation's fourth-largest Catholic health system, and NextGen Healthcare forged a partnership to deliver a completely integrated physician practice suite of solutions. These support Trinity's clinical quality initiatives and enhance the overall patient experience by incorporating electronic health records, practice management and revenue cycle management, along with a patient platform. The customized solutions designed for Trinity work in unison to ensure continuity of care, maximize revenue, improve workflow, capture appropriate documentation and provide meaningful data while enhancing sharing among the communities it serves.

*“Due to Trinity Health’s size and scope, we require the integration of an advanced suite of services like NextGen’s. In collaborating for the implementation of our physician practice solutions, we help NextGen enhance their products because they understand our workflow, and they help us see areas of missed opportunity. Together, we are strengthening Trinity’s capabilities in the delivery of patient-centered care.”*

After a fiscal year spent dedicated to reorganization, hard work and preparation for the future opportunities that await us, we now view our Company as optimally positioned to capture additional market share and capitalize on this right-place, right-time opportunity.

The Company has secured its leadership position as a result of the focused efforts put forth by many parties engaged in our business operations. We want to thank those who continue to support the Company on the road to success: our shareholders for their ongoing investment; our Board of Directors for their guidance; our customers for their dedication; and our employees for their tireless commitment. Each has played a key role in where we are today.

The entire Quality Systems organization is excited about the considerable opportunity the next decade holds as we enter into an extraordinary time for our Company, the HIT sector and the nation.

Respectfully,



**Sheldon Razin**

Chairman of the Board  
and Founder



**Steven T. Plochocki**

Chief Executive Officer

**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**  
WASHINGTON, DC 20549  
**FORM 10-K**

(Mark One)

**ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the fiscal year ended **March 31, 2010**

or

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

**Commission File Number: 001-12537**

**QUALITY SYSTEMS, INC.**

(Exact name of Registrant as specified in its charter)

**California**

(State or Other Jurisdiction of Incorporation or Organization)

**95-2888568**

(IRS employer identification no.)

**1811 Von Karman Avenue, Suite 600, Irvine, California**

(Address of principal executive offices)

**92612**

(Zip Code)

**Registrant's telephone number, including area code:**

**(949) 255-2600**

Securities registered pursuant to Section 12(b) of the Act:

**Common Stock, \$0.01 Par Value**

Title of each class

**NASDAQ Global Select Market**

Name of each exchange on which registered

**Securities registered pursuant to Section 12(g) of the Act:**

**None**

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act.  
Yes  No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act.  
Yes  No

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).  
Yes  No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer  Accelerated Filer  Non-accelerated Filer  Smaller reporting company   
(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

The aggregate market value of the voting stock held by non-affiliates of the Registrant as of September 30, 2009: \$1,168,507,000 (based on the closing sales price of the Registrant's common stock as reported on the NASDAQ Global Select Market on that date of \$61.57 per share).\*

The Registrant has no non-voting common equity.

Indicate the number of shares outstanding of each of the Registrant's classes of common stock, as of the latest practicable date.

**Common Stock, \$.01 par value**

(Class)

**28,884,481**

(Outstanding at May 21, 2010)

\* For purposes of this Annual Report on Form 10-K, in addition to those shareholders which fall within the definition of "affiliates" under Rule 405 of the Securities Act of 1933, as amended, holders of ten percent or more of the Registrant's common stock are deemed to be affiliates for purposes of this Report.

**Documents Incorporated by Reference**

The following documents (or parts thereof) are incorporated by reference into the following parts of this Form 10-K:

Proxy Statement for the 2010 Annual Meeting of Shareholders –  
Part III Items 10, 11, 12, 13 and 14.



**QUALITY SYSTEMS, INC.**  
**FORM 10-K**  
For the Fiscal Year Ended March 31, 2010

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## Cautionary Statement

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Statements made in this Annual Report on Form 10-K (this "Report"), the Annual Report to Shareholders in which this Report is made a part, other reports and proxy statements filed with the Securities and Exchange Commission ("Commission"), communications to shareholders, press releases and oral statements made by our representatives that are not historical in nature, or that state our or management's intentions, hopes, beliefs, expectations or predictions of the future, may constitute "forward-looking statements" within the meaning of Section 21E of the Securities and Exchange Act of 1934, as amended (the "Exchange Act"). Forward-looking statements can often be identified by the use of forward-looking terminology, such as "could," "should," "will," "will be," "will lead," "will assist," "intended," "continue," "believe," "may," "expect," "hope," "anticipate," "goal," "forecast," "plan," or "estimate" or variations thereof or similar expressions. Forward-looking statements are not guarantees of future performance.

Forward-looking statements involve risks, uncertainties and assumptions. It is important to note that any such performance and actual results, financial condition or business, could differ materially from those expressed in such forward-looking statements. Factors that could cause or contribute to such differences include, but are not limited to, the risk factors discussed in Item 1A of this Report as well as factors discussed elsewhere in this and other reports and documents we file with the Commission. Other unforeseen factors not identified herein could also have such an effect. We undertake no obligation to update or revise forward-looking statements to reflect changed assumptions, the occurrence of unanticipated events or changes in future operating results, financial condition or business over time unless required by law. Interested persons are urged to review the risks described under Item 1A. "Risk Factors" and in Item 7. "Management's Discussion and Analysis of Financial Condition and Results of Operations" as well as in our other public disclosures and filings with the Commission.

## Part I

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### ITEM 1. Business

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#### Company Overview

Quality Systems, Inc., including its wholly-owned subsidiaries, is comprised of the QSI Dental Division, NextGen Healthcare Information Systems, Inc. ("NextGen Division"), including NextGen Sphere, LLC and Opus Healthcare Solutions, Inc., and Lackland Acquisition II, LLC dba Healthcare Strategic Initiatives ("HSI") and Practice Management Partners, Inc. ("PMP") ("Practice Solutions Division") (collectively, the "Company", "we", "our", or "us"). The Company develops and markets healthcare information systems that automate certain aspects of medical and dental practices, networks of practices such as physician hospital organizations ("PHOs") and management service organizations ("MSOs"), ambulatory care centers, community health centers, and medical and dental schools. The Company also provides revenue cycle management ("RCM") services through the Practice Solutions Division.

The Company, a California corporation formed in 1974, was founded with an early focus on providing information systems to dental group practices. In the mid-1980's, we capitalized on the increasing focus on medical cost containment and further

expanded our information processing systems to serve the medical market. In the mid-1990's, we made two acquisitions that accelerated our penetration of the medical market. These two acquisitions formed the basis for the NextGen Division. Today, we serve the medical and dental markets through our NextGen Division and QSI Dental Division.

#### Business Segments

Historically, the Company has operated principally through two operating divisions: QSI Dental Division and NextGen Division. Through our acquisitions of HSI and PMP in 2008, we continued to strengthen our RCM service offerings. During fiscal year 2010, as a result of certain organizational changes, the composition of the Company's NextGen Division was revised to exclude the former NextGen Practice Solutions unit and the Company's RCM entities (HSI and PMP), both of which are now administered and aggregated in the Company's Practice Solutions Division. Following the reorganization, the Company now operates three reportable operating segments (not including Corporate), comprised of the NextGen Division, the QSI Dental Division and the Practice Solutions Division. As a result, our fiscal year 2010 and 2009 results have been re-casted to reflect this change.

The following table breaks down our reported segment revenue and segment revenue growth by division for the years ended March 31, 2010, 2009 and 2008:

	Segment Revenue Breakdown for the Year Ended March 31,			Segment Revenue Growth for the Year Ended March 31,		
	2010	2009	2008	2010	2009	2008
QSI Dental Division	5.9%	6.5%	8.6%	8.1%	(1.2)%	(3.3)%
NextGen Division	79.4%	83.1%	91.4%	13.6%	19.6%	21.3%
Practice Solutions Division	14.7%	10.4%	0.0%	67.5%	N/A	N/A
Consolidated	100.0%	100.0%	100.0%	18.9%	31.6%	18.7%

**QSI Dental Division.** The QSI Dental Division, co-located with our Corporate Headquarters in Irvine, California, currently focuses on developing, marketing and supporting software suites sold to dental and certain niche medical practices. In addition, the Division supports a number of medical clients that utilize its UNIX based medical practice management software product and Software as a Service, or SaaS model, based NextDDS financial and clinical software.

The QSI Dental Division's practice management software suite utilizes a UNIX operating system. Its Clinical Product Suite ("CPS") utilizes a Windows NT operating system and can be fully integrated with the practice management software from each Division. CPS incorporates a wide range of clinical tools including, but not limited to, periodontal charting and digital imaging of X-ray and inter-oral camera images as part of the electronic patient record. The Division develops, markets, and manages our Electronic Data Interchange ("EDI")/connectivity applications. The QSI-net Application Service Provider ("ASP/Internet") offering is also developed and marketed by the Division.

In July 2009, we licensed source code from PlanetDDS, Inc. that will allow us to deliver hosted, web-based SaaS model practice management and clinical software solutions to the dental industry. The software solution will be marketed primarily to the multi-location dental group practice market in which the Division has historically been a dominant player. This new software solution (NextDDS) brings the QSI Dental Division to the forefront of the emergence of internet based applications and cloud computing and represents a significant growth opportunity for the Division to sell both to its existing customer base as well as new customers.

**NextGen Division.** The NextGen Division, with headquarters in Horsham, Pennsylvania, and significant locations in Atlanta, Georgia and Austin, Texas, provides integrated clinical, financial and connectivity solutions for ambulatory, inpatient and dental provider organizations.

On August 12, 2009, we acquired NextGen Sphere, LLC ("Sphere"), a provider of financial information systems to the small hospital inpatient market. This acquisition is also part of our strategy to expand into the small hospital market and to add new customers by taking advantage of cross selling opportunities between the ambulatory and inpatient markets.

On February 10, 2010, we acquired Opus Healthcare Solutions, Inc. ("Opus"), a provider of clinical information systems to the small hospital inpatient market. Founded in 1987 and headquartered in Austin, Texas, Opus delivers web-based clinical solutions to hospital systems and integrated health networks nationwide. This acquisition complements and will be integrated with the assets of Sphere. Both companies are established developers of software and services for the inpatient market and will operate under the Company's NextGen Division.

The NextGen Division's major product categories include:

- NextGen ambulatory product suite that integrates as one system to streamline patient care with standardized, real-time clinical and administrative workflow through the practice, which consists of:
  - o NextGen Electronic Health Records ("NextGen<sup>ehr</sup>") to ensure complete, accurate documentation to manage patient care electronically and to improve clinical processes and patient outcomes with electronic charting at the point of care; and
  - o NextGen Enterprise Practice Management ("NextGen<sup>epm</sup>") to automate business processes, from front-end scheduling to back-end collections and financial and administrative processes for increased performance and efficiencies.
- NextGen inpatient products that deliver secure, highly adaptable, and easy to use applications to patient centered hospitals and health systems, which consists of:
  - o NextGen Clinicals, which resides on an advanced truly active web 2.0 platform – and is designed to initiate widespread work efficiency and communication,

reduce errors and time-to-chart, and improve care; and

- o NextGen Financials, which is a financial and administrative system that helps hospitals significantly improve the smart operations and financial and regulatory management of their facilities.
- NextGen Community Connectivity, which consists of:
  - o NextGen Health Information Exchange ("HIE"), formerly Community Health Solution, to exchange patient data securely with community healthcare organizations;
  - o NextGen Patient Portal ("NextMD.com") to communicate with patients online and import information directly into NextGen<sup>ehr</sup>; and
  - o NextGen Health Quality Measures ("HQM") to allow seamless quality measurement and reporting for practice and physician performance initiatives.

The NextGen Division products utilize Microsoft Windows technology and can operate in a client-server environment as well as via private intranet, the Internet, or in an ASP environment.

Services provided by the NextGen Division include:

- EDI services that are intended to automate a number of manual, often paper-based or telephony intensive communications between patients and/or providers and/or payors;
- Hosting services that allow practices seeking the benefits of IT automation but not the maintenance of in-house hardware and networking;
- NextGuard – Data Protection services that provide an off-site, data archiving, restoration, and disaster recovery preparedness solution for practices to protect clinical and financial data;
- Consulting services, such as data conversions or interface development, that allow practices to build custom add-on features; and
- Physician Resources services that allow practices to consult with the NextGen Division's physician team.

**Practice Solutions Division.** The Practice Solutions Division, with locations in St. Louis, Missouri and Hunt Valley, Maryland, focuses primarily on providing physician practices with RCM services, primarily billing and collection services for medical practices. This Division combines a web-delivered SaaS model and the NextGen<sup>epm</sup> software platform to execute its service offerings. We intend to transition our customer base onto the NextGen platform within the next two years. The

Practice Solutions Division provides technology solutions and consulting services to cover the full spectrum of providers' revenue cycle needs from patient access to claims denials.

Practice Solutions Division revenue growth in both fiscal years 2010 and 2009 was impacted by the acquisitions of HSI and PMP in May 2008 and October 2008, respectively.

On May 20, 2008, we acquired St. Louis-based HSI, a full-service healthcare RCM company. HSI operates under the umbrella of the Company's Practice Solutions Division. Founded in 1996, HSI provides RCM services to providers including health systems, hospitals, and physicians in private practice with an in-house team of more than 200 employees, including specialists in medical billing, coding and compliance, payor credentialing, and information technology. We intend to cross sell both software and RCM services to the acquired customer base of HSI and the NextGen Division.

On October 28, 2008, we acquired Maryland-based PMP, a full-service healthcare RCM company. This acquisition is also part of our growth strategy for our Practice Solutions Division. Similar to HSI, PMP operates under the umbrella of the Company's Practice Solutions Division. Founded in 2001, PMP provides physician billing and technology management services to healthcare providers, primarily in the Mid-Atlantic region. We intend to cross sell both software and RCM services to the acquired customer base of PMP and the NextGen Division.

The three Divisions operate largely as stand-alone operations, with each Division maintaining its own distinct product lines, product platforms, development, implementation and support teams, sales staffing and branding. The three Divisions share the resources of our "corporate office," which includes a variety of accounting and other administrative functions. Additionally, there are a small but growing number of clients who are simultaneously utilizing software or services from more than one of our three Divisions.

We continue to pursue product and service enhancement initiatives within each Division. The majority of such expenditures are currently targeted to the NextGen Division product line and client base.

## Industry Background

The turbulence in the worldwide economy has impacted almost all industries. While healthcare is not immune to economic cycles, we believe it is more resilient than most segments of the economy. The impact of the current economic conditions on our existing and prospective clients has been mixed. We continue to see organizations that are doing fairly well operationally; however, some organizations with a large dependency

on Medicaid populations are being impacted by the challenging financial condition of the many state governments in whose jurisdictions they conduct business. A positive factor for U.S. healthcare is the fact that the Obama Administration is pursuing broad healthcare reform aimed at improving issues surrounding healthcare. The American Recovery and Reinvestment Act ("ARRA"), which became law on February 17, 2009, includes more than \$20 billion to help healthcare organizations modernize operations through the acquisition of health care information technology. While we are unsure of the immediate impact from the ARRA, the long-term potential could be significant.

Moreover, to compete in the continually changing healthcare environment, providers are increasingly using technology to help maximize the efficiency of their business practices, to assist in enhancing patient care, and to maintain the privacy of patient information.

As the reimbursement environment continues to evolve, more healthcare providers enter into contracts, often with multiple entities, which define the terms under which care is administered and paid. The diversity of payor organizations, as well as additional government regulation and changes in reimbursement models, have greatly increased the complexity of pricing, billing, reimbursement, and records management for medical and dental practices. To operate effectively, healthcare provider organizations must efficiently manage patient care and other information and workflow processes, which increasingly extend across multiple locations and business entities.

In response, healthcare provider organizations have placed increasing demands on their information systems. Initially, these information systems automated financial and administrative functions. As it became necessary to manage patient flow processes, the need arose to integrate "back-office" data with such clinical information as patient test results and office visits. We believe information systems must facilitate management of patient information incorporating administrative, financial and clinical information from multiple entities. In addition, large healthcare organizations increasingly require information systems that can deliver high performance in environments with multiple concurrent computer users.

Many existing healthcare information systems were designed for limited administrative tasks such as billing and scheduling and can neither accommodate multiple computing environments nor operate effectively across multiple locations and entities. We believe that practices that leverage technology to more efficiently handle patient clinical data as well as administrative, financial and other practice management data will be best able to enhance patient flow, pursue cost efficiencies, and improve quality of care. As healthcare organizations

transition to new computer platforms and newer technologies, we believe such organizations will be migrating toward the implementation of enterprise-wide, patient-centric computing systems embedded with automated clinical patient records.

## **Our Strategy**

Our strategy is, at present, to focus on providing software and services to medical practices, dental practices, hospitals, health centers, and other healthcare providers. Among the key elements of this strategy are:

- Continued development and enhancement of select software solutions in target markets;
- Continued investments in our infrastructure including, but not limited to, product development, sales, marketing, implementation, and support;
- Continued efforts to make infrastructure investments within an overall context of maintaining reasonable expense discipline;
- Addition of new customers through maintaining and expanding sales, marketing and product development activities;
- Expanding our relationship with existing customers through delivery of add-on and complementary products and services; and
- Continuing our gold standard commitment of service in support of our customers.

While these are the key elements of our current strategy, there can be no guarantee that our strategy will not change, or that we will succeed in achieving these goals individually or collectively.

## **Products and Services**

In response to the growing need for more comprehensive, cost-effective healthcare information solutions for medical practices, dental practices, hospitals, health centers, and other healthcare providers, our systems and services provide our clients with the ability to redesign patient care and other workflow processes while improving productivity through facilitation of managed access to patient information. Utilizing our proprietary software in combination with third party hardware and software solutions, our products enable the integration of a variety of administrative and clinical information operations. Leveraging more than 30 years of experience in the healthcare information services industry, we believe we continue to add value by providing our clients with sophisticated, full-featured software systems along with comprehensive systems implementation, maintenance and support services. Any single transaction may or may not include software, hardware or services.

**NextGen Ambulatory Practice Management Systems.** Our products consist primarily of proprietary healthcare software applications together with third party hardware and other non-industry specific software. The systems range in capacity from one to thousands of users, allowing us to address the needs of both small and large organizations. The systems are modular in design and may be expanded to accommodate changing client requirements. We offer both standard licenses and SaaS arrangements in our software offerings; although to date, SaaS arrangements have represented less than 5% of our arrangements.

NextGen<sup>epm</sup> is the NextGen Division's practice management offering. NextGen<sup>epm</sup> has been developed with a functionally graphical user interface ("GUI") certified for use with Windows 2000 and Windows XP operating systems. The product leverages a relational database (Microsoft SQL Server) with support on both 32 and 64 bit enterprise servers. NextGen<sup>epm</sup> is a scalable, multi-module solution that includes a master patient index, enterprise-wide appointment scheduling with referral tracking, clinical support, and centralized or decentralized patient financial management based on either a managed care or fee-for-service model. The NextGen<sup>epm</sup> product is a highly configurable, cost-effective proven solution that enables the effective management of both single and multi-practice settings.

**NextGen Ambulatory Clinical Systems.** The NextGen Division provides clinical software applications that are complementary to, and are integrated with, our medical practice management offerings and interface with many of the other leading practice management software systems on the market. The applications incorporated into our practice management solutions and others such as scheduling, eligibility, billing and claims processing are augmented by clinical information captured by NextGen<sup>ehr</sup>, including services rendered and diagnoses used for billing purposes. We believe that we currently provide a comprehensive information management solution for the medical marketplace.

NextGen<sup>ehr</sup> was developed with client-server architecture and a GUI and utilizes Microsoft Windows 2000, Windows NT or Windows XP on each workstation and either Windows 2000, Windows NT, Windows XP or UNIX on the database server. NextGen<sup>ehr</sup> maintains data using industry standard relational database engines such as Microsoft SQL Server or Oracle. The system is scalable from one to thousands of workstations. NextGen<sup>ehr</sup> stores and maintains clinical data including:

- Data captured using user-customizable input "templates";
- Scanned or electronically acquired images, including X-rays and photographs;

- Data electronically acquired through interfaces with clinical instruments or external systems;
- Other records, documents or notes, including electronically captured handwriting and annotations; and
- Digital voice recordings.

NextGen<sup>ehr</sup> also offers a workflow module, prescription management, automatic document and letter generation, patient education, referral tracking, interfaces to billing and lab systems, physician alerts and reminders, and powerful reporting and data analysis tools. NextGen Express is a version of NextGen<sup>ehr</sup> designed for small practices.

**QSI Dental Division Practice Management and Clinical Systems.** In fiscal year 2010, we began selling a hosted SaaS practice management and clinical software solutions to the dental industry. The software solution is marketed primarily to the multi-location dental group practice market for which the Division has historically been a dominate player. This new software solution brings the QSI Dental Division to the forefront of the emergence of internet based applications and cloud computing and represents a significant growth opportunity for us to sell both to our existing customer base as well as new customers.

In addition to the SaaS practice management offering, the QSI Dental Division also sells a character-based practice management system using the IBM RS6000 central processing unit and IBM'S AIX version of the UNIX operating system platform. The hardware components, as well as the requisite operating system licenses, are purchased from manufacturers or distributors of those components. We configure and test the hardware components and incorporate our software and other third party packages into completed systems. We continually evaluate third party hardware components with a view toward utilizing hardware that is functional, reliable and cost-effective.

In addition to the SaaS clinical offering, our dental charting software system, the CPS is a comprehensive solution designed specifically for the dental group practice environment. CPS integrates the dental practice management product with a computer-based clinical information system that incorporates a wide range of clinical tools, including electronic charting of dental procedures, treatment plans and existing conditions, periodontal charting via light-pen, voice-activation, or keyboard entry for full periodontal examinations and PSR scoring, digital imaging of X-ray and intra-oral camera images, computer-based patient education modules, viewable chairside to enhance case presentation, full access to patient information, treatment plans, and insurance plans via a fully integrated interface with our dental practice management product and document and image scanning for digital storage and linkage to the electronic patient record.

The result is a comprehensive clinical information management system that helps practices save time, reduce costs, improve case presentation, and enhance the delivery of dental services and quality of care. Clinical information is managed and maintained electronically thus forming an electronic patient record that allows for the implementation of the "chartless" office.

CPS incorporates Windows-based client-server technology consisting of one or more file servers together with any combination of one or more desktop, laptop, or pen-based PC workstations. The file server(s) used in connection with CPS utilize(s) Windows 2000 or Windows 2003 operating system and the hardware is typically an Intel-based single or multi-processor platform. Based on the server configuration chosen, CPS is scalable from one to hundreds of workstations. The hardware components, including the requisite operating system licenses, are purchased from third party manufacturers or distributors either directly by the customer or by us for resale to the customer.

**NextGen Inpatient Solutions.** NextGen inpatient solutions includes both clinical and financial applications to provide value based solutions for even rural and community hospitals to improve patient safety, automate order entry, and facilitate real-time communication of patient information throughout the hospital. NextGen inpatient solutions are highly scalable, secure and easy to use with a Web 2.0 based clinical component that leverages full "cloud computing" capabilities.

**Revenue Cycle Management Services.** Our Practice Solutions Division offers RCM services to physicians. Our RCM service automates and manages billing-related functions for physician practices to help manage reimbursement quickly and efficiently. RCM services generally include:

- Electronic claims submission service that submits Health Insurance Portability and Accountability Act of 1996 ("HIPAA") compliant insurance claims electronically to insurance payers;
- Electronic remittance and payment posting service that uses NextGen Document Management system to link an image of each explanation of benefit ("EOB") to the corresponding encounter at the time of payment posting to minimize the need for storage of paper EOBs; and
- Accounts receivable follow-up methodology that allows practices to establish parameters, adjustment rules and standards for account elevation.

**Electronic Data Interchange.** We make available EDI capabilities and connectivity services to our customers. The EDI/connectivity capabilities encompass direct interfaces between our products and external third party systems, as well as transaction-based services. EDI products are intended to automate a number of manual, often paper-based or telephony intensive communications between patients and/or providers and/or

payors. Two of the more common EDI services are forwarding insurance claims electronically from providers to payors and assisting practices with issuing statements to patients. Most client practices utilize at least some of these services from us or one of our competitors. Other EDI/connectivity services are used more sporadically by client practices. We typically compete to displace incumbent vendors for claims and statements accounts and attempt to increase usage of other elements in our EDI/connectivity product line. In general, EDI services are only sold to those accounts utilizing software from either the QSI Dental or NextGen Divisions. Services include:

- Electronic claims submission through our relationships with a number of payors and national claims clearinghouses;
- Electronic patient statement processing, appointment reminder cards and calls, recall cards, patient letters, and other correspondence;
- Electronic insurance eligibility verification; and
- Electronic posting of remittances from insurance carriers into the accounts receivable application.

**Community Connectivity.** The NextGen Division also markets NextGen HIE to facilitate cross-enterprise data sharing, enabling individual medical practices in a given community to selectively share critical data, such as demographics, referrals, medications lists, allergies, diagnoses, lab results, histories and more. This is accomplished through a secure, community-wide data repository that links health care providers, whether they have the NextGen<sup>ehs</sup> system, another compatible electronic medical records system, or no electronic medical records system, together with hospitals, payors, labs and other entities. The product is designed to facilitate a Regional Health Information Organization. The result is that for every health care encounter in the community, a patient-centric and complete record is accessible for the provider. The availability, currency and completeness of information plus the elimination of duplicate data entry can lead to significantly improved patient safety, enhanced decision making capabilities, time efficiencies and cost savings. Our NextGen Division maintains an Internet-based patient health portal, NextMD.com. NextMD.com is a vertical portal for the healthcare industry, linking patients with their physicians, while providing a centralized source of health-oriented information for both consumers and medical professionals. Patients whose physicians are linked to the portal are able to request appointments, send appointment changes or cancellations, receive test results on-line, request prescription refills, view and/or pay their statements, and communicate with their physicians, all in a secure, on-line environment. Our NextGen suite of information systems are or can be linked to NextMD.com, integrating a number of these features with physicians' existing systems.

## **Sales and Marketing**

We sell and market our products nationwide primarily through a direct sales force. The efforts of the direct sales force are augmented by a small number of reseller relationships established by us. Software license sales to resellers represented less than 10% of total revenue for the years ended March 31, 2010, 2009 and 2008.

Our direct sales force typically makes presentations to potential clients by demonstrating the system and our capabilities on the prospective client's premises. Sales efforts aimed at smaller practices can be performed on the prospective clients' premises, or remotely via telephone or Internet-based presentations. Our sales and marketing employees identify prospective clients through a variety of means, including referrals from existing clients, industry consultants, contacts at professional society meetings, trade shows and seminars, trade journal advertising, direct mail advertising, and telemarketing.

Our sales cycle can vary significantly and typically ranges from six to twenty-four months from initial contact to contract execution. Software licenses are normally delivered to a customer almost immediately upon receipt of an order. Implementation and training services are normally rendered based on a mutually agreed upon timetable. As part of the fees paid by our clients, we normally receive up-front licensing fees. Clients have the option to purchase maintenance services which, if purchased, are invoiced on a monthly, quarterly or annual basis.

Several clients have purchased our practice management software and, in turn, are providing either time-share or billing services to single and group practice practitioners. Under the time-share or billing service agreements, the client provides the use of our software for a fee to one or more practitioners. Although we typically do not receive a fee directly from the distributor's customers, implementation of such arrangements has, from time to time, resulted in the purchase of additional software capacity by the distributor, as well as new software purchases made by the distributor's customers should such customers decide to perform the practice management functions in-house.

We continue to concentrate our direct sales and marketing efforts on medical and dental practices, networks of such practices including MSOs and PHOs, professional schools, community health centers and other ambulatory care settings.

MSOs, PHOs and similar networks to which we have sold systems provide use of our software to those group and single physician practices associated with the organization or hospital on either a service basis or by directing us to contract with those practices for the sale of stand-alone systems.

We have also entered into marketing assistance agreements with certain of our clients pursuant to which the clients allow us to demonstrate to potential clients the use of systems on the existing clients' premises.

From time to time we assist prospective clients in identifying third party sources for financing the purchase of our systems. The financing is typically obtained by the client directly from institutional lenders and typically takes the form of a loan from the institution secured by the system to be purchased or a leasing arrangement. We do not guarantee the financing nor retain any continuing interest in the transaction.

We have numerous clients and do not believe that the loss of any single client would adversely affect us. No client accounted for 10% or more of our net revenue during the fiscal years ended March 31, 2010, 2009 or 2008.

## **Customer Service and Support**

We believe our success is attributable in part to our customer service and support departments. We offer support to our clients seven days a week, 24 hours a day.

Our client support staff is comprised of specialists who are knowledgeable in the areas of software and hardware as well as in the day-to-day operations of a practice. System support activities range from correcting minor procedural problems in the client's system to performing complex database reconstructions or software updates.

We utilize automated online support systems which assist clients in resolving minor problems and facilitate automated electronic retrieval of problems and symptoms following a client's call to the automated support system. Additionally, our online support systems maintain call records, available at both the client's facility and our offices.

We offer our clients support services for most system components, including hardware and software, for a fixed monthly, quarterly or annual fee. Customers also receive access to future unspecified versions of the software, on a when-and-if available basis, as part of support services. We also subcontract, in certain instances, with third party vendors to perform specific hardware maintenance tasks.

## **Implementation and Training**

We offer full service implementation and training services. When a client signs a contract for the purchase of a system that includes implementation and training services, a client manager/implementation specialist trained in medical and/or dental group practice procedures is assigned to assist the client in the installation of the system and the training of appropriate



practice staff. Implementation services include loading the software, training customer personnel, data conversion, running test data, and assisting in the development and documentation of procedures. Implementation and training services are provided by our employees as well as certified third parties and certain resellers.

Training may include a combination of computer assisted instruction, or CAI, for certain of our products, remote training techniques and training classes conducted at the client's or our office(s). CAI consists of workbooks, computer interaction and self-paced instruction. CAI is also offered to clients, for an additional charge, after the initial training program is completed for the purpose of training new and additional employees. Remote training allows a trainer at our offices to train one or more people at a client site via telephone and computer connection, thus allowing an interactive and client-specific mode of training without the expense and time required for travel. In addition, our on-line "help" and other documentation features facilitate client training as well as ongoing support.

In addition, NextGen "E-learning" is an on-line learning subscription service which allows end users to train on the software on the internet. E-learning allows end users to self manage their own learning with their personal learning path and pace. The service allows users to track the status of courses taken.

At present, our training facilities are located in (i) Horsham, Pennsylvania, (ii) Atlanta, Georgia, (iii) Dallas, Texas, and (iv) Irvine, California.

## **Competition**

The markets for healthcare information systems and services are intensely competitive. The industry is highly fragmented and includes numerous competitors, none of which we believe dominates these markets. Our principal existing competitors in the healthcare information systems and services market include: eClinicalWorks, GE Healthcare ("GE"), Allscripts-Misys Healthcare Solutions, Inc. ("Allscripts"), EPIC and other competitors.

Our recent entry into the small hospital market has introduced new competitors, including Computer Programs and Systems, Inc., Healthland and Healthcare Management Systems, Inc.

The electronic patient records and connectivity markets, in particular, are subject to rapid changes in technology, and we expect that competition in these market segments will increase as new competitors enter the market. We believe our principal competitive advantages are the features and capabilities of our products and services, our high level of customer support, and our extensive experience in the industry.

The revenue cycle management market is also intensely competitive as other healthcare information systems companies, such as GE and Allscripts, are also in the market of selling both practice management and electronic health records software and medical billing and collection services.

## **Product Enhancement and Development**

The healthcare information management and computer software and hardware industries are characterized by rapid technological change requiring us to engage in continuing investments to update, enhance, and improve our systems. During fiscal years 2010, 2009 and 2008, we expended approximately \$24.5 million, \$19.7 million, and \$17.4 million, respectively, on research and development activities, including capitalized software amounts of \$7.9 million, \$5.9 million, and \$6.0 million, respectively. In addition, a portion of our product enhancements have resulted from software development work performed under contracts with our clients.

## **Other Information**

### ***Employees***

As of March 31, 2010, we employed approximately 1,502 persons, of which 1,466 were full-time employees. We believe that our future success depends in part upon recruiting and retaining qualified sales, marketing and technical personnel as well as other employees.

### ***Intellectual Property***

To protect our intellectual property, we enter into confidentiality agreements and invention assignment agreements with our employees with whom such controls are relevant. Certain qualified employees enter into additional agreements that permit them access under certain circumstances, to software matters that are both confidential and more strictly controlled. In addition, we include intellectual property protective provisions in many of our customer contracts.

### ***Available Information***

Our Internet Web site address is [www.gsii.com](http://www.gsii.com). We make our periodic and current reports, together with amendments to these reports, available on our Internet Web site, free of charge, as soon as reasonably practicable after such material is electronically filed with, or furnished to, the Commission. You may access such filings under the "Investor Relations" button on our Web site. Members of the public may also read and copy any materials we file with, or furnish to, the Commission at the Commission's Public Reference Room at 100 F Street, NE, Washington, DC 20549. To obtain information on the operation of the Public Reference Room, please call the SEC at 1-800-SEC-0330. The Commission maintains an Internet

site at [www.sec.gov](http://www.sec.gov) that contains the reports, proxy statements and other information that we file electronically with the Commission. The information on our Internet Web site is not incorporated by reference into this Report or any other report or information we file with the Commission.

## **ITEM 1A. Risk Factors**

The more prominent risks and uncertainties inherent in our business are described below. However, additional risks and uncertainties may also impair our business operations. If any of the following risks actually occur, our business, financial condition or results of operations will likely suffer. Any of these or other factors could harm our business and future results of operations and may cause you to lose all or part of your investment.

### **Risks Related to Our Business**

*The effects of the recent global economic crisis may impact our business, operating results or financial condition.* The recent global economic crisis has caused a general tightening in the credit markets, lower levels of liquidity, increases in the rates of default and bankruptcy, and extreme volatility in credit, equity and fixed income markets. These macro-economic developments could negatively affect our business, operating results or financial condition in a number of ways. For example, current or potential customers may be unable to fund software purchases, which could cause them to delay, decrease or cancel purchases of our products and services or to not pay us or to delay paying us for previously purchased products and services. Our clients may cease business operations or conduct business on a greatly reduced basis. Finally, our investment portfolio, which includes auction rate securities, is generally subject to general credit, liquidity, counterparty, market and interest rate risks that may be exacerbated by the recent global financial crisis. If the banking system or the fixed income, credit or equity markets continue to deteriorate or remain volatile, our investment portfolio may be impacted and the values and liquidity of our investments could be adversely affected as well.

*We face significant, evolving competition which, if we fail to properly address, could adversely affect our business, results of operations, financial condition and price of our stock.* The markets for healthcare information systems are intensely competitive, and we face significant competition from a number of different sources. Several of our competitors have significantly greater name recognition as well as substantially greater financial, technical, product development and marketing resources than we do. There has been significant merger and acquisition activity among a number of our competitors in recent years. Transaction induced pressures, or other related

factors may result in price erosion or other negative market dynamics that could adversely affect our business, results of operations, financial condition and price of our stock.

We compete in all of our markets with other major healthcare related companies, information management companies, systems integrators, and other software developers. Competitive pressures and other factors, such as new product introductions by us or our competitors, may result in price or market share erosion that could adversely affect our business, results of operations and financial condition. Also, there can be no assurance that our applications will achieve broad market acceptance or will successfully compete with other available software products.

Our inability to make initial sales of our systems to newly formed groups and/or healthcare providers that are replacing or substantially modifying their healthcare information systems could adversely affect our business, results of operations and financial condition. If new systems sales do not materialize, our near term and longer term revenue will be adversely affected.

*Many of our competitors have greater resources than we do. In order to compete successfully, we must keep pace with our competitors in anticipating and responding to the rapid changes involving the industry in which we operate, or our business, results of operations and financial condition may be adversely affected.* The software market generally is characterized by rapid technological change, changing customer needs, frequent new product introductions, and evolving industry standards. The introduction of products incorporating new technologies and the emergence of new industry standards could render our existing products obsolete and unmarketable. There can be no assurance that we will be successful in developing and marketing new products that respond to technological changes or evolving industry standards. New product development depends upon significant research and development expenditures which depend ultimately upon sales growth. Any material shortfall in revenue or research funding could impair our ability to respond to technological advances or opportunities in the marketplace and to remain competitive. If we are unable, for technological or other reasons, to develop and introduce new products in a timely manner in response to changing market conditions or customer requirements, our business, results of operations and financial condition may be adversely affected.

In response to increasing market demand, we are currently developing new generations of certain of our software products. There can be no assurance that we will successfully develop these new software products or that these products will operate successfully, or that any such development, even if successful, will be completed concurrently with or prior to

introduction of competing products. Any such failure or delay could adversely affect our competitive position or could make our current products obsolete.

***We face risk and/or the possibility of claims from activities related to strategic partners, which could be expensive and time-consuming, divert personnel and other resources from our business and result in adverse publicity that could harm our business.*** We rely on third parties to provide services that affect our business. For example, we use national clearing-houses in the processing of some insurance claims and we outsource some of our hardware maintenance services and the printing and delivery of patient statements for our customers. These third parties could raise their prices and/or be acquired by competitors of ours, which could potentially create short and long-term disruptions to our business negatively impacting our revenue, profit and/or stock price. We also have relationships with certain third parties where these third parties serve as sales channels through which we generate a portion of our revenue. Due to these third-party relationships, we could be subject to claims as a result of the activities, products, or services of these third-party service providers even though we were not directly involved in the circumstances leading to those claims. Even if these claims do not result in liability to us, defending and investigating these claims could be expensive and time-consuming, divert personnel and other resources from our business and result in adverse publicity that could harm our business.

***We may engage in future acquisitions, which may be expensive and time consuming and from which we may not realize anticipated benefits.*** We may acquire additional businesses, technologies and products if we determine that these additional businesses, technologies and products are likely to serve our strategic goals. During fiscal year 2009, we acquired HSI and PMP, both of which are full-service healthcare RCM companies servicing physician groups and other healthcare clients. During fiscal year 2010, we acquired Opus and Sphere, both of which are developers of software and services for the inpatient market. The specific risks we may encounter in these types of transactions include but are not limited to the following:

- potentially dilutive issuances of our securities, the incurrence of debt and contingent liabilities and amortization expenses related to intangible assets, which could adversely affect our results of operations and financial condition;
- use of cash as acquisition currency may adversely affect interest or investment income, thereby potentially adversely affecting our earnings and /or earnings per share;

- difficulty in effectively integrating any acquired technologies or software products into our current products and technologies;
- difficulty in predicting and responding to issues related to product transition such as development, distribution and customer support;
- the possible adverse effect of such acquisitions on existing relationships with third party partners and suppliers of technologies and services;
- the possibility that staff or customers of the acquired company might not accept new ownership and may transition to different technologies or attempt to renegotiate contract terms or relationships, including maintenance or support agreements;
- the possibility that the due diligence process in any such acquisition may not completely identify material issues associated with product quality, product architecture, product development, intellectual property issues, key personnel issues or legal and financial contingencies, including any deficiencies in internal controls and procedures and the costs associated with remedying such deficiencies;
- difficulty in integrating acquired operations due to geographical distance, and language and cultural differences; and
- the possibility that acquired assets become impaired, requiring us to take a charge to earnings which could be significant.

A failure to successfully integrate acquired businesses or technology for any of these reasons could have an adverse effect on our financial condition and results of operations.

***Our failure to manage growth could harm our business, results of operations and financial condition.*** We have in the past experienced periods of growth which have placed, and may continue to place, a significant strain on our non-cash resources. We also anticipate expanding our overall software development, marketing, sales, client management and training capacity. In the event we are unable to identify, hire, train and retain qualified individuals in such capacities within a reasonable timeframe, such failure could have an adverse effect on us. In addition, our ability to manage future increases, if any, in the scope of our operations or personnel will depend on significant expansion of our research and development, marketing and sales, management, and administrative and financial capabilities. The failure of our management to effectively manage expansion in our business could have an adverse effect on our business, results of operations and financial condition.

***Our operations are dependent upon our key personnel. If such personnel were to leave unexpectedly, we may not be able to execute our business plan.*** Our future performance depends in significant part upon the continued service of our key technical and senior management personnel, many of whom have been with us for a significant period of time. These personnel have acquired specialized knowledge and skills with respect to our business. We maintain key man life insurance on only one of our employees. Because we have a relatively small number of employees when compared to other leading companies in our industry, our dependence on maintaining our relationships with key employees is particularly significant. We are also dependent on our ability to attract high quality personnel, particularly in the areas of sales and applications development.

The industry in which we operate is characterized by a high level of employee mobility and aggressive recruiting of skilled personnel. There can be no assurance that our current employees will continue to work for us. Loss of services of key employees could have an adverse effect on our business, results of operations and financial condition. Furthermore, we may need to grant additional equity incentives to key employees and provide other forms of incentive compensation to attract and retain such key personnel. Equity incentives may be dilutive to our per share financial performance. Failure to provide such types of incentive compensation could jeopardize our recruitment and retention capabilities.

***Continuing worldwide political and economic uncertainties may adversely affect our revenue and profitability.*** The last several years have been periodically marked by concerns including but not limited to inflation, decreased consumer confidence, the lingering effects of international conflicts, energy costs and terrorist and military activities. These conditions can make it extremely difficult for our customers, our vendors and us to accurately forecast and plan future business activities, and they could cause constrained spending on our products and services, and/or delay and lengthen sales cycles.

***The failure of auction rate securities to sell at their reset dates could impact the liquidity of the investment and could negatively impact the carrying value of the investment.*** Our investments include auction rate securities ("ARS"). ARS are securities that are structured with short-term interest rate reset dates of generally less than ninety days but with longer contractual maturities that range, for our holdings, from nine to 28 years. At the end of each reset period, investors can typically sell at auction or continue to hold the securities at par. These securities are subject to fluctuations in interest rate depending on the supply and demand at each auction. As of March 31, 2010, we were holding a total of approximately \$7.2 million, net of unrealized loss, in ARS. The Company's ARS are held by UBS

Financial Services Inc. ("UBS"). On November 13, 2008, the Company entered into an Auction Rate Security Rights Agreement (the "Rights Agreement") with UBS, whereby the Company accepted UBS's offer to purchase the Company's ARS investments at any time during the period of June 30, 2010 through July 2, 2012. As a result, the Company had obtained an asset, ARS put option rights, whereby the Company has a right to "put" the ARS back to UBS. The Company expects to exercise its ARS put option rights and put its ARS back to UBS on June 30, 2010, the earliest date allowable under the Rights Agreement. While we believe that UBS has the ability to honor the terms of its agreement to purchase the ARS investments from the Company at par, the failure of UBS to purchase these investments would result in the Company being unable to liquidate these securities in the near future. While these debt securities are all highly-rated investments, generally with AAA/Aaa ratings, continued failure to sell at their reset dates could impact the liquidity of the investment which in turn could negatively impact our liquidity position.

### **Risks Related to Our Products and Service**

***If our principal products and our new product development fail to meet the needs of our clients, we may fail to realize future growth.*** We currently derive substantially all of our net revenue from sales of our healthcare information systems and related services. We believe that a primary factor in the market acceptance of our systems has been our ability to meet the needs of users of healthcare information systems. Our future financial performance will depend in large part on our ability to continue to meet the increasingly sophisticated needs of our clients through the timely development and successful introduction and implementation of new and enhanced versions of our systems and other complementary products. We have historically expended a significant percentage of our net revenue on product development and believe that significant continuing product development efforts will be required to sustain our growth. Continued investment in our sales staff and our client implementation and support staffs will also be required to support future growth.

There can be no assurance that we will be successful in our product development efforts, that the market will continue to accept our existing products, or that new products or product enhancements will be developed and implemented in a timely manner, meet the requirements of healthcare providers, or achieve market acceptance. If new products or product enhancements do not achieve market acceptance, our business, results of operations and financial condition could be adversely affected. At certain times in the past, we have also experienced delays in purchases of our products by clients anticipating our launch, or the launch of our competitors, of new products. There can be no assurance that material order

deferrals in anticipation of new product introductions from ourselves or other entities will not occur.

***If the emerging technologies and platforms of Microsoft and others upon which we build our products do not gain or continue to maintain broad market acceptance, or if we fail to develop and introduce in a timely manner new products and services compatible with such emerging technologies, we may not be able to compete effectively and our ability to generate revenue will suffer.*** Our software products are built and depend upon several underlying and evolving relational database management system platforms such as those developed by Microsoft. To date, the standards and technologies upon which we have chosen to develop our products have proven to have gained industry acceptance. However, the market for our software products is subject to ongoing rapid technological developments, quickly evolving industry standards and rapid changes in customer requirements, and there may be existing or future technologies and platforms that achieve industry standard status, which are not compatible with our products.

***We face the possibility of subscription pricing, which may force us to adjust our sales, marketing and pricing strategies.*** In April, 2009 we announced a new subscription based, Software as a service delivery model which includes monthly subscription pricing. This model is designed for smaller practices to quickly access the NextGen<sup>ehr</sup> or NextGen<sup>epm</sup> products at a modest monthly per provider price. We currently derive substantially all of our systems revenue from traditional software license, implementation and training fees, as well as the resale of computer hardware. Today, the majority of our customers pay an initial license fee for the use of our products, in addition to a periodic maintenance fee. While the intent of the new subscription based delivery model is to further penetrate the smaller practice market, there can be no assurance that this delivery model will not become increasingly popular with both small and large customers. If the marketplace increasingly demands subscription pricing, we may be forced to further adjust our sales, marketing and pricing strategies accordingly, by offering a higher percentage of our products and services through these means. Shifting to a significantly greater degree of subscription pricing could adversely affect our financial condition, cash flows and quarterly and annual revenue and results of operations, as our revenue would initially decrease substantially. There can be no assurance that the marketplace will not increasingly embrace subscription pricing.

***We face the possibility of claims based upon our Web site content, which may cause us expense and management distraction.*** We could be subject to third party claims based on the nature and content of information supplied on our Web site by us or third parties, including content providers or users. We could also be subject to liability for content that may be accessible through our Web site or third party Web sites linked from our Web site or through content and information that may be posted by users in chat rooms, bulletin boards or on Web sites created by professionals using our applications. Even if these claims do not result in liability to us, investigating and defending against these claims could be expensive and time consuming and could divert management's attention away from our operations.

***If our security measures are breached or fail, and unauthorized access is obtained to a client's data, our services may be perceived as not being secure, clients may curtail or stop using our services, and we may incur significant liabilities.*** Our services involve the storage and transmission of clients' proprietary information and protected health information of patients. Because of the sensitivity of this information, security features of our software are very important. If our security measures are breached or fail as a result of third-party action, employee error, malfeasance, insufficiency, defective design, or otherwise, someone may be able to obtain unauthorized access to client or patient data. As a result, our reputation could be damaged, our business may suffer, and we could face damages for contract breach, penalties for violation of applicable laws or regulations, and significant costs for remediation and remediation efforts to prevent future occurrences. We rely upon our clients as users of our system for key activities to promote security of the system and the data within it, such as administration of client-side access credentialing and control of client-side display of data. On occasion, our clients have failed to perform these activities. Failure of clients to perform these activities may result in claims against us that this reliance was misplaced, which could expose us to significant expense and harm to our reputation. Because techniques used to obtain unauthorized access or to sabotage systems change frequently and generally are not recognized until launched against a target, we may be unable to anticipate these techniques or to implement adequate preventive measures. If an actual or perceived breach of our security occurs, the market perception of the effectiveness of our security measures could be harmed and we could lose sales and clients. In addition, our clients may authorize or enable third parties to access their client data or the data of their patients on our systems. Because we do not control such access, we cannot ensure the complete propriety of that access or integrity or security of such data in our systems.

***Failure by our clients to obtain proper permissions and waivers may result in claims against us or may limit or prevent our use of data, which could harm our business.*** We require our clients to provide necessary notices and to obtain necessary permissions and waivers for use and disclosure of the information that we receive, and we require contractual assurances from them that they have done so and will do so. If they do not obtain necessary permissions and waivers, then our use and disclosure of information that we receive from them or on their behalf may be limited or prohibited by state or federal privacy laws or other laws. This could impair our functions, processes, and databases that reflect, contain, or are based upon such data and may prevent use of such data. In addition, this could interfere with or prevent creation or use of rules, and analyses or limit other data-driven activities that benefit us. Moreover, we may be subject to claims or liability for use or disclosure of information by reason of lack of valid notice, permission, or waiver. These claims or liabilities could subject us to unexpected costs and adversely affect our operating results.

***We face the possibility of damages resulting from internal and external security breaches, and viruses.*** In the course of our business operations, we compile and transmit confidential information, including patient health information, in our processing centers and other facilities. A breach of security in any of these facilities could damage our reputation and result in damages being assessed against us. In addition, the other systems with which we may interface, such as the Internet and related systems may be vulnerable to security breaches, viruses, programming errors, or similar disruptive problems. The effect of these security breaches and related issues could disrupt our ability to perform certain key business functions and could potentially reduce demand for our services. Accordingly, we have expended significant resources toward establishing and enhancing the security of our related infrastructures, although no assurance can be given that they will be entirely free from potential breach. Maintaining and enhancing our infrastructure security may require us to expend significant capital in the future.

The success of our strategy to offer our EDI services and Internet solutions depends on the confidence of our customers in our ability to securely transmit confidential information. Our EDI services and Internet solutions rely on encryption, authentication and other security technology licensed from third parties to achieve secure transmission of confidential information. We may not be able to stop unauthorized attempts to gain access to or disrupt the transmission of communications by our customers. Anyone who is able to circumvent our security measures could misappropriate confidential user information or interrupt our, or our customers', operations. In addition, our

EDI and Internet solutions may be vulnerable to viruses, physical or electronic break-ins, and similar disruptions.

Any failure to provide secure infrastructure and/or electronic communication services could result in a lack of trust by our customers causing them to seek out other vendors, and/or, damage our reputation in the market, making it difficult to obtain new customers.

***We are subject to the development and maintenance of the Internet infrastructure, which is not within our control, and which may diminish Internet usage and availability as well as access to our Web site.*** We deliver Internet-based services and, accordingly, we are dependent on the maintenance of the Internet by third parties. The Internet infrastructure may be unable to support the demands placed on it and our performance may decrease if the Internet continues to experience its historic trend of expanding usage. As a result of damage to portions of its infrastructure, the Internet has experienced a variety of performance problems which may continue into the foreseeable future. Such Internet related problems may diminish Internet usage and availability of the Internet to us for transmittal of our Internet-based services. In addition, difficulties, outages, and delays by Internet service providers, online service providers and other Web site operators may obstruct or diminish access to our Web site by our customers resulting in a loss of potential or existing users of our services.

***Our products may be subject to product liability legal claims, which could have an adverse effect on our business, results of operations and financial condition.*** Certain of our products provide applications that relate to patient clinical information. Any failure by our products to provide accurate and timely information concerning patients, their medication, treatment, and health status, generally, could result in claims against us which could materially and adversely impact our financial performance, industry reputation and ability to market new system sales. In addition, a court or government agency may take the position that our delivery of health information directly, including through licensed practitioners, or delivery of information by a third party site that a consumer accesses through our Web sites, exposes us to assertions of malpractice, other personal injury liability, or other liability for wrongful delivery/handling of healthcare services or erroneous health information. We maintain insurance to protect against claims associated with the use of our products as well as liability limitation language in our end-user license agreements, but there can be no assurance that our insurance coverage or contractual language would adequately cover any claim asserted against us. A successful claim brought against us in excess of or outside of our insurance coverage could have an adverse effect on our business, results of operations and

financial condition. Even unsuccessful claims could result in our expenditure of funds for litigation and management time and resources.

Certain healthcare professionals who use our Internet-based products will directly enter health information about their patients including information that constitutes a record under applicable law that we may store on our computer systems. Numerous federal and state laws and regulations, the common law, and contractual obligations, govern collection, dissemination, use and confidentiality of patient-identifiable health information, including:

- state and federal privacy and confidentiality laws;
- our contracts with customers and partners;
- state laws regulating healthcare professionals;
- Medicaid laws;
- the HIPAA and related rules proposed by the Health Care Financing Administration; and
- Health Care Financing Administration standards for Internet transmission of health data.

HIPAA establishes elements including, but not limited to, federal privacy and security standards for the use and protection of Protected Health Information. Any failure by us or by our personnel or partners to comply with applicable requirements may result in a material liability to us.

Although we have systems and policies in place for safeguarding Protected Health Information from unauthorized disclosure, these systems and policies may not preclude claims against us for alleged violations of applicable requirements. Also, third party sites and/or links that consumers may access through our web sites may not maintain adequate systems to safeguard this information, or may circumvent systems and policies we have put in place. In addition, future laws or changes in current laws may necessitate costly adaptations to our policies, procedures, or systems.

There can be no assurance that we will not be subject to product liability claims, that such claims will not result in liability in excess of our insurance coverage, that our insurance will cover such claims or that appropriate insurance will continue to be available to us in the future at commercially reasonable rates. Such product liability claims could adversely affect our business, results of operations and financial condition.

***We are subject to the effect of payor and provider conduct which we cannot control and accordingly, there is no assurance that revenue for our services will continue at historic levels.*** We offer certain electronic claims submission products and services as part of our product line. While

we have implemented certain product features designed to maximize the accuracy and completeness of claims submissions, these features may not be sufficient to prevent inaccurate claims data from being submitted to payors. Should inaccurate claims data be submitted to payors, we may be subject to liability claims.

Electronic data transmission services are offered by certain payors to healthcare providers that establish a direct link between the provider and payor. This process reduces revenue to third party EDI service providers such as us. As a result of this, or other market factors, we are unable to ensure that we will continue to generate revenue at or in excess of prior levels for such services.

A significant increase in the utilization of direct links between healthcare providers and payors could adversely affect our transaction volume and financial results. In addition, we cannot provide assurance that we will be able to maintain our existing links to payors or develop new connections on terms that are economically satisfactory to us, if at all.

### **Risks Related to Regulation**

***We face increasing involvement of the federal government in our industry, which may give rise to uncertain and unwarranted expectations concerning the benefits we are to receive from government funding and programs.***

In February 2009, President Obama signed the American Recovery and Reinvestment Act ("ARRA"), which allocates over \$20 billion dollars to healthcare IT over the next several years. The provision of the legislation that addresses health information technology specifically is known as the Health Information Technology for Economic and Clinical Health Act ("HITECH Act"). Under the provisions of HITECH Act, the ARRA includes significant financial incentives to healthcare providers who can demonstrate meaningful use of certified EHR technology beginning in 2011. While the Company expects the ARRA to create significant opportunities for sales of NextGen<sup>ehr</sup> over the next several years, we are unsure of the immediate impact from the ARRA and the long-term potential could be significant.

***We face the risks and uncertainties that are associated with litigation against us, which may adversely impact our marketing, distract management and have a negative impact upon our business, results of operations and financial condition.*** We face the risks associated with litigation concerning the operation of our business. The uncertainty associated with substantial unresolved litigation may have an adverse effect on our business. In particular, such litigation could impair our relationships with existing customers and our ability to obtain new customers. Defending such litigation may result in a diversion of management's time and attention away from business

operations, which could have an adverse effect on our business, results of operations and financial condition. Such litigation may also have the effect of discouraging potential acquirers from bidding for us or reducing the consideration such acquirers would otherwise be willing to pay in connection with an acquisition.

There can be no assurance that such litigation will not result in liability in excess of our insurance coverage, that our insurance will cover such claims or that appropriate insurance will continue to be available to us in the future at commercially reasonable rates.

***Because we believe that proprietary rights are material to our success, misappropriation of these rights could adversely affect our financial condition.*** We are heavily dependent on the maintenance and protection of our intellectual property and we rely largely on license agreements, confidentiality procedures, and employee nondisclosure agreements to protect our intellectual property. Our software is not patented and existing copyright laws offer only limited practical protection.

There can be no assurance that the legal protections and precautions we take will be adequate to prevent misappropriation of our technology or that competitors will not independently develop technologies equivalent or superior to ours. Further, the laws of some foreign countries do not protect our proprietary rights to as great an extent as do the laws of the United States and are often not enforced as vigorously as those in the United States.

We do not believe that our operations or products infringe on the intellectual property rights of others. However, there can be no assurance that others will not assert infringement or trade secret claims against us with respect to our current or future products or that any such assertion will not require us to enter into a license agreement or royalty arrangement or other financial arrangement with the party asserting the claim. Responding to and defending any such claims may distract the attention of our management and adversely affect our business, results of operations and financial condition. In addition, claims may be brought against third parties from which we purchase software, and such claims could adversely affect our ability to access third party software for our systems.

***If we are deemed to infringe on the proprietary rights of third parties, we could incur unanticipated expense and be prevented from providing our products and services.*** We are and may continue to be subject to intellectual property infringement claims as the number of our competitors grows and our applications' functionality is viewed as similar or overlapping with competitive products. We do not believe that we have infringed or are infringing on any proprietary rights

of third parties. However, claims are occasionally asserted against us, and we cannot assure you that infringement claims will not be asserted against us in the future. Also, we cannot assure you that any such claims will be unsuccessful. We could incur substantial costs and diversion of management resources defending any infringement claims – even if we are ultimately successful in the defense of such matters. Furthermore, a party making a claim against us could secure a judgment awarding substantial damages, as well as injunctive or other equitable relief that could effectively block our ability to provide products or services. In addition, we cannot assure you that licenses for any intellectual property of third parties that might be required for our products or services will be available on commercially reasonable terms, or at all.

***We are dependent on our license rights and other services from third parties, which may cause us to discontinue, delay or reduce product shipments.*** We depend upon licenses for some of the technology used in our products as well as other services from third-party vendors. Most of these arrangements can be continued/renewed only by mutual consent and may be terminated for any number of reasons. We may not be able to continue using the products or services made available to us under these arrangements on commercially reasonable terms or at all. As a result, we may have to discontinue, delay or reduce product shipments or services provided until we can obtain equivalent technology or services. Most of our third-party licenses are non-exclusive. Our competitors may obtain the right to use any of the business elements covered by these arrangements and use these elements to compete directly with us. In addition, if our vendors choose to discontinue providing their technology or services in the future or are unsuccessful in their continued research and development efforts, we may not be able to modify or adapt our own products.

***There is significant uncertainty in the healthcare industry in which we operate, and we are subject to the possibility of changing government regulation, which may adversely impact our business, financial condition and results of operations.*** The healthcare industry is subject to changing political, economic and regulatory influences that may affect the procurement processes and operation of healthcare facilities. During the past several years, the healthcare industry has been subject to an increase in governmental regulation of, among other things, reimbursement rates and certain capital expenditures.

In the past, various legislators have announced that they intend to examine proposals to reform certain aspects of the U.S. healthcare system including proposals which may change governmental involvement in healthcare and reimbursement rates, and otherwise alter the operating environment for us and our clients. Healthcare providers may react to these proposals,



and the uncertainty surrounding such proposals, by curtailing or deferring investments, including those for our systems and related services. Cost-containment measures instituted by healthcare providers as a result of regulatory reform or otherwise could result in a reduction in the allocation of capital funds. Such a reduction could have an adverse effect on our ability to sell our systems and related services. On the other hand, changes in the regulatory environment have increased and may continue to increase the needs of healthcare organizations for cost-effective data management and thereby enhance the overall market for healthcare management information systems. We cannot predict what effect, if any, such proposals or healthcare reforms might have on our business, financial condition and results of operations.

As existing regulations mature and become better defined, we anticipate that these regulations will continue to directly affect certain of our products and services, but we cannot fully predict the effect at this time. We have taken steps to modify our products, services and internal practices as necessary to facilitate our compliance with the regulations, but there can be no assurance that we will be able to do so in a timely or complete manner. Achieving compliance with these regulations could be costly and distract management's attention and divert other company resources, and any noncompliance by us could result in civil and criminal penalties.

Developments of additional federal and state regulations and policies have the potential to positively or negatively affect our business.

Our software may potentially be subject to regulation by the U.S. Food and Drug Administration ("FDA") as a medical device. Such regulation could require the registration of the applicable manufacturing facility and software and hardware products, application of detailed record-keeping and manufacturing standards, and FDA approval or clearance prior to marketing. An approval or clearance requirement could create delays in marketing, and the FDA could require supplemental filings or object to certain of these applications, the result of which could adversely affect our business, financial condition and results of operations.

The United States Congress in 2009 enacted legislation that would cut Medicare reimbursement to physicians by 21% per procedure. Congress has passed several successive acts postponing the cuts and there is discussion to rescind the cut. However, should the cuts be implemented by Medicare, there would be a direct material adverse revenue and earnings impact to our RCM revenue stream. The impact would vary by client depending on the client's concentration of Medicare patients. Disruption could also affect system sales due to client reexamination of IT spending.

***We may be subject to false or fraudulent claim laws.*** There are numerous federal and state laws that forbid submission of false information or the failure to disclose information in connection with submission and payment of physician claims for reimbursement. In some cases, these laws also forbid abuse of existing systems for such submission and payment. Any failure of our RCM services to comply with these laws and regulations could result in substantial liability including, but not limited to, criminal liability, could adversely affect demand for our services and could force us to expend significant capital, research and development and other resources to address the failure. Errors by us or our systems with respect to entry, formatting, preparation or transmission of claim information may be determined or alleged to be in violation of these laws and regulations. Determination by a court or regulatory agency that our services violate these laws could subject us to civil or criminal penalties, invalidate all or portions of some of our client contracts, require us to change or terminate some portions of our business, require us to refund portions of our services fees, cause us to be disqualified from serving clients doing business with government payors and have an adverse effect on our business.

In most cases where we are permitted to do so, we calculate charges for our RCM services based on a percentage of the collections that our clients receive as a result of our services. To the extent that violations or liability for violations of these laws and regulations require intent, it may be alleged that this percentage calculation provides us or our employees with incentive to commit or overlook fraud or abuse in connection with submission and payment of reimbursement claims. The U.S. Centers for Medicare and Medicaid Services has stated that it is concerned that percentage-based billing services may encourage billing companies to commit or to overlook fraudulent or abusive practices.

A portion of our business involves billing of Medicare claims on behalf of its clients. In an effort to combat fraudulent Medicare claims, the federal government offers rewards for reporting of Medicare fraud which could encourage others to subject us to a charge of fraudulent claims, including charges that are ultimately proven to be without merit.

***If our products fail to comply with evolving government and industry standards and regulations, we may have difficulty selling our products.*** We may be subject to additional federal and state statutes and regulations in connection with offering services and products via the Internet. On an increasingly frequent basis, federal and state legislators are proposing laws and regulations that apply to Internet commerce and communications. Areas being affected by these regulations include user privacy, pricing, content, taxation, copyright protection, distribution, and quality of products and

services. To the extent that our products and services are subject to these laws and regulations, the sale of our products and services could be harmed.

***We are subject to changes in and interpretations of financial accounting matters that govern the measurement of our performance, one or more of which could adversely affect our business, financial condition, cash flows, revenue and results of operations.*** Based on our reading and interpretations of relevant guidance, principles or concepts issued by, among other authorities, the American Institute of Certified Public Accountants, the Financial Accounting Standards Board, and the Commission, we believe our current sales and licensing contract terms and business arrangements have been properly reported. However, there continue to be issued interpretations and guidance for applying the relevant standards to a wide range of sales and licensing contract terms and business arrangements that are prevalent in the software industry. Future interpretations or changes by the regulators of existing accounting standards or changes in our business practices could result in changes in our revenue recognition and/or other accounting policies and practices that could adversely affect our business, financial condition, cash flows, revenue and results of operations.

***Failure to maintain effective internal controls in accordance with Section 404 of the Sarbanes-Oxley Act of 2002 could have an adverse effect on our business, and our per share price may be adversely affected.*** Pursuant to Section 404 of the Sarbanes-Oxley Act of 2002 ("Section 404") and the rules and regulations promulgated by the SEC to implement Section 404, we are required to include in our Form 10-K a report by our management regarding the effectiveness of our internal control over financial reporting. The report includes, among other things, an assessment of the effectiveness of our internal control over financial reporting. The assessment must include disclosure of any material weakness in our internal control over financial reporting identified by management.

As part of the ongoing evaluation being undertaken by management and our independent registered public accountants pursuant to Section 404, our internal control over financial reporting was effective as of March 31, 2010. However, if we fail to maintain an effective system of disclosure controls or internal controls over financial reporting, we may discover material weaknesses that we would then be required to disclose. Any material weaknesses identified in our internal controls could have an adverse effect on our business. We may not be able to accurately or timely report on our financial results, and we might be subject to investigation by regulatory authorities. This could result in a loss of investor confidence in the accuracy and completeness of our financial reports, which may have an adverse effect on our stock price.

No evaluation process can provide complete assurance that our internal controls will detect and correct all failures within our company to disclose material information otherwise required to be reported. The effectiveness of our controls and procedures could also be limited by simple errors or faulty judgments. In addition, if we continue to expand, through either organic growth or through acquisitions (or both), the challenges involved in implementing appropriate controls will increase and may require that we evolve some or all of our internal control processes.

It is also possible that the overall scope of Section 404 may be revised in the future, thereby causing our auditors and ourselves to review, revise or reevaluate our internal control processes which may result in the expenditure of additional human and financial resources.

### **Risks Related to Ownership of Our Common Stock**

***The unpredictability of our quarterly operating results may cause the price of our common stock to fluctuate or decline.***

Our revenue may fluctuate in the future from quarter to quarter and period to period, as a result of a number of factors including, without limitation:

- the size and timing of orders from clients;
- the specific mix of software, hardware, and services in client orders;
- the length of sales cycles and installation processes;
- the ability of our clients to obtain financing for the purchase of our products;
- changes in pricing policies or price reductions by us or our competitors;
- the timing of new product announcements and product introductions by us or our competitors;
- changes in revenue recognition or other accounting guidelines employed by us and/or established by the Financial Accounting Standards Board or other rule-making bodies;
- accounting policies concerning the timing of the recognition of revenue;
- the availability and cost of system components;
- the financial stability of clients;
- market acceptance of new products, applications and product enhancements;
- our ability to develop, introduce and market new products, applications and product enhancements;

- our success in expanding our sales and marketing programs;
- deferrals of client orders in anticipation of new products, applications, product enhancements, or public/private sector initiatives;
- execution of or changes to our strategy;
- personnel changes; and
- general market/economic factors.

Our software products are generally shipped as orders are received and accordingly, we have historically operated with a minimal backlog of license fees. As a result, revenue in any quarter is dependent on orders booked and shipped in that quarter and is not predictable with any degree of certainty. Furthermore, our systems can be relatively large and expensive, and individual systems sales can represent a significant portion of our revenue and profits for a quarter such that the loss or deferral of even one such sale can adversely affect our quarterly revenue and profitability.

Clients often defer systems purchases until our quarter end, so quarterly results generally cannot be predicted and frequently are not known until after the quarter has concluded.

Our sales are dependent upon clients' initial decisions to replace or substantially modify their existing information systems, and subsequently, their decision concerning which products and services to purchase. These are major decisions for health-care providers and, accordingly, the sales cycle for our systems can vary significantly and typically ranges from six to twenty four months from initial contact to contract execution/shipment.

Because a significant percentage of our expenses are relatively fixed, a variation in the timing of systems sales, implementations, and installations can cause significant variations in operating results from quarter to quarter. As a result, we believe that interim period-to-period comparisons of our results of operations are not necessarily meaningful and should not be relied upon as indications of future performance. Further, our historical operating results are not necessarily indicative of future performance for any particular period.

We currently recognize revenue pursuant to Financial Accounting Standards Board ("FASB") Accounting Standards Codification ("ASC") Topic 985-605, *Software, Revenue Recognition*, or ASC 985-605. ASC 985-605 summarizes the FASB's views in applying generally accepted accounting principles to revenue recognition in financial statements.

There can be no assurance that application and subsequent interpretations of these pronouncements will not further modify our revenue recognition policies, or that such modifications

would not adversely affect our operating results reported in any particular quarter or year.

Due to all of the foregoing factors, it is possible that our operating results may be below the expectations of public market analysts and investors. In such event, the price of our common stock would likely be adversely affected.

***Our common stock price has been volatile, which could result in substantial losses for investors purchasing shares of our common stock and in litigation against us.*** Volatility may be caused by a number of factors including but not limited to:

- actual or anticipated quarterly variations in operating results;
- rumors about our performance, software solutions, or merger and acquisition activity;
- changes in expectations of future financial performance or changes in estimates of securities analysts;
- governmental regulatory action;
- health care reform measures;
- client relationship developments;
- purchases or sales of company stock;
- activities by one or more of our major shareholders concerning our policies and operations;
- changes occurring in the markets in general;
- macroeconomic conditions, both nationally and internationally; and
- other factors, many of which are beyond our control.

Furthermore, the stock market in general, and the market for software, healthcare and high technology companies in particular, has experienced extreme volatility that often has been unrelated to the operating performance of particular companies. These broad market and industry fluctuations may adversely affect the trading price of our common stock, regardless of actual operating performance.

Moreover, in the past, securities class action litigation has often been brought against a company following periods of volatility in the market price of its securities. We may in the future be the target of similar litigation. Securities litigation could result in substantial costs and divert management's attention and resources.

***Two of our directors are significant shareholders, which makes it possible for them to have significant influence over the outcome of all matters submitted to our shareholders for approval and which influence may be alleged to conflict with***

*our interests and the interests of our other shareholders.* Two of our directors and principal shareholders beneficially owned an aggregate of approximately 33.5% of the outstanding shares of our common stock at March 31, 2010. California law and our Bylaws permit our shareholders to cumulate their votes, the effect of which is to provide shareholders with sufficiently large concentrations of our shares the opportunity to assure themselves one or more seats on our Board of Directors. The amounts required to assure a Board position can vary based upon the number of shares outstanding, the number of shares voting, the number of directors to be elected, the number of "broker non-votes," and the number of shares held by the shareholder exercising cumulative voting rights. In the event that cumulative voting is invoked, it is likely that the two of our directors holding an aggregate of approximately 33.5% of the outstanding shares of our common stock at March 31, 2010 will each have sufficient votes to assure themselves of one or more seats on our Board of Directors. With or without cumulative voting, these shareholders will have significant influence over the outcome of all matters submitted to our shareholders for approval, including the election of our directors and other corporate actions. In fiscal year 2009, one of the principal shareholders, Ahmed Hussein, proposed a different slate of directors than what the Company proposed to shareholders. The Company spent approximately \$1.5 million to defend the Company's slate. In addition, such influence by one or both of these shareholders could have the effect of discouraging others from attempting to purchase us, implement a change over our Board of Directors and management, and/or reducing the market price offered for our common stock in such an event.

*Our future policy concerning the payment of dividends is uncertain, which could adversely affect the price of our stock.* We have announced our intention to pay a quarterly dividend commencing with the conclusion of our first fiscal quarter of 2008 (June 30, 2007) and pursuant to this policy our Board of Directors has declared a quarterly cash dividend ranging from \$0.25 to its most recent level of \$0.30 per share on our outstanding shares of common stock, each quarter thereafter. We anticipate that future quarterly dividends, if and when declared by our Board of Directors pursuant to this policy, would likely be distributable on or about the fifth day of each of the months of October, January, April and July. There can be no guarantees that we will have the financial wherewithal to fund this dividend in perpetuity or to pay it at historic rates. Further, our Board of Directors may decide not to pay the dividend at some future time for financial or non-financial reasons. Unfulfilled expectations regarding future dividends could adversely affect the price of our stock.

## **ITEM 1B. Unresolved Staff Comments**

None.

## **ITEM 2. Properties**

Our principal administrative, accounting, QSI Dental Division operations and NextGen Division training operations are located in Irvine, California. Should we continue to grow, we may be required to lease additional space. We believe that suitable additional or substitute space is available, if needed, at market rates.

As of March 31, 2010, we lease an aggregate of approximately 305,500 square feet of space with expiration dates, excluding options, ranging from month-to-month to September 2016, as follows:

	Square Feet
QSI Dental Division	
Irvine, California – Corporate Headquarters	24,000
Other U.S. locations	5,000
NextGen Division	
Horsham, Pennsylvania	98,000
Austin, Texas	39,000
Atlanta, Georgia	35,000
Laguna Hills, California	4,500
Practice Solutions Division	
St. Louis, Missouri	66,500
Hunt Valley, Maryland	33,500
<b>Total leased properties</b>	<b>305,500</b>

## **ITEM 3. Legal Proceedings**

In the normal course of business, we are involved in various claims and legal proceedings. While the ultimate resolution of these currently pending matters has yet to be determined, we do not presently believe that their outcome will adversely affect our financial position, results of operations or liquidity.

We have experienced legal claims by parties asserting that we have infringed their intellectual property rights. We believe that these claims are without merit and intend to defend them vigorously; however, we could incur substantial costs and diversion of management resources defending any infringement claim – even if we are ultimately successful in the defense of such matter. Litigation is inherently uncertain and always difficult to predict. We refer you to the discussion of infringement and litigation risks in our Risk Factors section of this Report.

## **ITEM 4. Reserved**

## Part II

### ITEM 5. Market for Registrant's Common Equity, Related Shareholder Matters and Issuer Purchases of Equity Securities

#### Market Price and Holders

Our common stock is traded on the NASDAQ Global Select Market under the symbol "QSII." The following table sets forth for the quarters indicated the high and low sales prices for each period indicated, as reported on the NASDAQ Global Select Market:

Quarter Ended	High	Low
June 30, 2008	\$35.97	\$29.00
September 30, 2008	\$47.94	\$27.34
December 31, 2008	\$44.98	\$25.70
March 31, 2009	\$48.46	\$34.26
June 30, 2009	\$62.00	\$43.44
September 30, 2009	\$64.16	\$50.87
December 31, 2009	\$65.98	\$57.63
March 31, 2010	\$68.59	\$51.30

At May 21, 2010, there were approximately 88 holders of record of our common stock.

#### Dividends

In January 2007, our Board of Directors adopted a policy whereby we intend to pay a regular quarterly dividend of \$0.25 per share on our outstanding common stock, subject to further Board review and approval and establishment of record and distribution dates by our Board of Directors prior to the declaration of each such quarterly dividend. In August 2008, our Board of Directors increased the quarterly dividend to \$0.30 per share. We anticipate that future quarterly dividends, if and when declared by our Board of Directors pursuant to this policy, would likely be distributable on or about the fifth day of each of the months of October, January, April and July.

On May 26, 2010, the Board of Directors approved a quarterly cash dividend of \$0.30 per share on our outstanding shares of common stock, payable to shareholders of record as of June 17, 2010 with an expected distribution date on or about July 6, 2010.

The following dividends have been declared in the 2010, 2009, and 2008 fiscal years on the dates indicated:

Board Approval Date	Record Date	Payment Date	Dividend Amount
<b>Fiscal year 2010</b>			
January 27, 2010	March 23, 2010	April 5, 2010	\$ 0.30
October 28, 2009	December 23, 2009	January 5, 2010	0.30
July 23, 2009	September 25, 2009	October 5, 2009	0.30
May 27, 2009	June 12, 2009	July 6, 2009	0.30
<b>Fiscal year 2009</b>			
January 28, 2009	March 11, 2009	April 3, 2009	\$ 0.30
October 30, 2008	December 15, 2008	January 5, 2009	0.30
August 4, 2008	September 15, 2008	October 1, 2008	0.30
May 29, 2008	June 15, 2008	July 2, 2008	0.25
<b>Fiscal year 2008</b>			
January 30, 2008	March 14, 2008	April 7, 2008	\$ 0.25
October 25, 2007	December 14, 2007	January 7, 2008	0.25
July 31, 2007	September 14, 2007	October 5, 2007	0.25
May 31, 2007	June 15, 2007	July 5, 2007	0.25

Payment of future dividends, if any, will be at the discretion of our Board of Directors after taking into account various factors, including without limitation, our financial condition,

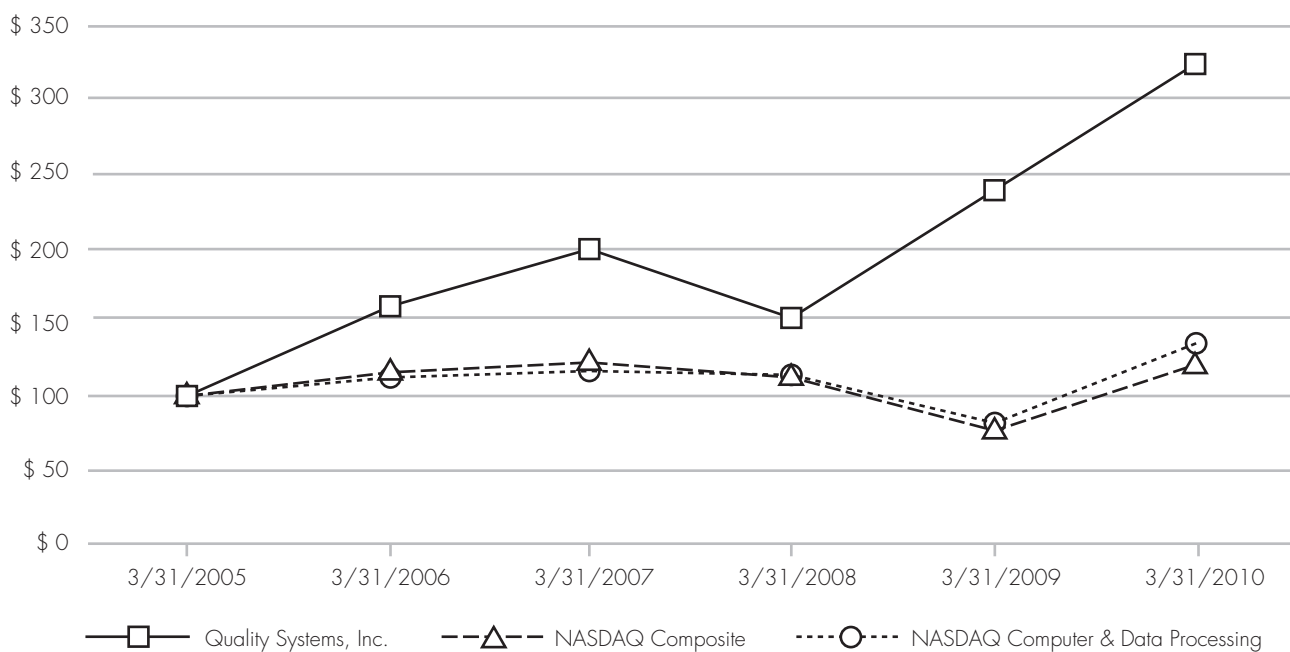
operating results, current and anticipated cash needs and plans for expansion.

## Performance Graph

The following graph compares the cumulative total returns of our common stock, the NASDAQ Composite Index, and the NASDAQ Computer & Data Processing Services Stock Index over the five-year period ended March 31, 2010 assuming \$100 was invested on March 31, 2005 with all dividends, if any, reinvested. This performance graph shall not be deemed

to be "soliciting material" or "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act") or otherwise subject to the liabilities under that Section and shall not be deemed to be incorporated by reference into any filing of the Company under the Securities Act of 1933, as amended or the Exchange Act.

### Comparison of 5 Year Cumulative Total Return\* Among Quality Systems, Inc., The NASDAQ Composite Index and the NASDAQ Computer & Data Processing Index



\* \$100 invested on 3/31/2005 in stock or index, including reinvestment of dividends. Fiscal year ending March 31.

The last trade price of our common stock on each of March 31, 2006, 2007, 2008, 2009 and 2010 was published by NASDAQ and, accordingly for the periods ended March 31, 2006, 2007, 2008, 2009 and 2010 the reported last trade price was utilized to compute the total

cumulative return for our common stock for the respective periods then ended. Shareholder returns over the indicated periods should not be considered indicative of future stock prices or shareholder returns.

## ITEM 6. Selected Financial Data

The following selected financial data with respect to our Consolidated Statements of Income data for each of the five years in the period ended March 31, 2009 and the Consolidated Balance Sheet data as of the end of each such fiscal year are derived from our audited consolidated financial statements. The following information should be read

in conjunction with our Consolidated Financial Statements and the related notes thereto and "Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations" included elsewhere herein. All share prices in the table below have been retroactively adjusted to reflect the fiscal year 2006 and 2005 stock splits.

### Consolidated Financial Data

	Year ended March 31,				
	2010	2009	2008	2007	2006
	(in thousands, except per share data)				
Statements of Income Data:					
Revenue	\$ 291,811	\$ 245,515	\$ 186,500	\$ 157,165	\$ 119,287
Cost of revenue	110,807	88,890	62,501	50,784	39,828
Gross profit	181,004	156,625	123,999	106,381	79,459
Selling, general and administrative expenses	86,951	69,410	53,260	45,337	35,554
Research and development costs	16,546	13,777	11,350	10,166	8,087
Amortization of acquired intangible assets	1,783	1,035	–	–	–
Income from operations	75,724	72,403	59,389	50,878	35,818
Interest income	226	1,203	2,661	3,306	2,108
Other income (expense)	268	(279)	953	–	–
Income before provision for income taxes	76,218	73,327	63,003	54,184	37,926
Provision for income taxes	27,839	27,208	22,925	20,952	14,604
Net income	\$ 48,379	\$ 46,119	\$ 40,078	\$ 33,232	\$ 23,322
Basic net income per share	\$ 1.69	\$ 1.65	\$ 1.47	\$ 1.24	\$ 0.88
Diluted net income per share	\$ 1.68	\$ 1.62	\$ 1.44	\$ 1.21	\$ 0.85
Basic weighted average shares outstanding	28,635	28,031	27,298	26,882	26,413
Diluted weighted average shares outstanding	28,796	28,396	27,770	27,550	27,356
Dividends declared per common share	\$ 1.20	\$ 1.15	\$ 1.00	\$ 1.00	\$ 0.875
	March 31,2010	March 31,2009	March 31,2008	March 31,2007	March 31,2006
Balance Sheet Data:					
Cash and cash equivalents	\$ 84,611	\$ 70,180	\$ 59,046	\$ 60,028	\$ 57,255
Working capital	\$ 118,935	\$ 98,980	\$ 79,932	\$ 76,616	\$ 61,724
Total assets	\$ 310,180	\$ 242,101	\$ 187,908	\$ 150,681	\$ 122,247
Total liabilities	\$ 121,891	\$ 86,534	\$ 74,203	\$ 59,435	\$ 49,838
Total shareholders' equity	\$ 188,289	\$ 155,567	\$ 113,705	\$ 91,246	\$ 72,409

## ITEM 7. Management's Discussion and Analysis of Financial Condition and Results of Operations

Except for the historical information contained herein, the matters discussed in this management's discussion and analysis of financial condition and results of operations, or MD&A, including discussions of our product development plans, business strategies and market factors influencing our results, may include forward-looking statements that involve certain risks and uncertainties. Actual results may differ from those anticipated by us as a result of various factors, both foreseen and unforeseen, including, but not limited to, our ability to continue to develop new products and increase systems sales in markets characterized by rapid technological evolution, consolidation, and competition from larger, better capitalized competitors. Many other economic, competitive, governmental and technological factors could affect our ability to achieve our goals, and interested persons are urged to review the risks described in "Item 1A. Risk Factors" as set forth above, as well as in our other public disclosures and filings with the Commission.

### Overview

This MD&A is provided as a supplement to the Consolidated Financial Statements and notes thereto included in this Report, in order to enhance your understanding of our results of operations and financial condition and the following discussion should be read in conjunction with, and is qualified in its entirety by, the Consolidated Financial Statements and related notes thereto included elsewhere in this Report. Historical results of operations, percentage margin fluctuations and any trends that may be inferred from the discussion below are not necessarily indicative of the operating results for any future period.

- **Management Overview.** This section provides a general description of our Company and operating segments, a discussion as to how we derive our revenue, background information on certain trends and developments affecting our Company, a summary of our acquisition transactions and a discussion on management's strategy for driving revenue growth.
- **Critical Accounting Policies and Estimates.** This section discusses those accounting policies that are considered important to the evaluation and reporting of our financial condition and results of operations, and whose application requires us to exercise subjective or complex judgments in making estimates and assumptions. In addition, all of our significant accounting policies, including our critical accounting policies, are summarized in Note 2 to the Consolidated Financial Statements included in this Report.
- **Overview of Results of Operations and Results of Operations by Operating Divisions.** These sections provide our analysis and outlook for the significant line items on our Consolidated Statements of Income, as well as other information that we deem meaningful to understand our results of operations on both a consolidated basis and an operating division basis.
- **Liquidity and Capital Resources.** This section provides an analysis of our liquidity and cash flows and discussions of our contractual obligations and commitments as of March 31, 2010.
- **New Accounting Pronouncements.** This section provides a summary of the most recent authoritative accounting standards and guidance that have either been recently adopted by our Company or may be adopted in the future.

### Management Overview

Our Company is comprised of the QSI Dental Division, the NextGen Division, and the Practice Solutions Division. Operationally, HSI and PMP are considered and administered as part of the Practice Solutions Division while Opus and Sphere operate under the NextGen Division. We primarily derive revenue by developing and marketing healthcare information systems that automate certain aspects of medical and dental practices, networks of practices such as PHOs and MSOs, ambulatory care centers, community health centers, and medical and dental schools along with comprehensive systems implementation, maintenance and support and add on complementary services such as RCM and EDI. Our systems and services provide our clients with the ability to redesign patient care and other workflow processes while improving productivity through facilitation of managed access to patient information. Utilizing our proprietary software in combination with third party hardware and software solutions, our products enable the integration of a variety of administrative and clinical information operations.

On May 20, 2008, we acquired HSI, a full-service healthcare RCM company. HSI operates under the umbrella of the Company's Practice Solutions Division. Founded in 1996, HSI provides RCM services to providers including health systems, hospitals, and physicians in private practice with an in-house team of more than 200 employees, including specialists in medical billing, coding and compliance, payor credentialing, and information technology.

On October 28, 2008, we acquired PMP, a full-service healthcare RCM company. This acquisition is also part of our growth strategy for our Practice Solutions Division. Similar to HSI, PMP operates under the umbrella of the Company's



Practice Solutions Division. Founded in 2001, PMP provides physician billing and technology management services to healthcare providers, primarily in the Mid-Atlantic region.

On August 12, 2009, we acquired Sphere, a provider of financial information systems to the small hospital inpatient market. This acquisition is also part of our strategy to expand into the small hospital market and to add new customers by taking advantage of cross selling opportunities between the ambulatory and inpatient markets.

On February 10, 2010, we acquired Opus, a provider of clinical information systems to the small hospital inpatient market. Founded in 1987 and headquartered in Austin, Texas, Opus delivers web-based clinical solutions to hospital systems and integrated health networks nationwide. This acquisition complements and will be integrated with the assets of Sphere. Both companies are established developers of software and services for the inpatient market and will operate under the Company's NextGen Division.

Our strategy is, at present, to focus on providing software and services to medical and dental practices. The key elements of this strategy are to continue development and enhancement of select software solutions in target markets, to continue investments in our infrastructure including but not limited to product development, sales, marketing, implementation, and support, to continue efforts to make infrastructure investments within an overall context of maintaining reasonable expense discipline, to add new customers through maintaining and expanding sales, marketing and product development activities, and to expand our relationship with existing customers through delivery of add-on and complementary products and services

and to continue our gold standard commitment of service in support of our customers.

## **Critical Accounting Policies and Estimates**

The discussion and analysis of our Consolidated Financial Statements and results of operations is based upon our Consolidated Financial Statements, which have been prepared in accordance with accounting principles generally accepted in the United States of America. The preparation of these Consolidated Financial Statements requires us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenue and expenses, and related disclosures of contingent assets and liabilities. On an on-going basis, we evaluate estimates, including but not limited to those related to revenue recognition, valuation of marketable securities, ARS put option rights, uncollectible accounts receivable, software development cost, intangible assets and self-insurance accruals for reasonableness. We base our estimates on historical experience and on various other assumptions that management believes to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities that may not be readily apparent from other sources. Actual results may differ from these estimates under different assumptions or conditions.

We believe that significant accounting policies, as described in Note 2 of our Consolidated Financial Statements, "Summary of Significant Accounting Policies" should be read in conjunction with Management's Discussion and Analysis of Financial Condition and Results of Operations. We believe the following table depicts the most critical accounting policies that affect our Consolidated Financial Statements:

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### ***Revenue Recognition***

We generate revenue from the sale of licensing rights to use our software products sold directly to end-users and value-added resellers, or VARs. We also generate revenue from sales of hardware and third party software, implementation, training, software customization, EDI, post-contract support (maintenance) and other services, including RCM services, performed for customers who license our products.

Revenue from implementation and training services is recognized as the corresponding services are performed. Maintenance revenue is recognized ratably over the contractual maintenance period. RCM revenue is derived from services fees, which include amounts charged for ongoing billing and other related services and are generally billed to

### ***Judgments and Uncertainties***

A typical system contract contains multiple elements of the above items. FASB ASC Topic 985-605-25, *Software, Revenue Recognition, Multiple Elements*, or ASC 985-605-25, requires revenue earned on software arrangements involving multiple elements to be allocated to each element based on the relative fair values of those elements. The fair value of an element must be based on vendor specific objective evidence ("VSOE"). We limit our assessment of VSOE for each element to either the price charged when the same element is sold separately or the price established by management having the relevant authority to do so, for an element not yet sold separately. VSOE calculations are updated and reviewed at the end of each quarter or annually depending on the nature of the product or service. We have established VSOE for the related undelivered elements based on the bell-shaped curve method. Maintenance VSOE for our largest customers is based on stated renewal rates only if the rate is determined to be substantive and falls within our customary pricing practices.

When evidence of fair value exists for the undelivered elements only, the residual method, provided for under ASC 985-605, is used. Under the

### ***Revenue Recognition (continued)***

the customer as a percentage of total collections. We do not recognize revenue for services fees until these collections are made as the services fees are not fixed or determinable until such time.

residual method, we defer revenue related to the undelivered elements in a system sale based on VSOE of fair value of each of the undelivered elements, and allocate the remainder of the contract price net of all discounts to revenue recognized from the delivered elements. Undelivered elements of a system sale may include implementation and training services, hardware and third party software, maintenance, future purchase discounts, or other services. If VSOE of fair value of any undelivered element does not exist, all revenue is deferred until VSOE of fair value of the undelivered element is established or the element has been delivered.

We bill for the entire system sales contract amount upon contract execution, except for maintenance which is billed separately. Amounts billed in excess of the amounts contractually due are recorded in accounts receivable as advance billings. Amounts are contractually due when services are performed or in accordance with contractually specified payment dates. Provided the fees are fixed or determinable and collection is considered probable, revenue from licensing rights and sales of hardware and third party software is generally recognized upon shipment and transfer of title. In certain transactions whose collections risk is high, the cash basis method is used to recognize revenue. If the fee is not fixed or determinable, then the revenue recognized in each period (subject to application of other revenue recognition criteria) will be the lesser of the aggregate of amounts due and payable or the amount of the arrangement fee that would have been recognized if the fees were being recognized using the residual method. Fees which are considered fixed or determinable at the inception of our arrangements must include the following characteristics:

- The fee must be negotiated at the outset of an arrangement, and generally be based on the specific volume of products to be delivered without being subject to change based on variable pricing mechanisms such as the number of units copied or distributed or the expected number of users; and
- Payment terms must not be considered extended. If a significant portion of the fee is due more than 12 months after delivery or after the expiration of the license, the fee is presumed not fixed or determinable.

### ***Effect if Actual Results Differ from Assumptions***

Although we believe that our approach to estimates and judgments as described herein is reasonable, actual results could differ and we may be exposed to increases or decreases in revenue that could be material.

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### ***Valuation of Marketable Securities and ARS Put Option Rights***

Our investments at March 31, 2010 and 2009 are in tax exempt municipal ARS which are classified as either current or non-current marketable securities on our Consolidated Balance Sheets, depending on the liquidity and timing of expected realization of such securities.

### ***Judgments and Uncertainties***

Marketable securities are recorded at fair value, based on quoted market rates or on valuation analysis when appropriate. The cost of marketable securities sold is based upon the specific identification method. Realized gains or losses and other-than-temporary declines in the fair value of marketable securities are determined on a specific identification basis and reported in interest and other income, net, as incurred.

The fair value of our marketable securities has been estimated by management based on certain assumptions of what market participants would use

### ***Valuation of Marketable Securities and ARS Put Option Rights (continued)***

Our ARS are held by UBS Financial Services Inc.. On November 13, 2008, we entered into an Auction Rate Security Rights Agreement with UBS, whereby we accepted UBS's offer to purchase the Company's ARS investments at any time during the period of June 30, 2010 through July 2, 2012. As a result, we had obtained an asset, ARS put option rights, whereby we have a right to "put" the ARS back to UBS. We expect to exercise its ARS put option rights and put its ARS back to UBS on June 30, 2010, the earliest date allowable under the Rights Agreement.

in pricing the asset in a current transaction, or level 3 – unobservable inputs in accordance with FASB ASC Topic 820-10, *Fair Value Measurements and Disclosures-Overall*, or ASC 820-10. Management used a model to estimate the fair value of these securities that included certain level 2 inputs as well as assumptions, including a liquidity discount, based on management's judgment, which are highly subjective and therefore considered level 3 inputs in the fair value hierarchy. The estimate of the fair value of the marketable securities could change based on market conditions.

#### ***Effect if Actual Results Differ from Assumptions***

Although we believe that our approach to estimates and judgments as described herein is reasonable, actual results could differ and we may be exposed to increases or decreases in gains and losses that could be material.

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### ***Allowance for Doubtful Accounts***

We maintain allowances for doubtful accounts for estimated losses resulting from the inability of our customers to make required payments. We perform credit evaluations of our customers and maintain reserves for estimated credit losses. Reserves for potential credit losses are determined by establishing both specific and general reserves.

### ***Judgments and Uncertainties***

Specific reserves are based on management's estimate of the probability of collection for certain troubled accounts. General reserves are established based on our historical experience of bad debt expense and the aging of our accounts receivable balances net of deferred revenue and specifically reserved accounts. If the financial condition of our customers were to deteriorate resulting in an impairment of their ability to make payments, additional allowances would be required.

#### ***Effect if Actual Results Differ from Assumptions***

Although we believe that our approach to estimates and judgments as described herein is reasonable, actual results could differ and we may be exposed to increases or decreases in required reserves that could be material.

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### ***Software Development Costs***

Development costs incurred in the research and development of new software products and enhancements to existing software products are expensed as incurred until technological feasibility has been established. After technological feasibility is established with the completion of a working model of the enhancement or product, any additional development costs are capitalized in accordance with FASB ASC Topic 985-20, *Software, Costs of Computer Software to be Sold, Leased or Marketed*, or ASC 985-20. Such capitalized costs are amortized on a straight line basis over the estimated economic life of the related product, which is generally three years.

### ***Judgments and Uncertainties***

We perform an annual review of the recoverability of such capitalized software costs. At the time a determination is made that capitalized amounts are not recoverable based on the estimated cash flows to be generated from the applicable software, any remaining capitalized amounts are written off.

#### ***Effect if Actual Results Differ from Assumptions***

Although we believe that our approach to estimates and judgments as described herein is reasonable, actual results could differ and we may be exposed to increases or decreases in revenue that could be material.

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## **Goodwill**

Goodwill is related to the NextGen Division and the HSI, PMP, Sphere, and Opus acquisitions, which closed on May 20, 2008, October 28, 2008, August 12, 2009, and February 10, 2010, respectively.

## **Judgments and Uncertainties**

In accordance with FASB ASC Topic 350-20, *Intangibles – Goodwill and Other, Goodwill*, or ASC 350-20, we test goodwill for impairment annually at the end of our first fiscal quarter, referred to as the annual test date. We will also test for impairment between annual test dates if an event occurs or circumstances change that would indicate the carrying amount may be impaired. Impairment testing for goodwill is performed at a reporting unit level, which is defined as an operating segment or one level below and operating segment (referred to as a component). A component of an operating segment is a reporting unit if the component constitutes a business for which discrete financial information is available and segment management regularly reviews the operating results of that component. An impairment loss would generally be recognized when the carrying amount of the reporting unit's net assets exceeds the estimated fair value of the reporting unit.

### **Effect if Actual Results Differ from Assumptions**

We have not made any material changes in the accounting methodology we use to assess impairment loss during the past three fiscal years.

The carrying values of goodwill at March 31, 2010 were \$46.2 million. We have determined that there was no risk of impairment to our goodwill as of March 31, 2010.

We do not believe there is a reasonable likelihood that there will be a material change in the future estimates or assumptions we use to test for impairment losses on goodwill and other intangible assets. However, if actual results are not consistent with our estimates or assumptions, we may be exposed to an impairment charge that could be material.

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## **Business Combinations – Purchase Price Allocations**

During the last three fiscal years, we completed three significant acquisitions:

In February 2010, we acquired for \$20.6 million.

In October 2008, we acquired PMP for \$19.7 million, including transaction costs.

In May 2008, we acquired HSI for \$15.6 million, including transaction costs.

## **Judgments and Uncertainties**

In accordance with business combination accounting under FASB ASC Topic 805, *Business Combinations*, or ASC 805, we allocate the purchase price of acquired businesses to the tangible and intangible assets acquired and liabilities assumed based on estimated fair values. Our purchase price allocation methodology contains uncertainties because it requires management to make assumptions and to apply judgment to estimate the fair value of acquired assets and liabilities. Management estimates the fair value of assets and liabilities based upon quoted market prices, the carrying value of the acquired assets and widely accepted valuation techniques, including discounted cash flows and market multiple analyses. Unanticipated events or circumstances may occur which could affect the accuracy of our fair value estimates, including assumptions regarding industry economic factors and business strategies.

### **Effect if Actual Results Differ from Assumptions**

We do not believe there is a reasonable likelihood that there will be a material change in the future estimates or assumptions we use to complete the purchase price allocation and estimate the fair value of acquired assets and liabilities. However, if actual results are not consistent with our

***Business Combinations – Purchase Price Allocations (continued)***

estimates or assumptions, we may be exposed to losses or gains that could be material.

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***Intangible Assets***

Intangible assets consist of capitalized software costs, customer relationships, trade names and certain intellectual property. Intangible assets related to customer relationships and trade names arose in connection with the acquisition of HSI, PMP, Opus, and Sphere.

***Judgments and Uncertainties***

These intangible assets were recorded at fair value and are stated net of accumulated amortization and impairments. Intangible assets are amortized over their remaining estimated useful lives, ranging from 3 to 9 years. Our amortization policy for intangible assets is based on the principles in FASB ASC Topic 350-30, *Intangibles – Goodwill and Other, General Intangibles Other than Goodwill*, or ASC 350-30, which requires that the amortization of intangible assets reflect the pattern that the economic benefits of the intangible assets are consumed.

***Effect if Actual Results Differ from Assumptions***

Although we believe that our approach to estimates and judgments as described herein is reasonable, actual results could differ and we may be exposed to decreases in the fair value of our intangible assets, resulting in impairment charges that could be material.

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***Share-Based Compensation***

We have a stock-based compensation plan, which includes stock options and restricted stock units. See Note 2, “Summary of Significant Accounting Policies,” and Note 13, “Share-Based Awards,” to the Consolidated Financial Statements of this Report for a complete discussion of our stock-based compensation programs.

***Judgments and Uncertainties***

We apply the provisions of FASB ASC Topic 718, *Compensation – Stock Compensation*, or ASC 718, which requires the measurement and recognition of compensation expense for all share-based payment awards made to employees and directors based on estimated fair values. ASC 718 requires us to estimate the fair value of share-based payment awards on the date of grant using an option-pricing model. We estimate the expected term of the option using historical exercise experience. We estimate volatility by using the weighted average historical volatility of our common stock, which we believe approximates expected volatility. The risk free rate is the implied yield available on the U.S Treasury zero-coupon issues with remaining terms equal to the expected term. The expected dividend yield is the average dividend rate during a period equal to the expected term of the option. Those inputs are then entered into the Black Scholes model to determine the estimated fair value. The value of the portion of the award that is expected to vest is recognized as expense over the requisite service period in our Consolidated Statements of Income.

***Effect if Actual Results Differ from Assumptions***

We do not believe there is a reasonable likelihood there will be a material change in the future estimates or assumptions we use to determine stock-based compensation expense. However, if actual results are not consistent with our estimates or assumptions, we may be exposed to changes in stock-based compensation expense that could be material.

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### *Self-Insured Liabilities*

Effective January 1, 2010, the Company became self-insured with respect to healthcare claims, subject to stop-loss limits. The Company accrues for estimated self-insurance costs and uninsured exposures based on claims filed and an estimate of claims incurred but not reported as of each balance sheet date. However, it is possible that recorded accruals may not be adequate to cover the future payment of claims. Adjustments, if any, to estimated accruals resulting from ultimate claim payments will be reflected in earnings during the periods in which such adjustments are determined.

### *Judgments and Uncertainties*

Our self-insured liabilities contain uncertainties because management is required to make assumptions and to apply judgment to estimate the ultimate cost to settle reported claims and claims incurred but not reported at the balance sheet date.

### *Effect if Actual Results Differ from Assumptions*

We do not believe there is a reasonable likelihood that there will be a material change in the estimates or assumptions we use to calculate our self-insured liabilities. However, if actual results are not consistent with our estimates or assumptions, we may be exposed to losses or gains that could be material.

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## **Overview of Our Results**

- Our total revenue increased 18.9% and income from operations grew 4.6% on a consolidated basis for the year ended March 31, 2010. Revenue was positively impacted by growth in recurring revenue, including maintenance, EDI and RCM revenue, which grew 22.4%, 18.7% and 71.1% respectively, offset by higher corporate expenses.
- Uncertainty over the final rules regarding incentive payments tied to the ARRA continued to negatively impact system sales revenue in fiscal year 2010. We have made investments in our sales and marketing areas in anticipation of receiving the final rules related to the ARRA.
- Our year over year growth in revenue and operating income during the year ended March 31, 2010 was partially attributable to the HSI and PMP acquisitions. HSI and PMP combined generated \$42.7 million of revenue for fiscal year 2010 as compared to a total of \$24.4 million of revenue for the ten and five months of respective results in fiscal year 2009.
- Operating income was negatively impacted by a shift in revenue mix with an increased share of hardware, EDI, and RCM revenue, resulting in a decline in our gross profit margin. We also experienced higher selling, general and administrative expenses primarily due to higher selling related expenses incurred in preparation for the ARRA, which was enacted in February 2009, as well as higher corporate related expenses.
- We do not believe the revenue mix changes noted above represent a change in the overall purchasing environment. On top of the potential benefits from the ARRA, we have

benefited and hope to continue to benefit from the increased demands on healthcare providers for greater efficiency and lower costs, as well as increased adoption rates for electronic medical records and other technology in the healthcare arena.

- While we expect to benefit from the increasing demands for greater efficiency as well as government support for increased adoption of electronic health records, the current economic environment, combined with unpredictability of the federal government's plans to promote increased adoption of electronic medical records, makes the near term achievement of such benefits and, ultimately, their impact on system sales, uncertain.

### *NextGen Division*

- NextGen Division revenue increased 13.6% in the year ended March 31, 2010 and divisional operating income (excluding unallocated corporate expenses) increased 8.3% from the year ended March 31, 2009. Organic revenue growth in the NextGen Division was 11.6% and 20.4% for the years ended March 31, 2010 and 2009, respectively.
- The acquisitions of Opus and Sphere in fiscal year 2010 added approximately \$2.9 million in revenue for the year ended March 31, 2010 and \$0.7 million in additional operating income in the same period a year ago.
- Recurring revenue, consisting of maintenance and EDI revenue, represented \$111.9 million and accounted for 48.3% of total NextGen Division revenue during fiscal year 2010. In the same period a year ago, recurring revenue represented 44.3% of total NextGen Division revenue, or \$90.3 million.

- During the year ended March 31, 2010, we added staffing resources in anticipation of future growth from the ARRA. We intend to continue doing so in future periods to maximize our opportunities from the ARRA.
- Our goals include taking maximum advantage of future benefits related to the ARRA and continuing to further enhance and expand the marketing and sales of our existing products, developing new products for targeted markets, continuing to add new customers, selling additional software and services to existing customers, expanding penetration of connectivity and other services to new and existing customers, and capitalizing on growth and cross selling opportunities within the Practice Solutions Division and the recently acquired acute care software product lines.

#### ***QSI Dental Division***

- QSI Dental Division revenue increased 8.1% in the year ended March 31, 2010 and divisional operating income (excluding unallocated corporate expenses) increased 2.2% from the year ended March 31, 2009.
- An increase in system sales revenue offset by an increase in selling, general and administrative expenses were the chief contributors to the operating income results in fiscal year 2010.
- In July 2009, we licensed source code from PlanetDDS, Inc. that will allow us to deliver hosted, web-based SaaS practice management and clinical software solutions to the dental industry. The software solution will be marketed primarily to the multi-location dental group practice market in which the Division has historically been a dominant player. This new software solution (NextDDS) brings the QSI Dental Division to the forefront of the emergence of internet based applications and cloud computing and

represents a significant growth opportunity for us to sell both to our existing customer base as well as new customers.

- Our goal for the QSI Dental Division is to maximize profit performance given the constraints represented by a relatively weak purchasing environment in the dental group practice market while taking advantage of opportunities with the new NextDDS product. The QSI Dental Division also intends to leverage the NextGen Division's sales force to sell its dental electronic medical records software to practices that provide both medical and dental services such as Federal Qualified Health Centers, which are receiving grants as part of the ARRA.

#### ***Practice Solutions Division***

- Practice Solutions Division revenue increased 67.5% in the year ended March 31, 2010 and divisional operating income (excluding unallocated corporate expenses) decreased 5.7% from the year ended March 31, 2009. A significant driver of the increase in revenue was that fact that fiscal year 2010 included a full year of results for HSI and PMP versus approximately ten and five months of respective results in fiscal year 2009. The Practice Solutions Division also benefited from organic growth achieved through cross selling RCM services to existing NextGen Division customers.
- Operating income as a percentage of revenue declined to approximately 5.4% of revenue versus 9.5% of revenue primarily as a result of a smaller amount of software sales to RCM customers compared to the prior year as well as costs related to transitioning to the NextGen platform including training of staff and initial set up and other costs related to achieving higher production volumes.

The following table sets forth for the periods indicated the percentage of net revenue represented by each item in our Consolidated Statements of Income (certain percentages below may not sum due to rounding):

	Year Ended March 31,		
	2010	2009	2008
	(Unaudited)		
Revenues:			
Software, hardware and supplies	30.8%	34.8%	40.9%
Implementation and training services	4.9	5.4	7.2
System sales	35.7	40.2	48.1
Maintenance	30.6	29.7	30.3
Electronic data interchange services	12.0	12.0	12.0
Revenue cycle management and related services	12.6	8.7	0.5
Other services	9.2	9.3	9.1
Maintenance, EDI, RCM and other services	64.3	59.8	51.9
Total revenues	100.0	100.0	100.0
Cost of revenue:			
Software, hardware and supplies	4.2	5.4	5.8
Implementation and training services	4.1	4.2	5.5
Total cost of system sales	8.3	9.6	11.4
Maintenance	4.6	4.8	6.7
Electronic data interchange services	8.7	8.7	8.5
Revenue cycle management and related services	9.5	6.0	0.3
Other services	7.0	7.1	6.7
Total cost of maintenance, EDI, RCM and other services	29.7	26.6	22.1
Total cost of revenue	38.0	36.2	33.5
Gross profit	62.0	63.8	66.5
Operating expenses:			
Selling, general and administrative	29.8	28.3	28.6
Research and development costs	5.7	5.6	6.1
Amortization of acquired intangible assets	0.6	0.4	0.0
Total operating expenses	36.1	34.3	34.6
Income from operations	25.9	29.5	31.8
Interest income	0.1	0.5	1.4
Other income (expense)	0.1	(0.1)	0.5
Income before provision for income taxes	26.1	29.9	33.8
Provision for income taxes	9.5	11.1	12.3
Net income	16.6%	18.8%	21.5%



## Comparison of Fiscal Years Ended March 31, 2009 and March 31, 2008

**Net Income.** For the year ended March 31, 2010, our net income was \$48.4 million or \$1.69 per share on a basic and \$1.68 per share on a fully diluted basis. In comparison, we earned \$46.1 million or \$1.65 per share on a basic and \$1.62 per share on a fully diluted basis in the year ended March 31, 2009. The increase in net income for the year ended March 31, 2010 was achieved primarily through the following:

- an 18.9% increase in consolidated revenue, including an increase of \$27.7 million in revenue from our NextGen Division and an increase of \$17.4 million in revenue from our Practice Solutions Division;
- a 13.6% increase in NextGen Division revenue, which accounted for 79.4% of consolidated revenue;
- an increase of recurring revenue, including RCM, maintenance, and EDI revenue, offset by a decline in our gross profit margin due primarily to both a shift in revenue mix with increased RCM revenue and lower gross margins related to RCM revenue;
- an increase in selling, general and administrative expenses as a percentage of revenue related to higher selling and corporate expenses and
- a decrease in interest income primarily due significantly lower interest rates, as compared to the prior year, on money market accounts in which we invest a majority of our cash.

**Revenue.** Revenue for the year ended March 31, 2010 increased 18.9% to \$291.8 million from \$245.5 million for the year ended March 31, 2009. NextGen Division revenue increased 13.6% to \$231.6 million from \$204.0 million in the year ended March 31, 2009 while QSI Dental Division revenue increased 8.1% during that same period to \$17.1 million from \$15.9 million and Practice Solutions Division revenue increased 67.5% during that same period to \$43.1 million

from \$25.7 million. Practice Solutions Division revenue was impacted positively in fiscal year 2010 as a result of including a full year of results versus approximately ten and five months of results for HSI and PMP, respectively, in fiscal year 2009.

We divide revenue into two categories, "system sales" and "maintenance, EDI, RCM and other services." Revenue in the system sales category includes software license fees, third party hardware and software, and implementation and training services related to purchase of our software systems. The majority of the revenue in the system sales category is related to the sale of software. Revenue in the maintenance, EDI, RCM and other services category includes maintenance, EDI, RCM, follow-on training services, annual third party license fees, hosting and other services revenue.

**System Sales.** Revenue earned from Company-wide sales of systems for the year ended March 31, 2010 increased 5.4% to \$104.1 million from \$98.8 million in the prior year.

Our increase in revenue from sales of systems was principally the result of a 5.1% increase in category revenue at our NextGen Division whose sales in this category grew from \$93.3 million during the year ended March 31, 2009 to \$98.1 million during the year ended March 31, 2010. This increase was driven by higher sales of ambulatory practice management and health records software to both new and existing clients, as well as increases in revenue related to implementation and training services.

Systems sales revenue in the QSI Dental Division increased to approximately \$3.9 million in the year ended March 31, 2010 from \$3.0 million in the year ended March 31, 2009 while systems sales revenue in the Practice Solutions Division decreased to approximately \$2.1 million in the year ended March 31, 2010 from \$2.4 million in the year ended March 31, 2009. Systems sales in the QSI Dental Division was positively impacted by greater joint sales of dental and medical software to Federally Qualified Health Centers.

The following table breaks down our reported system sales into software, hardware, third party software, supplies, and implementation and training services components by division:

	Software	Hardware, Third Party Software and Supplies	Implementation and Training Services	Total System Sales
Year ended March 31, 2010				
QSI Dental Division	\$ 1,699	\$ 1,409	\$ 825	\$ 3,933
NextGen Division	79,832	4,944	13,284	98,060
Practice Solutions Division	1,877	–	267	2,144
Consolidated	\$ 83,408	\$ 6,353	\$ 14,376	\$ 104,137
Year ended March 31, 2009				
QSI Dental Division	\$ 915	\$ 1,171	\$ 938	\$ 3,024
NextGen Division	74,128	6,775	12,437	93,340
Practice Solutions Division	2,397	–	–	2,397
Consolidated	\$ 77,440	\$ 7,946	\$ 13,375	\$ 98,761

NextGen Division software license revenue increased 7.7% between the year ended March 31, 2009 and the year ended March 31, 2010. The Division's software revenue accounted for 81.4% of divisional system sales revenue during the year ended March 31, 2010, compared to 79.4% during the year ended March 31, 2009. Software license revenue growth continues to be an area of primary emphasis for the NextGen Division. The Opus acquisition contributed approximately \$0.9 million to the NextGen Division's software license revenue during the year ended March 31, 2010.

During the year ended March 31, 2010, 5.0% of NextGen Division's system sales revenue was represented by hardware and third party software compared to 7.3% during the year ended March 31, 2009. The number of customers who purchase hardware and third party software and the dollar amount of hardware and third party software revenue fluctuates each quarter depending on the needs of customers. The inclusion of hardware and third party software in the Division's sales arrangements is typically at the request of the customer and is not a priority focus for us.

Implementation and training revenue related to system sales at the NextGen Division increased 6.8% in the year ended March 31, 2010 compared to the year ended March 31, 2009. The amount of implementation and training services revenue is dependent on several factors, including timing of customer implementations, the availability of qualified staff, and the mix of services being rendered. The number of implementation and training staff increased during the year ended March 31, 2010 versus 2009 in order to accommodate the increased amount of implementation services sold in conjunction with increased software sales. In order to achieve growth in this area, additional staffing increases and additional training facilities are anticipated, though actual future increases in

revenue and staff will depend upon the availability of qualified staff, business mix and conditions, and our ability to retain current staff members.

The NextGen Division's growth has come in part from investments in sales and marketing activities including a revamped NextGen.com Web site, new NextGen logo, new marketing campaigns, trade show attendance, and other expanded advertising and marketing expenditures. We have also benefited from winning numerous industry awards for the NextGen Division's flagship NextGen<sup>ehr</sup> and NextGen<sup>epm</sup> software products and the increasing acceptance of electronic medical records technology in the healthcare industry.

For the QSI Dental Division, total system sales increased 30.1% in the year ended March 31, 2010 compared to the year ended March 31, 2009. Systems sales in the QSI Dental Division were positively impacted by greater joint sales of dental and medical software to Federally Qualified Health Centers. In addition, the Division began selling the SaaS based NextDDS product during the year ended March 31, 2010.

For the Practice Solutions Division, total system sales decreased by 10.6% in the year ended March 31, 2010 compared to the year ended March 31, 2009. Systems sales revenue within the Practice Solutions Division is composed of sales to existing RCM customers only.

**Maintenance, EDI, Revenue Cycle Management and Other Services.** For the year ended March 31, 2010, Company-wide revenue from maintenance, EDI, RCM and other services grew 27.9% to \$187.7 million from \$146.8 million for the year ended March 31, 2009. The increase in this category resulted from an increase in maintenance, EDI, RCM and other services revenue from the NextGen and Practice Solutions

Divisions. Total NextGen Division maintenance revenue for the year ended March 31, 2010 grew 24.9% to \$81.9 million from \$65.6 million in the prior year. The Opus acquisition contributed \$1.2 million to the NextGen Division's maintenance revenue during the fiscal year ended March 31, 2010. NextGen Division EDI revenue grew 21.2% to \$30.0 million compared to \$24.8 million in the prior year. RCM revenue grew to \$36.7 million from \$21.4 million in the prior year primarily as a result of increases in RCM revenue to existing customers as well as including a full year of results for HSI and

PMP in fiscal year 2010 versus approximately ten and five months of respective results in fiscal year 2009. Other services revenue for the NextGen Division, which consists primarily of third party annual software license renewals, consulting services and hosting services increased 6.9% to \$21.7 million from \$20.3 million a year ago. QSI Dental Division maintenance, EDI and other services revenue increased 2.9% to \$13.2 million for the year ended March 31, 2010 compared to \$12.8 million in the prior year.

The following table details maintenance, EDI, RCM, and other services revenue by category for the years ended March 31, 2010 and 2009:

	Maintenance	EDI	Revenue Cycle Management	Other	Total
Year ended March 31, 2010					
QSI Dental Division	\$ 7,217	\$ 5,038	\$ -	\$ 940	\$ 13,195
NextGen Division	81,867	29,997	-	21,697	133,561
Practice Solutions Division	108	-	36,665	4,145	40,918
Consolidated	\$ 89,192	\$ 35,035	\$ 36,665	\$ 26,782	\$ 187,674
Year ended March 31, 2009					
QSI Dental Division	\$ 7,167	\$ 4,766	\$ -	\$ 894	\$ 12,827
NextGen Division	65,559	24,756	-	20,299	110,614
Practice Solutions Division	136	-	21,431	1,746	23,313
Consolidated	\$ 72,862	\$ 29,522	\$ 21,431	\$ 22,939	\$ 146,754

The growth in maintenance revenue for the NextGen Division has come from new customers that have been added each quarter, existing customers who have purchased additional licenses, and our relative success in retaining existing maintenance customers. NextGen Division's EDI revenue growth has come from new customers and from further penetration of the Division's existing customer base. The growth in RCM is a result of the HSI and PMP acquisitions and future growth is expected from cross selling opportunities between the customer

bases. We intend to continue to promote maintenance, EDI and RCM services to both new and existing customers.

**Cost of Revenue.** Cost of revenue for the year ended March 31, 2010 increased 24.7% to \$110.8 million from \$88.9 million for the year ended March 31, 2009 and the cost of revenue as a percentage of revenue increased to 38.0% from 36.2% due to the fact that the rate of growth in cost of revenue grew faster than the aggregate revenue growth rate for the Company.

The following table details revenue and cost of revenue on a consolidated and divisional basis for the years ended March 31, 2010 and 2009:

	Year Ended March 31,			
	2010	%	2009	%
<b>QSI Dental Division</b>				
Revenue	\$ 17,128	100.0%	\$ 15,851	100.0%
Cost of revenue	7,788	45.5%	7,582	47.8%
Gross profit	\$ 9,340	54.5%	\$ 8,269	52.2%
<b>NextGen Division</b>				
Revenue	\$ 231,621	100.0%	\$ 203,954	100.0%
Cost of revenue	73,534	31.7%	65,311	32.0%
Gross profit	\$ 158,087	68.3%	\$ 138,643	68.0%
<b>Practice Solutions Division</b>				
Revenue	\$ 43,062	100.0%	\$ 25,710	100.0%
Cost of revenue	29,485	68.5%	15,997	62.2%
Gross profit	\$ 13,577	31.5%	\$ 9,713	37.8%
<b>Consolidated</b>				
Revenue	\$ 291,811	100.0%	\$ 245,515	100.0%
Cost of revenue	110,807	38.0%	88,890	36.2%
Gross profit	\$ 181,004	62.0%	\$ 156,625	63.8%

Gross profit margins at the NextGen Division for the year ended March 31, 2010 increased slightly to 68.3% from 68.0% from the year ended March 31, 2009 primarily as a result of a lower amount of hardware revenue in fiscal year 2010 versus fiscal year 2009. Gross profit margins at the QSI Dental Division for the year ended March 31, 2010 increased to 54.5% from 52.2% for the year ended March

31, 2009 also as result of lower percentage of payroll and related benefits in system sales in fiscal year 2010 versus fiscal year 2009. Gross margin in the Practice Solutions Division declined as a result of a smaller proportion of software revenue included in revenue versus the prior year as well as costs related to transitioning to the NextGen Division platform and other ramp-up costs.

The following table details the individual components of cost of revenue and gross profit as a percentage of total revenue on a consolidated and divisional basis for the years ended March 31, 2010 and 2009:

	Hardware, Third Party Software	Payroll and Related Benefits	EDI	Other	Total Cost of Revenue	Gross Profit
<b>Year ended March 31, 2010</b>						
QSI Dental Division	8.5%	13.8%	16.0%	7.2%	45.5%	54.5%
NextGen Division	2.5%	13.2%	9.5%	6.5%	31.7%	68.3%
Practice Solutions Division	0.5%	43.6%	1.1%	23.3%	68.5%	31.5%
Consolidated	2.5%	17.7%	8.7%	9.1%	38.0%	62.0%
<b>Year ended March 31, 2009</b>						
QSI Dental Division	7.6%	19.8%	17.1%	3.3%	47.8%	52.2%
NextGen Division	3.9%	11.0%	9.1%	8.0%	32.0%	68.0%
Practice Solutions Division	0.2%	45.0%	0.0%	17.0%	62.2%	37.8%
Consolidated	3.7%	15.1%	8.4%	9.0%	36.2%	63.8%

The increase in our consolidated cost of revenue as a percentage of revenue between the year ended March 31, 2010 and the year ended March 31, 2009 is primarily attributable to an increase in RCM revenue, which carries higher payroll and related benefits as a percentage of revenue and higher consolidated EDI costs, offset by a decrease in hardware and third party software as a percentage of revenue. Other expense, which consists of outside service costs, amortization of software development costs and other costs, increased slightly to 9.1% of total revenue during the year ended March 31, 2010 from 9.0% of total revenue during the year ended March 31, 2009.

During the year ended March 31, 2010, hardware and third party software constituted a smaller portion of cost of revenue compared to the prior year period in the NextGen Division. The number of customers who purchase hardware and third party software and the dollar amount of hardware and third party software purchased fluctuates each quarter depending on the needs of the customers and is not a priority focus for us.

Our payroll and benefits expense associated with delivering our products and services increased to 17.7% of consolidated revenue in the year ended March 31, 2010 compared to 15.1% during the year ended March 31, 2009 primarily due to inclusion of a full year of HSI and PMP transactions in fiscal year 2010 versus a partial period in fiscal year 2009. RCM is a service business, which inherently has higher percentage of payroll costs as a percentage of revenue.

The absolute level of consolidated payroll and benefit expenses grew from \$37.1 million in the year ended March 31, 2009 to \$51.8 million in the year ended March 31, 2010, an increase of 39.4% or approximately \$14.6 million. Of the \$14.6 million increase, approximately \$7.2 million of the increase is related to the Practice Solutions Division, which included a full year of HSI and PMP expenses during fiscal year 2010 versus approximately ten and five months of respective expense in fiscal year 2009. For the NextGen Division, an increase of approximately \$8.2 million was related to increased headcount and payroll and benefits expense associated with delivering products and services. Payroll and benefits expense associated with delivering products and services in the QSI Dental Division decreased \$0.7 million from \$3.1 million in the year ended March 31, 2009 to \$2.4 million in the year ended March 31, 2010. The application of ASC 718 added approximately \$0.1 million and \$0.2 million in compensation expense to cost of revenue in the years ended March 31, 2010 and 2009, respectively.

As a result of the foregoing events and activities, the gross profit percentage for the Company decreased for the year ended March 31, 2010 versus the prior year.

We anticipate continued additions to headcount in the NextGen Division in areas related to delivering products and services in future periods but due to the uncertainties in the timing of our sales arrangements, our sales mix, the acquisition and training of qualified personnel, and other issues, we cannot accurately predict if related headcount expense as a percentage of revenue will increase or decrease in the future.

**Selling, General and Administrative Expenses.** Selling, general and administrative expenses for the year ended March 31, 2010 increased 25.3% to \$87.0 million as compared to \$69.4 million for the year ended March 31, 2009. The increase in these expenses resulted primarily from a:

- \$9.9 million increase in salaries and related expenses in the NextGen Division primarily as a result of headcount additions;
- \$2.5 million increase in marketing and trade shows in the NextGen Division;
- \$1.5 million increase from the acquisition of Sphere and Opus;
- \$3.3 million increase in corporate related expenses, primarily as a result of headcount additions, and
- \$0.4 million increase in other selling and administrative expenses.

The application of ASC 718 added approximately \$1.9 million and \$1.5 million in compensation expense to selling, general and administrative expenses for the year ended March 31, 2010 and 2009, respectively, and is included in the aforementioned amounts. Selling, general and administrative expenses as a percentage of revenue increased from 28.3% in the year ended March 31, 2009 to 29.8% in the year ended March 31, 2010.

We anticipate increased expenditures for trade shows, advertising and the employment of additional sales and administrative staff at the NextGen Division. We also anticipate future increases in corporate expenditures being made in a wide range of areas including professional services. While we expect selling, general and administrative expenses to increase on an absolute basis, we cannot accurately predict the impact these additional expenditures will have on selling, general and administrative expenses as a percentage of revenue.

**Research and Development Costs.** Research and development costs for the years ended March 31, 2010 and 2009 were \$16.5 million and \$13.8 million, respectively. The increases in research and development expenses were due in part to increased investment in the NextGen Division product line. Additionally, the application of ASC 718 added approximately \$0.1 million and \$0.2 million in the years ended

March 31, 2010 and 2009, respectively, in compensation expense to research and development costs, net of amounts capitalized as software development in those fiscal years. Additions to capitalized software costs offset research and development costs. For the year ended March 31, 2010, \$7.9 million was added to capitalized software costs while \$5.9 million was capitalized during the year ended March 31, 2009. Research and development costs as a percentage of revenue increased to 5.7% in the year ended March 31, 2010 from 5.6% in the year ended March 31, 2009. Research and development expenses are expected to continue at or above current dollar levels.

**Amortization of Acquired Intangible Assets.** Amortization expense related to acquired intangible assets for the years ended March 31, 2010 and 2009 were \$1.8 million and \$1.0 million, respectively. The increase in amortization expense is primarily due to the addition of customer relationships and software technology intangible assets, which were acquired through the acquisitions of Opus and Sphere during fiscal year 2010.

**Interest Income.** Interest income for the year ended March 31, 2010 decreased to \$0.2 million compared to \$1.2 million in the year ended March 31, 2009 primarily due to significantly lower interest rates received on the Company's cash investments, which are primarily in institutional money market accounts. Short term interest rates were at historic lows for most of the year ended March 31, 2010.

Our investment policy is determined by our Board of Directors. We currently maintain our cash in very liquid short term assets including tax exempt and taxable money market funds. We owned approximately \$7.2 million in ARS as of March 31, 2010, which are illiquid due to the auction failures in the ARS market. Our Board of Directors continues to review alternate uses for our cash including, but not limited to, payment of a special dividend, initiation of a stock buyback program, an expansion of our investment policy to include investments with longer maturities of greater than 90 days, or other items. Additionally, it is possible that we will utilize some or all of our cash to fund acquisitions or other similar business activities. Any or all of these programs could significantly impact our investment income in future periods.

**Other Income (Expense).** Other income (expense) for the year ended March 31, 2010 consists of gains and losses in fair value recorded on our ARS investments as well as on our ARS put option rights. We recorded an overall gain on our ARS and ARS put option rights of approximately \$0.3 million.

**Provision for Income Taxes.** The provision for income taxes for the year ended March 31, 2010 was approximately \$27.8

million as compared to approximately \$27.2 million for the prior year. The effective tax rates for fiscal years 2010 and 2009 were 36.5% and 37.1%, respectively. The provision for income taxes for the years ended March 31, 2010 and 2009 differs from the combined statutory rates primarily due to the impact of varying state income tax rates, research and development tax credits, the qualified production activities deduction, and exclusions for Company-owned life insurance proceeds and tax-exempt interest income. The change in the effective rate for the year ended March 31, 2010 includes an increase in the benefit from the qualified production activities deduction and a decrease in the state income tax expense.

During the year ended March 31, 2010 and 2009, we claimed research and development tax credits of approximately \$0.7 million and \$1.0 million, respectively. The Company also claimed the qualified production activities deduction under Section 199 of the Internal Revenue Code ("IRC") of approximately \$4.1 million and \$2.7 million during the years ended March 31, 2010 and 2009, respectively. Research and development credits and the qualified production activities income deduction taken by us involve certain assumptions and judgments regarding qualification of expenses under the relevant tax code provision.

### **Comparison of Fiscal Years Ended March 31, 2009 and March 31, 2008**

During fiscal year 2010, as a result of certain organizational changes, the composition of the Company's NextGen Division was revised to exclude the former NextGen Practice Solutions unit and the Company's RCM entities (HSI and PMP), both of which are now administered and aggregated in the Company's Practice Solutions Division. Following the reorganization, the Company now operates three reportable operating segments (not including Corporate), comprised of the NextGen Division, the QSI Dental Division and the Practice Solutions Division. During fiscal year 2009, we strengthened our position in the RCM market with the acquisitions of HSI and PMP, which closed on May 20, 2008 and October 28, 2008, respectively. Prior to fiscal year 2009, the Company had no material operations in the RCM area and as such, fiscal year 2008 result of operations are not re-casted to reflect the change in reportable segments established in fiscal year 2010. Further for purposes of the presentation of the comparison of fiscal years ended March 31, 2009 and March 31, 2008, the tables and discussion therein are not re-casted to reflect the change in reportable segments. See the presentation of the comparison of fiscal years ended March 31, 2010 and March 31, 2009 for re-casted reportable segment results for fiscal year 2009.

**Net Income.** For the year ended March 31, 2009, our net income was \$46.1 million or \$1.65 per share on a basic and \$1.62 per share on a fully diluted basis. In comparison, we earned \$40.1 million or \$1.47 per share on a basic and \$1.44 per share on a fully diluted basis in the year ended March 31, 2008. The increase in net income for the year ended March 31, 2009 was achieved primarily through the following:

- a 31.6% increase in consolidated revenue, including \$21.4 million in RCM revenue from our recently acquired entities;
- a 34.7% increase in NextGen Division revenue which accounted for 93.5% of consolidated revenue;
- a shift in revenue mix with increased maintenance, EDI and RCM revenue resulting in a decline in our gross profit margin;
- an increase in selling, general and administrative expenses as a percentage of revenue related to higher than usual legal expenses, primarily as a result of certain legal matters related to intellectual property infringement claims in the NextGen Division and a proxy contest; and
- a decrease in interest income primarily due a greater proportion of funds invested in short-term U.S Treasuries and tax free money market accounts which returned significantly lower interest rates as compared to the prior year.

**Revenue.** Revenue for the year ended March 31, 2009 increased 31.6% to \$245.5 million from \$186.5 million for the year ended March 31, 2008. NextGen Division revenue increased 34.7% to \$229.7 million from \$170.5 million in the year ended March 31, 2008, while QSI Dental Division

revenue decreased by 1.2% during that same period, to \$15.9 million from \$16.0 million. NextGen Division revenue is inclusive of approximately \$15.6 million in revenue from HSI and \$8.6 million in revenue from PMP, our two fiscal year 2009 RCM acquisitions.

We divide revenue into two categories, "system sales" and "maintenance, EDI, RCM and other services." Revenue in the system sales category includes software license fees, third party hardware and software, and implementation and training services related to purchase of our software systems. The majority of the revenue in the system sales category is related to the sale of software. Revenue in the maintenance, EDI, RCM and other services category includes maintenance, EDI, RCM, follow-on training services, annual third party license fees, hosting and other services revenue.

**System Sales.** Revenue earned from Company-wide sales of systems for the year ended March 31, 2009 increased 10.0% to \$98.8 million from \$89.8 million in the prior year.

Our increase in revenue from sales of systems was principally the result of a 9.9% increase in category revenue at our NextGen Division whose sales in this category grew from \$87.1 million during the year ended March 31, 2008 to \$95.7 million during the year ended March 31, 2009. This increase was driven by higher sales of NextGen<sup>ehr</sup> and NextGen<sup>epm</sup> software to both new and existing clients, as well as increases in sales of hardware, third party software and supplies and implementation and training services.

Systems sales revenue in the QSI Dental Division increased to approximately \$3.0 million in the year ended March 31, 2009 from \$2.6 million in the year ended March 31, 2008.

The following table breaks down our reported system sales into software, hardware, third party software, supplies, and implementation and training services components by division:

	Software	Hardware, Third Party Software and Supplies	Implementation and Training Services	Total System Sales
Year ended March 31, 2009				
QSI Dental Division	\$ 915	\$ 1,171	\$ 938	\$ 3,024
NextGen Division	76,525	6,775	12,437	95,737
Consolidated	\$ 77,440	\$ 7,946	\$ 13,375	\$ 98,761
Year ended March 31, 2008				
QSI Dental Division	\$ 360	\$ 1,134	\$ 1,154	\$ 2,648
NextGen Division	69,276	5,593	12,252	87,121
Consolidated	\$ 69,636	\$ 6,727	\$ 13,406	\$ 89,769

NextGen Division software license revenue increased 10.5% between the year ended March 31, 2008 and the year ended March 31, 2009. The Division's software revenue accounted for 79.9% of divisional system sales revenue during the year ended March 31, 2009, compared to 79.5% during the year ended March 31, 2008. Software license revenue growth continues to be an area of primary emphasis for the NextGen Division.

During the year ended March 31, 2009, 7.1% of NextGen Division's system sales revenue was represented by hardware and third party software compared to 6.4% during the year ended March 31, 2008. The number of customers who purchase hardware and third party software and the dollar amount of hardware and third party software revenue fluctuates each quarter depending on the needs of customers. The inclusion of hardware and third party software in the Division's sales arrangements is typically at the request of the customer and is not a priority focus for us.

Implementation and training revenue related to system sales at the NextGen Division increased 1.5% in the year ended March 31, 2009 compared to the year ended March 31, 2008. The amount of implementation and training services revenue is dependent on several factors, including timing of customer implementations, the availability of qualified staff, and the mix of services being rendered. The number of implementation and training staff increased during the year ended March 31, 2009 versus 2008 in order to accommodate the increased amount of implementation services sold in conjunction with increased software sales. In order to achieve growth in this area, additional staffing increases and additional training facilities are anticipated, though actual future increases in revenue and staff will depend upon the availability of qualified staff, business mix and conditions, and our ability to retain current staff members.

The NextGen Division's growth has come in part from investments in sales and marketing activities including a revamped NextGen.com Web site, new NextGen logo, new marketing campaigns, trade show attendance, and other expanded advertising and marketing expenditures. We have also benefited from winning numerous industry awards for the NextGen Division's flagship NextGen<sup>ehr</sup> and NextGen<sup>epm</sup> software products and the apparent increasing acceptance of electronic medical records technology in the healthcare industry.

For the QSI Dental Division, total system sales increased 14.2% in the year ended March 31, 2009 compared to the year ended March 31, 2008. We do not presently foresee any material changes in the business environment for the Division with respect to the weak purchasing environment in the dental group practice market that has existed for the past several years.

**Maintenance, EDI, Revenue Cycle Management and Other Services.** For the year ended March 31, 2009, Company-wide revenue from maintenance, EDI, RCM and other services grew 51.7% to \$146.8 million from \$96.7 million for the year ended March 31, 2008. The increase in this category resulted from an increase in maintenance, EDI, RCM and other services revenue from the NextGen Division. Total NextGen Division maintenance revenue for the year ended March 31, 2009 grew 33.3% to \$65.7 million from \$49.3 million in the prior year, while EDI revenue grew 38.4% to \$24.8 million compared to \$17.9 million in the prior year. RCM grew to \$21.4 million primarily as a result of the HSI and PMP acquisitions. Other services revenue for the NextGen Division, which consists primarily of third party annual software license renewals, consulting services and hosting services increased 43.9% to \$22.0 million from \$15.3 million a year ago. QSI Dental Division maintenance, EDI and other services revenue decreased 4.2% to \$12.8 million for the year ended March 31, 2009 compared to \$13.4 million in the prior year.

The following table details maintenance, EDI, RCM, and other services revenue by category for the years ended March 31, 2009 and 2008:

	Maintenance	EDI	Revenue Cycle Management	Other	Total
Year ended March 31, 2009					
QSI Dental Division	\$ 7,167	\$ 4,766	\$ -	\$ 894	\$ 12,827
NextGen Division	65,695	24,756	21,431	22,045	133,927
Consolidated	\$72,862	\$29,522	\$ 21,431	\$22,939	\$146,754
Year ended March 31, 2008					
QSI Dental Division	\$ 7,186	\$ 4,564	\$ -	\$ 1,639	\$ 13,389
NextGen Division	49,269	17,886	871	15,316	83,342
Consolidated	\$56,455	\$22,450	\$ 871	\$16,955	\$ 96,731



The growth in maintenance revenue for the NextGen Division has come from new customers that have been added each quarter, existing customers who have purchased additional licenses, and our relative success in retaining existing maintenance customers. NextGen Division's EDI revenue growth has come from new customers and from further penetration of the Division's existing customer base. The growth in RCM is a result of the HSI and PMP acquisitions and future growth is expected from cross selling opportunities between the customer bases.

**Cost of Revenue.** Cost of revenue for the year ended March 31, 2009 increased 42.2% to \$88.9 million from \$62.5 million for the year ended March 31, 2008 and the cost of revenue as a percentage of revenue increased to 36.2% from 33.5% due to the fact that the rate of growth in cost of revenue grew faster than the aggregate revenue growth rate for the Company.

The following table details revenue and cost of revenue on a consolidated and divisional basis for the years ended March 31, 2009 and 2008:

	Year Ended March 31,			
	2009	%	2008	%
<b>QSI Dental Division</b>				
Revenue	\$ 15,851	100.0%	\$ 16,037	100.0%
Cost of revenue	7,582	47.8%	7,545	47.0%
Gross profit	\$ 8,269	52.2%	\$ 8,492	53.0%
<b>NextGen Division</b>				
Revenue	\$ 229,664	100.0%	\$ 170,463	100.0%
Cost of revenue	81,308	35.4%	54,956	32.2%
Gross profit	\$ 148,356	64.6%	\$ 115,507	67.8%
<b>Consolidated</b>				
Revenue	\$ 245,515	100.0%	\$ 186,500	100.0%
Cost of revenue	88,890	36.2%	62,501	33.5%
Gross profit	\$ 156,625	63.8%	\$ 123,999	66.5%

Gross profit margins at the NextGen Division for the year ended March 31, 2009 decreased to 64.6% from 67.8% from the year ended March 31, 2008. Gross profit margins at

the QSI Dental Division for the year ended March 31, 2009 decreased to 52.2% from 53.0% for the year ended March 31, 2008.

The following table details the individual components of cost of revenue and gross profit as a percentage of total revenue on a consolidated and divisional basis for the years ended March 31, 2009 and 2008:

	Hardware, Third Party Software	Payroll and Related Benefits	EDI	Other	Total Cost of Revenue	Gross Profit
<b>Year ended March 31, 2009</b>						
QSI Dental Division	7.6%	19.8%	17.1%	3.3%	47.8%	52.2%
NextGen Division	3.5%	14.8%	7.8%	9.3%	35.4%	64.6%
Consolidated	3.7%	15.1%	8.4%	9.0%	36.2%	63.8%
<b>Year ended March 31, 2008</b>						
QSI Dental Division	8.0%	19.1%	15.7%	4.2%	47.0%	53.0%
NextGen Division	3.8%	11.2%	7.5%	9.7%	32.2%	67.8%
Consolidated	4.2%	11.8%	8.2%	9.3%	33.5%	66.5%

The increase in our consolidated cost of revenue as a percentage of revenue between the year ended March 31, 2009 and the year ended March 31, 2008 is primarily attributable to an increase in RCM revenue, which carries higher payroll and related benefits as a percentage of revenue and higher EDI costs in both divisions, offset by a decrease in hardware and third party software, and other expense as a percentage of revenue. Other expense, which consists of outside service costs, amortization of software development costs and other costs, decreased to 9.0% of total revenue during the year ended March 31, 2009 from 9.3% of total revenue during the year ended March 31, 2008.

During the year ended March 31, 2009, hardware and third party software constituted a smaller portion of consolidated cost of revenue compared to the prior year period in the NextGen Division. The number of customers who purchase hardware and third party software and the dollar amount of hardware and third party software purchased fluctuates each quarter depending on the needs of the customers and is not a priority focus for us.

Our payroll and benefits expense associated with delivering our products and services increased to 15.1% of consolidated revenue in the year ended March 31, 2009 compared to 11.8% during the year ended March 31, 2008 primarily due to the acquisition of HSI and PMP which as service businesses have an inherently higher percentage of payroll costs as a percentage of revenue.

The absolute level of consolidated payroll and benefit expenses grew from \$22.1 million in the year ended March 31, 2008 to \$37.1 million in the year ended March 31, 2009, an increase of 67.9% or approximately \$15.0 million. Of the \$15.0 million increase, approximately \$4.8 million was a result of the HSI acquisition and \$3.9 million was a result of the PMP acquisition. In addition, related headcount, payroll and benefits expense associated with delivering products and services in the NextGen Division increased by \$6.1 million in the year ended March 31, 2009 to \$25.1 million from \$19.0 million in the year ended March 31, 2008. Payroll and benefits expense associated with delivering products and services in the QSI Dental Division remained consistent at \$3.1 million in the year ended March 31, 2009 and 2008, respectively. The application of ASC 718 added approximately \$0.2 million and \$0.5 million in compensation expense to cost of revenue in the years ended March 31, 2009 and 2008, respectively.

As a result of the foregoing events and activities, the gross profit percentage for the Company and both our Divisions decreased for the year ended March 31, 2009 versus the prior year.

**Selling, General and Administrative Expenses.** Selling, general and administrative expenses for the year ended March 31, 2009 increased 32.3% to \$70.4 million as compared to \$53.3 million for the year ended March 31, 2008. The increase in these expenses resulted from a:

- \$2.7 million increase in legal expenses in the NextGen Division;
- \$1.7 million increase in compensation expense in the NextGen Division;
- \$1.2 million increase in outside services and consulting services in the NextGen Division;
- \$0.9 million increase in advertising in the NextGen Division;
- \$6.7 million increase in other selling, general and administrative expenses in the NextGen Division; and
- \$3.9 million increase in corporate related expenses.

Approximately \$1.5 million of the year over year increase in corporate related expense was related to expenses associated with the proxy contest which occurred in conjunction with the 2008 Annual Shareholders' Meeting. Amortization of identifiable intangibles related to the HSI and PMP acquisitions of approximately \$1.0 million and an increase in corporate salaries and related benefits of \$0.7 million also contributed to the year over year corporate increase.

The application of ASC 718 added approximately \$1.5 million and \$2.5 million in compensation expense to selling, general and administrative expenses for the year ended March 31, 2009 and 2008, respectively, and is included in the aforementioned amounts. Selling, general and administrative expenses as a percentage of revenue increased slightly from 28.6% in the year ended March 31, 2008 to 28.7% in the year ended March 31, 2009.

**Research and Development Costs.** Research and development costs for the years ended March 31, 2009 and 2008 were \$13.8 million and \$11.4 million, respectively. The increases in research and development expenses were due in part to increased investment in the NextGen Division product line. Additionally, the application of ASC 718 added approximately \$0.2 million and \$0.8 million in the years ended March 31, 2009 and 2008, respectively, in compensation expense to research and development costs, net of amounts capitalized as software development in those fiscal years. Additions to capitalized software costs offset research and development costs. For the year ended March 31, 2009, \$5.9 million was added to capitalized software costs while \$6.0 million was capitalized during the year ended March 31, 2008. Research and development costs as a percentage

of revenue decreased to 5.6% in the year ended March 31, 2009 from 6.1% in the year ended March 31, 2008.

**Amortization of Acquired Intangible Assets.** Amortization expense related to acquired intangible assets for the year ended March 31, 2009 was \$1.0 million. The amortization expense relates to the addition of customer relationships and trade name intangible assets, which were acquired through the acquisitions of HSI and PMP during fiscal year 2009.

**Interest Income.** Interest income for the year ended March 31, 2009 decreased to \$1.2 million compared to \$2.7 million in the year ended March 31, 2008 primarily due to:

- a lower amount of investments held in ARS when compared to the prior year;
- larger amounts invested in money market accounts which earned significantly lower interest rates as compared to the prior year; and
- overall comparatively lower amounts of funds available for investment during the year due to payments of \$8.2 million and \$17.0 million, respectively, for the Company's acquisitions of HSI and PMP and increased quarterly dividend payments.

**Other Income (Expense).** Other income (expense) for the year ended March 31, 2009 consists of gains and losses in fair value recorded on our ARS investments as well as on our ARS put option rights. We recognized a pre-tax unrealized loss on our ARS of approximately \$0.7 million. At the same time, we estimated the fair value of our ARS put option rights at approximately \$0.4 million.

Included in other income for the year ended March 31, 2008 was approximately \$1.0 million, resulting from a gain on life insurance proceeds due to the passing of Gregory Flynn,

Executive Vice President and General Manager of the QSI Dental Division. Mr. Flynn participated in our deferred compensation plan which is funded through the purchase of life insurance policies with the Company named as beneficiary. There was no gain or loss recorded on investment securities during the year ended March 31, 2008.

**Provision for Income Taxes.** The provision for income taxes for the year ended March 31, 2009 was approximately \$27.2 million as compared to approximately \$22.9 million for the prior year. The effective tax rates for fiscal 2009 and 2008 were 37.1% and 36.4%, respectively. The provision for income taxes for the years ended March 31, 2009 and 2008 differs from the combined statutory rates primarily due to the impact of varying state income tax rates, research and development tax credits, the qualified production activities deduction, and exclusions for Company-owned life insurance proceeds and tax-exempt interest income. The change in the effective rate for the year ended March 31, 2009 includes an increase in the benefit from research and development credits, which was mostly offset by a decrease in qualified production activities deduction and an increase in state income tax expense.

During the year ended March 31, 2009 and 2008, we claimed research and development tax credits of approximately \$1.0 million and \$0.8 million, respectively. The Company also claimed the qualified production activities deduction under Section 199 of the IRC of approximately \$2.7 million and \$3.1 million during the years ended March 31, 2009 and 2008, respectively. Research and development credits and the qualified production activities income deduction taken by us involve certain assumptions and judgments regarding qualification of expenses under the relevant tax code provision.

## Liquidity and Capital Resources

The following table presents selected financial statistics and information for each of the years ended March 31, 2010, 2009 and 2008:

	Year Ended March 31,		
	2010	2009	2008
Cash and cash equivalents	\$ 84,611	\$ 70,180	\$ 59,046
Net increase (decrease) in cash and cash equivalents	\$ 14,431	\$ 11,134	\$ (982)
Net income	\$ 48,379	\$ 46,119	\$ 40,078
Net cash provided by operating activities	\$ 55,220	\$ 48,712	\$ 43,599
Number of days of sales outstanding	125	125	136

## Cash Flow from Operating Activities

Cash provided by operations has historically been our primary source of cash and has primarily been driven by our net income plus adjustments to add back non-cash expenses, including depreciation, amortization of intangibles

and capitalized software costs, provisions for bad debts and inventory obsolescence, share-based compensation and deferred taxes.

The following table summarizes our Consolidated Statements of Cash Flows for the years ended March 31, 2010, 2009 and 2008:

	Year Ended March 31,		
	2010	2009	2008
Net income	\$ 48,379	\$ 46,119	\$ 40,078
Non-cash expenses	16,152	17,719	11,299
Gain on life insurance proceeds, net	–	–	(755)
Tax benefit from exercise of stock options, net	–	1	65
Change in deferred revenue	12,528	3,130	5,447
Change in accounts receivable	(18,944)	(11,369)	(13,811)
Change in other assets and liabilities	(2,895)	(6,888)	1,276
Net cash provided by operating activities	\$ 55,220	\$ 48,712	\$ 43,599

**Net Income.** As referenced in the above table, net income makes up the majority of our cash generated from operations for the years ended March 31, 2010, 2009 and 2008. The NextGen Division's contribution to net income has increased each year due to that Division's operating income increasing more quickly than our Company as a whole.

**Non-Cash Expenses.** Non-cash expenses include depreciation, amortization of intangibles and capitalized software costs, provisions for bad debts and inventory obsolescence, share-based compensation and deferred taxes. Total non-cash expenses were \$16.2 million, \$17.7 million and \$11.3 million for the years ended March 31, 2010, 2009 and 2008, respectively. The change for the year ended March 31, 2010 as compared to the prior year is primarily related to an increase of approximately \$0.8 million in depreciation, \$0.8 million of amortization of capitalized software costs, \$0.7 million of amortization of other intangibles, and \$1.4 million in the allowance for bad debt, offset by a decrease of \$5.2 million in deferred income tax expense.

**Tax Benefits From Stock Options.** Tax benefits from the exercise of stock options were \$1.6 million, \$3.4 million and \$1.4 million for the years ended March 31, 2010, 2009 and 2008, respectively. Our application of ASC 718 required excess tax benefits to be reclassified to financing activities, resulting in a corresponding decrease in our net cash provided by operating activities of \$1.6 million, \$3.4 million and \$1.3 million in the years ended March 31, 2010, 2009 and 2008, respectively.

**Deferred Revenue.** Cash from operations benefited significantly from increases in deferred revenue primarily due to an increase in the volume of implementation and maintenance services invoiced by the NextGen Division which had not yet been rendered or recognized as revenue. This benefit is offset by the increase in unpaid deferred revenue. Deferred revenue grew by approximately \$12.5 million for the year ended March 31, 2010 versus growth of \$3.1 million and \$5.4 million for the years ended March 31, 2009 and 2008, resulting in increases to cash provided by operating activities for the respective periods.

**Accounts Receivable.** Accounts receivable grew by approximately \$18.9 million, \$11.4 million and \$13.8 million for the years ended March 31, 2010, 2009 and 2008, respectively. The increase in accounts receivable in the periods is due to the following factors:

- NextGen Division revenue grew 13.6%, 19.6 % and 21.3% for the years ended March 31, 2010, 2009 and 2008, respectively;
- Turnover of accounts receivable is generally slower in the NextGen Division due to the fact that the systems sales related revenue have longer payment terms, generally up to one year, which historically have accounted for a major portion of NextGen Division sales;
- The Opus acquisition added approximately \$2.1 million of accounts receivable as of March 31, 2010; and

- We experienced an increase in the volume of undelivered services billed in advance by the NextGen Division which were unpaid as of the end of each period and included in accounts receivable. This resulted in an increase in both deferred revenue and accounts receivable of approximately \$9.5 million, \$1.2 million and \$4.9 million for the years ended March 31, 2010, 2009 and 2008, respectively.

The turnover of accounts receivable measured in terms of days sales outstanding ("DSO") fluctuated during the year, but remained consistent at 125 days during the year ended March 31, 2010 as compared to the prior year.

If amounts included in both accounts receivable and deferred revenue were netted, our turnover of accounts receivable expressed as DSO would be 79 days as of March 31, 2010 and 83 days as of March 31, 2009. Provided turnover of accounts receivable, deferred revenue, and profitability remain consistent with the year ended March 31, 2010, we anticipate being able to continue to generate cash from operations during fiscal 2011 primarily from our net income.

### **Cash Flows from Investing Activities**

Net cash used in investing activities for the years ended March 31, 2010, 2009 and 2008 was \$13.9 million, \$19.4 million and \$30.2 million, respectively. The decrease in cash used in investing activities for the year ended March 31, 2010 is due mainly to the fact that we acquired cash balances of \$2.0 million from the acquisition of Opus whereas for the year ended March 31, 2009, we had paid approximately \$8.2 million and \$17.0 million for the acquisitions of HSI and PMP, respectively, offset by proceeds from the sale of marketable securities of \$14.8 million. Other net cash outflows during the year ended March 31, 2010 include payments of \$0.3 million for each of our two fiscal year 2010 acquisitions, Opus and Sphere, and payment of contingent consideration related to the PMP acquisition of \$3.0 million as well as additions to equipment and improvements and capitalized software costs totaling \$12.9 million.

### **Cash Flows from Financing Activities**

Net cash used in financing activities for the year ended March 31, 2010 was \$26.8 million and consisted of dividends paid to shareholders totaling \$34.3 million, offset by proceeds of \$5.9 million from the exercise of stock options. We recorded a reduction in income tax liability of \$1.6 million related to excess tax deductions received from employee stock option exercises. The benefit was recorded as additional paid in capital.

### **Cash and Cash Equivalents and Marketable Securities**

At March 31, 2010, we had cash and cash equivalents of \$84.6 million and marketable securities of \$7.2 million. We intend to expend some of these funds for the development of products complementary to our existing product line as well as new versions of certain of our products. These developments are intended to take advantage of more powerful technologies and to increase the integration of our products. We have no additional significant current capital commitments.

On February 10, 2010, we acquired Opus and on August 12, 2009, we acquired Sphere. The Opus purchase price of \$20.6 million consisted of approximately \$0.3 million in cash plus up to \$11.6 million in contingent consideration tied to future performance. The Sphere purchase price of \$1.4 million consisted of approximately \$0.3 million in cash plus an estimated \$1.1 million (but in no event to exceed \$2.5 million) in contingent consideration tied to future performance.

On October 28, 2008, we acquired PMP and on May 20, 2008, we acquired HSI. The PMP purchase price consisted of approximately \$17.0 million in cash (including direct transaction costs) plus up to \$3.0 million in contingent consideration tied to future performance, which has been paid as of March 31, 2010. The HSI purchase price consisted of approximately \$8.2 million in cash (including direct transaction costs) plus up to approximately \$1.7 million in contingent consideration tied to future performance.

In January 2007, our Board of Directors adopted a policy whereby we intend to pay a regular quarterly dividend of \$0.25 per share on our outstanding common stock, subject to further Board review and approval and establishment of record and distribution dates by our Board of Directors prior to the declaration of each such quarterly dividend. In August 2008, our Board of Directors increased the quarterly dividend to \$0.30 per share. We anticipate that future quarterly dividends, if and when declared by our Board of Directors pursuant to this policy, would likely be distributable on or about the fifth day of each of the months of October, January, April and July.

On May 26, 2010, the Board of Directors approved a quarterly cash dividend of \$0.30 per share on our outstanding shares of common stock, payable to shareholders of record as of June 17, 2010 with an expected distribution date on or about July 6, 2010.

The following dividends have been declared in the 2010, 2009, and 2008 fiscal years on the dates indicated:

Board Approval Date	Record Date	Payment Date	Dividend Amount
<b>Fiscal year 2010</b>			
January 27, 2010	March 23, 2010	April 5, 2010	\$ 0.30
October 28, 2009	December 23, 2009	January 5, 2010	0.30
July 23, 2009	September 25, 2009	October 5, 2009	0.30
May 27, 2009	June 12, 2009	July 6, 2009	0.30
<b>Fiscal year 2009</b>			
January 28, 2009	March 11, 2009	April 3, 2009	\$ 0.30
October 30, 2008	December 15, 2008	January 5, 2009	0.30
August 4, 2008	September 15, 2008	October 1, 2008	0.30
May 29, 2008	June 15, 2008	July 2, 2008	0.25
<b>Fiscal year 2008</b>			
January 30, 2008	March 14, 2008	April 7, 2008	\$ 0.25
October 25, 2007	December 14, 2007	January 7, 2008	0.25
July 31, 2007	September 14, 2007	October 5, 2007	0.25
May 31, 2007	June 15, 2007	July 5, 2007	0.25

Management believes that its cash and cash equivalents on hand at March 31, 2010, together with its marketable securities and cash flows from operations, if any, will be sufficient to meet its working capital and capital expenditure requirements as well as any dividends to be paid in the ordinary course of business for the remainder of fiscal year 2011.

**Contractual Obligations.** The following table summarizes our significant contractual obligations, all of which relate to operating leases, at March 31, 2010 and the effect that such obligations are expected to have on our liquidity and cash in future periods:

Year ended March 31,	
2011	\$ 4,413
2012	4,565
2013	4,577
2014	3,963
2015 and beyond	7,215
	<u>\$ 24,733</u>

### **New Accounting Pronouncements**

Refer to Note 2 of our Consolidated Financial Statements, "Summary of Significant Accounting Policies" for a discussion of new accounting standards.

### **ITEM 7A. Quantitative and Qualitative Disclosures about Market Risks**

We maintain investments in tax exempt municipal ARS which are classified as current and non-current marketable securities on the Company's Consolidated Balance Sheets. A small portion of our portfolio is invested in closed-end funds which invest in tax exempt municipal ARS. At March 31, 2010, we had approximately \$7.2 million of ARS on our Consolidated Balance Sheets. The ARS are rated by one or more national rating agencies and have contractual terms of up to 30 years but generally have interest rate reset dates that occur every 7, 28 or 35 days.

Despite the underlying long-term maturity of ARS, such securities were priced and subsequently traded as short-term investments because of the interest rate reset feature. If there are insufficient buyers, the auction is said to "fail" and the holders are unable to liquidate the investments through auction. A failed auction does not result in a default of the debt instrument. The securities will continue to accrue interest and be auctioned until the auction succeeds, the issuer calls the securities, or the securities mature. In February 2008, we began to experience failed auctions on our ARS and auction rate preferred securities. To determine their estimated fair values at March 31, 2010, factors including credit quality, the likelihood of redemption, and yields or spreads of fixed rate municipal bonds or other trading instruments issued by the same or comparable issuers, were considered. Based on our ability to access our cash and other short-term investments, our expected operating cash flows, and our other sources

of cash, we do not anticipate the current lack of liquidity on these investments to have a material impact on our financial condition or results of operation.

## **ITEM 8. Financial Statements and Supplementary Data**

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Our Consolidated Financial Statements identified in the Index to Financial Statements appearing under "Item 15. Exhibits and Financial Statement Schedules" of this Report are incorporated herein by reference to Item 15.

## **ITEM 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure**

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None.

## **ITEM 9A. Controls and Procedures**

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### **Evaluation of Disclosure Controls and Procedures**

Our Chief Executive Officer and Chief Financial Officer (our principal executive officer and principal financial officer, respectively) have concluded, based on their evaluation as of March 31, 2010, that the design and operation of our "disclosure controls and procedures" (as defined in Rule 13a-15(e) and 15d-15(e) under the Exchange Act of 1934, as amended) are effective to provide reasonable assurance that information required to be disclosed by us in the reports filed or submitted by us under the Security Exchange Act of 1934, as amended, is recorded, processed, summarized and reported, within the time periods specified in the Commission's rules and forms, including to ensure that information required to be disclosed by us in the reports we file or submit under the Exchange Act is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding whether or not disclosure is required.

### **Management's Report on Internal Control over Financial Reporting**

Our management is responsible for establishing and maintaining adequate internal control over financial reporting as defined in Rule 13a-15(f) under the Exchange Act. Internal control over financial reporting is a process designed by, or under the supervision and with the participation of our management, including our principal executive officer and principal financial officer, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles.

Our internal control over financial reporting is supported by written policies and procedures, that:

- (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of our assets;
- (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of our company are being made only in accordance with authorizations of our management and directors; and
- (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of our assets that could have a material effect on our financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risks that controls may become inadequate because of changes in conditions or that the degree of compliance with the policies or procedures may deteriorate.

Management of the Company has assessed the effectiveness of the Company's internal control over financial reporting as of March 31, 2010 in making our assessment of internal control over financial reporting, management used the criteria set forth in *Internal Control – Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission. Based on our evaluation, our management concluded that our internal control over financial reporting was effective as of March 31, 2010.

The effectiveness of the Company's internal control over financial reporting as of March 31, 2010 has been audited by PricewaterhouseCoopers LLP, an independent registered public accounting firm, as stated in their report which appears herein.

### **Changes in Internal Control over Financial Reporting**

During the quarter ended March 31, 2010, there were no changes in our "internal control over financial reporting" (as defined in Rule 13a-15(f) under the Exchange Act) that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## **ITEM 9B. Other Information**

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None.

## PART III

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### **ITEM 10. Directors, Executive Officers and Corporate Governance**

The information required by Item 10 is incorporated herein by reference from our definitive proxy statement for our 2010 Annual Shareholders' Meeting to be filed with the Commission.

### **ITEM 11. Executive Compensation**

The information required by Item 11 is incorporated herein by reference from our definitive proxy statement for our 2010 Annual Shareholders' Meeting to be filed with the Commission.

### **ITEM 12. Security Ownership of Certain Beneficial Owners and Management and Related Shareholder Matters**

The information required by Item 12 is incorporated herein by reference from our definitive proxy statement for our 2010 Annual Shareholders' Meeting to be filed with the Commission.

### **ITEM 13. Certain Relationships and Related Transactions, and Director Independence**

The information required by Item 13 is incorporated herein by reference from our definitive proxy statement for our 2010 Annual Shareholders' Meeting to be filed with the Commission.

### **ITEM 14. Principal Accountant Fees and Services**

The information required by Item 14 is incorporated herein by reference from our definitive proxy statement for our 2010 Annual Shareholders' Meeting to be filed with the Commission.

## PART IV

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### **ITEM 15. Exhibits and Financial Statement Schedules**

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(a) (1) Index to Financial Statements:	
• Report of Independent Registered Public Accounting Firm	55
• Report of Independent Registered Public Accounting Firm	56
• Consolidated Balance Sheets as of March 31, 2010 and March 31, 2009	57
• Consolidated Statements of Income – Fiscal Years Ended March 31, 2010, March 31, 2009 and March 31, 2008	58
• Consolidated Statements of Shareholders' Equity – Fiscal Years Ended March 31, 2010, March 31, 2009 and March 31, 2008	59
• Consolidated Statements of Cash Flows – Fiscal Years Ended March 31, 2010, March 31, 2009 and March 31, 2008	60
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(2) The following supplementary financial statement schedule of Quality Systems, Inc., required to be included in Item 15(a)(2) on Form 10-K is filed as part of this Report.	
• Schedule II – Valuation and Qualifying Accounts	87
Schedules other than that listed above have been omitted since they are either not required, not applicable, or because the information required is included in the Consolidated Financial Statements or the notes thereto.	
(3) The exhibits listed in the Index to Exhibits hereof are attached hereto or incorporated herein by reference and filed as a part of this Report.	



**Exhibit  
Number Description**

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- 3.1 Restated Articles of Incorporation of Quality Systems, Inc. filed with the Secretary of State of California on September 8, 1989, are hereby incorporated by reference to Exhibit 3.1 to the registrant's Registration Statement on Form S-1 (Registration No. 333-00161) filed January 11, 1996.
- 3.2 Certificate of Amendment to Articles of Incorporation of Quality Systems, Inc. filed with the Secretary of State of California effective March 4, 2005, is hereby incorporated by reference to Exhibit 3.1.1 of the registrant's Annual Report on Form 10-K for the year ended March 31, 2005.
- 3.3 Certificate of Amendment to Articles of Incorporation of Quality Systems, Inc. filed with the Secretary of State of California effective October 6, 2005 is hereby incorporated by reference to Exhibit 3.01 of the registrant's Current Report on Form 8-K filed October 11, 2005.
- 3.4 Certificate of Amendment to Articles of Incorporation of Quality Systems, Inc. filed with the Secretary of State of California effective March 3, 2006 is hereby incorporated by reference to Exhibit 3.1 of the registrant's Current Report on Form 8-K filed March 6, 2006.
- 3.5 Amended and Restated Bylaws of Quality Systems, Inc., effective October 30, 2008, are hereby incorporated by reference to Exhibit 3.1 of the registrant's Current Report on Form 8-K filed October 31, 2008.
- 10.1\* Amended and Restated 1998 Stock Option Plan is hereby incorporated by reference to Exhibit 10.10.1 of the registrant's Annual Report on Form 10-K for the year ended March 31, 2005.
- 10.2\* Form of Incentive Stock Option Agreement for Amended and Restated 1998 Stock Option Plan is hereby incorporated by reference to Exhibit 10.1 to the registrant's Quarterly Report on Form 10-Q for the quarter ended September 30, 2004.
- 10.3\* Form of Non-Qualified Stock Option Agreement for Amended and Restated 1998 Stock Option Plan is hereby incorporated by reference to Exhibit 10.2 to the registrant's Quarterly Report on Form 10Q for the quarter ended September 20, 2004.
- 10.4\* 2005 Stock Option and Incentive Plan is incorporated by reference to Exhibit 10.01 to the registrant's Current Report on Form 8-K filed October 5, 2005.
- 10.5\* Form of Nonqualified Stock Option Agreement for 2005 Stock Incentive Plan is incorporated by reference to Exhibit 10.2 to the registrant's Current Report on Form 8-K filed June 5, 2007.
- 10.6\* Form of Incentive Stock Option Agreement for 2005 Stock Incentive Plan is incorporated by reference to Exhibit 10.3 to the registrant's Current Report on Form 8-K filed June 5, 2007.
- 10.7\* 1993 Deferred Compensation Plan is hereby incorporated by reference to Exhibit 10.5 to the registrant's Annual Report on Form 10-KSB for the year ended March 31, 1994.
- 10.8\* 1998 Employee Stock Contribution Plan is hereby incorporated by reference to Exhibit 4.1 to the registrant's Registration Statement on Form S-8 (Registration No. 333-63131).
- 10.9\* Form of Second Amended and Restated Indemnification Agreement for directors and executive officers is hereby incorporated by reference to Exhibit 10.3 of the registrant's Current Report on Form 8-K filed on February 2, 2010.
- 10.10 Lease Agreement between Company and Tower Place, L.P. dated November 15, 2000, commencing February 5, 2001 is hereby incorporated by reference to Exhibit 10.14 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2001.
- 10.11 Fourth Amendment to lease agreement between the Company and Tower Place, L.P. dated September 22, 2005 is incorporated by reference to Exhibit 10.24 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2006.
- 10.12 Fifth Amendment to lease agreement between the Company and Tower Place, L.P. dated January 31, 2007 is incorporated by reference to Exhibit 10.13 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2007.

**Exhibit  
Number Description**

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- 10.13 Lease Agreement between the Company and HUB Properties LLC dated May 8, 2002 is hereby incorporated by reference to Exhibit 10.18 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2003.
- 10.14 Second Amendment to Office Lease agreement between the Company and HUB Properties LLC dated February 14, 2006 is incorporated by reference to Exhibit 10.25 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2006.
- 10.15 Amended and Restated Second Amendment to Office Lease agreement between the Company and HUB Properties LLC dated May 31, 2006 is incorporated by reference to Exhibit 10.17 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2007.
- 10.16 Lease agreement between the Company and Von Karman Michelson Corporation dated September 6, 2005 is incorporated by reference to Exhibit 10.23 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2006.
- 10.17 Office lease between the Company and SLTS Grand Avenue, L.P. dated May 3, 2006 is incorporated by reference to Exhibit 10.20 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2007.
- 10.18\* Board Service Agreement between the Company and Patrick Cline is incorporated by reference to Exhibit 10.2.1 to the registrant's Current Report on Form 8-K dated May 31, 2005.
- 10.19\* Director Compensation Program is incorporated by reference to Exhibit 10.1 to the registrant's Current Report on Form 8-K filed February 2, 2010.
- 10.20 Settlement Agreement dated as of August 8, 2006 between the registrant and Ahmed Hussein is incorporated by reference to Exhibit 10.1 to the registrant's Current Report on Form 8-K filed August 9, 2006.
- 10.21\* Description of Compensation Program for Named Executive Officers for Fiscal Year Ended March 31, 2010 is incorporated by reference to Exhibit 10.1 to the registrant's Current Report on Form 8-K filed June 1, 2009.
- 10.22 Agreement and Plan of Merger dated May 16, 2008 by and among Quality Systems, Inc., Bud Merger Sub, LLC and Lackland Acquisition II, LLC, is incorporated by reference to Exhibit 10.27 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2008.
- 10.23 Office lease between the Company and Lakeshore Towers Limited Partnership Phase II, a California limited partnership, dated October 18, 2007, is incorporated by reference to Exhibit 10.28 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2008.
- 10.24 Standard Service Center Lease Agreement between the Lincoln National Life Insurance Company and Lackland Acquisition II, LLC, dated November 28, 2001, is incorporated by reference to Exhibit 10.29 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2008.
- 10.25 First Amendment to Standard Service Center Lease Agreement between the Lincoln National Life Insurance Company and Lackland Acquisition II, LLC, dated August 17, 2005, is incorporated by reference to Exhibit 10.30 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2008.
- 10.26 Standard Service Center Lease Agreement between the Lincoln National Life Insurance Company and InfoNow Solutions of St. Louis, LLC, dated November 28, 2001, is incorporated by reference to Exhibit 10.31 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2008.
- 10.27 Second Amendment to Service Center Lease Agreement between the TM Properties, LLC, successor to the Lincoln National Life Insurance Company and Lackland Acquisition II, LLC, dated August 17, 2005, is incorporated by reference to Exhibit 10.32 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2008.
- 10.28 Assignment of Lease between InfoNow Solutions of St. Louis, Lackland Acquisition II, LLC and TM Properties, LLC dated August 17, 2005, is incorporated by reference to Exhibit 10.33 to the registrant's Annual Report on Form 10-K for the year ended March 31, 2008.

**Exhibit  
Number Description**

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10.29	Agreement and Plan of Merger dated October 15, 2008 by and among (i) Quality Systems, Inc. (ii) NextGen Healthcare Information Systems, Inc. (iii) Ruth Merger Sub, Inc. (iv) Practice Management Partners, Inc. and (v) certain shareholders set forth therein, is incorporated by reference to Exhibit 10.1 to the registrant's Quarterly Report on Form 10-Q for the quarter ended December 31, 2008.
10.30	First Amendment to Lease Agreement between Hill Management Services, Inc. and Practice Management Partners, Inc., dated January 15, 2008, is incorporated by reference to Exhibit 10.2 to the registrant's Quarterly Report on Form 10-Q for the quarter ended December 31, 2008.
10.31	First Amendment to Sublease Agreement between RehabCare Group, Inc. and Practice Management Partners Inc., dated January 15 2008, is incorporated by reference to Exhibit 10.3 to the registrant's Quarterly Report on Form 10-Q for the quarter ended December 31, 2008.
10.32	Third Amendment to Lease Agreement between Pinecrest LLC and Practice Management Partners, Inc., dated April 30, 2007, is incorporated by reference to Exhibit 10.4 to the registrant's Quarterly Report on Form 10-Q for the quarter ended December 31, 2008.
10.33*	Employment Agreement dated August 11, 2008 between Quality Systems, Inc., and Steven Plochocki, is incorporated by reference to Exhibit 10.1 to the registrant's Current Report on Form 8-K filed on August 12, 2008.
10.34*	Outside Directors Amended and Restated Restricted Stock Agreement is incorporated by reference to Exhibit 10.2 to the Company's Current Report on Form 8-K filed February 9, 2010.
10.35*	Employment Offer and Terms of Employment dated September 17, 2009, between Quality Systems, Inc. and Philip N. Kaplan, is incorporated by reference to Exhibit 10.1 to the registrant's Current Report on Form 8-K filed on September 21, 2009.
10.36**	Agreement and Plan of Merger dated February 10, 2010, by and among Quality Systems, Inc., OHS Merger Sub, Inc., Opus Healthcare Solutions, Inc., and the Shareholders of Opus Healthcare Solutions, Inc.
10.37**	Sixth Amendment to Lease Agreement between the Company and Tower Place, L.P. dated April 1, 2010.
10.38**	Third Amendment to Office Lease agreement between the Company and HUB Properties LLC dated January 1, 2010.
10.39**	Fourth Amendment to Office Lease agreement between the Company and HUB Properties LLC dated March 17, 2010.
10.40**	Third Amendment to Service Center Lease Agreement between the TM Properties, LLC, successor to the Lincoln National Life Insurance Company and Lackland Acquisition II, LLC, dated March 15, 2010.
10.41**	Second Amendment to Lease Agreement between Hill Management Services, Inc. and Practice Management Partners, Inc., dated November 1, 2009.
10.42**	Modification of Lease #1 between Olen Commercial Realty Corp. and NXG Acute Care LLC, dated October 13, 2009.
10.43**	Lease between Olen Commercial Realty Corp. and NXG Acurate Care LLC, dated October 1, 2009.
10.44**	Sublease Agreement between Centex Homes and Opus Healthcare Solutions, Inc., dated February __, 2009.
21**	List of subsidiaries.
23.1**	Consent of Independent Registered Public Accounting Firm – PricewaterhouseCoopers LLP.
23.2**	Consent of Independent Registered Public Accounting Firm – Grant Thornton LLP.
31.1**	Certification of Principal Executive Officer Required by Rule 13a-14(a) of the Securities Exchange Act of 1934, as amended, as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
31.2**	Certification of Principal Financial Officer Required by Rule 13a-14(a) of the Securities Exchange Act of 1934, as amended, as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
32.1**	Certification of Chief Executive Officer and Chief Financial Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

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\* This exhibit is a management contract or a compensatory plan or arrangement.

\*\* Filed herewith.

## Signatures

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

By: /s/ Steven T. Plochocki

Steven T. Plochocki  
President and Chief Executive Officer

Date: May 26, 2010

KNOW ALL PERSONS BY THESE PRESENTS, that each of the persons whose signature appears below hereby constitutes and appoints Steven T. Plochocki and Paul A. Holt, each of them acting individually, as his attorney-in-fact, each with the full power of substitution, for him in any and all capacities, to sign any and all amendments to this Annual Report on Form 10-K, and to file the same, with all exhibits thereto and other documents in connection therewith, with the Securities and Exchange Commission, granting unto said attorneys-in-fact, and each of them, full power and authority to do and perform each and every act and thing requisite and necessary to be done in and about the premises as fully to all intents and purposes as he might or could do in person, hereby ratifying and confirming our signatures as they may be signed by our said attorney-in-fact and any and all amendments to this Annual Report on Form 10-K.

Pursuant to the requirement of the Securities Exchange Act of 1934, this Report has been signed by the following persons on our behalf in the capacities and on the dates indicated.

Signature	Title	Date
<u>/s/ Sheldon Razin</u> Sheldon Razin	Chairman of the Board and Director	May 26, 2010
<u>/s/ Steven T. Plochocki</u> Steven T. Plochocki	Chief Executive Officer (Principal Executive Officer) and Director	May 26, 2010
<u>/s/ Paul A. Holt</u> Paul A. Holt	Chief Financial Officer (Principal Financial Officer) and Secretary	May 26, 2010
<u>/s/ Patrick B. Cline</u> Patrick B. Cline	President and Chief Strategy Officer, and Director	May 26, 2010
<u>/s/ Murray Brennan</u> Murray Brennan	Director	May 26, 2010
<u>/s/ George Bristol</u> George Bristol	Director	May 26, 2010
<u>Ahmed Hussein</u>	Director	
<u>Joseph Davis</u>	Director	
<u>/s/ Craig Barbarosh</u> Craig Barbarosh	Director	May 26, 2010
<u>/s/ Russell Pflueger</u> Russell Pflueger	Director	May 26, 2010

## Report Of Independent Registered Public Accounting Firm

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To the Board of Directors and Shareholders of Quality Systems, Inc.,

In our opinion, the consolidated financial statements listed in the index appearing under Item 15(a)(1), present fairly, in all material respects, the financial position of Quality Systems, Inc. and its subsidiaries at March 31, 2010, and the results of their operations and their cash flows for the year then ended in conformity with accounting principles generally accepted in the United States of America. In addition, in our opinion, the financial statement schedule listed in the index appearing under Item 15(a)(2), presents fairly, in all material respects, the information set forth therein for the year ended March 31, 2010 when read in conjunction with the related consolidated financial statements. Also in our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of March 31, 2010, based on criteria established in Internal Control – Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). The Company's management is responsible for these financial statements and financial statement schedule, for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in Management's Report on Internal Control over Financial Reporting appearing under Item 9A. Our responsibility is to express opinions on these financial statements, on the financial statement schedule, and on the Company's internal control over financial reporting based on our integrated audit. We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement and whether effective internal control over financial reporting was maintained in all material respects. Our audit of the financial statements included examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. Our audit of internal control over financial reporting included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audits also included performing such other procedures as we considered necessary in the circumstances. We believe that our audits provide a reasonable basis for our opinions.

We also have audited the adjustments to the financial statements for the years ended March 31, 2009 and 2008 to retrospectively apply the change in reportable segments as described in Note 15. In our opinion, such adjustments are appropriate and have been properly applied. We were not engaged to audit, review, or apply any procedures to financial statements for the years ended March 31, 2009 and 2008 of the Company other than with respect to the adjustments and, accordingly, we do not express an opinion or any other form of assurance on the financial statements for the years ended March 31, 2009 and 2008 taken as a whole.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (i) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (ii) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (iii) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

/s/ PricewaterhouseCoopers LLP

Orange County, California

May 28, 2010

## **REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM**

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Board of Directors  
Quality Systems, Inc.

We have audited, before the effects of the adjustments to retrospectively apply the change in operating segment information described in Note 15, the consolidated balance sheet of Quality Systems, Inc. as of March 31, 2009, and the related statements of income, shareholders' equity, and cash flows for each of the two years in the period ended March 31, 2009 (the 2009 and 2008 consolidated financial statements before the effects of the adjustments discussed in Note 15 are not presented herein). Our audits of the basic financial statements included the financial statement Schedule II listed in the index appearing under Item 15 (a)(2). These 2009 and 2008 consolidated financial statements and financial statement schedule are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements and financial statement schedule based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the 2009 and 2008 consolidated financial statements referred to above, which are before the effects of the adjustments to retrospectively apply the change in operating segment information described in Note 15, present fairly, in all material respects, the financial position of Quality Systems, Inc. as of March 31, 2009 and the results of its operations and its cash flows for each of the two years in the period ended March 31, 2009 in conformity with accounting principles generally accepted in the United States of America. Also in our opinion, the related financial statement Schedule II, when considered in relation to the basic consolidated financial statements taken as a whole, presents fairly, in all material respects, the information set forth therein.

We were not engaged to audit, review, or apply any procedures to the adjustments to retrospectively apply the change in operating segment information described in Note 15 and accordingly, we do not express an opinion or any other form of assurance about whether such adjustments are appropriate and have been properly applied. Those adjustments were audited by other auditors.

/s/ Grant Thornton LLP

Irvine, California  
May 27, 2009

## Quality Systems, Inc. Consolidated Balance Sheets

(in thousands)

	March 31, 2010	March 31, 2009
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents	\$ 84,611	\$ 70,180
Restricted cash	2,339	1,303
Marketable securities	7,158	-
Accounts receivable, net	107,458	90,070
Inventories, net	1,340	1,125
Income taxes receivable	2,953	5,605
Net current deferred tax assets	5,678	3,994
Other current assets	8,684	6,312
Total current assets	220,221	178,589
Marketable securities	-	7,395
Equipment and improvements, net	8,432	6,756
Capitalized software costs, net	11,546	9,552
Intangibles, net	20,145	8,403
Goodwill	46,189	28,731
Other assets	3,647	2,675
Total assets	\$ 310,180	\$ 242,101
<b>LIABILITIES AND SHAREHOLDERS' EQUITY</b>		
Current liabilities:		
Accounts payable	\$ 3,342	\$ 5,097
Deferred revenue	64,109	47,584
Accrued compensation and related benefits	8,951	9,511
Dividends payable	8,664	8,529
Other current liabilities	16,220	8,888
Total current liabilities	101,286	79,609
Deferred revenue, net of current	474	521
Net deferred tax liabilities	10,859	4,566
Deferred compensation	1,883	1,838
Other noncurrent liabilities	7,389	-
Total liabilities	121,891	86,534
Commitments and contingencies		
Shareholders' equity:		
Common stock		
\$0.01 par value; authorized 50,000 shares; issued and outstanding 28,879 and 28,447 shares at March 31, 2010 and March 31, 2009, respectively	289	284
Additional paid-in capital	122,271	103,524
Retained earnings	65,729	51,759
Total shareholders' equity	188,289	155,567
Total liabilities and shareholders' equity	\$ 310,180	\$ 242,101

The accompanying notes to these Consolidated Financial Statements are an integral part of these Consolidated Statements.

## Quality Systems, Inc. Consolidated Statements of Income

(in thousands, except per share data)

	Fiscal Year Ended		
	March 31, 2010	March 31, 2009	March 31, 2008
Revenues:			
Software, hardware and supplies	\$ 89,761	\$ 85,386	\$ 76,363
Implementation and training services	14,376	13,375	13,406
System sales	104,137	98,761	89,769
Maintenance	89,192	72,862	56,455
Electronic data interchange services	35,035	29,522	22,450
Revenue cycle management and related services	36,665	21,431	871
Other services	26,782	22,939	16,955
Maintenance, EDI, RCM and other services	187,674	146,754	96,731
Total revenues	291,811	245,515	186,500
Cost of revenue:			
Software, hardware and supplies	12,115	13,184	10,887
Implementation and training services	11,983	10,286	10,341
Total cost of system sales	24,098	23,470	21,228
Maintenance	13,339	11,859	12,446
Electronic data interchange services	25,262	21,374	15,776
Revenue cycle management and related services	27,715	14,674	558
Other services	20,393	17,513	12,493
Total cost of maintenance, EDI, RCM and other services	86,709	65,420	41,273
Total cost of revenue	110,807	88,890	62,501
Gross profit	181,004	156,625	123,999
Operating expenses:			
Selling, general and administrative	86,951	69,410	53,260
Research and development costs	16,546	13,777	11,350
Amortization of acquired intangible assets	1,783	1,035	-
Total operating expenses	105,280	84,222	64,610
Income from operations	75,724	72,403	59,389
Interest income	226	1,203	2,661
Other income (expense)	268	(279)	953
Income before provision for income taxes	76,218	73,327	63,003
Provision for income taxes	27,839	27,208	22,925
Net income	\$ 48,379	\$ 46,119	\$ 40,078
Net income per share:			
Basic	\$ 1.69	\$ 1.65	\$ 1.47
Diluted	\$ 1.68	\$ 1.62	\$ 1.44
Weighted average shares outstanding:			
Basic	28,635	28,031	27,298
Diluted	28,796	28,396	27,770
Dividends declared per common share	\$ 1.20	\$ 1.15	\$ 1.00

The accompanying notes to these Consolidated Financial Statements are an integral part of these Consolidated Statements.



**Quality Systems, Inc.**  
**Consolidated Statements of Shareholders' Equity**

(in thousands)

	Common Stock		Additional Paid-in Capital	Retained Earnings	Accumulated Other Comprehensive Loss	Total Shareholders' Equity
	Shares	Amount				
Balance, March 31, 2007	27,123	\$ 271	\$ 65,666	\$ 25,309	\$ -	\$ 91,246
Exercise of stock options	325	3	4,757	-	-	4,760
Tax benefit resulting from exercise of stock options	-	-	1,376	-	-	1,376
Stock-based compensation	-	-	3,757	-	-	3,757
Dividends declared	-	-	-	(27,316)	-	(27,316)
Net income	-	-	-	40,078	-	40,078
Unrealized loss on marketable securities, net of tax	-	-	-	-	(196)	(196)
Balance, March 31, 2008	27,448	274	75,556	38,071	(196)	113,705
Exercise of stock options	697	7	12,512	-	-	12,519
Tax benefit resulting from exercise of stock options	-	-	3,382	-	-	3,382
Stock-based compensation	-	-	1,977	-	-	1,977
Common stock issued for acquisitions	302	3	10,097	-	-	10,100
Dividends declared	-	-	-	(32,431)	-	(32,431)
Net income	-	-	-	46,119	-	46,119
Reclassification of unrealized loss on marketable securities, net of tax	-	-	-	-	196	196
Balance, March 31, 2009	28,447	284	103,524	51,759	-	155,567
Exercise of stock options	238	3	5,852	-	-	5,855
Tax benefit resulting from exercise of stock options	-	-	1,576	-	-	1,576
Stock-based compensation	-	-	2,073	-	-	2,073
Stock-based compensation related to acquisitions	-	-	433	-	-	433
Common stock issued for acquisitions	194	2	8,813	-	-	8,815
Dividends declared	-	-	-	(34,409)	-	(34,409)
Net income	-	-	-	48,379	-	48,379
Balance, March 31, 2010	28,879	\$ 289	\$ 122,271	\$ 65,729	\$ -	\$ 188,289

The accompanying notes to these Consolidated Financial Statements are an integral part of these Consolidated Statements.

## Quality Systems, Inc. Consolidated Statements of Cash Flows

(in thousands)

	Fiscal Year Ended		
	March 31, 2010	March 31, 2009	March 31, 2008
Cash flows from operating activities:			
Net income	\$ 48,379	\$ 46,119	\$ 40,078
Adjustments to reconcile net income to net cash provided by operating activities:			
Depreciation	3,663	2,911	2,369
Amortization of capitalized software costs	5,927	5,163	4,149
Amortization of other intangibles	1,783	1,034	-
Gain on life insurance proceeds, net	-	-	(755)
Provision for bad debts	3,465	2,089	1,171
Provision (recovery) for inventory obsolescence	27	(13)	52
Share-based compensation	2,073	1,977	3,757
Deferred income tax (benefit) expense	(786)	4,462	(199)
Tax benefit from exercise of stock options	1,576	3,382	1,376
Excess tax benefit from share-based compensation	(1,576)	(3,381)	(1,311)
Loss on disposal of equipment and improvements	-	96	-
Changes in assets and liabilities, net of amounts acquired:			
Accounts receivable	(18,944)	(11,369)	(13,811)
Inventories	(238)	(88)	99
Income taxes receivable	3,875	(5,433)	-
Other current assets	(2,310)	(1,202)	(89)
Other assets	(894)	(448)	381
Accounts payable	(1,810)	(299)	(561)
Deferred revenue	12,528	3,130	5,447
Accrued compensation and related benefits	(1,006)	136	1,825
Income taxes payable	(1,404)	(1,541)	1,226
Other current liabilities	846	2,055	(1,232)
Deferred compensation	46	(68)	(373)
Net cash provided by operating activities	55,220	48,712	43,599
Cash flows from investing activities:			
Additions to capitalized software costs	(7,921)	(5,863)	(6,019)
Additions to equipment and improvements	(4,935)	(3,218)	(2,113)
Proceeds from sale of marketable securities	425	14,825	91,825
Purchases of marketable securities	-	-	(114,645)
Proceeds from life insurance policy, net	-	-	755
Cash acquired from purchase of Opus	2,036	-	-
Purchase of Opus	(250)	-	-
Purchase of Sphere	(300)	-	-
Purchase of PMP, including direct transaction costs	-	(16,950)	-
Purchase of HSI, including direct transaction costs	-	(8,241)	-
Payment of contingent consideration related to purchase of PMP	(3,000)	-	-
Net cash used in investing activities	(13,945)	(19,447)	(30,197)
Cash flows from financing activities:			
Excess tax benefit from share-based compensation	1,576	3,381	1,311
Proceeds from exercise of stock options	5,855	12,519	4,760
Dividends paid	(34,275)	(30,763)	(20,455)
Loan repayment	-	(3,268)	-
Net cash used in financing activities	(26,844)	(18,131)	(14,384)
Net increase (decrease) in cash and cash equivalents	14,431	11,134	(982)
Cash and cash equivalents at beginning of year	70,180	59,046	60,028
Cash and cash equivalents at end of year	\$ 84,611	\$ 70,180	\$ 59,046

**Quality Systems, Inc.**  
**Consolidated Statements of Cash Flows - (Continued)**

(in thousands)

	Fiscal Year Ended		
	March 31, 2010	March 31, 2009	March 31, 2008
Supplemental disclosures of cash flow information:			
Cash paid during the year for income taxes, net of refunds	\$ 24,506	\$ 26,455	\$ 20,546
Non-cash investing and financing activities:			
Unrealized gain (loss) on marketable securities, net of tax	\$ -	\$ 196	\$ (196)
Issuance of stock options with fair value of \$433 in connection with the purchase of PMP	433	-	-
Effective February 10, 2010, the Company acquired Opus in a transaction summarized as follows:			
Fair value of net assets acquired	\$ 32,209	\$ -	\$ -
Cash paid	(250)	-	-
Common stock issued for Opus stock	(8,815)	-	-
Fair value of contingent consideration	(11,516)	-	-
Liabilities assumed	\$ 11,628	\$ -	\$ -
Effective August 12, 2009, the Company acquired Sphere in a transaction summarized as follows:			
Fair value of net assets acquired	\$ 1,453	\$ -	\$ -
Cash paid	(300)	-	-
Fair value of contingent consideration	(1,074)	-	-
Liabilities assumed	\$ 79	\$ -	\$ -
Effective October 28, 2008, the Company acquired PMP in a transaction summarized as follows:			
Fair value of net assets acquired	\$ -	\$ 23,875	\$ -
Cash paid	-	(16,950)	-
Common stock issued for PMP stock	-	(2,750)	-
Liabilities assumed	\$ -	\$ 4,175	\$ -
Effective May 20, 2008, the Company acquired HSI in a transaction summarized as follows:			
Fair value of net assets acquired	\$ -	\$ 20,609	\$ -
Cash paid	-	(8,241)	-
Common stock issued for HSI stock	-	(7,350)	-
Liabilities assumed	\$ -	\$ 5,018	\$ -

The accompanying notes to these Consolidated Financial Statements are an integral part of these Consolidated Statements.

# Quality Systems, Inc.

## Notes to Consolidated Financial Statements

MARCH 31, 2010 and 2009  
(In Thousands, Except Shares and Per Share Data)

### 1. Organization of Business

#### *Description of Business*

Quality Systems, Inc. is comprised of the QSI Dental Division and wholly-owned subsidiaries, NextGen Healthcare Information Systems, Inc. ("NextGen Division"), Lackland Acquisition II, LLC dba Healthcare Strategic Initiatives ("HSI") and Practice Management Partners, Inc. ("PMP") and most recently NextGen Sphere, LLC and Opus Healthcare Solutions, Inc. (collectively, the Company). The Company develops and markets healthcare information systems that automate certain aspects of medical and dental practices, networks of practices such as physician hospital organizations ("PHOs") and management service organizations ("MSOs"), ambulatory care centers, community health centers, and medical and dental schools. The Company also provides revenue cycle management ("RCM") services through the Practice Solutions Division.

The Company, a California corporation formed in 1974, was founded with an early focus on providing information systems to dental group practices. In the mid-1980's, the Company capitalized on the increasing focus on medical cost containment and further expanded its information processing systems to serve the medical market. In the mid-1990's, the Company made two acquisitions that accelerated its penetration of the medical market. These two acquisitions formed the basis for the NextGen Division. Today, the Company serves the medical and dental markets through its NextGen Division and QSI Dental Division.

During fiscal year 2010, as a result of certain organizational changes, the composition of the Company's NextGen Division was revised to exclude the former NextGen Practice Solutions unit and the Company's RCM entities (HSI and PMP), both of which are now administered and aggregated in the Company's Practice Solutions Division. Following the reorganization, the Company now operates three reportable operating segments (not including Corporate), comprised of the NextGen Division, the QSI Dental Division and the Practice Solutions Division.

The QSI Dental Division, co-located with the Corporate Headquarters in Irvine, California, currently focuses on developing, marketing and supporting software suites sold to dental and certain niche medical practices. In addition, the Division supports a number of medical clients that utilize its UNIX based medical practice management software product

and Software as a Service, or SaaS model, based NextDDS financial and clinical software.

The NextGen Division, with headquarters in Horsham, Pennsylvania, and significant locations in Atlanta, Georgia and Austin, Texas, provides integrated clinical, financial and connectivity solutions for ambulatory, inpatient and dental provider organizations.

The Practice Solutions Division, with locations in St. Louis, Missouri and Hunt Valley, Maryland, focuses primarily on providing physician practices with RCM services, primarily billing and collection services for medical practices. This Division combines a web-delivered SaaS model and the NextGen<sup>epm</sup> software platform to execute its service offerings.

The three Divisions operate largely as stand-alone operations, with each Division maintaining its own distinct product lines, product platforms, development, implementation and support teams, sales staffing and branding. The three Divisions share the resources of the Company's "corporate office," which includes a variety of accounting and other administrative functions. Additionally, there are a small but growing number of clients who are simultaneously utilizing software or services from more than one of the three Divisions.

#### *Acquisitions*

On May 20, 2008, the Company acquired St. Louis-based HSI, a full-service healthcare RCM company. HSI operates under the umbrella of the Company's Practice Solutions Division. Founded in 1996, HSI provides RCM services to providers including health systems, hospitals, and physicians in private practice with an in-house team of more than 200 employees, including specialists in medical billing, coding and compliance, payor credentialing, and information technology. The Company intends to cross sell both software and RCM services to the acquired customer base of HSI and the NextGen Division.

On October 28, 2008, the Company acquired Maryland-based PMP, a full-service healthcare RCM company. This acquisition is also part of the Company's growth strategy for the Practice Solutions Division. Similar to HSI, PMP operates under the umbrella of the Company's Practice Solutions Division. Founded in 2001, PMP provides physician billing and technology management services to healthcare providers, primarily in the Mid-Atlantic region. The Company intends to

cross sell both software and RCM services to the acquired customer base of PMP and the NextGen Division.

On August 12, 2009, the Company acquired NextGen Sphere, LLC ("Sphere"), a provider of financial information systems to the small hospital inpatient market. This acquisition is also part of the Company's strategy to expand into the small hospital market and to add new customers by taking advantage of cross selling opportunities between the ambulatory and inpatient markets.

On February 10, 2010, the Company acquired Opus Healthcare Solutions, Inc. ("Opus"), a provider of clinical information systems to the small hospital inpatient market. Founded in 1987 and headquartered in Austin, Texas, Opus delivers web-based clinical solutions to hospital systems and integrated health networks nationwide. This acquisition complements and will be integrated with the assets of Sphere. Both companies are established developers of software and services for the inpatient market and will operate under the Company's NextGen Division.

## 2. Summary of Significant Accounting Policies

**Principles of Consolidation.** The Consolidated Financial Statements include the accounts of Quality Systems, Inc. and its wholly-owned subsidiaries, which consists of NextGen Healthcare Information Systems, Lackland Acquisition II, LLC dba Healthcare Strategic Initiatives, Practice Management Partners, Inc., NextGen Sphere, LLC, and Opus Healthcare Solutions, Inc. All significant intercompany accounts and transactions have been eliminated.

**Business Segments.** The Company has prepared operating segment information in accordance with Financial Accounting Standards Board ("FASB") Accounting Standards Codification ("ASC") Topic 280, *Segment Reporting*, or ASC 280, which requires that companies disclose "operating segments" based on the manner in which management disaggregates the Company's operations for making internal operating decisions. See Note 15.

**Basis of Presentation.** The accompanying Consolidated Financial Statements have been prepared in accordance with accounting principles generally accepted in the United States of America ("GAAP").

Certain prior year amounts have been reclassified to conform with fiscal year 2010 presentation.

References to dollar amounts in the Consolidated Financial Statement sections are in thousands, except for shares and per share data, unless otherwise specified.

**Revenue Recognition.** The Company recognizes system sales revenue pursuant to FASB ASC Topic 985-605, *Software, Revenue Recognition*, or ASC 985-605. The Company generates revenue from the sale of licensing rights to its software products directly to end-users and value-added resellers, or VARs. The Company also generates revenue from sales of hardware and third party software, implementation, training, Electronic Data Interchange ("EDI"), post-contract support (maintenance), and other services, including RCM, performed for customers who license its products.

A typical system contract contains multiple elements of the above items. FASB ASC Topic 985-605-25, *Software, Revenue Recognition, Multiple Elements*, or ASC 985-605-25, requires revenue earned on software arrangements involving multiple elements to be allocated to each element based on the relative fair values of those elements. The fair value of an element must be based on vendor specific objective evidence ("VSOE"). The Company limits its assessment of VSOE for each element to either the price charged when the same element is sold separately or the price established by management having the relevant authority to do so, for an element not yet sold separately. VSOE calculations are updated and reviewed quarterly or annually depending on the nature of the product or service. The Company has established VSOE for the related undelivered elements based on the bell-shaped curve method. Maintenance VSOE for the Company's largest customers is based on stated renewal rates only if the rate is determined to be substantive and falls within the Company's customary pricing practices.

When evidence of fair value exists for the delivered and undelivered elements of a transaction, then discounts for individual elements are aggregated and the total discount is allocated to the individual elements in proportion to the elements' fair value relative to the total contract fair value.

When evidence of fair value exists for the undelivered elements only, the residual method, provided for under ASC 985-605, is used. Under the residual method, the Company defers revenue related to the undelivered elements in a system sale based on VSOE of fair value of each of the undelivered elements, and allocates the remainder of the contract price net of all discounts to revenue recognized from the delivered elements. If VSOE of fair value of any undelivered element does not exist, all revenue is deferred until VSOE of fair value of the undelivered element is established or the element has been delivered.

The Company bills for the entire system sales contract amount upon contract execution except for maintenance which is billed separately. Amounts billed in excess of the amounts contractually due are recorded in accounts receivable as advance

billings. Amounts are contractually due when services are performed or in accordance with contractually specified payment dates. Provided the fees are fixed or determinable and collection is considered probable, revenue from licensing rights and sales of hardware and third party software is generally recognized upon physical or electronic shipment and transfer of title. In certain transactions where collections risk is high, the cash basis method is used to recognize revenue. If the fee is not fixed or determinable, then the revenue recognized in each period (subject to application of other revenue recognition criteria) will be the lesser of the aggregate of amounts due and payable or the amount of the arrangement fee that would have been recognized if the fees were being recognized using the residual method. Fees which are considered fixed or determinable at the inception of the Company's arrangements must include the following characteristics:

- The fee must be negotiated at the outset of an arrangement, and generally be based on the specific volume of products to be delivered without being subject to change based on variable pricing mechanisms such as the number of units copied or distributed or the expected number of users.
- Payment terms must not be considered extended. If a significant portion of the fee is due more than 12 months after delivery or after the expiration of the license, the fee is presumed not fixed or determinable.

Revenue from implementation and training services is recognized as the corresponding services are performed. Maintenance revenue is recognized ratably over the contractual maintenance period.

Contract accounting is applied where services include significant software modification, development or customization. In such instances, the arrangement fee is accounted for in accordance with FASB ASC Topic 605-35, *Revenue Recognition, Construction-Type and Production-Type Contracts*, or ASC 605-35. Pursuant to ASC 605-35, the Company uses the percentage of completion method provided all of the following conditions exist:

- the contract includes provisions that clearly specify the enforceable rights regarding goods or services to be provided and received by the parties, the consideration to be exchanged, and the manner and terms of settlement;
- the customer can be expected to satisfy its obligations under the contract;
- the Company can be expected to perform its contractual obligations; and
- reliable estimates of progress towards completion can be made.

The Company measures completion using labor input hours. Costs of providing services, including services accounted for in accordance with ASC 605-35, are expensed as incurred.

If a situation occurs in which a contract is so short term that the financial statements would not vary materially from using the percentage-of-completion method or in which the Company is unable to make reliable estimates of progress of completion of the contract, the completed contract method is utilized.

Product returns are estimated in accordance with FASB ASC Topic 605-15, *Revenue Recognition, Products*, or ASC 605-15. The Company also ensures that the other criteria in ASC 605-15 have been met prior to recognition of revenue:

- the price is fixed or determinable;
- the customer is obligated to pay and there are no contingencies surrounding the obligation or the payment;
- the customer's obligation would not change in the event of theft or damage to the product;
- the customer has economic substance;
- the amount of returns can be reasonably estimated; and
- the Company does not have significant obligations for future performance in order to bring about resale of the product by the customer.

The Company has historically offered short-term rights of return in certain sales arrangements. If the Company is able to estimate returns for these types of arrangements, revenue is recognized and these arrangements are recorded in the Consolidated Financial Statements. If the Company is unable to estimate returns for these types of arrangements, revenue is not recognized in the Consolidated Financial Statements until the rights of return expire.

Revenue related to sales arrangements that include the right to use software stored on the Company's hardware is accounted for under FASB ASC Topic 985-605-05, *Software, Revenue Recognition, Hosting Arrangements*, or ASC 985-605-05, which requires that for software licenses and related implementation services to continue to fall under ASC 985-605-05, the customer must have the contractual right to take possession of the software without incurring a significant penalty and it must be feasible for the customer to either host the software themselves or through another third party. If an arrangement is not deemed to be accounted for under ASC 985-605-05, the entire arrangement is accounted for as a service contract in accordance with ASC 985-605-25. In that instance, the entire arrangement would be recognized as the hosting services are being performed.

From time to time, the Company offers future purchase discounts on its products and services as part of its sales arrangements. Pursuant to FASB ASC Topic 985-605-55, *Software, Revenue Recognition, Flowchart of Revenue Recognition on Software Arrangements*, or ASC 985-605-55, such discounts that are incremental to the range of discounts reflected in the pricing of the other elements of the arrangement, that are incremental to the range of discounts typically given in comparable transactions, and that are significant, are treated as an additional element of the contract to be deferred. Amounts deferred related to future purchase options are not recognized until either the customer exercises the discount offer or the offer expires.

RCM service revenue is derived from services fees, which include amounts charged for ongoing billing and other related services, and are generally billed to the customer as a percentage of total collections. The Company does not recognize revenue for services fees until these collections are made, as the services fees are not fixed or determinable until such time.

Revenue is divided into two categories, "system sales" and "maintenance, EDI, RCM and other services." Revenue in the system sales category includes software license fees, third party hardware and software, and implementation and training services related to purchase of the Company's software systems. Revenue in the maintenance, EDI, RCM and other services category includes maintenance, EDI, RCM services, follow on training and implementation services, annual third party license fees, hosting services and other services revenue.

**Cash and Cash Equivalents.** Cash and cash equivalents generally consist of cash, money market funds and short-term U.S. Treasury securities with original maturities of less than 90 days. The Company had cash deposits at U.S. banks and financial institutions at March 31, 2010 of which \$82,223 was in excess of the Federal Deposit Insurance Corporation insurance limit of \$250 per owner. The Company is exposed to credit loss for amounts in excess of insured limits in the event of non-performance by the institutions; however, the Company does not anticipate non-performance by these institutions. The money market fund in which the Company holds a portion of its cash invests in only investment grade money market instruments from a variety of industries, and therefore bears relatively low market risk. The average maturity of the investments owned by the money market fund is approximately two months.

**Restricted Cash.** Restricted cash consists of cash which is being held by HSI acting as agent for the disbursement of certain state social services programs. The Company records an offsetting "Care Services liability" (see also Note 9) when it initially receives such cash from the government social service programs and relieves both restricted cash and the Care

Services liability when amounts are disbursed. HSI earns an administrative fee which is based on a percentage of funds disbursed on behalf of certain government social service programs.

**Marketable Securities and ARS Put Option Rights.** Marketable securities are recorded at fair value, based on quoted market rates or valuation analysis when appropriate.

The Company's investments at March 31, 2010 and 2009 are in tax exempt municipal Auction Rate Securities ("ARS"), which are classified as either current or non-current marketable securities on the Company's Consolidated Balance Sheets, depending on the liquidity and timing of expected realization of such securities. The ARS are rated by one or more national rating agencies and have contractual terms of up to 30 years, but generally have interest rate reset dates that occur every 7, 28 or 35 days. Despite the underlying long-term maturity of ARS, such securities were priced and subsequently traded as short-term investments because of the interest rate reset feature. If there are insufficient buyers, the auction is said to "fail" and the holders are unable to liquidate the investments through auction. A failed auction does not result in a default of the debt instrument. Under their respective terms, the securities will continue to accrue interest and be auctioned until the auction succeeds, the issuer calls the securities or the securities mature. In February 2008, the Company began to experience failed auctions on its ARS.

The Company's ARS are held by UBS Financial Services Inc. ("UBS"). On November 13, 2008, the Company entered into an Auction Rate Security Rights Agreement (the "Rights Agreement") with UBS, whereby the Company accepted UBS's offer to purchase the Company's ARS investments at any time during the period of June 30, 2010 through July 2, 2012. As a result, the Company had obtained an asset, ARS put option rights, whereby the Company has a right to "put" the ARS back to UBS. The Company expects to exercise its ARS put option rights and put its ARS back to UBS on June 30, 2010, the earliest date allowable under the Rights Agreement.

Prior to signing the Rights Agreement the Company had asserted that it had the intent and ability to hold these securities until anticipated recovery and classified its ARS as held for sale securities on its Consolidated Balance Sheets. By accepting the Rights Agreement, the Company could no longer assert that it has the intent to hold the auction rate securities until anticipated recovery and consequently elected to reclassify its investments in ARS as trading securities, as defined by FASB ASC Topic 320, *Investments – Debt and Equity Securities*, or ASC 320, on the date of Company's acceptance of the Rights

Agreement. As trading securities, the ARS are carried at fair value with changes recorded through earnings.

To determine the estimated fair values of the ARS at March 31, 2010 and 2009, factors including credit quality, assumptions about the likelihood of redemption, observable market data such as yields or spreads of fixed rate municipal bonds and other trading instruments issued by the same or comparable issuers, were considered. The Company has valued the ARS as the approximate midpoint between various fair values, measured as the difference between the par value of the ARS and the fair value of the securities, discounted by the credit risk of the broker and other factors such as the Company's historical experience to sell ARS at par. Based on this analysis, the Company recognized a gain of approximately \$188 through its earnings for the year ended March 31, 2010. The estimated fair value of the ARS as of March 31, 2010 was determined to be \$7,158 and is included on the accompanying Consolidated Balance Sheets.

As the Company will be permitted to put the ARS back to UBS at par value, the Company accounted for the ARS put option right as a separate asset that was measured at its fair value with changes recorded through earnings. The Company has valued the ARS put option right as the approximate midpoint between various fair values, measured as the difference between the par value of the ARS and the fair value of the securities, discounted by the credit risk of the broker and other factors such as the Company's historical experience to sell ARS at par. Based on this analysis, the Company recognized a gain of approximately \$80 through its earnings for the year ended March 31, 2010. The estimated fair value of the ARS put option rights as of March 31, 2010 was determined to be \$548 and is included on the accompanying Consolidated Balance Sheets in other current assets.

The Company is required to assess the fair value of these two individual assets and to record corresponding changes in fair value in each reporting period through the Consolidated Statements of Income until the ARS put option rights are exercised and the ARS are redeemed or sold. The Company expects that the fair value movements in the ARS will be largely offset by the future changes in the fair value of the ARS put option rights. Since the ARS put option rights represent the right to sell the securities back to UBS at par, the Company will be required to periodically assess the economic ability of UBS to meet that obligation in assessing the fair value of the ARS put option rights.

**Allowance for Doubtful Accounts.** The Company provides credit terms typically ranging from thirty days to less than twelve months for most system and maintenance contract sales and generally does not require collateral. The Company performs

credit evaluations of its customers and maintains reserves for estimated credit losses. Reserves for potential credit losses are determined by establishing both specific and general reserves. Specific reserves are based on management's estimate of the probability of collection for certain troubled accounts. General reserves are established based on the Company's historical experience of bad debt expense and the aging of the Company's accounts receivable balances, net of deferred revenue and specifically reserved accounts. Accounts are written off as uncollectible only after the Company has expended extensive collection efforts.

Included in accounts receivable are amounts related to maintenance and services which were billed, but which had not yet been rendered as of the end of the period. Undelivered maintenance and services are included on the accompanying Consolidated Balance Sheets in deferred revenue (see also Note 9).

**Inventories.** Inventories consist of hardware for specific customer orders and spare parts, and are valued at lower of cost (first-in, first-out) or market. Management provides a reserve to reduce inventory to its net realizable value.

**Equipment and Improvements.** Equipment and improvements are stated at cost less accumulated depreciation and amortization. Depreciation and amortization of equipment and improvements are provided over the estimated useful lives of the assets, or the related lease terms if shorter, by the straightline method. Useful lives range as follows:

- Computers and electronic test equipment 3-5 years
- Furniture and fixtures 5-7 years
- Leasehold improvements lesser of lease term or estimated useful life of asset

**Software Development Costs.** Development costs incurred in the research and development of new software products and enhancements to existing software products are expensed as incurred until technological feasibility has been established. After technological feasibility is established, any additional development costs are capitalized in accordance with FASB ASC Topic 985-20, *Software, Costs of Computer Software to be Sold, Leased or Marketed*, or ASC 985-20. Such capitalized costs are amortized on a straight-line basis over the estimated economic life of the related product, which is typically three years. The Company provides support services on the current and prior two versions of its software. Management performs an annual review of the estimated economic life and the recoverability of such capitalized software costs. If a determination is made that capitalized amounts are not recoverable based on the estimated



cash flows to be generated from the applicable software, any remaining capitalized amounts are written off.

**Goodwill.** Goodwill is related to the NextGen Division and the HSI, PMP, Sphere, and Opus acquisitions, which closed on May 20, 2008, October 28, 2008, August 12, 2009, and February 10, 2010, respectively (see Notes 5, 6 and 7). In accordance with FASB ASC Topic 350-20, *Intangibles – Goodwill and Other, Goodwill*, or ASC 350-20, the Company tests goodwill for impairment annually at the end of its first fiscal quarter, referred to as the annual test date. The Company will also test for impairment between annual test dates if an event occurs or circumstances change that would indicate the carrying amount may be impaired. Impairment testing for goodwill is performed at a reporting-unit level. An impairment loss would generally be recognized when the carrying amount of the reporting unit's net assets exceeds the estimated fair value of the reporting unit. The Company has determined that there was no indication of impairment to its goodwill as of March 31, 2010. See also Note 6.

**Intangible Assets.** Intangible assets consist of capitalized software costs, customer relationships, trade names and certain intellectual property. Intangible assets related to customer relationships and trade names arose in connection with the acquisition of HSI, PMP, Sphere, and Opus. These intangible assets were recorded at fair value and are stated net of accumulated amortization and impairments. Intangible assets are amortized over their remaining estimated useful lives, ranging from 3 to 9 years. The Company's amortization policy for intangible assets is based on the principles in FASB ASC Topic 350-30, *Intangibles – Goodwill and Other, General Intangibles Other than Goodwill*, or ASC 350-30, which requires that the amortization of intangible assets reflect the pattern that the economic benefits of the intangible assets are consumed.

**Long-Lived Assets.** The Company assesses the recoverability of long-lived assets at least annually or whenever adverse events or changes in circumstances indicate that impairment may have occurred in accordance with FASB ASC Topic 360-10, *Property, Plant, and Equipment, Impairment or Disposal of Long-Lived Assets*, or ASC 360-10. If the future undiscounted cash flows expected to result from the use of the related assets are less than the carrying value of such assets, an impairment has been incurred and a loss is recognized to reduce the carrying value of the long-lived assets to fair value, which is determined by discounting estimated future cash flows.

Management periodically reviews the carrying value of long-lived assets to determine whether or not impairment to such value has occurred and has determined that there was no impairment to its long-lived assets as of March 31, 2010. In addition to the recoverability assessment, the Company routinely reviews the remaining estimated lives of its long-lived assets.

**Income Taxes.** The Company accounts for income taxes in accordance with FASB ASC Topic 740, *Income Taxes*, or ASC 740. Income taxes are provided based on current taxable income and the future tax consequences of temporary differences between the basis of assets and liabilities for financial and tax reporting. The deferred income tax assets and liabilities represent the future state and federal tax return consequences of those differences, which will either be taxable or deductible when the assets and liabilities are recovered or settled. Deferred income taxes are also recognized for operating losses that are available to offset future taxable income and tax credits that are available to offset future income taxes. At each reporting period, management assesses the realizable value of deferred tax assets based on, among other things, estimates of future taxable income, and adjusts the related valuation allowance as necessary. Management makes a number of assumptions and estimates in determining the appropriate amount of expense to record for income taxes. These assumptions and estimates consider the taxing jurisdiction in which the Company operates as well as current tax regulations. Accruals are established for estimates of tax effects for certain transactions and future projected profitability of the Company's businesses based on management's interpretation of existing facts and circumstances.

On April 1, 2007, the Company adopted the provisions of ASC 740 related to the accounting for uncertain tax provisions. The adoption of the provisions of ASC 740 did not have a material effect on the Consolidated Financial Statements. As a result, there was no cumulative effect related to adopting ASC 740. However, certain amounts have been reclassified in the Company's Consolidated Balance Sheets in order to comply with the requirements of the statement. See Note 11.

**Self-Insurance Liabilities.** Effective January 1, 2010, the Company became self-insured with respect to healthcare claims, subject to stop-loss limits. The Company accrues for estimated self-insurance costs and uninsured exposures based on claims filed and an estimate of claims incurred but not reported as of each balance sheet date. However, it is possible that recorded accruals may not be adequate to cover the future payment of claims. Adjustments, if any, to estimated accruals resulting from ultimate claim payments will be reflected in earnings during the periods in which such adjustments are determined. Periodically, the Company reevaluates the adequacy of the accruals by comparing amounts accrued on the balance sheet for anticipated losses to an updated actuarial loss forecasts and third party claim administrator loss estimates and makes adjustments to the accruals as needed.

As of March 31, 2010, the self-insurance accrual was approximately \$516, which is included in other current liabilities on the accompanying Consolidated Balance Sheet. If any of the factors that contribute to the overall cost of insurance claims were to change, the actual amount incurred for the self-insurance liabilities would be directly affected.

**Advertising Costs.** Advertising costs are charged to operations as incurred. The Company does not have any direct-response advertising. Advertising costs, which includes trade shows and conventions, were approximately \$6,198, \$3,459 and \$2,580 for the years ended March 31, 2010, 2009 and 2008, respectively, and were included in selling, general and administrative expenses in the Consolidated Statements of Income.

**Marketing Assistance Agreements.** The Company has entered into marketing assistance agreements with certain

existing users of the Company's products, which provide the opportunity for those users to earn commissions if they host specific site visits upon the Company's request for prospective customers that directly result in a purchase of the Company's software by the visiting prospects. Amounts earned by existing users under this program are treated as a selling expense in the period when earned.

**Other Comprehensive Income.** Comprehensive income includes all changes in Shareholders' Equity during a period except those resulting from investments by owners and distributions to owners. The components of accumulated other comprehensive income (loss), net of income tax, consist of unrealized losses on marketable securities of \$(196) as of March 31, 2008. There were no other comprehensive income items for the years ended March 31, 2010 or 2009.

	Year Ended March 31,		
	2010	2009	2008
Net income	\$ 48,379	\$ 46,119	\$ 40,078
Other comprehensive income:			
Unrealized loss on marketable securities, net of tax	-	-	(196)
<b>Comprehensive income</b>	<b>\$ 48,379</b>	<b>\$ 46,119</b>	<b>\$ 39,882</b>

**Earnings per Share.** Pursuant to FASB ASC Topic 260, *Earnings Per Share*, or ASC 260, the Company provides dual presentation of "basic" and "diluted" earnings per share ("EPS").

Basic EPS excludes dilution from common stock equivalents and is computed by dividing income available to common shareholders by the weighted average number of common shares outstanding for the period. Diluted EPS reflects the potential dilution from common stock equivalents.

The following table reconciles the weighted average shares outstanding for basic and diluted net income per share for the periods presented:

	Year ended March 31,		
	2010	2009	2008
Net income	\$ 48,379	\$ 46,119	\$ 40,078
Basic net income per share:			
Weighted average shares outstanding – Basic	28,635	28,031	27,298
<b>Basic net income per common share</b>	<b>\$ 1.69</b>	<b>\$ 1.65</b>	<b>\$ 1.47</b>
Net income	\$ 48,379	\$ 46,119	\$ 40,078
Diluted net income per share:			
Weighted average shares outstanding – Basic	28,635	28,031	27,298
Effect of potentially dilutive securities	161	365	472
Weighted average shares outstanding – Diluted	28,796	28,396	27,770
<b>Diluted net income per common share</b>	<b>\$ 1.68</b>	<b>\$ 1.62</b>	<b>\$ 1.44</b>

The computation of diluted net income per share does not include 74,962, 440,338 and 279,752 options for the years ended March 31, 2010, 2009 and 2008, respectively, because their inclusion would have an anti-dilutive effect on earnings per share.

**Share-Based Compensation.** FASB ASC Topic 718 *Compensation – Stock Compensation*, or ASC 718, requires companies to estimate the fair value of share-based payment awards on the date of grant using an option-pricing model. Expected term is estimated using historical exercise experience. Volatility is estimated by using the weighted average historical volatility

of the Company's common stock, which approximates expected volatility. The risk free rate is the implied yield available on the U.S Treasury zero-coupon issues with remaining terms equal to the expected term. The expected dividend yield is the average dividend rate during a period equal to the expected term of the option. Those inputs are then entered into the Black Scholes model to determine the estimated fair value. The value of the portion of the award that is ultimately expected to vest is recognized ratably as expense over the requisite service period in the Company's Consolidated Statements of Income.

The following table shows total stock-based compensation expense included in the Consolidated Statements of Income for years ended March 31, 2010, 2009 and 2008, respectively:

	Year ended March 31,		
	2010	2009	2008
Costs and expenses:			
Cost of revenue	\$ 85	\$ 195	\$ 496
Research and development	108	242	800
Selling, general and administrative	1,880	1,540	2,461
Total share-based compensation	\$ 2,073	\$ 1,977	\$ 3,757
Amounts capitalized in software development costs	(27)	(21)	(39)
Amounts charged against earnings, before income tax benefit	\$ 2,046	\$ 1,956	\$ 3,718
Related income tax benefit	(608)	(549)	(969)
Decrease in net income	\$ 1,438	\$ 1,407	\$ 2,749

**Sales Taxes.** In accordance with the guidance of FASB ASC Topic 605-45, *Revenue Recognition, Principal Agent Considerations*, or ASC 605-45, the Company accounts for sales taxes imposed on its goods and services on a net basis in the Consolidated Statements of Income.

**Use of Estimates.** The preparation of Consolidated Financial Statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenue and expenses during the reporting period. On an ongoing basis, the Company evaluates its estimates, including those related to uncollectible receivables, vendor specific objective evidence, valuation of marketable securities and ARS put option rights, self-insurance accruals, and income taxes and related credits and deductions. The Company bases its estimates on historical experience and on various other assumptions that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of

assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates under different assumptions or conditions.

**Newly Adopted Accounting Standards.** In September 2009, the FASB issued an accounting standards update to ASC 740. This update addresses the need for additional implementation guidance on accounting for uncertainties in income taxes, specifically, whether income tax paid by an entity is attributable to the entity or its owners; what constitutes a tax position for a pass-through entity or a tax-exempt entity; and how to apply the uncertainty in income taxes when a group of related entities comprise both taxable and nontaxable entities. This update also eliminates certain disclosures for nonpublic entities. Since the Company currently applies the standards for accounting for uncertainty in income taxes, this update was effective for financial statements issued for interim and annual periods ending after September 15, 2009. The adoption of this update did not have a material impact on the Company's Consolidated Financial Statements.

In August 2009, the FASB issued an accounting standards update to ASC Topic 820, *Fair Value Measurements and Disclosures*, or ASC 820. This update provides clarification that in circumstances in which a quoted price in an active market for the identical liability is not available, a reporting entity is required to measure fair value using one or more of the following techniques: (i) a valuation technique that uses the quoted price of the identical liability when traded as an asset or the quoted prices for similar liabilities when traded as assets and (ii) another valuation technique that is consistent with the principles of ASC 820. This update also clarifies that when estimating the fair value of a liability, a reporting entity is not required to include a separate input or adjustment to other inputs relating to the existence of a restriction that prevents the transfer of the liability. Additionally, this update clarifies that both a quoted price in an active market for the identical liability at the measurement date and the quoted price for the identical liability when traded as an asset in an active market when no adjustments to the quoted price of the asset are required are Level 1 fair value measurements. This update was effective for the first reporting period beginning after issuance (the Company's interim period ended September 30, 2009). The adoption of this update did not have a material impact on the Company's Consolidated Financial Statements.

In April 2009, the FASB issued three related accounting provisions intended to provide additional application guidance and enhanced disclosures regarding fair value measurements and other-than-temporary impairments of securities: (i) FASB ASC Topic 820-10-65, *Fair Value Measurements and Disclosures – Transition and Open Effective Date Information*, or ASC 820-10-65; (ii) FASB ASC Topic 320-10-65, *Investments – Debt and Equity Securities – Transition and Open Effective Date Information*, or ASC 320-10-65; and (iii) FASB ASC Topic 825-10-65, *Financial Instruments – Transition and Open Effective Date Information*, or ASC 825-10-65. ASC 820-10-65 provides guidelines for making fair value measurements more consistent with the principles presented in ASC 820-10. ASC 820-10-65 must be applied prospectively and retrospective application is not permitted. ASC 820-10-65 is effective for interim and annual periods ending after June 15, 2009, with early adoption permitted for periods ending after March 15, 2009. An entity early adopting ASC 820-10-65 must also early adopt ASC 320-10-65. ASC 320-10-65 provides additional guidance designed to create greater clarity and consistency in accounting for and presenting impairment losses on debt securities. ASC 320-10-65 is effective for interim and annual periods ending after June 15, 2009, with early adoption permitted for periods ending after March 15, 2009. An entity may early adopt these provisions only if it also elects to early adopt ASC 820-10-65. ASC 825-10-65 enhances consistency in financial reporting by increasing the frequency

of fair value disclosures. ASC 825-10-65 is effective for interim periods ending after June 15, 2009, with early adoption permitted for periods ending after March 15, 2009. However, an entity may early adopt these interim fair value disclosure requirements only if it also elects to early adopt ASC 820-10-65 and ASC 320-10-65. The adoption of these provisions did not have a material impact on the Company's Consolidated Financial Statements.

In April 2009, the FASB issued ASC Topic 805-20, *Business Combinations, Identifiable Assets and Liabilities, and Any Noncontrolling Interest*, or ASC 805-20. ASC 805-20 amends the guidance in ASC 805 to: (i) require that assets acquired and liabilities assumed in a business combination that arise from contingencies be recognized at fair value if fair value can be reasonably estimated (if fair value of such an asset or liability cannot be reasonably estimated, the asset or liability would generally be recognized in accordance with FASB ASC Topic 450, *Contingencies*, or ASC 450), (ii) eliminate the requirement to disclose an estimate of the range of outcomes of recognized contingencies at the acquisition date (for unrecognized contingencies, the FASB decided to require that entities include only the disclosures required by ASC 450 and that those disclosures be included in the business combination footnote); and (iii) require that contingent consideration arrangements of an acquiree assumed by the acquirer in a business combination be treated as contingent consideration of the acquirer and should be initially and subsequently measured at fair value in accordance with ASC 805. ASC 805-20 is effective for assets or liabilities arising from contingencies in business combinations for which the acquisition date is on or after the beginning of the first annual reporting period beginning on or after December 15, 2008.

In December 2007, the FASB issued ASC Topic 805-10-65-1, *Business Combinations – Overall – Transition Related to SFAS No. 141 (revised 2007), Business Combinations (SFAS 141(R)) and SFAS No. 160, Noncontrolling Interests in Consolidated Financial Statements – an amendment of Accounting Review Bulletin No. 51*, or ASC 805-10-65-1, the provisions of which have been incorporated in ASC Topic 805-10, *Business Combinations – Overall*, or ASC 805-10, and ASC 805-20. ASC 805-10-65-1 retains the fundamental requirements of the original pronouncement requiring that the purchase method be used for all business combinations. ASC 805-10-65-1 defines the acquirer as the entity that obtains control of one or more businesses in the business combination, establishes the acquisition date as the date that the acquirer achieves control and requires the acquirer to recognize the assets acquired, liabilities assumed and any noncontrolling interest (including goodwill) at their fair values as of the acquisition date. In addition, ASC 805-10-65-1 requires expensing of acquisition-related and restructure-related costs, remeasurement of earn

out provisions at fair value, measurement of equity securities issued for purchase at the date of close of the transaction and non-expensing of in-process research and development related intangibles. ASC 805-10-65-1 applies prospectively to business combinations for which the acquisition date is on or after the beginning of the first annual reporting period beginning on or after December 15, 2008. An entity may not apply it before that date. The Company adopted ASC 805-10 and ASC 805-20 and applied the provisions of the pronouncement to the business combinations completed during fiscal year 2010.

In November 2008, the FASB ratified ASC Topic 350-30-55, *Intangibles – Goodwill and Other, Defensive Intangible Asset*, or ASC 350-30-55. ASC 350-30-55 clarifies the accounting for certain separately identifiable intangible assets that an acquirer does not intend to actively use but instead intends to hold to prevent its competitors from obtaining access to them. ASC 350-30-55 requires an acquirer in a business combination to account for a defensive intangible asset as a separate unit of accounting, which should be amortized to expense over the period the asset diminishes in value. ASC 350-30-55 is effective for fiscal years beginning after December 15, 2008, with early adoption prohibited. The adoption of ASC 350-30-55 did not have a material impact on the Company's Consolidated Financial Statements.

In June 2008, the FASB issued ASC Topic 260-10-45, *Earnings Per Share, Required EPS Presentation on the Face of the Income Statement*, or ASC 260-10-45. ASC 260-10-45 concluded that unvested share-based payment awards that contain nonforfeitable rights to dividends or dividend equivalents (whether paid or unpaid) are participating securities and shall be included in the computation of basic earnings per share ("EPS") pursuant to the two-class method. ASC 260-10-45 became effective on April 1, 2009. Early adoption was not permitted; however, it does apply retrospectively to EPS data for all periods presented in the financial statements or in financial data. The Company does not currently have any share-based awards with nonforfeitable rights to dividends or dividend equivalents and therefore ASC 260-10-45 did not have an impact on the Company's EPS data in fiscal year 2010 or on EPS for any prior periods presented in the Company's Consolidated Financial Statements or financial data.

In April 2008, the FASB finalized ASC Topic 350-30-65, *Intangibles – Goodwill and Other, General Intangibles Other than Goodwill – Transition and Open Effective Date Information*, or ASC 350-30-65. ASC 350-30-65 amends the factors that should be considered in developing renewal or extension assumptions used to determine the useful life of a recognized intangible asset under FASB ASC Topic 350-20,

*Intangibles – Goodwill and Other, Goodwill*. ASC 350-30-65 applies to intangible assets that are acquired individually or with a group of other assets and both intangible assets acquired in business combinations and asset acquisitions. ASC 350-30-65 is effective for fiscal years beginning after December 15, 2008 and interim periods within those fiscal years. The adoption of ASC 350-30-65 did not have a material impact on the Company's Consolidated Financial Statements.

**Recently Issued Accounting Standards.** In January 2010, the FASB issued guidance that requires reporting entities to make new disclosures about recurring or nonrecurring fair value measurements, including significant transfers into and out of Level 1 and Level 2 fair value measurements and information on purchases, sales, issuances, and settlements on a gross basis in the reconciliation of Level 3 fair value measurements. The guidance is effective for annual reporting periods beginning after December 15, 2009, except for Level 3 reconciliation disclosures that are effective for interim and annual periods beginning after December 15, 2010. The Company does not expect the disclosure provisions for Level 3 reconciliation to have a significant impact on its Consolidated Financial Statements.

In September 2009, the FASB reached a consensus on Accounting Standards Update, or ASU, 2009-13, *Revenue Recognition (Topic 605) – Multiple-Deliverable Revenue Arrangements*, or ASU 2009-13, and ASU 2009-14, *Software (Topic 985) – Certain Revenue Arrangements That Include Software Elements*, or ASU 2009-14. ASU 2009-13 modifies the requirements that must be met for an entity to recognize revenue from the sale of a delivered item that is part of a multiple-element arrangement when other items have not yet been delivered. ASU 2009-13 eliminates the requirement that all undelivered elements must have either: (i) VSOE or (ii) third-party evidence, or TPE, before an entity can recognize the portion of an overall arrangement consideration that is attributable to items that already have been delivered. In the absence of VSOE or TPE of the standalone selling price for one or more delivered or undelivered elements in a multiple-element arrangement, entities will be required to estimate the selling prices of those elements. Overall arrangement consideration will be allocated to each element (both delivered and undelivered items) based on their relative selling prices, regardless of whether those selling prices are evidenced by VSOE or TPE or are based on the entity's estimated selling price. The residual method of allocating arrangement consideration has been eliminated. ASU 2009-14 modifies the software revenue recognition guidance to exclude from its scope tangible products that contain both software and non-software components that function together to deliver a product's essential functionality.

These new updates are effective for revenue arrangements entered into or materially modified in fiscal years beginning on or after June 15, 2010. Early adoption is permitted. The Company is currently evaluating the impact that the adoption of these ASUs will have on its Consolidated Financial Statements.

### 3. Cash and Cash Equivalents

At March 31, 2010 and 2009, the Company had cash and cash equivalents of \$84,611 and \$70,180, respectively. Cash and cash equivalents consist of cash, money market funds and short-term U.S. Treasury securities with original maturities of less than 90 days. The money market fund in which the Company holds a portion of its cash invests in only investment grade money market instruments from a variety of industries, and therefore bears relatively low market risk. The average maturity of the investments owned by the money market fund is approximately two months.

### 4. Fair Value Measurements

The Company applies ASC 820 with respect to fair value measurements of (a) nonfinancial assets and liabilities that are recognized or disclosed at fair value in the Company's

Consolidated Financial Statements on a recurring basis (at least annually) and (b) all financial assets and liabilities. The Company adopted the aspects of ASC 820 relative to non-financial assets and liabilities that are measured at fair value, but are recognized and disclosed at fair value on a nonrecurring basis, prospectively effective April 1, 2009. ASC 820 prioritizes the inputs used in measuring fair value into the following hierarchy:

- Level 1* Quoted market prices in active markets for identical assets or liabilities;
- Level 2* Observable inputs other than those included in Level 1 (for example, quoted prices for similar assets in active markets or quoted prices for identical assets in inactive markets); and
- Level 3* Unobservable inputs reflecting management's own assumptions about the inputs used in estimating the value of the asset.

The following table summarizes the Company's financial assets measured at fair value on a recurring basis in accordance with ASC 820 as of March 31, 2010 and March 31, 2009:

	Balance at March 31, 2010	Quoted Prices in Active Markets For Identical Assets (Level 1)	Significant Other Observable Inputs (Level 2)	Unobservable Inputs (Level 3)
Cash and cash equivalents	\$ 84,611	\$ 84,611	\$ -	\$ -
Restricted cash	2,339	2,339	-	-
Marketable securities <sup>(1)</sup>	7,158	-	-	7,158
ARS put option rights <sup>(2)</sup>	548	-	-	548
	<b>\$ 94,656</b>	<b>\$ 86,950</b>	<b>\$ -</b>	<b>\$ 7,706</b>

	Balance at March 31, 2009	Quoted Prices in Active Markets For Identical Assets (Level 1)	Significant Other Observable Inputs (Level 2)	Unobservable Inputs (Level 3)
Cash and cash equivalents	\$ 70,180	\$ 70,180	\$ -	\$ -
Restricted cash	1,303	1,303	-	-
Marketable securities <sup>(1)</sup>	7,395	-	-	7,395
ARS put option rights <sup>(3)</sup>	468	-	-	468
	<b>\$ 79,346</b>	<b>\$ 71,483</b>	<b>\$ -</b>	<b>\$ 7,863</b>

(1) Marketable securities consist of ARS.

(2) ARS put option rights are included on the accompanying Consolidated Balance Sheets in other current assets as of March 31, 2010.

(3) ARS put option rights are included on the accompanying Consolidated Balance Sheets in other assets as of March 31, 2009.

The fair value of the Company's ARS, including the Company's ARS put option rights, has been estimated by management based on its assumptions of what market participants would use in pricing the asset in a current transaction, or Level 3 – unobservable inputs, in accordance with ASC 820, and represents \$7,706 and \$7,863 or 8.1% and 9.9%, of total financial assets measured at fair value in accordance with ASC 820 at March 31, 2010 and 2009, respectively. Management used a model to estimate the fair value of these securities that included certain Level 2 inputs as well as assumptions, such as a liquidity discount and credit rating of the issuers, based on management's judgment, which are highly subjective and therefore considered Level 3 inputs in the fair value hierarchy. The estimate of the fair value of the ARS could change based on market conditions. For additional information on cash and cash equivalents, restricted cash or marketable securities, see Note 2.

The following table presents activity in the Company's assets measured at fair value using significant unobservable inputs (Level 3), as defined by ASC 820, as of and for the year ended March 31, 2010:

Balance at March 31, 2009	\$ 7,863
Transfer in/(out) of Level 3	-
Proceeds from sales (at par)	(425)
Recognized gain	268
<u>Balance at March 31, 2010</u>	<u>\$ 7,706</u>

To determine the estimated fair values of the ARS at March 31, 2010 and 2009, factors including credit quality, assumptions about the likelihood of redemption, observable market data such as yields or spreads of fixed rate municipal bonds and other trading instruments issued by the same or comparable issuers, were considered. The Company has valued the ARS as the approximate midpoint between various fair values, measured as the difference between the par value of the ARS and the fair value of the securities, discounted by the credit risk of the broker and other factors such as the Company's historical experience to sell ARS at par.

Interest income related to cash and cash equivalents and marketable securities for each of the three years ended March 31, 2010 is as follows:

	Year ended March 31,		
	2010	2009	2008
<u>Interest Income</u>	<u>\$ 226</u>	<u>\$ 1,203</u>	<u>\$ 2,661</u>

## 5. Business Combinations

On May 20, 2008, the Company acquired HSI, a full-service healthcare RCM company, and on October 28, 2008, the Company acquired PMP, a full-service healthcare RCM company. The Company accounted for these acquisitions as a business combination using the purchase method of accounting. The purchase price was allocated to HSI and PMP's tangible and intangible assets acquired and liabilities assumed based on their estimated fair values as of the respective acquisitions dates. The fair value of the assets acquired and liabilities assumed represent management's estimate of fair value.

During fiscal year 2010, the Company paid \$3,000 in cash and issued stock options with a fair value of \$433 as part of a contingent earn-out agreement relating to the acquisition of PMP. The additional consideration was recorded as an increase to goodwill. See Note 6.

### Acquisition of Sphere

On August 12, 2009, the Company acquired certain assets of Sphere. The Company accounted for this acquisition as a purchase business combination as defined in ASC 805. Under the acquisition method of accounting, the purchase price was allocated to the tangible and intangible assets acquired and liabilities assumed based on their estimated fair values as of the acquisition date. The fair value of the assets acquired and liabilities assumed represent management's estimate of fair value.

The purchase price totaled \$1,374, including contingent consideration payable over a five year period, consisting of maintenance revenue and license fee payments, estimated at approximately \$1,074 based on the probability of achieving certain business milestones, but which in no event shall exceed \$2,500. The total purchase price for Sphere is as follows:

Cash paid	\$ 300
Contingent consideration	1,074
<u>Total purchase price</u>	<u>\$ 1,374</u>

In connection with the acquisition, the Company recorded \$275 of intangible assets related to customer relationships and software technology and \$1,020 of goodwill. The Company is amortizing the customer relationships intangible asset over 4 years and the software technology over 3 years.

The following table summarizes the final allocation of the purchase price:

August 12, 2009	
Fair value of the net tangible assets acquired and liabilities assumed:	
Current assets (consisting of accounts receivable only)	\$ 158
Current liabilities, including long-term debt due within one year	(79)
Total tangible assets acquired and liabilities assumed	79
Fair value of identifiable intangible assets acquired:	
Customer relationships	156
Software technology	119
Goodwill (including assembled workforce of \$84)	1,020
Total identifiable intangible assets acquired	1,295
Total purchase price	\$ 1,374

The pro forma effects of this acquisition would not have been material to the Company's results of operations for the year ended March 31, 2010 and is therefore not presented.

#### **Acquisition of Opus**

On February 10, 2010, the Company acquired Opus. The Company accounted for this acquisition as a purchase business combination as defined in ASC 805. Under the acquisition method of accounting, the purchase price was allocated to the tangible and intangible assets acquired and liabilities assumed based on their estimated fair values as of the acquisition date. The fair value of the assets acquired and liabilities assumed represent management's estimate of fair value.

The estimated fair value of the acquired tangible and intangible assets and liabilities assumed were determined using multiple valuation approaches depending on the type of tangible or intangible asset acquired, including but not limited to the income approach, the excess earnings method as well as the relief from royalty method approach.

Key assumptions used to determine the fair value of tangible and intangible assets acquired were (a) expected cash flow period of 5 to 10 years; (b) a weighted average cost of capital discount rate ranging from 24% to 26%, calculated using the capital asset pricing model, the build-up and IRR methodologies; and (c) a risk free rate of 4.5%, which is based on the rates of long-term treasury securities.

The Company recognized approximately \$200 of acquisition and integration related costs that were expensed in the year ended March 31, 2010.

The purchase price totaled \$20,581, including approximately \$11,516 in contingent consideration based primarily on Opus achieving certain EBITDA and strategic goal targets. The total purchase price for Opus is as follows:

Cash paid	\$ 250
Common stock issued at fair value	8,815
Contingent consideration	11,516
Total purchase price	\$ 20,581

In connection with the acquisition, the Company recorded \$13,250 of intangible assets related to customer relationships and software technology and \$13,005 of goodwill. The Company is amortizing the customer relationships intangible asset over 4 years and the software technology over 8 years.

The following table summarizes the final allocation of the purchase price:

February 10, 2010	
Fair value of the net tangible assets acquired and liabilities assumed:	
Cash and cash equivalents	\$ 2,036
Current assets (including accounts receivable of \$1,753)	3,435
Equipment and improvements and other long-term assets	483
Accounts payable and accrued liabilities	(7,678)
Deferred revenues	(3,950)
Total tangible assets acquired and liabilities assumed	(5,674)
Fair value of identifiable intangible assets acquired:	
Customer relationships	1,250
Software technology	12,000
Goodwill (including assembled workforce of \$1,000)	13,005
Total identifiable intangible assets acquired	26,255
Total purchase price	\$ 20,581

The pro forma effects of this acquisition would not have been material to the Company's results of operations for the year ended March 31, 2010 and is therefore not presented.



## 6. Goodwill

In accordance with ASC 350-20, the Company does not amortize goodwill as the goodwill has been determined to have an indefinite useful life.

Goodwill consists of the following:

	Balance at March 31, 2009	Additions to Goodwill	Balance at March 31, 2010
NextGen Division			
Opus Healthcare Solutions, Inc.	\$ -	\$ 13,005	\$ 13,005
NextGen Sphere, LLC	-	1,020	1,020
NextGen Healthcare Information Systems, Inc.	1,840	-	1,840
<b>Total NextGen Division goodwill</b>	<b>1,840</b>	<b>14,025</b>	<b>15,865</b>
Practice Solutions Division			
Practice Management Partners, Inc	16,052	3,433	19,485
Healthcare Strategic Initiatives	10,839	-	10,839
<b>Total Practice Solutions Division goodwill</b>	<b>26,891</b>	<b>3,433</b>	<b>30,324</b>
<b>Total goodwill</b>	<b>\$ 28,731</b>	<b>\$ 17,458</b>	<b>\$ 46,189</b>

## 7. Intangible Assets

The Company had the following intangible assets, other than capitalized software development costs, with determinable lives as of March 31, 2010:

	Customer Relationships	Trade Name	Software Technology	Total
Gross carrying amount	\$ 10,206	\$ 637	\$ 12,119	\$ 22,962
Accumulated amortization	(2,357)	(269)	(191)	(2,817)
<b>Net intangible assets</b>	<b>7,849</b>	<b>368</b>	<b>11,928</b>	<b>20,145</b>
<b>Aggregate amortization expense during the year</b>	<b>\$ 1,434</b>	<b>\$ 158</b>	<b>\$ 191</b>	<b>\$ 1,783</b>

Activity related to the intangible assets for the year ended March 31, 2010 is as follows:

	Customer Relationships	Trade Name	Software Technology	Total
Balance as of April 1, 2009	\$ 7,877	\$ 526	\$ -	\$ 8,403
Acquisition	1,406	-	12,119	13,525
Amortization	(1,434)	(158)	(191)	(1,783)
<b>Balance as of March 31, 2010</b>	<b>\$ 7,849</b>	<b>\$ 368</b>	<b>\$ 11,928</b>	<b>\$ 20,145</b>

The following table represents the remaining estimated amortization of intangible assets with determinable lives as of March 31, 2010:

For the year ended March 31,	
2011	\$ 3,255
2012	3,320
2013	3,184
2014	3,055
2015 and beyond	7,331
<b>Total</b>	<b>\$20,145</b>

## 8. Capitalized Software Costs

As of March 31, 2010 and 2009, the Company had the following amounts related to capitalized software costs:

	March 31, 2010	March 31, 2009
Gross carrying amount	\$ 41,429	\$ 33,508
Accumulated amortization	(29,883)	(23,956)
Net capitalized software costs	\$ 11,546	\$ 9,552
Aggregate amortization expense during the year	\$ 5,927	\$ 5,163

Activity related to net capitalized software costs for the years ended March 31, 2010 and 2009 is as follows:

	March 31, 2010	March 31, 2009
Beginning of the year	\$ 9,552	\$ 8,852
Capitalization	7,921	5,863
Amortization	(5,927)	(5,163)
End of the year	\$ 11,546	\$ 9,552

The following table represents the remaining estimated amortization of capitalized software costs as of March 31, 2010:

For the year ending March 31,	
2011	\$ 5,729
2012	3,783
2013	1,768
2014	266
2015 and beyond	—
Total	\$ 11,546

## 9. Composition of Certain Financial Statement Captions

Accounts receivable include amounts related to maintenance and services that were billed but not yet rendered as of the end of the fiscal year. Undelivered maintenance and services are included on the accompanying Consolidated Balance Sheets as part of the deferred revenue balance.

	March 31, 2010	March 31, 2009
Accounts receivable, excluding undelivered software, maintenance and services	\$ 72,500	\$ 64,003
Undelivered software, maintenance and implementation services billed in advance, included in deferred revenue	39,447	29,944
Accounts receivable, gross	111,947	93,947
Allowance for doubtful accounts	(4,489)	(3,877)
Accounts receivable, net	\$ 107,458	\$ 90,070

Inventories are summarized as follows:

	March 31, 2010	March 31, 2009
Computer systems and components, net of reserve for obsolescence of \$237 and \$210, respectively	\$ 1,322	\$ 1,105
Miscellaneous parts and supplies	18	20
Inventories, net	\$ 1,340	\$ 1,125

Equipment and improvements are summarized as follows:

	March 31, 2010	March 31, 2009
Computer and electronic test equipment	\$ 18,599	\$ 15,384
Furniture and fixtures	5,136	3,520
Leasehold improvements	1,969	1,595
	25,704	20,499
Accumulated depreciation and amortization	(17,272)	(13,743)
Equipment and improvements, net	\$ 8,432	\$ 6,756

Accrued compensation and related benefits are summarized as follows:

	March 31, 2010	March 31, 2009
Payroll, bonus and commission	\$ 4,185	\$ 5,768
Vacation	4,766	3,743
Accrued compensation and related benefits	\$ 8,951	\$ 9,511

Short and long-term deferred revenue are summarized as follows:

	March 31, 2010	March 31, 2009
Maintenance	\$ 13,242	\$ 8,776
Implementation services	38,137	28,631
Annual license services	8,214	7,988
Undelivered software and other	4,516	2,189
Deferred revenue	\$ 64,109	\$ 47,584
Deferred revenue, net of current	\$ 474	\$ 521

Other current liabilities are summarized as follows:

	March 31, 2010	March 31, 2009
Contingent consideration related to acquisition	\$ 5,275	\$ -
Care services liabilities	2,336	1,303
Accrued EDI expenses	2,000	1,258
Customer deposits	1,036	674
Accrued royalties	926	933
Deferred rent	641	782
Self insurance reserve	516	-
Sales tax payable	506	602
Commission payable	468	385
Professional services	391	409
Other accrued expenses	2,125	2,542
Other accrued liabilities	\$ 16,220	\$ 8,888

## 10. Other Income (Expense)

Other income (expense) of \$268 for the year ended March 31, 2010 consists predominantly of gains and losses in fair value recorded on the Company's ARS investments as well as on its ARS put option rights. For the year ended March 31, 2010, the Company recognized a gain on the ARS of approximately \$188 and a gain on the ARS put option rights of approximately \$80. See Note 2.

## 11. Income Taxes

During the years ended March 31, 2010, 2009 and 2008, the Company claimed federal research and development tax credits of \$605, \$859 and \$779, respectively, and state research and development tax credits of approximately \$129,

\$166 and \$113, respectively. Due to the expiration of the Internal Revenue Service ("IRS") statute related to research and development credits on December 31, 2009, the Company's research and development credits for the year ended March 31, 2010 represent credits for the nine-month period from April 1, 2009 through December 31, 2009. The Company also claimed the qualified production activities deduction under Section 199 of the Internal Revenue Code ("IRC") for \$4,133, \$2,747 and \$3,069 during the years ended March 31, 2010, 2009 and 2008, respectively. The research and development credits and the qualified production activities income deduction taken by the Company involve certain assumptions and judgments regarding qualification of expenses under the relevant tax code provisions.

The provision (benefit) for income taxes consists of the following components:

	Year ended March 31,		
	2010	2009	2008
Current:			
Federal taxes	\$ 23,750	\$ 18,818	\$ 18,120
State taxes	5,043	4,992	4,348
	28,793	23,810	22,468
Deferred:			
Federal taxes	(768)	2,802	333
State taxes	(186)	596	124
	(954)	3,398	457
Total	\$ 27,839	\$ 27,208	\$ 22,925

The provision for income taxes differs from the amount computed at the federal statutory rate as follows:

	Year ended March 31,		
	2010	2009	2008
Current:			
Federal income tax statutory rate	35.0%	35.0%	35.0%
Increase (decrease) resulting from:			
State income taxes, net of Federal benefit	4.3	5.2	4.8
Research and development tax credits	(0.9)	(1.3)	(1.3)
Qualified production activities income deduction	(2.0)	(1.4)	(1.8)
Other	0.1	(0.4)	(0.3)
Effective income tax rate	36.5%	37.1%	36.4%

The net deferred tax assets (liabilities) in the accompanying Consolidated Balance Sheets consist of the following:

	March 31, 2010	March 31, 2009
Deferred tax assets:		
Deferred revenue and allowance for doubtful accounts	\$ 5,577	\$ 3,271
Inventory valuation	115	100
Purchased in-process research and development	601	912
Accrued compensation and benefits	2,325	1,955
Deferred compensation	783	789
State income taxes	640	185
Compensatory stock option expense	252	125
Other	125	779
<b>Total deferred tax assets</b>	<b>10,418</b>	<b>8,116</b>
Deferred tax liabilities:		
Accelerated depreciation	(1,529)	(1,114)
Capitalized software	(4,806)	(4,126)
Intangibles assets	(6,938)	(1,412)
Prepaid expense	(2,326)	(2,036)
<b>Total deferred tax liabilities</b>	<b>(15,599)</b>	<b>(8,688)</b>
<b>Deferred tax assets (liabilities), net</b>	<b>\$ (5,181)</b>	<b>\$ (572)</b>

The deferred tax assets and liabilities have been shown net in the accompanying Consolidated Balance Sheets based on the long-term or short-term nature of the items that give rise to the deferred amount. No valuation allowance has been made against the deferred tax assets as management expects to receive the full benefit of the assets recorded.

#### ***Uncertain Tax Positions***

A reconciliation of the beginning and ending amount of unrecognized tax benefits, which is recorded in income taxes payable in the Company's Consolidated Balance Sheet, is as follows:

Balance at March 31, 2008	\$ 613
Additions for prior year tax positions	15
Reductions for prior year tax positions	(561)
<b>Balance at March 31, 2009</b>	<b>\$ 67</b>
Additions for prior year tax positions	598
Reductions for prior year tax positions	(9)
<b>Balance at March 31, 2010</b>	<b>\$ 656</b>

The total amount of unrecognized tax benefit that, if recognized, would decrease the income tax provision is \$656.

The Company's continuing practice is to recognize estimated interest and/or penalties related to income tax matters in general and administrative expenses. The Company had approximately \$59 and \$12 of accrued interest related to income tax matters at March 31, 2010 and 2009, respectively. No penalties were accrued.

The Company's income tax returns filed for tax years 2006 through 2008 and 2005 through 2008 are subject to examination by the federal and state taxing authorities, respectively. The Company is currently not under examination by the IRS or any state income tax authority. The Company does not anticipate that total unrecognized tax benefits will significantly change due to the settlement of audits or the expiration of statute of limitations within the next twelve months.

## **12. Employee Benefit Plans**

The Company has a 401(k) plan available to substantially all of its employees. Participating employees may defer up to the IRS limit based on the IRC per year. The annual contribution is determined by a formula set by the Company's Board of Directors and may include matching and/or discretionary contributions. The amount of the Company match is discretionary and subject to change. The retirement plans may be amended or discontinued at the discretion of the Board of Directors. Contributions of \$371, \$357 and \$317 were made by the Company to the 401(k) plan for the fiscal years ended March 31, 2010, 2009 and 2008, respectively.

The Company has a deferred compensation plan (the "Deferral Plan") for the benefit of those employees who qualify for inclusion. Participating employees may defer up to 75% of their salary and 100% of their annual bonus for a Deferral Plan year. In addition, the Company may, but is not required to, make contributions into the Deferral Plan on behalf of participating employees, and the amount of the Company match is discretionary and subject to change. Each employee's deferrals together with earnings thereon are accrued as part of the long-term liabilities of the Company. Investment decisions are made by each participating employee from a family of mutual funds. Deferred compensation liability was \$1,883 and \$1,838 at March 31, 2010 and 2009, respectively. To offset this liability, the Company has purchased life insurance policies on some of the participants. The Company is the owner and beneficiary of the policies and the cash values are intended to produce cash needed to help make the benefit payments to employees when they retire or otherwise leave the Company. The Company intends to hold the life insurance policy until the death of the plan participant. The net cash surrender value of the life insurance policies for deferred compensation was \$2,670 and \$1,715 at March 31, 2010 and 2009, respectively. The values of the life insurance policies and the related Company obligation are included on the accompanying Consolidated Balance Sheets in long-term other assets and long-term deferred compensation, respectively. The Company made contributions of \$48, \$29 and \$29 to the Deferral Plan for the fiscal years ended March 31, 2010, 2009 and 2008, respectively.

The Company has a voluntary employee stock contribution plan for the benefit of full-time employees. The plan is designed to allow qualified employees to acquire shares of the Company's common stock through automatic payroll deduction. Each eligible employee may authorize the withholding of up to 10% of his or her gross payroll each pay period to be used to purchase shares on the open market by a broker designated by the Company. In addition, the Company will match 5% of each employee's contribution and will pay all brokerage commissions and fees in connection with each purchase. The amount of the Company match is discretionary and subject to change. The plan is not intended to be an employee benefit plan under the Employee Retirement Income Security Act of 1974, and is therefore not required to comply with that Act. Contributions of approximately \$35, \$14 and \$28 were made by the Company for the fiscal years ended March 31, 2010, 2009 and 2008, respectively.

## **13. Share-Based Awards**

### *Employee Stock Option Plans*

In September 1998, the Company's shareholders approved a stock option plan (the "1998 Plan") under which 4,000,000 shares of Common Stock were reserved for the issuance of options. The 1998 Plan provides that employees, directors and consultants of the Company may, at the discretion of the Board of Directors or a duly designated compensation committee, be granted options to purchase shares of Common Stock. The exercise price of each option granted was determined by the Board of Directors at the date of grant, and options under the 1998 Plan expire no later than ten years from the grant date. Options granted will generally become exercisable in accordance with the terms of the agreement pursuant to which they were granted. Certain option grants to directors became exercisable three months from the date of grant. Upon an acquisition of the Company by merger or asset sale, each outstanding option may be subject to accelerated vesting under certain circumstances. The 1998 Plan terminated on December 31, 2007. As of March 31, 2010, there were 301,462 outstanding options related to this Plan.

In October 2005, the Company's shareholders approved a stock option and incentive plan (the "2005 Plan") under which 2,400,000 shares of Common Stock were reserved for the issuance of awards, including stock options, incentive stock options and non-qualified stock options, stock appreciation rights, restricted stock, unrestricted stock, restricted stock units, performance shares, performance units (including performance options) and other share-based awards. The 2005 Plan provides that employees, directors and consultants of the Company may, at the discretion of the Board of Directors or a duly designated compensation committee, be granted

awards to acquire shares of Common Stock. The exercise price of each option award shall be determined by the Board of Directors at the date of grant in accordance with the terms of the 2005 Plan, and under the 2005 Plan awards expire no later than ten years from the grant date. Options granted will generally become exercisable in accordance with the terms of the agreement pursuant to which they were granted. Upon an

acquisition of the Company by merger or asset sale, each outstanding option may be subject to accelerated vesting under certain circumstances. The 2005 Plan terminates on May 25, 2015, unless terminated earlier by the Board of Directors. At March 31, 2010, 1,771,185 shares were available for future grant under the 2005 Plan. As of March 31, 2010, there were 570,501 outstanding options related to this Plan.

A summary of stock option transactions during the years ended March 31, 2010, 2009 and 2008 is as follows:

	Number of Shares	Weighted Average Exercise Price	Weighted Average Remaining Contractual Life	Aggregate Intrinsic Value (in thousands)
Outstanding, March 31, 2007	1,461,950	\$ 18.46	–	–
Granted	225,500	\$ 38.78	–	–
Exercised	(325,266)	\$ 14.64	–	\$ 4,955
Forfeited/Canceled	(58,450)	\$ 21.12	–	–
Outstanding, March 31, 2008	1,303,734	\$ 22.81	–	–
Granted	298,331	\$ 38.71	–	–
Exercised	(697,083)	\$ 17.96	–	\$ 17,182
Forfeited/Canceled	(84,900)	\$ 25.93	–	–
Outstanding, March 31, 2009	820,082	\$ 32.39	3.63	–
Granted	289,484	\$ 58.44	7.75	–
Exercised	(237,603)	\$ 24.64	2.49	\$ 8,254
Forfeited/Canceled	–	–	–	–
Outstanding, March 31, 2010	871,963	\$ 43.15	4.51	\$ 15,945
Vested and expected to vest, March 31, 2010	861,701	\$ 43.10	4.50	\$ 15,806
Exercisable, March 31, 2010	261,127	\$ 31.92	2.49	\$ 7,708

The Company continues to utilize the Black-Scholes valuation model for estimating the fair value of share-based compensation after the adoption of ASC 718 with the following assumptions:

	Year Ended March 31, 2009	Year Ended March 31, 2009	Year Ended March 31, 2008
Expected life	4.42 - 4.75 years	4.01 years	3.75 - 4.01 years
Expected volatility	45.49% - 47.65%	42.00% - 46.70%	42.37% - 44.81%
Expected dividends	1.90% - 2.20%	2.90% - 3.50%	2.67% - 3.38%
Risk-free rate	0.82% - 2.41%	1.07% - 3.40%	2.46% - 5.09%

During the years ended March 31, 2010 and 2009, 289,484 and 298,331 options were granted, respectively, under the 2005 Plan. The Company issues new shares to satisfy option exercises. Based on historical experience of option cancellations, the Company has estimated an annualized forfeiture rate of 1.7% for employee options and 0.0% for director options. Forfeiture rates will be adjusted over the requisite service period when actual forfeitures differ, or are expected to differ, from the estimate. The weighted average grant date fair value

of stock options granted during the years ended March 31, 2010, 2009 and 2008 was \$19.30, \$11.22 and \$12.41 per share, respectively. The expected dividend yield is the average dividend rate during a period equal to the expected life of the option.

On February 16, 2010, the Board of Directors granted a total of 121,059 options under the Company's 2005 Plan to selected employees at an exercise price equal to the market price of the Company's common stock on the date of grant

(\$56.95 per share). Of the total options, 118,059 options vest in five equal annual installments beginning February 16, 2011 and expire on February 16, 2018 and 3,000 options vest in two equal annual installments beginning February 16, 2011 and expire on February 16, 2013.

On December 7, 2009, the Board of Directors granted a total of 63,425 options under the Company's 2005 Plan to selected employees at an exercise price equal to the market price of the Company's common stock on the date of grant (\$60.29 per share). The options vest in five equal annual installments beginning December 7, 2010 and expire on December 7, 2017.

On November 30, 2009, the Board of Directors granted a total of 75,000 options under the Company's 2005 Plan, of which 53,000 were granted to selected employees and 22,000 options were granted as part of an earn-out provision relating to the acquisition of PMP (see Note 6), at an exercise price equal to the market price of the Company's common stock on the date of grant (\$59.49 per share). The options vest in five equal annual installments beginning November 30, 2010 and expire on November 30, 2017.

On September 17, 2009, the Board of Directors granted a total of 30,000 options under the Company's 2005 Plan to an employee at an exercise price equal to the market price of the Company's common stock on the date of grant (\$58.03 per share). The options vest in five equal annual installments beginning September 17, 2010 and expire on September 17, 2017.

On November 5, 2008, the Board of Directors granted a total of 80,141 options under the Company's 2005 Plan to selected employees at an exercise price equal to the market price of the Company's common stock on the date of grant (\$42.20 per share). The options vest in four equal annual installments beginning November 5, 2009 and expire on November 5, 2013.

On September 9, 2008, the Board of Directors granted a total of 35,000 options under the Company's 2005 Plan to non-management directors pursuant to the Company's previously announced compensation plan for non-management directors, at an exercise price equal to the market price of the Company's common stock on the date of grant (\$45.61 per share). The options vest in four equal annual installments beginning September 9, 2009 and expire on September 9, 2015.

On August 18, 2008, the Board of Directors granted a total of 50,000 options under the Company's 2005 Plan to an employee at an exercise price equal to the market price of the Company's common stock on the date of grant (\$40.08

per share). The options vest in four equal annual installments beginning August 18, 2009 and expire on August 18, 2013.

On August 11, 2008, the Board of Directors granted a total of 25,000 options under the Company's 2005 Plan to selected employees at an exercise price equal to the market price of the Company's common stock on the date of grant (\$40.71 per share). The options vest in four equal annual installments beginning August 11, 2009 and expire on August 11, 2013.

On June 13, 2008, the Board of Directors granted a total of 108,190 options under the Company's 2005 Plan to selected employees at an exercise price equal to the market price of the Company's common stock on the date of grant (\$32.79 per share). The options vest in four equal annual installments beginning June 13, 2009 and expire on June 13, 2013.

#### ***Performance-Based Awards***

On May 27, 2009, the Board of Directors approved its fiscal 2010 equity incentive program for employees to be awarded options to purchase the Company's common stock. The maximum number of options available under the equity incentive program plan is 320,000, of which 105,000 are reserved for the Company's Named Executive Officers and 215,000 for non-executive employees of the Company. Under the program, executives are eligible to receive options based on meeting certain target increases in earnings per share performance and revenue growth during fiscal year 2010 and for one executive, a portion of the options is based on retention of employment status through the end of fiscal 2010. Under the program, the non-executive employees are eligible to receive options based on recommendation of senior management. The options shall be issued pursuant to one of the Company's shareholder approved option plans, have an exercise price equal to the closing price of the Company's shares on the date of grant, a term of eight years, vesting in five equal annual installments commencing one year following the date of grant. Compensation expense for the non-executive options will commence when granted. Compensation expense associated with the executive performance based awards are initially based on the number of options expected to vest after assessing the probability that certain performance criteria will be met. Cumulative adjustments are recorded quarterly to reflect subsequent changes in the estimated outcome of performance-related conditions. The Company utilized the Black-Scholes option valuation model and the recorded stock compensation expense related to the executive performance awards was approximately \$35 during the year ended March 31, 2010.



The following assumptions were utilized for performance based awards under the Company's 2010 incentive plan during the year ended March 31, 2010:

	Year Ended March 31, 2010
Expected life	4.42 years
Expected volatility	45.49%
Expected dividends	2.20%
Risk-free rate	2.32%

Non-vested stock option award activity, including employee stock options and performance-based awards, for the year ended March 31, 2010, is summarized as follows:

	Non-Vested Number of Shares	Weighted Average Fair Value Price
Outstanding, April 1, 2009	465,345	\$ 11.74
Granted	289,484	\$ 19.30
Vested	(143,993)	\$ 12.03
Forfeited/Canceled	-	-
<b>Outstanding, March 31, 2010</b>	<b>610,836</b>	<b>\$ 15.26</b>

As of March 31, 2010, \$7,995 of total unrecognized compensation costs related to stock options is expected to be recognized over a weighted average period of 5.38 years. This amount does not include the cost of new options that may be granted in future periods or any changes in the Company's forfeiture percentage. The total fair value of options vested during years ended March 31, 2010, 2009 and 2008 was \$1,732, \$3,236 and \$1,345, respectively.

#### **Restricted Stock Units**

On May 27, 2009, the Board of Directors approved its Outside Director Compensation Plan, whereby each non-employee Director is to be awarded shares of restricted stock units upon election or re-election to the Board. The restricted stock units are awarded under the 2005 Plan. Such restricted units vest in two equal, annual installments on the first and second anniversaries of the grant date and are nontransferable for one year following vesting. Upon each vesting of the award, two shares of common stock shall be issued for each restricted stock unit. The Company estimated the fair value of the restricted stock units using the market price of its common stock on the date of the grant (\$53.86 per share on August 13, 2009, the grant date). The fair value of these restricted units is amortized on a straight-line basis over the vesting period. As of March 31, 2010, 8,000 restricted units were issued and

approximately \$136 of compensation expense was recorded under this Plan during the year ended March 31, 2010.

As of March 31, 2010, \$295 of total unrecognized compensation costs related to restricted stock units is expected to be recognized over a weighted average period of 1.37 years. This amount does not include the cost of new restricted stock units that may be granted in future periods or any changes in the Company's forfeiture percentage. During the year ended March 31, 2010, no restricted stock units became vested.

## **14. Commitments, Guarantees and Contingencies**

### **Rental Commitments**

The Company leases facilities and offices under irrevocable operating lease agreements expiring at various dates through May 2017 with rent escalation clauses. Rent expense related to these leases is recognized on a straight-line basis over the lease terms. Rent expense for the years ended March 31, 2010, 2009 and 2008 was \$4,264, \$3,560 and \$2,737, respectively. Rental commitments under these agreements are as follows:

Year Ended March 31,	
2011	\$ 4,413
2012	4,565
2013	4,577
2014	3,963
2015 and beyond	7,215
	<b>\$ 24,733</b>

### **Commitments and Guarantees**

Software license agreements in both the QSI and NextGen Divisions include a performance guarantee that the Company's software products will substantially operate as described in the applicable program documentation for a period of 365 days after delivery. To date, the Company has not incurred any significant costs associated with its performance guarantee or other related warranties and does not expect to incur significant warranty costs in the future. Therefore, no accrual has been made for potential costs associated with these warranties. Certain arrangements also include performance guarantees related to response time, availability for operational use, and other performance-related guarantees. Certain arrangements also include penalties in the form of maintenance credits should the performance of the software fail to meet the performance guarantees. To date, the Company has not incurred any significant costs associated with these

warranties and does not expect to incur significant warranty costs in the future. Therefore, no accrual has been made for potential costs associated with these warranties.

The Company has historically offered short-term rights of return in certain sales arrangements. If the Company is able to estimate returns for these types of arrangements and all other criteria for revenue recognition have been met, revenue is recognized and these arrangements are recorded in the Consolidated Financial Statements. If the Company is unable to estimate returns for these types of arrangements, revenue is not recognized in the Consolidated Financial Statements until the rights of return expire, provided also, that all other criteria of revenue recognition have been met.

The Company's standard sales agreements in the NextGen Division contain an indemnification provision pursuant to which it shall indemnify, hold harmless, and reimburse the indemnified party for losses suffered or incurred by the indemnified party in connection with any United States patent, any copyright or other intellectual property infringement claim by any third party with respect to its software. The QSI Dental Division arrangements occasionally utilize this type of language as well. As the Company has not incurred any significant costs to defend lawsuits or settle claims related to these indemnification agreements, the Company believes that its estimated exposure on these agreements is currently minimal. Accordingly, the Company has no liabilities recorded for these indemnification obligations.

The Company has entered into marketing assistance agreements with existing users of the Company's products which provide the opportunity for those users to earn commissions if they host specific site visits upon the Company's request for prospective customers that directly result in a purchase of the Company's software by the visiting prospects. Amounts earned by existing users under this program are treated as a selling expense in the period when earned.

### ***Litigation***

The Company has experienced certain legal claims by parties asserting that it has infringed certain intellectual property rights. The Company believes that these claims are without merit and the Company has defended them vigorously. However, in order to avoid the further legal costs and diversion of management resources it is reasonably possible that a settlement may be reached which could result in a liability to the Company. However, at this time it is not possible to estimate with reasonable certainty what amount, if any, may be incurred as a result of a settlement. Litigation is inherently uncertain and always difficult to predict.

## **15. Operating Segment Information**

The Company has prepared operating segment information in accordance with ASC 280 to report components that are evaluated regularly by its chief operating decision maker, or decision making group, in deciding how to allocate resources and in assessing performance.

As a result of certain organizational changes, the composition of the Company's NextGen Division was revised to exclude the former NextGen Practice Solutions unit and the Company's RCM entities (HSI and PMP), both of which are now administered and aggregated in the Company's Practice Solutions Division. Following the reorganization, the Company now operates three reportable operating segments (not including Corporate), comprised of the NextGen Division, the QSI Dental Division and the Practice Solutions Division.

Prior period segment results were revised to reflect this reorganization for the Company's NextGen Division and Practice Solution Division. The results of operations related to the HSI and PMP acquisitions are included in the Practice Solutions Division. The results of operations related to the Opus and Sphere acquisitions are included in the NextGen Division.

The QSI Dental Division, co-located with the Company's Corporate Headquarters in Irvine, California, currently focuses on developing, marketing and supporting software suites sold to dental and certain niche medical practices. In addition, the Division supports a number of medical clients that utilize the Division's UNIX based medical practice management software product.

The NextGen Division, with headquarters in Horsham, Pennsylvania, and significant locations in Atlanta, Georgia and Austin, Texas, focuses principally on developing and marketing products and services for medical practices.

The Practice Solutions Division, with locations in St. Louis, Missouri and Hunt Valley, Maryland, focuses primarily on providing physician practices with RCM services, primarily billing and collection services for medical practices. This Division combines a web-delivered SaaS model and the NextGen<sup>epm</sup> software platform to execute its service offerings.

The three Divisions operate largely as stand-alone operations, with each Division maintaining its own distinct product lines, product platforms, development, implementation and support teams, sales staffing and branding. The three Divisions share the resources of the Company's "corporate office" which includes a variety of accounting and other administrative functions. Additionally, there are a small but growing number of clients who are simultaneously utilizing software or services from more than one of its three Divisions.

The accounting policies of the Company's operating segments are the same as those described in Note 2 of the Consolidated Financial Statements, "Summary of Significant Accounting Policies," except that the disaggregated financial results of the segments reflect allocation of certain functional expense categories consistent with the basis and manner in which Company management internally disaggregates financial information for the purpose of assisting in making internal operating decisions. Certain corporate overhead costs, such

as executive and accounting department personnel-related expenses, are not allocated to the individual segments by management. Management evaluates performance based on stand-alone segment operating income. Because the Company does not evaluate performance based on return on assets at the operating segment level, assets are not tracked internally by segment. Therefore, segment asset information is not presented.

Operating segment data is as follows:

	March 31, 2010	March 31, 2009	March 31, 2008
Revenue:			
QSI Dental Division	\$ 17,128	\$ 15,851	\$ 16,037
NextGen Division	231,621	203,954	170,463
Practice Solutions Division	43,062	25,710	–
Consolidated revenue	\$ 291,811	\$ 245,515	\$ 186,500
Operating income:			
QSI Dental Division	\$ 3,460	\$ 3,385	\$ 3,662
NextGen Division	88,108	81,323	66,558
Practice Solutions Division	2,314	2,455	–
Unallocated corporate expense	(18,158)	(14,760)	(10,831)
Consolidated operating income	\$ 75,724	\$ 72,403	\$ 59,389

All of the recorded goodwill at March 31, 2010 relates to the Company's NextGen Division and Practice Solutions Division. As a result of the reorganization discussed above, the goodwill relating to the fiscal year 2009 acquisitions of HSI and

PMP is now recorded in the Practice Solutions Division. The goodwill relating to the acquisitions of Opus and Sphere is recorded in the NextGen Division.

## 16. Subsequent Events

On May 26, 2010, the Board of Directors approved a quarterly cash dividend of \$0.30 per share on the Company's outstanding shares of common stock, payable to shareholders of record as of June 17, 2010 with an expected distribution date on or about July 6, 2010.

## 17. Selected Quarterly Operating Results (unaudited)

The following table presents quarterly unaudited consolidated financial information for the eight quarters in the period ended March 31, 2010. Such information is presented on the same basis as the annual information presented in the accompanying Consolidated Financial Statements. In management's opinion, this information reflects all adjustments that are necessary for a fair presentation of the results for these periods.

	Quarter Ended (Unaudited)							
	06/30/08	09/30/08	12/31/08	03/31/09	06/30/09	09/30/09	12/31/09	03/31/10
Revenues:								
Software, hardware and supplies	\$ 21,369	\$ 21,297	\$ 22,336	\$ 20,384	\$ 17,776	\$ 22,856	\$ 24,346	\$ 24,783
Implementation and training services	3,585	3,486	2,675	3,629	3,457	3,380	3,313	4,226
System sales	24,954	24,783	25,011	24,013	21,233	26,236	27,659	29,009
Maintenance	17,136	17,234	19,152	19,340	21,640	21,475	22,139	23,938
Electronic data interchange services	6,670	6,985	8,008	7,859	8,161	8,796	8,897	9,181
Revenue cycle management and related services	1,957	4,527	6,835	8,112	8,992	8,888	9,602	9,183
Other services	4,507	5,452	6,473	6,507	6,612	6,303	6,665	7,202
Maintenance, EDI, RCM and other services	30,270	34,198	40,468	41,818	45,405	45,462	47,303	49,504
Total revenues	55,224	58,981	65,479	65,831	66,638	71,698	74,962	78,513
Cost of revenue:								
Software, hardware and supplies	3,486	3,395	3,030	3,273	2,704	3,737	2,810	2,864
Implementation and training services	3,015	2,626	2,143	2,502	2,881	3,296	2,898	2,908
Total cost of system sales	6,501	6,021	5,173	5,775	5,585	7,033	5,708	5,772
Maintenance	3,082	2,947	2,826	3,004	3,025	3,255	3,392	3,667
Electronic data interchange services	4,891	5,256	5,541	5,686	5,890	6,164	6,525	6,683
Revenue cycle management and related services	1,305	3,132	4,475	5,762	6,522	6,856	7,124	7,213
Other services	3,448	3,866	5,085	5,114	4,867	5,003	5,560	4,963
Total cost of maintenance, EDI, RCM and other services	12,726	15,201	17,927	19,566	20,304	21,278	22,601	22,526
Total cost of revenue	19,227	21,222	23,100	25,341	25,889	28,311	28,309	28,298
Gross profit	35,997	37,759	42,379	40,490	40,749	43,387	46,653	50,215
Operating expenses:								
Selling, general and administrative	15,182	18,000	18,276	17,952	20,093	20,061	21,574	25,223
Research and development costs	3,119	3,342	3,624	3,692	3,977	4,346	3,954	4,269
Amortization of acquired intangible assets	70	283	325	357	357	367	377	682
Total operating expenses	18,371	21,625	22,225	22,001	24,427	24,774	25,905	30,174
Income from operations	17,626	16,134	20,154	18,489	16,322	18,613	20,748	20,041
Interest income	374	340	328	161	78	59	43	46
Other income (expense)	-	-	-	(279)	58	-	136	74
Income before provision for income taxes	18,000	16,474	20,482	18,371	16,458	18,672	20,927	20,161
Provision for income taxes	6,886	5,975	7,332	7,015	6,112	6,852	7,775	7,100
Net income	\$ 11,114	\$ 10,499	\$ 13,150	\$ 11,356	\$ 10,346	\$ 11,820	\$ 13,152	\$ 13,061
Net income per share:								
Basic*	\$ 0.40	\$ 0.38	\$ 0.46	\$ 0.40	\$ 0.36	\$ 0.41	\$ 0.46	\$ 0.45
Diluted*	\$ 0.40	\$ 0.37	\$ 0.46	\$ 0.40	\$ 0.36	\$ 0.41	\$ 0.46	\$ 0.45
Weighted average shares outstanding:								
Basic	27,465	27,930	28,340	28,393	28,492	28,597	28,667	28,784
Diluted	27,771	28,211	28,473	28,526	28,635	28,742	28,833	28,929
Dividends declared per common share	\$ 0.25	\$ 0.30	\$ 0.30	\$ 0.30	\$ 0.30	\$ 0.30	\$ 0.30	\$ 0.30

\* Quarterly EPS will not sum to annual EPS due to rounding

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## Schedule II

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### Allowance For Doubtful Accounts (in thousands)

For the Year Ended	Balance at Beginning of Year	Additions Charged to Costs and Expenses	Deductions	Balance at End of Year
March 31, 2010	\$ 3,877	\$ 3,465	\$ (2,853)	\$ 4,489
March 31, 2009	\$ 2,528	\$ 2,089	\$ (740)	\$ 3,877
March 31, 2008	\$ 2,438	\$ 1,171	\$ (1,081)	\$ 2,528

### Allowance For Inventory Obsolescence (in thousands)

For the Year Ended	Balance at Beginning of Year	Additions Charged to Costs and Expenses	Deductions	Balance at End of Year
March 31, 2010	\$ 210	\$ 27	\$ -	\$ 237
March 31, 2009	\$ 223	\$ -	\$ (13)	\$ 210
March 31, 2008	\$ 324	\$ 52	\$ (153)	\$ 223

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## Exhibit 31.1

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### **Certification of Principal Executive Officer Required by Rule 13A-14(A) of the Securities Exchange Act of 1934, as Amended, as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002**

I, Steven T. Plochocki, certify that:

1. I have reviewed this Form 10-K of Quality Systems, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 28, 2010

By: /s/ Steven T. Plochocki

Steven T. Plochocki,  
Chief Executive Officer  
(Principal Executive Officer)

## Exhibit 31.2

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### **Certification of Principal Financial Officer Required by Rule 13A-14(A) of the Securities Exchange Act Of 1934, as Amended, as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002**

I, Paul A. Holt, certify that:

1. I have reviewed this Form 10-K of Quality Systems, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - (c) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (d) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (e) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (f) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 28, 2010

By: /s/ Paul A. Holt

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Paul A. Holt,  
Chief Financial Officer  
(Principal Accounting Officer)

## Exhibit 32.1

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### **Certification of Chief Executive Officer and Chief Financial Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002**

In connection with the annual report on Form 10-K of Quality Systems, Inc. (the "Company") for the year ended March 31, 2010 (the "Report"), the undersigned hereby certify in their capacities as Chief Executive Officer and Chief Financial Officer of the Company, respectively, pursuant to 18 U.S.C. section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

1. the Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
2. the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Dated: May 28, 2010

By: /s/ Steven T. Plochocki

Steven T. Plochocki  
Chief Executive Officer  
(Principal Executive Officer)

Dated: May 28, 2010

By: /s/ Paul A. Holt

Paul A. Holt  
Chief Financial Officer  
(Principal Accounting Officer)



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## CORPORATE INFORMATION

### BOARD OF DIRECTORS

**Sheldon Razin**

Chairman of the Board

**Steven T. Plochocki**

Chief Executive Officer, Quality Systems, Inc.

**Craig A. Barbarosh**

Managing Partner – Orange County  
Pillsbury Winthrop Shaw Pittman, LLP

**Murray Brennan, MD**

Vice President, International Programs  
Memorial Sloan Kettering Cancer Center

**George Bristol**

Independent Financial Consultant

**Patrick B. Cline**

President, Quality Systems, Inc.

**Joseph Davis**

Managing Partner, Triton Pacific Capital Partners

**Ahmed Hussein**

Director  
Cairo, Egypt

**Russell Pflueger**

Chairman and CEO, Quiescence Medical, Inc.

### OFFICERS OF THE COMPANY

**Steven T. Plochocki**

Chief Executive Officer, Quality Systems, Inc.

**Patrick B. Cline**

President, Quality Systems, Inc.

**Paul A. Holt**

Chief Financial Officer and Secretary, Quality Systems, Inc.

**Scott Decker**

President, NextGen Healthcare

**Donn E. Neufeld**

Executive Vice President, EDI and Dental

**Monte L. Sandler**

Executive Vice President, NextGen Practice Solutions

### FORWARD-LOOKING STATEMENTS

Statements made in this Annual Report to Shareholders and in our Annual Report on Form 10-K ("Form 10-K") contained herein (collectively, this "Report"), other reports and proxy statements filed with the Securities and Exchange Commission ("Commission"), communications to shareholders, press releases and oral statements made by our representatives that are not historical in nature, or that state our or management's intentions, hopes, beliefs, expectations or predictions of the future, may constitute "forward-looking statements" within the meaning of Section 21E of the Securities and Exchange Act of 1934, as amended. Forward-looking statements can often be identified by the use of forward-looking terminology, such as "could," "should," "will," "will be," "will lead," "will assist," "intended," "continue," "believe," "may," "expect," "hope," "anticipate," "goal," "forecast," "plan," "potentially" or "estimate" or variations thereof or similar expressions. Forward-looking statements are not guarantees of future performance. Forward-looking statements involve risks, uncertainties and assumptions. It is important to note that any such performance and actual results, financial condition or business, could differ materially from those expressed in such forward-looking statements. Factors that could cause or contribute to such differences include, but are not limited to, the risk factors discussed in Item 1A of our Form 10-K as well as factors discussed elsewhere in this and other reports and documents we file with the Commission. Other unforeseen factors not identified herein could also have such an effect. We undertake no obligation to update or revise forward-looking statements to reflect changed assumptions, the occurrence of unanticipated events or changes in future operating results, financial condition or business over time unless required by law. Interested persons are urged to review the risks described under Item 1A, "Risk Factors" and in Item 7, "Management's Discussion and Analysis of Financial Condition and Results of Operations" in our Form 10-K, as well as in our other public disclosures and filings with the Commission.

### LEGAL COUNSEL

**Rutan & Tucker, LLP**

Costa Mesa, California

### INDEPENDENT AUDITORS

**PricewaterhouseCoopers**

Irvine, California

### STOCK TRANSFER AGENT & REGISTRAR

**Computershare**

Glendale, California

### ANNUAL MEETING

The annual meeting of stockholders will be held on Wednesday, August 11, 2010 at 1:00 pm, Pacific Time at:

Marriott Irvine  
18000 Von Karman Avenue  
Irvine, California 92612

### FORM 10-K

A copy of the Company's Annual Report on Form 10-K, filed with the Securities and Exchange Commission, is available on the Company's website at [www.qsii.com](http://www.qsii.com) or by contacting the Company at:

18111 Von Karman Avenue, Suite 600  
Irvine, California 92612  
949.255.2600

## **CORPORATE HEADQUARTERS/QSI DENTAL LOCATION**

18111 Von Karman Avenue, Suite 600  
Irvine, California 92612  
949.255.2600

[www.qsii.com](http://www.qsii.com)

## **NEXTGEN HEALTHCARE LOCATIONS**

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Horsham, Pennsylvania 19044  
215.657.7010

3340 Peachtree Road NE, Suite 2700  
Atlanta, Georgia 30326  
404.467.1500

286 Grand Avenue  
Southlake, Texas 76092  
215.657.7010

1836 Lackland Hill Parkway  
St. Louis, Missouri 63146  
314.989.0300

11350 McCormick Road  
Executive Plaza IV, Suite 600  
Hunt Valley, Maryland 21031  
443.933.4300

12301-B Riata Trace Parkway, Suite 200  
Austin, Texas 78727  
512.336.7200

[www.nextgen.com](http://www.nextgen.com)